

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

101A



FROM: Office on Aging

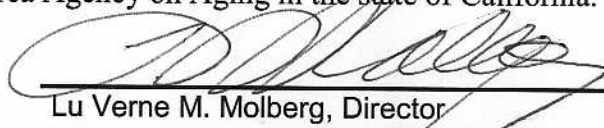
SUBMITTAL DATE:
December 27, 2006

SUBJECT: Proclamation recognizing the California Dept of Aging Best Practice Awards to Riverside County Office on Aging and Advisory Council on Aging

RECOMMENDED MOTION: That the Board of Supervisors recognize the Office on Aging and Advisory Council on Aging Best Practice Awards from the California Department of Aging.

BACKGROUND: The California Department of Aging conducts regular administrative and program monitoring of the Riverside County Office on Aging to assure compliance with all fiscal and program requirements of the Older Americans Act and the Older Californians Act.

In a week long monitoring process, twelve staff from the California Department of Aging evaluated performance in meeting all administrative and program mandates of the Older Americans Act and the Older Californians Act and identified over twenty administrative and program and service best practices in the Riverside County Office on Aging. This proclamation recognizes the Riverside County Office on Aging staff and Advisory Council on Aging for providing strong leadership and quality service to the citizens of Riverside County and being a best practice Area Agency on Aging in the state of California. (Continued)


Lu Verne M. Molberg, Director

FINANCIAL DATA	Current F.Y. Total Cost:	\$0-	In Current Year Budget:	No
	Current F.Y. Net County Cost:	-0-	Budget Adjustment:	No
	Annual Net County Cost:	\$-0-	For Fiscal Year:	06/07

SOURCE OF FUNDS:	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: **APPROVE**

County Executive Office Signature 

- Consent
- Policy
- Consent
- Policy

Dep't Recomm.:
Per Exec. Ofc.:

0001 700 11 0010: PO
RECEIVED RIVERSIDE COUNTY

Form 11

SUBJECT: Proclamation recognizing the California Dept of Aging Best Practice Award to Riverside County Office on Aging and Advisory Council on Aging

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BACKGROUND (Continued):

The California Department of Aging has recently posted on its web site five administrative best practices and fourteen program and service best practices awarded to the Riverside County Office on Aging. These best practices were identified in a week long monitoring site visit by twelve specialists from the California Department on Aging who evaluated performance in meeting all administrative and program mandates of the Older Americans Act and the Older Californians Act.

California Dept on Aging Best Practice Awards to Riverside County Office on Aging Proclamation

Whereas the California Department of Aging conducts regular administrative and program monitoring of the Riverside County Office on Aging to assure compliance with all fiscal and program requirements of the Older Americans Act and the Older Californians Act, and

Whereas in the most recent week long monitoring process, twelve staff from the CA. Department on Aging reviewed administrative and program performance and identified over twenty best practices for the Riverside County Office on Aging, and

Whereas the best practice Awards in Administration include the Board of Supervisors, the Executive Office, the Advisory Council on Aging, the needs assessment study, contracting, service coordination, disaster emergency policy and procedures, and

Whereas the best practice Awards in Programs and Services include;

Call Center customer intake and follow up, staff certification, and reporting for elder abuse,

Social work ethics and confidentiality policy, risk screening, quality assurance and client advocacy,

Older worker job training program and leadership on the Workforce Development Board,

Customer satisfaction, Grandparents Raising Grandchildren Task Force, and education of family caregivers in the workplace.

Therefore be it Resolved that the Riverside County Board of Supervisors commends the Riverside County Office on Aging staff and the Advisory Council on Aging for providing strong leadership and quality service to the seniors, families, and caregivers of Riverside County; and congratulates them on being a best practice Area Agency on Aging in the State of California.