

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



272

**FROM :** Office on Aging

**SUBMITTAL DATE:**  
May 30, 2012

**SUBJECT:** Professional Services Agreements between Riverside County Office on Aging and Desert Healthcare District and Riverside County Office on Aging and Desert Regional Medical Center (Hospital Liaison Social Worker Services) and Amend Ordinance No. 440 pursuant to Resolution No. 440-8889. submitted herewith.

**RECOMMENDED MOTION:** That the Board of Supervisors:

- 1) Approve and Authorize Chair to execute the Professional Services Agreement with Desert Healthcare District (\$40,000) and the Grant Agreement with Desert Regional Medical Center (\$40,000) from June 1, 2012 through May 31, 2013; not to exceed \$80,000.
- 2) Return three (3) Professional Services Agreements and four (4) Grant Agreements to the Office on Aging for further processing.
- 3) Approve and direct the Auditor Controller to make the budget adjustments as shown on Schedule A, attached.
- 4) Amend Ordinance No. 440 pursuant to Resolution No. 440-8889 submitted herewith.

**BACKGROUND:** The Office on Aging has established a state and federally recognized best practice at the Riverside County Regional Medical Center (RCRMC) through the establishment of the Hospital Liaison Program initiated in January, 2008. This program was designed to bridge the gap between medical and social models with a unique approach to delivering community-based coordinated care services.

Continued next page  
FISCAL PROCEDURES APPROVED

*Edward F. Walsh*  
Edward F. Walsh, Director

PAUL ANGULO, CPA, AUDITOR-CONTROLLER

BY: *Samuel Wong* 6/12/12

<b>FINANCIAL DATA</b>	Current F.Y. Total Cost:	\$ 80,000	In Current Year Budget:	No
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	Yes
	Annual Net County Cost:	\$ 0	For Fiscal Year:	12/13

<b>SOURCE OF FUNDS:</b> 50% Desert Healthcare District; 50% Desert Regional Medical Center	<b>Positions To Be Deleted Per A-30</b>	<input checked="" type="checkbox"/>
	<b>Requires 4/5 Vote</b>	<input checked="" type="checkbox"/>

**C.E.O. RECOMMENDATION:** APPROVE

**County Executive Office Signature**

BY: *Lani Sioson*  
Lani Sioson

FORM APPROVED COUNTY COUNSEL  
BY: MEAL R. KIPNIS  
DATE: 6/12/12  
Departmental Concurrence

Approved by Barbara A. Oliver,  
Asst. County Executive Officer/  
Human Resources Director

- Policy
- Policy
- Consent
- Consent

ep't Recomm.:  
er Exec. Ofc.:

3.22

**SUBJECT:** FY 2012/13 Contract Agreements between Riverside County Office on Aging and Desert Healthcare District and Riverside County Office on Aging and Desert Regional Medical Center (Hospital Liaison Social Worker Services) and Amend Ordinance No. 440 pursuant to Resolution No. 440- 8889 submitted herewith.

The Hospital Liaison Social Worker provides hospital on-site coordination and short-term intervention to assist patients make a successful transition from the hospital back to their home. The Hospital Liaison Social Worker has provided consultation, information, and service linkage for patients, families and hospital staff at RCRMC.

The Office on Aging was awarded the designation as an Aging and Disability Resource Connection (ADRC) by the California Health and Human Agency (CHHA) and the Board of Supervisors approved the initial agreement with CHHA on March 25, 2008, Policy Item 3.18. With the CHHA grant, the Office on Aging expanded the role of the Hospital Liaison to include the evidence based Coleman Care Transition Intervention (CTI). The goal of the CTI program is to reduce re-admissions of patients with chronic illness into the hospital for preventable causes. This successful CTI empowerment/coaching evidence based model implemented across the country has demonstrated decreased hospital readmission and has empowered and engaged patients to partner with their physicians in taking an active role in managing their chronic disease and improving their overall health status.

Building on the successful partnership with RCRMC, the Office on Aging has initiated two new partnerships with Desert Healthcare District and Desert Regional Medical Center (DRMC) to provide the Desert Regional Medical Center with a Hospital Liaison Social Worker who will serve as a bridge between acute care and the aging network of community-based services and supports. In addition to serving as a direct resource for hospitalized DRMC patients and their families, the Hospital Liaison Social Worker will provide consultation and a point of contact for community based care for DRMC staff. The Hospital Liaison Social Worker will implement the Coleman Care Transition Intervention and provide for post acute care home visits and follow up phone calls as designated in the CTI protocol. The goal of the partnership is to improve successful care transitions from acute care to community care for DRMC Patients and at the same time, reduce preventable hospital readmissions.

The professional service agreements term is June 1, 2012 through May 31, 2013.

One Social Service Worker V is a 100% FTE Position that will provide hospital on-site coordination and short-term intervention to assist patients make a successful transition from the hospital back to their home. The salary and benefit amount for this position is \$79,622. The position will be deleted when funds are exhausted, pursuant to Board Policy A-30.

There is no impact to County General Funds in this amendment.

**OFFICE ON AGING  
SCHEDULE A – FY12-13**

Adjusting revenue and appropriations:

**INCREASE ESTIMATED REVENUE:**

21450-5300100000-774500	Health Services	40,000
21450-5300100000-781850	Grants-Nongovtl Agencies	40,000
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	Total:	80,000

**INCREASE APPROPRIATIONS:**

21450-5300100000-510040	Regular Salaries	43,792
21450-5300100000-518100	Budgeted Benefits	35,830
21450-5300100000-529040	Private Mileage Reimbursement	378
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	Total:	80,000

**SUBJECT:** FY 2012/13 Contract Agreements between Riverside County Office on Aging and Desert Healthcare District and Riverside County Office on Aging and Desert Regional Medical Center (Hospital Liaison Social Worker Services) and Amend Ordinance No. 440 pursuant to Resolution No. 440-8889 submitted herewith.

1 RESOLUTION NO. 440-8889

2  
3 BE IT RESOLVED by the Board of Supervisors of the County of Riverside, State of California, in  
4 regular session assembled on \_\_\_\_\_, 2012, that pursuant to Section 4(a)(ii) of  
5 Ordinance No. 440, the Director of Senior Service Systems is authorized to make the following listed  
6 change(s), operative on the date of approval, as follows:

7 Job  
8 

<u>Code</u>	<u>+/-</u>	<u>Department ID</u>	<u>Class Title</u>
79878	+ 1	5300100000	Social Services Worker V