

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

122



FROM: Paul McDonnell, Treasurer-Tax Collector
Larry W. Ward, Assessor-Clerk-Recorder
Robert Byrd, Auditor Controller

SUBMITTAL DATE:
July 17, 2006

SUBJECT: Approval in concept to issue a RFP for Business Process and Systems Consulting Services

RECOMMENDED MOTION: That the Board of Supervisors approve in concept releasing a RFP for Business Process and Systems Consulting Services

BACKGROUND: The County's property tax system has a core technology platform that was originally designed in 1972. The dramatic growth in the County's tax rolls is placing this mission critical system under increasing strain. The current system has a number of shortcomings, reflecting its age. These include the structure of the database and the programming language. Consequently, changes to the system are very time consuming and expensive. Replacement of that system, which has long since reached the end of its life cycle, is a high priority in order to maintain reliability and provide greater security and operational flexibility. The County relies on the system to assess, bill, collect, and distribute almost \$2.1 billion in property tax revenues. The County's share of those revenues in FY 05/06 is expected to exceed \$240 million. The County dedicates nearly 475 employees and over \$17.5 million annually to this effort.

(Continued on Page 2)

Paul McDonnell
Treasurer-Tax Collector

for Robert Byrd
Auditor-Controller

Larry W. Ward
Assessor-Clerk-Recorder

FINANCIAL DATA	Current F.Y. Total Cost:	\$	N/A	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$	N/A	Budget Adjustment:	No
	Annual Net County Cost:	\$	N/A	For Fiscal Year:	2006/07

SOURCE OF FUNDS:

Positions To Be Deleted Per A-30

Requires 4/5 Vote

C.E.O. RECOMMENDATION:

APPROVE

County Executive Office Signature

- Consent
- Policy
- Consent
- Policy

Dep't Recomm.:
Per Exec. Ofc.:

Prev. Agn. Ref.:

District: all

Agenda Number:

3.48

BOARD OF SUPERVISORS

FORM 11: Approval in concept to issue a RFP for Business Process and Systems Consulting

July 17, 2006

Page 2

The County Executive Office and the three property departments have been working together on a plan to start the multi-year process of moving to a new system. In order to move forward, they need the professional services from a consulting firm to document current business processes, procedures and programs; make suggestions to create new and improved business processes and procedures; create new system functional specifications based on the new business processes; and assist in drafting a RFP for technical design, development and implementation of a new property tax system. The first phase of this effort will take several years to accomplish, and the second phase of this effort will strictly be focusing on the development of the new system.