

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

614



**FROM:** Riverside County Information Technology

**SUBMITTAL DATE:**  
March 16, 2005

**SUBJECT: Approval of Software Maintenance Agreement for 800 MHz radio system**

**RECOMMENDED MOTION:** That the Board of Supervisors approve the software maintenance agreement with MA/COM, as a sole source agreement, to support the operation of the EDACS 800 MHz radio system and authorize the Purchasing Agent to execute optional annual renewals for up to two additional years, provided that the cost for additional years do not increase greater than the Consumer Price Index for this commodity.

**BACKGROUND:** Riverside County Information Technology (RCIT) operates the County's 800 MHz public safety radio system providing communications services to various public safety agencies within the County, including the Sheriff and Fire departments. It also supports the foundation of our public safety radio interoperability efforts and provides critical communications services to other local, state, and federal government agencies.

Departmental Concurrence

Continued on page 2:

*[Signature]*  
Matt Frymire  
Chief Information Officer

<b>FINANCIAL DATA</b>	Current F.Y. Total Cost:	\$100,000	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:		Budget Adjustment:	No
	Annual Net County Cost:	\$ 100,000	For Fiscal Year:	04/05

<b>SOURCE OF FUNDS:</b> Information Technology	<b>Positions To Be Deleted Per A-30</b>	<input type="checkbox"/>
	<b>Requires 4/5 Vote</b>	<input type="checkbox"/>

**C.E.O. RECOMMENDATION:**      **APPROVE**

**County Executive Office Signature**

*[Signature]*

*[Signature]*  
 Robert J. Howdysshell, Director  
 Purchasing and Fleet Services  
 Policy  Policy   
 Consent  Consent   
 Dep't Recomm.:      Per Exec. Ofc.:



**Prev. Agn. Ref.:**      **District:**      **Agenda Number:**

**ATTACHMENTS FILED  
WITH THE CLERK OF THE BOARD**

**3.28**

To maintain this system a dedicated team of highly experienced county radio technicians utilize various software and hardware tools to monitor, configure, and repair the network and subscriber equipment. Upgrades and improvements in the software and hardware are constantly being made by the manufacturer as features are improved or "bugs" are reported by the users. To keep our system at the highest level of availability, and provide the software tools needed by our technical staff to maintain it, an annual agreement is offered by the manufacturer to provide the software updates and support at a fixed annual fee. In consideration of the fixed annual fee, the manufacturer will provide all software and firmware updates needed to keep the network and subscriber units at the latest revision level to include technical support. This software is proprietary to MA/Com and therefore, all maintenance upgrades, patches and fixes are developed by them.

This agreement is required to continue to maintain the existing MA/Com radio infrastructure while we complete the RFP process, and implement the enhanced radio coverage required by the County. The optional annual renewals will enable the County to continue the support agreement until it is no longer required.

**PRICE REASONABLENESS:** This maintenance program is offered directly through MA/Com or can be purchased through their authorized partners. The price offered by MA/Com in this agreement is the same price offered by their partners for governmental customers. There are no additional discounts or lower rates allowed by MA/Com.