

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

950



FROM: Bob Doyle, Sheriff-Coroner-PA

SUBMITTAL DATE: May 20, 2003

SUBJECT: Approval of a Personal Service Agreement with AT&T Corporation to Provide Inmate Telephone Services in Detention Facilities, and Adoption of Resolution No. 440-8487

RECOMMENDED MOTION: Move that the Board of Supervisors:

1. Pursuant to the applicable California Code, Ordinance No. 459.4, approve the Personal Service Agreement with AT&T Corporation and;
2. Authorize the Purchasing Agent to execute the three-year Agreement on behalf of the County, renewable for two (2) additional one-year extensions and;
3. Amend Ordinance No. 440 pursuant to Resolution No. 440-8487 submitted herewith. Per the Resolution add the following positions:

Ord. 440	Class Code	+/-	Class Title	Salary Plan	Grade	Salary
54(b)	86182	+2	User Tech Supt	ITC	106	\$25,247-\$60,147

BACKGROUND: The County wishes to provide a reliable and secure telephone service to inmates at the lowest possible cost to them and their families. The Sheriff's Department currently contracts with an independent contractor for automated telephone services, including 367 phone instruments in seven separate adult detention facilities in the County of Riverside. Inmates use this system to complete approximately 933,894 calls per year totaling 12,436,998 minutes.

BR-03-085

(Continued on Page 2)

Approved by Ronald W. Komers
Asst. County Executive Officer/
Human Resources Director

William Lee
for
Bob Doyle, Sheriff-Coroner-PA

FINANCIAL DATA:

CURRENT YEAR COST: -0-
NET COUNTY COST: -0-
SOURCE OF FUNDS: Contract Revenue

ANNUAL COST: \$85,394 (2 County positions - \$0 NCC)
IN CURRENT YEAR BUDGET: NO
BUDGET ADJUSTMENT: NO
FOR FY 2002-03

C.E.O. RECOMMENDATION: APPROVE

COUNTY EXECUTIVE OFFICER SIGNATURE: *Sally A. Benson*

Purchasing: *[Signature]*
Director

FORM APPROVED
COUNTY COUNSEL
MAY 12 2003

Consent Policy
 Consent Policy

Department Recommendation:
Per Executive Office:

In October 2002 County Purchasing issued a Request for Proposal for this special telephone service, sending solicitations to fifty-five companies and advertising on the Internet. Five responses were received, with a proposal submitted by AT&T, PCS, Global/TL, Verizon and T-Netix.

The proposals were evaluated on the overall responsiveness to the requirements of the scope of service, the ability to perform, and the overall cost to the inmates for telephone service. AT&T was selected as the most responsive/responsible vendor. This vendor submitted a call cost proposal that totaled \$3,816,330 in the first year and \$11,416,558 for the three-year term of the Agreement. Their three-year cost proposal was approximately \$1,196,000 lower than the next closest vendor proposal. The three-year cost proposals submitted ranged from \$11,416,558 to \$15,509,385.

For the franchise privilege, AT&T will pay the County a fixed price of \$1,900,000 for the first year of the contract. The second and subsequent year's franchise fee will be adjusted based on inmate population. This money will be deposited in the Inmate Welfare Fund, per the requirements of the State Penal Code Section 4025 (d).

In addition, AT&T agrees to fund two County employees, User Technical Support positions. AT&T will provide a call monitoring and recording system that records every call made on the system and stores recorded calls for at least one year online and an additional three years archived. The technical support personnel will administer this recording system, and upon request by the Sheriff's Department or other law enforcement agencies will analyze call records and transfer calls to CDs. This will relieve jail staff of this responsibility. Assuming these positions will be hired at the midrange of the job pay step plan, the FY 2003-04 County cost paid by AT&T will be \$85,394.

