PISCAL PROCEDURES APPROVED PAUL ANGULO, CPA, AUDITOR-CONTROLLER BY ENTRY OF STATEMENTS Susana Garcia-Bocanegra

SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

529



FROM: Department of Public Health

May 5, 2014

Budget Adjustment: Yes

For Fiscal Year:

13/14

SUBJECT: Ratify the Amendments between County of San Bernardino Department of Public Health and the County of Riverside Department of Public Health for the reduction of funding to the Ryan White Program Part A Medical Care and Support (contract #11-103 A5) and for Minority Aids Initiative (contract #11-108 A5). Districts – All. [(\$221,520) 100% funded by County of San Bernardino]

RECOMMENDED MOTION: That the Board of Supervisors:

SOURCE OF FUNDS: 100% funded by County of San Bernardino

RECOMMENDED MOTION: (continued page 2)

- Ratify the Fifth Amendment to the Agreement #11-103 between County of San Bernardino Department of Public Health and County of Riverside Department of Public Health for Ryan White Program Part A Medical Care and Support to reduce funding by \$211,182;
- Ratify the Fifth Amendment to the Agreement #11-108 between County of San Bernardino Department of Public Health and County of Riverside Department of Public Health for Ryan White Program Minority Aids Initiative (MAI) to reduce funding by \$10,338;

Susan D. Harrington, Department of Public Health POLICY/CONSENT Next Fiscal Year: Total Cost: Ongoing Cost: FINANCIAL DATA | Current Fiscal Year: (per Exec. Office) 0 \$ \$ (221,520) \$ COST \$ Consent
Policy 0 \$ **NET COUNTY COST** 0 \$

C.E.O. RECOMMENDATION:

Department of Public Health

APPROVE

County Executive Office Signature

Jennifer L. Sargent

MINUTES OF THE BOARD OF SUPERVISORS

BY: NEAL R. KIPNIS DATE

Positions Added Change Order

A-30

Prev. Agn. Ref.: 6/4/13 Item 3.42

District: All

Agenda Number:

3-31

SUBJECT: Ratify the Amendments between County of San Bernardino Department of Public Health and the County of Riverside Department of Public Health for the reduction of funding to the Ryan White Program Part A Medical Care and Support (contract #11-103 A5) and for Minority Aids Initiative (contract #11-108 A5). Districts – All. [(\$221,520) 100% funded by County of San Bernardino]

DATE: May 5, 2014 **PAGE:** Page 2 of 2

RECOMMENDED MOTION: (continued)

- 3. Approve and Direct the Auditor-Controller to adjust the budget as specified on Schedule A attached:
- 4. Direct the Chairman of the Board to sign four (4) originals of each Amendment on behalf of the County of Riverside.

BACKGROUND:

Summary

The Ryan White Comprehensive AIDS Resource Act (RWCA) was enacted in 1990 to provide federal funding for comprehensive health and social services for persons living with the Human Immunodeficiency Virus (HIV) or Acquired Immunodeficiency Syndrome (AIDS).

These Amendments reduce the overall awards. The funding decrease is a result of a decrease in the Federal award to San Bernardino County as the grant administrator; and will not affect the current level of service provision. The Riverside County Department of Public Health received this contract from the County of San Bernardino, Department of Public Health on March 11, 2014. This Form 11 and attachments were subsequently submitted through the County's approval process as soon as possible after receipt.

Impact on Citizens and Businesses

As the payer of last resort, the RWCA is invaluable in filling the gaps in health care and social services for people living with HIV/AIDS. Funds from the RWCA are used to provide HIV care services, including medical, oral and mental health care and treatment and HIV medications enabling people living with HIV to live a longer and healthier life.

SUPPLEMENTAL:

Additional Fiscal Information

Agreement #	Original Amount - A4	Reduced Amount	Total Contract Amount
#11-103 A5	\$3,028,086	(\$211,182)	\$2,816,904
#11-108 A5	\$207,684	(\$10,338)	\$197,346

SCHEDULE A

Department of Public Health Budget Adjustment Fiscal Year 2013/2014

DECREASE IN PPROPRIATIONS:

10000-4200100000-510040	Regular Salaries	\$	123,222
10000-4200100000-518100	Budgeted Benefits	\$	51,740
10000-4200100000-524500	Administrative Support Direct	\$	18,188
10000-4200100000-525100	Medical Lab Services	\$	27,920
10000-4200100000-529040	Private Mileage Reimbursement	\$	450
	TOTAL DECREASE IN APPROPRIATION	<u>\$</u>	221,520

DECREASE IN ESTIMATED REVENUE:

10000-4200100000-762040	Federal Health Grants	\$ 221,520
	TOTAL DECREASE IN REVENUE	<u>\$ 221,520</u>

FOR COUNTY USE ONLY



County of San Bernardino

FAS

STANDARD CONTRACT

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	а	nd Su	pport			_						

THIS CONTRACT is entered into in the State of California by and between the County of San Bernardino, Department of Public Health, hereinafter called the County, and

Name			
County of Riverside, D	epartment of Public Health	hereinafter called Contractor	
Address			
P.O. Box 7600			
Riverside, CA 92503			
Telephone	Federal ID No. or Social Security No.		
(951) 358-5307			

IT IS HEREBY AGREED AS FOLLOWS:

AMENDMENT NO. 5

It is hereby agreed to amend Contract No. 11-103 as follows:

SECTION V. FISCAL PROVISIONS

Paragraph A is amended to read as follows:

A. The total amount of this Contract is \$2,816,904 which is available for expenditure in accordance with the service provided, unless changed by the budget/Contract amendment process, and is subject to availability of funds to the County. If the funding source notifies the County that such funding is terminated or reduced, the County shall determine whether this Contract will be terminated or the County's maximum obligation reduced. The County will notify the Contractor in

Auditor-Controller/Treasu	er Tax Collector L	Ise Only
☐ Contract Datal	ase	S
Input Date	Keyed By	7

writing of its determination. The consideration to be paid to the Contractor as provided herein shall be in full payment for all of the Contractor's services and expenses incurred in the performance hereof, including travel and per diem. The maximum is a total dollar amount; it includes the original contract amount and all subsequent amendments, and is broken down as follows:

Original Contract	\$1,047,160 March 1, 2011 through February 29, 2012
Amendment No. 1	\$ 1,640 decrease March 1, 2011 through February 29, 2012
Amendment No. 2	\$ 2,000 increase March 1, 2012 through February 28, 2013
Amendment No. 2	\$1,073,520 March 1, 2012 through February 28, 2013
Amendment No. 3	\$ 48,445 decrease March 1, 2013 through February 28, 2014
Amendment No. 4	\$ 955,491 March 1, 2013 through February 28, 2014
Amendment No. 5	\$ 211,182 decrease March 1, 2013 through February 28, 2014

<u>ATTACHMENT A1 – SCOPE OF WORK</u>: Replace with Attachment A1 dated January 2014. <u>ATTACHMENT G– BUDGET</u>: Replace with Attachment G1 dated January 2014.

All other terms and conditions remain in full force and effect.

COUNTY OF SAN BERNARDINO			de, Department of Public Health	
	(P	Print or type name of	corporation, company, contractor, etc.)	
- Clanice Ruthe	ulad By	•		-5)
Janice Rutherford, Chair, Board of Superv	/isors		ed signature - sign in blue ink)	_
Dated:	Na	Jeff : me_ John -J.		
SIGNED AND CERTIFIED THAT A COPY	OF THIS	(Print or typ	pe name of person signing contract)	
DOCUMENT HAS BEEN DELIVERED TO	Title Title	le <u>Chairman, B</u>	oard of Supervisors	8
CHAIRMAN OF THE BOARD			(Print or Type)	
Laura H Welch		ted:		Ē
Clerk of the Board of S				
No. 1				
By BZ V	Add	dress P.O. E	3ox 7600	
Deputy		1		
ARDINO CO		River	side, CA 92503	2
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Approved as to Legal Form	Reviewed by Contract Complian	ince	Presented to BOS for Signature	
Austina Polk	► (169hna Vael	ton		
Kristina M. Robb, Deputy County Counsel	Regina Daltoh, HS Contracts U		Trudy Raymundo, Director	
Date	Date		Date	
. / . / .				

ATTACHMENT A1

RYAN WHITE PROGRAM SCOPE OF WORK

				To maintain or improve the health status of persons living with HIV/AIDS in the TGA. NOTE: Medical care for the treatment of HIV infection includes the provision of care that is consistent with the United States Public Health Service, National Institutes of Health, American Academy of HIV Medicine (AAHIVM)	Il count; and	f		_	Unaware Care		19	9		0	0 5	0	0			HIV Aware/	Unaware Care	19 388		6 116	4 78	8 155	
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Children	Youth	Planned	Client Visits	area of residence :	Total # of	Client Visits to be delivered	Cauc./White	African Amer.	Latino/a	Women	Infants	Children	Youth

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES	SERVICE AREA	TIMELINE	PROCESS OUTCOME
The DOPH-HIV/AIDS health services treatment team will provide the following <i>service delivery</i> elements to PLWHA receiving * HIV Outpatient/Ambulatory Health Services at Riverside Neighborhood Health Center, Perris Family Care Center, Indio Family Care Center, and Blythe	1, 2, & 3	March 1, 2013 – February	Client Health Assessment Lab Results Trootmost Plos
Development of Treatment Plan		20, 20 14	Psychosocial Assessments
 Diagnostic Testing Early Intervention and Risk Assessment Preventive Care and Screening 			 Treatment Adherence Documentation Case Conferencing
			Documentation Progress Notes Cultural Competency
Prescribing and Managing Medication Therapy Education and Counseling on Health Issues			Plan ARIES Reports
 Referral to and Provision of Specialty Care Treatment Adherence Counseling/Education Services are provided based on established Cultural and Linguistic Competency Standards Integrate and utilize ARIES to incorporate core data elements 			

CONTRACT NUMBER:	 										HIM! 1, 40 10 - 1 LD 40, 40 17					
	;			11	11-103											
CONTRACTOR:				<u>ട</u>	County of Riverside	_	Department of Public Health,	Public F	lealth, HIV/A	HIV/AIDS Program	gram					
SERVICE CATEGORY:	RY:			ō	ORAL HEALTH CAI	'H CARE										
SERVICE GOAL:				<u>ш</u>	Improve or maintain		e oral health	of HIV⁺	the oral health of HIV+ clients throughout the TGA to sustain proper nutrition.	ghout th	ne TGA to su	ıstain pr	oper nutr	ition.		
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Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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Cauc./White	68	12	25	8	16	2	0	0	0	0	0	0	184	2	-	46
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Latino/a	119	16	9/	10	22	3	0	0	0	0	0	0	246	3	1	61
Women	74	10	47	9	14	2	0	0	0	0	0	0	153	2	-	38
Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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Planned	Client Visits by service	area of residence :	Total # of Client Visits to be delivered	Cauc./White	African Amer.	Latino/a	Women	Infants	Children	Youth

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES	SERVICE	TIMELINE	PROCESS OUTCOME
The DOPH-HIV/AIDS oral health practitioner will provide the following service delivery elements to PLWHA receiving Oral Health Care at the Rubidoux Family Care Center.	_	March 1, 2013 –	 Complete oral examination
 Comprehensive Oral Exam Development of Treatment Plan in Collaboration with Client 		February 28, 2014	documented within 60 days of initial visit Treatment plan in chart
 Ireatment Visit(s) Development of Oral Hygiene Plan in Collaboration with Client Ongoing Treatment Visits 			based on their oral examination and
 Ongoing Preventive Visits Follow-up prophylactic visit within 6 months of initial visit 			plan was discussed with the client
 Emergency Care Visit (if necessary) Services are provided based on established Cultural and Linguistic Competency Standards Integrate and utilize ARIES to incorporate core data elements 			 Documentation of prophylactic visit within 6 months of initial visit
Implementation Activities:			 Document that clients received necessary
 The HIV/AIDS Branch Chief and HIV Clinic Manager are responsible for ensuring Oral Health Care Services are delivered according to the IEHPC Standards of Care and Scope of Work activities. 			Cultural Competency Plan
			- Aries reports

- PLWHA accessing Oral Health Care will receive a comprehensive initial assessment that will include: က
- a complete medical and
- a social history and a comprehensive oral exam
- The oral health practitioner will develop a comprehensive treatment plan that will include preventive care and maintenance, signed by client and provider. 4
- The oral health practitioner will develop an oral hygiene plan in collaboration with client. Ś
- Follow-up prophylactic visits will be scheduled within six months of initial visit and PLWHA will be encouraged to follow-up with their oral health treatment plan. Ö
- Treatment and oral hygiene plans will be communicated with medical case managers for inclusion to care plans.
- disciplines receive ongoing education and training. They will ensure that clients receive quality care that is respectful, compatible with their cultural beliefs, and religious preference. HIV Clinic Manager and Senior CDS will ensure that clinic staff at all levels and across all ∞
- HIV Clinic Manager and Senior CDS will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide C&L appropriate services. တ်
- improvement in care and services, improve desired patient outcomes and results can be Information will be entered into ARIES. The ARIES reports will be used by the Quality Management team to identify quality service indicators and provide opportunities for used to develop and recommend "best practices." 9

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Page

County of Riverside Department of Public Health, HIV/AIDS Program AIDS PHARMACEUTICAL ASSISTANCE (Local) Tomanitain of minimation of maintained CD4 cell count, as improved or maintained CD4 cell count, in improved or maintained CD4	CONTRACT NIMBED: 11-10-13 - FEB 28, 2014	GRAM FAKI	į	- CI 07 'I NI	1 4	11-103											
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AIDS PHARMACEUTICAL ASSISTANCE (Local) To maintain or improved from minimal or improved from	CONTRACTOR:				ರ	ounty of Rive	rside De	partment of	Public +	Health, HIV//	VIDS Pro	gram					
To maintain or improved health outcomes of persons living with HIVIAIDS by making improved or maintained CD4 cell count; improved or maintained CD4 cell count; improved or maintained viral load. Riv Current New	SERVICE CATEGO	RY:			₹	DS PHARM		CAL ASSIS	TANCE	(Local)							
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In	African Amer.	1	-	0	0	-	-	0	0	0	0	0	0	4	0	-	-
trs	Latino/a	-	2	1	-	0	0	0	0	0	0	0	0	5	0	0	1
trs 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Women	-	1	0	1	0	0	0	0	0	0	0	0	3	0	0	1
th 0	Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
th 0	Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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Officer 7 1 2 0 0 0 0 0 0 0 33 ed 2 3 1 2 0 1 0	Client Ufilization by	Riv V	>	Riv 0	()	Riv B		SB W	>	SB E	>	SBI	6	Total	Newly	ΛIH	Aware/ Not in
7 12 4 7 1 2 0	service area of residence:	Current	New	Current	New	Current	New	Current	New	Current	New	Current	New		Diagnosed	Unaware	Care
2 3 1 2 0 1 0	Total # of Service UNITS to be delivered	7	12	4	7	1	2	0	0	0	0	0	0	33	3	7	œ
1 2 1 1 1 0	Cauc./White	2	က	-	2	0	-	0	0	0	0	0	0	6	_	0	2
3 5 2 3 0 1 0	African Amer.	1	2	-	_	_	0	0	0	0	0	0	0	9	1	1	2
2 3 1 2 0 1 0	Latino/a	3	5	2	3	0	1	0	0	0	0	0	0	14	1	0	3
0 0	Women	2	3	1	2	0	1	0	0	0	0	0	0	6	1	0	2
0 0	Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1 1 0 1 0 0 0 0 0 0 0 0 0 0	Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Youth	1	-	0	-	0	0	0	0	0	0	0	0	3	0	0	-

Aware/ Not in	Care	က	-	-	-	-	0	0	0
HIV		-	0	-	0	0	0	0	0
Newly		-	-	0	0	0	0	0	0
Total		±	2	4	2	8	0	0	0
	New	0	0	0	0	0	0	0	0
e SBD	Current	0	0	0	0	0	0	0	0
New >		0	0	0	0	0	0	0	0
5 SBEV Current		0	0	0	0	0	0	0	0
New <		0	0	0	0	0	0	0	0
SB WV	Current	0	0	0	0	0	0	0	0
	New	-	0	-	0	0	0	0	0
3 Riv E	Current New Current New Current New	-	0	-	0	0	0	0	0
	New	2	-	0	-	-	0	0	0
2 Riv C	Current	1	0	0	_	0	0	0	0
> ;	New	4	1	1	2	-	0	0	0
1 Riv W	Current	2	0	_	_	-	0	0	0
Planned Client Visits by service	residence:	Total # of Client Visits to be delivered	Cauc./White	African American	Latino/a	Women	Infants	Children	Youth

Please Note: As per Info. provided at RW Provider Network Mtg. on May 7, 2013; One UOS is per 30 day supply for each med, client may have more than one med.

_		PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES	SERVICE AREA	TIMELINE	PRO	PROCESS OUTCOME
	The DOPH elements t Senter, Per	The DOPH-HIV/AIDS health services treatment team will provide the following <i>service delivery elements</i> to PLWHA receiving AIDS Pharmaceutical Assistance at Riverside Neighborhood Health Center, Perris Family Care Center, Indio Family Care Center, and Blythe Family Health Clinic.	1, 2, & 3	March 1, 2013 – February	Med Docu	Medication Logs Documentation in Client's Chart - Progress Notes
	• Ani • Sei • Inte	Antiretroviral medication (HIV/AIDS) Services are provided based on established Cultural and Linguistic Competency Standards Integrate and utilize ARIES to incorporate core data elements		28, 2014	Cultu Plan ARIE	Cultural Competency Plan ARIES Reports
	mplement	Implementation Activities:				
	1. The Phi Car	The HIV Clinic Manager and R.N. Supervisor are responsible for ensuring AIDS Pharmaceutical Assistance Services are delivered according to the IEHPC Standards of Care and Scope of Work activities.				
	2. Clie to li insu	Clients will be screened by an Insurance Billing Clerk from the Riverside HIV Care Program to link with insurance programs (MISP/ADAP), with the goal of obtaining a long-term insurance plan.		=		

- After screening, if client is identified in need of pharmaceutical assistance, the RN or LVN will check with the Billing Clerk to confirm that the client is eligible for RW services. က
- and/or LVN obtains verbal consent from the Clinic Supervisor or RN Supervisor to provide Once verified that the client has no other means to pay for their HIV medications, the RN medications paid for with Ryan White funds. 4.
- The RN or LVN will insert one copy of the medication order into the client chart indicating in the progress note that the medications of the client were paid for by Ryan White. Š.
- 6. The RN documents the medication name, cost, and date it was ordered.
- Client will be provided with physician's prescription of one 30 day or less supply of antiretroviral medication.
- quality care that is respectful, compatible with their cultural beliefs, and religious preference. HIV Clinic Manager and Senior CDS will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training. They will ensure that clients receive œ
- HIV Clinic Manager and Senior CDS will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide C&L appropriate services. တ်
- improvement in care and services, improve desired patient outcomes and results can be Information will be entered into ARIES. The ARIES reports will be used by the Quality Management team to identify quality service indicators and provide opportunities for used to develop and recommend "best practices." 9

CONTRACT NUMBER:	BER:			-	11-103											-
CONTRACTOR:				O	County of Riverside		epartment o	f Public	Department of Public Health, HIV/AIDS Program	AIDS Pro	ogram					
SERVICE CATEGORY:	ORY:			2	MENTAL HEALTH		SERVICES				9					
SERVICE GOAL:				ı≓ E	To have services av maintain in the care	ices avai e care si	ailable through	nout the	TGA to mini	mize cris	sis situations	and ste	abilize clie	vailable throughout the TGA to minimize crisis situations and stabilize clients' mental health status, in order to system.	alth status, in o	order to
SERVICE HEALTH OUTCOME(S):	1 OUTCOME	(s):		-	Improved or maintai Improved or maintai individual sessions:	maintaine maintaine sions: ar	ed CD4 cell cell cell cell cell cell cell cel	count; In decrea	Sed level of the increase in	aintaine depressi	ed CD4 cell c ion post 12 ii	count, as ndividua	s a % of to	Improved or maintained CD4 cell count; Improved or maintained CD4 cell count, as a % of total lymphocyte cell count; and Improved or maintained viral load; decreased level of depression post 12 individual sessions; decreased level of anxiety post 12 individual sessions; and clinically significant increase in their Global Assessment of Functioning score, nost 12 individual sessions.	cell count; an vel of anxiety	d post 12
Planned	1		2			,	A		LC.		9		al local	leod aloos Sill		00000110
Services to	Riv W	>	Riv C	()	Riv E	ш	SB WV	>	SBEV	>	SBD	9		Newly	ΔIH	Aware/
SA of residence:	Current	New	Current	New	Current	New	Current	New	Current	New	Current	New	Total	Diagnosed	Unaware	Not in Care
Total # Undup Clients to be Served	20	80	13	9	4	7	0	0	0	0	0	0	53	2	-	13
Cauc./White	9	2	4	2	_	0	0	0	0	0	0	0	15	0	0	4
African Amer.	4	2	3	-	-	0	0	0	0	0	0	0	11	-	-	8
Latino/a	8	3	5	2	1	1	0	0	0	0	0	0	20	_	0	5
Women	5	2	3	1	1	0	0	0	0	0	0	0	12	0	0	8
Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Youth	2	1		-	0	0	0	0	0	0	0	0	2	0	0	-
Planned	1		2		အ		4		5		9					V
Client UOS by SA of	Riv W	>	Riv C	()	Riv E	ш	SB WV	>	SBEV	>	SB D	0	Total	Newly Diagnosed	HIV	Not in
residence:	Current	New	Current	New	Current	New	Current	New	Current	New	Current	New		200		Care
Total # of UOS to be delivered	204	88	130	99	9	16	0	0	0	0	0	0	200	16	8	133
Cauc./White	61	27	39	17	2	2	0	0	0	0	0	0	151	5	2	40
African Amer.	41	18	26	11	-	က	0	0	0	0	0	0	100	က	2	27
Latino/a	81	35	52	22	2	9	0	0	0	0	0	0	198	9	8	53
Women	51	22	32	14	2	4	0	0	0	0	0	0	125	4	2	33
Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Youth	20	6	13	9	_	2	0	0	0	0	0	0	51	2	-	13
Planned	1		2		3		4		2		9		10.40	Newly	HIV	Aware/
Client Visits	Riv W	>	Riv C		Riv E	Ш	SB WV	>	SBEV	>	SB D	6	lotal	Diagnosed	Unaware	Not in

Care	46	14	6	19	12	0	0	5
	က	-	_	-	1	0	0	0
	9	2	_	2	_	0	0	-
	185	295	37	73	46	0	0	19
New	0	0	0	0	0	0	0	0
Current	0	0	0	0	0	0	0	0
New	0	0	0	0	0	0	0	0
Current	0	0	0	0	0	0	0	0
New	0	0	0	0	0	0	0	0
Current	0	0	0	0	0	0	0	0
New	S.	2	-	2	-	0	0	-
Current New Current New Current New	13	4	င	5	3	0	0	_
New	20	9	4	ω	2	0	0	2
Current	45	14	6	18	7	0	0	5
New	31	6	9	12	8	0	0	3
Current	71	21	14	28	18	0	0	7
by service area of residence :	Total # of Client Visits to be delivered	Cauc./White	African Amer.	Latino/a	Women	Infants	Children	Youth

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES	SERVICE		
	AREA	IMELINE	PROCESS OUI COME
The DOPH-HIV/AIDS Mental Health staff will provide the following service delivery elements to	1, 2, & 3	March 1,	 Psychosocial
PLVVHA receiving Mental Health Services at Riverside Neighborhood Center, Perris Family Care		2013 –	Assessment Form with
Center, and maio raming care center.		February	DSM IV Diagnosis
Initial Individual Mental Health Assessment		28, 2014	Goals & Treatment Plan Droggood Motor
Development of Care/Treatment Plan			Case conferencing
Individual Counseling Session			documentation
Group Counseling Session			Referral Logs
Case Conferencing Session			 Outcome Measurement
Psychiatric Assessment/Evaluation Session			Form
Psychiatric Medications Management Session			 Cultural Competency
Referral to other Mental Health Professionals			Plan
Services are provided based on established Cultural and Linquistic Competency Standards			 ARIES Reports
 Integrate and utilize ARIES to incorporate core data elements 			
<u>Implementation Activities:</u>			
1. The HIV Clinic Manager is responsible for ensuring Mental Health Services are delivered			
according to the IEHPC Standards of Care and Scope of Work activities.			
2. Clinically-driven Mental Health Services will be staffed by a full-time Clinical Therapist			

- presenting problem, current living environment, mental health and substance abuse history, mental status exam, current mental health needs, support system, history or current abuse process. The assessment will involve the gathering of information from the client on the The Clinical Therapist will conduct an initial psychosocial assessment during the intake and clients goals related to mental health treatment. က
- patient regarding the mental health services they are to receive, confidentiality, and their The Clinical Therapist will have the client complete all necessary forms that inform the commitment to treatment. 4
- Based on clinical assessment, the Clinical Therapist will determine a DSM-IV-TR diagnosis and develop a treatment plan signed by both therapist and client, which will include individual and/or group counseling sessions. S.
- Clinical team will meet weekly to discuss client's treatment plans and how to further assist the client in reaching their goals and objectives during case conferencing. ဖ
- evaluation and medication, (e.g., bi-polar, schizophrenia, depression, etc). The psychiatrist will prescribe a medication regimen based on the psychiatric assessment and manage the Clients are referred by the physician or clinical therapist for psychiatric assessment and evaluation if clients' present with a mental health issue that may require psychiatric client's psychiatric diagnosis in conjunction with the multi-disciplinary team.
- The mental health counseling process will include referrals from clinical staff which may include, but is not limited to medical providers, psychiatrist, nurses, social workers, nutritionist, medical case manager, health education and health service assistants. œί
- 9. A thorough crisis assessment will be completed identifying crisis severity level.
- quality care that is respectful, compatible with their cultural beliefs, and religious preference. 10. HIV Clinic Manager and Senior CDS will ensure that clinic staff at all levels and across all disciplines receive ongoing education and training. They will ensure that clients receive

		NGS)	Outcome Measures	demonstrate a clinically significant increase in their Global Assessment Functioning (GAF) as measured by the Axis V.
		UP SETTI	Group C Durati on	Ongoing
		DED IN GRO	Sessions Per Week	Session every month
===	. Se	TIES PROVI	Session Length	2 Hours
г manageme	by the Qualii ortunities for nd results ca	ANY ACTIVI	Expected Avg. Attend Per Session	Six-Eight
chanisms fo	will be used provide opp outcomes ar	TION (FOR A	Open/ n Closed	Closed
ans, and me	ILS reports dicators and dicators and sired patient ss."	CE UTILIZAT	Targeted Population	Women
perational plate services.	IES. The AR ty service ind improve des best practice	OUP SERVICE	SA of Service Delivery	_
plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide C&L appropriate services.	12. Information will be entered into ARIES. The ARIES reports will be used by the Quality Management team to identify quality service indicators and provide opportunities for improvement in care and services, improve desired patient outcomes and results can be used to develop and recommend "best practices."	PLANNED GROUP SERVICE UTILIZATION (FOR ANY ACTIVITIES PROVIDED IN GROUP SETTINGS)	Group Name/Description	Group Name #1 Women's Support Group

RYAN WHITE PROGRAM PART A: MAR 1, 2013 - FEB 28, 2014	GRAM PART	A: MA	R 1, 2013 -	FEB 28,	2014											
CONTRACT NUMBER:	ER:			-	11-103											
CONTRACTOR:				ŏ	unty of Rive	rside De	County of Riverside Department of Public Health, HIV/AIDS Program	Public F	lealth, HIVII	AIDS Pr	ogram					X V
SERVICE CATEGORY:	RY:			Σ	MEDICAL CASE MAN	SE MAN	AGEMENT SERVICES	SERVIC	ES							
SERVICE GOAL:				₹ 5 ₹ 8	The goal of providing m client collaborative, cul the TGA as required to White Program funded	oviding rative, cualitied to	The goal of providing medical case management services is to ensure client collaborative, culturally appropriate, cost effective, efficient and a the TGA as required to support the client's participation in HIV medical White Program funded Outpatient/Ambulatory Medical Care clinics	manage opriate, client's	ement servic cost effectiv participation	ses is to e, efficie in HIV	ensure a cor ent and acces medical care	ntinuum ssible to . MCM s	of high quall eligible	The goal of providing medical case management services is to ensure a continuum of high quality care which is client focused, client collaborative, culturally appropriate, cost effective, efficient and accessible to all eligible persons with HIV/AIDS throughout the TGA as required to support the client's participation in HIV medical care. MCM services are to be located and delivered in Ryan White Program funded Outpatient/Ambulatory Medical Care clinics.	is client focu HIV/AIDS thro and delivered	sed, ughout d in Ryan
SERVICE HEALTH OUTCOME(S)	Оптсоме(s	3):		=	Improved or maintained	aintaine		ount; Im	proved or m	aintaine	d CD4 cell o	ount, as	a % of to	CD4 cell count; Improved or maintained CD4 cell count, as a % of total lymphocyte cell count; Improved or	cell count; Imp	roved or
				Ε	maintained viral load; ar	त्र load; ह	and ability to	self-ma	nage health	care and	nd ability to self-manage healthcare and support services	vices.				
Planned	1		2		3		4		2		9					Aware/
Services to	Riv W	>	Riv C	()	Riv E	111	SB WV	>	SBEV	>	SB D		Total	Newly	AIA :	Not in
Clients by SA of residence:	Current	New	Current	New	Current	New	Current	New	Current	New	Current	New		Diagnosed	Unaware	Care
Total # Undup																
Clients to be Served	28	19	37	12	7	4	0	0	0	0	0	0	141	4	7	35
Cauc./White	17	9	17	4	8	-	0	0	0	0	0	0	42	-		1
African Amer.	12	4	7	2	2	-	0	0	0	0	0	0	28	-	0	7
Latino/a	23	æ	15	5	4	-	0	0	0	0	0	0	56	1	1	14
Women	14	2	6	3	3	1	0	0	0	0	0	0	32	1	0	6
Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Youth	9	2	4	_	-	0	0	0	0	0	0	0	14	0	0	4
Planned	1		2		3		4		5		9					
Client	Riv W	>	Riv C	()	Riv E	1111	SB WV	>	SBEV	>	SB D	6	Total	Newly	ΑIV	Aware/
SA of	Current	New	Current	New	Current	New	Current	New	Current	New	Current	New		Diagnosed	Unaware	Care
Total # of																
Service UNITS	829	193	368	123	105	35	0	0	0	0	0	0	1402	35	<u>&</u>	350
na n	i,			[J,	ļ		,		,				
Cauc./White	173	28	110	37	32	7	0	0	0	0	0	0	421	11	2	105
African Amer.	116	39	74	25	21	7	0	0	0	0	0	0	282	7	4	70
Latino/a	231	77	147	49	42	14	0	0	0	0	0	0	260	14	7	140
Women	144	48	92	31	26	6	0	0	0	0	0	0	350	6	4	88
Infants	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Youth	28	19	37	12	11	4	0	0	0	0	0	0	141	4	2	35

		are Care	123	20	35	67	23	5 0		>
	AH	Unaware	9	c	1 4	- (7 (٥		>
	Newly	Diagnosed	12		1 (7	0 %			>
		-014	489	ά,	67	106	122	270	0	>
		New	0	_	0	0		,	,	>
9	SBD	Current	0	c		0				,
ı	>	New	0	c		0	c	C	0	
5	SBEV	Current	0	c				0	0	
	>	New	0	0			0	0	0	
4	SB W	Current	0	0	0	0	0	0	0	
		New	12	4	2	2	m	0	0	
က	Riv E	Current	37	11	7	15	6	0	0	
	U	New	43	13	6	17	11	0	0	
2	Riv C	Current New Current New Current New	128	39	26	51	32	0	0	
	>	New	29	20	13	27	17	0	0	
1	Riv W	Current	202	61	40	81	20	0	0	
Planned	client Visits by service	area of residence :	Total # of Client Visits delivered	Cauc./White	African Amer.	Latino/a	Women	Infants	Children	

PLANNED SERVICE DELIVERY AND IMPLEM	SELTIVITOR NOTATIVES	SERVICE		
	CINCIN ACTIVITIES	AREA	IMELINE	PROCESS OUTCOME
The DOPH-HIV/AIDS Medical Case Management Staff will provide the following service delivery elements to PLWHA receiving Medical Case Management Services at Riverside Neighborhood Center, Perris Family Care Center, Indio Family Care Center, and Blythe Family Health Clinic.	provide the following service delivery Services at Riverside Neighborhood er, and Blythe Family Health Clinic.	1, 2, & 3	March 1, 2013 – February	 Medical Case Management Needs Assessment Tool
 Initial and ongoing assessment of the client's service needs Development of a comprehensive care plan in collaboration with the client 	ce needs		28, 2014	 Comprehensive Care Plan
Coordination of services required to implement the plan Client monitoring to assess the efficiency of the plan	plan			Documentation
Periodic re-evaluation and adaptation of the plan as ne	s necessary			 Referral Logs Progress Notes
Coordination and follow-up of medical treatments	l of services			 Cultural Competency Plan
 Provide or refer clients for advice, support, counseling on topics surrounding HIV disease, treatments, medications, treatment adherence education, caregiver bereavement support, dietary/nutrition advice and education, and terms and information needed by the client to 	ing on topics surrounding HIV disease, cation, caregiver bereavement support, nd information needed by the client to			 ARIES Reports
effectively participate in his/her medical care Includes all types of case management including face-to-face, phone contact and any other forms of communication.	ice-to-face, phone contact and any other			
 Services are provided based on established Cultural and Linguistic Competency Standards. Integrate and utilize ARIES to incomprate core data elements. 	al and Linguistic Competency Standards.			

The HIV Clinic Manager is responsible for ensuring MCM services are delivered according to the IEHPC Standards of Care and Scope of Work activities.

Implementation Activities:

- Medical Case Managers will provide Medical Case Management Services to clients that meet the following criteria: ri
- Need one or more of the following services: home health, home and community-based services, mental health, substance abuse, housing assistance, and/or
 - Clients that exhibit the following: CDC <500 and any viral load, including "undetectable, CD4 <350 and any reportable viral load or viral load >100,000 and any CD4 Count
- clients meet the criteria to receive medical case management services. Re-assessments will be conducted at a minimum of every four months by the MCM staff to determine service Medical Case Managers will conduct an initial needs assessment to identify which HIV needs. က်
- problem/presenting issue(s), service need, goals, action plan, responsibility and timeframes. The MCM staff will develop a comprehensive care plan in collaboration with client, primary care physician/provider and other health care/support staff to maximize client's care and facilitate cost-effective outcomes. The plan will include the following elements: 4.
- The MCM staff will discuss and document treatment adherence issues the HIV client is experiencing and work with treatment team staff to provide additional education and counseling for client. ď,
- The MCM staff will work with the HIV client to become more self-managers in their care. ø.
- MCM staff will share the care plan with the treatment team during case conferencing. 7
- The MCM staff will maintain ongoing coordination with internal programs and external agencies to which clients are referred for medical and support services. œί
- quality care that is respectful, compatible with their cultural beliefs, and religious preference HIV Clinic Manager and Senior CDS will ensure that clinic staff at all levels and across all They will ensure that clients receive disciplines receive ongoing education and training. တ်
- HIV Clinic Manager and Senior CDS will review and update on an ongoing basis the written plan that outlines goals, policies, operational plans, and mechanisms for management oversight to provide C&L appropriate services. 6.
- improvement in care and services, improve desired patient outcomes and results can be Information will be entered into ARIES. The ARIES reports will be used by the Quality Management team to identify quality service indicators and provide opportunities for used to develop and recommend "best practices." £

Ryan White Program Part A Provider: County of Riverside - DOPH, HIV/STD Branch Service Category: Outpatient/Ambulatory Health Services

Riverside/San Bernardino, California TGA March 01, 2013- February 28, 2014

Budget Category	Budget Amount
Personnel	
Physician IV: (D. Pierce, R. Zane)(\$165,000 x .5636363 FTE) Provides direct patient care through medical care, psychiatry and treatment adherence/management for three health care centers.	\$93,000
Health Care Social Services Supervisor: (D. Huntsman)(\$84,000 x .3392857 FTE) Licensed Clinical Social Worker, provides direct patient care by providing social services to HIV patients at three health care centers.	\$28,500
Health Services Assistant: (G. Ramirez)(\$38,000 x .5342105 FTE) Provides direct patient care and provides support duties to physicians, registered nurses and LVN's at three health care centers.	\$20,300
Assistant Nurse Manager (Vacant) (66,000 x .585606 FTE) Provides direct patient care and plans, organizes, directs and evaluates nursing/medical services at three health care centers.	\$38,650
Registered Nurse IV: (D.Hexum)(\$62,400 x .3148237 FTE) Provides direct patient/nursing care to HIV patients at three health care centers.	\$19,645
<u>Licensed Vocational Nurse II/III (2):</u> (Barajas, Swoboda)(\$39,500 x .4746835 FTE for Barajas, \$35,500 x .528169 FTE for Swoboda)) Provides direct patient care/nursing support for three health care centers.	\$37,500
Office Assistant II/III (2): (C. Donnelly, B. Nolan)(28,800 x .95 FTE (.45 FTE for Donnelly, .5 FTE for Nolan) Provides direct patient care. Performs eligibility screening during patient intake and links patients to community resources at three health care centers.	\$27,360
Fringe Benefits	
44% of Total Personnel Costs	\$116,580
TOTAL PERSONNEL	\$381,535
Other	
<u>Travel:</u> Mileage to provide HIV health services at three health care centers (Mileage calculated at .565/mile).	\$11,000
Office Supplies: Office supplies/equipment to support daily activities at three health care centers. This includes paper, pens, ink, etc.	\$5,000
<u>Medical Supplies:</u> Medical supplies/equipment to support daily activities at three health care centers. This includes syringes, blood tubes, plastic gloves, etc.	\$15,000
<u>Laboratory:</u> Laboratory services to support medical care of HIV clients at three health care centers.	\$37,080
TOTAL OTHER	\$68,080
SUBTOTAL (Personnel and Other)	\$449,615
Administration (limited to 10% of Total Service Budget = Personnel and Other) Phones, Administrative Support-Direct, County Support Service, Data Processing Services, OASIS Processing-Financials, OASIS Processing-HRMS, Rent, Utilities, Administrative Staff Time Billed, Alarms, Licenses & Permits, Trainings, Conferences & Registration, Air Transportation.	\$44,961
TOTAL BUDGET (Subtotal and Administration)	\$494,576

Provider: County of Riverside - DOPH, HIV/STD Branch

Service Category: Mental Health

Riverside/San Bernardino, California TGA

	Budget Amount
Personnel Budget Category	
Health Care Social Services Supervisor: (D. Huntsman)(\$84,000 x .1190476 FTE) Licensed Clinical Social Worker provides direct patient care providing by social services for HIV patients at three health care centers.	\$10,000
<u>Licensed Clinical Therapist II:</u> (V. Kao)(\$69,000 x .50 FTE) Provides individual and group psychotherapy, implementing an individual treatment plan, assessment and crisis intervention at three health care centers.	\$34,500
Fringe Benefits	
45% of Total Personnel Costs	\$20,025
TOTAL PERSONNEL	\$64,525
Other	
<u>Travel:</u> Mileage to provide HIV health services at three health care centers (Mileage calculated at .565/mile).	\$4,301
TOTAL OTHER	\$4,301
SUBTOTAL (Personnel and Other)	\$68,826
Administration (limited to 10% of Total Service Budget = Personnel and Other) Phones, Administrative Support-Direct, County Support Service, Data Processing Services, OASIS Processing-Financials, OASIS Processing-HRMS, Rent, Utilities, Administrative Staff Time Billed, Alarms, Licenses & Permits, Trainings, Conferences & Registration, Air Transportation.	\$6,883
TOTAL BUDGET (Subtotal and Administration)	\$75,709

Provider: County of Riverside - DOPH, HIV/STD Branch

Service Category: Medical Case Management (MCM)

Riverside/San Bernardino, California TGA

March 01, 2013- Pebruary 28, 2014	Budget Amount
Budget Category	
Personnel	
Health Care Social Worker: (Aparicio, Diana)(\$55,000 x 1 FTE) Provides medical case management at three health care centers.	\$55,000
LVN II: (A. Swoboda)(\$35,500 x .3521126 FTE) Primary nurse providing direct nursing services and Medical Case Management to HIV clients.	\$12,500
Fringe Benefits	
44% of Total Personnel Costs	\$29,700
TOTAL PERSONNEL	\$97,200
Other	
<u>Travel:</u> Mileage to provide HIV health services at three health care centers (Mileage calculated at .565/mile).	\$1,111
TOTAL OTHER	\$1,111
SUBTOTAL (Personnel and Other)	\$98,311
Administration (limited to 10% of Total Service Budget = Personnel and Other) Phones, Administrative Support-Direct, County Support Service, Data Processing Services, OASIS Processing-Financials, OASIS Processing-HRMS, Rent, Utilities, Administrative Staff Time Billed, Alarms, Licenses & Permits, Trainings, Conferences & Registration, Air Transportation.	\$9,830
TOTAL BUDGET (Subtotal and Administration)	\$108,141

Provider: County of Riverside - DOPH, HIV/STD Branch

Service Category: AIDS Pharmaceutical Assistance (Local)

Riverside/San Bernardino, California TGA

	Budget Amount
Budget Category	
Personnel	
Pharmacist: Provides pharmacy services/treatment adherence for HIV clients at four health care centers.	In Kind
Pharmacy Technician: Provides direct pharmacy services for four health care centers.	In Kind
Fringe Benefits	
44% of Total Personnel Costs	In Kind
TOTAL PERSONNEL	\$0
Other	
Medical Supplies: Provide pharmaceuticals to HIV clients receiving medical care at three health care centers.	\$4,358
TOTAL OTHER	\$4,358
SUBTOTAL (Personnel and Other)	\$4,358
Administration (limited to 10% of Total Service Budget = Personnel and Other) Phones, Administrative Support-Direct, County Support Service, Data Processing Services, OASIS Processing-Financials, OASIS Processing-HRMS, Rent, Utilities, Administrative Staff Time Billed, Alarms, Licenses & Permits, Trainings, Conferences & Registration, Air Transportation.	\$436
registration, All Transportation.	

Provider: County of Riverside - DOPH, HIV/STD Branch

Service Category: Oral Health Services Riverside/San Bernardino, California TGA

Budget Category	Budget Amount
Personnel	
Program Chief II: (V. Jauregui Burns)(110,000 x .006336 FTE) Provides program management oversight for the Ryan White Program Part A and MAI contracts and budgets.	\$700
<u>Dentist:</u> (Huynh,Loan T)(\$71.42/hr x 84 Clients) Provides oral health care to HIV clients at the Rubidoux Family Care Center	\$6,000
<u>Dental Assistant:</u> (Vacant)(\$17.85/hr x 84 Clients) Provides dental assistant services to HIV clients at the Rubidoux Family Care Center.	\$1,500
<u>Dental Assistant:</u> (Vacant)(\$17.85/hr 84 Clients) Provides dental assistant services to HIV clients at the Rubidoux Family Care Center.	\$1,500
Office Assistant III: (B. Nolan) (\$28,800 x .50) Sets appointment and performs eligibility screening for HIV patients for dental services	\$14,400
Fringe Benefits	
45% of Total Personnel Costs	\$10,845
TOTAL PERSONNEL	\$34,945
Other	
<u>Travel:</u> Mileage to oral health meetings as related to Ryan White services administered between DOPH and Rubidoux Clinic. (Mileage calculated at .565/mile).	\$1,000
Office Supplies: Office supplies and equipment to support daily oral health activities.	\$2,500
Medical Supplies: Dental supplies to provide oral health care for HIV clients.	\$17,090
TOTAL OTHER	\$20,590
SUBTOTAL (Personnel and Other)	\$55,535
Administration (limited to 10% of Total Service Budget = Personnel and Other) Phones, Administrative Support-Direct, County Support Service, Data Processing Services, OASIS Processing-Financials, OASIS Processing-HRMS, Rent, Utilities, Administrative Staff Time Billed, Alarms, Licenses & Permits, Trainings, Conferences & Registration, Air Transportation.	\$5,554
TOTAL BUDGET (Subtotal and Administration)	\$61,089