

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



SUBMITTAL DATE:
May 3, 2004

FROM: Office on Aging

SUBJECT: Contract with Trilogy Integrated Resources LLC for the Network of Care

RECOMMENDED MOTION: That the Board of Supervisors approves and:

1. Authorizes the Chairman to sign the attached Agreement, without competition, between Trilogy Integrated Resources LLC and Office on Aging to provide development and maintenance of the Network of Care website for the period of May 1, 2004 through June 30, 2004 in an amount not to exceed \$86,000.
2. Authorize the Director of the Office on Aging to administer the program.

BACKGROUND: In October 2000, the State Department of Aging provided funding for the development of the Network of Care Internet project. Through a competitive procurement process, Trilogy Integrated Resources LLC was selected to develop the Network of Care website and to replicate the project throughout the State. The website provides a broad array of information, assistance and advocacy online to people with disabilities, the elderly and to their families and caregivers. It is also an effective information and resource tool for county staff, improving the quality of information and assistance available, saving staff time and increasing customer satisfaction.

Dennis J. Boyle
Dennis J. Boyle, Director
Department of Public Social Services

Lu Verne Molberg
Lu Verne Molberg, Director
Office on Aging

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 86,000	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 86,000	Budget Adjustment:	No
	Annual Net County Cost:	\$ 42,000	For Fiscal Year:	03/04

SOURCE OF FUNDS: DPSS: Fed - 26.4%, State - 63.4%, County - 6.1%, Realignment - 4.1%; OOA: Older Americans Act Family Caregiver Title III E One Time Only funds	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION:
APPROVE

County Executive Office Signature *Alex H. Hann*

Purchasing: *[Signature]*
 Director

Departmental Concurrence

FORM APPROVED COUNTY COUNSEL
 MAY 20 2004

Policy Policy
 Consent Consent
 Dep't Recomm.:
 Per Exec. Ofc.:

Prev. Agn. Ref.: District: All **Agenda Number:**

ATTACHMENTS FILED WITH THE CLERK OF THE BOARD

3.2

FROM: Office on Aging

DATE:

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BACKGROUND: Continued

Trilogy Integrated Resources LLC designed the website to enable counties to be added using the same single internet based platform. Alameda and Sacramento counties were part of the State's pilot project. Seventeen other counties have since contracted with Trilogy to implement the system. The State Department of Mental Health has also contracted with Trilogy to develop a comparable module for mental health services.

The purchase of the Network of Care website was included as an objective in the Board approved four year strategic plan on aging submitted by the Office on Aging. It is also a high priority of the Advisory Council on Aging and was unanimously endorsed by the community leader participants in the No Wrong Door Team project to improve home and community based service systems. The Network of Care website for seniors and adults with disabilities will support and enhance the Office on Aging partnership with the Volunteer Center in the implementation of 211. This website is also available in five languages, large print, and has 100% screen readers for the visually impaired consistent with recommended county ADA standards. Links across websites will be developed.

FINANCIAL DATA: The Department of Public Social Services will provide \$60,000 for the cost of the development of the website. The Office on Aging will provide \$3,500 per month for maintaining the website utilizing Older Americans Act Family Caregiver Title III E One Time Only funds which are designated annually for hardware and software upgrades.

CONCUR: County Counsel