

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

557



FROM: Riverside County Information Technology

SUBMITTAL DATE:
May 3, 2005

SUBJECT: APPROVAL OF NEW ENTERPRISE BLACKBERRY CONNECTIVITY SERVICE RATES

RECOMMENDED MOTION: Request the Board of Supervisors to approve new Enterprise Blackberry Connectivity Service rates for Fiscal Year 2004-2005.

BACKGROUND: This Form 11 is for the purpose of establishing new rates for Enterprise Blackberry Connectivity Services.

County of Riverside Departments are utilizing handheld devices at an increasing level. Blackberry devices provide users the ability to manage all information and communications from a single, integrated device. These devices provide access to e-mail and other data, telephone service, and push to talk functionality. BlackBerry® has been deployed by RCIT to provide secure access to these services. As a result of this increasing demand from departments we have developed a cost model that will reduce the overall deployment costs to departments by creating a single enterprise service, rather than separate deployments which would require departmental servers, licensing and support.

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Matthew W. Frymire
Matthew W. Frymire
Chief Information Officer

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	No
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	04/05

SOURCE OF FUNDS: ISF Chargeback Dept ID 7400100000	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: **APPROVE**

County Executive Office Signature *[Signature]*

FISCAL PROCEDURES APPROVED
 ROBERT E. BYRD, Auditor-Controller
 BY *[Signature]* 5/12/05
 Deputy

Consent Policy
 Consent Policy

Dep't Recomm.:
 Per Exec. Ofc.:

Prev. Agn. Ref.: | **District:** ALL | **Agenda Number:**

3.36

Form 11
Approval of New Enterprise Blackberry Connectivity Service Rates
May 2, 2005
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RCIT's Enterprise Blackberry Service will include:

1. Secure Blackberry Enterprise Server Functionality
 - Wireless e-mail synchronization
 - Compressed and encrypted message forwarding to/from Blackberry device.
 - Remote address lookup (access to the Global Address Book).
 - Wireless calendar and tasks updates and synchronization.
 - Wireless contact updates and synchronization.
2. Client Configuration
 - Installation and Configuration of Desktop Client Software
 - Configuration of Device Connectivity to Blackberry Enterprise Server
 - Distribution of Client Software

The following services would be the responsibility of the department/user and are not included in the RCIT Blackberry Service Rates:

1. Device acquisition
2. Internet Service
3. Voice Services

Enterprise Blackberry Connectivity Rates:

Monthly Recurring Costs \$ 3.00 per User

Set-up Fee* \$75.00 per User

*One-time cost which includes cost of license and configuration of desktop client