

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



FROM : Office on Aging

SUBMITTAL DATE:
April 3, 2012

SUBJECT: Advisory Council on Aging 2010-2011 Year End Report

RECOMMENDED MOTION: Receive and file the attached Year End Report for the Advisory Council on Aging (Year: 7/1/2010 – 6/30/2011)

BACKGROUND: Seventeen volunteer community leaders (five appointed by the Board of Supervisors) comprise the Advisory Council on Aging in Riverside County. This Council is mandated under the provisions of the Older Americans Act and Older Californians Act to give planning and policy guidance to the Office on Aging and the Board of Supervisors and advocacy to seniors and disabled adults in Riverside County. The Advisory Council is also mandated to issue an annual report to the community on their activities and accomplishments. The attached annual Year End Report summarizes the scope and depth of their contribution during the last fiscal year (10-11) and is being submitted to the Board for information.

Edward F. Walsh
Edward F. Walsh, Director

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	NA
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	NA
	Annual Net County Cost:	\$ 0	For Fiscal Year:	11/12

SOURCE OF FUNDS: NA	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: APPROVE
BY: *Lani Sioson*
County Executive Office Signature

- Consent
- Policy
- Consent
- Policy

Dept Recomm.:
Per Exec. Ofc.:

Prev. Agn. Ref.: | **District:** All | **Agenda Number:**

ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD

2.7

Riverside County Advisory Council on Aging



Advocacy

Mission Statement

Liaisons **The Riverside County Advisory Council on Aging is a group of seasoned and diverse community leaders committed to each other and the process of consensus building to meet the needs of older adults, persons with disabilities, and caregivers in Riverside County.** *Outreach*

Leadership



FY 2010 - 2011 Year End Report

Letter from 2010-2011 Advisory Council Chair



The Advisory Council on Aging (Council) comprised of seventeen volunteer leaders was created in 1974 as a volunteer leadership body mandated under the Older Americans Act and Older Californians Act. Members are appointed to serve in an advisory capacity to the Office on Aging and the Board of Supervisors and as advocates to Riverside County's seniors and older adults with disabilities.

As advisors and advocates, the Council holds an important role in the development of the Office on Aging Strategic Plan on Aging. In the planning process the Council identifies priority legislative and regulatory issues, and considers population trends, unmet needs, and emerging issues affecting seniors and older adults with disabilities. In addition, the Council focuses on outcomes for individuals and communities and on performance measures for programs and services to gain a clearer understanding of how aging services are affecting the lives of people and communities.

As advocates for seniors and older adults with disabilities, the Council Members are the eyes, ears, and voice for seniors and older adults with disabilities in their communities. With this important role, comes the responsibility to raise issues, recommend changes, and advocate for those changes. Without Council leadership, opportunities to improve services would be fewer and negative attitudes of ageism would be stronger. Effective volunteer leaders in partnership with government and community liaisons will continue to make a difference for seniors and older adults with disabilities in Riverside County.

On behalf of the Advisory Council I would like to thank the Riverside County Board of Supervisors and the Office on Aging for their ongoing support of the Council and their valued work to help Riverside County's seniors and older adults with disabilities to have a better quality of life.



Sincerely,

A handwritten signature in blue ink that reads "Doris Morgan-Hayes". The signature is written in a cursive style.

Doris Morgan-Hayes, Chair

Approximately 3000 combined volunteer hours served

Advisory Council Membership as of June 30, 2011

Officers:

- Doris Morgan-Hayes, Council Chair since 2007 and Member since 1993.
- Erwin Fromm, Vice Chair since 2007 and Member since 2000. Chair of Telisman Award Committee and Stakeholders Advisory Group, Liaison for California Senior Legislators, and TACC (Triple A Council of California).
- Gary Kelley, Parliamentarian since 2011 and Member since 2007. Chair of Bylaw's Committee.

Board of Supervisor Appointees:

- Gary Kelley, District I Board of Supervisor Bob Buster Appointee since 2009 and Member since 2007. Council Parliamentarian.
- Alice B. Chandler, District II Board of Supervisor John Tavaglione Appointee and Member since 2006. Liaison for Veterans. Member Healthy Living Committee.
- Gloria J. Sanchez, District III Board of Supervisor Jeff Stone Appointee and Member since 2002. Liaison for Mental Health Older Adult Services and Foundation on Aging. Member Community Engagement Committee.
- Leo Sullivan, District IV Board of Supervisor John Benoit Appointee since 2011 and Member since 2006. Chair of Healthy Living Committee and Liaison for California Senior Legislators and Congress of California Seniors.
- Vee Maiden, District V Board of Supervisor Marion Ashley Appointee since 2010 and Member since 2005. Chair of Membership Committee.

Advisory Council Appointees:

- Barbara Brown, Member since 2010. Community Engagement Committee.
- Jerry Corrales Member since 2008. Liaison to IHSS Advisory Council.
- Beverly Greer, Member since 2006. Healthy Living Committee.
- Ann Kasper, Member since 2011. Healthy Living Committee.
- Dianne Lewis, Member since 2009. Grandparents Raising Grandchildren Task Force
- Phyllis McGraw, Member since 2004. Chair of Grandparents Raising Grandchildren Task Force.
- Ed Sagmeister, Member since 2010. Healthy Living Committee.
- Luella Thornton, Member since 2008. Community Engagement Committee.
- Carol Tong, Member since 2004. Chair of Community Engagement Committee.

Advisory Council on Aging Operations

Advocacy

The Advisory Council is designated by the Older Californians Act and Older Americans Act as an advocacy body. As liaisons to their communities, Council Members have the responsibility to raise issues, recommend changes, and advocate for those changes. Many ongoing or large scale advocacy issues or initiatives are addressed locally with the Riverside County Executive Office, Board of Supervisors, Office on Aging, or through the County Legislative Platform. Emerging issues may be addressed through the Councils' partnership with the Office on Aging, with a letter of support to the appropriate party, or by the creation of an Advisory Council Ad Hoc Committee. Without Council leadership, opportunities to improve the quality of life of seniors and older adults with disabilities would be fewer and negative attitudes of ageism would be stronger.

- Erwin Fromm, Advisory Council Vice Chair, attended Triple A Council of California (TACC) meetings on behalf of Doris Morgan-Hayes, Advisory Council chair. The mission of TACC is to promote communication and collaboration among local advisory councils and key/state partners to education through the exchange of information, ideas, trends, models of service delivery; advocate on issues of concern in local/state planning processes; and strengthen the advocacy effectiveness and leadership skills of local Advisory Council's.
- Erwin Fromm, Leo Sullivan, Ann Kasper were elected to the California Senior Legislature, a volunteer body whose primary mission is to gather ideas for legislation at the state and federal levels, craft the ideas into formal proposals, prioritize the proposals, present them to members of the Legislature or the Congress, and advocate for laws implementing the ideas.
- Jerry Corrales was appointed by the Advisory Council to serve on the In Home Supportive Services Advisory Council (IHSS), which is responsible for ongoing advice on issues related to the IHSS recipients.
- Gloria Sanchez represented older adults on the Older Adults System of Care Committee, which focused on orientation and training regarding the exciting new programs that will come about from the inflow on new MHSA funding and new programs design and operation that will enhance mental health services in Riverside County.
- Gloria Sanchez served as Chair for the Riverside County Foundation on Aging, a 501(c)(3) public benefit corporation that works to ensure that programs and services provided to older adults will keep pace with current and future needs. The Foundation was busy planning for their first annual golf tournament held in the fall of 2011.

Advisory Council on Aging Operations

Advocacy Continued....

- Alice B. Chandler served as liaison for Riverside County Veterans and served as Chair on the Veterans Advisory Council, a Council created to advocate for veterans and advise Riverside County Veterans Services on Riverside County veterans issues and needs.
- Leo Sullivan represented the Advisory Council as the liaison for the Congress of California Seniors, a group that focuses its primary attention on issues that impact older adults, such as, long-term care, health reform, caregivers, and other advocacy issues as they arise.
- Phyllis McGraw, Vee Maiden, Gary Kelley, participated on the TRIP eligibility committee to review TRIP client application requests and determine participant eligibility.
- Gloria Sanchez wrote and submitted an article for the May 6, 2011 The Californian edition informing the community on the proposed “The Vineyards at Menifee” housing in Menifee.
- Advisory Council submitted letters to California legislators supporting the continued funding for the RSVP program.
- Advisory Council took the position to support continuation of the MSSP and ADHC vital programs servicing poor frail seniors.
- Advisory Council submitted letters to the California legislators in opposition to AB345 requiring the California State Ombudsman Program be separate from the California Department of Aging.
- Leo Sullivan wrote an article about the RSVP program which was published in the Desert Sun news Fall 2011.

Advisory Council on Aging Operations

Development

As an advocate body it is vital for the Council to remain informed on the programs and services, as well as, current and emerging needs and issues. The Council is responsible for understanding the needs and issues of seniors and older adults with disabilities. To do this the Council hosts an annual development day with a different topic each year, and in addition to conferences and seminars, also invites various speakers to present at the regular monthly meetings.

- Bill Earl, Director of Riverside County Department of Veterans Services gave an overview of the Veterans Services, as well as, discussed with the Council the issues Veterans face.
- Advisory Council members completed mandatory biannual AB1234 ethics training.
- Ed Walsh, Office on Aging Director gave an extensive directors report at each Council meeting covering topics, including local, state, and federal budgets, Office on Aging activities, and legislative updates.
- Advisory Council submitted an Annual evaluation to evaluate compliance/outcomes, meeting format process, individual skills assessment, and suggestions for future leadership development.
- County of Riverside Travel Policy D-1 Guidelines were distributed and reviewed.
- Chair Doris Morgan-Hayes led a Team Building exercise that assisted Council members in getting more familiar with each other.
- Anita Rufus with Partnership of End of Life Care gave a presentation to the Council on Physicians Orders for Life Sustaining Treatment (POLST).
- Lori Weathers, Office on Aging Program Manager, gave a presentation on RSVP.
- Betty Robinson gave a presentation on Fit after 50 exercise program.
- Joe Rodriques, State Long-Term Care (LTC) Ombudsman, gave a presentation to the Council on the Role of the State LTC Ombudsman along with a national perspective on the Long-Term Care Ombudsman Program.

Advisory Council on Aging Operations

Development continued....

- Janine Moore, Department of Mental Health, gave the Council an overview of Department of Mental Health Prevention and Early Intervention Program.
- Kimberly Spiegel, HICAP, presented the Council with an overview of the Medicare Improvements for Patients and Providers Act (MIPAA) and Health Insurance Counseling and Advocacy Program (HICAP).
- Members had opportunity to attend a viewing of the “Gen Silent” documentary film on Lesbian, Gay, Bisexual, Transgender (LGBT) discrimination experienced by seniors.
- Virginia Werly, Riverside Transit Agency, provided the Council with a presentation on Riverside Transit Agency Travel Training Program.
- Barbara Mitchell and Joe Sebastian, Department of Mental Health Older Adults Services, gave a presentation on the Innovation Project on Medication Management Services, “Self Management Health Advocacy, Consultation, Collaboration, and Education.”

Nominating Committee - Gary Kelley, Bylaws

Called by Parliamentarian to make nominations for Advisory Council Officer nominations.

- Committee nominated Gloria J. Sanchez for Chair and Gary Kelley for Vice Chair for term July 1, 2011 through June 30, 2013.
- Elections held June 15, 2011. 2011-2013 Officers terms begin July 1, 2011. Gloria Sanchez was elected Chair and Gary Kelley elected Vice Chair.
- Gloria Sanchez appointed Leo Sullivan as Parliamentarian for 2011-2013.

Advisory Council on Aging Operations

Executive Committee - Doris Morgan-Hayes, Chair

Composed of Advisory Council Officers and Chairs of the Advisory Council subcommittees to oversee the operational aspects of the Council.

- 2010-2011 Advisory Council Work Plan developed. The Work Plan includes dates, times, locations of meetings, Council operations focus, strategic planning focus, and special Advisory Council activities.
- Laura Trejo, LA City Area Agency on Aging Director invited to present cultural diversity for the 2010-2011 Annual Advisory Council Development Day.
- 2010 George Telisman Award presented to long time community advocate, Georgia DeGroat Smith, at the October 25, 2011 County of Riverside Board of Supervisor meeting. Mrs. Smith has generously given of her time working tirelessly to advocate for seniors and adults with mental illness.
- Lynn Daucher, former California Department of Aging Director, recognized by the Advisory Council for her years of support to Riverside County and all seniors and adults with Disability.
- Lenwood Long was presented a plaque from California Senior Legislature (CSL) for his dedicated service to CSL and a certificate for serving more than 500 hours on the Advisory council. Mrs. Gola Long accepted the award on behalf of her late husband.

George Telisman Memorial Award - Erwin Fromm, Chair

The Purpose of the award is to recognize individuals from Riverside County who have proved outstanding leadership and commitment in ensuring the integrity of seniors and older adults with disabilities as they receive services assisting them to remain independent and in their homes and communities.. The Committee is responsible for distributing nomination forms, reviewing the submitted nominations, and selecting the recipient.

- This years award recipient was Georgia DeGroot Smith. Mrs. Smith is a strong advocate for seniors especially in the area of Mental Health Services and has advocated tirelessly for mental health services for older adults. The award will be presented to Mrs. Smith at a Board of Supervisors meeting in the Fall of 2011.

Advisory Council on Aging Operations

Membership Connection - Vee Maiden, Chair

Members are appointed by the Advisory Council Chair to direct the application/interview process for vacant positions, provide orientation and mentoring to new members, and develop strategies for member's training/development needs.

- Vee Maiden of Perris was appointed by 5th District Board of Supervisor Marion Ashley to the Advisory Council to represent 5th District. Ms. Maiden's appointment is through June 2013. Ms. Maiden has served at large on the Council since 2005.
- Barbara Brown and Ed Sagmeister were selected by the Council to serve at large positions on the Council through June 2013.
- At large Council members Jerry Corrales, Carol Tong, and Luella Thornton were reappointed to serve through June 2013 and Ann Kasper through June 2014.
- Membership Committee updated the Council Membership Application, Interview Questions, and Score Sheet to make the application/interview process more cohesive with how the Council functions and the Older Americans Act requirements.
- Doris Morgan-Hayes, Gloria Sanchez, and Phyllis McGraw were presented with RSVP Volunteer certificates for over 500 volunteer hours.
- Gary Kelley appointed Parliamentarian for remainder of 2010-2011 fiscal year to replace Mark Moran.
- Leo Sullivan appointed by 4th District Board of Supervisor John Benoit to serve as 4th District representative on the Council through June 2012.

Bylaws Committee - Mark Moran, Chair

Chaired by Parliamentarian to review the Council's bylaws annually.

- Bylaw's Committee met for the annual review of the Advisory Council Bylaws with no recommended changes or updates.

Strategic Plan on Aging Activities

As a “Compass for Quality Aging” the Strategic Plan on Aging is a document that maps the goals, objectives, and activities of the Office on Aging and Advisory Council based on priorities determined through legislation, community forums, surveys, and consumer and partnership feedback. The Council is charged with the responsibility to identify priority legislative and regulatory issues, consider population trends, unmet needs, and emerging issues to use in the development of the plan. In addition, the Council focuses on the outcomes of the Plan goals and on performance measures for programs and services to gain a clearer understanding of how aging services and funds are affecting the lives of seniors and older adults with disabilities. Based on the outcomes, the Council recommends strategies and advocates for changes to better serve the community.

- September 8, 2010 staff presented the Advisory Council goals and objectives to the Council for review to highlight achievements and determine unmet goals.
- October 13, 2010 Aging Boomers Brainstorming Strategy Session held to determine the Council's perception of unmet needs and myths about boomers.
- February 9, 2011-2012 update of the 2009-2012 Strategic Plan on Aging Public Hearing hosted by Advisory Council.
- Highlights of plan goals reviewed and medication management bags were distributed at November 2010 Advisory Council meeting.

“Leaders establish the vision for the future and set the strategy for getting there; they cause change. They motivate and inspire others to go in the right direction and they along with everyone else sacrifice to get there.”

~John Kotter

Strategic Plan on Aging Activities

Healthy Living Committee - Leo Sullivan, Chair

Advocates for an elder's right to positive and healthy aging and to promote the "Clinical Protocols for Intergenerational Aging" May 2008 Forum DVD "Awareness of Elder Abuse, Falls, and Home Safety".

- Leo Sullivan along with Office on Aging Director Ed Walsh attended a conference in Sacramento, California that focused PACE (Program for All Inclusive Care for the Elderly).
- Leo Sullivan attended tours of Los Angeles Alta Med PACE Site and San Diego's St. Paul's PACE Site.
- Leo Sullivan updated the Council on health care related updates locally and across country as they arose.
- The Committee explored the use of advanced directives and Physicians Orders for Life Sustaining Treatment (POLST) and hosted a presentation on advance directives by Anita Rufus, Partnership of End of Life Care
- Leo Sullivan attended the Senior Driver Expo in LA. The event featured Huell Howser on how aging affects safe driving and how to manage the effects of aging. A panel discussion on challenges to mature drivers, current driving laws, and how mature drivers can keep driving as long as possible. The panel included LAPD, DMV, AAA, and a USCD Physician.
- Advisory Council members participated in Office on Aging Leadership/Advocacy Roundtable for Mobility and transportation options for independence.
- Committee members participated in the CarFit program hosted by T.R.I.P. and Office on Aging. The Committee will be exploring the possibility of hosting a CarFit program in 2011-2012.
- Bev Greer gave a presentation on Caregivers at the Janet Goeske Senior Center.

Strategic Plan on Aging Activities

Grandparents Raising Grandchildren Task Force - Phyllis McGraw, Chair

The goal of the Task Force is to partner with local officials, county departments, and community networks to address the multiple complex issues faced by grandparents raising their grandchildren through education, program development, and advocacy and to promote access to customer friendly support services.

- Grandparents Raising Grandchildren seminar was led by Dianne Lewis in Blythe on September 22, 2010 to provide information on the program and to determine the desire to form a support group in Blythe.
- Grandparents Raising Grandchildren Task Force hosted several presentations including
 - ◆ Penny Davis, Director of Foster and Kinship Care Education at Riverside Community College.
 - ◆ Presentation on aging boomers and the impact on Grandparents Raising Grandchildren by Michele Wilham.
 - ◆ Presentation by Anita Rufus, Managing Director for Partnership for End of Life Choices on the importance of advance directives.
 - ◆ Ryan Uhlenkott, Regional Manager for DPSS Permanency Program invited to Task Force meeting to explain the impact of legislation AB12 and SB654 on GRG.
- Disaster preparation workshops in partnership with Family Caregiver Program were hosted at several locations. Starter disaster kits were distributed to participants .
- Hosted a presentation at La Sierra Senior Center featuring David Ball from Community Access Center to address the needs of persons with disabilities in emergency situations. Unique starter emergency kits were distributed to participants.
- Presentation by Reverend Vincent McMorro-Purcell on life care planning was hosted at Country Village Senior Living. Unique starter emergency kits were distributed to participants.
- A needs assessment questionnaire was mailed to grandparents in the program to identify priority issues for grandparents raising grandchildren.

Strategic Plan on Aging Activities

- Partnered with Penny Davis Director of Foster and Kinship Care Education at Riverside Community College to offer two parenting workshops in Coachella Valley.
- Thanksgiving food donations were collected from several organizations and individuals and distributed to Grandparents Raising Grandchildren Program families.
- Donations for Christmas gifts and food were collected from several organizations and individuals and distributed to Grandparents Raising Grandchildren Program families.

Community Engagement Committee - Carol Tong, Chair

Committee is responsible for strengthening partnerships with senior centers; informing and empowering individuals in the community; broadening partnerships to include the business community and other stakeholders; informing and empowering individuals to be self advocates, and advocating for intergenerational learning programs in the community.

- Advisory Council delivered Boomer report and Advisory Council Year End Report to local Senior Center directors.
- Advisory Council members presented a proclamation from the Board of Supervisors and a plaque from the Office on Aging to 33 identified Focal Points on Aging, recognizing them as sources of information for the local communities.
- Advisory Council members delivered the ADRC Provider Resource Guide to senior center directors and provided an individualized training for its use.
- Advisory Council members visited local senior centers and other organizations in an effort to build partnerships and also to learn the needs of seniors in their communities.
- Advisory Council members volunteered to assist the Office on Aging InfoVan at various events throughout the County.
- Advisory Council members assisted in the planning and coordination of events hosted by Supervisor Buster and Supervisor Stone.

Aging and Disability Resource Connection



Leadership Advisory Resource Team Gloria J. Sanchez, Chair

Government and community leaders convened to identify and provide strategic direction to move toward an integrated system of connecting services, information, and programs to the public at large, by expanding the existing framework to be inclusive of children with disabilities; convening meetings of public benefits programs to determine efficacy of streamlining local process for eligibility to long term care programs; identifying mechanisms for improving customer access; developing and implementing ongoing monitoring system to evaluate efficacy of new streamlined process; facilitating consumers transitioning from one service provider to the next; identifying and implementing mechanisms to coordinate critical pathways for at-risk populations; coordinating with public and private community agencies/businesses to promote the use of Network of Care and CalCareNet; and developing communication and marketing products under Resource Connections for You.

- The Team did not host a formal meeting, but was kept apprised of the progression of the Stakeholder Advisory Group accomplishments and activities.

Stakeholder Advisory Group - Erwin Fromm, Chair

This group consists of County service providers, non profit and for profit community organizations, and consumers to provide input into publicizing and improving the service delivery.

- To better understand the services available and the gaps in services the Group hosted presentations from various partners or service providers. Presentations in 2009-2010 included Inland Empire Health Plan; Office on Aging Nutrition and Contracts Services on ARRA funding; Community Action Partnership on racial equality and economic security; PACE Initiative; In Home Supportive Services changes in 09/10; Health Insurance Counseling Advocacy Program; and Life Care Planning.
- Practical Resource Guide created to be used by professionals to guide consumers on the requirements of benefits programs. Roll out of the Resource Guide is expected in Fall 2010.
- Provider Resource Guide delivered by Council members to Riverside County's' community/senior center directors.
- Hosted presentations on MDS (Minimum Data Set) and meeting senior needs and also the evaluation process and data collection usefulness for community programs.

Thank you

**The Council would like to thank
All Office on Aging staff for their support of the
Advisory Council and their dedication to Riverside
County's seniors and older adults with disabilities.**

**The Council would especially like to thank Ed Walsh,
Director, Michele Wilham, Deputy Director, Sandie
Taylor, Planner, and Lynette Worrell, Program
Specialist, for their support and working closely with
the Council to successfully achieve so many activities
and goals.**

**For more information on the Advisory Council or the
Office on Aging please visit the following websites:
www.rcaging.org**

Riverside County Board of Supervisors

**District I
Supervisor Bob Buster**



**C
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**District II
Supervisor John Tavaglione**



**V
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**District III
Supervisor Jeff Stone**



**District IV
Supervisor John J. Benoit**



**District V
Supervisor Marion Ashley**





Help is just a phone call away!

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