

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

127



**FROM:** DEPARTMENT OF PUBLIC SOCIAL SERVICES

**SUBMITTAL DATE:**  
5/23/2006

**SUBJECT:** AGREEMENTS FOR APS CLIENT TRACKING SYSTEM

**RECOMMENDED MOTION:**

1. That the Board of Supervisors approve and authorize the Chairman of the Board to execute the attached agreements, without competition, with CareAccess Silicon Valley for the amount \$30,940 and with the McWilliams Mailliard Technology (MMTG) for the amount of \$222,039 for the period June 1, 2006 through June 30, 2007.
2. Authorize the Director of DPSS to administer these Agreements.
3. Authorize the Purchasing Agent to approve and execute any future ministerial amendments to these Agreements.

Purchasing: *[Signature]*  
 Director  
 Departmental Concurrence  
 MAY 30 2006  
 FORM APPROVED COUNTY COUNSEL

(CONTINUED - 3 pages in total)

*Cynthia Hinckley*  
Cynthia Hinckley, Director

<b>FINANCIAL DATA</b>	Current F.Y. Total Cost:	\$ 175,799	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 13,238	Budget Adjustment:	No
	Annual Net County Cost:	\$ 5,812	For Fiscal Year:	2005/2006

<b>SOURCE OF FUNDS:</b> Federal 42.72%; State 41.31%; County 7.53%; Realignment 8.44%	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

**C.E.O. RECOMMENDATION:** **APPROVE**

*Sara Brandt*

**County Executive Office Signature**

Dept't Recomm.:  Consent  
 Per Exec. Ofc.:  Consent  
 Policy  
 Policy

Prev. Agn. Ref.: \_\_\_\_\_ District: \_\_\_\_\_ Agenda Number: \_\_\_\_\_

**ATTACHMENTS FILED  
WITH THE CLERK OF THE BOARD**

**3 . 43**

**SUBJECT: APS CLIENT TRACKING SYSTEM AGREEMENT**

**BACKGROUND:**

The Council on Aging, Silicon Valley is a non-profit organization; it is also the State designated Area Agency on Aging (AAA) for Santa Clara County. The Council has developed, through a California Department of Aging Long -Term Innovation Grant, a Virtual Private Portal (VPP) called CareAccess. The goal of CareAccess is to provide Adult Protective Services, In-Home Supportive Services, Mutlipurpose Senior Services Programs and other organizations a single server location to co-locate applications serving aging populations.

CareAccess provides agencies with a single front end to access their data, while retaining use and control over their own discrete databases. It reduces set up costs and eliminates investments in hardware, server software and desktop hardware and gives the potential for future data sharing. Costs for upgrades and enhancements in response to state mandates are shared by the twelve participating counties.

The twelve other participating counties are:

- Contra Costa
- Fresno
- Mendocino
- Merced
- Monterey
- Napa
- Nevada
- San Joaquin
- Santa Cruz
- Shasta
- Stanislaus
- Tulare

As part of their agreement, the Council on Aging, Silicon Valley requires its subscribers to contract with McWilliams Mailliard Technology Group (MMTG), to obtain the APS Automated Client Tracking System (AACTS) database. AACTS is specifically designed for APS and provides case management and reporting, including all state mandated reports.

This purchase offers DPSS the opportunity to establish a successful APS case management system, as both CareAccess and AACTS have been developed specifically for California APS programs. It will also place DPSS in the position to be part of a statewide APS infrastructure.

Therefore, DPSS is requesting your honorable Board allow us to purchase CareAccess and AACTS from, respectively, the Council on Aging, Silicon Valley and MMTG without competition.

**PRICE REASONABLENESS:**

In discussion with other counties using both components, the pricing is consistent to all counties. The costs for upgrades and enhancements to AACTS is based a per user fee, which is standard to each county.

**TO: BOARD OF SUPERVISORS**

**DATE: May 16, 2006**

**PAGE: 3**

**SUBJECT: APS CLIENT TRACKING SYSTEM AGREEMENT**

**FINANCIAL IMPACT:**

Funding for these Agreements is included in the FY05/06 budget. FY05/06 costs are \$175,799  
FY06/07 costs are \$28,560 for the Council of Aging, Silicon Valley and \$48,630 for MMTG.

Funding is from the following sources: Federal 42.72%; State 41.31%; County 7.53%;  
Realignment 8.44%

CONCUR/EXECUTE: County Counsel  
Purchasing

CH:bt

Date: May 23, 2006

From: Cynthia Hinckley

Department/Agency: Department of Public Social Services

To: Board of Supervisors

Via: Purchasing Agent

Subject: Sole Source Procurement

The below information is provided in support of my Department requesting approval for a sole source. Outside of a duly declared emergency, the time to develop a statement of work or specifications is not in itself justification for sole source.

**Supply/Service being requested:** CareAccess Adult Protective Services (APS) case management portal and the associated APS Automated Client Tracking Systems (AACTS) database. CareAccess is web portal that allows various agencies that server aging populations to co-locate applications at a single server location.

**Supplier being requested:** Council on Aging, Silicon Valley and McWilliams Mailliard Technology Group

**Alternative suppliers that can or might be able to provide supply/service:** There are existing stand-alone case management systems developed by other counties. However, CareAccess is currently the only supplier in California providing a web based, multi agency case management tool designed for APS.

**Extent of market search conducted:** Stanislaus County conducted a survey before purchasing CareAccess and found only two comparable systems – CarePlan and the San Bernardino APS System. San Diego County developed CarePlan, but abandoned it due to lack of functionality; San Bernardino is in the process of purchasing CareAccess to replace their system.

**Unique features of the supply/service being requested from this supplier, which no alternative supplier can provide:**

CareAccess and AACTS are specifically designed for California APS programs. It is capable of producing all State mandated reports required by APS. It also can assist social workers and supervisors in meeting mandated milestones and timelines. More importantly it provides a uniform tool used by APS agencies across the state and houses all the data at a single location. Twelve counties are currently using CareAccess.

**Reasons why my department requires these unique features and what benefit will accrue to the county:**

These programs will allow DPSS to better stay in compliance with State mandates and reporting and will improve the delivery of services to the County's aging population.

**Price Reasonableness:**

In discussion with other counties using both components, the pricing is consistent to all counties. The costs for upgrades and enhancements to AACTS is based a per user fee, which is standard to each county.

**Does moving forward on this product or service further obligate the county to future similar contractual arrangements? No**

\_\_\_\_\_  
**Department Head Signature**

\_\_\_\_\_  
**Date**

Purchasing Department Comments:

Approve

Approve with Condition/s

Disapprove

  
\_\_\_\_\_  
**Purchasing Agent**

\_\_\_\_\_  
**Date**

5/8/06