SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



FROM: Office on Aging

SUBMITTAL DATE: December 31, 2015

SUBJECT: Ratification of Standard Agreement FA-1516-21 between California Department of Aging (CDA) and the County of Riverside for Health Insurance Counseling and Advocacy Program (HICAP) administered by the Office on Aging for the period November 2, 2015 to September 30, 2017. [Districts – ALL] [Total Cost: \$96,157] [Source of Funds: Federal 100%]

RECOMMENDED MOTION: That the Board of Supervisors:

 Ratify and Authorize Chair to execute Standard Agreement FA-1516-21 between California Department of Aging (CDA) and the County of Riverside for Health Insurance Counseling and Advocacy Program (HICAP) administered by the Office on Aging for the period November 2, 2015 to September 30, 2017;

2. Authorize the Purchasing Agent, based on the availability of funding, to sign amendments that do not change the substantive terms of the agreement, as approved by County Counsel;

3. Approve and direct the Auditor-Controller's Office to make the budget adjustment as shown in Schedule A, attached; and

4. Return four (4) copies of the Agreement to the Office on Aging for further processing.

FISCAL PROCEDURES APPROVED
PAUL ANGULO, CPA, AUDITOR-CONTROLLER

Susana Garcia-Bocanegra

(Continued on Page 2)

Rachelle Román, Deputy Director

POLICY/CONSENT

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	(per Exec. Office) Consent □ Policy ⊠			
COST	\$ 64,373	31,784	\$ 96,157	\$				
NET COUNTY COST	T COUNTY COST \$ \$				Consent E 1 siley E			
SOURCE OF FUN	DS: Federal 100	0%		Budget Adjus	stment: Yes			
				Ear Figoral Vo	or: 2015/16 17/10			

C.E.O. RECOMMENDATION:

		O.L.O. REGOIMMENDATION.	APPROVE
		County Executive Office Signature	BY: Lani Sioson
			THE BOARD OF SUPERVISORS
Positions Added	Change Order	7	
A-30	4/5 Vote		
	\boxtimes	Prev. Agn. Ref.:	District: All Agenda Number:

3-20

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

FORM 11: Ratification of Standard Agreement FA-1516-21 between California Department of Aging (CDA) and the County of Riverside for Health Insurance Counseling and Advocacy Program (HICAP) administered by the Office on Aging for the period November 2, 2015 to September 30, 2017. [Districts – ALL] [Total Cost: \$96,157] [Source of Funds: Federal 100%]

DATE: December 31, 2015

PAGE: Page 2 of 3

BACKGROUND:

Summary

The County of Riverside Office on Aging enters into an agreement with the California Department of Aging to administer the funds provided under this Agreement to continue to provide counseling and advocacy for Medicare beneficiaries and community education throughout the County, through a Sub-Contract with the Council on Aging Health Insurance Counseling and Advocacy Program (HICAP). HICAP is the primary local source for accurate and objective information and assistance with Medicare benefits, prescription drug plans and health plans.

This agreement reflects the current contract from California Department of Aging and could be subject to modifications based on the State final legislative process.

The term of this agreement is 23 months, November 2, 2015 to September 30, 2017.

Impact on Citizens and Businesses

These funds are to be utilized in accordance with HICAP eligible service population to provide program participants education and counseling to obtain a better understanding of their health insurance coverage options.

SUPPLEMENTAL:

Additional Fiscal Information

The Standard Agreement FA-1516-21 between the Riverside County Office on Aging and California Department of Aging for Health Insurance Counseling and Advocacy Program is for the total amount of \$96,157. Office on Aging included an estimated funding amount of \$40,161 through the countywide budget process for FY 2015/2016 and was approved by the Board of Supervisors on July 7, 2015. The attached budget adjustment in the amount of \$24,212 is necessary to reflect the actual revenue under this agreement for the current fiscal year. The department will include the remaining amount of \$31,784 in the countywide budget process for FY 2016/17.

There is no impact to County General Funds and we are requesting no additional matching requirements.

ATTACHMENTS:

- A. Budget Adjustment Attached.
- B. <u>Contract between OoA and CDA</u> Attached.

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

FORM 11: Ratification of Standard Agreement FA-1516-21 between California Department of Aging (CDA) and the County of Riverside for Health Insurance Counseling and Advocacy Program (HICAP) administered by the Office on Aging for the period November 2, 2015 to September 30, 2017. [Districts – ALL] [Total Cost: \$96,157] [Source of Funds: Federal 100%]

DATE: December 31, 2015

PAGE: Page 3 of 3

Office on Aging Schedule A FY 2015/16

Increase Office on Aging Estimated Revenue:

21450-5300100000-767140	Fed-Misc Reimbursement		24,212
	Total:	\$	24,212
Increase Office on Aging Approp	oriations:		
21450-5300100000-510040 21450-5300100000-518100 21450-5300100000-536200	Regular Salaries Budgeted Benefits Contrib to Non-County Agency	\$	1,501 920 21,791
	Total:	\$	24,212

STA	TE OF CALIFORNIA			
ST	ANDARD AGREEMENT 2 213 (Rev 06/03)	AGREEMENT NUMBER FA-1516-21		
		REGISTRATION NUMBER	₹	
1.	This Agreement is entered state agency's NAME California Department of CONTRACTOR'S NAME	d into between the State Agency and the Contractor named below: Aging		1
	COUNTY OF RIVERSID	E, Office on Aging		
2.	The term of this Agreement is:	November 2, 2015 September 30, 2017		
3.	The maximum amount of this Agreement is:	\$ 96,157.00 Ninety-six thousand one hundred fifty-seven and 00/100 dollars	3	
4.	part of the Agreement.	ly with the terms and conditions of the following exhibits which are I	by this re	eference made a
	Exhibit A – Scope of Wo	rk	8	page(s)
	Exhibit B – Budget Detai	l, Payment Provisions, and Closeout	9	page(s)
	Exhibit C* – General Ter		G	STC 610
	Exhibit - D* Speci	al Terms and Conditions (Attached hereto as part of this agreement al Terms and Conditions) 31	page(s)
	Exhibit E – Additional Pro	ovisions	9	page(s)

Items shown with an Asterisk (*), are hereby incorporated by reference and made part of this agreement as if attached hereto. These documents can be viewed at www.dqs.ca.gov/ols/Resources/StandardContractLanguage.aspx

9 page(s)

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR	California Department of General Services Use Only			
CONTRACTOR'S NAME (if other than an individual, state whether a corporation, part COUNTY OF RIVERSIDE, Office on Aging	Services use only			
BY (Authorized Signature)	DATE SIGNEDES o no type)	1		
≤	0 5			
PRINTED NAME AND TITLE OF PERSON SIGNING	1			
ADDRESS	(D) (O)	1		
6296 Rivercrest Drive, Suite K Riverside CA 92507-0738	ZIPNII.			
STATE OF CALIFORNIA	ari ari			
AGENCY NAME	7	1		
California Department of Aging	E Z			
BY (Authorized Signature)	DATE SIGNED (Do not type)	1		
_&	7 (8)			
PRINTED NAME AND TITLE OF PERSON SIGNING		Exempt per:		
Glenn Wallace, Manager, Contracts and Business Services				
ADDRESS		1		
1300 National Drive, Suite 200, Sacramento CA. 95834				

Amendment #: CDA 303 (New 12/05) Exhibit B - Budget Detail, Payment Provisions, and Closeout **FINANCIAL ALIGNMENT #2 Budget Display** State Fiscal Years 2015-2016 to 2017-2018 November 2, 2015- September 30, 2017 **County of Riverside** Net Change Original Allocation * Total Project 2015-2016 Program Funding Federal Trust Fund** FA2L 64,373 64,373 2016-2017 Program Funding 31,784 Federal Trust Fund** FA2L 31,784 2017-2018 Program Funding Federal Trust Fund** FA2L 0 TOTAL FUNDING 2015-2016 to 2017-2018 Program Funding Federal Trust Fund** 96,157 96,157 Administration not to exceed 10% of original allocation *Funds for this contract are provided by using the following Centers for Medicare & Medicaid Services grant: CFDA# Project Title
93.626 SHIP Options Counseling for Medicare/Medicaid Award # Effective Date 1N1CMS331417-01-00 5/8/2015

State of California

FA1516-21

11/02/15

Agreement #:

Date:

SCOPE OF WORK

- 1. Contractor agrees to provide to the California Department of Aging services under Agreement No. FA-1516-21, in accordance with this Agreement.
- 2. The services shall be performed in Planning and Service Area(s) 16, 21.
- 3. The services shall be provided as needed.
- 4. The project representatives during the term of this agreement will be:

State Agency: California Department of Aging	Contractor COUNTY OF RIVERSIDE, Office on Aging				
Name: June Ditgen	Name: Ricardo Hinestroza				
Phone (916) 419-7556	Phone: (951) 867-3839				
Fax: (916) 928-2510	Fax: (951) 697-3896 Email: rroman@co.riverside.ca.us				
Email:June.Ditgen@aging.ca.gov					

Direct all contract inquiries to:

State Agency: California Department of Aging	Contractor: COUNTY OF RIVERSIDE, Office on Aging			
Section/Unit: Business Services and Contracts	Section/Unit: Administration			
Attention: Don Fingado	Attention: Rachelle Roman			
Address: 1300 National Drive, Suite 200	Address: 6296 Rivercrest Drive, Suite K			
Sacramento, CA 95834	Riverside CA 92507-0738			
Phone: (916) 419-7157	Phone: (951) 867-3839			
Fax: (916) 928-2500	Fax: (951) 867-3830			
Email: don.fingado@aging.ca.gov	Email: rroman@co.riverside.ca.us			

ARTICLE I. PROGRAM DEFINITIONS

- A. **Accomplishments** mean tasks that were accomplished during this reporting period.
- B. Cal MediConnect (formerly the Dual Eligible Demonstration Project) means a demonstration program that coordinates health care services for people with Medicare and Medi-Cal through an integrated system of health care delivery, including medical, behavioral, and long-term support. Cal MediConnect is authorized by Section 1115A of the Social Security Act (added by Section 3021 of the Patient Protection and Affordable Care Act, PL 111-148), and it is a key element of California's Coordinated Care Initiative (CCI). The CCI was authorized pursuant to SB 1008 (Chapter 33, Statutes of 2012) and SB 1036 (Chapter 45, Statutes of 2012).
- C. Centers for Medicare & Medicaid Services (CMS) mean the federal Medicare/Medicaid Agency.
- D. **Dual Eligible Beneficiaries** mean individuals who qualify for both public health insurance programs, Medicare and Medi-Cal.
- E. **Eligible Service Population** means dual eligible beneficiaries eligible for, enrolled in, or targeted for enrollment into a Cal MediConnect Health Plan, or beneficiaries' designated representative.
- F. **Enhanced Outreach** means outreach activities above and beyond routine activities planned in response to other funding (e.g., the first Financial Alignment Contract (FA-1316) and State Health Insurance Assistance Program (SHIP) Funds), tailored to the specific needs of dual eligible beneficiaries eligible for, enrolled in, or targeted for enrollment into a Cal MediConnect Health Plan.
- G. **Enrollment Brokers** mean third-party entities that enroll beneficiaries into Cal MediConnect plans chosen by the beneficiary or, in some cases, passively enroll beneficiaries who do not make a choice.
- H. **Financial Alignment (FA) Model** means the model the State is using to enroll dual eligible beneficiaries in managed care plans that integrate benefits and align financial incentives between Medicare and Medi-Cal.
- I. Health Insurance Counseling and Advocacy Program (HICAP) is a program designed to provide Medicare beneficiaries and those imminent of becoming eligible for Medicare with counseling and advocacy as to Medicare, private health insurance, and related health care coverage plans, on a Statewide basis. [Welf. & Inst. Code §9541]

ARTICLE I. PROGRAM DEFINITIONS (Continued)

- J. Indirect Costs mean costs incurred for a common or joint purpose benefitting more than one cost objective and not readily assignable to the cost objective specifically benefitted without effort disproportionate to the results achieved.
- K. **Milestones** mean high-level goals that define the phases of this Project.
- L. Options Counseling means the provision of local counseling and informational resources that enable dual eligible beneficiaries to make informed decisions about options they have for receiving Medicare and Medi-Cal benefits.
- M. **Program Income** means revenue generated by the Contractor or Subcontractor from contract-supported activities. Program income includes:
 - 1. Voluntary contributions received from a participant or responsible party as a result of the service(s)
 - 2. Income from usage or rental fees of real or personal property acquired with funds provided under this Agreement
 - 3. Royalties received on patents and copyrights from contract-supported activities
 - 4. Proceeds from the sale of items fabricated under a contract agreement
- N. State Health Insurance Assistance Program (SHIP) is a program designed to provide Medicare beneficiaries and those imminent of becoming eligible for Medicare with counseling and advocacy as to Medicare, private health insurance, and related health care coverage plans, on a Statewide basis. [Welf. & Inst. Code §9541]. In California, SHIP is the same program as the Health Insurance Counseling and Advocacy Program (HICAP). This term may be used interchangeably with HICAP.
- O. Statewide HICAP Automated Reporting Program (SHARP) means the State's proprietary database for reporting HICAP data to the Centers for Medicare and Medicaid Services (CMS).
- P. Social Security Act Section 1115A means the section added by Section 3021of the Patient Protection and Affordable Care Act (PPACA) (P.L. 111-148) that authorizes the CMS Innovation Center to test innovative payment and service delivery models to reduce program expenditures under Medicare, Medicaid, and the Children's Health Insurance Program while preserving or enhancing quality of life.

ARTICLE II. SCOPE OF WORK

A. General Provisions

- The Scope of Work shall be performed by the Contractor and/or its HICAP Subcontractor.
- 2. All contract and subcontract activities must be separate, distinct, over and above those related activities provided through other funding sources (e.g., the FA-1316 and State Health Insurance Assistance Program (SHIP) Funds) and must meet CDA and CMS performance requirements.
- 3. Contractor must expend all funds by June 30, 2017.
- B. Contractor, if providing services directly or through a subcontract, shall:
 - 1. Ensure statutory requirements of HICAP [Welf. & Inst. Code §9541] are met. Services shall be provided in accordance with all applicable laws, regulations, this Agreement, the HICAP Program Manual, and any other subsequent California Department of Aging (CDA) Program Memos (PM), provider bulletins or similar instructions issued by federal or State agencies during the term of this Agreement.
 - 2. Ensure that the Eligible Service Population, as defined in Exhibit A, Article I, E, is provided with enhanced outreach activities, materials, and options counseling regarding Cal MediConnect and alternatives. Outreach materials and counseling activities should be health literate, culturally/linguistically appropriate, and specific to the needs of the Eligible Service Population regarding Cal MediConnect benefits and options.
 - 3. Ensure that individuals in the Eligible Service Population have access to information and counseling to empower them to make informed decisions about Medicare and Medi-Cal benefit options. This information and counseling shall be unbiased, timely, accurate, and consumer-friendly. It shall include, but not be limited to, all available health coverage options, implementation activities and timelines, appeal rights, and options for participating in the program.
 - 4. Ensure the provision of additional outreach services and materials to partners, beneficiary caregivers, providers, and other aging network programs (e.g., Information and Assistance, Aging and Disability Resource Centers (ADRC), county Medi-Cal offices, and not-for-profit agencies) regarding Cal MediConnect and the availability of HICAP options counseling for the Eligible Service Population, and refer beneficiaries to other resources as needed.

ARTICLE II. SCOPE OF WORK (Continued)

- 5. Ensure that the services provided are separate, distinct, above and beyond those performed under the FA-1316 Contract. These services may include, but are not limited to:
 - a. Increase training of Cal MediConnect HICAP staff to perform additional Cal MediConnect counseling, outreach, and community education, as necessary to assure that program capability is adequate to meet the needs of the Eligible Service Population;
 - providing outreach and community education services to Cal MediConnect-eligible beneficiaries and sub-populations that may not have been reached with the funding from the FA-1316 Contract;
 - c. providing outreach and/or education to providers, including physician groups, board and care providers, and non-profit agencies who were not reached with the funding from the first contract to:
 - address problems related to provider non-participation in the Project; and
 - assist beneficiaries who have continuity of care issues that could result in beneficiaries opting-out of the Project;
 - d. providing options counseling to beneficiaries eligible for Cal MediConnect who were not reached with the funding from FA-1316 Contract;
 - e. providing counseling to beneficiaries who opted-out of Cal MediConnect regarding other coverage options available under Medicare and Medi-Cal:
 - f. providing options counseling to beneficiaries who were passively enrolled in a Cal MediConnect plan and are experiencing problems with Plan. These problems may include, but are not limited to, continuity of care concerns; balance-billing problems; and provider, formulary or other plan-related issues. Beneficiaries will be provided information on options regarding other health plan choices. These choices could include:
 - selecting a different Cal MediConnect plan;
 - enrolling in a Medicare Managed Care plan and a Medi-Cal Managed Care plan;
 - choosing fee-for-service Medicare with a Medi-Cal Managed Care plan;
 - enrolling in Program of All-Inclusive Care for the Elderly (PACE) if eligible;

ARTICLE II. SCOPE OF WORK (Continued)

- g. expanding existing partnerships and developing new community partnerships.
- 6. Provide to CDA, prior to release of funds, a detailed FA-1516 Work Plan outlining performance goals, measurable outcomes, major objectives, key tasks, and time frames (start and end dates). Work plans must also ensure coordination with the State's enrollment brokers and vendor(s), Work Plan shall include use of CCI Project appeals mechanisms including, but are not limited to referrals to the Cal MediConnect Ombudsman Program. The approved FA-1516 Work Plan is hereby incorporated by reference as part of this Exhibit.
- 7. Ensure adequate staffing to cover all contract requirements and timelines.
- 8. Develop and implement a customer satisfaction process that ensures program quality prior to submitting the first year-end report. Report results to CDA in mid-term, year-end and final narrative reports, as specified in Exhibit E, Article II of this agreement, with a corrective action plan, if necessary, and assure that the related corrective action plan is implemented.
- 9. Prepare and submit the FA-1516 Budget to the CDA Fiscal Team for approval, prior to release of funds. The approved Budget is hereby incorporated by reference as part of this Exhibit.
- 10. Prepare and submit mid-term, annual and final FA-1516 narrative reports as specified by CDA in Exhibit E, Article II of this contract.
- 11. Prepare and submit the FA-1516 Budget Narrative as instructed by CDA.
- Monitor, on an ongoing basis, all use of contract funds through reporting, regular contact, or other means to provide reasonable assurance that the contract funds are administered in compliance with laws, regulations, and the provisions of the contract and that performance goals are achieved [2 CFR Part 200.331]. Conduct annual program and fiscal monitoring. Provide support and technical assistance to subcontractors and respond in writing to all subcontractors' written requests for direction and guidance.
- 13. Ensure that all responsible persons have access to up-to-date materials, standards, policies, and procedures relevant to Cal MediConnect.
- 14. Ensure all applicable provisions required within this Agreement are included in any subcontract entered into by the Contractor pursuant to this Agreement.

ARTICLE II. SCOPE OF WORK (Continued)

- 15. Review, approve, and monitor on an ongoing basis subcontractor budgets and expenditures and any subsequent amendments and revisions to budgets.
- 16. Ensure, to the extent feasible, that all budgeted funds are expended by the end of each fiscal year.
- 17. Provide training, support and technical assistance to the Subcontractor as needed and respond in writing to all written requests from subcontractors for guidance, and interpretation of instructions.
- 18. Monitor, evaluate and document subcontractor performance and compliance with this Agreement.
- 19. Provide timely notice to CDA of any changes to the program or changes in the status of the Contractor that could restrict the operations of, or access to, FA services. Require the Subcontractor to provide timely notice to the Contractor of any changes to the program or changes in the status of the Subcontractor that could restrict operation of, or access to, FA services. These changes include, but are not limited to: personnel changes, phone number changes, headquarters office address changes, and mailing address changes. If subcontracted, the Contractor will forward the updated information to the CDA HICAP team.
- 20. Collect, verify, approve, and report all required monthly data to CDA using the State HICAP Automated Reporting System (SHARP), as specified in Exhibit E, Article II of this Agreement.
- 21. Submit mid-term, year-end, and final report data to CDA as specified in Exhibit E, Article II of this Agreement.

C. Other Provisions and Assumptions

- 1. The Contractor shall:
 - a. Ensure that Project staff and volunteers neither engage in the solicitation of insurance nor endorse the services of any insurer or managed care plan, claims processing organization, or other enterprise that could benefit from activities conducted during this Project. All Project staff and volunteers shall provide FA educational services in a manner that is objective and impartial and shall provide counseling consistent with the best interests of the clients and which preserves the independent decision-making responsibilities of the client.

ARTICLE II. SCOPE OF WORK (Continued)

- b. Ensure that the Project, Project staff, and Project volunteers shall not have a conflict of interest such as, but not limited to, a business relationship with insurers, health plans, or organizations posing a conflict of interest. The Contractor shall assure that Project staff and volunteers do not accept money or gifts from any client in exchange for services in accordance with Department guidance on conflict of interest and the HICAP Program Manual.
- c. Take all reasonable and necessary measures to ensure that advisors, employees, and volunteers associated with the operation of the Project agree to act in a manner that prevents the appearance of impropriety or any other act which would place in jeopardy HICAP's reputation as an independent and impartial program. The Contractor shall ensure that advisors and governing board members shall be recused from the affairs of the Project in cases of existing employment or compensation from the health insurance or managed health care industries.

ARTICLE I. FUNDS

A. Expenditure of Funds

- 1. The Contractor shall expend all funds received hereunder in accordance with this Agreement.
- 2. Any reimbursement for authorized travel and per diem shall be at rates not to exceed those amounts paid by the State in accordance with the California Department of Human Resources' (CalHR) rules and regulations.

In State:

- Mileage -http://www.calhr.ca.gov/employees/Pages/travel-personal-vehicle.aspx
- Per Diem (meals and incidentals) http://www.calhr.ca.gov/employees/Pages/travel-meals.aspx
- Lodging -<u>http://www.calhr.ca.gov/employees/Pages/travel-lodging-reimbursement.aspx</u>

Out of State:

 http://www.calhr.ca.gov/employees/Pages/travel-out-ofstate.aspx

This is not to be construed as limiting the Contractor from paying any differences in costs, from funds other than those provided by CDA, between the CalHR rates and any rates the Contractor is obligated to pay under other contractual agreements. No travel outside the State of California shall be reimbursed unless prior written authorization is obtained from the State. [2 CCR, 599.615 et seq.]

The Contractor agrees to include these requirements in all contracts it enters into with subcontractors to provide services pursuant to this Agreement.

3. CDA reserves the right to refuse payment to the Contractor or disallow costs for any expenditure, as determined by CDA to be out of compliance with this Agreement, unrelated or inappropriate to contract activities, when adequate supporting documentation is not presented, or where prior approval was required but was either not requested or not granted.

ARTICLE I. FUNDS (Continued)

B. <u>Accountability for Funds</u>

1. The Contractor shall maintain accounting records for funds received under the terms and conditions of this Agreement. These records shall be separate from those for any other funds administered by the Contractor, and shall be maintained in accordance with Generally Accepted Accounting Principles and Procedures and the Office of Management and Budget's (OMB) Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards. [2 CFR Part 200]

2. Financial Management Systems

The Contractor shall meet the following standards for its financial management systems, as stipulated in [45 CFR 92.20] (governmental) or [45 CFR 74.21] (non-profits) as well as those stipulated in [2 CFR §200.302] Financial Management:

- a. Financial Reporting
- b. Accounting Records
- c. Complete Disclosure
- d. Source Documentation
- e. Internal Control
- f. Budgetary Control
- g. Cash Management (written procedures)
- h. Allowable Costs (written procedures)

C. <u>Unexpended Funds</u>

Upon termination, cancellation, or expiration of this Agreement, or dissolution of the entity, the Contractor shall return to the State immediately upon written demand, any funds provided under this Agreement, which are not payable for goods or services delivered prior to the termination, cancellation, or expiration of this Agreement, or the dissolution of the entity.

ARTICLE I. FUNDS (Continued)

D. Availability of Funds

- 1. It is understood between the parties that this Agreement may have been written before ascertaining the availability or appropriation of funds, for the mutual benefit of both parties, in order to avoid program and fiscal delays that would occur if this Agreement were executed after that determination was made.
- 2. This Agreement is valid and enforceable only if sufficient funds are made available to the State by the United States Government or the Budget Acts of the appropriate fiscal years for the purposes of this program. In addition, this Agreement is subject to any additional restrictions, limitations, or conditions enacted by the Congress or the Legislature that may affect the provisions, terms, or funding of this Agreement in any manner.

3. Limitation of State Liability

Payment for performance by the Contractor shall be dependent upon the availability of future appropriations by the Legislature or Congress for the purposes of this Contract and approval of an itemized Budget. No legal liability on the part of the State for any payment may arise under this Contract until funds are made available, the itemized Budget is received and approved by the State, and the Contractor has received an executed contract.

4. Funding Reduction(s)

- a. If funding for any State fiscal year is reduced or deleted by the Department of Finance, Legislature or Congress for the purposes of this program, the State shall have the option to either:
 - i. Terminate the Contract pursuant to Exhibit D, Article XII, A. of this Agreement, or
 - ii. Offer a contract amendment to the Contractor to reflect the reduced funding for this Contract.
- b. In the event that the State elects to offer an amendment, it shall be mutually understood by both parties that (1) the State reserves the right to determine which contracts, if any, under this program shall be reduced (2) some contracts may be reduced by a greater amount than others, and (3) the State shall determine at its sole

ARTICLE I. FUNDS (Continued)

discretion the amount that any or all of the Contractors shall be reduced for the fiscal year.

E. <u>Interest Earned</u>

- 1. Interest earned on federal advance payments deposited in interest-bearing accounts must be remitted annually to CDA. Interest amounts up to \$500 per year may be retained by the Contractor and subcontractors for administrative expenses. [2 CFR 200.305(b)(9)]
- 2. Interest earned on advances of federal and non-federal funds shall be identified as non-match cash.
- The Contractor must maintain advance payments of federal awards in interest-bearing accounts, unless the following apply: [2 CFR 200.305(b)(8)]
 - a. The Contractor receives less than \$120,000 in federal awards per year
 - b. The best reasonably available interest-bearing account would not be expected to earn interest in excess of \$500 per year on federal cash balances
 - c. The depository would require an average or minimum balance so high that it would not be feasible within the expected federal and non-federal cash resources
 - d. A foreign government or banking system prohibits or precludes interest bearing accounts

F. Program Income

- 1. No Program Income is required under the terms and conditions of this Agreement.
- No fees may be charged for services although contributions or donations may be requested. Signs and literature about HICAP services may indicate that donations are welcome and may suggest donation amounts. HICAP clients are not to be pressured to make donations. All contributions or donations, either in cash or in goods and services, provided specifically to the HICAP, shall be spent on activities related to HICAP. Voluntary contributions received from a client or responsible party

ARTICLE I. FUNDS (Continued)

for services rendered by HICAP shall be reported as Program Income. (Applicable to HICAP program only.)

G. One-Time-Only (OTO) Funds

OTO funds, if any, are non-transferable between funding sources and are to be used for the purposes for which they were originally allocated. This means that OTO funds can only be used in the program in which it was accrued.

H. Matching Contributions

No match is required under the terms and conditions of this Agreement.

I. <u>Administration</u>

Contractor Administration shall be no more than ten percent (10%) of the total program allocation.

ARTICLE II. BUDGET AND BUDGET REVISION

- A. The Contractor shall be compensated for expenses only as itemized in the approved Budget, with the exception of line item budget transfers as noted in F.1. of this Article, and shall not be entitled to payment for these expenses until this Agreement is approved and executed by CDA. The approved Budget is hereby incorporated by reference into this Agreement as a part of Exhibit B.
- B. The Budget must set forth in detail the reimbursable items, unit rates and extended total amounts for each line item. The Contractor's Budget shall include, at a minimum, the following items when reimbursable under this Agreement:
 - 1. Personnel Costs monthly, weekly, or hourly rates, as appropriate, and personnel classifications together with the percentage of time to be charged to this Agreement.
 - 2. Fringe Benefits.
 - 3. Contractual Costs subcontract and consultant cost detail.
 - 4. Indirect Costs.
 - 5. Rent specify square footage and rate.
 - 6. Supplies.

ARTICLE II. BUDGET AND BUDGET REVISION (Continued)

- 7. Equipment detailed descriptions and unit costs.
- 8. In State Travel mileage reimbursement rate, lodging, per diem and other costs.
- 9. Out of State Travel any travel outside the State of California including mileage reimbursement rate, lodging, per diem and other costs.
- 10. Other Costs a detailed list of other operating expenses.
- C. The Budget (Form CDA 229 FA) is due electronically to the Contractor's CDA Fiscal Team Specialist no later than thirty (30) days from the date of the PM transmitting the Budget Display and Contract.
- D. The Contractor shall submit electronically a budget revision thirty (30) days after receiving an amended Budget Display with changes in funding levels, unless otherwise instructed by CDA.
- E. The Contractor shall ensure that the Subcontractor shall submit a budget, which shall be incorporated by reference into the subcontract and will have, at a minimum, the categories listed in Section B, above.

The final date to submit a budget revision is March 1 of the contract period unless otherwise specified by CDA. CDA will not accept any budget revision after the contract period has expired.

F. <u>Line Item Budget Transfers</u>

The Contractor may transfer contract funds between line items under the following terms and conditions:

- 1. The Contractor shall submit a revised budget to CDA for any line item budget transfer of funds that is ten percent (10%) or more of the total budget.
- 2. The Contractor shall maintain a written record of all budget changes and clearly document line item budget changes. The record shall include the date of the transfer, the amount, and the purpose. This record shall be available to CDA upon request and shall be maintained in the same manner as all other financial records.
- G. In the event that programs are changed from direct services to contracted services or contracted services to direct services, the Contractor shall submit a

ARTICLE II. BUDGET AND BUDGET REVISION (Continued)

revised budget to CDA, prior to implementation of said change. An amendment to this Agreement shall be required in accordance with Exhibit D, Article XV.

H. Indirect Costs

- 1. The maximum reimbursement amount allowable for indirect costs is ten percent (10%) of the Contractor's/Subcontractor's direct costs, excluding in-kind contributions and nonexpendable equipment.
- Contractors requesting reimbursement for indirect costs shall retain on file an approved indirect cost rate or an allocation plan documenting the methodology used to determine the indirect costs.
- 3. Indirect costs exceeding the ten percent (10%) maximum may be budgeted as in-kind.
- 4. For Institutes of Higher Education and nonprofit organizations, indirect costs must be classified within two broad categories: "Facilities" and "Administration" (F&A). "Facilities" is defined as depreciation on buildings, equipment and capital improvement, interest on debt associated with certain buildings, equipment and capital improvements, and operations and maintenance expenses. "Administration" is defined as general administration and general expenses such as the director's office, accounting, personnel and all other types of expenditures not listed specifically under one of the subcategories of "Facilities" (including cross allocations from other pools, where applicable) [2 CFR §200.414]

ARTICLE III. PAYMENT

A. The Contractor shall prepare and submit a Report of Expenditures/Request for Funds by the 30th of each month to the CDA Fiscal Team in electronic format, using the calendar provided, unless otherwise specified by CDA.

Monthly Contract Fiscal Reporting Due Dates

RFF Month	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
RFF Due Date	5/30	6/30	7/30	8/30	9/30	10/30	11/30	12/30	1/30	2/28	3/30	4/30
Expenditure Month	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Expenditure Report Due Date	5/30	6/30	7/30	8/30	9/30	10/30	11/30	12/30	1/30	2/28	3/30	4/30

ARTICLE III. PAYMENT (Continued)

The table is a standard request for funds (RFF) and expenditure reporting schedule. If the effective date of this Contract is not July 1, the Contractor's RFF and expenditure reporting will commence with the first month of the term of this Contract period and end with the month preceding the last full month of the Contract.

B. During the Contract period, CDA shall advance funds based on an analysis of current cash needs.

ARTICLE IV. CLOSEOUT

- A. All contractors must submit Closeout Reports to CDA, as instructed by CDA.
- B. All contractors must submit the Report of Property Purchased with Agreement Funds (CDA 32) with the Closeout Report.
- C. Closeout reporting documents must be addressed to the CDA Fiscal Team.

California Department of Aging				Agreement #	
CDA 303 (New 12/05)				Date	
Exhibit B - Budget Detail, Payment Provision	ons, and Closeo	out		Amendment #	-
s	Bud tate Fiscal Year	AL ALIGNMENT #2 dget Display rs 2015-2016 to 2017-2018 015- September 30, 2017			
	Count	ty of Riverside			
2015-2016	Project	Original Allocation *		Total	Net Change
Program Funding					
Federal Trust Fund**	FA2L	64,37	73	64,373	
2016-2017				04,373	
Program Funding					
Federal Trust Fund** 2017-2018	FA2L	31,78	34 -	31,784	
Program Funding					
Federal Trust Fund**	FA2L				
TOTAL FUNDING 2015-2016 to 2017-2018	TAZL		0	0	/E
Program Funding					
Federal Trust Fund**		96,15	7	96.157	
* Administration not to exceed 10% of original allocal	tion			50,101	
**Funds for this contract are provided by using the fo CFDA# Project Title	llowing Centers for	Medicare & Medicaid Services gr	rant:		
93.626 SHIP Options Counseling for Medicare/Medica	id.	Award #	Effective Date		
- Addition of Micological	¥	1N1CMS331417-01-00	5/8/2015		Page 9

State of California

ARTICLE I. DEFINITIONS AND RESOLUTIONS OF LANGUAGE CONFLICTS

A. General Definitions

- 1. "Agreement" or "Contract" means the Standard Agreement; (Std. 213); Exhibits A, B, C, D and E, an approved Budget as identified in Exhibit B, and, if applicable, a Work Plan or Budget Narrative, which are hereby incorporated by reference, amendments, and any other documents incorporated by reference; unless otherwise provided for in this Article.
- 2. "Contractor" means the Area Agency on Aging (AAA) awarded funds under this Agreement and is accountable to the State and/or federal government for use of these funds and is responsible for executing the provisions for services provided under this Agreement.
- 3. "CCR" means California Code of Regulations.
- 4. "CFR" means Code of Federal Regulations.
- 5. "Data Universal Numbering System (DUNS) number" means the nine-digit number established and assigned by Dun and Bradstreet, Inc., to uniquely identify business entities.
- 6. "Cal. Gov. Code" means California Government Code.
- 7. "OMB" means Office of Management and Budget.
- 8. "PCC" means the Public Contract Code.
- 9. "Reimbursable item" also means "allowable cost" and "compensable item".
- 10. "State" and "Department" mean the State of California and the California Department of Aging (CDA) interchangeably.
- 11. "Subcontractor" means the legal entity that receives funds from the Contractor to carry out part of a federal award identified in this Agreement.
- 12. Subcontract means any form of legal agreement between the Contractor and the Subcontractor, including an agreement that the Contractor considers a contract, including vendor type Agreements for providing goods or services under this Agreement.
- 13. "U.S.C." means United States Code.
- 14. "Welf. & Inst. Code" means Welfare and Institutions Code.

ARTICLE I. DEFINITIONS AND RESOLUTIONS OF LANGUAGE CONFLICTS (Continued)

B. Resolution of Language Conflicts

The terms and conditions of this federal award and other requirements have the following order of precedence, if there is any conflict in what they require:

- 1. The Grant Terms and Conditions
- 2. Other applicable federal statutes and their implementing regulations
- 3. If applicable, the Older Californians Act and other California State codes and regulations
- 4. Standard Agreement (Std. 213), all Exhibits and any amendments thereto
- 5. Any other documents incorporated herein by reference including, if applicable, the federal HHS terms and conditions found in Part II of the HHS Grant Policy Statement http://www.hhs.gov/asfr/ogapa/aboutog/hhsgps107.pdf
- 6. Program memos and other guidance issued by CDA

ARTICLE II. ASSURANCES

A. Law, Policy and Procedure, Licenses, and Certificates

The Contractor agrees to administer this Agreement and require any subcontractors to administer their subcontracts in accordance with this Agreement, and with all applicable local, State, and federal laws and regulations including, but not limited to, discrimination, wages and hours of employment, occupational safety, and to fire, safety, health, and sanitation regulations, directives, guidelines, and/or manuals related to this Agreement and resolve all issues using good administrative practices and sound judgment. The Contractor and its subcontractors shall keep in effect all licenses, permits, notices, and certificates that are required by law.

B. <u>Subcontracts</u>

The Contractor shall require language in all subcontracts to require all subcontractors to comply with all applicable State and federal laws.

C. <u>Nondiscrimination</u>

The Contractor shall comply with all federal statutes relating to nondiscrimination. These include those statutes and laws contained in the Contractor Certification Clauses (CCC 307), which is hereby incorporated by reference. In addition, the

ARTICLE II. ASSURANCES (Continued)

Contractor shall comply with the following:

1. Equal Access to Federally-Funded Benefits, Programs and Activities

The Contractor shall ensure compliance with Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d; 45 CFR Part 80), which prohibits recipients of federal financial assistance from discriminating against persons based on race, color, religion, or national origin.

2. Equal Access to State-Funded Benefits, Programs and Activities

The Contractor shall, unless exempted, ensure compliance with the requirements of Cal Gov Code § 11135 to 11139.5; 22 CCR 98000 et seq., which prohibit recipients of state financial assistance from discriminating against persons based on race, national origin, ethnic group identification, religion, age, sex, sexual orientation, color, or disability [22 CCR 98323 Chapter 182, Statutes of 2006]

- 3. The Contractor assures the State that it complies with the Americans with Disabilities Act (ADA) of 1990, which prohibits discrimination on the basis of disability, as well as all applicable regulations and guidelines issued pursuant to the ADA (42 U.S.C. 12101 et seq.).
- 4. The Contractor agrees to include these requirements in all contracts it enters into with subcontractors to provide services pursuant to this Agreement.

D. Standards of Work

The Contractor agrees that the performance of work and services pursuant to the requirements of this Agreement shall conform to accepted professional standards.

E. Conflict of Interest

1. The Contractor shall prevent employees, consultants, or members of governing bodies from using their positions for purposes including, but not limited to, the selection of subcontractors, that are, or give the appearance of being, motivated by a desire for private gain for themselves or others, such as family, business, or other ties. In the event that the State determines that a conflict of interest exists, any increase in costs associated with the conflict of interest may be disallowed by the State and such conflict may constitute grounds for termination of the Agreement.

ARTICLE II. ASSURANCES (Continued)

This provision shall not be construed to prohibit employment of persons with whom the Contractor's officers, agents, or employees have family, business, or other ties, so long as the employment of such persons does not result in a conflict of interest (real or apparent) or increased costs over those associated with the employment of any other equally qualified applicant, and such persons have successfully competed for employment with the other applicants on a merit basis.

F. <u>Covenant Against Contingent Fees</u>

- 1. The Contractor warrants that no person or selling agency has been employed or retained to solicit this Agreement. There has been no agreement to make commission payments in order to obtain this Agreement.
- 2. For breach or violation of this warranty, the State shall have the right to terminate this Agreement without liability or at its discretion to deduct from the Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingency fee.

G. Payroll Taxes and Deductions

The Contractor shall promptly forward payroll taxes, insurances, and contributions, including State Disability Insurance, Unemployment Insurance, Old Age Survivors Disability Insurance, and federal and State income taxes withheld, to designated governmental agencies as required by law.

H. Facility Construction or Repair

Funds from this Agreement are not allowed to be used for facility construction or repair.

I. Contracts in Excess of \$100,000

If all funding provided herein exceeds \$100,000, the Contractor shall comply with all applicable orders or requirements issued under the following laws:

- 1. Clean Air Act, as amended [42 U.S.C. 7401]
- 2. Clean Water Act, as amended [33 U.S.C. 1251]
- 3. Federal Water Pollution Control Act, as amended [33 U.S.C. 1251, et seq.]
- 4. Environmental Protection Agency Regulations [40 CFR, Part 29] [Executive Order 11738]

ARTICLE II. ASSURANCES (Continued)

5. Public Contract Code Section 10295.3

J. Debarment, Suspension, and Other Responsibility Matters

- 1. The Contractor certifies to the best of its knowledge and belief, that it and its subcontractors:
 - a. Are not presently debarred, suspended, proposed for disbarment, declared ineligible, or voluntarily excluded from covered transactions by any federal department or agency. [45 CFR 92.35]
 - b. Have not, within a three-year period preceding this Agreement, been convicted of, or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, State, or local) transaction or contract under a public transaction; violation of federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property.
 - c. Are not presently indicted for, or otherwise criminally or civilly charged by a governmental entity (federal, State, or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification.
 - d. Have not, within a three-year period preceding this Agreement, had one or more public transactions (federal, State, or local) terminated for cause or default.
- 2. The Contractor shall report immediately to CDA in writing, any incidents of alleged fraud and/or abuse by either the Contractor or subcontractors.
- 3. The Contractor shall maintain any records, documents, or other evidence of fraud and abuse until otherwise notified by CDA.
- 4. The Contractor agrees to timely execute any and all amendments to this Agreement or other required documentation relating to the Subcontractor's debarment/suspension status.

K. Agreement Authorization

1. If a public entity, the Contractor shall submit to CDA a copy of an approved resolution, order, or motion referencing this Agreement number authorizing execution of this Agreement. If a private nonprofit entity, the

ARTICLE II. ASSURANCES (Continued)

Contractor shall submit to CDA an authorization by the Board of Directors to execute this Agreement, referencing this Agreement number.

- 2. These documents, including minute orders must also identify the action taken.
- 3. Documentation in the form of a resolution, order, or motion by the Governing Board of the AAA is required for the original and each subsequent amendment to this Agreement. This requirement may also be met by a single resolution from the Governing Board of the Contractor authorizing the AAA Director or designee to execute the original and all subsequent amendments to this Agreement.

L. Contractor's Staff

- 1. The Contractor shall maintain adequate staff to meet the Contractor's obligations under this Agreement.
- 2. This staff shall be available to the State for training and meetings which the State may find necessary from time to time.

M. <u>DUNS Number and Related Information</u>

- 1. The DUNS number must be provided to CDA prior to the execution of this Agreement.
- 2. The Contractor must keep the DUNS number and related updates on the website at https://www.sam.gov/sam/helpPage/SAM_Reg_Status_Help_Page.html.
- 3. The Contractor shall review all DUNS information to ensure it is up-to-date and the DUNS number status is "active".
- 4. If CDA cannot access the Contractor's DUNS information related to this federal subaward on the Federal Funding Accountability and Transparency Act Subaward Reporting System (SAM.gov) due to errors in the Contractor's data entry for its DUNS number, the Contractor must immediately update the information as required.

N. Corporate Status

1. The Contractor shall be a public entity, private nonprofit entity, or Joint Powers Authority (JPA). If a private nonprofit corporation or JPA, the Contractor shall be in good standing with the Secretary of State of

ARTICLE II. ASSURANCES (Continued)

California and shall maintain that status throughout the term of this Agreement.

- 2. The Contractor shall ensure that any subcontractors providing services under this Agreement shall be of sound financial status. Any subcontracting private entity or JPA shall be in good standing with the Secretary of State of California and shall maintain that status throughout the term of this Agreement.
- 3. Failure to maintain good standing by the contracting entity shall result in suspension or termination of this Agreement with CDA until satisfactory status is restored. Failure to maintain good standing by a subcontracting entity shall result in suspension or termination of the subcontract by the Contractor until satisfactory status is restored.

O. Lobbying Certification

The Contractor, by signing this Agreement, hereby certifies to the best of its knowledge and belief, that:

- 1. No federally appropriated funds have been paid or will be paid, by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of any agency; a Member of Congress; an officer or employee of Congress; or an employee of a Member of Congress; in connection with the awarding of any federal contract; the making of any federal grant; the making of any federal loan; the entering into of any cooperative agreement; and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
- 2. If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any federal agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the Contractor shall complete and submit Standard Form-LLL, Disclosure Form to Report Lobbying, in accordance with its instructions.
- 3. The Contractor shall require that the language of this certification be included in the award documents for all subcontracts at all tiers (including contracts under grants, loans, and cooperative agreements which exceed \$100,000) and that all subcontractors shall certify and disclose accordingly.

ARTICLE II. ASSURANCES (Continued)

- 4. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into.
- 5. This certification is a prerequisite for making or entering into this transaction imposed by 31 U.S.C. 1352.
- 6. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

ARTICLE III. AGREEMENT

A copy of this executed Agreement is on file and available for inspection at the California Department of Aging, 1300 National Drive, Suite 200, Sacramento, California 95834.

ARTICLE IV. COMMENCEMENT OF WORK

Should the Contractor or subcontractor begin work in advance of receiving notice that this Agreement is approved, that work may be considered as having been performed at risk as a mere volunteer and may not be reimbursed or compensated.

ARTICLE V. SUBCONTRACTS

- A. The Contractor is responsible for carrying out the terms of this Agreement, including the satisfaction, settlement, and resolution of all administrative, programmatic, and fiscal aspects of the program(s), including issues that arise out of any subcontracts, and shall not delegate or contract these responsibilities to any other entity. This includes, but is not limited to, disputes, claims, protests of award, or other matters of a contractual nature. The Contractor's decision is final and the Subcontractor has no right of appeal to CDA.
- B. In the event any subcontractor is utilized by the Contractor for any portion of this Agreement, the Contractor shall retain the prime responsibility for all the terms and conditions set forth, including but not limited to, the responsibility for preserving the State's copyrights and rights in data in accordance with Article XIX of this Exhibit, for handling property in accordance with Article VII of this Exhibit, and ensuring the keeping of, access to, availability of, and retention of records of subcontractors in accordance with Article VI. of this Exhibit.
- C. Funds for this Agreement shall not be obligated in any subcontracts for services beyond the ending date of this Agreement.
- D. The Contractor shall have no authority to contract for, or on behalf of, or incur obligations on behalf of the State.

ARTICLE V. SUBCONTRACTS (Continued)

- E. Copies of subcontracts, Memorandums and/or Letters of Understanding shall be on file with the Contractor and shall be made available for review at the request of CDA.
- F, The Contractor shall monitor the insurance requirements of its subcontractors in accordance with Article XI of this Exhibit.
- G. The Contractor shall require language in all subcontracts to require all subcontractors to indemnify, defend, and save harmless the Contractor, its officers, agents, and employees from any and all claims and losses accruing to or resulting from any subcontractors, suppliers, laborers, and any other person, firm, or corporation furnishing or supplying work services, materials, or supplies in connection with any activities performed for which funds from this Agreement were used and from any and all claims and losses accruing or resulting to any person, firm, or corporation who may be injured or damaged by the Subcontractor(s) in the performance of this Agreement.
- H. The Contractor shall ensure that the Subcontractor will complete all reporting and expenditure documents requested by CDA. These reporting and expenditure documents shall be sent to the Contractor in a timely manner and at intervals as determined by CDA.
- I. Prior to the awarding of a subcontract to any for-profit entity, the Contractor shall submit the following to CDA for review and approval:
 - 1. The Request For Proposal or Invitation For Bid.
 - 2. All bid proposals received.
 - 3. The proposal or bid evaluation documentation, along with the Contractor's rationale for awarding the subcontract to a for-profit entity. [22 CCR 7362]

Where a program may be subcontracted to a for-profit organization, the Contractor should include in its contract with the for-profit entity, a requirement for performance of a program-specific audit of the subcontracted program by an independent audit firm.

- J. The Contractor shall require all subcontractors to maintain adequate staff to meet the Subcontractor's Agreement with the Contractor. This staff shall be available to the State for training and meetings which the State may find necessary from time to time.
- K. If a private nonprofit corporation, the Subcontractor shall be in good standing with the Secretary of State of California and shall maintain that status throughout the term of the Agreement.

ARTICLE V. SUBCONTRACTS (Continued)

L. The Contractor shall refer to 2 CFR Part 200, Subpart F Audit Requirements [formerly OMB Circular A-133] in making a determination if a subcontractor relationship exists. If such a relationship exists, then the Contractor shall follow the procurement requirements in the applicable OMB Circular.

ARTICLE VI. RECORDS

- Α., The Contractor shall maintain complete records which shall include, but not be limited to, accounting records, contracts, agreements, a reconciliation of the "Financial Closeout Report" (CDA Closeout) to the audited financial statements, single audit report, and general ledgers, and a summary worksheet identifying the results of performing an audit resolution of its subcontractors in accordance with Article X. of this Exhibit. This includes the following: Letters of Agreement, insurance documentation, Memorandums and/or Letters of Understanding, patient or client records, and electronic files of its activities and expenditures hereunder in a form satisfactory to the State. All records pertaining to this Agreement must be made available for inspection and audit by the State or its duly authorized agents, at any time during normal business hours. All such records, including confidential records, must be maintained and made available by the Contractor: (1) until an audit has occurred and an audit resolution has been issued or unless otherwise authorized in writing by CDA's Audit Branch, (2) for such longer period, if any, as is required by applicable statute, by any other clause of this Agreement, or by Sections B and C of this Article, and (3) for such longer period as CDA deems necessary.
- B. If this Agreement is completely or partially terminated, the records relating to the work terminated shall be preserved and made available for the same periods as specified in Section A above. The Contractor shall ensure that any resource directories and all client records remain the property of CDA upon termination of this Agreement, and are returned to CDA or transferred to another contractor as instructed by CDA.
- C. In the event of any litigation, claim, negotiation, audit exception, or other action involving the records, all records relative to such action shall be maintained and made available until every action has been cleared to the satisfaction of the State and is so stated in writing to the Contractor.
- D. Adequate source documentation of each transaction shall be maintained relative to the allowability of expenditures reimbursed by the State under this Agreement. If the allowability of expenditures cannot be determined because records or documentation of the Contractor are nonexistent or inadequate according to guidelines set forth in 2 CFR §200.302, the expenditures will be questioned in the audit and may be disallowed by the State during the audit resolution process.

ARTICLE VI. RECORDS (Continued)

E. All records containing confidential information shall be handled in a confidential manner in accordance with the requirements for information integrity and security, and in accordance with guidelines set forth in this Article, and Article XVIII. After the authorized period has expired, confidential records shall be shredded and disposed of in a manner that will maintain confidentiality.

ARTICLE VII. PROPERTY

- A. Unless otherwise provided for in this Article, property refers to all assets used in operation of this Agreement.
 - 1. Property includes land, buildings, improvements, machinery, vehicles, furniture, tools, and intangibles, etc.
 - 2. Property does not include consumable office supplies such as paper, pencils, toner cartridges, file folders, etc.
- B. Property meeting all of the following criteria is subject to the reporting requirements:
 - 1. Has a normal useful life of at least one (1) year
 - 2. Has a unit acquisition cost of at least \$500 (a desktop or laptop setup, including all peripherals is considered a unit, if purchased as a unit)
 - 3. Is used to conduct business under this Agreement
- C. Additions, improvements, and betterments to assets meeting all of the conditions in Section B above must also be reported. Additions typically involve physical extensions of existing units. Improvements and betterments typically do not increase the physical size of the asset. Instead, improvements and betterments enhance the condition of an asset (e.g., extend life, increase service capacity, and lower operating costs). Examples of assets that might be improved and bettered include roads, bridges, curbs and gutters, tunnels, parking lots, streets and sidewalks, drainage, and lighting systems.
- D. Intangibles are property which lack physical substance but give valuable rights to the owner. Examples of intangible property include patents, copyrights, leases, and computer software. By contrast, hardware consists of tangible equipment (e.g., computer printer, terminal, etc.). Costs include all amounts incurred to acquire and to ready the intangible asset for its intended use. Typical intangible property costs include the purchase price, legal fees, and other costs incurred to obtain title to the asset.
- E. The Contractor shall keep track of property purchased with funds from this Agreement, and submit to CDA annually with the Closeout, in electronic form, a

ARTICLE VII. PROPERTY (Continued)

cumulative inventory of all property furnished or purchased by either the Contractor or the Subcontractor with funds awarded under the terms of this Agreement or any predecessor Agreement for the same purpose. The Contractor shall use the electronic version of the Report of Property Furnished/Purchased with Agreement Funds (CDA 32) to report property to CDA, unless otherwise directed by CDA.

The Contractor shall record the following information when property is acquired:

- 1. Date acquired
- 2. Item description (include model number)
- 3. CDA tag number or other tag identifying it as CDA property
- 4. Serial number (if applicable)
- 5. Purchase cost or other basis of valuation
- 6. Fund source

F. Disposal of Property

- 1. Prior to disposal of any property purchased by the Contractor or the Subcontractor with funds from this Agreement or any predecessor Agreement, the Contractor must obtain approval from CDA for all items with a unit cost of \$500 or more. Disposition, which includes sale, tradein, discarding, or transfer to another agency may not occur until approval is received from CDA. The Contractor shall email to CDA the electronic version of the Request to Dispose of Property (CDA 248). CDA will then instruct the AAA on disposition of the property. Once approval for disposal has been received from CDA, the item(s) shall be removed from the Contractor's inventory report.
- 2. The Contractor must remove all confidential, sensitive, or personal information from CDA property prior to disposal, including removal or destruction of data on computing devices with digital memory and storage capacity. This includes, but is not limited to magnetic tapes, flash drives, personal computers, personal digital assistants, cell or smart phones, multi-function printers, and laptops.
- G. The Contractor shall immediately investigate and within five (5) days fully document the loss, destruction, or theft of such property.

ARTICLE VII. PROPERTY (Continued)

- H. The State reserves title to all State-purchased or financed property not fully consumed in the performance of this Agreement, unless otherwise required by federal law or regulations or as otherwise agreed by the parties.
- I. The Contractor shall exercise due care in the use, maintenance, protection, and preservation of such property during the period of the project, and shall assume responsibility for replacement or repair of such property during the period of the project, or until the Contractor has complied with all written instructions from CDA regarding the final disposition of the property.
- J. In the event of the Contractor's dissolution or upon termination of this Agreement, the Contractor shall provide a final property inventory to the State. The State reserves the right to require the Contractor to transfer such property to another entity, or to the State.
- K. To exercise the above right, no later than one hundred twenty (120) days after termination of this Agreement or notification of the Contractor's dissolution, the State will issue specific written disposition instructions to the Contractor.
- L. The Contractor shall use the property for the purpose for which it was intended under the Agreement. When no longer needed for that use, the Contractor shall use it, if needed, and with written approval of the State for other purposes in this order:
 - 1. Another CDA program providing the same or similar service.
 - 2. Another CDA-funded program.
- M. The Contractor may share use of the property and equipment or allow use by other programs, upon written approval from CDA. As a condition of the approval, CDA may require reimbursement under this Agreement for its use.
- N. The Contractor or subcontractors shall not use equipment or supplies acquired under this Agreement with federal and/or State monies for personal gain or to usurp the competitive advantage of a privately-owned business entity.
- O. If purchase of equipment is a reimbursable item, the equipment to be purchased will be specified in the budget.
- P. The Contractor shall include the provisions contained in this Article in all its subcontracts awarded under this Agreement.

ARTICLE VIII. ACCESS

The Contractor shall provide access to the federal or State contracting agency, the California State Auditor, the Comptroller, General of the United States, or any of their duly authorized federal or State representatives to any books, documents, papers, and records of the Contractor or subcontractor which are directly pertinent to this specific Agreement for the purpose of making an audit, examination, excerpts, and transcriptions. The Contractor shall include this requirement in its subcontracts.

ARTICLE IX. MONITORING AND EVALUATION

- A. Authorized State representatives shall have the right to monitor and evaluate the Contractor's administrative, fiscal and program performance pursuant to this Agreement. Said monitoring and evaluation may include, but is not limited to, administrative processes, fiscal, data and procurement components. This will include policies, procedures, procurement, audits, inspections of project premises, and interviews of project staff and participants.
- B. The Contractor shall cooperate with the State in the monitoring and evaluation processes, which include making any administrative, program and fiscal staff available during any scheduled process.
- C. The Contractor shall monitor contracts and subcontracts to ensure compliance with laws, regulations, and the provisions of contracts that may have a direct and/or material effect on each of its major programs.
- D. The Contractor is responsible for maintaining supporting documentation including financial and statistical records, contracts, subcontracts, monitoring reports, and all other pertinent records until an audit has occurred and an audit resolution has been issued or unless otherwise authorized in writing by CDA.

ARTICLE X. AUDITS

A. Contractors that expend \$750,000 or more in federal funds shall arrange for an audit to be performed as required by the Single Audit Act of 1984, Public Law 98-502; the Single Audit Act Amendments of 1996, Public Law 104-156; and 2 CFR 200.501 to 200.521 [formerly OMB Circular A-133]. A copy shall be submitted to the:

California Department of Aging Attention: Audit Branch 1300 National Drive, Suite 200 Sacramento, California 95834

ARTICLE X. AUDITS (Continued)

The copy shall be submitted within thirty (30) days after receipt of the Auditor's report or nine (9) months after the end of the audit period, whichever occurs first, or unless a longer period is agreed to in advance by the cognizant or oversight agency.

For purposes of reporting, the Contractor shall ensure that State-funded expenditures are displayed discreetly along with the related federal expenditures in the single audit report's "Schedule of Expenditures of Federal Awards" (SEFA) under the Catalog of Federal Domestic Assistance (CFDA) number.

For State contracts that do not have CFDA numbers, the Contractor shall ensure that the State-funded expenditures are discreetly identified in the SEFA by the appropriate program name, identifying grant/contract number, and as passed through CDA.

- B. The Contractor shall perform a reconciliation of the "Financial Closeout Report" to the audited financial statements, single audit, and general ledgers. The reconciliation shall be maintained and made available for CDA review.
- C. The Contractor shall have the responsibility for resolving its contracts with subcontractors to determine whether funds provided under this Agreement are expended in accordance with applicable laws, regulations, and provisions of contracts or agreements.

Contract resolution includes:

- 1. Ensuring that subcontractors expending \$750,000 or more, in federal awards during the Subcontractor's fiscal year have met the audit requirements of 2 CFR §200.501-§200.521 [formerly OMB Circular A-133] as summarized in Section D and E of this Article.
- 2. Issuing a management decision on audit findings within six (6) months after receipt of the Subcontractor's single audit report and ensuring that the Subcontractor takes appropriate and timely corrective action.
- 3. Reconciling expenditures reported to the Contractor to the amounts identified in the single audit or other type of audit if the Subcontractor was not subject to the single audit requirements. For a subcontractor who was not required to obtain a single audit and did not obtain another type of audit, the reconciliation of expenditures reported to the Contractor must be accomplished through performing alternative procedures (e.g., risk assessment [2 CFR 200.331], documented review of financial statements, and documented expense verification, including match, etc.).

ARTICLE X. AUDITS (Continued)

- 4. When alternative procedures are used, the Contractor shall perform financial management system testing, which provides, in part, for the following:
 - a. Accurate, current, and complete disclosure of the financial results of each federal award or program.
 - b. Records that identify adequately the source and application of funds for each federally funded activity.
 - c. Effective control over, and accountability for, all funds, property, and other assets to ensure these items are used solely for authorized purposes.
 - d. Comparison of expenditures with budget amounts for each federal award.
 - e. Written procedures to implement the requirements of 2 CFR 200.305.
 - f. Written procedures for determining the allowability of costs in accordance with 2 CFR Part 200, Subpart E—Cost Principles.

[2 CFR 200.302]

- 5. The Contractor shall document system and expense testing to show an acceptable level of reliability, including a review of actual source documents.
- 6. Determining whether the results of the reconciliations performed necessitate adjustment of the Contractor's own records.
- D. The Contractor shall ensure that subcontractor single audit reports meet 2 CFR Part 200, Subpart F Audit Requirements [formerly OMB Circular A-133] requirements:
 - 1. Performed timely not less frequently than annually and a report submitted timely. The audit is required to be submitted within thirty (30) days after receipt of the Auditor's report or nine (9) months after the end of the audit period, whichever occurs first. [2 CFR 200 512]
 - Properly procured use procurement standards for auditor selection
 [2 CFR 200.509]

ARTICLE X. AUDITS (Continued)

- 3. Performed in accordance with Generally Accepted Government Auditing Standards. [2 CFR 200.514]
- 4. All inclusive includes an opinion (or disclaimer of opinion) of the financial statements; a report on internal control related to the financial statements and major programs; an opinion (or disclaimer of opinion) on compliance with laws, regulations, and the provisions of contracts; and the schedule of findings and questioned costs. [2 CFR 200.515]
- 5. Performed in accordance with provisions applicable to this program as identified in [2 CFR Part 200, Subpart F Audit Requirements] [formerly OMB Circular A-133 Compliance Supplement].
- E. Requirements identified in Sections D and E of this Article shall be included in contracts with the Subcontractor. Further, the Subcontractor shall be required to include in its contract with the independent Auditor that the Auditor will comply with all applicable audit requirements/standards; CDA shall have access to all audit reports and supporting work papers, and CDA has the option to perform additional work, as needed.
- F. The Contractor shall prepare a summary worksheet of results from the contract resolutions performed of all subcontractors. The summary worksheet shall include, but not be limited to, contract amounts; amounts resolved; amounts of match verified, resolution of variances; recovered amounts; whether an audit was relied upon or the Contractor performed an independent expense verification review (alternative procedures) of the Subcontractor in making a determination; whether audit findings were issued; and, if applicable, issuance date of the management letter; and any communication or follow-up performed to resolve the findings.
- G. A reasonably proportionate share of the costs of audits required by, and performed in accordance with the Single Audit Act Amendments of 1996, as implemented by requirements of this part, are allowable. However, the following audit costs are unallowable:
 - 1. Any costs when audits required by the Single Audit Act and 2 CFR Part 200, Subpart F—Audit Requirements have not been conducted or have been conducted but not in accordance therewith; and
 - 2. Any costs of auditing a non-federal entity that is exempted from having an audit conducted under the Single Audit Act and 2 CFR Part 200, Subpart F Audit Requirements because its expenditures under federal awards are less than \$750,000 during the non-federal entity's fiscal year.

ARTICLE X. AUDITS (Continued)

- a. The costs of a financial statement audit of a non-federal entity that does not currently have a federal award may be included in the indirect cost pool for a cost allocation plan or indirect cost proposal
- b. Pass-through entities may charge federal awards for the cost of agreed-upon-procedures engagements to monitor subcontractors who are exempted from the requirements of the Single Audit Act and 2 CFR Part 200, Subpart F—Audit Requirements. This cost is allowable only if the agreed-upon procedures engagements are conducted in accordance with Generally Accepted Government Auditing Standards (GAGAS) attestation standards, paid for and arranged by the pass-through entity, and limited in scope to one or more of the following types of compliance requirements: activities allowed or unallowed; allowable costs/cost principles; eligibility; and reporting. [2 CFR 200.425]
- H. The Contractor shall cooperate with and participate in any further audits which may be required by the State.

ARTICLE XI. INSURANCE

- A. Prior to commencement of any work under this Agreement, the Contractor shall provide for the term of this Agreement, the following insurance:
 - 1. General liability of not less than \$1,000,000 per occurrence for bodily injury and property damage combined. Higher limits may be required by the State in cases of higher than usual risks.
 - 2. Automobile liability including non-owned auto liability, of not less than \$1,000,000 for volunteers and paid employees providing services supported by this Agreement.
 - 3. If applicable, or unless otherwise amended by future regulation, the Contractor and subcontractors shall comply with the Public Utilities Commission General Order No. 115-F which requires higher levels of insurance for charter-party carriers of passengers and is based on seating capacity as follows:
 - a. \$750,000 if seating capacity is under 8
 - b. \$1,500,000 if seating capacity is 8 15
 - c. \$5,000,000 if seating capacity is over 15

ARTICLE XI. INSURANCE (Continued)

- 4. Professional liability of not less than \$1,000,000 as it appropriately relates to the services rendered. Coverage shall include medical malpractice and/or errors and omissions. (All programs except Title V).
- B. The insurance will be obtained from an insurance company acceptable to the Department of General Services, Office of Risk and Insurance Management (DGS, ORIM), or be provided through partial or total self-insurance acceptable to the Department of General Services (DGS).
- C. Evidence of insurance shall be in a form and content acceptable to DGS, ORIM.
- D. The Contractor shall notify the State within five (5) business days of any cancellation, non-renewal, or material change that affects required insurance coverage.
- E. Insurance obtained through commercial carriers shall meet the following requirements:
 - 1. The Certificate of Insurance shall provide the statement: "The Department of Aging, State of California, its officers, agents, employees, and servants are included as additional insureds, with respect to work performed for the State of California under this Agreement." Professional liability coverage is exempt from this requirement.
 - CDA shall be named as the certificate holder and CDA's address must be listed on the certificate.
- F. The insurance provided herein shall be in effect at all times during the term of this Agreement. In the event the insurance coverage expires during the term of this Agreement, the Contractor agrees to provide CDA, at least thirty (30) days prior to the expiration date, a new Certificate of Insurance evidencing insurance coverage as provided herein for a period not less than the remaining Agreement term or for a period not less than one (1) year. In the event the Contractor fails to keep in effect at all times said insurance coverage, CDA may, in addition to any other remedies it may have, terminate this Agreement.
- G. The Contractor shall require its subcontractors under this Agreement, other than units of local government which are similarly self-insured, to maintain adequate insurance coverage for general liability, Worker's Compensation liabilities, and if appropriate, auto liability including non-owned auto and professional liability, and further, the Contractor shall require all of its subcontractors to hold the Contractor harmless. The Subcontractor's Certificate of Insurance for general and auto liability shall also name the Contractor, not the State, as the certificate holder and additional insured. The Contractor shall maintain Certificates of Insurance for all of its subcontractors.

ARTICLE XI. INSURANCE (Continued)

- H. A copy of each appropriate Certificate of Insurance or letter of self-insurance, referencing this Agreement number shall be submitted to CDA with this Agreement.
- I. The Contractor shall be insured against liability for Worker's Compensation or undertake self-insurance in accordance with the provisions of the Labor Code and the Contractor affirms to comply with such provisions before commencing the performance of the work under this Agreement. [Labor Code Section 3700].

ARTICLE XII. TERMINATION

A. <u>Termination Without Cause</u>

CDA may terminate performance of work under this Agreement, in whole or in part, without cause, if CDA determines that a termination is in the State's best interest. CDA may terminate the Agreement upon ninety (90) days written notice to the Contractor. The Notice of Termination shall specify the extent of the termination and shall be effective ninety (90) days from the delivery of the Notice. The parties agree that if the termination of the Contract is due to a reduction or deletion of funding by the Department of Finance (DOF), Legislature or Congress, the Notice of Termination shall be effective thirty (30) days from the delivery of the Notice. The Contractor shall submit to CDA a Transition Plan as specified in Exhibit E of this Agreement. The parties agree that for the terminated portion of the Agreement, the remainder of Agreement shall be deemed to remain in effect and is not void.

B. <u>Termination for Cause</u>

CDA may terminate, in whole or in part, for cause the performance of work under this Agreement. CDA may terminate the Agreement upon thirty (30) days written notice to the Contractor. The Notice of Termination shall be effective thirty (30) days from the delivery of the Notice of Termination unless the grounds for termination are due to threat to life, health or safety of the public and in that case, the termination shall take effect immediately. The Contractor shall submit to CDA a Transition Plan as specified in Exhibit E of this Agreement. The grounds for termination for cause shall include, but are not limited to, the following:

- In case of threat of life, health or safety of the public, termination of the Agreement shall be effective immediately.
- 2. A violation of the law or failure to comply with any condition of this Agreement.
- 3. Inadequate performance or failure to make progress so as to endanger performance of this Agreement.

ARTICLE XII. TERMINATION (Continued)

- 4. Failure to comply with reporting requirements.
- 5. Evidence that the Contractor is in an unsatisfactory financial condition as determined by an audit of the Contractor or evidence of a financial condition that endangers performance of this Agreement and/or the loss of other funding sources.
- 6. Delinquency in payment of taxes or payment of costs for performance of this Agreement in the ordinary course of business.
- 7. Appointment of a trustee, receiver, or liquidator for all or a substantial part of the Contractor's property, or institution of bankruptcy, reorganization or the arrangement of liquidation proceedings by or against the Contractor.
- 8. Service of any writ of attachment, levy of execution, or commencement of garnishment proceedings against the Contractor's assets or income.
- 9. The commission of an act of bankruptcy.
- 10. Finding of debarment or suspension. [Article II J]
- 11. The Contractor's organizational structure has materially changed.
- 12. CDA determines that the Contractor may be considered a "high risk" agency as described in 45 CFR 92.12 for local government and 45 CFR 74.14 for non-profit organizations. If such a determination is made, the Contractor may be subject to special conditions or restrictions.

C. <u>Contractor's Obligation After Notice of Termination</u>

After receipt of a Notice of Termination, and except as directed by CDA, the Contractor shall immediately proceed with the following obligations, as applicable, regardless of any delay in determining or adjusting any funds due under this clause.

The Contractor shall:

- 1. Stop work as specified in the Notice of Termination.
- 2. Place no further subcontracts for materials or services, except as necessary, to complete the continued portion of the contract.
- 3. Terminate all subcontracts to the extent they relate to the work terminated.

ARTICLE XII. TERMINATION (Continued)

4. Settle all outstanding liabilities and termination settlement proposals arising from the termination of subcontracts, (the approval or ratification of which will be final for purposes of this clause).

D. Effective Date

Termination of this Agreement shall take effect immediately in the case of an emergency such as threat to life, health, or safety of the public. The effective date for Termination with Cause or for funding reductions is thirty (30) days and Termination without Cause is ninety (90) days subsequent to written notice to the Contractor. The notice shall describe the action being taken by CDA, the reason for such action and, any conditions of the termination, including the date of termination.

E. Notice of Intent to Terminate by Contractor

In the event the Contractor no longer intends to provide services under this Agreement, the Contractor shall give CDA Notice of Intent to Terminate. Such notice shall be given in writing to CDA at least one hundred eighty (180) days prior to the proposed termination date. Unless mutually agreed upon, the Contractor does not have the authority to terminate the Agreement. The Notice of Intent to Terminate shall include the reason for such action and the anticipated last day of work. The Contractor shall submit a Transition Plan in accordance with Exhibit E.

F. In the Event of a Termination Notice

CDA will present written notice to the Contractor of any condition, such as, but not limited to, transfer of clients, care of clients, return of unspent funds; and disposition of property, which must be met prior to termination.

ARTICLE XIII. REMEDIES

The Contractor agrees that any remedy provided in this Agreement is in addition to and not in derogation of any other legal or equitable remedy available to CDA as a result of breach of this Agreement by the Contractor, whether such breach occurs before or after completion of the project.

ARTICLE XIV. DISSOLUTION OF ENTITY

The Contractor shall notify CDA immediately of any intention to discontinue existence of the entity or to bring an action for dissolution.

ARTICLE XV. AMENDMENTS, REVISIONS OR MODIFICATIONS

- A. No amendment or variation of the terms of this Agreement shall be valid unless made in writing, signed and approved through the State amendment process in accordance with the State Contract Manual. No oral understanding or agreement not incorporated in this Agreement is binding on any of the parties.
- B. The State reserves the right to revise, waive, or modify the Agreement to reflect any restrictions, limitations, or conditions enacted by Congress or the Legislature or as directed by the Executive Branch of State government.

ARTICLE XVI. NOTICES

- A. Any notice to be given hereunder by either party to the other may be effected by personal delivery in writing or by registered or certified mail, overnight mail, postage prepaid, return receipt requested, provided the Contractor retains receipt, and shall be communicated as of actual receipt.
- B. Any notice given to CDA for the Contractor's change of legal name, main address, or name of the Director shall be addressed to the Director of CDA on the Contractor's letterhead.
- C. All other notices with the exception of those identified in Section B of this Article shall be addressed to the California Department of Aging, AAA Based Teams, 1300 National Drive, Suite 200, Sacramento, California, 95834. Notices mailed to the Contractor shall be to the address indicated on the coversheet of this Agreement.
- D. Either party may change its address by written notice to the other party in accordance with this Article.

ARTICLE XVII. DEPARTMENT CONTACT

- A. The name of CDA's contact to request revisions, waivers, or modifications affecting this Agreement, will be provided by the State to the Contractor upon full execution of this Agreement.
- B. The Contractor shall, upon request from CDA, submit the name of its Agency Contract Representative (ACR) for this Agreement by submitting an Agency Contract Representative form to CDA's Contracts and Business Services Section. This form requires the ACR's address, phone number, email address, and FAX number to be included on this form. For any change in this information, the Contractor shall submit an amended Agency Contract Representative form to the same address. This form may be requested from CDA's Contracts and Business Services Section.

ARTICLE XVIII. INFORMATION, INTEGRITY, AND SECURITY

A. Information Assets

The Contractor shall have in place operational policies, procedures, and practices to protect State information assets, (i.e., public, confidential, sensitive and/or personal information) as specified in the State Administrative Manual, Section 5300 to 5365.3; Cal. Gov. Code §11019.9, DGS Management Memo 06 12; DOF Budget Letter 06-34; and CDA Program Memorandum 07-18 Protection of Information Assets.

Information assets include (but are not limited to):

- Information collected and/or accessed in the administration of the State programs and services.
- 2. Information stored in any media form, paper or electronic.

B. <u>Encryption on Portable Computing Devices</u>

The Contractor is required to encrypt data collected under this Agreement that is confidential, sensitive, and/or personal including data stored on portable computing devices (including but not limited to, laptops, personal digital assistants, notebook computers and backup media) and/or portable electronic storage media (including but not limited to, discs, thumb/flash drives, portable hard drives, and backup media).

C. <u>Disclosure</u>

- 1. The Contractor shall ensure that personal, sensitive and confidential information is protected from inappropriate or unauthorized access or disclosure in accordance with applicable laws, regulations and State policies. The requirement to protect information shall remain in force until superseded by laws, regulations or policies.
- 2. The Contractor shall protect from unauthorized disclosure names and other identifying information, concerning persons receiving services pursuant to this Agreement, except for statistical information not identifying any participant.
- "Identifying information" shall include, but not be limited to: name; identifying number; social security number; state driver's license or state identification number; financial account numbers; and symbol or other identifying characteristic assigned to the individual, such as finger or voice print or a photograph.

ARTICLE XVIII. INFORMATION, INTEGRITY, AND SECURITY (Continued)

- 4. The Contractor shall not use the identifying information in paragraph 3 above for any purpose other than carrying out the Contractor's obligations under this Agreement.
- 5. The Contractor shall not, except as otherwise specifically authorized or required by this Agreement or court order, disclose any identifying information obtained under the terms of this Agreement to anyone other than CDA without prior written authorization from CDA. The Contractor may be authorized, in writing, by a participant to disclose identifying information specific to the authorizing participant.
- The Contractor may allow a participant to authorize the release of information to specific entities, but shall not request or encourage any participant to give a blanket authorization or sign a blank release, nor shall the Contractor accept such blanket authorization from any participant.

D. Training/Education

- 1. The Contractor must provide ongoing education and training, at least annually, to all employees and subcontractors who handle personal, sensitive or confidential information. The Contractor's employees, subcontractors, and volunteers must complete the required Security Awareness Training module located at www.aging.ca.gov within thirty (30) days of the start date of the Contract/Agreement or within thirty (30) days of the start date of any new employee, subcontractor or volunteer. The Contractor must maintain certificates of completion on file and provide them to CDA upon request. Training may be provided on an individual basis or in groups. A sign-in sheet is acceptable documentation for group training in lieu of individual certificates. If internet access is not available, a hardcopy of the training module may be provided to employees and/or volunteers for completion.
- 2. The Contractor may substitute CDA's Security Awareness Training program with its own Security Training provided such training meets or exceeds CDA's training requirement. Contractors shall maintain documentation of training and education provided to their staff, volunteers, and/or subcontractors.
- 3. All employees and volunteers who handle personal, sensitive or confidential information relating to CDA's programs must participate in Security Awareness Training.

ARTICLE XVIII. INFORMATION, INTEGRITY, AND SECURITY (Continued)

E. <u>Health Insurance Portability and Accountability Act (HIPAA)</u>

The Contractor agrees to comply with the privacy and security requirements of HIPAA to the extent applicable and to take all reasonable efforts to implement HIPAA requirements. The Contractor will make reasonable efforts to ensure that subcontractors comply with the privacy and security requirements of HIPAA.

F. Contractor Confidentiality Statement

The Contractor shall sign and return a Contractor/Vendor Confidentiality Statement (CDA 1024) form with this Agreement. This is to ensure that the Contractor is aware of, and agrees to comply with, their obligations to protect CDA information assets from unauthorized access and disclosure.

G. Security Incident Reporting

A security incident occurs when CDA information assets are accessed, modified, destroyed, or disclosed without proper authorization, or are lost or stolen. The Contractor must report all security incidents to the appropriate CDA Program Manager immediately upon detection. A Security Incident Report (CDA 1025) form must be submitted to the CDA Information Security Officer within five (5) business days of the date the incident was detected.

H. <u>Notification of Security Breach to Data Subjects</u>

- Notice must be given by the Contractor or subcontractors to any data subject whose personal information could have been breached.
- 2. Notice must be given in the most expedient time possible and without unreasonable delay except when notification would impede a criminal investigation or when necessary measures to restore system integrity are required.
- 3. Notice may be provided in writing, electronically, or by substitute notice in accordance with State law, regulation, or policy.

I. Software Maintenance

The Contractor shall apply security patches and upgrades and keep virus software up-to-date on all systems on which State data may be used.

J. Electronic Backups

The Contractor shall ensure that all electronic information is protected by performing regular backup of automated files and databases and ensure the

ARTICLE XVIII. INFORMATION, INTEGRITY, AND SECURITY (Continued)

availability of information assets for continued business. The Contractor shall ensure that any portable electronic media used for backups is encrypted.

K. Provisions of this Article

The provisions contained in this Article shall be included in all contracts of both the Contractor and its subcontractors.

ARTICLE XIX. COPYRIGHTS AND RIGHTS IN DATA

A. Copyrights

- 1. If any material funded by this Agreement is subject to copyright, the State reserves the right to copyright such material and the Contractor agrees not to copyright such material, except as set forth in Section B of this Article.
- 2. The Contractor may request permission to copyright material by writing to the Director of CDA. The Director shall grant permission, or give reason for denying permission to the Contractor in writing within sixty (60) days of receipt of the request.
- 3. If the material is copyrighted with the consent of CDA, the State reserves a royalty-free, non-exclusive, and irrevocable license to reproduce, prepare derivative works, publish, distribute and use such materials, in whole or in part, and to authorize others to do so, provided written credit is given to the author.
- 4. The Contractor certifies that it has appropriate systems and controls in place to ensure that State funds will not be used in the performance of this contract for the acquisition, operation, or maintenance of computer software in violation of copyright laws.

B. Rights in Data

1. The Contractor shall not publish or transfer any materials, as defined in paragraph 2 below, produced or resulting from activities supported by this Agreement without the express written consent of the Director of CDA. That consent shall be given or the reasons for denial shall be given and any conditions under which it is given or denied within thirty (30) days after the written request is received by CDA. CDA may request a copy of the material for review prior to approval of the request. This subsection is not intended to prohibit the Contractor from sharing identifying client information authorized by the participant or summary program information which is not client-specific.

ARTICLE XIX. COPYRIGHTS AND RIGHTS IN DATA (Continued)

- 2. As used in this Agreement, the term "subject data" means writings, sound recordings, pictorial reproductions, drawings, designs or graphic representations, procedural manuals, forms, diagrams, workflow charts, equipment descriptions, data files and data processing or computer programs, and works of any similar nature (whether or not copyrighted or copyrightable) which are first produced or developed under this Agreement. The term does not include financial reports, cost analyses and similar information incidental to contract administration, or the exchange of that information between AAAs to facilitate uniformity of contract and program administration on a statewide basis.
- 3. Subject only to other provisions of this Agreement, the State may use, duplicate, or disclose in any manner, and have or permit others to do so subject to State and federal law, all subject data delivered under this Agreement.

ARTICLE XX. BILINGUAL AND LINGUISTIC PROGRAM SERVICES [Cal. Gov. Code § 11135 to-11139.5] [22 CCR 98211, 98310 to-98314, 98324 to- 98326, 98340 to-98370]

A. <u>Needs Assessment</u>

1. The Contractor shall conduct a cultural and linguistic group-needs assessment of the eligible client population in the Contractor's service area to assess the language needs of the population and determine what reasonable steps are necessary to ensure meaningful access to services and activities to eligible individuals. [22 CCR 98310, 98314]

The group-needs assessment shall take into account the following four (4) factors:

- a. Number or proportion of persons with Limited English Proficiency (LEP) eligible to be served or encountered by the program.
- b. Frequency with which LEP individuals come in contact with the program.
- c. Nature and importance of the services provided.
- d. Local or frequently used resources available to the Contractor.

This group-needs assessment will serve as the basis for the Contractor's determination of "reasonable steps" and provide documentary evidence of compliance with Cal. Gov. Code § 11135 et seq; 22 CCR 98000 to 98382.

ARTICLE XX. BILINGUAL AND LINGUISTIC PROGRAM SERVICES (Continued)

- 2. The Contractor shall prepare and make available a report of the findings of the group-needs assessment that summarizes:
 - a. Methodologies used.
 - b. The linguistic and cultural needs of non-English speaking or LEP groups.
 - c. Services proposed to address the needs identified and a timeline for implementation. [22 CCR 98310]
- 3. The Contractor shall maintain a record of the group-needs assessment on file at the Contractor's headquarters at all times during the term of this Agreement. [22 CCR 98310, 98313]

B. Provision of Services

- 1. The Contractor shall take reasonable steps, based upon the group-needs assessment identified in Section A of this Article, to ensure that "alternative communication services" are available to non-English speaking or LEP beneficiaries of services under this Agreement. [22 CCR 98211]
- 2. "Alternative communication services" include, but are not limited to, the provision of services and programs by means of the following:
 - a. Interpreters or bilingual providers and provider staff.
 - b. Contracts with interpreter services.
 - c. Use of telephone interpreter lines.
 - d. Sharing of language assistance materials and services with other providers.
 - e. Translated written information materials, including but not limited to, enrollment information and descriptions of available services and programs.
 - f. Referral to culturally and linguistically appropriate community service programs.
- 3. Based upon the findings of the group-needs assessment, the Contractor shall ensure that reasonable alternative communication services are available to meet the linguistic needs of identified eligible client population

ARTICLE XX. BILINGUAL AND LINGUISTIC PROGRAM SERVICES (Continued)

groups at key points of contact. Key points of contact include, but are not limited to, telephone contacts, office visits and in-home visits. [22 CCR 98211]

The Contractor shall self-certify to compliance with the requirements of this section and shall maintain the self-certification record on file at the Contractor's office at all times during the term of this Agreement. [22 CCR 98310]

- 4. The Contractor shall notify its employees of clients' rights regarding language access and the Contractor's obligation to ensure access to alternative communication services where determined appropriate based upon the needs assessment conducted by the Contractor.

 [22 CCR 98324]
- 5. Noncompliance with this section may result in suspension or termination of funds and/or termination of this Agreement. [22 CCR 98370]

C. Compliance Monitoring

- The Contractor shall develop and implement policies and procedures for assessing and monitoring the performance of individuals and entities that provide alternative communication services to non-English and LEP clients. [22 CCR 98310]
- 2. The Contractor shall monitor, evaluate, and take effective action to address any needed improvement in the delivery of culturally and linguistically appropriate services. [22 CCR 98310]
- The Contractor shall permit timely access to all records of compliance with this section. Failure to provide access to such records may result in appropriate sanctions. [22 CCR 98314]

D. <u>Notice to Eligible Beneficiaries of Contracted Services</u>

- 1. The Contractor shall designate an employee to whom initial complaints or inquiries regarding national origin can be directed. [22 CCR 98325]
- 2. The Contractor shall make available to ultimate beneficiaries of contracted services and programs information regarding CDA's procedure for filing a complaint and other information regarding the provisions of Cal. Gov. Code § 11135 et seq. [22 CCR 98326]

ARTICLE XX. BILINGUAL AND LINGUISTIC PROGRAM SERVICES (Continued)

The Contractor shall notify CDA immediately of a complaint alleging discrimination based upon a violation of State or federal law. [22 CCR 98211, 98310, 98340]

ARTICLE I. ASSURANCES SPECIFIC TO THE FA-1516 CONTRACT

- A. The Contractor shall assure that the following conditions are met:
 - 1. Services are provided to the Eligible Service Population as defined in Exhibit A, Article I, E of this contract.
 - 2. Staffing shall be adequate to ensure all contract requirements and timelines of the Project are met.
 - 3. The Program Manager for HICAP has general oversight of the FA services and sole authority to recommend persons to file industry complaints and refer FA clients to legal services.
 - 4. All persons affiliated with the Project and who are counseling, including paid personnel and volunteers, are trained and registered with the State as HICAP Counselors in accordance with laws, regulations, and the HICAP Program Manual.
- B. The Contractor shall assure compliance with the State Conflict of Interest Requirements as they pertain to Project services as follows:
 - 1. The Contractor shall assure that Project staff and volunteers do not engage in the solicitation of insurance; nor endorse any Medicare supplement, long-term care, or other insurance policies or plans; nor endorse the services of any insurer or managed care plan, claims processing organization, or other enterprise that could benefit from activities conducted during the Project. All Project staff and volunteers shall provide FA educational services in a manner that is objective and impartial and provide counseling consistent with the best interests of the clients and which preserves the independent decision-making responsibilities of the client.
 - 2. The Contractor shall assure that the Project, Project staff, and volunteers shall not have a conflict of interest such as, but not limited to, a business relationship with insurers, health plans, or organizations posing a conflict of interest. The Contractor shall assure that Project staff and volunteers do not accept money or gifts from the clientele in exchange for services in accordance with CDA guidance on conflict of interest and the HICAP Program Manual.
 - 3. The Contractor shall take all reasonable and necessary measures to assure that advisors, employees, and volunteers associated with Project operation agree to act in a manner that prevents the appearance of impropriety, or any other act which would place in jeopardy HICAP's reputation as an independent and impartial program. The Contractor shall

ARTICLE I. ASSURANCES SPECIFIC TO THE FA-1516 CONTRACT (Continued)

ensure that advisors and governing board members shall be recused from the affairs of the Project in cases of existing employment or compensation from the health insurance or managed health care industries.

C. This Agreement is subject to the requirements of Grant No. 1N1CMS331417-01-00 (Affordable Care Act State Health Insurance Assistance Program (SHIP) and ADRC Options Counseling for Medicare-Medicaid Individuals in States with Approved Financial Alignment Models)

(http://aging.ca.gov/PM/Docs/AssuranceSpecificToTheFA-1516Contract.pdf). By receiving funds under this Agreement, the Contractor agrees that it will carry out the project/program as authorized and will comply with the terms and conditions and other requirements of this Agreement, including but not limited to:

Trafficking Victims Protection Act of 2000

- a. This Agreement is subject to the requirement of Section 106 (g) of the Trafficking Victims Protection Act of 2000, as amended (22 U.S.C. 7104).
- b. Violation of this Act by the Contractor and Subcontractor may result in termination of this award.
- 2. <u>Implementation of United States v. Windsor and Interpretation of Familial Relationship Terminology</u>

In any contract-related activity in which family, marital, or household considerations are, by statute or regulation, relevant for purposes of determining beneficiary eligibility or participation, contractors must treat same-sex spouses, marriages, and households on the same terms as opposite-sex spouses, marriages, and households, respectively.

Employee Whistleblower Protections

All contractors and subcontractors must inform their employees in writing of employee whistleblower rights and protections under 41 U.S.C. 4712 in the <u>predominant native language</u> of the workforce.

4. Fraud, Waste, and Abuse

The HHS Office of the Inspector General (OIG) maintains a toll-free number (1-800-HHS-TIPS [1-800-447-8477]) for receiving information concerning fraud, waste, or abuse under grants and cooperative agreements.

ARTICLE I. ASSURANCES SPECIFIC TO THE FA-1516 CONTRACT (Continued)

5. Subaward Reporting and Executive Compensation

This award is subject to the reporting requirements of the Federal Funding Accountability and Transparency Act of 2006 (Public Law 109-282), as amended by Section 6202 of Public Law 110—252 and implemented by 2 CFR Part 170.

6. Project and Data Integrity

Contractor shall protect the confidentiality of all project-related information that includes personally identifying information.

7. Public Policy Requirements

By signing the application, the authorized organizational official certifies that the organization will comply with applicable public policies.

8. <u>Mandatory Disclosures</u>

As is stated under 45 CFR §75.113, Contractor must disclose, in a timely manner, in writing to CDA all violations of Federal criminal law involving fraud, bribery, or gratuity violations potentially affection the Federal award.

9. Publications

- a. Ensure that all publications, press announcements, posters, oral presentations at meetings, seminars, and any other information-dissemination format, including, but not limited to, electronic/digital media that is related to this Project include a formal acknowledgement of support from the Department of Health and Human Services, citing the Funding Opportunity Number as follows: "The project described was supported by Funding Opportunity Number CMS-1N1-14-001 from the Centers for Medicare & Medicaid Services, Center for Medicare & Medicaid Innovation." Contractor must also must include a disclaimer stating that "The contents provided are solely the responsibility of the authors and do not necessarily represent the official views of HHS or any of its agencies."
- b. Submit one copy of each publication resulting from work performed under this agreement, regardless of format, to CDA with the annual and final progress reports.

ARTICLE I. ASSURANCES SPECIFIC TO THE FA-1516 CONTRACT (Continued)

- c. Use the SHIP logo and tagline on all program materials developed for public use.
- d. Provide upon request, at any time during the contract period, materials, systems, or other items used, developed, refined or enhanced in the course of this Agreement to CDA. Ensure that CMS shall have a royalty-free, non-exclusive and irrevocable license to reproduce, publish, or otherwise use and authorize others to use the items for federal government purposes.

ARTICLE II. REPORTING PROVISIONS

The Contractor shall ensure that program performance data is entered into the State HICAP Automated Reporting Program (SHARP) in accordance with CDA requirements [Welf. &Inst. Code§9541(c)(8)]. Data entered must be timely, complete, accurate, and verifiable.

- A. The Contractor shall review and approve program performance data entered into SHARP.
- B. The Contractor shall provide the following reports in accordance with the report schedules outlined below.
 - Monthly Data Element Reports: Contractors are required to track and enter required data elements (see section C below) on a monthly basis using SHARP. The Contractor shall certify to the Contractor's assigned CDA HICAP Team Analyst that the Contractor has reviewed and approved the data by the 15th day of each month following the reporting period for the length of this Agreement, as follows:

Reporting Period	Due Date	
January 1 – January 31	February 15	
February 1 – February 28/29	March 15	
March 1 – March 31	April 15	
April 1 – April 30	May 15	
May 1 – May 31	June 15	
June 1 – June 30	July 15	
July 1 – July 31	August 15	
August 1 – August 31	September 15	
September 1 – September 30	October 15	
October 1 – October 31	November 15	
November 1 – November 30	December 15	
December 1 – December 31	January 15	

ARTICLE II. REPORTING PROVISIONS (Continued)

2. **Mid-Term Progress Reports**: A narrative mid-term progress report is due halfway through each Project year.

Mid-Term Report	Reporting Period	Due Date
Project Year 2015-16	05/08 — 11/07	11/20
Project Year 2016-17	05/08 – 11/07	11/20

3. **Year-End Reports**: A narrative year-end progress report covering a 12-month reporting period is due after the end of the first and second Project years.

Year-End Report	Reporting Period	Due Date
Project Year 2015-16	05/08 – 05/07	07/07
Project Year 2016-17	05/08 05/07	07/07

4. **Final Report**: A final report is required at the end of the Contract Period.

Final Report	Reporting Period	Due Date
Project Years	05/08/15 06/30/17	08/30/17
2015-17		

- C. The Contractor shall provide the following minimum required data elements for monthly reporting in SHARP:
 - 1. Number of HICAP counselors serving dual eligible beneficiaries by zip code and county.
 - 2. Number of HICAP counselors trained on the financial alignment demonstration by zip code and county.
 - 3. Number of referrals to HICAP from:
 - Medi-Cal office
 - Enrollment brokers
 - 1-800-MEDICARE
 - CMS Federal Coordinated Health Care Office (FCHCO)
 - Other

ARTICLE II. REPORTING PROVISIONS (Continued)

- 4. Number of types of topics discussed or services provided to beneficiaries:
 - Enrollment broker assistance
 - Letters received from Medi-Cal office
 - Managed care options
 - Opt-out of program
 - Enrollment assistance
 - Other Medicare issues
 - Given publications and other materials
- 5. Number and type of referrals:
 - Referred to other service(s)/organizations
 - Referred to enrollment broker
 - Referred to the appeals process
- 6. Number of beneficiaries that elected to opt-out
- 7. Number of beneficiaries who remained in their assigned managed care program
- D. The Contractor shall provide the following information in all narrative reports (mid-term, annual, final):
 - 1. Program name
 - 2. Program leader name
 - 3. Reporting period
 - 4. Budget status include amounts for planned expenditure, actual expenditure, and deficit/surplus
 - 5. Work plan chart/timeline status
 - Project description short summary .
 - 7. Milestones record milestones that have been reached at this point in the Project
 - 8. Accomplishments
 - 9. Goals projected to be completed during the next reporting period
 - 10. Issues that must be addressed for the Project to be successful
- E. The Contractor shall provide the following information upon request from CDA:
 - 1. A list of Project partners, their role(s), and expected partnership outcome(s).

ARTICLE II. REPORTING PROVISIONS (Continued)

- 2. Confirmation of a Memorandum of Understanding (MOU) and/or contract being in place with such partners.
- F. CDA reserves the right to modify performance reporting terms and conditions to ensure compliance with federal government guidelines and requirements.

ARTICLE III. CONTINUITY OF SERVICE AND TRANSITION PLAN

A. In the event of a change in HICAP subcontractors, the Contractor shall assure that a subsequent HICAP subcontractor is available to complete any open cases or transactions during the transition period. This shall include referrals for appeals and timelines as specified in CCI Project regulations.

B. Transition Plan

- The Contractor shall submit a transition plan to CDA within fifteen (15) days of CDA's written Notice of Termination or Contractor's Notice of Intent to Terminate.
- 2. The transition plan must be approved by CDA and shall at a minimum include the following:
 - a. A description of how open or active counseling and legal cases (if applicable) shall be transitioned to the new Contractor.
 - A description of how names, addresses, and telephone numbers of current clients will be handled and transferred to the new Contractor.
 - c. A description of how clients will be notified about the change in, and continuation of, their HICAP services.
 - d. A description of how communications with other HICAP sites, local agencies and advocacy organizations shall be made to assist in locating alternative services as needed.
 - e. A description of how community referral sources will be informed of the pending termination of this HICAP contract or subcontract and the transition and provision of services.
 - f. A description of how sensitive and confidential records will be transferred.

ARTICLE III. CONTINUITY OF SERVICE AND TRANSITION PLAN (Continued)

- A description of how staff adequate to providing continued service through the term of the existing contract will be maintained.
 [22 CCR 7206(e)(4)]
- h. A plan to complete a property inventory and transfer, or return to CDA all equipment purchased with FA-1516 Contract funds as directed by CDA.
- Additional information as necessary to effect a safe transition of clients from the outgoing Contractor or Subcontractor to the new Contractor or Subcontractor.
- C. The Contractor shall require a subcontractor, in the event of a change of a HICAP subcontractor providing services, either as a result of a routine procurement process or a subcontract termination, to submit a transition plan to the Contractor upon written Notice of Termination by the Contractor or Notice of Intent to Terminate by the Subcontractor. The Contractor shall submit the transition plan to CDA at least fifteen (15) days prior to the termination of the subcontract, in accordance with Exhibit E, Article III of this Agreement. The transition plan must be approved by CDA prior to implementation.
- D. The Contractor shall implement the transition plan as approved by CDA.
- E. CDA will monitor the Contractor's progress in carrying out all elements of the transition plan.
- F. No cooperative agreement funds awarded under this solicitation may be used for any item listed under the Prohibited Uses of Grant Funds as detailed below:
 - 1. Matching any other Federal funds.
 - 2. Providing services, equipment, or support that are the legal responsibility of another party under Federal or State law (such as vocational rehabilitation or education services) or under any civil rights laws. Such legal responsibilities include, but are not limited to, modifications of a workplace or other reasonable accommodations that are a specific obligation of the employer or other party.
 - 3. Supplanting existing State, local, or private funding of infrastructure or services such as staff salaries, etc.
 - 4. Covering any pre-award costs.

ARTICLE IV. FUNDING RESTRICTIONS

- 1. Expending funds for any activity designed to influence the enactment of legislation, appropriations, regulation, administrative action, or Executive order proposed or pending before the Congress or any state government, state legislature or local legislature or legislative body. Contractors may lobby at their own expense if they can segregate federal funds from other financial resources used for that purpose.
- 2. Continuing existing projects without expansion or new and innovative approaches.
- 3. Technology projects/data systems (excluding equipment, e.g., laptop, PC).