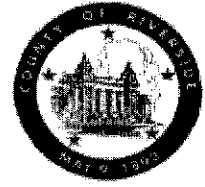


**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

635



Mark Seiler
Mark Seiler, Assistant Director
County Purchasing Department

FROM: DEPARTMENT OF PUBLIC SOCIAL SERVICES

SUBMITTAL DATE:
September 9, 2008

SUBJECT: APPROVAL OF AGREEMENT # CP 3125-00 WITH THE NATIONAL COUNCIL ON CRIME AND DELINQUENCY (NCCD) FOR SAFEMEASURES WEB-BASED REPORTING SERVICE

RECOMMENDED MOTION: That the Board of Supervisors Approve and:

1. Authorize the Chairman of the Board to execute the attached Agreement # CP 3125-00, without competition, between the Department of Public Social Services (DPSS) and the National Council on Crime and Delinquency for SafeMeasures web based reporting service for the period of October 1, 2008 through September 30, 2010 for an amount not to exceed \$126,225.
2. Authorize the Purchasing Agent to approve and execute any future ministerial amendments and renewal options for this agreement; and
3. Authorize the Director of DPSS to administer the Agreement with NCCD.

Larisa R. McKenna
Larisa R. McKenna
County Counsel

Susan Loew

Susan Loew, Director

(CONTINUED – 2 PAGES IN TOTAL)

FINANCIAL DATA

Current F.Y. Total Cost:	\$63,112.50	In Current Year Budget:	YES
Current F.Y. Net County Cost:	\$ 10,224.23	Budget Adjustment:	NO
Annual Net County Cost:	\$ 10,224.23	For Fiscal Year:	2008/2009

SOURCE OF FUNDS: Federal 49.40%; State 34.40%; County 0.6%; Realignment 15.5%; Other 0.1%	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

Dep't Recomm.:
Per Exec. Ofc.:
 Consent
 Policy
 Consent
 Policy

Prev. Agn. Ref.: 10/3/06 (Agenda #3.19) | **District:** All | **Agenda Number:**

ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD

3.61

TO: BOARD OF SUPERVISORS

DATE: 09/09/08

Page: 2

SUBJECT: NCCD - SAFEMEASURES WEB-BASED REPORTING SERVICE AGREEMENT

BACKGROUND:

The National Council on Crime and Delinquency (NCCD) created the SafeMeasures web based reporting service, which is a quality assurance tool that makes key performance indicators routinely available to Children's Services' supervisors and administration. SafeMeasures captures data directly from the California Department of Social Services (CDSS) Child Welfare Services Case Management System (CWS/CMS) and links this data to key performance standards. It is a web-based subscription service that requires no licensing or software installation.

The Department of Public Social Services, Children's Services Division has benefited from the current subscription to the SafeMeasures web based reporting system over the past two (2) years. The current agreement originated by NCCD covered the term of October 1, 2006 through September 30, 2008 and was approved by the Board of Supervisors without competition on October 3, 2006 (Agenda # 3.19) in the amount of \$114,750 (\$57,375 annually). Entering into a two year subscription agreement as opposed to a one year agreement, afforded us a ten percent discount.

DPSS wishes to re-enter into a two (2) year agreement in order to take advantage of the ten percent discount for 2 year subscription renewals. The cost of the subscription for the period of October 1, 2008 through September 30, 2010 is \$126,225 (\$63,112.50 annually), as opposed to an annual rate of \$70,125 for one (1) year subscription agreements.

Subscription to this service is beneficial to DPSS because of its widespread use throughout the state, its web-based structure, and the direct access to critical data. Thirty six (36) counties and the California Department of Social Services (CDSS) use SafeMeasures.

SafeMeasures provides reports on caseload management, referrals and investigations, in-home cases, out-of-homes cases, child well-being, and federal outcome measures. Information is presented at three levels - trend lines that are presented to allow managers to assess change over time, key performance indicators that are presented in easy to read graphs of aggregate data for any reporting period (day, week, month), and lists of actual cases (with key data elements) that comprise that section of each graph - managers can "point and click" on any section of any graph to drill down to individual cases or workers.

The National Council on Crime and Delinquency (NCCD) is a private, non-profit research organization. Its mission is to help federal, state and local child welfare agencies reduce child abuse and neglect by developing case management systems and conducting research that improve service delivery to children and families.

PRICE REASONABLENESS:

For the first time in five years, the National Council on Crime and Delinquency (NCCD) has raised the annual subscription fee for the SafeMeasures web-based reporting service. An increase of ten percent was necessary in order for NCCD to continue improving the infrastructure necessary to host, analyze, and securely distribute CWS/CMS data to thousands of child welfare staff across the country. As part of the renewal, the vendor is including on-site refresher training for all supervisors, managers, and administrators if requested by the County.

The pricing provided by the NCCD is consistent with that charged by NCCD to CDSS and other County agencies currently using SafeMeasures.

Date: June 17, 2008
From: Susan Loew Department/Agency: Department of Public Social Services
To: Board of Supervisors
Via: Purchasing Agent
Subject: Sole Source Procurement; Request for

The below information is provided in support of my Department requesting approval for a sole source. Outside of a duly declared emergency, the time to develop a statement of work or specifications is not in itself justification for sole source.

Supply/Service being requested: SafeMeasures Internet Reporting Service

Supplier being requested: National Center on Crime and Delinquency/
Children's Research Center (NCCD/CRC)

Alternative suppliers that can or might be able to provide supply/service: None

Extent of market search conducted: The Department of Public Social Services, Children's Services Division has benefited from the current subscription to the SafeMeasures web based reporting system over the past two (2) years. The current agreement originated by NCCD covered the term of October 1, 2006 through September 30, 2008 and was approved by the Board of Supervisors without competition on October 3, 2006 (Agenda # 3.19). DPSS is opting to enter into a two year agreement as it has in the past, in order to take advantage of the ten percent discount offered with 2-year subscription renewals. The cost of the 2 year subscription for the period of October 1, 2008 through September 30, 2010 is \$126,225 (\$63,112.50 annually), as opposed to an annual rate of \$70,125 for one year subscription agreements.

Subscription to this service is beneficial to DPSS because of its widespread use throughout the state, its web-based structure, and the direct access to critical data. Thirty six (36) counties and CDSS use SafeMeasures.

Unique features of the supply/service being requested from this supplier, which no alternative supplier can provide: NCCD's mission is to help federal, state and local child welfare agencies reduce child abuse and neglect by developing case management systems and conducting research which improves service delivery to children and families.

SafeMeasures is unique because NCCD has direct access to data from the State (CDSS), which is unique for a private, non-profit organization.

In order to make this a competitive process, interested vendors would need to negotiate with CDSS to obtain access to CWS/CMS data. Additionally each vendor would need to conduct an analysis of child welfare business processes and state and federal outcome measures. It would be difficult for another vendor to be able to obtain access to data, develop an understanding of processes and outcomes, and create the necessary databases and reports at competitive costs within the timeframe of a Request for Proposals (RFP).

Reasons why my department requires these unique features and what benefit will accrue to the county: The SafeMeasures Reporting Services will allow Children's Services administrators and supervisors to perform quality assurance on cases from investigation through case closure. SafeMeasures will ensure compliance with Federal and State mandates and outcomes by making areas that are out-of-compliance easier to identify. Identifying out-of-compliance cases aids in focusing improvement efforts where they are most needed.

Price Reasonableness: The pricing provided by NCCD is consistent with that charged by NCCD to CDSS and other county agencies currently using SafeMeasures.

Does moving forward on this product or service further obligate the county to future similar contractual arrangements? NO

Susan Loew 8/19/08
Department Head Signature Date

Purchasing Department Comments:

Approve Approve with Condition/s Disapprove

[Signature] 9-8-08
Purchasing Agent Date