

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

821A



FROM: Department of Public Health

SUBMITTAL DATE:
March 14, 2013

SUBJECT: Receive and File Emergency Medical Services (EMS) System Evaluation Update

RECOMMENDED MOTION: That the Board of Supervisor's receives and files the Emergency Medical Services (EMS) Evaluation Update

BACKGROUND:

The comprehensive evaluation of the County's Emergency Medical Services (EMS) system is ongoing. This evaluation will provide the EMS Agency and the Executive Office with recommendations for improving the EMS system including the County's master ambulance service agreement. Recommendations will be presented to the Board of Supervisors by March 2014.

Background continued on next page:

Departmental Concurrence

Susan D. Harrington

Susan Harrington, Director
Department of Public Health

FINANCIAL DATA	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	12/13

SOURCE OF FUNDS:	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION:

APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

Policy

Consent

Dep't Recomm.:
Per Exec. Ofc.:

Prev. Agn. Ref.: 1/29/13 2-22;
2/26/13 2-15

District: All/All

Agenda Number:

2-4

Subject: Receive and File Emergency Medical Services (EMS) System Evaluation Update

Background continued:

Activities already conducted by the Abaris Group include the following:

1. Holding broad stakeholder meetings on February 26, 2013 in Temecula and Riverside, and then on February 27, 2013 in Palm Desert and Banning. These meetings were attended by an average audience of 30 stakeholders representing a variety of perspectives on the EMS system.
2. Conducting more than 50 individual interviews in the months of January, February and March of 2013.
3. Collecting data and reports from Riverside County EMS Agency (REMSA) to be used for the "as is" analysis of the current design and performance of the EMS system.

Current activities being conducted by the Abaris Group include the following:

1. There will be at least two additional rounds of broad stakeholder meetings. Agendas and minutes from these meetings will be posted on REMSA website at rivcoems.org.
2. The Abaris Group is continuing to work directly with stakeholders in scheduling focus group meetings and key informant interviews in order to obtain broad stakeholder input.
3. The Abaris Group is progressing with the detailed "as is" analysis of the current design and performance of the EMS system. These activities precede the formulation of improvement recommendations. This includes a review of all plans, contracts, policies, protocols, procedures, operational performance reports as well as system and provider financial data.
4. The next meeting of the advisory steering committee will be on March 28, 2013, 9:00 AM at the County Administrative Center (CAC), 4th floor conference room.

There have been no modifications to the project timeline which remains as follows:

- January-May 2013 – complete the "as is" assessment of the current system and conduct stakeholder interviews.
- May-August 2013 – complete the system financing assessment and develop preliminary system improvement recommendations.
- August-October 2013 – develop options for the EMS transportation plan and ambulance contract scope of work.
- October-December 2013 – refine and finalize system improvement recommendations.
- December 2013-February 2014 – draft proposed updates to the EMS plan.
- March 2014 – present evaluation findings and recommendations to the Board of Supervisors.
- June 2014 – receive direction from the Board of Supervisors and notice the current contracted ambulance provider.
- July 2014 – June 2015 – finalize project and begin implementation of the new EMS plan.

Information related to the EMS system evaluation will continue to be posted and updated on the EMS Agency website at rivcoems.org.