

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

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FROM: County Auditor-Controller

SUBMITTAL DATE:
August 25, 2005

SUBJECT: Internal Auditor's Report #2005-301 – Riverside County Regional Medical Center

RECOMMENDED MOTION: Receive and file the Internal Auditor's Report.

BACKGROUND: The Auditor-Controller completed an audit of the Riverside County Regional Medical Center (RCRMC) related to patient charges. Our purpose was to evaluate the overall revenue cycle performance of the hospital and to provide management with an independent assessment of the adequacy of internal controls and the operational efficiency of the process.

Based upon the results of our audit, we determined that operational inefficiencies exist over the RCRMC patient charge capture processes and in the billing and coding processes. RCRMC revenue cycle is impacted by the delays in capturing the charge and the slow turnaround of coding and billing. Our audit results also indicate that the Charge Description Master, the list of every procedure, service, and supply that RCRMC can charge to patients, is not adequately maintained.

The department concurred with our findings and indicated actual or planned corrective action. We will follow-up during this fiscal year to verify the corrective action taken.

Robert E. Byrd

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County Auditor-Controller

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	N/A
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	N/A
	Annual Net County Cost:	\$ 0	For Fiscal Year:	N/A

SOURCE OF FUNDS: N/A	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: **APPROVE**

County Executive Office Signature *Robert C. Howell*

- Dept't Recomm.: Consent Policy
- Per Exec. Ofc.: Consent Policy

Prev. Agn. Ref.: **District:** **Agenda Number:**

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