SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



SUBMITTAL DATE: June 20, 2014

FROM: Riverside County Regional Medical Center

SUBJECT: Riverside County Regional Medical Center Bi-weekly Update on TAR and Inmate Funding

RECOMMENDED MOTION: That the Board of Supervisors:

Receive and file this report, including attachments, on Treatment Authorization Request (TAR) cases, and funding of detention health hospital patients.

BACKGROUND:

Summary

On March 25, 2014 the Board of Supervisors directed that hospital staff report back every two weeks on the key issues of TAR case processing and Medi-Cal funding for patients needing medical care. This is the fourth report in the series.

Although hospital staff will soon be able to manage new case inflow, they will not be able to process the very large backlog. For this reason we have on today's agenda a recommended action to bring in an outside contractor.

(continued on the next page)

owell Johnson Interim CEO, RCRMC

Ongoing Cost:

I MANGIAL DATA	Outremet isour rear.	HOXET HOUSE TOSSET	.011.000	 ,geg = co	(per Exec. Office)
COST	\$ N/A	\$	\$	\$	Consent X Policy □
NET COUNTY COST	\$	\$	\$	\$	Consent A Policy
SOURCE OF FUN	DS: N/A			Budget Adjustn	ment: None
				For Fiscal Year	: 14-15
C.E.O. RECOMME	NDATION:	APP	ROVE		

Total Cost:

County Executive Office Signature

EINANCIAL DATA Current Fiscal Year: Next Fiscal Year:

MINUTES OF THE BOARD OF SUPERVISORS

A-30 Positions Added 4/5 Vote Change Order			ev. Agn. Ref.:	District:	All	Agenda N	umber:
	-30	5 Vote				: 0 å	
Positions Added Change Order							
	Positions Added	Change Order					

POLICY/CONSENT

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

FORM 11: Riverside County Regional Medical Center Bi-weekly Update on TAR and Inmate Funding

DATE: June 20, 2014

PAGE: 2 of 2

BACKGROUND:

Summary (continued)

Medi-Cal Funding For Jail Inmates

There is nothing new to report on this front.

This paragraph has a summary of the current situation. The cost for detention health treatment in the hospital is approximately \$12 million per year, with \$2.5 million covered by the general fund and another \$2.5 million from prisoner realignment (AB 109) revenue. The hospital's objective is to close some or all of gap through expanded Medi-Cal funding for inmates treated in the hospital, and has thus far had limited success. Under ACA, there are considerably fewer restrictions for our detention patients to get qualified for Medi-Cal. However, many treatments are denied, including all inpatient psychiatric treatment, and clinic visits within the jails. Estimated new revenue remains at \$2.5 million per year. Additionally, we continue to pursue an initiative to qualify jail clinics and the Arlington campus for 340B drug pricing.

Case Management Accelerated Processing of TARs

Although hospital staff will soon be able to manage new case inflow, they will not be able to process the very large backlog. For this reason we have on today's agenda a recommended action to bring in an outside contractor. Another factor to consider is the cost of further delay. Medi-Cal has strict penalties for late filing; unfortunately we have reached the point where further delays will cost in excess of \$1 million cash per month.

On March 25, 2014 (item 3-10), the Board approved a plan to restructure the hospital's Case Management division which would include the cleanup of a sizable backlog of TAR cases. Attached is the latest of the current TAR backlog (see Attachment A). Though the backlog is growing, the growth rate is much smaller. In April the backlog grew by almost 1,000 case-days per week. In May the backlog grew by less than 500 per week. The June the backlog grew by 200 case-days per week.

The new director of case management has made more progress putting into action her plans to revitalize the department, and also process the backlogged accounts. The department completed retraining staff in Interqual, is resetting priorities, is initiating productivity expectations designed to triple staff productivity, and is seeking to quickly fill vacancies. Three registry nurse candidates with case management and Interqual experience were hired recently. Since March, Medi-Cal application approvals have gone from under 50 to over 200 per week, and charges have increased from \$3.5M to over \$5M per week. Case Management processed 1219 patient days in April and 1887 in May. Through two weeks in June they had processed 129 cases and 679 case-days.

Impact on Residents and Businesses

Hospital efforts to clear the backlog of TAR cases, and increase Medi-Cal funding for patients needing medical care will increase cash payments. These improvements are designed to improve efficiency and add revenue, both of which are an important part of the hospital's plan to eliminate its existing deficit. A county hospital on a solid financial footing will be better placed to focus on patient care and plan for programs to increase the health of all county residents.

TAR IQ SUMMARY 6/16/2014

ACCT STATIIS	5	NO. OF	NO. OF NO. OF		1010	PEN
ACCIONATION OF THE PROPERTY OF	2	ACCTS	DAYS		ACCI BALANCE	VEA
DISCHARGES PENDING CM REVIEW	U	1464	10705	₩	103,943,400	7
DISCHARGES PENDING SECONDARY REVIEW	υ	-	4	₩	37,426	<u>-</u>
INHOUSE PENDING CM REVIEW	ပ	18	474	₩.	4,422,502	ΙŒ
DISCHARGES PENDING CM APPEAL REVIEW	U	8	95	₩	429,116	7
TOTAL:		1491	11277	₩.	108,832,444	L

DAYS BY FISCAL	NO. OF ACCTS	NO. OF DAYS	NO. OF NO. OF NET EXPECTED ACCTS DAYS REIMBURSEMENT
FY 10/11	3	29	\$ 106,068
FY 11/12	11	180	\$ 236,880
FY 12/13	62	653	\$ 902,446
FY 13/14	1415	10377	\$ 17,111,673
DOES NOT INCLUDE E	EXPCTD PYN REVIEW/F	PCTD PYMT FOR CA REVIEW/RESPONSE	DOES NOT INCLUDE EXPCTD PYMT FOR CASES PENDING MEDI-CAL REVIEW/RESPONSE

ADJUDICATION PENDING MEDI-CAL	RESPONSE
CM INITIAL REVIEW COMPLETED - AD	REVIEW/RE

18

PAPER CASES
TAR FREE CASES

NOTE: DISCHARGES PRIOR TO 01/01/13 REQUIRES PAPER TAR SUBMISSION TO STATE FOR FINAL ADJUDICATION

REVIEW/RESPONSE	S S	ISE			
APPEAL PENDING MEDI-CAL REVIEW	U	98	538	₩	3,019,019
RETRO TAR PENDING MEDI-CAL REVIEW	U	25	139	₩.	1,063,100
TOTAL:		111	677	49-	4,082,119

TOTALS INCLUDES OB CERT DAYS

27768 31875

IP MEDI-CAL DAYS FY 13/14 IP MEDI-CAL DAYS FY 12/13

4,082,119	6/14/2014	32	137	₩.	1,486,561
2,914,564					
9,211,717					
	TOTAL	129	629	₩.	5,803,796

Note: 227 cases/1887 days with total charges of \$14,739.095 completed in MAY 2014

 CASES
 DAYS
 TOTAL CHARGES

 RVWD
 RVWD
 \$ 4,317,235

 97
 542
 \$ 4,317,235

WEEK ENDING 6/7/2014

CM WEEKLY STATS FOR COMPLETED REVIEWS