

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

318



**FROM:** Riverside County Office on Aging

**SUBMITTAL DATE:**

September 20, 2004

**SUBJECT:** Approval of the 2003-2004 Riverside County Office on Aging Strategic Plan Year End Report

**RECOMMENDED MOTION:** That your Honorable Board:

1. Approve, receive and file the attached report "Preparing for the Boom – 2003-2004 Strategic Plan Year End Report."
2. Authorize the Chairman of the Board of Supervisors to sign three (3) copies (must be original signatures) of the attached Letter of Transmittal.
3. Direct the Clerk of the Board to receive and file one (1) copy of the Letter of Transmittal and the copy of the 2003-2004 Strategic Plan Year End Report, and return two (2) copies, with original signatures, of the Letter of Transmittal to the Office on Aging.

**BACKGROUND:** Consistent with the Strategic Plan, titled "Preparing for the Boom," approved by the Board on August 28, 2001, as agenda item 3.13, the California Department of Aging mandates Riverside County Office on Aging to submit annually a Year End Report documenting the past year's activities. The Strategic Plan Year End Report lists performance measures and strategies per each outcome, activities completed by staff, and outcomes achieved as a result of those activities. The Advisory Council on Aging, Office on Aging, and community leaders use this report to monitor progress and to initiate changes in the strategic plan as deemed necessary.

The Riverside County Office on Aging had a number of successes over the past year including, but not limited to: providing over 32,500 contacts of information, assistance, and follow-up; over 34,000 contacts of outreach via Info Van visits; recruiting 208 new volunteers; and maintaining an average quarterly caseload of 298 for Multi-Purpose Senior Service Program and 104 for Linkages.

  
LuVerne M. Molberg, Director

<b>FINANCIAL DATA</b>	Current F.Y. Total Cost:	\$ 0.00	In Current Year Budget:	No
	Current F.Y. Net County Cost:	\$ 0.00	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0.00	For Fiscal Year:	04/05

<b>SOURCE OF FUNDS:</b> N/A	<b>Positions To Be Deleted Per A-30</b>	<input type="checkbox"/>
	<b>Requires 4/5 Vote</b>	<input type="checkbox"/>

**C.E.O. RECOMMENDATION:** **APPROVE**

**County Executive Office Signature** 

Policy  
 Policy  
 Consent  
 Consent  
 Dept't Recomm.:  
 Per Exec. Ofc.:

**Prev. Agn. Ref.:** 3.3, dated January 18, 2003 | **District:** All | **Agenda Number:**

**ATTACHMENTS FILED  
WITH THE CLERK OF THE BOARD**

3.2

Departmental Concurrence