

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

525




FROM: FIRE

SUBMITTAL DATE:
April 14, 2006

SUBJECT: Contract Award to Twenty First Century Communications (TFCC) to Implement Countywide Early Warning Notification System (EWNS).

RECOMMENDED MOTION: That the Board authorize the County Purchasing Agent to award a contract to TFCC for implementation of the Countywide Early Warning Notification System at a cost not to exceed \$78,484.

BACKGROUND: On December 2, 2003, the County Board of Supervisors, agenda item 3.20, recommended Information Technology take a lead role in researching the feasibility of implementing a "Reverse-911 System" in Riverside County (Countywide Early Warning Notification System). At the direction of the Board of Supervisors, an oversight committee comprised of the Executive Office, Information Technology Department, Riverside County Fire Department Office of Emergency Services, Sheriff's Office, and the Human Resources Department Risk Management Division began to conduct detailed research into the diverse mass notification systems available to the County. This research included the creation of an RFI, and several high level documents outlining the necessary requirements a system should possess if it were to be implemented successfully within Riverside County. The research led to favorable results and a recommendation that a system be purchased for the County of Riverside was made. (Continued.)

for 
Craig E. Anthony, County Fire Chief

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 78,484	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 19,621	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	05/06

SOURCE OF FUNDS: Federal Grants (\$58,863) and Budgeted FY 05/06 Departmental General Funds (\$19,621).	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION:

APPROVE



County Executive Office Signature

Dep't Recomm.: Consent Policy
Per Exec. Ofc.: Consent Policy

Purchasing: 
Director

IT DEPT
Departmental Concurrence


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Concurrently, the fires of 2003 prompted a local, gubernatorial and presidential declaration of disaster (FEMA-1498-DR-CA). Because of the presidential declaration the Counties of Riverside, San Diego, Ventura, Los Angeles and San Bernardino were eligible for Hazard Mitigation Grant Program (HMGP) funding at a 75/25 cost share basis. The purchase of a Countywide Early Warning Notification System was identified as an eligible project under the HMGP grant. On March 30, 2004, the County Board of Supervisors authorized the Riverside County Fire Department, Office of Emergency Services to submit a grant application on behalf of the County of Riverside to the Governor's Office of Emergency Services in the amount of \$198,500 to purchase a Countywide Early Warning Notification System (EWNS).

In May, 2005, Riverside County Fire Department, Office of Emergency Services received notification from the Governor's Office of Emergency Services that our HMGP grant application was being forwarded to FEMA for funding.

Since being awarded this grant, the oversight committee released a Request For Proposal (RFP # FPARC0013, released November 17, 2005). This Request for Proposal closed on December 23rd, 2005 with the county receiving seven responses.

The oversight committee met and reviewed all of the proposals. The top three were selected for a follow-up meeting and demonstration. The outcome of that meeting was the oversight committee recommending the contract be awarded to Twenty First Century Communications (TFCC).

It is the goal of the oversight committee to have the system in place and operational by January 1, 2007.

PRICE REASONABLENESS: This requirement was the result of a formal Request for Proposal (RFP) issued by the County Purchasing Department.

As a result of the bid process, three vendors were selected for detailed demonstration of their product and formalized pricing. Based on the evaluation of the proposals and demonstration of the systems, it was determined that the proposal from Twenty First Century Communications

(TFCC) was the most responsive proposal to the needs of the County. Further negotiations with TFCC provided the County with advantageous pricing, making them the low bid price. Based on this, the pricing has been deemed to be fair and reasonable.

FORM 11 Review – Riverside County Information Technology

SUBJECT: Early Warning Notification System - Fire / ESD



Review Date: April 18, 2006

- Conforms/meets County technology standards*
- Outside County technology standards*
- Outside County technology standards - compatible with standards*
- Standards do not exist for this County Technology*

Comments:

Riverside County Information Technology worked with Fire / Emergency Services staff to develop the requirements, review potential service providers, and participated in the selection of the vendor. The services will be provided through a service provider solution that best meets the requirements specified, at the lowest reasonable cost. Service provider solutions utilize existing systems and communication facilities, they can be implemented quickly; and depending upon the number of activations, will provide the lowest cost of ownership.

The implementation of an emergency notification system is one with important policy and operational impacts if the system is to be successful. Examples include when to activate the notification system, who will have the responsibility of activating the warnings, and determination of what areas will be warned. It is imperative that these policy and operational procedures be defined and in-place prior to the implementation of this system.

Riverside County Information Technology (RCIT) will not serve in a project management capacity and the project will be coordinated and overseen by Fire / ESD staff.

CIO RECOMMENDATION:

The proposed solution is compatible with selected County Technology standards. We concur with the selection of Twenty First Century Communications for the implementation of the Early Warning Notification System.

Chief Information Officer Signature