

**SUBMITTAL TO THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

270



**FROM:** Human Resources Department

**SUBMITTAL DATE:**  
September 15, 2010

**SUBJECT:** 2011 Medicare Plan Rates and Plan Design Changes for County of Riverside Medicare Eligible Retirees

**RECOMMENDED MOTION:** That the Board of Supervisors 1) approve the 2011 Medicare eligible retiree plan rates (Attachment A); 2) approve the offering of the Health Net Medicare HMO plans for retirees as a replacement of the Blue Shield Medicare and PacificCare Secure Horizons HMO plans (Attachment B and C), effective January 1, 2011; and 3) approve the offering of the Health Net Preferred Provider Organization (PPO) plan for retirees in-state and the Health Net Flex Net Indemnity plan for retirees residing out-of- state, effective January 1, 2011 (Attachment D).

Departmental Concurrence

Barbara A. Olivier  
Asst. County Executive Officer/Human Resources Dir.

<b>FINANCIAL DATA</b>	Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	Yes
	Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
	Annual Net County Cost:	\$ 0	For Fiscal Year:	2010/11

<b>SOURCE OF FUNDS:</b> Retiree Premiums	<b>Positions To Be Deleted Per A-30</b>	<input type="checkbox"/>
	<b>Requires 4/5 Vote</b>	<input type="checkbox"/>

**C.E.O. RECOMMENDATION:**

**APPROVE**

BY:   
Stephanie Persi

County Executive Office Signature

- Consent
- Policy
- Consent
- Policy

**MINUTES OF THE BOARD OF SUPERVISORS**

On motion of Supervisor Stone, seconded by Supervisor Buster and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Buster, Stone, Benoit and Ashley  
Nays: None  
Absent: Tavaglione  
Date: September 28, 2010  
xc: HR

Kecia Harper-Ihem  
Clerk of the Board  
By:   
Deputy

Dep't Recomm.:  
Per Exec. Ofc.:

**Prev. Agn. Ref.:** August 10, 2010, 3.47 | **District:** A11 | **Agenda Number:**

**3.51**

**BACKGROUND:**

The County contracts directly with health plan insurance carriers for the majority of the County's Retirees from the Medicare eligible retirees. The Law Enforcement Management Unit (LEMU), Riverside Sheriff's Association Public Safety Unit (RSA/PSU), and the Deputy District Attorneys Association (DDAA) remain in the health plans offered through CalPERS, and the Riverside Sheriff's Association (RSA) continues coverage for its members through a Medical Trust.

On August 10, 2010, the Board approved the 2011 active and non-Medicare medical rates, plan design changes, and the discontinuance of the Blue Shield HMO and Exclusive Care Select Point of Service (POS) plans for active employees and non-Medicare eligible retirees. At that time, Health Net, Kaiser, PacifiCare, and SCAN medical carriers were unable to provide plan rates for Medicare coverage because the federal Centers for Medicare and Medicaid Services (CMS) had not yet released Medicare reimbursement rates for 2011.

**Retiree Rates**

Medicare reimbursement rates have since been received and the County was successful in obtaining competitive renewal rates for the Exclusive Care, Kaiser, and SCAN plans for 2011. The 2011 plan year is the County's first year with fully unbundled retiree rates. The average rate increase for retirees will be 3% for calendar year 2011. Based on current enrollment the Exclusive Care Supplement plan will have a 0.7% rate decrease; the Exclusive Care Medicare Coordination plan will have a 10.5% increase; Kaiser will have an 8% rate increase; and SCAN will have a 12.5% increase.

As a cost effective measure, Human Resources worked with Aon underwriting analysts to compare the County's PacifiCare Secure Horizons and Blue Shield Medicare plans and rates to Health Net's Medicare plan. Health Net offered the most competitive rates. Health Net's Seniority Plus plan, when compared to the 2010 Blue Shield Medicare plan, will have an average rate decrease of 25.6%; and Health Net Medicare Coordination of Benefits plan, when compared to the 2010 PacifiCare Medicare proposed rates will have a 7.1% increase, but for 2011 the rate is lower than Secure Horizons by 4.1%.

Human Resources, in conjunction with a subcommittee comprised of retired members of the Joint Healthcare Labor-Management Committee, recommend Health Net Medicare HMO plans as a replacement for both the PacifiCare Secure Horizons Medicare plan and Blue Shield Medicare plans. The replacement of the two plans will save retirees an estimated \$120,000 for the 2011 plan year, while providing almost identical benefits. In an effort to maintain uniformity between the active and retiree medical plans, Human Resources also recommends offering the Health Net Medicare PPO plan and the Health Net Flex Net Indemnity plans for retirees residing in-state and out-of-state.

The 2011 rates for the Medicare "Risk" plans are listed in Attachment A. Comparisons of the proposed plan changes are listed in Attachment B and C. The comparison of the proposed PPO and Indemnity plans are listed in Attachment D.

**Conclusion**

The annual cost of medical coverage for retirees will increase from \$4.3 million in 2010 to an estimated \$4.4 in 2011, an increase of \$128,000 or 3%. There is no direct cost to the County as a result of the recommended action; Medicare eligible retirees pay their own medical premiums, with County contributions toward retiree premiums ranging from \$25 to \$256 monthly. Approved plan changes and rate adjustments will be communicated to retirees during the Annual Enrollment period scheduled for retirees from October 13, 2010 through November 10, 2010.

The 2011 complete plan documentation for the Medicare "Risk" plans will be brought to the Board later in December.

**County of Riverside**  
**2011 County Medicare Eligible Retiree Medical Plan**  
**Monthly Renewal Rates**

ATTACHMENT A

	Enrollment	2010 Current	2011 Proposed	Dollar Increase	Percent Increase
<b>Exclusive Care Supplement Plan</b>					
Retiree Only	32	\$269.20	\$266.79	-\$2.41	-0.9%
Retiree & Spouse, One Medicare	2	\$919.73	\$921.53	\$1.80	0.2%
Retiree & Spouse, Two Medicare	5	\$538.38	\$533.58	-\$4.80	-0.9%
<b>Sub-Total</b>	<b>39</b>	<b>\$13,146</b>	<b>\$13,048</b>	<b>-\$98</b>	<b>-0.7%</b>
<b>Exclusive Care Medicare Coordination Plan</b>					
Retiree Only (>65 with Medicare Parts A&B)	25	\$486.40	\$537.48	\$51.08	10.5%
Retiree Only (>65 with Medicare Part B only)	0	\$719.46	\$795.01	\$75.55	10.5%
Retiree + 1(one>65 with Medicare Parts A&B)	3	\$1,136.93	\$1,256.32	\$119.39	10.5%
Retiree + 1(one>65 with Medicare Part B only)	0	\$1,369.99	\$1,513.85	\$143.86	10.5%
Retiree + 1(two>65 with Medicare Parts A&B)	2	\$972.81	\$1,074.96	\$102.15	10.5%
Retiree + 1(two>65 with Medicare Part B only)	0	\$1,438.93	\$1,590.02	\$151.09	10.5%
Retiree + 2(one>65 with Medicare Parts A&B)	0	\$1,787.46	\$1,975.16	\$187.70	10.5%
Retiree + 2(one>65 with Medicare Part B only)	0	\$2,020.52	\$2,232.69	\$212.17	10.5%
Retiree + 2(two>65 with Medicare Parts A&B)	0	\$1,492.02	\$1,648.69	\$156.67	10.5%
Retiree + 2(two>65 with Medicare Part B only)	0	\$1,958.14	\$2,163.75	\$205.61	10.5%
Retiree + 2(three>65 with Medicare Parts A&B)	0	\$1,459.21	\$1,612.44	\$153.23	10.5%
Retiree + 2(three>65 with Medicare Part B only)	0	\$2,158.39	\$2,385.03	\$226.64	10.5%
<b>Sub-Total</b>	<b>30</b>	<b>\$18,311</b>	<b>\$20,234</b>	<b>\$1,923</b>	<b>10.5%</b>
<b>Kaiser Senior Advantage</b>					
Retiree only with Medicare Parts A & B	420	\$239.00	\$239.00	\$0.00	0.0%
Retiree only, with Medicare Part B only*	0	\$547.00	\$551.00	\$4.00	0.7%
Retiree only, with Medicare Part B only, unassigned to Kaiser*	0	\$1,112.28	\$1,928.70	\$816.42	73.4%
Retiree only, with Medicare Part A only, unassigned to Kaiser*	0	\$799.27	\$1,615.69	\$816.42	102.1%
Retiree only, with Medicare Part A & B only, unassigned to Kaiser*	0	\$799.27	\$1,615.69	\$816.42	102.1%
Retiree only, with Medicare Part A & B only, assigned to another carrier*	0	\$1,112.28	\$1,928.70	\$816.42	73.4%
Retiree & spouse, one with Medicare Parts A & B* (Subscriber w/Medicare)	56	\$705.00	\$948.00	\$243.00	34.5%
Retiree & spouse, one with Medicare Parts A & B* (Subscriber wo/Medicare)*	0		\$949.00		
Retiree & spouse, one Medicare Parts A & B, one over 65 not eligible for Medicare*	0	\$1,349.28	\$2,165.70	\$816.42	60.5%
Retiree & spouse, one Medicare Part B only, one over 65 not eligible for Medicare*	0	\$1,657.28	\$2,477.70	\$820.42	49.5%
Retiree & spouse, two with Medicare Parts A & B**	116	\$476.00	\$476.00	\$0.00	0.0%
Retiree, spouse & dependent(s), one with Medicare Parts A & B** (Subscriber w/Medicare and dependent(s) w/o Medicare)*	2	\$984.00	\$1,373.00	\$389.00	39.5%
Retiree, spouse & dependent(s), one with Medicare Parts A & B** (Subscriber wo/Medicare + 1 dependent w/Medicare and +1 dependent(s) w/o Medicare)	1		\$1,374.00		
Retiree, spouse & dependent(s), two with Medicare Parts A & B*	0	\$755.00	\$901.00	\$146.00	19.3%
<b>Sub-Total</b>	<b>595</b>	<b>\$197,044</b>	<b>\$212,804</b>	<b>\$15,760</b>	<b>8.0%</b>
<b>Health Net Seniority Plus Medicare HMO ***</b>					
Retiree Only	197	\$236.45	\$257.22	\$20.77	8.8%
Retiree & Spouse, One Medicare	26	\$971.23	\$983.92	\$12.69	1.3%
Retiree & Spouse, Two Medicare	49	\$470.90	\$512.44	\$41.54	8.8%
Retiree & Spouse, One Medicare, Deps.	1	\$1,405.08	\$1,419.96	\$14.88	1.1%
Retiree & Spouse, Two Medicare, Deps.	1	\$904.75	\$1,239.14	\$334.39	37.0%
<b>Sub-Total</b>	<b>274</b>	<b>\$95,811</b>	<b>\$102,603</b>	<b>\$6,791</b>	<b>7.1%</b>
<b>Health Net Medicare HMO Coordination Of Benefits (COB)****</b>					
Retiree Only	18	\$735.47	\$483.49	-\$251.98	-34.3%
Retiree & Spouse, One Medicare	0	\$1,476.35	\$1,210.20	-\$266.15	-18.0%
Retiree & Spouse, Two Medicare	0	\$1,468.85	\$964.98	-\$503.87	-34.3%
Retiree & Spouse, One Medicare, Deps.	4	\$1,918.30	\$1,646.23	-\$272.07	-14.2%
Retiree & Spouse, Two Medicare, Deps.	1	\$1,910.80	\$1,691.68	-\$219.12	-11.5%
Retiree & Spouse, Three Medicare, Deps.	0	\$2,202.32	\$1,446.47	-\$755.85	-34.3%
<b>Sub-Total</b>	<b>23</b>	<b>\$22,822</b>	<b>\$16,979</b>	<b>-\$5,843</b>	<b>-25.6%</b>
<b>Health Net Medicare PPO COB - Inside CA only</b>					
Retiree Only	0		\$727.13		
Retiree + 1 both Medicare	0		\$1,452.26		
<b>Sub-Total</b>	<b>0</b>				
<b>Health Net Medicare Indemnity COB - Outside CA only</b>					
Retiree Only	0		\$765.84		
Retiree + 1 both Medicare	0		\$1,529.68		
<b>Sub-Total</b>	<b>0</b>				
<b>SCAN</b>					
Retiree Only	36	\$208.38	\$234.14	\$25.76	12.4%
Retiree + 1 both Medicare	5	\$414.76	\$468.28	\$53.52	12.9%
<b>Sub-Total</b>	<b>41</b>	<b>\$9,575</b>	<b>\$10,770</b>	<b>\$1,195</b>	<b>12.5%</b>
<b>ANNUAL TOTAL</b>	<b>1002</b>	<b>\$4,280,522</b>	<b>\$4,408,317</b>	<b>\$127,794</b>	<b>3.0%</b>

\*Percent increase will not impact retirees, as no one is enrolled in this coverage level.

\*\*Rates assume that the retiree and/or spouse have Medicare.

\*\*\*The 2010 current plan rate for the Health Net Seniority Plus Medicare HMO plan, represents the 2010 PacifiCare Secure Horizons HMO plan rate.

\*\*\*\*The 2010 current plan rate for the Health Net Medicare HMO Coordination of Benefits plan, represents the 2010 Blue Shield HMO plan rate.

County of Riverside  
 2011 County Medicare Eligible Retiree Medical  
 Proposed Plan Change  
 Comparison of PacifiCare and Health Net

COUNTY MEDICAL PLANS COMPARISON CHART			
These benefit summaries only highlight benefits. They are not Summary Plan Descriptions (SPDs). If any discrepancy exists between these documents, the official plan documents will prevail.			
Medicare Assigned	Current Plan PacifiCare Secure Horizon	Proposed Plan Health Net Seniority Plus Medicare HMO	
Choice of physician	Secure Horizons network providers only	Any Health Net network provider	
Deductible	None	None	
Calendar year out-of-pocket maximum	None	None	
Lifetime maximum benefit	None	None	
Pre-existing condition limitation	Fully covered	Fully covered	
<b>Office Visit Benefits</b>			
Diagnostic X-ray & lab	100%	100%	
Physician hospital visits	\$10 copay per admission	\$10 copay per admission	
Immunizations	100% after \$10 copay	100%	
Maternity care	100%	100%	
Periodic health evaluation / physicals	100% after \$10 copay	100%	
Physician office visit	100% after \$10 copay	100% after \$10 copay	
Vision exam	100% after \$10 copay	100% for screening and refraction	
Well-baby care	Not covered	Not covered	
Well-women care	100% after \$10 copay	100%	
<b>Prescription Drugs</b>			
Network retail pharmacies (30-34 day supply)	Generic: \$10 copay Preferred Brand: \$20 copay Nonpreferred Brand: \$40 copay	Generic: \$10 copay Preferred Brand: \$20 copay Nonpreferred Brand: \$40 copay	
Network mail order (90 day supply)	Generic: \$ 20 copay Preferred Brand: \$ 40 copay Nonpreferred Brand: \$ 80 copay	Generic: \$ 20 copay Preferred Brand: \$ 40 copay Nonpreferred Brand: \$ 80 copay	
<b>Hospital and Emergency Room Benefits</b>			
Ambulance (medically necessary)	100%	100%	
Ambulatory surgical center	100%	100%	
Physician hospital visits	100%	100%	
Inpatient hospital	100% after \$10 copay	100%	
Outpatient hospital	100%	100%	
Emergency room services	100% after \$50 copay; waived if admitted	100% after \$50 copay; waived if admitted	
Urgent care	100% after \$10 to copay; waived if admitted	100% after \$50 copay; waived if admitted	
<b>Other Benefits</b>			
Allergy testing & treatment	100% after \$10 copay	100%	
Chiropractic	100% after \$10 copay	100% after \$10 copay	
Durable medical equipment	100%	100%	
Family planning	Not covered	Not covered	
- Elective pregnancy termination	Not covered	Not covered	
- Infertility services	Not covered	Not covered	
- Tubal ligation	Not covered	Not covered	
- Vasectomy	Not covered	Not covered	
Home health care	100%, up to 100 visits/Calendar year	100% after \$10 copay	
Hospice - routine home and inpatient respite care	100%, Medicare will coordinate	Administered through Medicare program	
Hospice - 24 hour continuous home care and general inpatient care	100%, Medicare will coordinate	100%	
Physical therapy	100% after \$10 copay	100% after \$10 copay	
Skilled nursing facility	100%, up to 100 days/calendar year	100%, up to 150 days / calendar year	

County of Riverside  
 2011 County Medicare Eligible Retiree Medical  
 Proposed Plan Change  
 Comparison of Blue Shield and Health Net

<b>COUNTY MEDICAL PLANS COMPARISON CHART</b>			
These benefit summaries only highlight benefits. They are not Summary Plan Descriptions (SPDs). If any discrepancy exists between these benefit documents, the official plan documents will prevail.			
Coordination with Medicare	Current Plan Blue Shield Access+ HMO	Proposed Plan Health Net Medicare Coordination of Benefits	
Choice of physician	Any Blue Shield HMO network provider	Care must be coordinated by assigned PCP	
Deductible	None	None	
Calendar year out-of-pocket maximum	\$1,500 / person \$3,000 / family	\$1,500/person \$3,000/family	
Lifetime maximum benefit	None	None	
Pre-existing condition limitation	Fully covered	Fully covered	
<b>Office Visit Benefits</b>			
Diagnostic X-ray & lab	100%	100%	
Physician hospital visits	100%	\$15 copay	
Immunizations	100%	100%	
Maternity care	100%	100%	
Periodic health evaluation / physicals	100%	100%	
Physician office visit	100% after \$15 copay; 100% after \$30 copay for self-referred specialist visits	100% after \$15 copay; 100% after \$30 copay for self-referred specialist visits	
Vision exam	100%	100% for screening and refraction	
Well-baby care	100% after \$15 copay	100%	
Well-women care	100%	100%	
<b>Prescription Drugs</b>			
Network retail pharmacies (30-34 day supply)	Generic: \$10 copay Preferred Brand: \$25 copay Nonpreferred Brand: \$50 copay	Generic: \$10 copay Preferred Brand: \$25 copay Nonpreferred Brand: \$50 copay	
Network mail order (90 day supply)	Generic: \$ 20 copay Preferred Brand: \$ 50 copay Nonpreferred Brand: \$100 copay	Generic: \$ 20 copay Preferred Brand: \$ 50 copay Nonpreferred Brand: \$100 copay	
<b>Hospital and Emergency Room Benefits</b>			
Ambulance (medically necessary)	100%	100%	
Ambulatory surgical center	100%	100%	
Physician hospital visits	100%	100%	
Inpatient hospital	\$100 copay per admission	\$100 copay per admission	
Outpatient hospital	100%	100%	
Emergency room services	100% after \$100 copay; waived if admitted	100% after \$100 copay; waived if admitted	
Urgent care	100% after \$35 copay; waived if admitted	100% after \$35 copay; waived if admitted	
<b>Other Benefits</b>			
Allergy testing & treatment	100% after \$15 copay	100% after \$15 copay	
Chiropractic	Not covered	Not covered	
Durable medical equipment	50%, up to a maximum benefit of \$2,000 / Calendar year	50%, up to a maximum benefit of \$2,000/ Calendar year	
Family planning			
- Elective pregnancy termination	\$100 copay	\$100 copay	
- Infertility services	50% of allowed charges	50% of allowed charges	
- Tubal ligation	\$100 copay	\$100 copay	
- Vasectomy	\$75 copay	\$75 copay	
Home health care	100% after \$15 copay	100% after \$15 copay	
Hospice - routine home and inpatient respite care	100%	100%	
Hospice - 24 hour continuous home care and general inpatient care	100%	100%	
Physical therapy	100%	100% after \$15 copay	
Skilled nursing facility	\$100 copay, up to 100 days / calendar year	\$100 copay, up to 100 days / calendar year	

County of Riverside  
2011 Health Net PPO and Indemnity Proposed Plan Options

This plan comparison is only a highlight of the plans benefits. It is not a Summary Plan Description (SPD). If any discrepancy exists between these benefit summaries and the official plan documents, the official plan documents will prevail.	
Plan Services	Health Net Preferred Provider Organization (PPO) Tier 1 In-Network Tier 2 Out-of-Network Health Net Indemnity - Plan 88A Medicare Redress (Outside of CA)
Choice of Physician	Any Licensed Provider accepting Medicare
Calendar Year Deductible	Any Licensed Provider \$500/Person   \$1,000/Family
Calendar Year Out-of-Pocket Maximum	\$3,000/Person   \$6,000/Family
Maximum Lifetime Benefit	\$0
Pre-existing Condition Limitation	6-Month waiting period applies for adults unless proof of previous coverage is provided
<b>Prescription Drug Benefits</b>	<b>WHAT THE PLAN PAYS**</b>
Network Retail Pharmacy	Generic Drugs: \$5 Copay Brand-Name Formulary: \$15 Copay Nonpreferred Drugs: \$45 copay
Network Mail Order (90 day supply)	Generic Drugs: \$10 Copay Brand-name Formulary: \$25 Copay Nonpreferred Drugs: \$75 Copay
<b>Office Visit Benefits</b>	<b>WHAT THE PLAN PAYS</b>
Diagnostic X-Ray & Lab	80% After Deductible
Periodic Health Evaluations/Physicals	No Charge, Deductible Waived
Physician Office Visits	\$20 Copay
Well Baby Care	No Charge, Deductible Waived
<b>Hospital &amp; Emergency Room Service</b>	<b>WHAT THE PLAN PAYS</b>
Ambulance (Medically Necessary)	80% After Deductible
Physician Hospital Visits	80% After Deductible
Hospital Emergency Room	80% After Deductible; a separate \$50 copay applies if not admitted
Urgent Care	80% After Deductible; a separate \$20 copay applies if not admitted
<b>Severe Mental Health Treatment *</b>	<b>WHAT THE PLAN PAYS</b>
Inpatient Benefit	80% After Deductible
Outpatient Benefit	\$20 copay, Deductible Waived
<b>Substance Abuse</b>	<b>WHAT THE PLAN PAYS</b>
Inpatient	80% After Deductible
Outpatient Office Visits	\$20 copay, Deductible Waived
<b>Other Benefits</b>	<b>WHAT THE PLAN PAYS</b>
Allergy Testing & Treatment	\$20 Copay
Chiropractic	80% After Deductible; Limited to 15 visits per calendar year
Durable Medical Equipment	80% of Negotiated Rate max of \$6000/calendar year
Home Health Care	80% After Deductible max of \$110/day, max 120 days/cal year
Physical Therapy	80% After Deductible; Limited to \$5,000 per calendar year
Skilled Nursing Facility	Limited to 100 days per calendar year 80% After Deductible

**WHAT THE PLAN PAYS**  
 In-Network:  
 Generic Drugs: \$5 Copay  
 Brand-Name Formulary: \$15 Copay  
 Nonpreferred Drugs: \$45 copay  
 In-Network  
 Generic Drugs: \$10 Copay  
 Brand-name Formulary: \$25 Copay  
 Nonpreferred Drugs: \$75 Copay  
**WHAT THE PLAN PAYS**  
 100%  
 100%  
 100%  
 100%  
**WHAT THE PLAN PAYS**  
 100%  
 100%  
 100%  
 100%  
**WHAT THE PLAN PAYS**  
 Coordinates with Medicare  
 100%  
**WHAT THE PLAN PAYS**  
 100% - Testing (Serum Not Covered)  
 100%  
 Coordinates with Medicare

**FOOTNOTE:**  
 \*Allows participants to access any licensed provider out-of-network that will accept Medicare coverage.  
 \*\* Out-of-Network is the same as the PPO out-of-network pharmacy benefit.  
 1 - Limited Fee Schedule.