SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA





FROM:

DEPARTMENT OF PUBLIC SOCIAL SERVICES

December 06, 2011

SUBJECT: REQUEST FOR SOLE SOURCE PROCUREMENT AND PROFESSIONAL SERVICE CONTRACT WITH PATH OF LIFE MINISTRIES

RECOMMENDED MOTION: That the Board of Supervisors approve and:

- 1. Authorize the Chairman of the Board to sign the attached Professional Services Contracts with Path of Life Ministries (HO-02054), in the amount of \$196,500, for the period of November 1, 2011 through April 15, 2012, with two (2) one-year renewal options;
- 2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, to sign amendments and exercise renewal options that do not change the substantive terms of the contracts. including amendments to the compensation provision that do not exceed the maximum reimbursement amount of the contracts (\$196,500); and
- 3. Authorize the Director of DPSS to administer the contracts with Path of Life Ministries.

(CONTINUED -	- 4 pages in total)	Susa	Susan Loew, Direct	or	
FINANCIAL	Current F.Y. Total Cost:	\$196,500	In Current Year Budget:	. Y	'es
	Current F.Y. Net County Cost:	\$196,500	Budget Adjustment:	1	No
DATA	Annual Net County Cost:	\$196,500	For Fiscal Year:	20	11-12
SOURCE OF FI	UNDS: 64% County General Fund 36% Emergency Shelter (ositions To Be leted Per A-30	
			Req	uires 4/5 Vote	
C.E.O. RECOM	MENDATION:	W. T. WOVE			
County Execut	ive Office Signature	Debra Co	Courryer		

 \boxtimes \boxtimes Consent Consent

Policy

Policy

FORM APPROVED COUNTY COUNSEL

Dep't Recomm.

Ofc. Exec.

Prev. Agn. Ref.: (11/25/08, #3.29)

District: 1

Agenda Number:

TO: BOARD OF SUPERVISORS DATE: December 06, 2011

SUBJECT: REQUEST FOR SOLE SOURCE PROCUREMENT &

PROFESSIONAL SERVICE CONTRACT WITH PATH OF LIFE

MINISTRIES

BACKGROUND:

DPSS developed and maintains an effective county-wide Continuum of Care for homeless persons in Riverside County by organizing and delivering supportive social services, including housing options, which meet the specific needs of homeless individuals and families, through contracts with local homeless shelter providers.

The City of Riverside operates a year-round shelter at Hulen Place and contracts with Path of Life Ministries to manage the shelter operations. For emergency cold weather shelter services, the City and County both provide funding to support an enhanced level of shelter services for the cold weather period. The City's annual \$70,000 contribution is supported by Emergency Shelter Grant funds that are contingent up the agreement between DPSS and the City to have the shelter located at 2840 Hulen Place and operated by POLM.

Path of Life Ministries is a faith-based community non-profit organization that operates an emergency shelter to provide up to seventy-two (72) beds to men, women, and children who are homeless. POLM has been contracted to provide short-term emergency cold weather shelter services in the City of Riverside since November 2008.

Given these conditions, DPSS is requesting approval to enter into a sole source agreement with POLM to manage the cold weather shelter component of the shelter operations at Hulen Place.

PRICE REASONABLENESS:

Due to historical funding patterns for cold weather shelters in the County as well as ESG funding contingencies by the City and HUD, DPSS is confident that the pricing (\$196,500) is reasonable and at fair market value for the services that will be provided by Path of Life Ministries.

FINANCIAL DATA: 100% County General Funds.

CONCUR/EXECUTE: County Purchasing

ATTACHMENTS:

Professional Services Contract (HO-02054) with Path of Life Ministries

SL:cg

Date:

August 24, 2011

From:

Susan Loew, Director of the Department of Public Social Services

To:

Board of Supervisors

Via:

Purchasing Agent

Subject:

Request for a Sole Source Procurement

The below information is provided in support of the Department of Public Social Services requesting approval for a sole source. Outside of a duly declared emergency, the time to develop a statement of work or specifications is not in itself justification for a sole source.

Supply/Service being requested:

DPSS is requesting Emergency Cold Weather shelter services (shelter, food, and case management), at 2840 Hulen Place, Riverside, CA 92507, from a well-established shelter provider, with seventy-two (72) beds for men, women, and children.

Supplier being requested:

The Emergency shelter provider being requested is Path of Life Ministries (POLM), a faith-based community non-profit organization, located in the City of Riverside that is contracted by the City of Riverside to operate an emergency shelter to provide up to seventy-two (72) beds to families who are homeless, at 2840 Hulen Place, Riverside, CA 92507.

Alternative suppliers that can or might be able to provide supply/service:

There are not alternative supplies that can or might be able to provide services due to Path of Life Ministries being awarded Emergency Shelter Grant (ESG) Funds from the U.S. Department of Housing and Urban Development (HUD), pursuant to Subtitle B of the Stewart B. McKinney Homelss Assistance Act of 1987 (Public Law 100-77).

In its contract with the City, the County has agreed to disburse ESG funding exclusively to Path of Life Ministries, in accordance with the federal funding guidelines and stipulations.

Extent of market search conducted:

Due to contractual obligations between the City of Riverside and the County of Riverside, Path of Life Ministries has exclusive rights to the operation of the shelter at 2840 Hulen Place, in the city of Riverside; therefore, no market research was conducted.

Unique features of the supply/service being requested from this supplier, which no alternative supplier can provide:

For this project, the unique features to be provided to DPSS are:

- 1. Physical health treatment, mental health treatment, and professional counseling;
- 2. Housing for 72 men and women on any given day;
- 3. Assistance with obtaining housing, birth certificates, California identification cards, bus passes;
- 4. Job readiness and computer familiarization workshops, resource agency presentations, and counseling;
- 5. Meals, showers, hygiene supplies, alcoholic anonymous and narcotics anonymous support groups, life skills groups, and anger management workshops;
- 6. Access to the Mobile Medical and Mobile Dental programs.

Reasons why the Department of Public Social Services requires these unique features and what benefit will accrue to the county:

The Department requires the above-mentioned features because they are a stipulation of the grant funding that is required by HUD and contractually obligated by the agreement between the City and the County.

Price Reasonableness:

Due to historical funding patterns for cold weather shelters in the County as well as ESG funding contingencies by the City and HUD, DPSS is confident that the pricing (\$196,500) is reasonable and at fair market value for the services that will be provided by Path of Life Ministries.

Does moving forward on this product or service further obligate the county to future similar contractual arrangements?

No, moving forward with this service does not further obligate the County to future similar contractual arrangements.

Period of Performance:

Provide a defined period of performance. Please note multi-year terms require Board approval, unless renewable in one year increments and the Purchasing Agent approves the terms.

The period of performance will be from November 1, 2011 through April 15, 2012, with two (2) one-year renewal options.

Department Head Sign	focus ature	9/6/11 Date
Purchasing Department	Comments:	
Approvo	Approve with Condition/s	Disapprove

Apparva (# 12-302

Riverside County Department of Public Social Services

Contracts Administration Unit 10281 Kidd Street Riverside, CA 92503

PROFESSIONAL SERVICES CONTRACT:

HO-02054

CONTRACTOR:

PATH OF LIFE MINISTRIES

CONTRACT TERM:

NOVEMBER 1, 2011 THROUGH APRIL 15, 2012

MAXIMUM REIMBURSABLE AMOUNT:

\$196,500

WHEREAS, the Department of Public Social Services, hereinafter referred to as DPSS, desires to provide emergency cold weather shelter and support services for the homeless;

WHEREAS, Path of Life Ministries is qualified to provide emergency cold weather shelter and support services for the homeless;

WHEREAS, DPSS desires Path of Life Ministries, hereinafter referred to as the Contractor, to perform these services in accordance with the CONTRACT TERMS and CONDITIONS (CT&C), attached hereto and incorporated herein by this reference. The CT&C specify the responsibilities of DPSS and the Contractor;

NOW THEREFORE, DPSS and the Contractor do hereby covenant and agree that the Contractor will provide said services in return for monetary compensation, all in accordance with the terms and conditions contained herein, of this Agreement.

Authorized Signature for Purchasing:	Authorized Signature for Contractor:
	Kath
Printed Name of Person Signing:	Printed Name of Person Signing:
Bob Buster	Raul Diaz
Title:	Title:
Chairman, Board of Supervisors	Executive Director
Address:	Address:
	4495 Magnolia Avenue
4080 Lemon Street	P.O. Box 1445
Riverside, CA 92501	Riverside, CA 92502
ix	Date: 1/- 22 - 11
Date:	Date: // - ZZ - / /

BY: ELENAM BOEVA DATE

PATH OF LIFE MINISTRIES

Emergency Cold Weather Shelter Program (ECWSP)

TERMS AND CONDITIONS

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CONTRACT TERMS AND CONDITIONS

I. DEFINITIONS

- A. "Contractor" refers to Path of Life Ministries.
- B. "Customer" refers to a shelter seeker.
- C. "Critical incident" refers to any event that may jeopardize the safety of clients, staff or facilities. Examples include, but are not limited to, the following: physical altercation, fire, mandated reportable occurrence (e.g., child or adult abuse), etc.
- D. "DPSS" refers to the County of Riverside and its Department of Public Social Services, which has administrative responsibility for this Agreement.
- E. "ECWSP" refers to the Emergency Cold Weather Shelter Program designed to provide emergency cold weather shelter bed-nights and services to the homeless.
- F. "ECWSP period" is defined as the period from December 1, 2011 through April 15, 2012.
- G. "ESG" refers to the Emergency Shelter Grant Program. ESG funds are used to help operate emergency shelters, to provide essential support services to residents, and to help prevent at-risk families or individuals from becoming homeless.
- H. "HMIS" refers to the DPSS web-based HUD Homeless Management Information System connectivity. It is a computerized data collection system designed to capture customer-level information over time on the characteristics and service needs of men, women and children experiencing homelessness.

II. DPSS RESPONSIBILITIES

DPSS will:

- A. Assign DPSS ECWSP personnel to be the liaison between the Contractor and DPSS.
- B. Monitor the performance of the Contractor in meeting the terms, conditions, and services in this Agreement. DPSS, at its sole discretion, may monitor the performance of the Contractor through any combination of the following methods: periodic on-site visits and inspections, evaluations, and Contractor self-monitoring.

III. CONTRACTOR RESPONSIBILITIES

The Contractor shall:

- A. Assign a liaison between the Contractor and DPSS.
- B. Shelter
 - 1. Provide emergency shelter for up to 72 homeless persons free of charge for up to ninety (90) days, consisting of a sixty- (60) day initial stay with thirty (30) additional days of extended stay as needed and for good cause. Customers seeking to re-enter the shelter who have used their ninety (90) days, starting December 1, 2011, shall not be served until all new customers have been served.

- 2. Make available for each customer blankets and towels for showering. Blankets and towels should be washed in hot water and laundry detergent no less than once a week and upon a customer's exit from the shelter. Mats will be cleaned on a daily basis. "Hot water" is defined as 120 degrees Fahrenheit.
- 3. Provide a sleeping space that is not less than two (2) feet in any direction from another customer's sleeping space. Cots or beds with mattresses are preferable. Mats placed directly on the floor shall only be used as a bed choice of last resort.
- 4. Maintain the shelter in compliance with the City of Riverside's property maintenance requirements and the Conditional Use Permit. **Exhibit A**
- 5. Ensure that no drugs, alcohol or weapons are allowed on the premises at any time.

C. Meals

- 1. Provide a morning and evening meal on site to all interested customers on a daily basis. Drinking water shall be made available at all times. A copy of each week's menu shall be maintained on site by Contractor for DPSS' review.
- 2. The morning meal should include, at a minimum, hot and cold beverages and cereal or pastry.
- 3. The evening meal should include, at a minimum, hot and cold beverages, meat and/or pasta, and vegetables and/or fruit.
- 4. Adhere to State and local health and safety regulations on the preparation and handling of meals and maintenance of kitchen facilities.
- D. Ensure that residents complete a daily sign-in sheet and intake, attached hereto and incorporated herein by this reference as **Exhibit B**. The sign-in sheet includes the customer's name, both printed and signature, their date of birth and the last four (4) digits of their Social Security Number, if available. All documents must be completed legibly and maintained by the Contractor in accordance with Section IV.E, "Records, Inspections, and Audits."
- E. Assist all interested customers with referral or access to services such as health care, social services, employment services, mainstream benefits programs, vocational services, legal assistance, etc.
- F. Maintain case files on each customer that contain, at a minimum, detailed and legible case notes describing referrals made during the customer's stay at the shelter.
- G. Maintain written records on site of the following for DPSS' review:
 - 1. Monthly drills to facilitate the evacuation of the shelter in case of fire or natural disaster.
 - 2. Daily personal and property searches for every customer entering the shelter. This provision will also be included in the shelter's rules and guidelines.
- H. Post shelter rules and guidelines in English and Spanish in a conspicuous place.
- 1. Maintain and post in a conspicuous place a customer grievance procedure.
- J. Ensure that customers do not loiter nor deposit their belongings outside the shelter or in the neighboring vicinity as to disturb neighbors or neighboring property.

- K. Adequately staff the facility to administer the program. No less than two (2) staff members should be on any one work shift while customers are inside the shelter.
- L. Participate in the Homeless Management Information System (HMIS). Participation is defined by HMIS training attendance, complying with Riverside County HMIS security policies and procedures, and entering required client data on a regular basis.
 - DPSS retains the rights to the HMIS and case management software application used in the operations of this property. DPSS grants the Project Sponsor an exclusive perpetual license to use the HMIS software for the term of this Agreement.
- M. Ensure that employees using HMIS for client intake capture all required data fields, as set forth in the Housing and Homeless Coalition for Riverside County's HMIS Policies and Procedures Manual, which is located on the DPSS Homeless Programs Unit website (http://riversidehomeless.org/pdf/PolProc.pdf).
- N. Coordinate with the City of Riverside Homeless Street Outreach Team in provision of shelter and case management and other supportive services to program participants.
- O. Clear all clients through the California Sexual Offenders Registry, located on the California Office of the Attorney General website: (http://www.meganslaw.ca.gov/index.aspx?lang=ENGLISH).
- P. Coordinate with public and private entities providing homeless support services.
- Q. Coordinate with the Riverside Unified School District to facilitate children's access to education.
- R. Coordinate with residents of the surrounding neighborhood to mitigate their concerns regarding the impact of the shelters on the neighborhood to the greatest extent possible.
- S. Participate in a program-effectiveness study should one be conducted.
- T. Participate regularly in the Continuum of Care meetings.
- U. Prohibit entry into the shelter when there is a reasonable suspicion that the client is intoxicated and/or under the influence of an illicit substance
- V. Notify DPSS Homeless Programs Unit, within a reasonable amount of time, of any critical incidents.
- W. Complete the Pre-Intake Form, attached hereto as **Exhibit C** and incorporated herein by this reference) for each new client.
- X. Notify DPSS, in writing, of the number of beds and/or the quality or quantity of case management and supportive services is going to be altered anytime during the contract term. DPSS must be notified of these changes at least thirty (30) days in advance of implementing changes or enhancements.
- Y. Complete and submit the ESG Direct Benefit Worksheet, attached hereto as **Exhibit D** and incorporated herein by this reference, to the DPSS Homeless Programs Unit, at the address provided below by the tenth (10th) calendar day of the month following the report month.

DPSS Homeless Programs Unit Attn: Homeless Administrative Manager 4060 County Circle Drive

Riverside, CA 92503

Z. The Contractor shall register its agency and/or program, as funded by DPSS, with 2-1-1 Riverside County, by faxing the 2-1-1 registration forms attached hereto as **Exhibits E and F**, respectively, and incorporated herein by these references, to (951) 686-7417. Registration is to take place at the time of execution of this Agreement, and updated on a quarterly basis, at minimum, if agency and/or program changes occur through the term of this Agreement.

The Contractor may contact 2-1-1 by one of the following methods:

Telephone	(800) 464-1123 or (951) 686-4402
	Monday through Friday - 8:00 am to 5:00 pm
U.S. Postal Service	P.O. 5376, Riverside, CA 92517-5376
E-mail	211info@vcrivco.org

IV. FISCAL PROVISIONS

A. MAXIMUM AMOUNT

Total payments under this Agreement shall not exceed \$196,500.

B LINE ITEM BUDGET

The Contractor shall be paid in accordance with the line-item budget shown below:

EXPENSES	COSTS
Salaries	\$ 117,848
Operations	\$ 55,072
Administrative	\$ 23,580
TOTAL	\$196,500

C. METHOD, TIME, AND SCHEDULE/CONDITION OF PAYMENTS

- 1. The Contractor will be paid for all costs incurred beginning November 1, 2011. The monthly invoice must be accompanied by a detailed expense report and / or actual receipts, e.g., payroll records, etc. If the required supporting documentation or actual receipts are not provided, DPSS may delay payment until the report or receipts are received by DPSS.
- 2. All claims must be submitted on a monthly basis no later than twenty (20) days after the end of each month in which the services were provided. All claims submitted in a timely manner and completed shall be processed within fifteen (15) working days of receipt by DPSS and forwarded to the Auditor-Controller's office for payment.
- 3. The Contractor shall submit the Contractor Payment Request DPSS Form 2076A (**Exhibit G**), and the DPSS Form 2076B (**Exhibit H**), following the instructions for completion on Instructions for Form 2076A and Form 2076B (**Exhibit I**). The Daily Sign-in Sheet (**Exhibit B**) must be attached to **Exhibit G**. **Exhibits G**, **H**, and **I** are attached hereto and incorporated herein by these references.
- 4. Each claiming period shall consist of a calendar month, except for the final period, which is April 1, 2012 through April 15, 2012.

D. FINANCIAL RESOURCES

The Contractor warrants that during the term of this Agreement, the Contractor shall retain sufficient financial resources necessary to perform all aspects of its obligations, as described under this Agreement. Further, the Contractor warrants that there has been no adverse material change in the Contractor, Parent or Subsidiary business entities, resulting in a negative impact to the financial condition and circumstances of the Contractor since the date of the most recent financial statements.

E. RECORDS, INSPECTIONS AND AUDITS

- 1. The Contractor shall maintain actual receipts, auditable books, records, documents, and other evidence pertaining to costs and expenses in this Agreement. The Contractor shall maintain these records for three (3) years after final payment has been made or until all pending County, State, and Federal audits, if any, are completed, whichever is later.
- 2. Any authorized representative of the County of Riverside, State of California, and the Federal government shall have access to any books, documents, papers, electronic data and other records, which these representatives may determine to be pertinent to this Agreement, for the purpose of performing an audit, evaluation, inspection, review, assessment, or examination. These representatives are authorized to obtain excerpts, transcripts, and copies, as they deem necessary. Further, these authorized representatives shall have the right at all reasonable times to inspect or otherwise evaluate the work performed, or being performed, under this Agreement and the premises in which it is being performed.
- 3. This access to records includes, but is not limited to, service delivery, referral, financial, and administrative documents for three (3) years after final payment is made, or until all pending County, State, and Federal audits are completed, whichever is later.
- 4. Should the Contractor disagree with any audit conducted by DPSS, the Contractor shall have the right to employ a licensed, Certified Public Accountant (CPA) to prepare and file with DPSS a certified financial and compliance audit that is in compliance with generally-accepted government accounting standards of related services provided during the term of this Agreement. The Contractor shall not be reimbursed by DPSS for such an audit.
- 5. In the event the Contractor does not make available its books and financial records at the location where they are normally maintained, the Contractor agrees to pay all necessary and reasonable expenses, including legal fees, incurred by DPSS in conducting such an audit.

F. SUPPLANTATION

The Contractor shall not supplant any Federal, State, or County funds intended for the purpose of this Agreement with any funds made available under any other Agreement. The Contractor shall not claim reimbursement from DPSS for, or apply sums received from DPSS, with respect to the portion of its obligations, which have been paid by another source of revenue. The Contractor agrees that it will not use funds received pursuant to this Agreement, either directly or indirectly, as a contribution or compensation for purposes of obtaining state funds under any other state program or county funds under any other County program without prior approval of DPSS.

G. DISALLOWANCE

In the event the Contractor receives payment for services under this Agreement which is later disallowed for nonconformance with the terms and conditions herein by DPSS, the Contractor shall promptly refund the disallowed amount to DPSS on request, or at its option, DPSS may offset the amount disallowed from any payment due to the Contractor under any contract with DPSS.

H. AVAILABILITY OF FUNDING

DPSS' obligation for payment of any agreement is contingent upon the availability of funds from which payment can be made.

V. GENERAL PROVISIONS

A. EFFECTIVE PERIOD

This Agreement is effective November 1, 2011 through April 15, 2012. The option to renew is at DPSS' discretion and is contingent upon: (1) the satisfactory performance of the Contractor, as determined by DPSS; and (2) the successful negotiation of cost pass-through and service adjustments mutually agreeable to both parties. DPSS may, at its sole discretion, unilaterally desist and stop issuance of purchase orders to an approved source vendor without any further liability whatsoever to that source.

B. VALIDITY OF INFORMATION

Integrity of all data entered into the HMIS is the sole responsibility of the Contractor.

C. INDEPENDENT CONTRACTOR

It is understood and agreed that the Contractor is an independent contractor and that no relationship of employer-employee exists between the parties hereto. Contractor and/or Contractor's employees shall not be entitled to any benefits payable to employees of the County including, but not limited to, County Worker's Compensation benefits. County shall not be required to make any deductions for employees of Contractor from the compensation payable to Contractor under the provision of this Agreement.

As an independent contractor, Contractor hereby holds County harmless from any and all claims that may be made against County based upon any contention by any third party that an employer-employee relationship exists by reason of this Agreement. As part of the foregoing indemnity, the Contractor agrees to protect and defend at its own expense, including attorney's fees, the County, its officers, agents and employees in any legal action based upon any such alleged existence of an employer-employee relationship by reason of this Agreement.

D. CONFLICT OF INTEREST

The Contractor, Contractor's employees, and agents shall have no interest, and shall not acquire any interest, direct or indirect, which shall conflict in any manner or degree with the performance of services required under this Agreement.

E. LICENSES AND PERMITS

In accordance with the provisions of the Business and Professions Code concerning the licensing of Contractors, all Contractors shall be licensed, if required, in accordance with the laws of this State and any Contractor not so licensed is subject to the penalties imposed by such laws.

The Contractor warrants that it has all necessary permits, approvals, certificates, waivers, and exemptions necessary for the provision of services hereunder and required by the laws and regulations of the United States, State of California, the County of Riverside and all other appropriate governmental agencies, and shall maintain these throughout the term of this Agreement.

F. RELIGIOUS PROHIBITION

There shall be no religious worship, instruction, or presentation as part of, or in connection with, the performance of this Agreement, including, but not limited to, requiring a customer to attend any religious activity or instruction as a condition for receiving any services provided by this Agreement.

G. EMPLOYMENT PRACTICES

- 1. The Contractor shall not discriminate in its recruiting, hiring, promoting, demoting, or terminating practices on the basis of race, religious creed, color, national origin, ancestry, physical handicap, medical condition, marital status, age, or sex in the performance of this Agreement, and to the extent they shall apply, with the provisions of the Fair Employment and Housing Act (FEHA), and the Federal Civil Rights Act of 1964 (P. L. 88-352).
- 2. In the provision of benefits, the Contractor shall certify and comply with Public Contract Code 10295.3, or as hereafter amended to not discriminate between employees with spouses and employees with domestic partners, or discriminate between the domestic partners and spouses of those employees.
- 3. For the purpose of this section Domestic Partner means one of two persons who has filed a declaration of domestic partnership with the Secretary of State pursuant to Division 2.5 (commencing with Section 297) or as hereafter amended of the Family Code.

H. CONFIDENTIALITY

- 1. The Contractor shall ensure to the greatest extent possible that the confidentiality of all customers is maintained.
- The Contractor shall ensure that the following procedures are implemented for all customers voluntarily participating in the Riverside County HMIS System, when available:
 - a. All information that is exchanged between individuals and agencies is protected from unauthorized disclosure.
 - b. Written permission for the release of information must be obtained prior to entering individual data into the system. The release of information shall be dated and expire one year from the date.
 - c. Customers shall be notified that it is optional to participate in the system and that they have the right to have their records kept confidential.
- 3. The Contractor shall provide written instructions to all employees and staff regarding these confidentiality requirements.

I. DISCLOSURE OF INFORMATION RELEVANT TO CLIENT SAFETY

As stipulated in Penal Code Section 11105.3, the Contractor agrees to notify DPSS of any Contractor employee or volunteer staff that has been convicted of any crimes involving sex, drugs, or violence, or who are known to have a substantiated report of child abuse, as defined in Penal Code Section 11165.12, or as hereafter amended who occupy supervisory or disciplinary power over minors, or who occupies supervisory or teaching positions over adult customers. The procedures for notification are as follows:

- When such information becomes known to the Contractor, the Contractor shall immediately notify DPSS concerning any arrests or convictions, for anything other than minor traffic offenses or unsubstantiated allegations of child abuse, of any paid employee or volunteer staff.
- In the event that notification is made, DPSS will make the necessary contractual changes up to and including termination of this Agreement.

Failure to notify DPSS of the above is grounds for termination of this Agreement.

J. CHILD ABUSE REPORTING

If the Contractor is a mandated reporter under Penal Code Sections 11165 through 11174.3, the Contractor shall establish a procedure acceptable to DPSS to ensure that all employees, volunteers, consultants, subcontractors or agents performing services under this Agreement report child abuse or neglect to a child protective agency as defined in the Penal Code.

K. ELDER AND DEPENDENT ADULT ABUSE REPORTING

The Contractor shall provide documentation of a policy and procedure acceptable to DPSS to ensure that all employees, volunteers, consultants, subcontractors, or agents performing services under this Agreement report elder and dependent adult abuse pursuant to Welfare & Institutions Code (WIC) Sections 15600 et seq. Suspected incidents of abuse should be immediately reported to DPSS, followed by a written report within two working days.

L. NOTICES

All notices, claims, correspondence, and/or statements, excluding reports, authorized or required by this Agreement shall be addressed as follows:

DPSS:

Department of Public Social Services

Contracts Administration Unit

P.O. Box 7789

Riverside, California 92513

CONTRACTOR:

Path of Life Ministries Executive Director 4495 Magnolia Avenue

P.O. Box 1445 Riverside, CA 92502

All reports shall be addressed as follows: <u>contractreporting@riversidedpss.org</u>. If the Contractor does not have access to e-mailing, then the Contractor shall mail all reports to the physical address listed above.

All notices shall be deemed effective when they are made in writing, addressed as indicated above, and deposited in the United States mail. Any notices, correspondence, reports and/or statements authorized or required by this Emergency Cold Weather Shelter Program contract addressed in any other fashion will not be acceptable, except invoices and other financial documents, which must be addressed to:

Department of Public Social Services Fiscal/Management Reporting Unit 4060 County Circle Drive Riverside, California 92503

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M. INSURANCE

Without limiting or diminishing the CONTRACTOR'S obligation to indemnify or hold the County harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement.

1. Workers' Compensation:

If the CONTRACTOR has employees as defined by the State of California, the CONTRACTOR shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of the County of Riverside, and, if applicable, to provide a Borrowed Servant/Alternate Employer Endorsement.

2. Commercial General Liability:

Commercial General Liability insurance coverage, including but not limited to, premises liability, contractual liability, products and completed operations liability, personal and advertising injury, and cross liability coverage, covering claims which may arise from or out of CONTRACTOR'S performance of its obligations hereunder. Policy shall name the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insureds. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this Agreement or be no less than two (2) times the occurrence limit.

3. Vehicle Liability:

If vehicles or mobile equipment are used in the performance of the obligations under this Agreement, then CONTRACTOR shall maintain liability insurance for all owned, non-owned or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this Agreement or be no less than two (2) times the occurrence limit. Policy shall name the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insureds.

4. General Insurance Provisions - All lines:

- a. Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A. M. BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.
- b. The CONTRACTOR'S insurance carrier(s) must declare its insurance self-insured retentions. If such self-insured retentions exceed \$500,000 per occurrence such retentions shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self insured retention unacceptable to the County, and at the election of the County's Risk Manager, CONTRACTOR'S carriers shall either: (1) reduce or eliminate such self-

insured retention as respects this Agreement with the County; or (2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.

- CONTRACTOR shall cause CONTRACTOR'S insurance carrier(s) to furnish the C. County of Riverside with either: (1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, or (2) if requested to do so orally or in writing by the County Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverages set forth herein and the insurance required herein is in full force and effect. An individual authorized by the insurance carrier to do so on its behalf shall sign the original endorsements for each policy and the Certificate of Insurance.
- d. It is understood and agreed to by the parties hereto that the CONTRACTOR'S insurance shall be construed as primary insurance, and the County's insurance and/or deductibles and/or self-insured retentions or self-insured programs shall not be construed as contributory.
- e. If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services, or, there is a material change in the equipment to be used in the performance of the scope of work which will add additional exposures (such as the use of aircraft, watercraft, cranes, etc.), or, the term of this Agreement, including any extensions thereof, exceeds five (5) years, the County reserves the right to adjust the types of insurance required under this Agreement and the monetary limits of liability for the insurance coverages currently required herein, if, in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.
- f. CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.
- g. The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the County.
- h. CONTRACTOR agrees to notify County of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

N. HOLD HARMLESS/INDEMNIFICATION

Contractor shall indemnify and hold harmless the County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective Directors, Officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives (individually and collectively hereinafter referred to as Indemnitees) from any liability whatsoever, based or asserted upon any services of Contractor, its officers, employees, subcontractors, agents or representatives, arising out of or in any way relating to this Agreement, including, but not limited to, property damage, bodily injury, or death or any other element of any kind or nature

whatsoever arising from the performance of Contractor, its officers, employees, subcontractors, agents or representative Indemnitors from this Agreement. Contractor shall defend, at its sole expense, all costs and fees including, but not limited to, attorney fees, cost of investigation, defense and settlements or awards, against the Indemnitees in any claim or action based upon such alleged acts or omissions.

With respect to any action or claim subject to indemnification herein by CONTRACTOR, CONTRACTOR shall, at their sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of County; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONTRACTOR'S indemnification to Indemnitees as set forth herein.

CONTRACTOR'S obligation hereunder shall be satisfied when CONTRACTOR has provided to County the appropriate form of dismissal relieving Indemnitees from any liability for the action or claim involved. The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONTRACTOR'S obligations to indemnify and hold harmless Indemnitees from third party claims.

In the event there is conflict between this clause and California Civil Code Section 2782, this clause shall be interpreted to comply with Civil Code 2782. Such interpretation shall not relieve the CONTRACTOR from indemnifying the Indemnitees to the fullest extent allowed by law.

O. ASSIGNMENT

The Contractor shall not assign any interest in this Agreement, and shall not transfer any interest in the same, whether by assignment or novation, without the prior written consent of DPSS.

P. SUBCONTRACT FOR SERVICES

No agreement shall be made by the Contractor with any party to furnish any of the services herein contained without the prior written approval of DPSS. This provision shall not require the approval of agreements of employment between the Contractor and personnel assigned for services thereunder.

Q. DISPUTES

Except as otherwise provided in this Agreement, any dispute concerning a question of fact arising under this Agreement, which is not disposed of by agreement, shall be disposed by DPSS who shall furnish the decision in writing. The decision of DPSS shall be final and conclusive until determined by a court of competent jurisdiction to have been fraudulent or capricious, arbitrary, or so grossly erroneous as necessarily to imply bad faith. The Contractor shall proceed diligently with the performance of this Agreement pending DPSS' decision.

R. DEBARMENT AND SUSPENSION

As a sub-grantee of federal funds under this Agreement, the Contractor certifies that it, and its principals:

- Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by a federal department or agency;
- Have not within a 3-year period preceding this Agreement been convicted of or had a civil
 judgment rendered against them for the commission of fraud, or a criminal offense in
 connection with obtaining, attempting to obtain, or performing a public (Federal, State, or

local) transaction; violation of Federal or State anti-trust status or commission of embezzlement, theft forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- Are not presently indicted or otherwise criminally or civilly charged by a government entity (Federal, State, or local) with commission of any of the offenses enumerated in the paragraph above; and
- Have not within a 3-year period preceding this Agreement had one or more public transactions (Federal, State, or local) terminated for cause or default.

S. CLIENT CIVIL RIGHTS COMPLIANCE

1. Vendor Assurance of Compliance

The Contractor shall complete the Vendor Assurance of Compliance with Riverside County Department of Public Social Services Non-Discrimination in State and Federally Assisted Programs, attached hereto as **Exhibit J** and incorporated herein by this reference. The Contractor will sign and date **Exhibit J** and return it to DPSS along with the executed Contract. The Contractor shall ensure that the administration of public assistance and social service programs are non-discriminatory to the effect that no person shall because of ethnic group identification, age, sex, color, disability, medical condition, national origin, race, ancestry, marital status, religion, religious creed or political belief be excluded from participation in or be denied the benefits of, or be otherwise subject to discrimination under any program or activity receiving federal or state financial assistance.

2. Client Complaints

The Contractor shall further establish and maintain written referral procedures under which any person, applying for or receiving services hereunder, may seek resolution from Riverside County DPSS Civil Rights Coordinator of a complaint with respect to any alleged discrimination in the provision of services by Contractor's personnel. The Contractor must distribute to social service customers that apply for and receive services, "Your Rights Under California Welfare Programs" brochure (Publication 13). For a copy of this brochure, visit the following website at:

http://www.dss.cahwnet.gov/cdssweb/entres/forms/English/pub13.pdf.

Civil Rights Complaints should be referred to:

Civil Rights Coordinator
Riverside County Department of Public Social Services
10281 Kidd Street
Riverside, CA 92503
(951) 358-3030

3. Services, Benefits and Facilities

Contractor shall not discriminate in the provision of services, the allocation of benefits, or in the accommodation in facilities on the basis of color, race, religion, national origin, sex, age, sexual preference, physical or mental handicap in accordance with Title VI of the Civil Rights Act of 1964, 42 U.S.C. Section 2000d and all other pertinent rules and regulations promulgated pursuant thereto, and as otherwise provided by State law and regulations, as all may now exist or be hereafter amended or changed.

For the purpose of this Section, discrimination means denying a participant or potential participant any service, benefit, or accommodation that would be provided to another and includes, but is not limited to, the following:

- a. Denying a participant any service or benefit or availability of a facility.
- b. Providing any service or benefit to a participant which is different, or is provided in a different manner, or at a different time or place from that provided to other participants on the basis of race, color, creed or national origin.
- c. Restricting a participant in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit. Treating a participant differently from others in satisfying any admission requirement or condition, or eligibility requirement or condition, which individuals must meet in order to be provided any service or benefit.

4. Cultural Competency

Contractor shall cause to be available bilingual professional staff or qualified interpreter to ensure adequate communication between customers and staff. Any individual with limited English language capability or other communicative barriers shall have equal access to services.

For the purpose of this Section, a qualified interpreter is defined as someone who is fluent in English and in the necessary second language, can accurately speak, read and readily interpret the necessary second language and/or accurately sign and read sign language. A qualified interpreter must be able to translate in linguistically appropriate terminology necessary to convey information such as symptoms or instructions to the customer in both languages.

T. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)

The Contractor in this Agreement is subject to all relevant requirements contained in the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191, enacted August 21, 1996, and the laws and regulations promulgated subsequent thereto. The Contractor hereto agrees to cooperate in accordance with the terms and intent of this Agreement for implementation of relevant law(s) and/or regulation(s) promulgated under this Law. The Contractor further agrees that it shall be in compliance, and shall remain in compliance with the requirements of HIPAA, and the laws and regulations promulgated subsequent hereto, as may be amended from time to time.

All social service privacy complaints should be referred to:

Department of Public Social Services
HR/Administrative Compliance Services Unit
10281 Kidd Street
Riverside, CA 92503
(951) 358-3030

U. COMPLIANCE WITH RULES, REGULATIONS, REQUIREMENTS, AND DIRECTIVES

The Contractor shall comply with all rules, regulations, requirements, and directives of the California Department of Social Services, other applicable state agencies, and funding sources which impose duties and regulations upon DPSS, which are equally applicable and made binding upon the Contractor as though made with the Contractor directly.

V. GOVERNING LAW

This Agreement shall be interpreted according to the laws of the State of California. Any legal action related to the interpretation or performance of this Agreement shall be filed only in the appropriate courts located in the County of Riverside, State of California.

W. MODIFICATION OF TERMS

No addition to or alteration of the terms of this Agreement, whether by written or verbal understanding of the parties, their officers, agents or employees, shall be valid unless made in writing and formally approved and executed by both parties.

X. SANCTIONS

Failure by the Contractor to comply with any of the provisions, covenants, requirements or conditions of this Agreement including, but not limited to, reporting and evaluation requirements, shall be a material breach of this Agreement. In such event, DPSS may immediately terminate this Agreement and may take other remedies available by law, or otherwise specified in this Agreement. DPSS may also:

- 1. Afford the Contractor a time period within which to cure the breach, period of which shall be established at the sole discretion of DPSS; and/or
- 2. Discontinue reimbursement to the Contractor for and during the period in which the Contractor is in breach, reimbursement of which shall not be entitled to later recovery; and/or
- 3. Withhold funds pending a cure of the breach; and/or
- 4. Offset against any monies billed by the Contractor but yet unpaid by DPSS. DPSS shall give the Contractor notice of any action pursuant to this paragraph, notice of which shall be effective when given.

Y. TERMINATION

This Agreement may be terminated without cause by either party by giving thirty (30) days written notification to the other party. In the event DPSS elects to abandon, indefinitely postpone, or terminate the Agreement, DPSS shall make payments for all services performed up to the date that written notice was given in a prorated amount.

Z. MODIFICATION OF TERMS

No addition to or alteration of the terms of this Contract, whether by written or verbal understanding of the parties, their officers, agents, or employees shall be valid unless made in writing and formally approved and executed by both parties. Request to modify fiscal provisions shall be submitted no later than January 1, 2012

AA. ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the parties hereto with respect to the subject matter hereof, and all prior or contemporaneous agreements of any kind or nature relating to the same shall be deemed to be merged herein.

EXHIBIT A

City of Riverside Conditional Use Permit

Chapter 19.760

CONDITIONAL USE PERMIT

19.760.010	Purpose.
19.760.020	Procedures.
19.760.030	Applicability and Permit Requirement.
19.760.040	Required Findings.
19.760.045	Conditions of Approval/Guarantees.
19.760.050	Voting Approval Requirements.
19.760.060	Minor Modifications to Approved Conditional use Permits.
19.760.070	Review for Compliance and Revocation
19.760.080	Limited Term Approval.
19.760.090	Voiding of Conditional Use Permits.
19.760.100	Conditional use Permit Process in Flow Chart Form.

19.760.010 Purpose.

- A. The City recognizes that certain uses, due to the nature of use, intensity, or size, require special review to determine if the use proposed, or the location of that use, is compatible with surrounding uses, or through the imposition of development and use conditions, can be made compatible with surrounding uses. The Conditional Use Permit is provided for this purpose.
- B. To ensure compatibility with zoning regulations and surrounding properties, conditional uses require special consideration. The Planning Commission is empowered to grant and deny applications for Conditional Use Permits and to impose reasonable conditions upon the granting of such permit. (Ord. 6966 §1, 2007)

19.760.020 Procedures.

A. General Process

Conditional Use Permit (CUP) applications shall be processed in accordance with the discretionary permit processing provisions as set forth in Chapters 19.650 (Approving Authority), 19.660 (General Application Processing Procedures), 19.670 (Notices and Hearings) and 19.680 (Appeals), 19.690 (Effective Dates) and other applicable Chapters of the Zoning Code. (Ord. 6966 §1, 2007)

19.760.030 Applicability and Permit Requirement.

A. The Approving or Appeal Authority may grant a conditional use permit, in accordance with the procedures stated in this Article, for any of the uses specifically listed in the Zoning Code as permitted subject to the granting of a conditional use permit. Tables 19.150.020 A and B summarize those uses requiring a conditional use permit and the applicable base zones. (Ord. 6966 §1, 2007)

19.760.040 Required Findings.

The Planning Commission may grant a conditional use permit in whole or in part, and including appropriate conditions of approval if, from the evidence presented at the public hearing, the following written findings can be made:

- A. The proposed use is substantially compatible with other existing and proposed uses in the area, including factors relating to the nature of its location, operation, building design, site design, traffic characteristics and environmental impacts;
- B. The proposed use will not be materially detrimental to the health, safety and general welfare of the public or otherwise injurious to the environment or to the property or improvements within the area; and
- C. The proposed use will be consistent with the purposes of the Zoning Code and the application of any required development standards is in the furtherance of a compelling governmental interest and is the least restrictive means of furthering that compelling governmental interest. (Ord. 6966 §1, 2007)

19.760.045 Conditions of Approval/Guarantees.

- A. In granting a conditional use permit, certain safeguards may be required and certain conditions established to protect the public health, safety, convenience and general welfare and to assure that the purposes of the Zoning Code shall be maintained with respect to the particular use on the particular site and in consideration of the location, use, building and traffic characteristics and environmental impact of the proposed use and of existing and potential uses within the general area in which such use is proposed to be located.
- B. The conditions attached to conditional use permits may include such provisions concerning use, height, area, yards, open spaces, setbacks, parking, loading, signs, improvements, site design, operation characteristics, land use compatibility, general character, appearance, environmental impact, time limits for commencing the construction or use authorized, revocation dates, and other conditions the Planning Commission may deem appropriate and necessary to carry out the purposes of the Zoning Code and Chapter.
- C. The Planning Commission may require bonds or other forms of guarantees for the Conditional Use Permit to ensure compliance with this Chapter and other applicable provisions of the Zoning Code, and to prevent adverse or detrimental impact to the surrounding neighborhood.
- D. The conditions of approval must be kept on site and be made available for inspection on demand by a City representative.
- E. Conditional Use Permits are approved for the uses of a particular property and may be transferred between one owner of the land to another. (Ord. 6966 §1, 2007)

19.760.050 Voting Approval Requirements.

- A. The decision of Planning Commission to grant a conditional use permit shall require an affirmative vote of b of the membership present and voting. (Ord. 6966 §1, 2007)
- 19.760.060 Minor Modifications to Approved Conditional Use Permits.

 Minor modifications to approved conditional use permits pursuant to Section 19.760.030 may be approved by the Zoning Administrator. (Ord. 6966 §1, 2007)
- 19.760.070 Review for Compliance and Revocation.

A. Compliance Investigation

The City may conduct an investigation to ensure that the permittee is maintaining the use as applied for, in compliance with all conditions, and has not converted or modified the use. Failure to operate in accordance with the conditions of the conditional use permit shall be the subject of an enforcement action and administrative civil penalties as provided for under Chapter 1.17 of the Riverside Municipal Code and/or grounds for setting the matter for public hearings to consider revocation of the permit. The election of administrative civil penalties shall in no way act as a waiver of the revocation of the permit. The City may also pursue any other option permitted by law to require compliance with the conditions of the permit.

B. Revocation of Conditional Use Permits

- 1. The Planning Commission may upon the direction of the City Council shall hold a public hearing to consider the revocation of a conditional use permit granted in accordance with the provisions of this Chapter and over which such Commission has jurisdiction.
- 2. Written notice of the date, time, place and purpose of such public hearing shall be served on the owner of the property for which the permit was granted by registered mail, postage prepaid, return receipt requested, not less than ten days prior to the date of such hearing. Additional notice shall be given in the manner prescribed in this Chapter governing notices of conditional uses permits. The public hearing and investigations shall be conducted and hearing records maintained in the manner prescribed in this Chapter.
- 3. A conditional use permit may be revoked if, from the facts presented at the public hearing or by investigation, the Planning Commission finds any one or more of the following grounds:
 - a. That the permit approval was obtained by fraud;
 - b. That the permit granted is being or has been exercised contrary to the conditions of such permit or in violation of any applicable licenses, permits, regulations, laws, or ordinances; and
 - c. That the use for which the permit approval was granted is being or has been exercised as to be detrimental to the public health or safety or so as to constitute a nuisance.
- 4. Each decision by the Planning Commission to revoke a conditional use permit shall be by a formal and numbered resolution adopted by the affirmative votes of at least b of the membership of the Planning Commission, such membership being based upon membership present and voting. The Planning Commission shall make its findings, announce its decision and mail a notice of its decision to the owner of the property involved in the manner prescribed in this Chapter. Any person aggrieved or affected by a decision of the Planning Commission in approving or disapproving a revocation of a conditional use permit may appeal to the City Council in the manner prescribed in this Chapter. The City Council may,

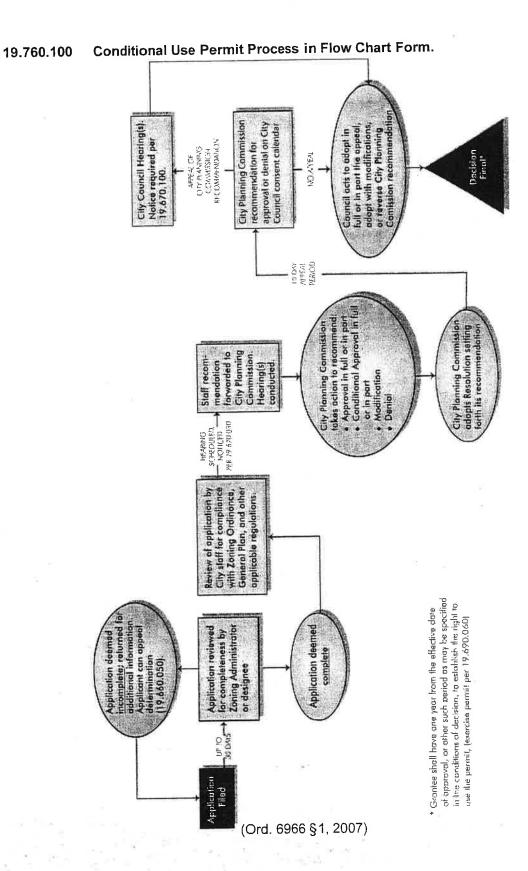
after a public hearing has been held in the manner prescribed in this Section, affirm, reverse or modify the decision of the Planning Commission. (Ord. 6966 §1, 2007)

19.760.080 Limited Term Approval.

If the Planning Commission determines based upon written findings that it is necessary to protect the public health, safety or general welfare, the Planning Commission may limit the term of the permit. (Ord. 6966 §1, 2007)

19.760.090 Voiding of Conditional Use Permits.

- A. Any conditional use permit granted by the Planning Commission or by the City Council on appeal shall become null and void if:
 - 1. The construction or use authorized by such permit is not commenced within the time limit specified in such permit, and such construction is not pursued diligently to completion; provided, however, that the Planning Commission may extend the time limit if a written application showing good cause for such time extension is submitted to the Planning Division prior to the expiration of the time limit; or
 - 2. The use for which the permit was granted has ceased to exist or has been suspended for 90 days or more, except that permits for uses which involve the on or off-sale of alcoholic beverages shall be subject to the provisions of Section 19.080.100 (Loss of Nonconforming Status for Alcoholic Beverage Sales); or
 - 3. The owner or owners authorized representative of the property for which the permit was granted requests in writing that the permit be voided and the Planning Commission having jurisdiction approved such request. (Ord. 6966 §1, 2007)



Riverside County Department of Public Social Services
Emergency Cold Weather Shelter Program

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RACE/ETHNICITY CODES

CODE	DESCRIPTION	
1	White	
2	Black/African-American	
3	Asian	
4	Native American/Alaska Native	
5	Native Hawaiian/Other Pacific Islander	
6	Native American & White	
7	Asian & White	
8	Black/African-American & White	
9	Native American & Black/African-American	
10	Hispanic/White	
11	Hispanic/Black/African-American	
12	Hispanic/Asian	
13	Hispanic/Native American	
14	Hispanic/Pacific Islander	
15	Hispanic/Native American & White	
16	Hispanic/Asian & White	
17	Hispanic/Black/African-American & White	
18	Hispanic/Native American & Black/African-American	

PATH OF LIFE MINISTRIES (ECWS) INFORMED CONSENT AND RELEASE OF INFORMATION FORM

I acknowledge that I have read or have had read to me the HMIS Procedures, Participation, and Procedures information. I further acknowledge that I have received a copy of the HMIS System Procedures, Participation, and Procedures Form and the Informed Consent and Release of Information Form.

I understand that all information gathered about me is personal and private and that I do not have to participate in the Network. I also understand that information about non-confidential services provided to me by a member of the Network may be shared with other members of the Network.

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Client's Printed Name	
Based on the above information, I authorize ba confidential service transactions on my depend	
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Name of Dependents that the	e Legal Guardia	an Autho	orizes to Participate ir	the Network:
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Basic identifying information member agencies:	this release a	uthorize	s to be exchanged an	nong Network
Date and Time of Intake inPermission for InformationFirst NameMiddle InitialLast NameAliasSocial Security NumberDriver's License IDU.S. Citizen StatusImmigration StatusRegistered to VoteAddressHome TelephoneWork TelephoneEmergency Contact and TelephoneDate of Birth/BirthdayCity and State of BirthSexRace	n Release	-k Syster	m ·	
Primary Language Marital Status				

Other notes/comments (**Excluding** confidential information such as TB diagnosis, drug and alcohol information, mental health information, etc.)

Page 2 of 3

This release also authorizes Network member agencies to share relevant, nonconfidential information about services provided with other Network agencies, such as:

- --Shelter Stays
- --Food
- --Clothing
- --Transportation
- --Employment
- --Housing
- --Childcare
- -- TB Clearance Status
- -- Utility Assistance

Authorizing Person's Initials	Date (d/m/y)

HMIS NETWORK MEMBER AGENCIES:

(INSERT PARTICIPATING ORGANIZATION NAMES BELOW)

ESG Direct Benefit Worksheet

ESG ACTIVITY:

FILE NO .:

he numbers for the following questions should be based on the annual number of	hould be I	pased on	the annu	lal numbe		ons serve	persons served (UNDOFLICATED)	JP LICAT	31-Mar	30-Apr	31-May	30-Jun	TOTAL		
009 to 2010	31-Jul	31-Aug	30-Sep	30-Oct	30-Nov	31-Dec	R/00/10/2004	75107	DESCRIPTION OF THE PERSON OF T	CONTRACTOR AND ADDRESS OF THE PARTY NAMED IN	The state of		(Unduplicated) No.		
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Children (Actual numbers)	N. HO	Z	N.	NB	N.	o N	No	No	N6.	No.	N.	No	Servett Non- residential	B.	1000
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THNICITY - Record on page 3				The state of the s								0			1
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Chronic Substance Abuse	W SHOPPERSON	Victims	of Dome	Victims of Domestic Violence	JCe	(CARREST)									- 1
Other Disability		Elderiy]								Sheet 2 Rev. 07/07	

No less than 51% of clientele served quality at LIM income level GRANT ALLOCATION ESG DIRECT BENEFIT ACTIVITY REPORT

ETHNICITY

Grant Yr: Grant Yr: FIle No.: File No.:

Record ONLY the UNDUPLICATED number served.

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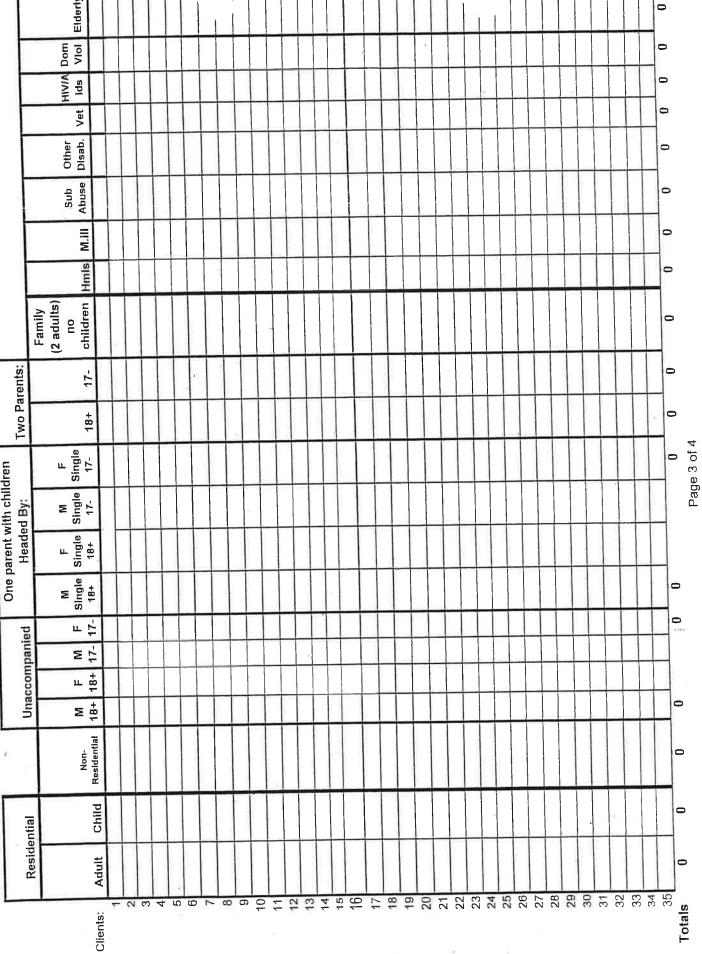
Please do not add additional categories. Thank you

Instructions: Do not write in gray areas.

When choosing a category, choose ONLY one category that best identifies a specific client being served.

Attach a second sheet to report your monthly and projected accomplishments.

Sheet 3 Rev. 07/07



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Submitted/Updated by:	Date:	
Approved by:	Date:	// 3.
Entered by:	Date:	
Reviewed by:	Date:	
Reviewed by:		-



Riverside County Community Services Directory AGENCY INFORMATION FORM

Information on this form should pertain to the agency only.

Please use the Program Information form to add or change program details.

·		
•		
City:	State:	Zip code:
Confidential location: 🔲 Yes	□ No	
Handicap accessible? 🔲 Yes	□ No	
Mailing Address:		
		Zip code:
		native Phone:
		TYY:
Hotline:	Othe	er:
Website:		
E-mail:		
Legal Status		
☐ Private, non-profit	☐ Public-County	☐ Public-State ☐ Public-Federa
☐ Faith Based	☐ For Profit	☐ Other
Tax Classification:		
Year of Incorporation:		
Office Days and Hours:		
Eligibility/ Target Population:		
Agency Description:		- 1-3

Agency Information Page 1 of 2 Please complete both pages

Exh	ibi	t f

Submitted/Updated by:	:Date::	_ 0 44
Approved by:	Date:	
Entered by:	Date:	
Reviewed by:	Date:	ZOAL "SH" PRINCESIDE COUNTY

Riverside County Community Services Directory PROGRAM INFORMATION FORM

This form is to submit the program's details, additions or changes.

Please summit a separate form for each program.

Additional copies can be made of this form as needed.

Agency Name:				
Program Name:				
List Aliases/ known abbrev	riations/ other r	names:		
Program Physical Address:				
City:		State:	Zip code:	
Confidential location: Handicap accessible?	☐ Yes☐ Yes	☐ No ☐ No		
Mailing Address:			- 30	
City:		State:	Zip code:	
Program Phone:		Alternative Pho	one:	
Fax:		TDD/TYY:		
E-mail:			 	
Program Days and Hours:				
Program Description:				
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Program Information
Page 1 of 2
Please complete both pages

Intake/A	pplication Pro	oced	lure:				
	Phone		Appointment requ	uired	☐ Walk	-in	☐ Referral needed
	Mail		Other				
Docume	ents Required						
Areas Se	erved: (Please	e inc	dicate specific area	s program	services)		
	All Riverside						☐ Southwest County
	·		☐ Coachell				
_							
Fees:	ies						
rees.	No Cost		Low Cost	☐ Slidin	g Fee	☐ Dona	tion
	Vary		Other				
	d of Payment Medi-Cal		Cash	☐ Credi	t Cards	☐ Perso	onal Check
Langua Person		ther	than English:			- 41	
Progra	m Director: _					_Title:	
Phone:					·	_Email:	
Phone:						_Email:	
Any ad	dditional Infor	mati	ion you would like	us to be a	ware of?		
	*						
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Phone	:	20 11-		=?		$(\bar{\Delta})$	<i>]</i>
Date:				_			

Please enclose your brochure and return to 2-1-1 Riverside County P.O Box 5376 Riverside, CA 92517-5376 Phone: (800) 464-1123 or (951) 686-4402 Ext. 160 Fax: (951) 686-7417

> Program Information Page 2 of 2 Please complete both pages

CONTRACTOR PAYMENT REQUES DPSS 2076A (Rev: APRIL, 2003)

Riverside County Department of Public Social Services Attn: Management Reporting Unit	FROM;	Remit to Name	
4060 County Circle Drive Riverside, CA 92503		Address	
Taversiae, e.v. sees		City St.	ate Zip Code
		Contractor Name	
		Contract Number	
otal amount requested	for the p	eriod of	20
Select Payment Type(s) Below	_		
Advance Payment \$ (If allowed by Contract/MOU)		Actual Payment (Same amount as 2076B if	\$ required)
Unit of Service Payment _\$		(# of Units) x	(\$)
(# of Units) x (\$)		(# of Units) x	(\$)
(# of Units) × (\$)		(# of Units) x	(\$)
Any questions regarding this request should be o	directed to:	Name	Phone #
Authorized Signature		Title	Date
FOR DPSS USE ONLY (DO NOT WRITE BELO	WITHISHINE		
Business Unit (5)	urchase Orde	r # (10)	invoice #
Account (0)	mount Author Comments If amount	rized	
Fund (5)	uthorized s different		
	om amount requested		
Program (5)	rogram (If ap)	olicable)	Date
		•	
Class (10)		teporting Unit	Date
01233 (10)	lanagement F		Date

NTY OF RIVERSIDE DEPARTMENT TRACTOR EXPENDITURE REPO				
TRACTOR:				
TUAL EXPENDITURES FOR (MM/Y	YYY)			
NTRACT#				
	APPROVED	CURRENT EXPENDITURES	CUMULATIVE EXPENDITURES	UNEXPENDED BUDGETED
EXPENSE CATEGORY	BUDGETED AMOUNT	BILLABL	E AMOUNT	AMOUNT
List each line item as outlined in contract		·		
budget.				
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TOTAL BUDGET/EXPENSES		T		
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		11/1/11/2/07/13/		
List each type of contribution				
		+		
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TOTAL IN-KIND/CASH MATCH				
TOTAL IN-KIND/CASH MATCH				
OUTENT PEED COLLECTED		CURRENT	PERIOD	YEAR TO DATE
CLIENT FEES COLLECTED		SURTEN		

DEPARTMENT OF PUBLIC SOCIAL SERVICES FORMS Instructions for DPSS 2076A

Mailing Instructions: When completed, these forms will summarize all of your claims for payment. Your Claims Packet will include DPSS 2076A, 2076B (if required), invoices, payroll verification, and copies of canceled checks attached, receipts, bank statements, sign-in sheets, daily logs, mileage logs, and other back-up documentation needed to comply with Contract/MOU.

Mail Claims Packet to address shown on upper left corner of DPSS 2076A. [see method, time, and schedule/condition of payments). (Please type or print information on all DPSS Forms.)

DPSS 2076A CONTRACTOR PAYMENT REQUEST

"Remit to Name"

The legal name of your agency.

"Address"

The remit to address used when this contract was established for your agency. All address changes must be submitted for processing prior to use.

"Contractor Name"

Business name, if different than legal name (if not leave blank).

"Contract Number"

Can be found on the first page of your contract.

"Amount Requested"

Fill in the total amount and billing period you are requesting payment for.

"Payment Type"

Check the box and enter the dollar amount for the type(s) of payment(s) you are requesting payment for.

"Any questions regarding..."

Fill in the name and phone number of the person to be contacted should any questions arise regarding your request for payment.

"Authorized Signature, Title, and Date (Contractor's)
Self-explanatory (required). Original Signature needed for payment.

EVERYTHING BELOW THE THICK SOLID LINE IS FOR DPSS USE ONLY AND SHOULD BE LEFT BLANK.

DEPARTMENT OF PUBLIC SOCIAL SERVICES FORMS Instructions for DPSS 2076B

Mailing Instructions: When completed, these forms will summarize all of your claims for payment. Your Claims Packet will include DPSS 2076A, 2076B (if required). invoices, payroll verification, and copies of canceled checks attached, receipts, bank statements, sign-in sheets, daily logs, mileage logs, and other back-up documentation needed to comply with Contract/MOU.

Mail Claims Packet to address shown on upper left corner of DPSS 2076A.

[see method, time, and schedule/condition of payments). (Please type or print information on all DPSS Forms.) information on all DPSS Forms.)

DPSS 2076B

CONTRACTOR EXPENDITURE REPORT

When completed, this form is attached to the front of your invoices, and behind DPSS 2076A. Only if Contract/MOU contains a line item budget, or you are to report match, or client contains a line item budget, or you are to report match, or client fees collected.

"Contractor Name"

Business name, if different than legal name (if not leave blank).

"Actual Expenditures For"

The billing period you are requesting payment for

"Contract Number"

Can be found on the first page of your contract.

"Approved Budget Amount"

Current itemized budget amount as approved (or amended) in accordance with the **Fiscal Provisions** of your executed Contract/MOU agreement.

"Current Expenditures"

Itemized expenditures incurred during the billing period.

"Cumulative Expenditures"

Cumulative expenditures from previous billings plus current expenditures.

"Unexpended Budgeted Amount"

Approved budget amount less cumulative expenditures.

"In-kind/Cash Contribution"

If your contract requires that you provide a match, fill in your itemized contributions, if not leave blank. The same documentation is required for match as for actual reimbursable costs.

"Client Fees Collected"

If your contract allows you to collect client fees fill in the total amount collected (if not specifically addressed in your Contract/MOU you may not collect additional fees from the client).

EVERYTHING BELOW THE THICK SOLID LINE IS FOR DPSS USE ONLY AND SHOULD BE LEFT BLANK.

EXHIBIT T

CONTRACTOR, SUBCONTRACTOR, AND/OR VENDOR ASSURANCE OF COMPLIANCE WITH RIVERSIDE COUNTY DEPARTMENT OF PUBLIC SOCIAL SERVICES NON-DISCRIMINATION IN STATE AND FEDERALLY ASSISTED PROGRAMS

NAME OF VENDOR/RECIPIENT

HEREBY AGREES THAT it will comply with Title VI of the Civil Rights Act of 1964 as amended: Section 504 of the Rehabilitation Act of 1973, as amended; the Age Discrimination Act of 1975 as amended; the Food Stamp Act of 1977, as amended, and in particular Section 272.6; Title II of the Americans with Disabilities Act of 1990; Government Code (GC) Section 11135, as amended; California Code of Regulations (CCR) Title 22 Section 98000-98413; Title 24 of the California Code of Regulations, Section 3105A(e); the Dymally-Alatorre Bilingual Services Act; Section 1808 Removal of Barriers to Inter Ethnic Adoption Act of 1996 and other applicable federal and state laws, as well as their implementing regulations [including 45 Code of Federal Regulations (CFR) Parts 80, 84, and 91, 7 CFR Part 15, and 28 CFR Part 42], by ensuring that employment practices and the administration of public assistance and social services programs are nondiscriminatory, to the effect that no person shall because of race, color, national origin, political affiliation, religion, martial status, sex, age, or disability be excluded from participation in or be denied the benefits of, or be otherwise subject to discrimination under any program or activity receiving federal or state assistance; and HEREBY GIVE ASSURANCE THAT it will immediately take any measures necessary to effectuate this agreement.

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all federal and state assistance; and THE VENDOR/RECIPIENT HEREBY GIVES ASSURANCE THAT administrative methods/procedures which have the effect of subjecting individuals to discrimination or defeating the objectives of the California Department of Social Services (CDSS) Manual of Policies and Procedures (MPP) Chapter 21, will be prohibited.

BY ACCEPTING THIS ASSURANCE, the vendor/recipient agrees to compile data, maintain records, and submit reports as required to permit effective enforcement of the aforementioned laws, rules and regulations and permit authorized CDSS and/or federal government personnel, during normal working hours, to review such records, books and accounts as needed to ascertain compliance. If there are any violations of this assurance, CDSS shall have the right to invoke fiscal sanctions or other legal remedies in accordance with Welfare and Institutions Code Section 10605, or Government Code Section 11135-39, or any other laws, or the issue may be referred to the appropriate federal agency for further compliance action and enforcement of this assurance.

THIS ASSURANCE is binding on the vendor/recipient directly or through contract, license, or other provider services, as long as it receives federal or state assistance; and shall be submitted annually with the required Civil Rights Plan Update.

Path of Life Ministries - Pre L

Client Signature

Form CWS & Yr Round

ency - Hulen & Family Shelter

Date

Interviewer Signature

Have you bee		POLM shelter CWS	before?	Year-Rou	nd Emerge	ency @	Hule	Es n	stimated	Date of S	tay: mily Sh	elter				
Last Name					First Nan	ne					N	Aiddle Initi	al			
Phone:					Driver's	License	e/CA I	D #								
Emergency Contact					State of I	Birth:										
Name and Phone: Address Info: You a	re con	sidered to be a	resident if any	of the follo	wing apply	you ho	ave a r	nailing addres	s, you li	ve in a tra	ısitiona	l housing fa	cility or	are fle	eeing	1
domestic violence, you Address prior	have t	een homeless fo	or 90 days in c	current city,	or the city	in whice	h you	first became h	iomeless.	Zip			long did		369031	
to seeking shelter:	water to		rar ships t			AEVI CO	ne et .			74° W. T.	354	you l	ive here	200 000	- 100	S. p.(4)
Last Permanent	Address	s If Different fr	om Above:	Later than		City	17.		X 1 10 4	Zip	No. 241	How	long did	- R		- 33
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What can we do for	you?				24 71											
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42 U.S.C. § 11302																
income, and the inc													ication b	y the	ESG su	D-
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Date

Universal Data Elements Data Entry Form

Enrollment Entry Date	Enrollment Ex	cit Date			
month day year	month day	y year		33	
Current Name (first, middle, last name, suf.	ix)				
Q: What is your first, middle, and last name,	and suffix (legal names only	, avoid aliases	or nickna	mes)	
			Don't Know	N/A	Refused
First name					
Middle name					
Last name					
Suffix					
l—————————————————————————————————————					
Social Security Number					
Q: What is your Social Security Number?	_				
Don't Imay					
Don't know					
Keluseu					
Date of Birth			,		
Q: What is your birth date?					
month day year					
(If complete birth date is not know: What is	our age?)				
Age				-	
Ethnicity/Race	Towigan Duneta Dias Couth	or Central Am	erican or	other Sn	anich
Q: Are you Hispanic or Latino? (of Cuban, No culture of origin)	rexicall, Puer to Rica, South	of Central Ath	crican or	outer Sp	HILLSH
Non-Hispanic/Latino					
Hispanic/Latino					
Don't know					
Refused					
Refused					
Q: What is your race (you may name more th	an one race)				
American Indian or Alaskan Native (origin	in any of the original peop	les in North,			
Central, and South America, and who main	tains tribal affiliation or con	nmunity attach	ment)		
Asian (origins in any of the original people	of the Far East, Southeast.	Asia, or the Inc	lian subco	ntinent)	
Black or African American (origins in any	of the black racial groups of	Africa)			
Native Hawaiian or Other Pacific Islander (origins in any of the origina	l peoples of Ha	waii, Gua	ım, Sam	
other Pacific Islands)					
White (origins in any of the original people	s of Europe, the Middle Eas	t, or North Afr	ica)		
1					
Don't know					
Defuned					

Gender	
Q. Are you male of female?	
Male	
Female	
Transgender	
Other	
Don't know	
Refused	
TI / CV-1	
Veteran Status Q: Have you ever served on active duty in the Armed Forces of the United States?	
Refused	
Q: Do you have a physical, mental, emotional or developmental disability, HIV/AIDS, or a diagnosabuse problem that is expected to be of a long duration and substantially limits your ability to live of S: If client is not sure, you may want to add: Have you ever been diagnosed with a physical, menta developmental disability, HIV/AIDS, or a diagnosable substance abuse problem? No Yes Don't know Refused Residence Prior to Program Entry	on your own?
Q: Where did you stay last night? Emergency shelter (including a youth shelter, hotel, motel, campground paid with emergency	
shelter voucher Transitional housing for homeless persons (including homeless youth)	
Permanent housing for formerly homeless persons (such as SHP, S+C, SRO Mod Rehab)	
Psychiatric hospital or other psychiatric facility	
Substance abuse treatment facility or detox center	
Hospital (non psychiatric)	
Jail, prison, juvenile detention facility	
Room, apartment, or house that your rent	
Apartment or house that you own	
Staying or living in a family member's room, apartment, or house	
Staying or living in a friend's room, apartment, or house	
Hotel/motel paid for without emergency shelter voucher	
Foster care home/foster care group home	
Places not meant for habitation e.g., (vehicles, abandoned building, bus/train/subway	
station/airport, or anywhere else outside	
Other (Describe)	
Don't know	
Refused	
Q: How long did you stay at that place?	
1 week or less	
More than 1 week, but less than 1 month	
1 to 3 months	

More than 3 months but less than 1 year	
l year or longer	
Zip Code of Last Permanent Address	
Q: What is the zip code of the apartment, room, or house where you last lived for 90 days or more?	
Zip code	
Don't know	
Refused	
Q: If zip code unknown, what is the city and state you last lived for 90 days or more? City: State:	
Household Information If it is not evident that others are applying for or receiving assistance with the client, then you may wan Q: Are there other family members who are applying for (or receiving) assistance with you? If yes, we their first, middle initial, and last name(s)? (legal names only, avoid aliases or nicknames)	nt to ask: hat (is) are
Q: Do you have any children under 18 years of age with you? If yes, what is (are) their first, middle is	nitial and last
	minur, und tust
name(s)? Please fill out a separate form for each family member and clip together	
Flease III out a separate form to cash family distribut and sup soge	
Client Bed Check-In	
Client Bed-entry Date:/_/ Facility Client will be housed in:	
Room Client will be housed in:	
Bed Client will be assigned:	
Subpopulation Chronically Homeless (According to Federal Definition)	
Severely Mentally Ill	
Chronic Substance Abuse	
Veteran	
Person with HIV / AIDS	1-1
Victim of Domestic Violence	101
Unaccompanied Youth (Under 18)	
Other	
Olioi	
Services Provided	
Outreach	
Case Management	
Life Skills (Outside of Case Management)	
Alcohol or drug abuse services	
Mental health services	
HIV / AIDS - related services	
Other health care services	
Education	
Housing placement	
Employment assistance	
Child care	

Transportation	
Legal	
Deceased	
Other (Describe)	
Don't know	
Refused	

Destination (At Exit)
Q: Where will the client be staying after they leave the program?

Emergency Shelter	
Transitional housing for homeless persons (including hom eless youth)	
Permanent supportive housing for formerly homeless persons	
Psychiatric hospital or other psychiatric facility	
Substance abuse treatment facility or detox center	
Hospital (non-psychiatric)	
Jail, prison or juvenile detention facility	
Room, apartment or house that you rent	
Apartment or house that you own	
Staying or living in a family member's room, apartment or house	
Hotel or motel paid for without emergency shelter voucher	
Foster care home or foster care group home	
Place not meant for habitation (e.g., a vehicle, an abandon ed building, bus/train/subway station/airport or anywhere outside	
Safe Haven	
Deceased	
Other (Describe)	
Don't know	
Refused	

Sample of Monthly Report of HMIS Data Fields

nts for Path of Life Ministries (Emergency Cold Weather Shelter)

おいていませんがある		Destination	See Exhibit H	(pg 4)			
STREET HOUSE		Services	See Exhibit H	(bd 3)			
THE PERSON	Enrollmenl Exit Date			12/31/2009			
o	Household Bed Check- Information In			See Exhibit H (pg 3)			
THE SERVICE SHAPE				Household Information See Exhibit H (pg.			
記載が出版画語		Enrollment Entry Date		12/10/2009			
THE PERSON IN THE PERSON	DESCRIPTION OF THE PARTY OF THE	Sub- Population		See Exhibit H	(c field)		
THE PERSON NAMED IN COLUMN	N Comment	Zipcode of Last Permanent Address		92503			
DE MILLION	Length of	stay et Residence Prior to Program	Entry	See Exhibit H	(bg 2)		
Data Format and Requirements for Faul of Life millioning	がいる。	Residence Prior to Program Entry		Place not	habitation		
ents for r	THE PRINTER	Disabling Condition	Ç.	Na			
duirem	建設的 工程	Veteran Status		ž	10/24/1945 11-22- Non-Hispanic white Male No / Non-Leitino		
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rmat	SSN Ethnicity Race Gender		_	anle while			
ita Fol			Non-Hisp	Non-Hispa / Non-Lati			
ŭ	0.00	SSN (Option al)		111.22.	111-22-		
	900			10/24/1945			
	LastName				Smith		
	First Middle La			A Smith	10		
	いるがあれた	First			John		
		·e/e	26/	Nues .			

a - Name: Three separate and dislinguishable fields will be used for (1) First Name (2) Middle Initial (3) Last Name, No special characters

b - SSN: Provided in 999-99-9999 formal

d - Ethnicity: Refer to the "Homeless Management Information Systems (HMIS); Data and Technical Standards Final Notice" from HUD, dated July 30, 2004 for acceptable values e - Race: Refer to the "Homeless Management Information Systems (HMIS); Data and Technical Standards Final Notice" from HUD, dated July 30, 2004 for acceptable values

f - Gender: Male / Female / Transgender / Unknown / Refused

g - Veteran Status: Yes / No

1. Residence Prior to Program Entry, Refer to the "Homeless Management Information Systems (HMIS); Data and Technical Standards Final Notice" from HUD, dated July 30, 2004 for acceptable values 1. Lends of the Clients of Stay is found in the Clients Tab. 1. Lends of the client intake process under "New Client" - Universal Data ONLY" function in the Clients Tab.

1 - Sub-Populator: Sub-Population is found in the clientinable process under "New Client-Universia Data ONLY" functionin the Cients Tab.

- Euch-Populator: Sub-Population is found in the Terrollment Futy Data is found in the "Enrollment Futy Data" is found in the "Enrollment Futy Data in minddbyyy format Enry Data in minddbyyyy format Enry Data is minddbyyyy formation is collected for purposes of linking family members together in the system by identifying relationship to head of household and creating a family fink found in the "Family and Contact Information" area of the Client intake process in the Client in the System by identifying relationship to head of household and creating a family fink found in the "Family and Contact Information" area of the Client intake process

p - Enrollment Exit Date in miniddyyyy format. Enrollment Exit Date 'is jound in the 'Enrollments' function by clicking on the enrollments' action gear and selecting 'Exit the Enrollment' option o - Bed Check-in: Bed check-in/out dates and Bed Assignment are found under the 'Housing Tab',

q - Services Pravided. Services is found under the Client Tab under the 'Case Management Options' grouping, Each service the clinet receives should be added along with the start and end dates for each For service that span more than one day, the user will edit the service

r - Destination (at Exit) Destination is found in the 'Exit the Enrollment' option, and is one of the questions required to be answered when a client is being exited from the program. and put in the appropriate date the service ended