

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

431



FROM: Riverside County Regional Medical Center

SUBMITTAL DATE:
May 06, 2014

SUBJECT: Riverside County Regional Medical Center Bi-weekly Update on TAR and Inmate Funding

RECOMMENDED MOTION: That the Board of Supervisors:
Receive and file this report, including attachments, on Treatment Authorization Request (TAR) cases, and funding of detention health hospital patients.

BACKGROUND:

Summary

On March 25, 2014 the Board of Supervisors directed that hospital staff report back every two weeks on the key issues of TAR case processing and Medi-Cal funding for patients needing medical care. This is the third report in the series. Additionally, hospital staff is including in this report a brief description of one positive event, offered as evidence that the situation is beginning to turn for the better.


(continued on the next page)


Lowell Johnson
Interim CEO, RCRMC

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ N/A	\$	\$	\$	Consent <input checked="" type="checkbox"/> Policy <input type="checkbox"/>
NET COUNTY COST	\$	\$	\$	\$	
SOURCE OF FUNDS: N/A				Budget Adjustment: None	
				For Fiscal Year: 13-14	

C.E.O. RECOMMENDATION:

APPROVE

BY: 
Debra Cournoyer

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

- Positions Added
- Change Order
- A-30
- 4/5 Vote

Prev. Agn. Ref.:

District: All

Agenda Number:

2-4

Departmental Concurrence

BACKGROUND:

Summary (continued)

Medi-Cal Funding For Jail Inmates

The cost for detention treatment in the hospital is approximately \$12 million per year, with \$5 million covered by the general fund and prisoner realignment revenue. The hospital's objective is to close some or all of gap through expanded Medi-Cal funding for inmates treated in the hospital has thus far had modest success. Under ACA, there are considerably fewer restrictions for our detention patients to get qualified for Medi-Cal. However, many treatments are denied, including all inpatient psychiatric treatment, and clinic visits within the jails.

Though the estimated new revenue remains at \$2.5 million per year, there has been progress on several fronts. The Director of Mental Health, Jerry Wengerd, is making progress on getting at least half of our psychiatric costs reimbursed. Hospital staff completed and passed the background check that allows them to gain access to the Sheriff's detention records. Additionally, we continue to pursue an initiative to qualify jail clinics and the Arlington campus for 340B drug pricing.

Case Management Accelerated Processing of TARs

On March 25, 2014 (item 3-10), the Board approved a plan to restructure the hospital's Case Management division which would include the cleanup of a sizable backlog of TAR cases. Attached (see Attachment A) is a summary of the current TAR backlog, which together represents an expected cash reimbursement of nearly \$16.7 million (up \$6.7 million from the initial \$10 million). The attached update shows that the backlog has not yet stopped growing, though staff is able to process roughly half of all new cases.

The new director of case management has made progress putting into action her plans to revitalize the department, and also process the backlogged accounts. The department is retraining staff (Interqual training is scheduled for May 21 and 22), resetting priorities, and seeking to quickly fill vacancies (three registry nurse candidates with case management and Interqual experience were hired within the last two weeks.) Finally, an RFP to secure a consultant for working down the TAR backlog was released last week - it is the hospital's plan to bring a viable candidate to the Board for consideration in 4-6 weeks.

Successful Hospital Initiatives

On April 18, 2014 Riverside County Regional Medical Center received the Get With The Guidelines®-Stroke Gold-Plus Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association/American Stroke Association for the treatment of stroke patients.

"We are dedicated to improving the quality of stroke care and The American Heart Association/American Stroke Association's Get With The Guidelines–Stroke helps us achieve that goal," said Mary Schore, Riverside's director of Quality Improvement. "With this award, our hospital demonstrates our commitment to ensure that our patients receive care based on internationally-respected clinical guidelines."

Impact on Residents and Businesses

Hospital efforts to clear the backlog of TAR cases, and increase Medi-Cal funding for patients needing medical care will increase cash payments. These improvements are designed to improve efficiency and add revenue, both of which are an important part of the hospital's plan to eliminate its existing deficit. A county hospital on a solid financial footing will be better placed to focus on patient care and plan for programs to increase the health of all county residents.

TAR IQ SUMMARY
4/28/2014

ACCT STATUS	FC	NO. OF ACCTS	NO. OF DAYS	ACCT BALANCE	PEND CASES / DAYS BY FISCAL YEAR	NO. OF ACCTS	NO. OF DAYS	NET EXPECTED REIMBURSEMENT
DISCHARGES PENDING CM REVIEW	C	1102	8528	\$ 83,436,856	FY 10/11	4	23	36,294
DISCHARGES PENDING SECONDARY REVIEW	C	4	98	\$ 1,164,132	FY 11/12	13	172	226,352
INHOUSE PENDING CM REVIEW	C	20	282	\$ 2,135,059	FY 12/13	105	956	1,321,192
DISCHARGES PENDING CM APPEAL REVIEW	C	11	108	\$ 429,116	FY 13/14	1040	8029	13,239,821
TOTAL:		1137	9016	\$ 87,165,163				

NOTE: DISCHARGES PRIOR TO 01/01/13 REQUIRES PAPER PAPER CASES 38
TAR SUBMISSION TO STATE FOR FINAL ADJUDICATION TAR FREE CASES 1099

DOES NOT INCLUDE EXPECTD PYMT FOR CASES PENDING MEDI-CAL REVIEW/RESPONSE

CM INITIAL REVIEW COMPLETED - ADJUDICATION PENDING MEDI-CAL				
	REVIEW/RESPONSE	CASES RVWD	DAYS RVWD	TOTAL CHARGES
APPEAL PENDING MEDI-CAL REVIEW	C	87	541	\$ 2,913,470
RETRO TAR PENDING MEDI-CAL REVIEW	C	44	328	\$ 3,148,112
TOTAL:		131	869	\$ 6,061,582
GRAND TOTAL:		1268	9885	\$ 93,226,745
EXPECTED REIMBURSEMENT:				\$ 16,670,241

IP MEDI-CAL DAYS FY 13/14	24673
IP MEDI-CAL DAYS FY 12/13	31875

TOTALS INCLUDES OB CERT DAYS

CM WEEKLY STATS FOR COMPLETED REVIEWS			
WEEK ENDING	CASES RVWD	DAYS RVWD	TOTAL CHARGES
* UNKNOWN	35	366	
4/19/2014	9	450	
4/26/2014	46	403	5,812,979
TOTAL	90	1219	5,812,979

*WEEK ENDING ROW LABELED UNKNOWN INCLUDES COMPLETED D/C FOUND ON INTERQUAL WITH VARIOUS COMPLETION DATES. NO PRIOR NOTICE OF COMPLETION PROVIDED TO BILLING