

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

613



**FROM:** Department of Public Health

**SUBMITTAL DATE:**  
May 8, 2013

**SUBJECT:** Receive and File Emergency Medical Services (EMS) System Evaluation Update

**RECOMMENDED MOTION:** That the Board of Supervisor's receives and files the Emergency Medical Services (EMS) Evaluation Update

**BACKGROUND:**

The comprehensive evaluation of the County's Emergency Medical Services (EMS) system is ongoing. This evaluation will provide the EMS Agency and the Executive Office with recommendations for improving the EMS system including the County's master ambulance service agreement. Recommendations will be presented to the Board of Supervisors by March 2014.

**Background continued on next page:**

Departmental Concurrence

*Susan D. Harrington*

Susan Harrington, Director  
Department of Public Health

<b>FINANCIAL DATA</b>	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	12/13

<b>SOURCE OF FUNDS:</b>	Positions To Be Deleted Per A-30	<input type="checkbox"/>
	Requires 4/5 Vote	<input type="checkbox"/>

**C.E.O. RECOMMENDATION:**

APPROVE

BY: *Debra Cournoyer*  
Debra Cournoyer

**County Executive Office Signature**

Policy

Consent

Dep't Recomm.:  
Per Exec. Ofc.:

PREV. AGN. REF.: 1/29/13 2-22;  
2/26/13 2-15; 3/26/13 2-4; 4/23/13  
2-11

District: All/All

Agenda Number:

2-7

**Subject:** Receive and File Emergency Medical Services (EMS) System Evaluation Update

**Background continued:**

Activities already conducted by the Abaris Group include the following:

1. Broad stakeholder meetings, focused groups, individual interviews and review of existing data, reports and plans.
2. An analysis of EMS provider agency response time performance, data collection, reporting and monitoring processes.
3. An analysis of the current EMS transportation plan including exclusive and non-exclusive operating areas, the economic viability of the current plan design and ambulance response time criteria by response zone.
4. An analysis of the current EMS system sources of fee for service funding.
5. An analysis of EMS receiving Hospital capacity based upon current system demand and projected future growth.
6. An analysis of current EMS dispatching configurations, capabilities and processes.

Current activities being conducted by the Abaris Group include the following:

1. Drafting an "as is" report on the current design and performance of the EMS system. The "as is" report will be provided to the EMS evaluation steering committee on May 23, 2013, 9:00 AM at the County Administrative Center (CAC), 4<sup>th</sup> floor conference room.
2. Review and discussion of the "as is" report with the EMS evaluation steering committee and EMS system stakeholders throughout June 2013.
3. Begin developing preliminary EMS system improvement recommendations.

There have been no modifications to the project timeline which remains as follows:

- January-May 2013 – conduct stakeholder interviews and complete the "as is" assessment of the current system.
- May-August 2013 – complete the system financing assessment and develop preliminary system improvement recommendations.
- August-October 2013 – develop options for the EMS transportation plan and ambulance contract scope of work.
- October-December 2013 – refine and finalize system improvement recommendations.
- December 2013-February 2014 – draft proposed updates to the EMS plan.
- March 2014 – present evaluation findings and recommendations to the Board of Supervisors.
- June 2014 – receive direction from the Board of Supervisors and notice the current contracted ambulance provider.
- July 2014 – June 2015 – finalize project and begin implementation of the new EMS plan.

Information related to the EMS system evaluation will continue to be posted and updated on the EMS Agency website at [rivcoems.org](http://rivcoems.org).