

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

715



FROM: Department of Mental Health

SUBMITTAL DATE:
September 26, 2006

SUBJECT: Approval of FY 2006/07 First Amendment to the contract with the Volunteer Center of Riverside County and the Department of Mental Health.

RECOMMENDED MOTION: Move that the Board of Supervisors approve:

1. The First Amendment to the contract between the Department of Mental Health and the Volunteer Center of Riverside County.
2. Authorize the Chairman of the Board to sign the First Amendment.

BACKGROUND: On May 4, 2004 item 3.16, the Board approved a contract between the Department of Mental Health and the Volunteer Center of Riverside County.

Continued on Page 2...

JW:KS:PG

Jerry Wengerd
Jerry Wengerd, Director
Department of Mental Health

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 22,128	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	2006/07

SOURCE OF FUNDS: State 100.00%, County 0.00%	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: APPROVE

County Executive Office Signature *Julia Couinger*

- Consent
- Policy
- Consent
- Policy

Dep't Recomm.:
Per Exec. Ofc.:

SEP 26 2006 15:02
RECEIVED RIVERSIDE COUNTY

Prev. Agn. Ref.: 3.16 of 5/4/04 & 3.32 of 6/27/06 | **District:** ALL | **Agenda Number:**

ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD

3.16

FORM APPROVED COUNTY COUNSEL

SEP 20 2006

Department of Mental Health
Jerry Wengerd

SUBJECT: Approval of FY 2006/07 Contract Amendment with the Volunteer Center of Riverside County and the Department of Mental Health.

BACKGROUND (Continued):

On June 27, 2006, item 3.32 the Board of Supervisors approved the FY2006/07 contract renewal with the Volunteer Center of Riverside County. The contractor provides crisis and suicide intervention services including counseling and emergency assistance by maintaining a twenty-four (24) hour hot line know as "HELPLINE". The contract amount has remained the same since the original agreement in FY 1996/97 (\$27,872). However, HELPLINE usage by Riverside residents has almost doubled since 2002. In 2002 the HELPLINE received 7,438 crisis calls. Over the past five years the HELPLINE has averaged over 10,300 calls a year.

During the past five years, close to twenty five percent (25%) of the Volunteer Center of Riverside County's HELPLINE calls were received between the hours of 5:00pm and 8:00am. Of the more than 51,500 calls received over the past five years, fifteen percent (15%) of them were answered on the weekends. At these times the HELPLINE is the primary contact point for crisis and suicide intervention for residents of Riverside County.

Since the call volume has almost doubled, it is logical that the costs to maintain the HELPLINE would increase. The Volunteer Center of Riverside County's HELPLINE contacted the Department in July 2006 requesting an increase to their contract maximum, since the HELPLINE is running an annual deficit of approximately \$22,200. The contract increase of \$22,128 will enable the contractor to continue to provide this valuable 24/7 emergency assistance service to residents of Riverside County.

There are sufficient funds in the Department's budget for Fiscal Year 2006/07. No additional County funds are required.