

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

822



**FROM:** Department of Public Health

**SUBMITTAL DATE:**  
September 10, 2013

**SUBJECT:** Receive and File Emergency Medical Services (EMS) System Evaluation Update

**RECOMMENDED MOTION:** That the Board of Supervisors receives and files the Emergency Medical Services (EMS) Evaluation Update

**BACKGROUND:**

**Summary**

The comprehensive evaluation of the County's Emergency Medical Services (EMS) system is ongoing. This evaluation will provide the EMS Agency and the Executive Office with recommendations for improving the EMS system including the County's master ambulance service agreement. The Abaris Group has been contracted to perform the evaluation and develop recommendations for the new EMS plan. Recommendations will be presented to the Board of Supervisors by March 2014.

**Background continued on next page:**

*Susan D. Harrington*

Susan Harrington, Director  
Department of Public Health

<b>FINANCIAL DATA</b>	<b>Current Fiscal Year:</b>	<b>Next Fiscal Year:</b>	<b>Total Cost:</b>	<b>Ongoing Cost:</b>	<b>POLICY/CONSENT (per Exec. Office)</b>
<b>COST</b>	\$ 0	\$ 0	\$ 0	\$ 0	Consent <input type="checkbox"/> Policy <input type="checkbox"/>
<b>NET COUNTY COST</b>	\$ 0	\$ 0	\$ 0	\$ 0	
<b>SOURCE OF FUNDS: N/A</b>				<b>Budget Adjustment:</b>	No
				<b>For Fiscal Year:</b>	13/14

**C.E.O. RECOMMENDATION:**

APPROVE

BY: *Debra Cournoyer*  
Debra Cournoyer

**County Executive Office Signature**

**MINUTES OF THE BOARD OF SUPERVISORS**

- Positions Added
- Change Order

- A-30
- 4/5 Vote

Prev. Agn. Ref.: 8/20/13 2-19

District: All /All

Agenda Number:

**SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

**FORM 11: Receive and File Emergency Medical Services (EMS) System Evaluation Update**

**DATE:**

**PAGE: 2 of 2**

**BACKGROUND:**

**Summary (continued)**

Activities already conducted by the Abaris Group include the following:

1. The draft "As Is" report, on the design and operation of the current EMS system, was presented to the EMS System Evaluation Steering Committee on August 22, 2013. At this meeting Steering Committee members were able to discuss and provide preliminary feedback on this report.
2. Preliminary EMS system improvement recommendations were presented and discussed by the EMS System Evaluation Steering Committee members at the August 22, 2013 meeting.
3. A Riverside County EMS system draft Financial Analysis has been developed for presentation at the October 3, 2013 EMS System Evaluation Steering Committee meeting.

Current activities being conducted by the Abaris Group include the following:

1. Receive EMS System Evaluation Steering Committee written comments on the draft "As Is" report by September 6, 2013. These comments will be reviewed at the October 3, 2013 EMS System Evaluation Steering Committee meeting and the report will be finalized.
2. Continue to develop EMS system improvement recommendations for presentation to the EMS System Evaluation Steering Committee on October 3, 2013. This includes development of options for the EMS Transportation Plan and a scope of work for the master ambulance services agreement.
3. Development of focus groups to receive customer service and patient satisfaction feedback.

The project timeline remains as follows:

- May-August 2013 – complete the system financing assessment and develop preliminary system improvement recommendations.
- August-October 2013 – develop options for the EMS transportation plan and ambulance contract scope of work.
- October-December 2013 – refine and finalize system improvement recommendations.
- December 2013-February 2014 – draft proposed updates to the EMS plan.
- March 2014 – present evaluation findings and recommendations to the Board of Supervisors.
- June 2014 – receive direction from the Board of Supervisors and notice the current contracted ambulance provider.
- July 2014 – June 2015 – finalize project and begin implementation of the new EMS plan.

Information related to the EMS system evaluation will continue to be posted and updated on the EMS Agency website at [rivcoems.org](http://rivcoems.org).