

**SUBMITTAL TO THE RIVERSIDE COUNTY
IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

304A



FROM: Department of Public Social Services on behalf of
In-Home Supportive Services Public Authority

SUBMITTAL DATE:
March 23, 2016

SUBJECT: Submission of the Riverside County In-Home Supportive Services Public Authority and
Advisory Committee 2015 Annual Report [Districts – All] [\$0]

RECOMMENDED MOTION: That the Board of Supervisors:

1. Receive and file the attached Riverside County In-Home Supportive Services Public Authority and Advisory Committee 2015 Annual Report

BACKGROUND:

Summary

In 1999, the California Legislature passed AB 1682 requiring that each County establish an In-Home Supportive Services Advisory Committee (IHSS AC). The role of the IHSS AC is to provide ongoing advice and recommendations regarding In-Home Supportive Services (IHSS) services to the Board of Supervisors, any administrative body in the County that is related to the delivery and administration of IHSS, and the governing body and administrative agency of the In-Home Supportive Services Public Authority (IHSS PA).

Susan von Zabern

Susan von Zabern
Director

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ N/A	\$ N/A	\$ N/A	\$ N/A	
NET COUNTY COST	\$ N/A	\$ N/A	\$ N/A	\$ N/A	Consent <input checked="" type="checkbox"/> Policy <input type="checkbox"/>
SOURCE OF FUNDS: Federal Funding: 0% State Funding: 0%; County Funding: 0%; Realignment Funding: 0%; Other Funding: 0%				Budget Adjustment: No	
				For Fiscal Year: 15-16	

C.E.O. RECOMMENDATION:

APPROVE

BY: *Jennifer L. Sargent*
Jennifer L. Sargent

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

Departmental Concurrence

- A-30
- Positions Added
- 4/5 Vote
- Change Order

Prev. Agn. Ref.: 4/14/15, 7.1

District: All

Agenda Number:

7-2

**SUBMITTAL TO THE IN-HOME SUPPORTIVE SERVICES PUBLIC AUTHORITY BOARD,
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

FORM 11: Submission of the Riverside County In-Home Supportive Services Public Authority and Advisory Committee 2015 Annual Report [Districts – All] [\$0]

DATE: March 23, 2016

PAGE: Page 2 of 2

BACKGROUND:

Summary (continued)

Effective July 2002, the Board of Supervisors approved County Ordinance 819 which requires the In-Home Supportive Services Public Authority (IHSS PA) to submit a yearly report to the County Board of Supervisors and the governing board for the IHSS PA. Specifically, this report is to detail IHSS PA functions, evaluate its performance over the past year, and outline goals and objectives for the coming year. The IHSS PA and In-Home Supportive Services Advisory Committee (IHSS AC) have collaborated to develop and present a joint report for 2015.

- The IHSS Contract Care option in Riverside County expired on June 30, 2015 as mandated by the Coordinated Care Initiative (CCI) SB 1008 and SB 1036. By December 2015, all previous contract care mode recipients were confirmed to have sufficient in-home care to ensure safety and well-being. In addition, over 300 Addus Inc. employees were transitioned into the state payroll system, allowing them to earn \$11.50 per hour to continue to serve IHSS (former) contract care mode clients.
- The Time Sheet Service Center (TSSC) continued to provide quality and efficient resolution to time sheet and payment concerns. In 2015, TSSC received an average of 33,186 calls per month with a 92% successful answer rate (an increase of 122% from calendar year 2014). With the county-wide implementation of the Voice-Over Internet Protocol (VOIP) in October 2015, TSSC call volume increased by 300%.
- With the hiring of additional Social Workers at Public Authority, efforts to establish long-term caregiving relationship continued to be a priority. A total of 979 recipients home visits were conducted with a caregiver match success rate of 89% (total, 868).
- Implementation of mobile live scan technology in 2015 now allows PA to offer finger print rolling services across the county free of charge beginning February 2016.

The Director of DPSS, therefore, requested the Board receive and file the attached 2015 report.

Impact on Residents and Businesses

The IHSS PA and IHSS AC functions provide services to elderly and dependent adults in Riverside County.

Attachments

In-Home Supportive Services Public Authority and Advisory Committee 2015 Annual Report

SvZ:jd