

FORM APPROVED COUNTY COUNSEL
BY: *Mark Seiler* 03/27/08
DATE: MARSHAL L. VICTOR

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

631



SUBMITTAL DATE:
April 8, 2008

FROM: DEPARTMENT OF PUBLIC SOCIAL SERVICES

SUBJECT: Agreement with AttivaSoft for BMC Remedy Consulting Services.

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify and authorize the Chairman of the Board to sign and execute the attached agreement with AttivaSoft for the period of April 1, 2008 through September 30, 2008 for professional services in an amount not to exceed \$214,545.
2. Authorize the Purchasing Agent to sign any future ministerial Amendments to the Agreement not to exceed the maximum amount of the Agreement; and
3. Authorize the Director of DPSS to administer the terms of the Agreement.

Susan Loew

Susan Loew, Director

(CONTINUED - 2 PAGES IN TOTAL)

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 214,545	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$7,616	Budget Adjustment:	No
	Annual Net County Cost:	\$7,616	For Fiscal Year:	2007/2008

SOURCE OF FUNDS: Federal 54.0%, State 32.5%, County 7.1%, Realignment 6.3%, Other 0.1%	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION:

APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

Dept't Recomm.: Consent Policy

Per Exec. Ofc.: Consent Policy

Prev. Agn. Ref: | **District:** All | **Agenda Number:**

ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD

3.17

TO: BOARD OF SUPERVISORS

DATE: 4/1/08

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SUBJECT: Agreement with AttivaSoft for BMC Remedy Consulting Services.

BACKGROUND:

On October 2, 2007, Request for Proposal (RFP) DPARC-089 was released to solicit vendors interested in offering Consulting Services to assist the Department of Public Social Services (DPSS) to upgrade to the most current version of BMC Remedy software. DPSS uses Remedy to run its service desks and for asset management.

An invitation to bid was sent to 22 vendors and advertised on the County Purchasing Website.

The RFP closed on October 23, 2007. Three proposals were received ranging in price from \$200,592.00.00 to \$707,300.00.

The evaluation committee evaluated all the proposals against a predetermined set of criteria. With scoring done on a scale of 1-100, AttivaSoft scored 85, Aesir Inc. scored 60.8 and Rapid Technologies scored 50.3. AttivaSoft was found to be both the most responsive and the lowest cost bidder and was recommended for award by the evaluation committee.

During the course of contract negotiations, AttivaSoft refined their cost proposal, to the amount to \$214,545. This will allow for an increase in on-site time by AttivaSoft staff.

Therefore, the Director of DPSS requests that the Board approve and execute the attached Agreement #AA374-00 between DPSS and AttivaSoft.

ATTACHEMENT(S):

Agreement AA3744-00 with AttivaSoft

CONCUR/EXECUTE – County Purchasing / County Counsel

SL:bt