

90 Day Report

Riverside County Department of Child Support Services

David Kilgore, Director





34 million budget
34% State
funded
66% federally
funded

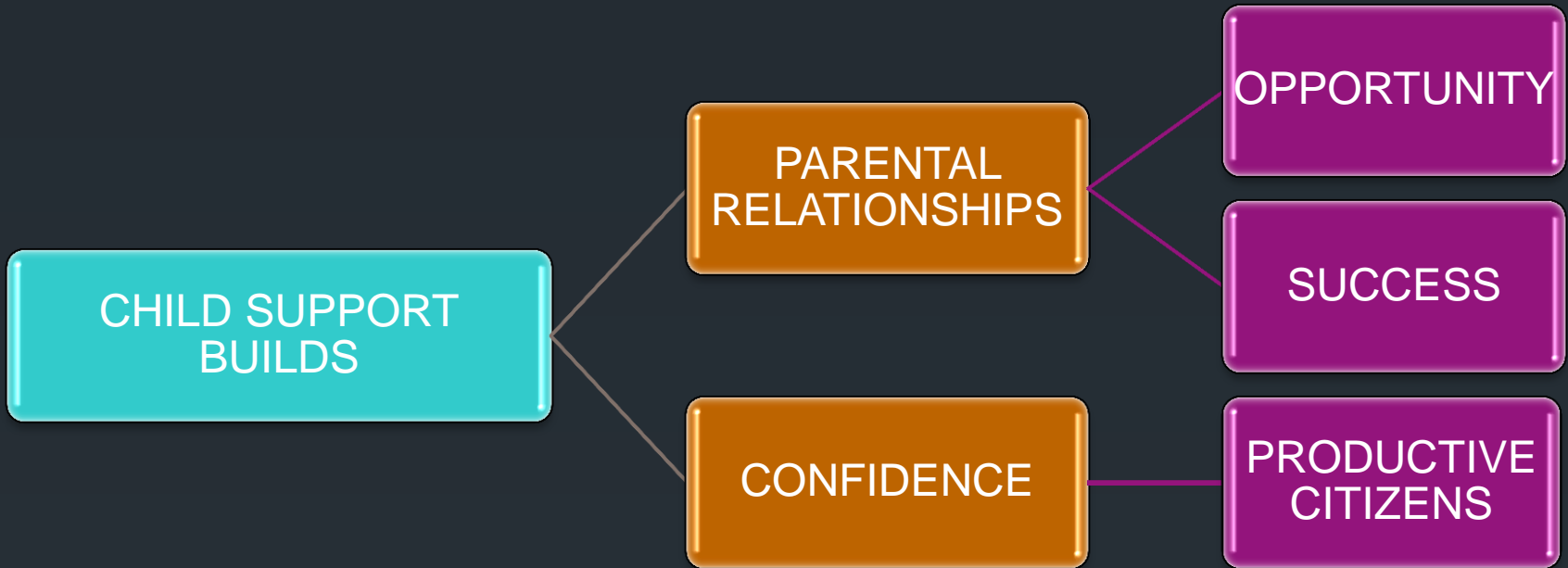
Riverside
County is
the 3rd
largest
child
support
program
in the
State

Our
Mission

Mission Statement

Promote parental responsibility to enhance the well-being of children by providing child support services to establish parentage and collect child support.





Services
we do
not
provide

Divorce

Custody

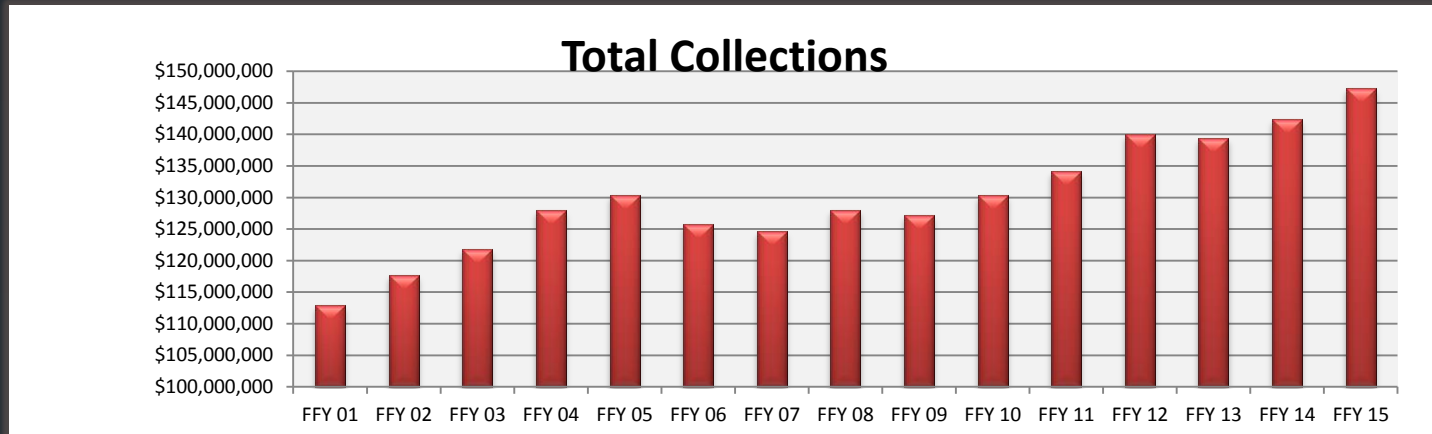
Visitation

Restraining
order

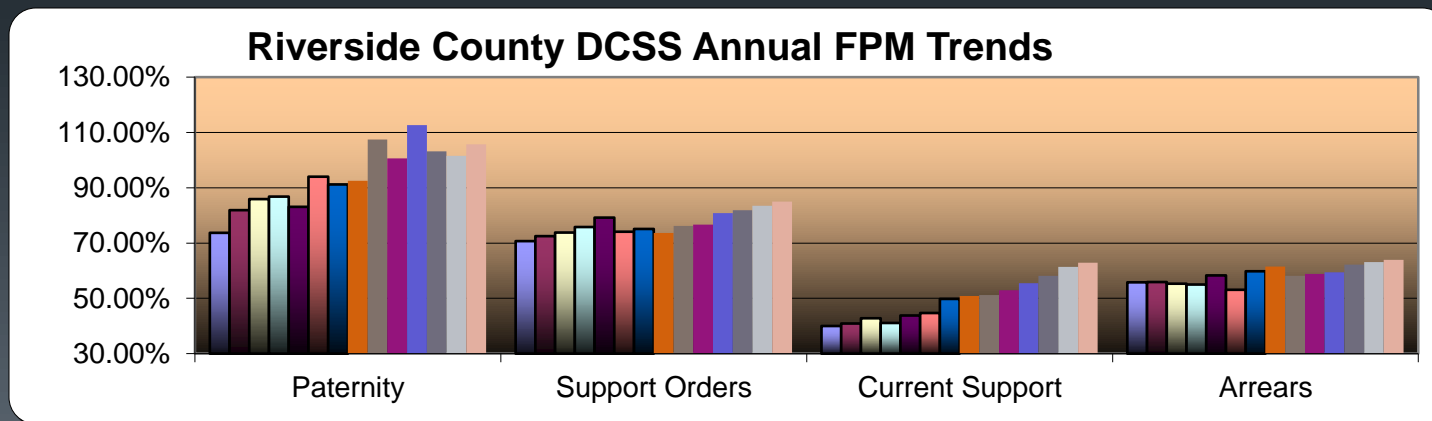
Establishing
Spousal
support
orders

Performance results

Collections trends



Federal Performance Measure



Current Trends in Child Support

Same Sex Marriages

Affordable Care Act

3 Parent Families



RCDCSS Achievements



2nd Most Cost Effective Program in the State

Consistent Increase in Collections Year over Year

Technology

Collaborative Partners

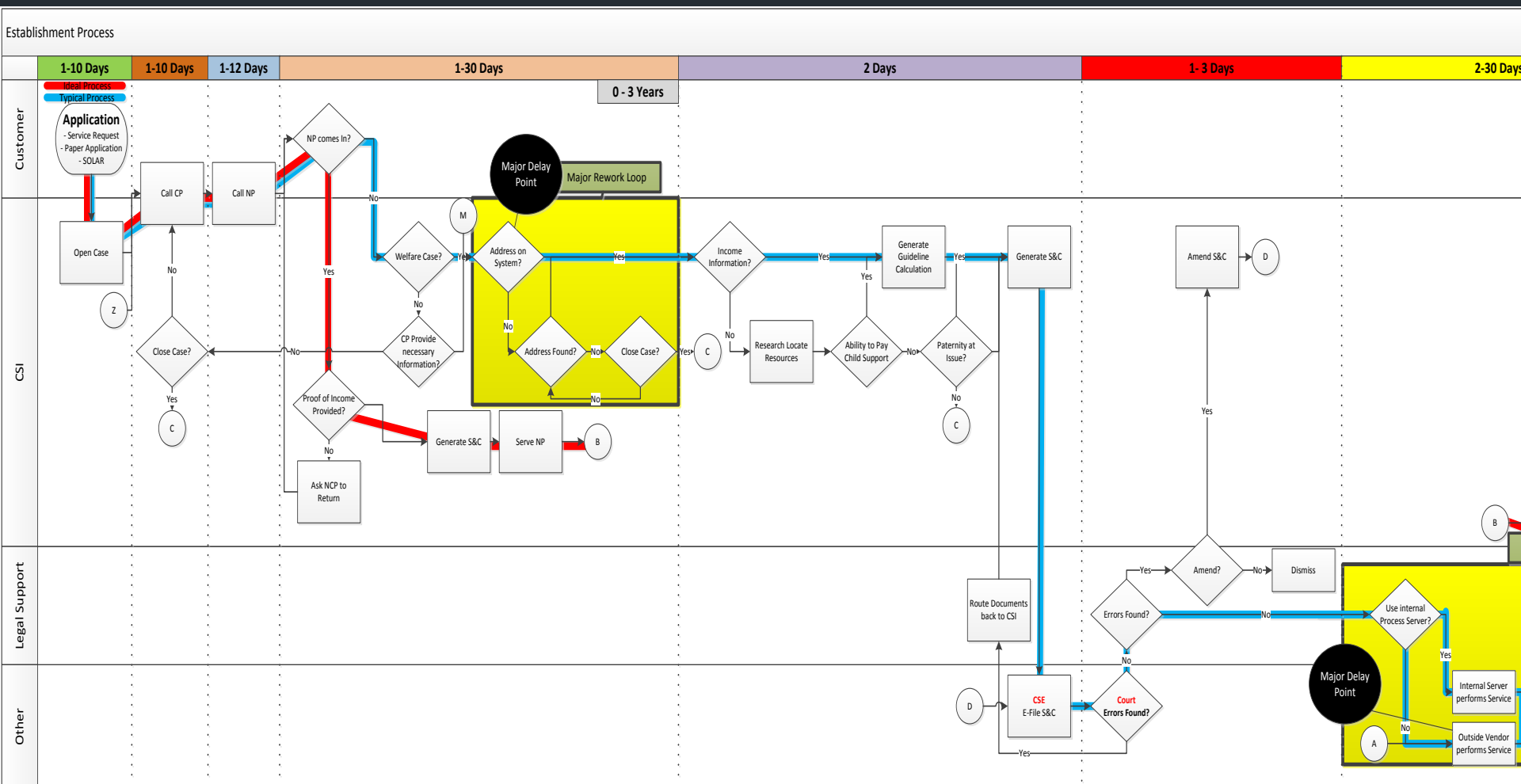


Challenges



WHAT'S  NEXT

Processing Timeframes

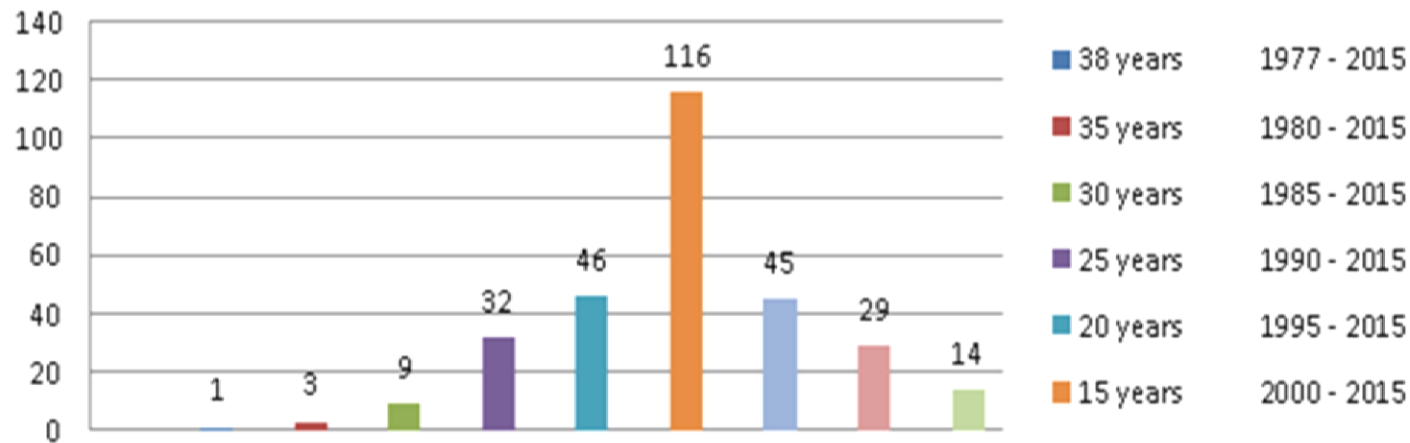


Succession Planning

GENERATIONS IN THE WORKPLACE

BOOMERS (1947-1964)	121
GEN X (1965-1980)	161
GEN Y (1981-PRES)	12

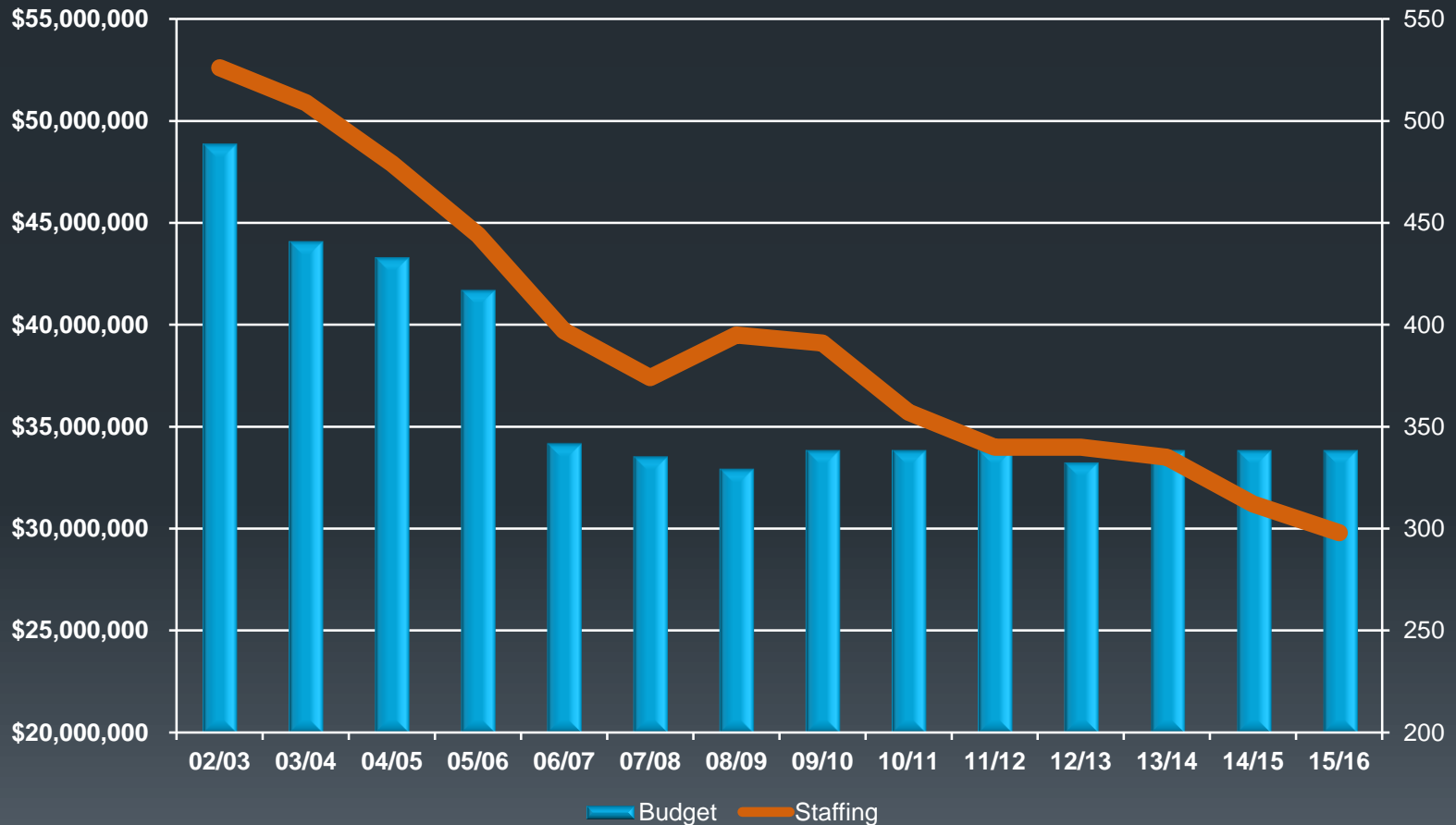
**Years of Service
Riverside DCSS Employees**



Budget



Budget and Staffing



Strategic Plan



Transparency

Openness

Communication

Collaboration

Director's Message

Senior Management
Conferences

All Staff Meetings

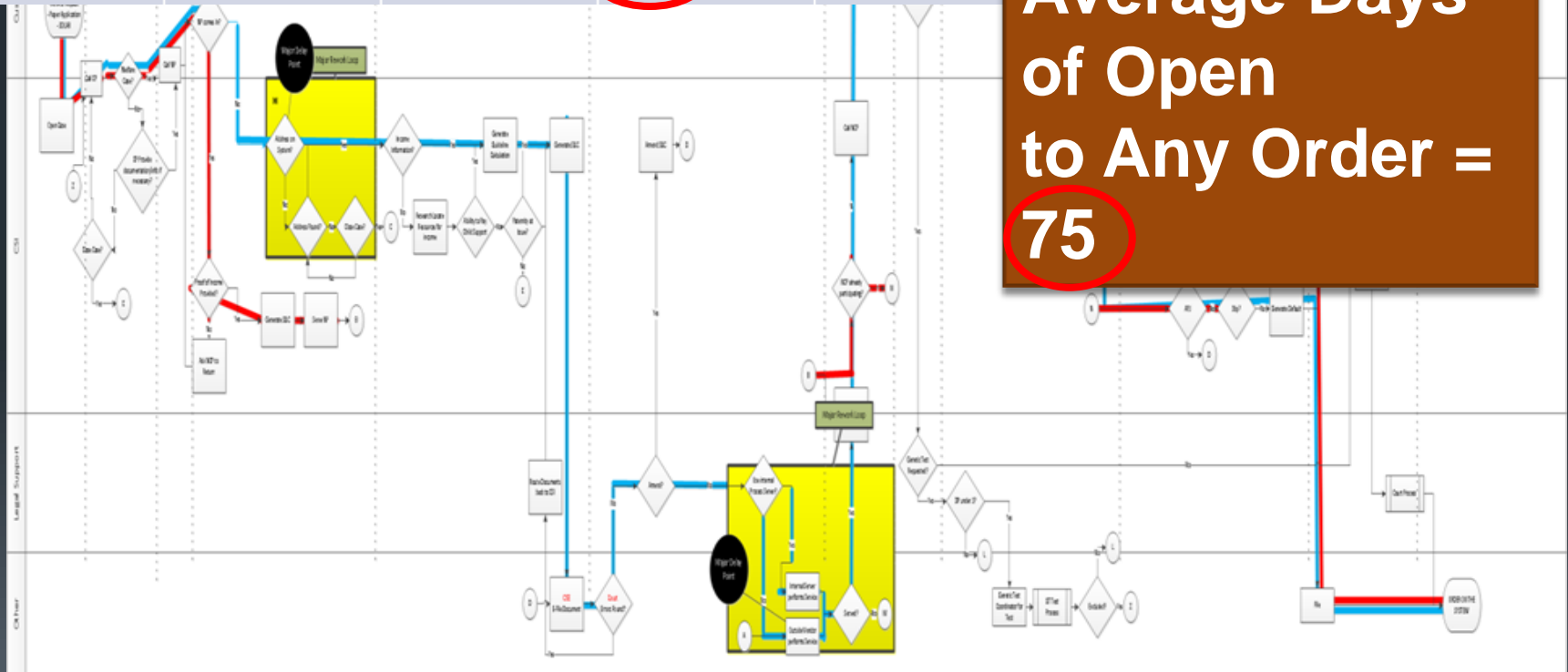
2015 Senior Management Conference



Establishment Dashboard

Count of Cases Opened	Count of cases with an Order	Count of Cases without an Order	Average Days from Open to Any Order	Average Days from Monetary order to First Payment
7,783	4,119	3,664	208	63

Average Days of Open to Any Order = 75



Results Based Management



