

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

802



FROM: Office on Aging

SUBMITTAL DATE:
January 24, 2005

SUBJECT: Memorandum of Understanding (MOU) Between Volunteer Center of Riverside County and Riverside County Office on Aging

RECOMMENDED MOTION: That the Board of Supervisors:

- 1) Ratify the attached Memorandum of Understanding (MOU) between the Riverside County Office on Aging (OoA) and the Volunteer Center of Riverside County (VCRC).

BACKGROUND: The Volunteer Center of Riverside County (VCRC) has been designated by the Public Utilities Commission as the provider of 2-1-1 information and referral (I&R) services to Riverside County residents regarding health and human service community resources. Under the Federal Older Americans and the Older Californians Acts, the Office on Aging (OoA) has developed a specialized I&R system for older adults and adults with disabilities and supports the interactive web-based Network of Care (NoC) for family caregivers, seniors and adults with disabilities, which is cross linked to the 2-1-1.

This MOU establishes an interagency agreement between VCRC and OoA on the framing principles and protocols between the two agencies to be used when handling consumer calls for I&R from seniors and adults with disabilities for the purpose of maximizing expertise, leveraging public resources, and enhancing customer service. The MOU is a culmination of past positions taken by the Riverside County Advisory Council on Aging to assure a coordinated system of information and assistance. It will remain valid for a period of three (3) years and will be reviewed and updated on an annual basis. A copy is attached.

[Signature]
Lu Verne M. Molberg, Director

FINANCIAL DATA	Current F.Y. Total Cost:	N/A	In Current Year Budget:	N/A
	Current F.Y. Net County Cost:	N/A	Budget Adjustment:	N/A
	Annual Net County Cost:	N/A	For Fiscal Year:	05-06

SOURCE OF FUNDS: N/A	Positions To Be Deleted Per A-30
	Requires 4/5 Vote

C.E.O. RECOMMENDATION: **APPROVE**
FORM APPROVED COUNTY COUNSEL

County Executive Office Signature *Alex Gann* **FEB 21 2006**
BY *Lee A. [Signature]*

- Dep't Recomm.: Policy
- Per Exec. Ofc.: Policy
- Consent
- Consent

Prev. Agn. Ref.: | **District: All** | **Agenda Number:**

ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD

3.16