

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

506



FROM: Information Technology

SUBMITTAL DATE:
July 8, 2004

SUBJECT: REDUNDANT INTERNET SERVICES FROM QWEST COMMUNICATIONS

RECOMMENDED MOTION: That the Board of Supervisors:

1. Approve and execute a service agreement with Qwest Communications for Redundant Internet Services in the annual amount of \$136,000, for three (3) years, renewable in one-year increments, and;
2. Authorize the Purchasing Agent to sign amendments and exercise renewal options for an amount not to exceed the contract maximum, and;
3. Direct the Clerk of the Board to file one executed copy and return three (3) original signed copies to Purchasing and Fleet Services.

BACKGROUND: At present, the County of Riverside receives Internet access services from two (2) sources. Qwest Communications provides the primary access connection with a redundant low-speed connection provided by SBC. The SBC redundant line is only available after the loss or failure of the primary connection with activation being performed manually, requiring in excess of 30 minutes to provide service on the redundant line.

(Continued on Page 2)

Matthew W. Frymire
Matthew W. Frymire
Chief Information Officer

FINANCIAL DATA	Current F.Y. Total Cost:	\$136,000	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	N/A	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	2004/2005

SOURCE OF FUNDS: Funds recovered through existing ISF Rates.	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: **APPROVE**

County Executive Office Signature *[Signature]*

Dept't Recomm.: Policy
Per Exec. Ofc.: Policy

 Consent
 Consent

COUNTY OF RIVERSIDE
OFFICE OF THE CLERK OF THE BOARD
JUL 11 2004
CLERK OF THE BOARD

**ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD**

3.45

FORM APPROVED
COUNTY COUNSEL

JUL 21 2004

Departmental Concurrence

Purchasing: *[Signature]*
1750 Director

Form 11

July 20, 2004

REDUNDANT INTERNET SERVICES FROM QWEST COMMUNICATIONS

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BACKGROUND (Continued)

The recommended solution from Qwest Communications provides two active Internet access connections with equal capacity, and will provide uninterrupted failover should we lose either one of the two connections. Since the two connections are active, the County will double our Internet access capacity at a reduced cost.

Currently, the County pays a combined total of \$140,909.00 annually for the Qwest and SBC connections to the Internet. With selection of this single provider, the County will reduce costs by approximately \$4,000 per year, while providing the improved redundancy, and double the existing capacity.

PRICE REASONABLENESS:

Pricing under this proposed agreement is based on the result of a formal Request for Proposal No. ITARC0000004, issued by the Purchasing Department on the behalf of the IT Department. Five (5) bid proposals were received and evaluated by IT, with a bid range of \$11,334 per month to \$22,734 per month from the responsive bidders. IT determined that the low bid from Qwest was responsive to the RFQ and would result in a significant advantage to the County. Based on this evaluation, the price is deemed to be fair and reasonable.