

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

947



**FROM:** Department of Public Health

**SUBMITTAL DATE:**  
June 13, 2013

**SUBJECT:** Receive and File Emergency Medical Services (EMS) System Evaluation Update

**RECOMMENDED MOTION:** That the Board of Supervisor's receives and files the Emergency Medical Services (EMS) Evaluation Update

**BACKGROUND:**

The comprehensive evaluation of the County's Emergency Medical Services (EMS) system is ongoing. This evaluation will provide the EMS Agency and the Executive Office with recommendations for improving the EMS system including the County's master ambulance service agreement. Recommendations will be presented to the Board of Supervisors by March 2014.

**BACKGROUND continued on next page:**

*Susan D. Harrington*

Susan Harrington, Director  
Department of Public Health

**FINANCIAL DATA**

Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	Yes
Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
Annual Net County Cost:	\$ 0	For Fiscal Year:	12/13

**SOURCE OF FUNDS:**

Positions To Be Deleted Per A-30	<input type="checkbox"/>
Requires 4/5 Vote	<input type="checkbox"/>

**C.E.O. RECOMMENDATION:**

APPROVE

BY: *Debra Cournoyer*  
Debra Cournoyer

**County Executive Office Signature**

- Policy
- Consent
- Policy
- Consent

Dep't Recomm.:  
Per Exec. Ofc.:

**Prev. Agn. Ref.:** 1/29/13 2-22;  
2/26/13 2-15; 3/26/13 2-4; 4/23/13  
2-11, 5/21/13 2-7

**District:** All/All

**Agenda Number:**

**2-3**

Departmental Concurrence

**SUBJECT:** Receive and File Emergency Medical Services (EMS) System Evaluation Update

**BACKGROUND continued:**

Activities already conducted by the Abaris Group include the following:

1. The first phase evaluation activity outcomes have all been compiled into an “as is” presentation on the current design and performance of the EMS system. The presentation was delivered to the EMS evaluation steering committee on May 23, 2013. The report supplied extensive detail in the following areas:
  - County and EMS payer demographics, projections and system financing
  - Prehospital emergency care demand, capacity and projections
  - Hospital demand, capacity and projections
  - EMS system performance
  - Strengths and weaknesses of the current EMS system
  - Key findings of the evaluation
  - Consultant observations and considerations
  - Considerations for Exclusive Operating Area (EOA) design and response zone configurations
  - EMS best and promising practices
2. The Abaris “as is” presentation was distributed to EMS system stakeholders and is posted on the REMSA website at [rivcoems.org](http://rivcoems.org)

Current activities being conducted by the Abaris Group include the following:

1. Presentation of the “as is” report to the broad stakeholder groups during meeting scheduled for July 10, 2013 in Temecula and Riverside and on July 11, 2013 in Palm Desert and Banning.
2. Finalizing the “as is” written document.
3. Begin developing preliminary EMS system improvement recommendations.

There have been no modifications to the project timeline which remains as follows:

- January-May 2013 – conduct stakeholder interviews and complete the “as is” assessment of the current system.
- May-August 2013 – complete the system financing assessment and develop preliminary system improvement recommendations.
- August-October 2013 – develop options for the EMS transportation plan and ambulance contract scope of work.
- October-December 2013 – refine and finalize system improvement recommendations.
- December 2013-February 2014 – draft proposed updates to the EMS plan.
- March 2014 – present evaluation findings and recommendations to the Board of Supervisors.
- June 2014 – receive direction from the Board of Supervisors and notice the current contracted ambulance provider.
- July 2014 – June 2015 – finalize project and begin implementation of the new EMS plan.

Information related to the EMS system evaluation will continue to be posted and updated on the EMS Agency website at [rivcoems.org](http://rivcoems.org).