

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

861



FROM: Community Health Agency/Department of Public Health

SUBMITTAL DATE:
July 14, 2009

SUBJECT: Approve the one (1) year extension of the single source agreement with HealthWare Solutions, LLC to provide continuing maintenance and technical support for the established Emergency Medical Service pre-hospital data system. (#03-054)

RECOMMENDED MOTION: That the Board of Supervisors:

- 1) Approve the one (1) year extension of the single source agreement with HealthWare Solutions, LLC without securing competitive bids in accordance with Ordinance 459.4 to provide software maintenance and technical support of the existing EMS data system beginning July 1, 2009 and ending June 30, 2010, not to exceed \$150,000 for the 2009/2010 fiscal year.
- 2) Authorize the Chairperson to execute four (4) copies of the contract.

BACKGROUND (Continued on Page 2):

SM/ps/ys

Susan D. Harrington

 Susan Harrington, Director
 Department of Public Health

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 150,000	In Current Year Budget:	NO
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	NO
	Annual Net County Cost:	\$ 0	For Fiscal Year:	09/10

SOURCE OF FUNDS: Semi-annual payments by American Medical Response as stipulated in the County/AMR contract for database system	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: APPROVE

BY: *Debra Courmoyer*
 Debra Courmoyer

County Executive Office Signature

Dep't Recomm.: Consent

Per Exec. Ofc.: Consent

Policy Policy

SEARCHED 10 11:02

INDEXED 10 11:02

ATTACHMENTS FILED WITH THE CLERK OF THE BOARD
 FORM APPROVED COUNTY COUNSEL
 BY: NEAL R. KIPNIS
 Purchasing: DATE
 Mark Seiler, Assistant Director
 Departmental Concurrence

EXECUTIVE
OFFICE

09 AUG 13 PM 2:29
COUNTY OF RIVERSIDE

RECEIVED RIVERSIDE COUNTY
CLERK / BOARD OF SUPERVISORS
2009 AUG 19 AM 11:05

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FORM 11
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SUBJECT: Approve the one (1) year extension of the single source agreement with HealthWare Solutions, LLC to provide continuing maintenance and technical support for the established Emergency Medical Service pre-hospital data system. (#03-054)

BACKGROUND continued: The California Code of Regulations, Title 22, §100147(e) requires that the local EMS agency have a system for pre-hospital data collection and evaluation. The Community Health Agency, Department of Public Health, through County Purchasing conducted a Request for Proposal for a pre-hospital data system.

In May 2001, RFP # 97528 was accepted and Purchase Order was issued for HealthWare Solutions. This Purchase Order included laptop computers, servers, printers, proprietary software specific for the pre-hospital setting, and other ancillary hardware as well as training and maintenance for the system. In October 2003, the BOS approved continuation of the sole source ending June 30, 2009.

- Maintenance and servicing of the pre-hospital data system countywide for upgrades of software and technical support to continue development and integration of provider agency data submission to the EMS Agency;
- Maintenance and servicing of the pre-hospital data system countywide for upgrades of software and technical support to enable the EMS Agency to meet the November 1, 2009 deadline for submission of data to the State EMS Authority;
- The pre-hospital data system can only be maintained and supported by HealthWare Solutions. The software is proprietary to HealthWare Solutions and the system is currently installed and operating on existing equipment.

HealthWare Solutions has been in business over 16 years with hundreds of customers nationwide. Their customers include private ambulance providers as well as local and federal government, in states such as California, Oregon, Texas, Florida, Colorado, Arkansas, Alabama, Georgia, North Carolina, Vermont and Wisconsin.

Financial Data: Costs for support and maintenance for fiscal year 2009/2010 will be \$149,106.00. This is covered in the EMS Agency budget by fees collected from American Medical Response through the advanced life support (ALS) emergency ambulance contract.

