

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

709



**FROM:** Stanley L. Sniff Jr., Sheriff-Coroner-PA

**SUBMITTAL DATE:**  
12/21/09

**SUBJECT:** Approval of NICE Systems, as the Sole Source Provider of Voice Recording Systems for the Sheriff's Department

**RECOMMENDED MOTION:** Move that the Board of Supervisors:

1. Authorize the Purchasing Agent to purchase two voice recording systems and associated equipment, at a cost not to exceed \$319,387, without securing competitive bids, in accordance with Ordinance 459.4.
2. Approve and direct the Auditor-Controller to make the necessary budget adjustments on the attached Schedule A enabling the Sheriff's Information Services Bureau to utilize Automated County Warrant System sub funds for the purchase of one of the voice recording systems and associated equipment.

**BACKGROUND:** Currently, the Sheriff's Dispatch-Communications Centers in Riverside, Palm Desert and Colorado River Station/Blythe are using two different voice recording systems to record 9-1-1 emergency and non-emergency telephone calls and radio dispatch audio channels. The Colorado River Station is using a voice print recorder purchased in 2000; the Riverside and Palm Desert centers are using a NICE Dictaphone recorder purchased in 2005. NICE has notified the Sheriff's Department that it will no longer provide maintenance support for the 2005 recorder after February 2010.

BR 10-063 (Continued on Page 2)

*Will Taylor*  
Stan L. Sniff Jr., Sheriff-Coroner-PA  
Will Taylor, Director of Administration

<b>FINANCIAL DATA</b>	Current F.Y. Total Cost:	\$76,252	In Current Year Budget:	No
	Current F.Y. Net County Cost:	\$0	Budget Adjustment:	Yes
	Annual Net County Cost:	\$0	For Fiscal Year:	FY 2009-10

<b>SOURCE OF FUNDS: Total Funding for both projects-State: \$215,000, Automated Warrant System Fund: \$76,252, Department Budget: \$28,135</b>	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input checked="" type="checkbox"/>

**C.E.O. RECOMMENDATION:**

**APPROVE**  
*Robert Tremaine*  
BY: Robert Tremaine

**County Executive Office Signature**

**3.37**

FISCAL PROCEDURES APPROVED  
 ROBERT E. BYRD, AUDITOR-CONTROLLER  
 BY: *Samuel Wong* 1/5/10  
 SAMUEL WONG  
 RCIT: *Matthew Fymlife*  
 Matthew Fymlife, CIO  
 Departmental Concurrence  
 Purchasing: *Mark Seiler*  
 Mark Seiler, Assistant Director  
 Dep't Recomm.:  Consent  Policy  
 Per Exec. Ofc.:  Consent  Policy

In a related matter, the agreement with Motorola, the provider of the 800 Mghz radio system for the County's Public Safety Enterprise Communication project, specifies that the radio system will only interface with a NICE recorder.

Due to the age of one of the Sheriff's recorders, the imminent lack of maintenance support for the other and the near future need to coordinate all dispatch recording throughout the County, including consoles operated at the Ben Clark Training Center, with the new Motorola radio system, the Sheriff's Department is proposing to purchase a replacement NICE recording system for the Dispatch and Training Centers, including servers and first-year maintenance, without securing competitive bids, for a total cost of \$243,135.

The Sheriff's Department will be utilizing \$215,000 in California 9-1-1 Emergency Communications Office funds to partially defray the cost of this system, with the remaining \$28,135 coming from the Sheriff's Dispatch budget.

The Sheriff's Department is facing the same maintenance problem with the NICE recording system used at the Information Services Bureau, as previously described above. Therefore, we propose its replacement for a cost of \$63,688. Including associated equipment, the total cost is \$76,252.

The Sheriff's Department is requesting Board approval to use Automated Warrant System sub funds for the purchase of the ISB recording system. Per State Penal Code Section 853.7, revenue from the County's Automated Warrant System Sub Fund can be utilized for these purchases.

**Price Reasonableness**

The NICE recording equipment is included on the California Multiple Awards Schedule (CMAS), a certification that the price is fair, reasonable and competitive. NICE has shown the Sheriff's Department that the equipment price from CMAS is 25% below its list price.

**Schedule A**

**Increase Appropriations:**

10000-2500200000-546160	Equipment-Other	\$76,252
-------------------------	-----------------	----------

**Memo Line Only:**

11087-2500200000-308142	Automated County Warrant System	\$76,252
-------------------------	---------------------------------	----------

Date: 12/31/09

From: A. Harris Department/Agency: Sheriff's -Dispatch

To: Board of Supervisors

Via: Purchasing Agent

Subject: Sole Source Procurement; Request for

The below information is provided in support of my Department requesting approval for a sole source. Outside of a duly declared emergency, the time to develop a statement of work or specifications is not in itself justification for sole source.

Supply/Service being requested: **Voice Recording Systems for the Sheriff's Dispatch Centers and the Sheriff's Information Services Bureau.**

Supplier being requested: **NICE Systems, Inc.**

Alternative suppliers that can or might be able to provide supply/service: **None. This is the only voice recording system that will interface with the County radio system.**

Extent of market search conducted: **Market search was conducted by Sheriff's staff and County Purchasing.**

Unique features of the supply/service being requested from this supplier, which no alternative supplier can provide: **The recording system will interface with the new Motorola radio network which should be operational in 2011.**

Reasons why my department requires these unique features and what benefit will accrue to the county: **Sheriff's Dispatch must provide a system that is compatible with the new County-wide radio network.**

Price Reasonableness: **NICE Systems offers prices obtained by the State through its Multiple Awards Schedule (C-MAS).**

Does moving forward on this product or service further obligate the county to future similar contractual arrangements? **No.**

\_\_\_\_\_  
**Department Head Signature**

\_\_\_\_\_  
**Date**

Purchasing Department Comments:

Approve

Approve with Condition/s

Disapprove



**Purchasing Agent**

12-31-09  
**Date**