SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA





FROM:

Attachment

Executive Office

SUBMITTAL DATE: May 18, 2010

SUBJECT: 2009-10 Grand Jury Report: Riverside County Community Health Agency -

Department of Environmental Health

RECOMMENDED MOTION: That the Board instructs the Riverside County Community Health Agency – Department of Environmental Health to forward to the Executive Office – within 30 days – a draft of the Board's response to the findings and recommendations of the Grand Jury that pertain to the Department's operational areas; and direct the Executive Office to submit draft responses to the Board within 60 days.

BACKGROUND: The attached report has been issued by the Grand Jury.

Section 933 (c) of the Penal Code requires that the Board of Supervisors comment on the Grand Jury's recommendations pertaining to matters under the control of the Board, and that a response be provided to the Presiding Judge of Superior Court within 90 days.

Draft responses received from the affected department will be consolidated and presented for the Board's consideration; the response ultimately approved by the Board will then be forwarded to the Grand Jury as required by statute.

GJURY\CHA.EH05.10	- *			
FINIANICIAL	Current F.Y. Total Cost:	\$ N/A	In Current Ye	ear Budget:
FINANCIAL	Current F.Y. Net County Cost	: \$	Budget Adjus	stment:
DATA	Annual Net County Cost:	\$	For Fiscal Ye	ar:
SOURCE OF F	UNDS:			Positions To Be Deleted Per A-30
The second second	·	" ^	0.	Requires 4/5 Vote
C.E.O. RECOM	MENDATION:	APPROVE	_	· · · · · · · · · · · · · · · · · · ·

County Executive Office Si

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Buster, seconded by Supervisor Stone and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes:

Buster, Tavaglione, Stone, Benoit and Ashley

Nays:

None None

Absent: Date:

May 18, 2010

xc:

EO, Grand Jury, CHA, COB

Prev. Agn. Ref.:

District:

Agenda Number:

Kecia Harper-Ihem Clerk of the Board By:

5.9

Dep't Recomm.: Consent

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Consent

Exec. Ofc.

2009-2010 GRAND JURY REPORT

Riverside County Community Health Agency Department of Environmental Health

Background

The Department of Environmental Health (DEH) is one of three departments, which comprise the Riverside Community Health Agency (CHA). The DEH consists of three divisions: Hazardous Materials Management (HMM), District Environmental Services (DES) and Environmental Resources Management (ERM).

This report focuses on the Local Solid Waste Management Enforcement Agency (LEA) a major program in the ERM division. The LEA regulates and oversees specific activities such as practitioners of tattooing, body piercing and permanent cosmetics to ensure that clean and sanitary conditions exist and to protect consumers and practitioners from transmission of contagious diseases.

In response to a request by the State Legislature, the California Conference of Local Health Officers distributed a set of sterilization, sanitation and safety standards for tattooing, permanent cosmetics and body piercing to county health departments in 1998. Riverside County has not yet formally adopted these standards.

Findings

- 1. DEH Policy No. 16, Department Policies, states in part: "All Department employees are responsible for reviewing and complying with policies." Newly hired staff in the LEA is not consistently being trained according to procedures set forth in DEH Policy No. 708, Staff Training Procedures. This training is mandated by the Riverside County DEH for newly hired employees and also required for existing personnel to ensure their skills remain current.
- 2. LEA personnel as required by Policy No. 708 are not consistently documenting training conducted.
- 3. Trainees are not consistently being administered written and oral tests required by Policy No. 708.

- The LEA inspects approximately 100 practitioners of tattooing, body piercing and permanent cosmetics annually. The focus of the inspection process is to establish and maintain sterile conditions and safe disposal of instruments. In 1999, Health and Safety Code §119305 authorized counties to adopt regulations to protect consumers and practitioners from transmission of contagious diseases through cross-contamination of instruments and supplies. The Riverside County Board of Supervisors has not adopted ordinances and regulations to implement the legislation.
- 5. The DEH Application for Registration of a Person Engaged in the Business of Tattooing, Body Piercing or Permanent Cosmetics (Attachment 1) does not require practitioners to:
 - a. Provide proof of successful completion of an LEA approved health and safety class that has a curriculum, which contains all the sections of the Hazard Control Plan.
 - b. Establish an Exposure Control Plan.
 - c. Obtain a facility permit.
 - d. Document practitioners' protection against Hepatitis B.
 - e. Obtain a copy of LEA health standards.
- 6. CHA issued Interim Standards in 1999 to be used by Environmental Health Specialists when inspecting tattooing, body piercing and permanent cosmetics operations (Attachment 2). Practitioners sign the form, which commits the signer to comply with these standards. An Advisory Inspection Report is provided to practitioners at the completion of inspections (Attachment 3). Neither the Interim Standards nor Advisory Inspection forms actually contain standards. They merely consist of checklists of subjects that shall apply to a practitioner.
- 7. Riverside County Health Services Agency Interim Standards for tattoo and body art practitioners advises: "Practitioners shall not: Apply any tattoo to any person under eighteen (18) years of age except when authorized or directed by a physician." This information is incomplete as stated.
- 8. Another incomplete statement in the Interim Standards states that practitioners shall not "Perform body piercing on a person under age of eighteen unless a parent or guardian accompany them."

- 9. Written registration information provided to practitioners of tattooing, body piercing and permanent cosmetics establishments does not inform registrants that a person who violates sterilization, sanitation and safety standards shall be subject to a civil penalty of \$500 per violation. There are no provisions for the revocation (after due process) and reinstatement of registration.
- 10. Health and Safety Code §119303 required practitioners to pay an annual inspection fee of \$105 beginning in January 1999. DEH did not begin collecting the fee until January 2009, ten years later (Attachment 4). DEH's failure to collect these fees from practitioners from 1999 to the end of 2008 deprived the department and county of much needed revenue.
- 11. The 2009-2010 Riverside County Grand Jury requested that DEH provide a list of body art practitioner inspections completed in Riverside County in 2007, 2008 and 2009. The lists received contained some incomplete and clearly erroneous data, such as:
 - a) Numerous inspections were listed as completed in cities in San Bernardino, Orange, San Diego and Los Angeles counties.
 - b) Contrary to testimony from several DEH inspectors and supervisors, inspections were completed in the unincorporated portions of Riverside County.
 - c) It is not clear from the information provided what subsequent actions were taken after inspections disclosed discrepancies such as: "waste disposal" and "sanitation" during routine and follow-up inspections.
 - d) Inspection information was not specific enough to be useful. Entries such as "Riverside", "Riverside Countywide" and "Moreno Valley", etc., were provided instead of exact address and practitioner identification information.

Recommendations

RIVERSIDE COUNTY BOARD OF SUPERVISORS RIVERSIDE COUNTY COMMUNITY HEALTH AGENCY RIVERSIDE COUNTY DEPARTMENT OF ENVIRONMENTAL HEALTH

- DEH supervisors should ensure that the content, sequence and procedures for training as specified in Policy No. 708 are followed.
- 2. DEH supervisors/trainers should maintain training documentation on a database and hard copy file records as required by Policy No. 708, Paragraph XV. "Documentation of Training."
- 3. DEH supervisors/trainers administer oral and written tests as prescribed in Policy No. 708.
- The DEH should develop and the Riverside County Board of Supervisors should adopt the required ordinances/regulations immediately to protect practitioners and their customers. DEH should then proceed to have cooperating cities adopt the ordinance or enter into other agreements with DEH for inspection services.
- 5. DEH must ensure that potential practitioners complete all requirements of registration, as recommended by the California Conference of Local Health Officers, before LEA issues a Certification of Registration.
- 6. The Health and Safety Code does not authorize unenforceable Interim Standards to be used in lieu of enforceable regulations with standards. LEA should develop an up-to-date set of standards for use by Environmental Health Specialists.
- 7. This advisory, if to be continued in use, should be consistent with California Penal Code §653: <u>Tattooing persons under the age of 18</u>. "Every person who tattoos or offers to tattoo a person under the age of 18 years is guilty of a misdemeanor. This section is not intended to apply to any act of a licensed practitioner of the healing arts performed in the course of its practice."
- 8. Change the body piercing standard to accurately reflect Penal Code §652, which states "it shall be an infraction if any person performs or offers to perform body piercing upon a person under the age of 18 years, unless the body piercing is performed in the presence of or as directed by a notarized writing by the person's parent or guardian."

- 9. Update the registration forms to completely inform practitioners of all fees and consequences of violations. Institute an appropriate set of investigative standards and impose and collect civil penalties if and when allowed. Riverside County would retain all penalties collected.
- 10. DEH should immediately:
 - a) Ensure that all practitioners are registered with DEH and pay the one-time registration fee.
 - b) Provide registrants with applicable department standards.
 - c) Ensure all registrants are inspected annually and pay the cost of the inspection to DEH. Riverside County is authorized to charge an additional amount if necessary to cover the actual cost of registration and inspection.
 - d) Ensure that practitioners who fail to register or violate the sterilization, sanitation and safety standards are subject to a civil penalty of five hundred dollars (\$500) per violation, as required by Health and Safety Code §119306.
- Information provided to agencies outside of DEH should be responsive to the information requested with as much accuracy and specificity as possible.

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Office Use Only	

RIVERSIDE COUNTY COMMUNITY HEALTH AGENCY DEPARTMENT OF ENVIRONMENTAL HEALTH

Application for Registration of a Person Engaged in the Business of Tattooing, Body Piercing or Permanent Cosmetics
4080 Lemon Street, 9th Floor • P.O. Box 1280, Riverside, CA 92502-1280

☐ One-Time Registration: \$25.00 ☐ Annual Renewal/Inspection Fee: \$105.00 Applicant's Full Name Date of Birth Wt.: Eves: Hair: Physical Description: Ht.: Personal ID/CDL No.: Exp. Date: Gender: Residential Address: Number, Street Name, Apt. Number, City, Zip. Home Phone# / Cell Phone# Mailing Address (if different from above): Check all Procedures to be performed: **Body Piercing** Permanent Cosmetics \Box Tattooing List all locations in Riverside County (business name, address and telephone number) where you will conduct the above activities. Please note if you are the owner of the business. If a temporary event, attach separate verification of facility owner, event organizer, etc. for each location. Business No. **Business Name** Street Address City / Zip Current Registration(s) for these activities with other cities or counties: Lisc/Reg Type & No.: Exp. Date: City/County: Lisc/Reg Type & No.: Exp. Date: City/County: Exp. Date: Lisc/Reg Type & No. City/County: What training have you had in the Health & Safety Procedures for these activities? 1. Attach signed copy of Interim Standards for Tattooing, Body Piercing and Permanent Cosmetics in Riverside County. Attach copy of Application/Consent form provided to Customer for Procedures. I certify that I am at least 18 years of age. I certify that I have received a copy of the Department's standards for body art and that I commit to comply with those standards. Signature of Applicant: _____ Date: _____ Department Approval/Title: ______ Date: _____

RIVERSIDE COUNTY COMMUNITY HEALTH AGENCY

INTERIM STANDARDS FOR TATTOOING, BODY PIERCING AND PERMANENT COSMETICS PURSUANT TO AB-186 OF 1997

October 1999

When practitioners or clients are exposed to the blood of others, there is a potential risk of infection with at least three significant human pathogens: Hepatitis B Virus, Hepatitis C Virus and the Human Immunodeficiency Virus (HIV).

To minimize the possible risk of transmission of blood borne diseases from a client to other clients or to yourself, the following standards are to be observed:

FOR PROTECTION OF THE CLIENT. PRACTITIONERS SHALL:

- Thoroughly clean and disinfect work surfaces and equipment after each procedure is completed.
- · Properly dispose of any disposable needles.
- Wear clean clothing.
- Wash and disinfect hands and forearms between clients. Hands and forearms are not considered clean unless they have been thoroughly washed with soap and water for at least 10 seconds followed by a thorough rinsing under a stream of potable (drinkable) water.
- Practitioners shall be free of diseases that can be transmitted via performance, e.g. pustular skin lesions.
- Practitioners shall not eat, drink or smoke in work areas or while performing procedures.
- Skin surfaces shall be cleaned prior to tattooing, piercing or the application of permanent cosmetics. Procedures shall not be performed on skin surfaces exhibiting any sunburn, rash, pimples, boils, moles or infection or otherwise manifesting any evidence of unhealthy conditions.
- Proper records are to be maintained on each customer: including date; client's name, date of birth, gender and current address; type, description and location of procedure and date of procedure; and the name of the practitioner.

FOR THEIR OWN PROTECTION, PRACTITIONERS SHOULD:

- · Wear protective gloves while doing any procedure that may cause bleeding and discard them after each client.
- Wear face shield if there is any danger of splash of blood or other bodily fluids.
- Discard used items immediately after use into a waterproof container or plastic bag.

ADDITIONAL STANDARDS: PRACTITIONERS SHALL NOT:

- Apply any tattoo to a person under eighteen (18) years of age except when authorized or directed by a physician.
- Perform body piercing on a person under the age of eighteen unless a parent and/or guardian accompanies them. Both the guardian and the minor shall have valid picture identification.
- Perform body piercing of the nipples or genitalia on a person under the age of eighteen.
- · Perform tattooing, body piercing or permanent cosmetics on any person who is impaired by drugs or alcohol.
- Perform tattooing or permanent cosmetics without first advising the client that these are to be considered permanent, and can only be removed by a surgical procedure which may result in scarring.

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V	vhen p	erformin	g activities	associated '	with tattooi	ng, body	piercing of	or permane	ent cosme	etics.

Print Name	Sign Name	Date

COUNTY OF RIVERSIDE DEPARTMENT OF ENVIRONMENTAL HEALTH

4080 Lemon Street, 9th Floor • P.O. Box 1280 County Administrative Center

Riverside, CA 92501-1280 TELEPHONE: (951) 955-8982 FAX: (951) 781-9653

Palm Springs

TELEPHONE: (760) 393-3390 FAX: (760) 863-7013

For Official Use Only

TATTOOING, BODY PIERCING AND PERMANENT COSMETICS ADVISORY INSPECTION REPORT

Facility ID: Ac		Activity Code/Serv		rice Code:	e Code: Inspection Date: MM DD YY		Time	In		Inspection Time		
							Time Out:					
Facility Name:		Practitioner's Name:			Received By (Operator):							
Facility Location												
Inspector: Inspector			Signatu	e:			Also F	Present:				
The	above operation was inspected	for compl	iance v	vith applica	ble sections	of Chapter	r 7 (co	nmei	ncing with Se	ection 119300) Part 15		
of E	Division 104 of the California H	ealth & Sa	afety C	ode. Please	be advised	that the st	andard	s pro	vided herein	are considered interim		
	dards. Future state regulations			any set o	f standards	used for the	he adv	isory	inspection.	Items checked below		
indicate deficiencies and require corrective ac				. (B . (C .) (C .)	OYO NI			OPERATORS				
	ERILIZATION AND SANITA	TION		UMENTAT								
1;+;	☐ Approved sterilizer		 16. □ Proper client records maintained 17. □ Client advised procedure is permanent 				32. □ Personnel with infections restricted33. □ No eating, drinking or smoking					
2	☐ Sterilizer used/cleaned/maintain properly	nea			ised procedur impaired by o	-	EIII	34. ☐ Clean outer clothing				
2		and toot	18. 1	Alcohol	impaired by t	nugs oi			35. ☐ Hepatitis B Vaccination			
3,+;	 □ Documentation on required spo □ Instruments properly cleaned/ 	ne test							36. □ Proper handwashing			
4.	packaged/sterilized/stored		19.		for persons u		en	37. □ Proper use of disposable gloves				
5	☐ Work surfaces clean and disinf	ected	20.	☐ Facility pe	•			38. □ Proper use of face shield				
6.	☐ Inks, pigments, dyes not reused		20. ☐ Facility period 21. ☐ Exposure control plan					266	_ rroper ase	01740		
7.	☐ Approved rotary pens	•	21.	L LAposare (control plan							
<i>'</i> .	27 ipproved rotary pens							TOILET AND HANDWASHING				
TEI	MPORARY FACILITIES		МОВ	ILE FACI	LITIES			FAC	CILITIES	15		
8.	☐ Handwash facilities & hand sar	nitizer	22.	☐ Handsink v	with adequate	supply of v	vater	39	☐ Hot and co	old water at all sinks		
9.	☐ Adequate lighting		23.	□ Liquid was	ste tank adequ	ıate	1	40.	☐ Soap/paper	towels in proper dispensers		
10	☐ Separate cleaning / sterilization	n area	24. ☐ Proper Liquid waste disposal				41.					
11.	☐ Approved sterilization units wi	th	25. □ Restroom within 200 feet				42.	i i				
	spore test certification		26.	☐ All proced	ures perform	ed inside ve	hicle	43.	☐ Restroom w	ralls & ceiling light colored		
EQ.	UIPMENT		CLIE					WA	STE DISPO			
12.	☐ Separate area for cleaning equi	pment			ces cleaned b		lure	44.		ptacles clean & covered		
13.	□ Clean area sink				ures on unhea			45.		us-labeled sharps container		
14	□ Approved sanitizer		29. □ Proper aftercare instructions			46.						
15. □ Contaminated non-disposable			30. □ Single use needles only for body				47.					
	equipment properly stored		piercing				48.	osal of sewage/liquid waste				
			31.	□ Clean line	ns used for ea	ch client		49	□ Janitorial	sink		
Com	ments					P44		-				
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-			Dis	tribution:	LEA	Operator				Page 1 of 1		

August 1. 2008

NOTICE TO RIVERSIDE COUNTY TATTOO, BODY PIERCING and PERMANENT COSMETIC PRACTIONERS

In accordance with Assembly Bill 186. Section 119303 of the California Health and Safety Code, this notice is to inform every person engaged in the business of tattooing, body piercing or permanent cosmetics of the County's implementation of the annual inspection fee.

Effective January 1, 2009 all body art practitioners practicing in the County of Riverside are hereby required to:

- 1) New Practitioner Registrants Pay a one-time registration fee of twenty-five dollars (\$25), to the Department of Environmental Health.
- 2) <u>Continuing/Existing Practitioners</u> Pay an annual inspection fee of one hundred five dollars (\$105), to the Department of Environmental Health.

Please be advised that the County of Riverside Department of Environmental Health has previously assumed the costs related to annual inspection services. However, due to the decline in the economy this Department can no longer shoulder such costs. Existing practitioners will begin receiving annual invoices in the amount of \$105.00 dollars due, effective January 1, 2009.

More information of Assembly Bill 186 can be found online at http://info.sen.ea.gov.

If still questions, feel free to contact this Department directly at: (951) 955-8982 (Western County), or (760) 393-3390 (Eastern County Office).





RIVERSIDE COUNTY GRAND JURY

(951) 955-8990 OFFICE • (951) 955-8989 FAX

May 5, 2010

Riverside County Board of Supervisors County Administrative Center 4080 Lemon Street, 1st Floor Riverside, CA 92501

Subject: 2009-10 Grand Jury Report:

Riverside County Community Health Agency Department of Environmental Health

Dear Board Members:

Please note that Penal Code Section 933 et seq., specifies that you respond within ninety days. Further, it specifies that this report be kept **confidential for a minimum of two working days** prior to public release. The contents of this report will be made public after the close of business **May 7, 2010**.

Sincerely,

John B. Foold.

John B. Todd, Foreperson

2009-10 Riverside County Grand Jury

JBT:gs Attach.