

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

106



SUBMITTAL DATE:
4/23/2007

FROM: DEPARTMENT OF PUBLIC SOCIAL SERVICES

**SUBJECT: MCWILLIAMS MAILLIARD TECHNOLOGY GROUP &
CAREACCESS, SILICON VALLEY**

RECOMMENDED MOTION:

That the Board of Supervisors approve and authorize the Chairman of the Board to execute the attached Amendment No. 3 to the Professional Services Agreement with McWilliams Mailliard Technology Group (MMTG) increasing the amount to \$307,728; and Amendment No. 1 to the Professional Services Agreement with CareAccess, Silicon Valley increasing the amount to \$64,540 for the period June 1, 2006 through June 30, 2007.

2. Authorize the Purchasing Agent to approve and execute any future amendments to this Agreement and exercise renewal options for an amount not to exceed the maximum agreement amount.
3. Authorize the Director of DPSS to administer the Agreement.

(Joan A. Wells)

Joan A. Wells for
Dennis J. Boyle, Interim Director

(CONTINUED – 2 pages in total)

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|-----------------------|-------------------------------|------------|-------------------------|-----------|
| FINANCIAL DATA | Current F.Y. Total Cost: | \$ 372,268 | In Current Year Budget: | Yes |
| | Current F.Y. Net County Cost: | \$ 41,270 | Budget Adjustment: | No |
| | Annual Net County Cost: | \$ 28,032 | For Fiscal Year: | 2006/2007 |

| | | |
|--|---|--------------------------|
| SOURCE OF FUNDS: Federal 42.72%; State 41.31%; County 7.53%; Realignment 8.44% | Positions To Be Deleted Per A-30 | <input type="checkbox"/> |
| | Requires 4/5 Vote | <input type="checkbox"/> |

C.E.O. RECOMMENDATION: APPROVE

BY *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

COUNTY COUNSEL
 MAY 30 2007
 BY *Mark Seller*
 Departmental Concurrence
 Purchasing Agent
 Mark Seller, Assistant Director
 Dep't Recomm.: Consent Policy
 Per Exec. Ofc.: Consent Policy

Prev. Agn. Ref.: 6/6/06 (3.43) | District: ALL | Agenda Number:

ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD

3.19

TO: BOARD OF SUPERVISORS

DATE: 4/23/07

PAGE: 2

**SUBJECT: MCWILLIAMS MAILLIARD TECHNOLOGY GROUP &
CAREACCESS, SILICON VALLEY**

BACKGROUND:

On June 6, 2006, (Agenda item 3.43), the Board approved the Professional Services Agreements with McWilliams Mailliard Technology Group (MMTG), to provide access to the Adult Protective Services Client Tracking System database; and with CareAccess, Silicon Valley, to provide Web Portal Access. DPSS Adult Protective Services is requesting to increase the maximum reimbursable amount of the Agreements to cover the expenses of additional training sessions in Riverside, additional users, and ongoing user expenses/fees. MMTG is being increased by \$68,590 and CareAccess is being increased by \$33,600.

MMTG is an independent software and services provider for the health and human/social services industry. MMTG provides access to the automated elder care and dependent adult services system known as the Aging and Adult Automated Client Tracking System (AACTS) for Adult Protective Services (APS). The AACTS is a case management system developed specifically for California APS programs. MMTG grants APS certain licenses for use of its software products along with collateral documentation, product support, training, and marketing materials. The system operates on a Virtual Private Portal (VPP) called CareAccess. CareAccess is an application service provider that works collaboratively with MMTG to provide the network infrastructure to the VPP.

Subscribing to AACTS through the CareAccess system greatly reduces initial set-up cost and eliminates investment in hardware, server software and desktop software. It also permits implementation of updates, enhancements and other administration by MMTG at the centralized server, simplifying administration while guarding the security of each county's unique database. Access to this client tracking database provides case management from intake to case closure and produces all state mandated reports. Other benefits include shared data capabilities with the Multi-Purpose Senior Service Program (MSSP), and tickler tools to assist social workers and supervisors in meeting state milestones and timelines. Therefore, DPSS is requesting your honorable Board approve the Amendment to the professional services agreement with MMTG and CareAccess, Silicon Valley.

PRICE REASONABLENESS:

In discussion with other counties using both components, the pricing is consistent with all counties. The costs for upgrades and enhancements to AACTS is based on a per user fee, which is standard to each county. Although the requested service increases the maximum reimbursable amount, the pricing structure for this service is the same.

FINANCIAL IMPACT:

There is no impact to the current year budget.

CONCUR: Purchasing

CH:pf