

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**



FROM: Department of Public Social Services

SUBMITTAL DATE:
September 19, 2014

SUBJECT: Fiscal Year 2013/2014 Annual Report from Family Service Association on behalf of The HOPE Collaborative, Districts-ALL; [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:
Receive and file the FY 2013/2014 Annual Report from Family Service Association on behalf of The HOPE Collaborative.

BACKGROUND:

Summary

For FY 2013/2014, Family Service Association, on behalf of The HOPE Collaborative, served as the lead Child Abuse Prevention Council for Riverside County.

Welfare and Institutions Code (WIC) Section 18983 instructs Child Abuse Prevention Councils that receive funding under this section and whose primary purpose is to coordinate the community's efforts to prevent and respond to child abuse, to develop a protocol for interagency coordination and provide yearly reports to the Board of Supervisors.

Susan von Zabern for
Susan von Zabern, Director

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ 0	\$ 0	\$ 0	\$ 0	Consent <input checked="" type="checkbox"/> Policy <input type="checkbox"/>
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0	
SOURCE OF FUNDS: Federal Funding: 0% State Funding: 0%; County Funding: 0%; Realignment Funding: 0%; Other Funding: 0%					Budget Adjustment: No For Fiscal Year: 13-14

C.E.O. RECOMMENDATION:

APPROVE

BY:

County Executive Office Signature

Jennifer L. Sargent
Jennifer L. Sargent

MINUTES OF THE BOARD OF SUPERVISORS

- ☐ A-30
☐ Positions Added
☐ 4/5 Vote
☐ Change Order

Prev. Agn. Ref.: 3.54 (10/22/13)

District: All

Agenda Number:

2-7

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA
FORM 11: Fiscal Year 2013/2014 Annual Report from Family Service Association on behalf of The HOPE Collaborative, Districts-ALL; [\$0]
DATE: September 9, 2014
PAGE: Page 2 of 2

BACKGROUND:

Summary (continued)

Pursuant to the Contract #CS-02713 between Family Service Association and the Department of Public Social Service (DPSS), Family Service Association was required to submit an annual report of its operations and accomplishments to the Board. The Director of DPSS requests that the Board receive and file the attached report for Fiscal Year 2013/2014.

Impact on Residents and Businesses

These programs provide much needed assistance to individuals or families who may be considered at-risk and in need of child abuse prevention and intervention services in Riverside County.

ATTACHMENTS:

A. FY 2013/2014 ANNUAL REPORT FROM FAMILY SERVICE ASSOCIATION ON BEHALF OF THE HOPE COLLABORATIVE (5 COPIES)

SvZ:bc



HOPE Community Forum Summary FY 13/14

Last FY 13/14, the HOPE collaborative held a total of six (6) regional forums; one in each supervisorial district. An additional forum was held at the Casa Blanca Home of Neighborly Services. There were a total of 125 participants.

The goal of the forums was to encourage participants to voice their thoughts about their specific community needs in relation to child abuse prevention.

The meeting facilitators encouraged participation from parents, caregivers, service professionals, service providers and agencies. The forums focused on the following three questions:

1. How could agencies involved with children in your community (mental health, law enforcement, school systems, etc.) better work together to keep our children safe?
2. The highest percent of kids in the foster care system are placed because of neglect. What additional support do you think is needed in your community to help bring that number down?
3. Is there anything that we can do as a community that would make the reporting of suspected child abuse easier?

The questions were also made available through survey monkey. This allowed participants that were not able to attend the forums to share their input. The surveys were made available in both English and Spanish. A total of three (3) electronic surveys were received.

From **all** of the forums held, the following recommendations were made:

- Utilizing social media to provide education on child abuse, tools and resources
- Focusing on making more individualized connections with new and existing prevention resources available in the community.
- Offering educational classes to the community that is strength based rather than deficiency based, for example "Raising Strong Children, vs Learning How to be a Better Parent".

- Offer more parenting classes with child care.
- Better response time to emergency situations
- Schools need to review the “discipline” policies, suspensions to stay home and be nonproductive should not take place, let’s have them in school and/or do community service.
- Accessible and easier resources to educate the community (especially parents)
- Do not focus only on mental health issues but health. Social recreational activities, etc.
- Professionals in their field must have a passion to do their work, not look at it as just a job.
- Focusing on Neglect
 - Support groups for young mothers
 - Financial support or literacy programs for families
 - More interactive family resource centers for children and families (create more learning opportunities)
 - Free community child care for working parents so they don’t neglect children (leaving them home alone)
 - Utilize community services for early morning (breakfast) for snacks for the kids on the weekends.
 - Low cost/free rehab for parents with substance abuse issues.
 - Mandatory drug testing
 - A checks and balances system on those parents currently in the system (check on how they are doing)
 - Ability to report child abuse anonymously.
 - Clearly define what falls under negligence and educate the community of what happens when a report is made.
 - Mandatory meetings at schools to educate parents.
 - Summer programs for free lunches for children.
 - Higher standards for foster parents.
 - Professionals conducting investigations and interviews need to have proper training in order to recommend removal of children from parental care.
- Child Abuse Reporting
 - Educate the public on child abuse through designated centers
 - Anonymous hotline
 - More family involvement
 - When calling 911, be transferred to the child abuse hotline directly
 - Be able to report online or through an APP
 - Empower the community in making reports and how doing so can save the life of a child.

DISTRICT 4

- **Interagency Collaboration:**
 - Law enforcement need to get to know community better by engaging with kids
 - Better communication between agencies; educating on each other's services/roles
 - Public outreach to erase the negative connotation of CPS
 - School systems need to be more consistent with authority
 - More mandated reporter trainings
 - Better supervision of children
 - Keep communication with kids open include counselors, teachers and parents
- **Focusing on Neglect:**
 - Foster parents being more aware, accountable and provided more economical resources
 - Increase needs assessments for families, systems need to be more flexible
 - Increase outreach to parents
 - Address unplanned pregnancies with services
 - Need for affordable child care
 - Increase programs for children; summer and after school
 - Increase sense of community; know your neighbors; increased community events; block parties
 - Systems need to be simplified and timely
- **Child Abuse Reporting:**
 - Educate on what "child abuse" is
 - Educate community on different types of abuse
 - Define perimeters of discipline
 - Ensure anonymous reporting
 - Look at other ways to report
 - More local contacts; community policing
 - Better training

DISTRICT 5

- **Interagency Collaboration:**
 - Offer educational presentation with children in schools
 - Providing Parent Facilitators when a CPS case is open (Advocate/Mediator)
 - Offer supportive services for parents outside of governmental entities (i.e., churches, libraries, community centers)
 - Rename Parenting Classes; focus on Parent Outreach, Parent Awareness. Focus on How to Raise a Successful Child, rather than "teaching the parent how to parent"
 - Implement a Parent Month: a month dedicated to parent outreach, awareness, supportive services, awareness of choice on how to parent, healthy discipline,

- Educate the public, parents, children and teachers.
- Make the public aware, report any incident of abuse.
- Help them keep the child at home,
- Help find resources in the home instead of taking them away.
- Child Abuse Reporting
 - Have neighborhood watch within the communities.
 - Let the child know to report any abuse, make sure they tell someone.
 - Make sure that the case is looked at in depth.

A number of these issues overlap across Districts, and every effort is being made to address these issues both at the HOPE Collaborative level and with the support of the Department of Public and Social Services.



Child Abuse Prevention

Healing . Outreach . Prevention . Education

HOPE Collaborative Annual Report FY 2013-14

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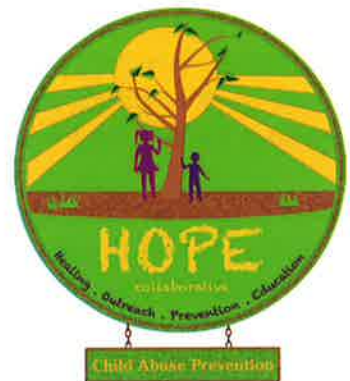
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HOPE Collaborative promotes the safety of children and prevents abuse and neglect in Riverside County. It is a diverse network made up of representatives from law enforcement, educational institutions, medical services, mental health professionals, faith based groups, regional child abuse collaborative volunteers, and the Department of Public Social Services.

HOPE Collaborative facilitates public education and outreach activities both County-wide and within each region to increase the awareness of child abuse, increase the understanding of and utilization of the Six Protective Factors, and encourage the reporting of child abuse. The Collaborative also encourages community support from local organizations and volunteers to improve the preventive services offered to at risk children and families in Riverside County.





"The HOPE Board meetings provide opportunities for all those involved in child abuse prevention, treatment, investigation, prosecution, and other related activities to be able to collaborate and share information."

Board of Directors

Carla Lidner
Dentist & Community Volunteer
Chair

Robert Masson
President of Riverside Sheriff's Association
Co-Chair

Sharon Baskett
Director of Children's Services
Treasurer

Alejandrina Ocegueda
Riverside County Child Assessment Team
Secretary

Jennifer Hastings
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Department of Public and Social Services

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Riverside County Probation Department

Shelly Kennedy-Smith
Chief
Riverside Sheriff's Department

Lisa Morris
Assistant Deputy Executive Officer
for Mediation
Riverside Superior Court

Lachelle Crivello
Director of Victim Services
Riverside County District Attorney's Office

Lorie Lacey-Payne
Mental Health Peer Policy & Planning Specialist
Riverside County Department of Mental Health

Bobbie Neff
Executive Director
Community Connect

Annetti J. Bullock
Associate Minister
Chaplin Grace Bethel Missionary Baptist Church

Sean Sullivan
Assistant Regional Manager Metropolitan Region
Riverside County Department of Public
Social Services

Therese Marquez
Corona-Norco YMCA

Tiffany Baker
Founder & Executive Director
The Empowerment Center

Debbie Anderson
Supervisor
Riverside County Family Justice Centers

Charity Douglas
Blythe Regional Manager
Department of Public Social Services

DISTRICT 2

They participated in eleven (11) outreach events. The Corona Public Library donated space for the "District 2 HOPE Resource Center" which provided resources to children and families in that community. They also held several agency spotlights to highlight service providers in their area. The District 2 Chair helped train over seventy (70) families in Nurturing Parenting.

District 2 has already begun reaching out to children and families in the community. They sponsored the Anti-bullying conference by the SACK Foundation and reached over 4500 4th graders. They were also able to debut their "Good Secret/Bad Secret Video," which was geared towards children and letting them know that it is ok to ask for help.

DISTRICT 3

This District participated in three (3) outreach events. They also attended the Victim's Rights Vigil, made a commitment to attend the National Night Out event, and provided a Mandated Reporter Training in March 2014.

DISTRICT 4

This District participated in four (4) outreach events. They also held their Strategic Planning Session, held an OPEN Mandated Reporter Training, attended the Candle Light Vigil for Domestic Violence Awareness Month, and continued to meet through the summer.

DISTRICT 4B-Blythe

This district sponsored and attended Blythe's Water Safety Event and held a poster/coloring contest for the children. They also attended the Colorado River Fair. The Collaborative held a Strategic Planning Session and identified goals for their community.

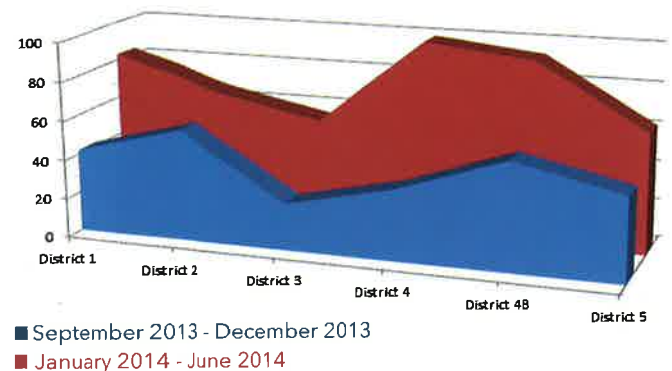
They also held an OPEN Mandated Reporter Training with eleven (11) participants, and received donated air time by KJMB to share a "Tip of the Day."

DISTRICT 5

In February 2014, the Collaborative developed goals based on the needs of the community and participated in seven (7) community outreach events like the March for Babies event. In addition, they held an OPEN Mandated Reporter Training, a Strategic Planning Session, and workshops on the Six Protective Factors and Nurturing Parenting.

Membership

During The HOPE Collaborative's first year (September - December 2013 and January - June 2014) the Regional Collaborative Groups worked to strengthen their membership. Although they did not follow a traditional fiscal year (July 1 - June 30), the Collaboratives consistently increased their membership through 2014.



■ September 2013 - December 2013
■ January 2014 - June 2014

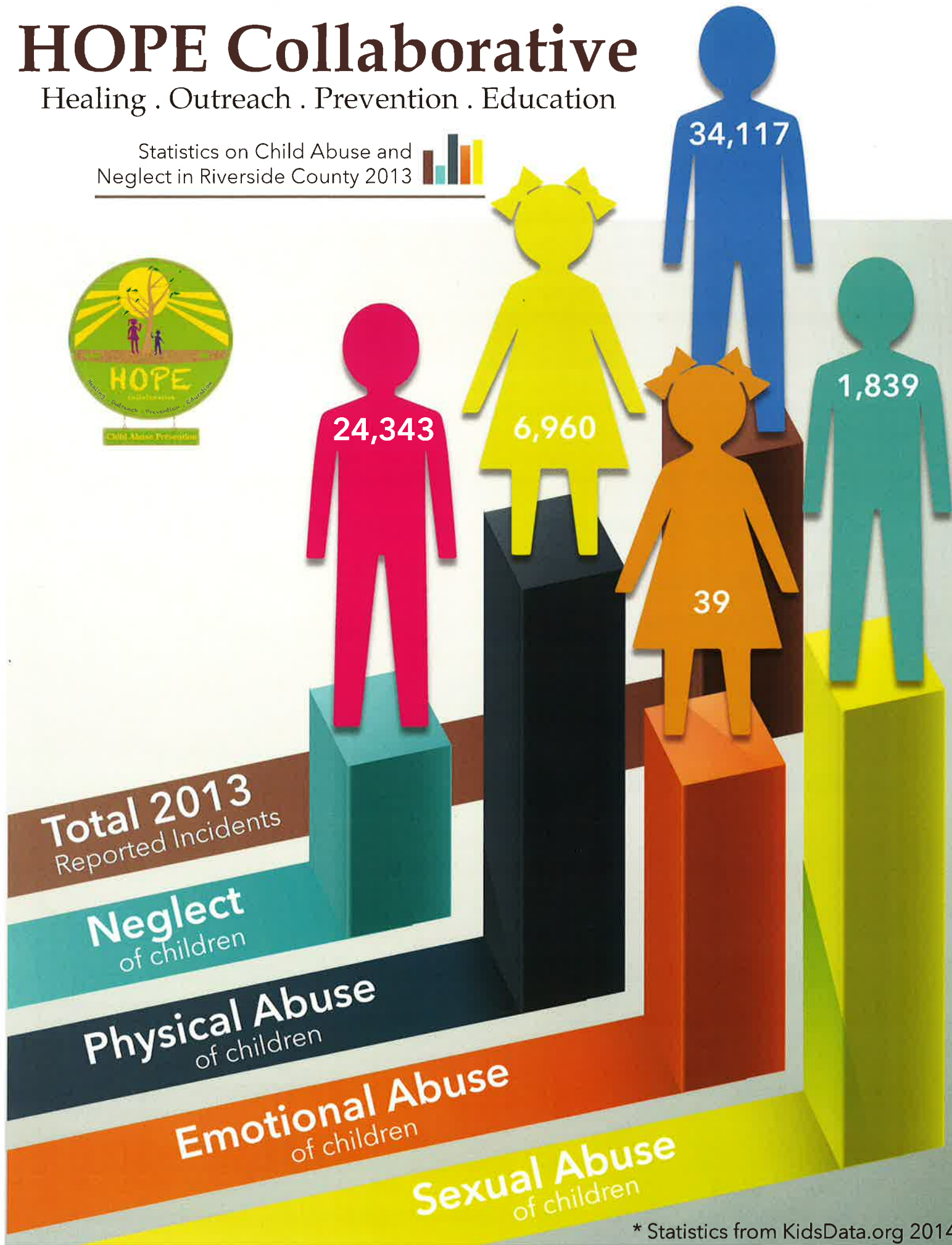
Goals

Over the first year, the Regional Collaborative Groups have reviewed community trends and data that lead to child abuse in the different regions. Based on that information, the groups will focus on providing preventative information that helps empower their community. Some of the collaborative groups are targeting parents while others are shifting their focus to children.

HOPE Collaborative

Healing . Outreach . Prevention . Education

Statistics on Child Abuse and
Neglect in Riverside County 2013



* Statistics from KidsData.org 2014



HOPE
(Healing, Outreach, Prevention, Education)
Project Outcomes Plan
FISCAL YEAR 2014/2015
Project Period: July 1, 2014-June 30, 2015



The HOPE Collaborative's Structure, Mission, Vision, and Service Plans were developed with close adherence to the WI & C code requirements for Child Abuse Prevention Councils below:

W & IC. 18982. A child abuse prevention coordinating council is a community council whose primary purpose is to coordinate the community's efforts to prevent and respond to child abuse.

The HOPE Collaborative's mission encompasses the requirement of this section of the W & IC code and the structure of the county-wide board and the regional collaborative councils insures that the coordination of efforts county-wide is flexible, responsive to community need and aligned with the CAPC goals.



The Current Board Roster of the HOPE Collaborative is as follows and shows clear representation from all of the W&IC code categories. HOPE has been unable to secure representation from Community Care Licensing for the HOPE Board thus far. HOPE executive staff will continue its efforts to recruit for Community Care Licensing representation on the HOPE Board of Directors.

MISSION

The mission of the *HOPE Collaborative* is to promote the safety of children and to prevent abuse and neglect in Riverside County.

The *HOPE Collaborative* accomplishes this mission through the coordination and facilitation of interagency collaboration; efforts to raise community awareness; education and training of professionals, parents and the community; services to child abuse victims and families impacted by abuse and neglect; and advocacy efforts influencing public policy.

VISION

Riverside County *HOPE Collaborative* members contribute to the shared vision of a safe and secure environment for all children in Riverside County.



14	Former Foster Youth	Currently Vacant	Collaborative chair from D3 is a Former Foster Youth, however HOPE staff will continue to work with DPSS to identify/recruit a former foster youth to fill this seat on the HOPE Board.			
15	Regional Collaborative Chair District #1	Sean Sullivan	Assistant Regional Manager, Metropolitan Region	DPSS		2013-2015
16	Regional Collaborative Chair District #2	Therese Marquez		Corona/Norco YMCA		2013-2015
17	Regional Collaborative Chair District #3	Tiffany Baker	Executive Director	Empowerment Center		2013-2015
18	Regional Collaborative Chair District #4	Debbie Anderson	Victim Services Superior, Family Justice Center	Riverside County District Attorney's Office		2013-2015
19	Regional Collaborative Chair District #5	Jill Johnson (Chair 13-14) Currently vacant	Program Coordinator	RCOE		2013-2015
20	Regional Collaborative Chair District 4b Blythe	Charity Douglas		DPSS		2013-2015

Regional Collaborative Councils seek the participation of the entire community with a special focus on the recruitment of members of the W&IC required categories in all districts/collaboratives. The chair of each of the regional collaborative councils holds a Board Member position on the overall HOPE Board of Directors



The HOPE Regional Collaborative Meetings

2014/2015

The mission of the HOPE Collaborative is to promote the safety of children and prevent abuse and neglect in Riverside County

Regional collaborative Meetings are held in all 5 Supervisorial Districts and the Community of Blythe

District 1		District 2		District 3		District 4		District 4B		District 5	
FSA Riverside Clinic 8172 Magnolia Ave. Riverside, CA 92504		Corona Norco YMCA 427 E. Grand Corona, CA 92879		The Empowerment Center 27262 Via Industria Temecula, CA 92590		Palm Desert Sherriff's Station 73-705 Gerald Ford Drive Palm Desert, CA 92260		City Hall 235 N. Broadway Multi-purpose room Blythe, CA 92225		FSA Moreno Valley Clinic 21250 Box Spring Rd. Moreno Valley, CA 92557	
3rd Wednesday of the month		4th Wednesday of the month		4th Tuesday of the month		2nd Tuesday of the month		3rd Tuesday of the month		3rd Monday of the month	
Time	Date	Time	Date	Time	Date	Time	Date	Time	Date	Time	Date
8:30-10:00 am	7/16/2014	3:30-5:00pm	7/23/2014	3:00 - 4:30pm	7/22/2014	11:30 - 1:00pm	7/8/2014	12:00-1:30pm	7/15/2014	3:30 - 5:00pm	7/21/2014
8:30-10:00 am	8/20/2014	3:30-5:00pm	8/27/2014	3:00 - 4:30pm	8/26/2014	11:30 - 1:00pm	8/12/2014	12:00-1:30pm	8/19/2014	3:30 - 5:00pm	8/18/2014
8:30-10:00 am	9/17/2014	3:30-5:00pm	9/24/2014	3:00 - 4:30pm	9/23/2014	11:30 - 1:00pm	9/9/2014	12:00-1:30pm	9/16/2014	3:30 - 5:00pm	9/15/2014
8:30-10:00 am	10/15/2014	3:30-5:00pm	10/22/2014	3:00 - 4:30pm	10/28/2014	11:30 - 1:00pm	10/14/2014	12:00-1:30pm	10/21/2014	3:30 - 5:00pm	10/20/2014
8:30-10:00 am	11/19/2014	3:30-5:00pm	11/19/2014	3:00 - 4:30pm	11/25/2014	11:30 - 1:00pm	11/18/2014	12:00-1:30pm	11/18/2014	3:30 - 5:00pm	11/17/2014
8:30-10:00 am	12/17/2014	3:30-5:00pm	12/17/2014	3:00 - 4:30pm	12/23/2014	11:30 - 1:00pm	12/9/2014	12:00-1:30pm	12/16/2014	3:30 - 5:00pm	12/15/2014
8:30-10:00 am	1/21/2015	3:30-5:00pm	1/28/2015	3:00 - 4:30pm	1/27/2015	11:30 - 1:00pm	1/13/2015	12:00-1:30pm	1/20/2015	3:30 - 5:00pm	1/12/2015
8:30-10:00 am	2/18/2015	3:30-5:00pm	2/25/2015	3:00 - 4:30pm	2/24/2015	11:30 - 1:00pm	2/10/2015	12:00-1:30pm	2/17/2015	3:30 - 5:00pm	2/9/2015
8:30-10:00 am	3/18/2015	3:30-5:00pm	3/25/2015	3:00 - 4:30pm	3/24/2015	11:30 - 1:00pm	3/10/2015	12:00-1:30pm	3/17/2014	3:30 - 5:00pm	3/16/2015
8:30-10:00 am	4/15/2015	3:30-5:00pm	4/22/2015	3:00 - 4:30pm	4/28/2015	11:30 - 1:00pm	4/14/2015	12:00-1:30pm	4/21/2014	3:30 - 5:00pm	4/20/2015
8:30-10:00 am	5/20/2015	3:30-5:00pm	5/27/2015	3:00 - 4:30pm	5/26/2015	11:30 - 1:00pm	5/12/2015	12:00-1:30pm	5/19/2015	3:30 - 5:00pm	5/18/2015
8:30-10:00 am	6/17/2015	3:30-5:00pm	6/24/2015	3:00 - 4:30pm	6/23/2015	11:30 - 1:00pm	6/9/2015	12:00-1:30pm	6/16/2015	3:30 - 5:00pm	6/15/2015

Date change due to holidays

Dark due to holidays

Meetings will be held at the RAP Foundation 75-105 Merle Dr., Suite 800, Palm Desert, CA 92211

4. Provide awareness of child abuse prevention and intervention in underserved communities through forums, website hits, events, etc. to approximately 1200 individuals.

HOPE staff maintains a Master Calendar of Outreach Events which is reviewed each Quarter to ensure that this target is being met. In conjunction with the Regional collaboratives and the HOPE staff, outreach opportunities will be also created to meet this target. HOPE staff will also share prevention/intervention “tips” via the HOPE website in the form of live videos by trained clinical staff on the six protective factors and the evidence based program, Nurturing Parenting.

5. Encourage and facilitate 24 training sessions for 240 professionals in the detection, treatment, and prevention of child abuse and neglect. 80% of participants will demonstrate an increase in their knowledge of child abuse reporting and other areas related to child abuse and neglect.

HOPE staff will continue to provide Mandated Reporter Training throughout the county in order to meet this target. This Fiscal Year 14/15, HOPE staff will train several bilingual staff so as to widen our reach and facilitate trainings in more predominantly bilingual regions of Riverside County. Each participant will take a pre and posttest to demonstrate an increase in their knowledge of child abuse reporting by 80%.

6. Maintain a training base of six (6) Mandated Reporter Trainers

HOPE currently maintains a base of twenty-six (26) Mandated Reporter Trainers. In this Fiscal Year 14/15 HOPE will train several more, including bilingual staff. The lead MRT Trainer will continue to maintain consistent meetings and updates to insure that the pool of available trainers meets the needs of the community.

7. Launch a yearly county-wide campaign designed to prevent child abuse and educate the public on issues of child maltreatment.

The goal for the HOPE media campaign during year two (2) will be to launch a yearly wide campaign utilizing more strategically the HOPE website, the HOPE Facebook page, and Twitter accounts to prevent child abuse, and educate the public on the issues of child maltreatment. HOPE’s “Main Message” will include what the issues are in our community, definition of child abuse, what the impact is, and what resources and support are available to the community. HOPE staff will plan events around April is Child Abuse Awareness Month, which will include billboards, and radio spots throughout the county. Messaging will be targeted this Fiscal Year 2014/2015 and ongoing based on the strategic directives for public education from the HOPE board and after review of child abuse trends and issues in Riverside County. Additionally, HOPE staff will create targeted educational messages to the community through website postings about child abuse, parenting and other relevant issues. HOPE will also continue to increase the diversity of ways that these educational campaigns are presented to the community.

8. Schedule and hold six (6) regional forums to provide a platform for parents, caregivers, service professionals, service agencies, and public agencies to meet and review/discuss issues related to child abuse prevention and treatment.

Hope staff will help each regional collaborative facilitate a HOPE Forum to provide the underserved communities information on child abuse prevention/interventions, and an opportunity to discuss child abuse issues in their communities. Outreach materials will be provided, as well as refreshments to encourage participation.

SUMMARY

In summary, the HOPE Collaborative project has achieved its preliminary goals to establish the CAPC, which includes but not limited to; HOPE Board of Directors, the six (6) regional collaboratives, the professional trainings, participation in the TDM process, and outreach. HOPE staff, Board of Directors and Volunteers in partnership with the Department of Public Social Services will continue to build on this foundation while meeting the goals and objectives set forth in this Outcomes Plan.

All of the goals and outcomes developed will align with the key mission/vision of the HOPE Collaborative which is:



MISSION

To promote the safety of children and to prevent abuse and neglect in Riverside County.

VISION

A shared vision of a safe and secure environment for all children in Riverside County.

