

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

811



FROM: Information Technology

SUBMITTAL DATE:
March 14, 2007

SUBJECT: Approval of County Technology Standards and Guidelines

RECOMMENDED MOTION: That the Board of Supervisors approve and adopt the attached County Technology Standards and Guidelines as required by Board Policy A-38 and H-11.

BACKGROUND: In accordance with Board Policy A-38 and H-11, the Executive Technology Committee (ETC) and Departmental Technology Standards Committee (DTSC) were formed to establish County technology standards and guidelines that will be adhered to by all County departments. The DTSC is a forum to debate technology issues, collaboratively research technologies and recommend solutions and standards to the ETC. The ETC is comprised of technology leadership having common issues and interests to implement a shared vision for technical resources and information. The ETC acts as a mutual voice on technology issues, directions, strategies, and policy recommendations. Technology research recommendations are prioritized by the ETC and delegated to the DTSC for review and recommendations.

Attached are the County Technology Standards and Guidelines recommended and adopted by the ETC and DTSC.

Matthew W. Frymire
for Matthew W. Frymire
Chief Information Officer

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	N/A
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	N/A
	Annual Net County Cost:	\$ 0	For Fiscal Year:	N/A

SOURCE OF FUNDS: N/A	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION:

APPROVE

[Signature]

County Executive Office Signature

- Dep't Recomm.: Consent Policy
- Per Exec. Ofc.: Consent Policy

Prev. Agn. Ref.: | **District:** ALL | **Agenda Number:**

3.28

BACKGROUND: (Continued)

Standard

Anti-Spam Solution

Description

Proofpoint Anti-Spam solution was approved as the County standard to provide a robust, highly flexible and effective solution.

Application Development Standards for Browsers

Internet Explorer and Firefox were approved as the recommended Internet browsers for developing public facing sites for viewing.

Desktop Management & Software Distribution Standard

WSUS, ZenWorks, SMS, TrackIT and Active Directory were approved as the recommended solutions for software distribution for Riverside County.

Multi-Function Devices

To meet the high security needs for departments with large volume printing and high level of security requirements (HIPAA), SHARP was selected as the solution for Multi-Function Devices for the County Medical Center (RCRMC). It was recommended by the ETC, that the list of service providers evaluated for this RFP be used as a guideline or template for moving forward with a similar evaluation for those departments that **do not** have large volume printing and high security requirements.

Performance Management Software

Peoplesoft ePerformance, SuccessFactors, Human Resources In-house Development Product and CCH Knowledgepoint Performance Impact were approved as the countywide standards for the evaluation of employee performance.

User Technical Group (PC Support) Staffing Guidelines

Staffing Guidelines for User Technical Support were determined to quantify and identify the support needs of computer users in county agencies and quantify and measure the skill level and staffing required.

Wireless Network Recommendation

Aruba Networks, Cisco and Enterasys were approved as the Wireless Local Area Network products recommended for deployment in Riverside County.

A complete listing of the County's Technology Standards/Guidelines can be found on the County's Intranet page at: <http://intranet.co.riverside.ca.us/tech/standard.asp>