

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

915



**FROM:** Department of Mental Health

**SUBMITTAL DATE:**

May 15, 2012

**SUBJECT:** Approve the Agreement Amendment with Jaguar Computer Systems, Inc.

**RECOMMENDED MOTION:** Move that the Board of Supervisors ratify and:

1. Approve the Agreement Amendment between the Riverside County Department of Mental Health (RCDMH) and Jaguar Computer Systems, Inc. (Jaguar) to provide various Information Technology (I.T.) services for FY 11/12;
2. Authorize the Chairman of the Board of Supervisors to sign the Agreement Amendment with Jaguar for \$650,000 for FY 11/12;
3. Authorize the Riverside County Purchasing Agent to annually renew, amend, increase and/or decrease this Agreement with Jaguar for I.T. services up to 10% of the approved agreement amount; and
4. Exempt the Riverside County Purchasing Agent from the single source and competitive bids requirement in accordance with Ordinance 459.4 when amending and/or annually renewing this Agreement through June 30, 2014.

**BACKGROUND:** On January 5, 2010, Agenda Item 3.26, the Riverside County Board of Supervisors approved the contract with Jaguar to provide various I.T. services. **(Continued on page 2)**

JW:CMH:SL

*Jerry Wengerd*  
\_\_\_\_\_  
Jerry Wengerd, Director  
Department of Mental Health

**FINANCIAL DATA**

Current F.Y. Total Cost:	\$ 650,000	In Current Year Budget:	Yes
Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	NA
Annual Net County Cost:	\$ 0	For Fiscal Year:	11/12

**SOURCE OF FUNDS:** 100% State/Prop. 63

Positions To Be Deleted Per A-30   
Requires 4/5 Vote

**C.E.O. RECOMMENDATION:**

APPROVE

**County Executive Office Signature**

BY: *Debra Cournoyer*  
\_\_\_\_\_  
Debra Cournoyer

Policy  Policy

Consent  Consent

ATTACHMENTS FILED  
WITH THE CLERK OF THE BOARD

Prev. Agn. Ref.: 3.26 on 1/5/10

District: ALL

Agenda Number:

3.44

Purchasing: *Kevin K Crawford*  
 FORM APPROVED COUNTY COUNSEL: *5-10-12*  
 BY: *Elena M. Boeva*  
 DATE: *5-10-12*  
 RCIT: *Kevin K Crawford, CIO*  
 Departmental Concurrence: *Kevin K Crawford, CIO*  
 Dep't Recomm.:  
 Per Exec. Ofc.:

**SUBJECT:** Approve the Agreement with Jaguar Computer Systems, Inc.

**BACKGROUND (continued):**

However, in FY 10/11 and 11/12 the RCDMH experienced significant growth in client services as it relates to the implementation of the State of California's Mental Health Services Act (MHSA) and the new Electronic Health Record requirement. Subsequently, in order for the department to comply with the aforementioned state regulations, the RCDMH maximized its internal I.T. resources, and also needs to increase its utilization of Jaguar's services to expand the department's current I.T. infrastructure. The services that will be provided are outlined in detail in Exhibit C of Jaguar's first amendment. Therefore, the RCDMH is requesting that the Riverside County Board of Supervisors sign the Agreement Amendment with Jaguar for FY 11/12 in order to make financial provisions to accommodate the increased services required to expand the department's I.T. infrastructure.

Jaguar has been an approved County vendor for more than fifteen (15) years, and has over twenty-eight years of experience facilitating the integration of new knowledge and emerging technology into departmental workplaces. Jaguar has worked extensively in the past with RCDMH.

**PERIOD OF PERFORMANCE:**

The revised Agreement is effective from March 1, 2012 and will continue through June 30, 2012. This agreement may be renewed annually through June 30, 2014. In addition, this agreement contains a termination clause in the case that applicable State, Federal and local funds become unavailable.

**FINANCIAL IMPACT:**

This Agreement Amendment will increase Jaguar's FY 11/12 contract amount from \$456,800 to \$650,000, and will be funded by 100% State/MHSA Funds. No additional County funds are required.

**PRICE REASONABLENESS:**

On 10/07/2008, Agenda Item 3.30, the Riverside County Board of Supervisors approved multiple contractors for a variety of computer related services. These awards were based on the competitive Request for Proposal PUARC-933, and required any individual project over \$100,000 to be approved by the Board of Supervisors. Jaguar is one of these approved County vendors, and is the most qualified and lower cost vendor to perform I.T. system implementation and consultation services for the RCDMH.

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**FY 2011/2012  
FIRST AMENDMENT  
BETWEEN  
COUNTY OF RIVERSIDE DEPARTMENT OF MENTAL HEALTH  
AND  
JAGUAR COMPUTER SYSTEMS, INC.**

That certain Professional Services Agreement between the County of Riverside (COUNTY) and Jaguar Computer Systems (CONTRACTOR), originally approved by the Riverside County Board of Supervisors on January 2, 2010, Agenda Item 3.26, for FY 2009/2010; renewed by the Riverside County Purchasing Agent on July 15, 2010 for FY 2010/2011; renewed by the Riverside County Purchasing Agent on September 26, 2011 for FY 2011/ 2012; is hereby amended for the first time for FY 2011/2012, effective March 1, 2012 through June 30, 2012, in consideration for mutual obligations:

The agreement is hereby amended as follows:

- Section 2 of this agreement shall be amended to read as follows:

**2. PERIOD OF PERFORMANCE**

This Agreement Amendment shall be effective March 1, 2012 and shall continue in effect through June 30, 2012, renewable in one (1) year increments by written amendment for up to two (2) additional years, unless otherwise terminated earlier. CONTRACTOR shall commence performance upon said effective date and shall diligently and continuously perform thereafter.

- Section 3 of this agreement shall be amended to read as follows:

**3.1 COMPENSATION**

The COUNTY shall pay the CONTRACTOR for services performed, products provided, and expenses incurred in accordance with the terms of the amended Exhibit C, FY 11/12 SCOPE OF WORK AND PAYMENT PROVISIONS. Maximum payments by COUNTY to CONTRACTOR shall not exceed six hundred fifty thousand dollars and zero cents (\$650,000) annually including all expenses to provide services mentioned herein. The COUNTY is not responsible for any fees or costs incurred by the CONTRACTOR above and beyond the contracted amount and shall have no obligation to purchase any specified amount of services or products unless otherwise specifically stated in Exhibit C, and COUNTY shall not be responsible for payment of any of CONTRACTOR'S expenses related to this Agreement.

- Rescind Exhibit C in its entirety and replace it with the new, attached Exhibit C in which the contract maximum obligation is increased from \$456,800 to \$650,000 for FY 2011/2012.
- All other terms and conditions of this Agreement shall remain unchanged and in full force and effect.

**EXHIBIT C  
FIRST AMENDMENT  
FY 11/12 PAYMENT PROVISIONS**

- I. The total maximum amount that the COUNTY shall pay the CONTRACTOR for all services to be provided under this first amendment shall not exceed six hundred fifty thousand and zero cents (\$650,000.)
- II. The CONTRACTOR will be paid at the various rates/hours specified herein.

Item	Estimated New budget Hours	Hours	Budget
01	Public Guardian	40	\$3,400.00
02	FNL	40	\$3,400.00
03	BHIS – Network and Application Configurations (est. 42 hrs weeks / 50 weeks)	2100	\$178,000.00
04	I.T. – Additional network Administration (1 <sup>st</sup> Network Engineer – 40 hr weeks / 52 weeks) (2 <sup>nd</sup> Network engineer – 40 hr weeks / 52 weeks)	1650	\$140,050.00
		1750	\$131,150.00
05	Special Projects	2395	\$194,000.00
06	Total Hours and Cost	7,975	\$650,000.00

**\* Identified Mental Health Networking IT Related Tasks**

1	HIPAA / Phase II Assessment & Implementation - Phase I & II
2	Public IP address readdressing to 10.x.x.x -a. Setup (2) new Parent Servers (Public Guardian and FNL) b. System identification for AV remediation. (Task 15-13) c. Fix issues with Windows Workstations SO and/or printers. (Task 15-14R) D. DNS Workstation migration (Task 15-22) System documentation for AV deployment (Task 15-15D)
3	Workstation OS upgrade a. OS and Program patching. Workstations upgrade to Windows 2K XP Pro SP4 - Image (Task 15-10)
4	MS Office version standardization
5	SurfControl to WebSense web filter upgrade
6	Symantec End Point Security a. AV upgrade to centralized managed services
7	Spss License Server Consolidation
8	Scan network of all devices and log all network devices w/ Linux of Net BIOS MH information
9	Security Information Management - a) Deploy and configure OS's b) Deploy sensors at 7 sites c) Kearb report analysis d) setup IDS sniffer functions
10	Router/Firewall configuration Cisco 3640 to PIX 515 a. Router usage
11	Bi Weekly Meeting
12	Domain Migration a. Collapse and migration of MHRRIV02 to RCMH Domain (Pilot)
13	IE8/Firefox Deployment
14	Outlook Migration Project
15	Additional Mental Health Services Act Infrastructure building special projects as required by Executive Management.

**\*Note 1:** Any services not completed from the FY 10/11 agreement and the FY 11/12 renewal will be completed as a part of this FY 11/12 first amendment

**\*Note 2:** Tasks may be added or subtracted from this list by means of an amendment to the agreement and as mutually agreed to by all applicable parties and as provided in written form.

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IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to

execute this Amendment.

**COUNTY OF RIVERSIDE**

County of Riverside  
Board of Supervisors  
4080 Lemon Street, 5<sup>th</sup> Floor  
Riverside, CA 92501

**CONTRACTOR**

Jaguar Computer Systems, Inc.  
Attention: George F. Hoanzl, Vice President  
4135 Indus Way  
Riverside, CA 92503

Signature: \_\_\_\_\_

Print Name: John Tavaglione

Title: Chairman, Board of Supervisors

Date: \_\_\_\_\_

Signature: 

Print Name: George F. Hoanzl

Title: VP

Date: May 2, 2012

**COUNTY COUNSEL**

Pamela J. Walls  
*Approved as to Form*

By   
Deputy County Counsel

Attest by: \_\_\_\_\_

Kecia Harper-Ihem  
Clerk of the Board

Date: \_\_\_\_\_

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4135 Indus Way  
Riverside, CA 92503

Signature: \_\_\_\_\_

Print Name: John Tavaglione

Title: Chairman, Board of Supervisors

Date: \_\_\_\_\_

Signature: 

Print Name: George Hoanzl

Title: VP

Date: MAY 2, 2012

**COUNTY COUNSEL**

Pamela J. Walls  
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By   
Deputy County Counsel

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Print Name: John Tavaglione  
Title: Chairman, Board of Supervisors  
Date: \_\_\_\_\_

Signature:   
Print Name: GEORGE HOANZL  
Title: VP  
Date: MAY 2, 2012

**COUNTY COUNSEL**  
Pamela J. Walls  
*Approved as to Form*

Attest by: \_\_\_\_\_  
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Clerk of the Board  
Date: \_\_\_\_\_

By   
Deputy County Counsel