

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

615



FROM: Community Health Agency/Department of Animal Services

SUBMITTAL DATE:

October 3, 2011

SUBJECT: Ratify Agreement 11-115 between City of Rancho Mirage and the County of Riverside Department of Animal Services for animal field and shelter services

RECOMMENDED MOTION: That the Board of Supervisors:

- 1) Ratify Agreement 11-115 between City of Rancho Mirage and the County of Riverside Department of Animal Services for animal field and shelter services, for the period of July 1, 2011 through June 30, 2014, for a total compensation amount of \$103,737; and
- 2) Authorize the Chairperson to execute three Agreements on behalf of the County of Riverside.

BACKGROUND:

The County of Riverside (County) has been providing animal field and shelter services for the City of Rancho Mirage (City) since May 2005 in order to safeguard the City's domestic and wild animals, promote the humane treatment of animals, and enforce the City's Ordinances and State laws relating to animal control.

(CONTINUED page 2)

Robert P. Miller

RM:nd

Robert Miller, Director
Department of Animal Services

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 24,307	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	11/12

SOURCE OF FUNDS: 100% funded by the City of Rancho Mirage	Positions To Be Deleted Per A-30	<input checked="" type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

FISCAL PROCEDURES APPROVED FORM APPROVED COUNTY COUNSEL
 PAUL ANGULO, CPA, AUDITOR-CONTROLLER
 BY: *Samuel Wong* 10/17/11
 SAMUEL WONG
 BRUCE G. FORDON
 DATE
 Departmental Concurrence:

Consent Policy
 Consent Policy

Dept't Recomm.:
 Per Exec. Ofc.:

Prev. Agn. Ref.:

District: 4

Agenda Number:

ATTACHMENTS FILED

3.5

Form 11

SUBJECT: Ratify Agreement 11-115 between City of Rancho Mirage and the County of Riverside Department of Animal Services for animal field and shelter services

Page 2 of 2

BACKGROUND: (Continued)

The fees for services rendered under this agreement were established in the Department of Animal Service Rate Study of March, 2011.

Service	FY11/12	FY12/13	FY13/14	Total
Hourly Field Service* (Estimated)	\$6,495	\$6,495	\$6,495	\$19,485
Shelter Service ** (Fixed)	\$12,606	\$28,014	\$28,014	\$68,634
License Processing*** (Estimated)	\$2,659	\$2,659	\$2,659	\$7,977
Operation & Maintenance	\$2,547	\$2,547	\$2,547	\$7,641
Total	\$24,307	\$39,715	\$39,715	\$103,737

The scheduled compensation payable to COUNTY for all services as set forth in this agreement is one hundred three thousand seven hundred thirty-seven dollars (\$103,737) for the period commencing July 1, 2011 through June 30, 2014.

*Field Services Rate may fluctuate based on actual on call usage.

**Shelter Services for 11/12 adjusted for contract expiration of January 15, 2012. This amount is in addition to amount due under current contract. The City will continue to be billed for sheltering services under current contract until expiration. The City will be provided with prior year impound rates by March 31st each year. Contract rate will be adjusted for each year of contract by the following formula: Prior year dog/cat impounds x sheltering rate/impound. This formula establishes a fixed rate that will be payable in 1/12th monthly increments.

***License processing costs may fluctuate based on actual number of licenses processed.

FINANCIAL:

There is no additional impact on the general fund as this funding is provided from the City of Rancho Mirage for services rendered.

COUNTY OF RIVERSIDE
COMMUNITY HEALTH AGENCY

FOR COUNTY USE ONLY



COUNTY DEPT/DIVISION: Animal Services		CONTRACT NO. 11-115	RFP NO. ----
FUND: 10000	DEPARTMENT ID: 4200600200, 4200600300	PROJECT-GRANT	ACCOUNT: 773220,773210,773230
CLASS/LOCATION: 8602		CONTRACT AMOUNT: \$103,737	
FIELD PERIOD OF PERFORMANCE:		July 1, 2011 through June 30, 2014	
SHELTER PERIOD OF PERFORMANCE:		January 16, 2012 through June 30, 2014	
COUNTY CONTACT : Robert Miller (951) 358-7442		CONTRACTOR REPRESENTATIVE: Gloria Griego (760) 324-4511	
PROGRAM NAME: Animal Field and Shelter Services			

This agreement is made and entered into by and between the County of Riverside, a political subdivision of the State of California, through its Community Health Agency, Department of Animal Services, hereinafter referred to as COUNTY, and City of Rancho Mirage, hereinafter referred to as CITY.

WITNESSETH:

WHEREAS, the CITY is desirous of contracting with COUNTY to provide a broad range of animal control and shelter services pursuant to this contract for the purpose of safeguarding the health and safety of the population of the City of Rancho Mirage, and the health and safety of its domestic animals for the purpose of promoting the humane treatment of animals; and

WHEREAS, the CITY wishes to comply with state mandates regarding animal control; and

WHEREAS, COUNTY has the personnel and experience to provide such animal field and shelter services and is willing to enter into a contract with CITY for the provision of such services subject to the terms and conditions and for the compensation as hereinafter set forth.

NOW THEREFORE in consideration of the mutual promises, covenants and conditions hereinafter contained, the Parties hereto mutually agree as provided on pages 1 through 5, Exhibit A consisting of 4 pages, Exhibit B consisting of 5 pages, and Exhibit C consisting of 2 pages, attached hereto and incorporated herein.

COUNTY

CITY

By _____
Bob Buster, Chairman, Board of Supervisors

By G. Dana Hobart
G. Dana Hobart, Mayor

Date _____

Date 10/3/11

ATTEST: Kecia Harper-Ihem, Clerk

By Steve Quintanilla
Steve Quintanilla, City Attorney

By _____

ATTEST Cynthia Scott
Cynthia Scott, City Clerk

1
2 **1. COUNTY OBLIGATIONS:**

3 COUNTY shall provide all services as outlined and specified in EXHIBIT A, SCOPE OF
4 ANIMAL FIELD SERVICES and EXHIBIT B, SCOPE OF ANIMAL SHELTER
5 SERVICES attached hereto and by this reference incorporated herein.

6 **2. PERIOD OF PERFORMANCE:**

7 The Animal Field Services as referenced in EXHIBIT A of this Agreement shall be effective
8 on July 1, 2011 through June 30, 2014, and the Animal Shelter Services as referenced in
9 EXHIBIT B of this Agreement shall be effective on January 16, 2012 through June 30, 2014,
10 unless terminated as specified in Section 7, TERMINATION.

11 **3. COMPENSATION:**

12 In consideration of services provided by COUNTY pursuant to EXHIBIT A, and EXHIBIT
13 B, COUNTY shall be entitled to receive payment as specified in EXHIBIT C, PAYMENT
14 PROVISIONS attached hereto and incorporated herein by this reference.

15 **4. AVAILABILITY OF FUNDING:**

16 It is mutually agreed and understood that the obligation of the CITY is limited by and
17 contingent upon the availability of CITY funds for the reimbursement of COUNTY's fees.
18 In the event that such funds are not forthcoming for any reason, CITY shall immediately
19 notify COUNTY in writing. COUNTY shall be entitled to reimbursement of costs for work
20 performed, in accordance with EXHIBIT C.

21 **5. HOLD HARMLESS/INDEMNIFICATION:**

22 **5.1** CITY shall indemnify and hold harmless the County of Riverside, its Agencies,
23 Districts, Special Districts and Departments, their respective directors, officers, Board
24 of Supervisors, elected and appointed officials, employees, agents and representatives
25 from any liability, claim, damage or action whatsoever, based or asserted upon any
26 actions of CITY, its officers, employees, subcontractors, agents or representatives
27 arising out of or in any way relating to this Agreement, including but not limited to
28 property damage, bodily injury, or death or any other element of any kind or nature
whatsoever and resulting from any reason whatsoever arising from the actions by
CITY, its officers, agents, employees, subcontractors, agents or representatives of this
Agreement. CITY shall defend, at its sole expense, all costs and fees including but
not limited to attorney fees, cost of investigation, defense and settlements or awards
of all Agencies, Districts, Special Districts and Departments of the County of
Riverside, their respective directors, officers, Board of Supervisors, elected and
appointed officials, employees, agents and representatives in any such action or claim
or action based upon such alleged acts or omissions.

5.2 With respect to any action or claim subject to indemnification herein by CITY, CITY
shall, at its sole cost, have the right to use counsel of its own choice and shall have the

right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CITY's indemnification to COUNTY as set forth herein. CITY's obligation to defend, indemnify and hold harmless COUNTY shall be subject to COUNTY having given CITY written notice within a reasonable period of time of the claim or of the commencement of the related action, as the case may be, and information and reasonable assistance, at CITY's expense, for the defense or settlement thereof. CITY's obligation hereunder shall be satisfied when CITY has provided to COUNTY the appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.

5.3 The specified insurance limits required in this Agreement shall in no way limit or circumscribe CITY's obligations to indemnify and hold harmless COUNTY herein from third party claims.

5.4 COUNTY shall indemnify and hold harmless the CITY, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, governing bodies, elected and appointed officials, employees, agents and representatives from any liability whatsoever, based or asserted upon any negligent or willful misconduct of COUNTY its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death or any other element of any kind or nature whatsoever arising from the performance by COUNTY, its officers, agents, employees, subcontractors, agents or representatives of this Agreement. COUNTY shall defend at its sole expense, all costs and fees including but not limited to attorney fees, cost of investigation, defense and settlements or awards of all Agencies, Districts, Special Districts and Departments of the CITY, their respective directors, officers, governing body, elected and appointed officials, employees, agents and representatives in any claim or action based upon such negligent or omissions.

5.5 With respect to any action or claim subject to indemnification herein by COUNTY, COUNTY shall, at its sole cost, have the right to adjust, settle, or compromise any such action or claim without the prior consent of CITY provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes COUNTY's indemnification to CITY as set forth herein. COUNTY's obligation to defend, indemnify and hold harmless CITY shall be subject to CITY having given COUNTY written notice within a reasonable period of time of the claim or of the commencement of the related action, as the case may be, and information and reasonable assistance, at COUNTY's expense, for the defense or settlement thereof. COUNTY's obligation hereunder shall be satisfied when COUNTY has provided to CITY the appropriate form of dismissal relieving CITY from any liability for the action or claim involved.

5.6 The specified insurance limits required in this Agreement shall in no way limit or circumscribe COUNTY's obligations to indemnify and hold harmless the CITY

herein from third party claims.

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2 **6. INSURANCE:** COUNTY agrees to maintain the following insurance coverage's
3 during the term of this Agreement:

4 **6.1 Workers' Compensation:**

5 COUNTY shall maintain Workers' Compensation Insurance (Coverage A) as
6 prescribed by the laws of the State of California. Policy shall include Employers'
7 Liability (Coverage B) including Occupational Disease with limits not less than
8 \$1,000,000 per person per accident.

9 **6.2 Commercial General Liability:**

10 COUNTY shall maintain Commercial General Liability insurance coverage for claims
11 which may arise from or out of COUNTY's performance under this Agreement. This
12 coverage shall have a limit of liability not less than \$1,000,000 per occurrence
13 combined single limit.

14 **6.3 Vehicle Liability:**

15 COUNTY agrees to maintain automobile liability insurance for vehicles provided by
16 the COUNTY for use under this Agreement. This coverage shall have a limit of
17 liability of not less than \$1,000,000 combined single limit.

18 **6.4 General Insurance Provisions - All lines:**

19 **6.4.1** Any insurance carrier providing insurance coverage hereunder shall be
20 admitted to the State of California and have an A M BEST rating of not less
21 than A: VIII (A:8).

22 **6.4.2** The insurance requirements contained in this Agreement may be met with
23 a program(s) of self-insurance.

24 **6.4.3** COUNTY shall provide CITY with a properly executed Certificate(s) of
25 Insurance.

26 **7. TERMINATION:**

27 CITY and COUNTY reserve the right to terminate this Agreement at any time, with or
28 without cause, upon one hundred eighty (180) days advance written notice stating the
extent and effective date of termination. Upon receipt of any notice of termination
from CITY, COUNTY shall immediately cease all services hereunder except such as
may be specifically approved in writing by CITY and COUNTY. COUNTY shall be
entitled to compensation for all services rendered prior to termination and for any services
authorized in writing by CITY thereafter.

8. FORCE MAJEURE:

8.1 In the event the COUNTY is unable to comply with any provision of this Agreement
due to causes beyond their control such as acts of God, acts of war, civil disorders, or
other similar acts, COUNTY will not be held liable to CITY for such failure to comply.

8.2 In the event CITY is unable to comply with any provision of this Agreement due to
causes beyond their control such as acts of God, acts of war, civil disorders, or other

similar acts, CITY will not be held liable to COUNTY for such failure to comply. 11-115

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2 **9. ALTERATION:**

3 No alteration or variation of the terms of this Agreement shall be valid unless made in
4 writing and signed by the parties hereto, as authorized by their respective governing bodies,
5 and no oral understanding or agreement not incorporated herein, shall be binding on any of
6 the parties hereto.

7 **10. SEVERABILITY:**

8 If any provision in this Agreement is held by a court of competent jurisdiction to be invalid,
9 void or unenforceable, the remaining provisions will nevertheless continue in full force
10 without being impaired or invalidated in any way.

11 **11. RECORDS:**

12 COUNTY shall maintain and keep records of all expenditures and obligations incurred
13 pursuant to this contract and all income and fees received thereby according to generally
14 recognized accounting principles. Such records and/or animal control operations of
15 COUNTY shall be open to inspection and audit by CITY or its authorized representative
16 as is deemed necessary by the CITY Manager or the authorized representative of the
17 CITY Manager upon reasonable notice to COUNTY.

18 **12. NO THIRD PARTY BENEFICIARY:**

19 This contract between CITY and COUNTY is intended for the mutual benefit of the two
20 signing parties only. No rights are created under this contract in favor of any third party
21 or any party who is not a direct signatory to this contract.

22 **13. NONDISCRIMINATION:**

23 During the performance of this contract, COUNTY agrees that it shall not discriminate
24 on the grounds of race, religious creed, color, national origin, ancestry, age, physical
25 disability, mental disability, medical condition including the medical condition of
26 Acquired Immune Deficiency Syndrome (AIDS) or any condition related thereto,
27 marital status, sex or sexual orientation in the selection and retention of employees and
28 subcontractors and the procurement of materials and equipment, except as provided in
Section 12940 of the Government Code of the State of California. Further, COUNTY
agrees to conform to the requirements of the Americans with Disabilities Act in the
performance of this contract.

14. VENUE:

Any action at law or in equity brought by either of the parties hereto for the purpose of
enforcing a right or rights provided for by this contract shall be tried in a court of
competent jurisdiction in the County of Riverside, State of California, and the parties
hereby waive all provisions of law providing for a change of venue in such proceedings

1 to any other county. In the event either party hereto shall bring suit to enforce any term¹⁻¹¹⁵
2 of this contract to recover any damages for and on account of the breach of any term
3 or condition of this contract, it is mutually agreed that the prevailing party in such action
4 shall recover all costs thereof including reasonable attorneys' fees to be set by the court
5 in such action.

6 **15. ASSIGNMENT:**

7 It is mutually understood and agreed that this contract shall be binding upon COUNTY
8 and its successors. Neither this contract nor any part thereof nor any moneys due or to
9 become due hereunder may be assigned by COUNTY without the prior written consent
10 and approval of CITY. CITY and COUNTY hereby agree to the full performance of
11 the covenants contained herein.

12 **16. AMENDMENTS:**

13 Any amendments, including any supplements, to this contract shall be in writing and
14 shall have the approval of the Board of Supervisors of COUNTY and the CITY
15 Council. This is the entire contract for Animal Field and Shelter Services and supersedes
16 any prior written or oral contract inconsistent herewith. Any amendment will be presented
17 to the City Manager prior to CITY Council approval.

18 **17. NOTICES:**

19 All correspondence and notices required or contemplated by this Agreement shall be
20 delivered to the respective parties at the addresses set forth below and are deemed
21 submitted one day after their deposit in the United States mail, postage prepaid:

22 **COUNTY:**

23 Community Health Agency
24 Procurement/Contracts Administration
25 4065 County Circle Drive
26 Riverside, CA 92503
27 (951) 358-5097

28 **Additional Copy COUNTY:**

Department of Animal Services
Director of Animal Services
6851 Van Buren Boulevard
Riverside, CA 92509
(951) 358-7442

CITY:

City of Rancho Mirage
City Manager
69-825 Highway 111
Rancho Mirage, CA 92270
(760) 324-4511

or to such other address (es) as the parties may hereafter designate in writing.

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CITY OF RANCHO MIRAGE
EXHIBIT A
SCOPE OF ANIMAL FIELD SERVICE

11-115

The County of Riverside, hereinafter referred to as COUNTY, agrees to provide the following standby animal field services to the City of Rancho Mirage's full-time Animal Control Officer at pre-agreed upon times, and during emergencies, hereinafter referred to as CITY:

1. **Definition of Field Services:** The Animal Field Services to be provided by COUNTY for CITY within the corporate limits of CITY shall include but not be limited to the following activities:
 - 1.1 **Field Service Assistance:** Respond to all calls for field service assistance pursuant to the priority of calls as described in this Exhibit.
 - 1.2 **Impoundment:** Impound all animals found at large and collect such impound fees as as referenced in Riverside COUNTY Code Title 6 or appropriate CITY ordinance..
 - 1.3 **Proper Care and Treatment:** Provide care and treatment to any stray or abandoned animal in accordance with State law and local ordinances.
 - 1.4 **Animal Bites:** Investigate reported bites by animals. COUNTY shall respond in person to all reported bites by dogs or by suspected rabid or wild Animals. As part of this response, COUNTY shall contact and interview the bite victim (or the victim's parent(s) or guardian(s) in the case of a minor) as part of the bite investigation procedure. Bite reports shall indicate who reported the bite incident to COUNTY. COUNTY will also issue to CITY's Manager, or his/her designee, a copy of all animal bite reports within one week of completion.
 - 1.5 **Quarantine:** Quarantine, as prescribed by State law and COUNTY Ordinances as codified under Riverside COUNTY Code Title 6, or any successor thereto (hereinafter referred to as "Riverside COUNTY Code Title 6") all animals suspected to be rabid and/or that have bitten a person or other animal.
 - 1.6 **Stray and Barking Animal Complaints:** Respond to and process stray and barking animal complaints as referenced in Riverside COUNTY Code Title 6 or appropriate CITY ordinance.
 - 1.7 **Dead Animals:** Remove dead Animals from the public right-of-way except in such cases where the Animal is on a state highway within CITY limits. In such cases, COUNTY shall immediately (or as soon as reasonably practicable) notify by telephone, facsimile, electronic mail transmission or other means the State of California's Department of Transportation.
 - 1.8 **Return of Impounded Animals:** Encourage the return of any lost/stray Animal (impounded by field personnel) to the rightful owner in the field, subject to the payment of impound fees.
 - 1.9 **Licenses for Dogs:** COUNTY shall issue dog licenses for CITY residents at CITY's request. CITY shall provide its own tags for such licenses, but shall coordinate the numbering sequence with COUNTY prior to ordering. All fees collected for dog

1 licenses shall be accounted for by COUNTY and remitted to CITY on a quarterly¹¹⁻¹¹⁵
2 basis, provided, however, that COUNTY shall retain the sum of \$5.85 for each
3 dog license issued hereunder. COUNTY shall verify dog license status when
4 responding to requests for service or when responding to complaints about Animal
5 behavior. The Standby Animal Control Officer, as part of said Officer's regular
6 animal control duties as defined by, but not limited to, the terms of this contract, shall
7 conduct license inspection activities during animal control investigations so as to
8 ascertain the number of unlicensed dogs, to license such dogs and to foster compliance
9 with City of Rancho Mirage Municipal Code. COUNTY shall also provide an
10 automated or manual verification system whereby owners can verify the status of their
11 Animal's license by telephone.

12 **1.10 Kennels and Catteries:** COUNTY shall inspect and issue licenses to operate dog
13 kennels and catteries within CITY pursuant to CITY's municipal codes, and collect
14 fees in connection therewith. All fees for licenses to operate dog kennels and catteries
15 shall be retained by COUNTY.

16 **1.11 Issuance of Warnings and Citations:** Enforce all appropriate provisions of
17 Riverside COUNTY Code Title 6 including the issuance of warning notices or
18 citations as necessary for violations of the provisions of said Riverside COUNTY
19 Code Title 6, State law or CITY municipal codes.

20 **1.12 Service to Public:** Provide service to the public on matters covered in this contract
21 consistent with established policies and procedures that promote courteous and
22 efficient service and good public relations. Other policies and procedures
23 notwithstanding, COUNTY, in processing any type of complaint or request for
24 service, will indicate to the caller that a response can be expected as per Section 5
25 below.

26 **2. Shelter Care and Disposition Services:** The COUNTY will house CITY's animals at the
27 Western Riverside City County Animal Shelter, or another shelter service provider agreed
28 to by CITY.

29 **3. License Processing:**

30 Compensation for License processing shall be based upon actual licenses processed
31 and licensing processing rate. License processing costs shall be billed monthly and
32 total resulting compensation may vary from estimated contract cost.

33 **4. Provision of Vehicles and Radio Equipment:** COUNTY shall provide animal control
34 vehicle(s) with the appropriate animal control boxes mounted on the truck chassis and with
35 an air conditioning unit mounted on the animal control truck boxes for use to provide
36 contract services. The COUNTY shall equip fuel and maintain said vehicles.

37 **5. Missing or Stolen Animals:** COUNTY shall file a report with the Riverside Sheriff's
38 Department within 24 hours if an impounded Animal is missing or suspected to have been
39 stolen from an animal control vehicle or while in COUNTY custody. COUNTY shall

indicate on the police report the circumstances of the Animal's disappearance.

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2 **6. Priority of Field Services:**

3 **6.1 Definitions:** Services are those enforcement activities rendered by COUNTY
4 pursuant to the relevant sections of Riverside COUNTY Code, Title 6 and related
5 State and CITY codes and are assembled for expediency into two categories:
6 Emergency and Non-Emergency. Priority Ranking refers to the order of priority
7 with which a call will be handled. All calls will go directly to the dispatcher or
8 assigned clerical staff for relay to the Standby Animal Control Officer. If a call is
9 "exceptional," as defined in Section 5.4 of this Exhibit, it will be referred to the
10 Supervisor for evaluation and processing.

11 Field service activities will be performed daily and generally based upon the
12 priority ranking and based on limited service hours in accordance with contract
13 or standby officer. All calls involving imminent danger scenarios will be
14 responded to within 60 minutes if reasonably possible, subject to considerations
15 involving the time of day, traffic conditions, or other uncontrollable circumstances.

16 A Standby Animal Control Officer will respond to animal medical emergencies
17 and other emergencies involving danger to humans within 30 minutes or less during
18 regular service hours, Monday through Friday, and within 60 minutes or less on
19 Saturdays and Sundays and after regular service hours and holidays. CITY
20 acknowledges that response time may be affected by traffic congestion or other
21 hindering circumstances uncontrollable by the COUNTY.

22 COUNTY shall provide a means for responding to calls for service that take place
23 during limited service periods (as defined below) which are of an emergency nature
24 pursuant to this Exhibit. Field service personnel shall be assigned to patrol and other
25 service field tasks as defined by COUNTY and CITY.

26 The following definitions of "regular service hours," "limited service" and
27 "holidays" are intended to identify the broad time frames during which specific levels
28 of service will be provided. "Regular Service Hours" shall be deemed to mean
between the hours of 7:30am to 5:00pm, Monday through Friday, holidays excepted.
"Limited service" shall be deemed to mean 5:00pm to 7:30am, Monday through
Friday, all day Saturday, Sunday and on holidays. "Holidays" as herein shall be those
as established by the COUNTY and the CITY. The COUNTY shall answer all
telephone calls for Field Services during phone center operational hours. Calls shall
be received by the COUNTY answering service after hours and on holidays, as noted
above. Calls answered by the answering service will be handled on an emergency
basis as outlined in this Exhibit. The dispatcher and/or clerical support staff shall
maintain a detailed record of all requests, for service, both emergency and routine,
received during regular service hours and after regular service hours, including time
and date, when the calls were answered and the disposition of those calls. Records of
these calls shall be maintained for at least thirty (30) days. The CITY and COUNTY
agree that any incident reports to the COUNTY by residents or through emergency

services involving a dangerous, aggressive, wild, injured or sick animal constitute an emergency and require immediate action by the COUNTY pursuant to this contract.

Calls for service received after normal business hours that are not of an emergent nature shall be answered by an answering service and referred to call back on the next business day during phone center operational hours. These calls will then be scheduled for response in accordance with this Exhibit.

6.2 Calls considered as Emergencies to be handled Without Delay:

- 6.2.1 Animals endangering health or safety of the community.
- 6.2.2 Police Department requests for service.
- 6.2.3 Sick or injured stray animals.
- 6.2.4 Animals in distress.
- 6.2.5 Humane investigations – life threatening. (Depending on immediate circumstance)

6.3 Calls Considered as Non-Emergency to be handled during Regular Business Hours:

- 6.3.1 Pick up confined, healthy, stray-animals.
- 6.3.2 Dead animal removal.
- 6.3.3 Quarantine investigations.
- 6.3.4 Leash law enforcement.
- 6.3.5 Nuisance animal investigations.
- 6.3.6 Permit investigations.

6.4 Exceptions:

The Animal Control Director or the deputies of the Animal Control Director may, on a case-by-case basis, authorize variations of priority when circumstances require. COUNTY shall provide a written report within five (5) business days of making a determination that a variation in priority was required. Qualifying incidents will be determined by the responding Standby Animal Control Officer.

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CITY OF RANCHO MIRAGE

11-115

EXHIBIT B

SCOPE OF ANIMAL SHELTER SERVICES

The County of Riverside, hereinafter referred to as COUNTY, agrees to operate and provide the following Animal Shelter Services for the City of Rancho Mirage, hereinafter referred to as CITY:

- 1. **Shelter Location:** The COUNTY will house the CITY's animals at the Coachella Valley Animal Campus Shelter located at 72-050 Petland Place, Thousand Palms CA 92276 ("Shelter"), or at other shelter operated by the County of Riverside at County's discretion.

The handling of these animals will comply with the terms of this contract. The county is responsible for the maintenance and operation of the shelter, and the care of the animals on a 24-hour basis.

- 2. **Contract Performance:** COUNTY's Director of Department of Animal Services, or appointed designee, shall meet as necessary to discuss contract performance with the CITY's City Manager or appointed designee.

- 3. **Shelter Services:**

- 3.1 **Treatment of Animals:** Adequate care and treatment of animals while in custody at the Shelter to ensure that animals impounded are provided with humane and appropriate levels of care including a clean environment, fresh water, adequate nutrition and appropriate medical care.

- 3.2 **Spay and Neuter:** Ensuring that all dogs and cats adopted from the Shelter are spayed or neutered, or that adequate provisions are made for such spaying or neutering if COUNTY transfers any animals, or if adopted animal is unable to receive spaying or neutering due to a medical condition.

In accordance with California Food and Agricultural Code Sections 30503 and 31751.3, if a veterinarian employed at the Shelter certifies that a dog or cat is too sick or injured to be spayed or neutered, the COUNTY shall collect a spay/neuter deposit from said adopter or purchaser and said deposit will be deposited into a segregated sub-fund, which will be maintained by the COUNTY. Such deposit will be fully refunded to the adopter or purchaser if proof of sterility is provided within 30 business days from the date of surgery, at which the deposit is forfeited in accordance with the CA Code 30503 and 31751. Accordingly spay and neuter deposits may only be used by the COUNTY for programs to spay or neuter dogs and cats.

- 3.3 **Volunteer Program:** Maintenance of a program to provide for the participation of Volunteer's in programs relating to animals.

- 3.4 **Enforcement:** Enforce all relevant provisions of County of Riverside Title 6, ANIMALS, and State law as may be applicable to animals housed, kept or maintained at the Shelter.

- 3.5 **Incoming Animal Identification:** Incoming animals must be checked immediately for collar tag, and scanned for microchip by qualified Shelter staff within one hour of

1 arrival to the Shelter. Shelter staff shall make all attempts to notify owners
2 within twenty-four (24) hours of the animal impound by COUNTY.

3 **3.6 Quarantine:** COUNTY shall quarantine, as prescribed by law, all animals
4 suspected of being rabid, or involved in a bite investigation.

5 **3.7 Impoundments and Quarantines:** COUNTY shall house, feed and care for all
6 animals impounded and/or quarantined at the Shelter.

7 **3.8 Incoming Animal Examinations/Assessments:** A cursory exam will be performed
8 within twelve (12) hours, except after regular business hours when the examination
9 will be performed within twenty-four (24) hours. Incoming animal assessment must
10 include the following:

11 **3.8.1** A physical examination to determine if a medical condition exists which
12 requires a veterinarian's attention

13 **3.8.2** Routine vaccinations and de-worming, as needed

14 **3.8.3** External parasite treatment, as necessary

15 **3.8.4** Document the animal's incoming weight

16 **3.8.5** Scan for microchip identification

17 **3.8.6** Establish unique identifier for the animal

18 **3.8.7** Document any identifying features or abnormalities. The COUNTY shall
19 properly document on an animal-by-animal basis that an
20 examination/assessment is performed.

21 **3.9 Behavioral Assessments:** Behavioral Assessments of Shelter animals will be
22 conducted in accordance with guidelines established by the Department of Animal
23 Services.

24 **3.10 Adoption:** Animals identified as being available for adoption are placed in
25 adoptable areas of the Shelter.

26 **3.11 Community Adoption Partners:** California Food & Agricultural Code, Sections
27 31108(b) and 31752(b) state any stray dog/cat "that is impounded pursuant to this
28 division shall, prior to the euthanasia of that animal be released to a nonprofit, as
defined in Section 501(c) (3) of the Internal Revenue Code, animal rescue or
adoption organization if requested by the organization prior to the scheduled
euthanasia of that animal. The public or private shelter may enter into cooperative
agreements with any animal organization or adoption organization. In addition to
any required spay or neuter deposit, the public or private shelter, at its discretion,
may assess a fee, not to exceed the standard adoption fee, for animals adopted or
released."

3.12 Foster Care Placement: A foster care placement program assists the Shelter by
improving animal care, giving certain animals a better chance of adoption, and lifting
the spirits and morale of staff and volunteers.

3.13 Vicious Dogs: Any dog declared or determined to be vicious/dangerous and in
custody of the Shelter either under impoundment or quarantine shall be deemed
unsuitable for adoption and shall not be released except as required by law or at the

Director's discretion.

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- 3.14 Euthanasia:** Provide humane euthanasia service as required for impounded animals held at the Shelter for the lawful number of days, if such animal is not reclaimed by said animal's owner and is deemed to be not adoptable by COUNTY. Animals that are irremediably suffering from a serious illness or severe injury may not be held for owner redemption or adoption. Only euthanasia methods approved by the American Veterinary Medical Association shall be used.
- Records will be kept for a period of not less than three (3) years on each euthanized animal including the following information: breed; sex; color; weight; other distinguishing characteristics; date, time and location where animal was found; method of euthanasia and reason for use of method.
- 3.15 Drug Enforcement Agency (DEA):** Additionally, the COUNTY must comply with all Drug Enforcement Agency (DEA) regulations regarding storage, record-keeping, inventory, use, and disposal of all controlled substances.
- 3.16 Feeding Protocols:** All animals shall be fed in amounts appropriate to meet their nutritional needs.
- 3.17 Staffing and Volunteers:** COUNTY shall recruit and supervise all necessary personnel for the office, kennel, veterinary and other areas of the Shelter. Staffing shall include any and all full or part-time personnel and shall include the recruitment, supervision and assignment of volunteers in suitable Shelter-related activities. Personnel employed at the Shelter in the performance of Shelter-related activities shall be designated as COUNTY employees and any and all volunteers engaged in Shelter activities shall participate in activities designated by COUNTY and shall be under the auspices of COUNTY. Use of volunteers at the Shelter shall be determined by COUNTY on behalf of CITY.
- 3.18 Holding Periods:** COUNTY shall hold all stray impounded animals, not otherwise owner identifiable, for holding periods as required by law.
- 3.19 Missing Animals:** COUNTY shall notify police immediately of any animal found to be missing from the Shelter that had previously been impounded and/or in protective custody.
- 3.20 Hours of Operation:** COUNTY shall maintain hours of operation at the Shelter to provide maximum public access for the animals, to the extent possible.
- 3.21 Disease Control and Sanitation:** COUNTY shall maintain the Shelter in a clean and sanitary condition. COUNTY's policies and procedures in this area may include beneficial standards and/or guidelines derived from reputable animal care organizations including, but not limited to, the following: Humane Society of the United States, American Humane Association and American Veterinary Medical Association.
- 3.22 Provision of Personnel and Supplies:** COUNTY will provide personnel, supplies, materials, medication, pharmaceuticals, and equipment, including forms and reports to perform all aspects of the Shelter Services program.
- 3.23 CITY Access:** COUNTY shall provide access to the authorized representatives of

CITY to the entire Shelter during normal business hours, and at such other times upon reasonable notice. 11-115

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2 **3.24 Livestock and Fowl Care:** COUNTY shall provide food, care and shelter to
3 livestock and fowl, either at the Shelter or at another location when such animals
4 cannot be cared for at the Shelter. Costs of housing any livestock or fowl, regardless
5 of shelter location shall be charged to the owner of the animal, if known. If the
6 animal's owner wishes to redeem the animal, the owner shall first pay all applicable
7 fees and charges at the Shelter; except as otherwise required by law, then and only
8 then, will the COUNTY authorize release of the animal. COUNTY shall notify
9 CITY in writing where said expenses reach the amount of \$5,000 or greater per
10 incident. Such expenses shall not exceed the amount of \$25,000 per incident unless
11 authorized in writing by CITY.

12 **3.25 Animal Disposal:** COUNTY shall prohibit any animal whether dead or alive,
13 which has been impounded, in custody, or in quarantine at the Shelter to be given
14 away, disposed of, traded, sold or in any manner given over to another person,
15 organization or entity for experimentation, regardless of purpose. COUNTY shall be
16 responsible for the disposal of animal remains in its custody or control, subject to
17 applicable laws.

18 **3.26 Level of Service Provided:** COUNTY will provide Shelter Services as defined in
19 this contract. COUNTY's policies and procedures for Shelter Services shall be based
20 on standards and/or guidelines derived from reputable animal care organizations
21 including, but not limited to the following: Humane Society of the United States,
22 American Humane Association and American Veterinary Medical Association.

23 **4. Compensation:**

24 **4.1 Compensation for Sheltering:** Compensation for shelter services shall be based upon
25 established rate for shelter service at specified primary shelter location and prior year
26 impounds of dogs and cats. An annual rate shall be established based on these factors
27 and payable monthly in 1/12th increments. Additional costs for large animal sheltering
28 are incurred at \$20 per animal per day for horses and cattle and \$12 per animal per day
for swine, goats and sheep in accordance with ordinance and will be billed based on
actual sheltering on a monthly basis.

4.2 Compensation for Operations and Maintenance: Compensation for Operations and
maintenance shall be based upon rate for shelter service at a specified primary shelter
location and prior year impounds of dogs and cats. An annual rate shall be established
based on these factors and payable monthly in 1/12th increments.

4.3 License Processing: Compensation for License processing shall be based upon actual
licenses processed and licensing processing rate. License processing costs shall be
billed monthly and total resulting compensation may vary from estimated contract
cost.

4.4 Outreach Activities: Daily flat rates educational outreach and shot clinics will be
billed based on actual outreach days scheduled. Compensation accounts for full staff
time to provide service for one day. The maximum time possible will be afforded for

actual outreach activity; however actual outreach activity time will be reduced by¹¹⁻¹¹⁵ travel and preparation time the day of the event.

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2 **5. Definitions:**

3 **5.1** "Shelter Services," as used in this contract shall include, but is not limited to, the following activities:

4 **5.1.1** Impoundment, admittance, receiving, care, custody and feeding of any and all
5 stray domestic animals. Livestock, exotics and the impoundment of wildlife
6 as may be delivered and/or received at the Shelter until an appropriate wildlife
7 agency can be contacted and the wildlife then transferred into their custody.

8 **5.1.2** Redemption, treatment, sale, adoption, and/or disposal of any and all animals.

9 **5.1.3** Counseling and advising animal owners.

10 **5.1.4** Each animal shall be identified individually and photographs of all newly
11 impounded animals shall be posted on the Shelter website.

12 **5.1.5** Ensuring that all dogs, four months and older, released from the Shelter to a
13 resident of Riverside County are licensed and, if not licensed, to sell license
14 to the owner or other person taking custody of each such dog. In accordance
15 with COUNTY ordinances, require the micro-chipping of released animals at
16 the owner's expense.

17 **5.1.6** Humane euthanasia of animals as lawful and necessary, including the
18 creation of a log detailing those animals that are euthanized and the reasons
19 for such euthanasia on an animal-by-animal basis. This log shall further state
20 whether the animal was unhealthy and unsuitable for adoption.

21 **5.1.7** Proper disposal of dead animals.

22 **5.1.8** Care and maintenance of the Shelter facility, including land and buildings.

23 "Care" includes, but is not limited to providing a safe, temporary refuge for
24 any animal impounded, and providing needed medical services for
25 injured/sick animals or transfer of animal to the appropriate agency.

26 **5.2** "Adoptable Animal," shall mean those animals eight weeks of age or older that at or
27 subsequent to the time the animals are impounded or otherwise taken into
28 possession, have manifested no sign of disease, injury, or congenital or hereditary
condition that adversely affects the health or temperament of the animal, or that is
likely to adversely affect the animal's health in the future. Dogs declared as
"vicious" under State and/or local laws are unadoptable.

5.3 "Treatable," shall mean an animal with a medical condition such as skin problems
bad flea or skin infestations, a broken limb, abscess, or problems that may be treated
with appropriate resources, holding space, treatment and/or time. "Treatable" shall
also mean an animal with behavioral conditions that may be corrected with time and
proper training, such as chasing animals/objects, food aggression, etc.

5.4 "Untreatable Animal," shall mean any animal that is irremediably suffering from a
serious illness or physical injury or behavioral condition and shall not be held for
owner redemption or adoption. // // // //

CITY OF RANCHO MIRAGE
EXHIBIT C
PAYMENT PROVISIONS

11-115

CITY shall pay to COUNTY on a monthly basis in arrears, with a monthly billing and accounting thereof by COUNTY to CITY those fees as established in the Department of Animal Services Amended Service Rate Study of March, 2011; relative to the services to be performed under this Agreement as follows:

1. Animal Field Services:

1.1 Hourly Standby Animal Control Officer: \$6,495/year
 Less than ½ FTE is charged hourly \$82 (minimum call out 2 hours)
 To be billed based on actual usage. Estimated total based on past experience.

2. Animal Shelter Services:

2.1 Animal Sheltering Services: \$28,014/year

2.2 Operational and Maintenance (O&M) Costs: \$2,547/year.

2.3 Large Animal Sheltering of horses and cattle at \$20 per animal per day of sheltering (additional cost billed on actual use)

2.4 Large Animal Sheltering of swine, goats and sheep at \$12 per animal per day of sheltering (additional cost billed on actual use)

3. Animal License Processing:

3.1 Estimated Licensing services: 455 x \$5.85 per license = \$2,659/year

The administrative handling fee to sell city dog licenses. Estimated total based on past experience.

Service	FY11/12	FY12/13	FY13/14	Total
Hourly Field Service * (Estimated on call only)	\$6,495	\$6,495	\$6,495	\$19,485
Shelter Service ** (Fixed)	\$12,606	\$28,014	\$28,014	\$68,634
License Processing *** (Estimated)	\$2,659	\$2,659	\$2,659	\$7,977
Operation & Maintenance	\$2,547	\$2,547	\$2,547	\$7,641
Total	\$24,307	\$39,715	\$39,715	\$103,737

1 The scheduled compensation payable to COUNTY for all services as set forth in this 11-115
2 agreement is one hundred three thousand seven hundred thirty-seven dollars (\$103,737) for the
3 period commencing July 1, 2011 through June 30, 2014.

4 *Field Services Rate may fluctuate based on actual on call usage.

5 ** Shelter Services for FY11/12 adjusted for contract expiration of January 15, 2012. This
6 amount is in addition to amount due under current contract. The City will continue to be billed
7 for sheltering services under current contract until expiration. The City will be provided with
8 prior year impound rates by March 31st each year. Contract rate will be adjusted for each year of
9 contract by the following formula: Prior year dog/cat impounds x sheltering rate/impound. This
10 formula establishes a fixed rate that will be payable in 1/12th monthly increments.

11 ***License processing costs may fluctuate based on actual number of licenses processed.

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