

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

410



**FROM:** Riverside County Regional Medical Center

**SUBMITTAL DATE:**  
March 22, 2006

**SUBJECT:** Acceptance of Grant Award and Execution of Grant Agreement # 20041790 from the Center for the Health Professions, University of California, San Francisco (UCSF), for Program support to improve cultural and linguistic competency within the Emergency Department of Riverside County Regional Medical Center

**RECOMMENDED MOTION:** Move that the Board of Supervisors:

- 1) Authorize the Chairperson to accept, on behalf of the Board, a \$50,000 grant award from the UCSF Center for the Health Professions for program support and improvement of cultural and linguistic competency within the Emergency Department of Riverside County Regional Medical Center (RCRMC);
- 2) Authorize the Chairperson to execute Grant Agreement #20041790 between the Regents of the University of California and Riverside County Regional Medical Center;
- 3) Approve and direct the Auditor-Controller to make the budget adjustments on the attached Schedule A.

**BACKGROUND:** Funded by The California Endowment, the "LEADing Organizational Change: Advancing Quality through Culturally Responsive Care" (LEAD) program is a three-year initiative to enhance the quality of care among California's public hospitals. The program has focused on these institutions because the majority of their patients are racially, ethnically and linguistically diverse.

(Continued on Page 2)

FORM APPROVED  
COUNTY COUNSEL

MAR 29 2006

*Douglas D. Bagley*  
\_\_\_\_\_  
Douglas D. Bagley, Hospital Director

FISCAL PROCEDURES APPROVED  
ROBERT E. BYRD, Auditor-Controller

BY *[Signature]* 4/4/06  
Dep. Deputy Concurrence

|                       |                               |           |                         |       |
|-----------------------|-------------------------------|-----------|-------------------------|-------|
| <b>FINANCIAL DATA</b> | Current F.Y. Total Cost:      | \$ 50,000 | In Current Year Budget: | No    |
|                       | Current F.Y. Net County Cost: | \$        | Budget Adjustment:      | Yes   |
|                       | Annual Net County Cost:       | \$        | For Fiscal Year:        | 05/06 |

**SOURCE OF FUNDS:** Center for Health Professions, UCSF

|                                  |                                     |
|----------------------------------|-------------------------------------|
| Positions To Be Deleted Per A-30 | <input type="checkbox"/>            |
| Requires 4/5 Vote                | <input checked="" type="checkbox"/> |

**C.E.O. RECOMMENDATION:**

**APPROVE**

**County Executive Office Signature**

*Dan Marting*

|         |                                     |
|---------|-------------------------------------|
| Policy  | <input checked="" type="checkbox"/> |
| Consent | <input type="checkbox"/>            |
| Policy  | <input checked="" type="checkbox"/> |
| Consent | <input type="checkbox"/>            |

Dept't Recomm.:  
Per Exec. Ofc.:

RECEIVED RIVERSIDE COUNTY  
MAY 11 11:35 AM '06

Prev. Agn. Ref: | District: | Agenda Number:

**ATTACHMENTS FILED  
WITH THE CLERK OF THE BOARD**

**3.18**

**SUBJECT:**  
**Page 2**

**BACKGROUND (Continued):**

The goal of the LEAD program is to assist these institutions in implementing organizational change to improve the delivery of culturally appropriate care.

The LEAD program focuses on cultural and linguistic competence as an important strategy for reducing health disparities. The LEAD program was developed by the Center for the Health Professions, in partnership with the California Health Care Safety Net Institute (SNI), the education and research affiliate of the California Association of Public Hospitals and Health Systems (CAPH).

The Department of Patient & Family Services at Riverside County Regional Medical Center, Interpreter Services, successfully submitted a proposal for a Program Grant. The proposal requested grant funding for the purpose of establishing RCRMC's LEAD project. The LEAD project will improve the quality of, and access to, language interpretation within the Emergency Department (ED), by providing 30% more qualified on-site Spanish interpreters and training physicians and staff to work effectively with limited-English patients, in part by adding devices and locations to utilize contracted telephone interpreters.

There are currently 17 individuals designated by the County to provide bilingual Spanish services including both ED staff and ED Admitting staff. LEAD staff will present a training program to five of these individuals, thereby certifying them as qualified bilinguals. LEAD will also provide additional training to RCRMC's current staff of five Medical Interpreter/Translators, in order to utilize them in the future as trainers for this program.

To begin, training in general cultural competency will be provided to ED staff and physicians, with focus on key positions of patient contact and influence, later expanding department-wide.

DB:JD:sg

## SCHEDULE A

### Increase Appropriations:

| Fund  | DeptID     | Account | Dollar Amount |
|-------|------------|---------|---------------|
| 40050 | 4300100000 | 527840  | \$ 1000       |
| 40050 | 4300100000 | 520320  | \$ 1500       |
| 40050 | 4300100000 | 523000  | \$ 500        |
| 40050 | 4300100000 | 523700  | \$ 3876       |
| 40050 | 4300100000 | 528140  | \$ 250        |
| 40050 | 4300100000 | 523230  | \$ 6080       |
| 40050 | 4300100000 | 510040  | \$27665       |
| 40050 | 4300100000 | 518100  | \$ 9129       |
|       |            |         | \$50000       |

### Increase Estimated Revenues:

| Fund  | DeptID     | Account | Dollar Amount |
|-------|------------|---------|---------------|
| 40050 | 4300100000 | 781850  | \$50000       |