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SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

FROM: Riverside County Information Technology (RCIT)

SUBMITTAL DATE:
October 15, 2014

SUBJECT: Approve the Purchase Order to Logicalis to provide hardware and operating system support to the components that comprise the PeopleSoft System, All Districts; [$223,744]; RCIT Operating Budget

RECOMMENDED MOTION: That the Board of Supervisors:
1. Ratify and approve the blanket purchase order in the amount of $130,054 to Logicalis for the period of 10/1/14 through 4/30/15 to provide hardware and operating system support to the components that comprise the PeopleSoft System, and;
2. Authorize the Purchasing Agent to exercise up to four monthly extensions for the period of 5/1/15 through 8/31/15; at a not to exceed cost of $93,690 if needed, based on the availability of fiscal funding, and to sign amendments that do not change the substantive terms of the purchase order.

BACKGROUND:
Summary
(continued on page 2)

(continued on page 2)

Christopher Hans
Interim Chief Information Officer

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	$ 176,899	$ 46,845	$ 223,744	$ 0	Consent ☐ Policy ☒
NET COUNTY COST	$ 0	$ 0	$ 0	$ 0	

SOURCE OF FUNDS: RCIT Operating Budget

Budget Adjustment: No

For Fiscal Year: 14/15 – 15/16

C.E.O. RECOMMENDATION: APPROVE

BY: Debra Cournoyer

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

Departmental Concurrence

Mark Seiler, Assistant Director

Purchasing:

Positions Added ☐ Change Order ☐

A-30 ☐ 4/5 Vote ☐

Prev. Agn. Ref.: 3-33 6/25/13	District: All	Agenda Number:

3-29

BACKGROUND:
Summary (continued)

This request is for the procurement of computer support provided by Logicalis for the PeopleSoft system and includes maintenance, repair and/or replacement of servers, storage area network (SAN), network switches, tape backup equipment, and other infrastructure that comprises the PeopleSoft System. Under the maintenance component of the agreement, the AIX operating system that serves as the foundation from which all PeopleSoft Applications execute, will be kept current with the latest security and operating system updates (patches). The support also includes remote monitoring, upgrades, "fixes," software redesign, security remediation and access to subject matter experts, when the situation warrants.

RCIT utilizes this support regularly throughout the year to resolve technology issues which could otherwise result in service degradation or outage of the PeopleSoft system. In the current calendar year RCIT has contacted the vendor approximately 50 times to assist with recovering a mission critical application. As noted above, replacement of equipment is provided, at no additional cost, in the event of equipment failure. This occurred twice during the past 12 months and in which parts were ordered, received, and installed by the vendor and with no downtime or additional expense.

Impact on Residents and Businesses

PeopleSoft is a critical system that Riverside County relies upon to manage our human and capital resources. Securing a hardware and operating system maintenance agreement ensures that the level of support that is required to keep the system online and operational remains intact and available.

SUPPLEMENTAL:
Additional Fiscal Information

Annual maintenance support cost for Peoplesoft hardware and operating system is included in RCIT's operational budget.

Support Expense Increments
10/1/14 – 4/30/15 = $130,054
5/1/15 – 6/30/15 = $ 46,845
7/1/15 – 8/31/15 = $ 46,845

Contract History and Price Reasonableness

On September 26, 2014 Purchasing, in behalf of RCIT, released a Request for Quote (RFQ) ITARC-295 to seek completive pricing for support and maintenance of the existing hardware and software components of the PeopleSoft platform. The RFQ was advertised on Public Purchase and 173 potential bidders were notified. The RFQ closed on October 7, 2014 with two responses and costs were between $130,054 - $164,417 with Logicalis being the lowest responsive bidder.

The RFQ requested support for the time period of 10/1/2014 through 4/30/2015 with an extension period from 5/1/2015 through 8/31/2015 in the event that the end of life hardware has not been replaced.