

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

567A



FROM: Department of Public Health

SUBMITTAL DATE:
February 13, 2013

SUBJECT: Receive and File Emergency Medical Services (EMS) System Evaluation Update

RECOMMENDED MOTION: That the Board of Supervisor receive and file the Emergency Medical Services (EMS) Evaluation Update

BACKGROUND:

The comprehensive evaluation of the County's Emergency Medical Services (EMS) system is ongoing. This evaluation will provide the EMS Agency and the Executive Office with recommendations for improving the EMS system including the County's master ambulance service agreement. Recommendations will be presented to the Board of Supervisors by March 2014.

Background continued on next page:

Susan D. Harrington

Susan Harrington, Director
Department of Public Health

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	12/13

SOURCE OF FUNDS:	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION: APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

Policy

Consent

Dep't Recomm.:
Per Exec. Ofc.:

Prev. Agn. Ref.:

District: All/All

Agenda Number:

2-15

Departmental Concurrence

Subject: Receive and File Emergency Medical Services (EMS) System Evaluation Update

Background continued:

Current activities being conducted by the consultant include:

1. The Abaris Group has finalized the project work plan with input from the EMS evaluation advisory steering committee. The first meeting of the advisory steering committee occurred on January 17, 2013. The meeting was well attended by invited EMS system stakeholders and partners. The next advisory steering committee meeting is scheduled for March 28, 2013 followed by every other month meetings occurring on the fourth Thursday of the month.
2. The Abaris Group is progressing with the detailed "as is" analysis of the current design and performance of the EMS system. This activity precedes the formulation of improvement recommendations. This includes a review of all plans, contracts, policies, protocols, procedures, operational performance reports as well as system and provider financial data.
3. Dates and locations for broad stakeholder meetings throughout the County have been established. Broad stakeholder meetings will take place on February 26, 2013 in Temecula and Riverside, and on February 27, 2013 in Palm Desert and Banning. Fliers have been widely circulated to stakeholder groups.
4. The Abaris Group is currently working directly with stakeholders scheduling focus group meetings and key informant interviews in order to obtain broad stakeholder input. Eight interviews have been completed; thirty one interviews have been scheduled throughout February and March 2013. Scheduling and completion of interviews will be ongoing.

Estimated project timeline:

- January-May 2013 – complete the "as is" assessment of the current system and conduct stakeholder interviews.
- May-August 2013 – complete the system financial assessment and develop preliminary system improvement recommendations.
- August-October 2013 – develop options for the EMS transportation plan and ambulance contract scope of work.
- October-December 2013 – refine and finalize system improvement recommendations.
- December 2013-February 2014 – draft proposed updates to the EMS plan.
- March 2014 – present evaluation findings and recommendations to the Board of Supervisors.
- June 2014 – receive direction from the Board of Supervisors and notice the current contracted ambulance provider.
- July 2014 – June 2015 – finalize and implement the new EMS plan.

Information related to the EMS system evaluation will continue to be posted and updated on the EMS Agency website at rivcoems.org.