MAIN M. CHANC, FINAFEE DIRECTOR

**Y CANADO DO A 9/16/10

Policy

Consent

Jep't Recomm.:

Policy

X

Consent

Exec. Ofc.:

Per

SUBMITTAL TO THE FLOOD CONTROL AND WATER CONSERVATION DISTRICT BOARD COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

3073



FROM:

General Manager-Chief Engineer

SUBMITTAL DATE: October 5, 2010

SUBJECT:

Custom Software Modifications Consulting Services Agreement

RECOMMENDED MOTION:

1. Approve the multi-year sole source Consulting Services Agreement (Agreement) between the District and Kisters North America, Inc. (Kisters);

2. Authorize the Chairman to execute the Agreement on behalf of the District; and

3. Authorize and direct the Auditor Controller to make the necessary budget adjustments applicable to the District's Hydrology Fund specified on Attachment A.

BACKGROUND:

Continued on Page 2.

	AUDITOR-CONTROLLER	PARE A	D. WILLIAMS anager-Chief Enginee	r	
FINANCIAL DATA	Current F.Y. District Co Current F.Y. County Co Annual Net District Co	ost: \$50,000.00 ost: \$	In Current Year Bud Budget Adjustment For Fiscal Year:	lget: Yes	2/13
SOURCE OF FUNDS: : 48000 947240 525440 Professional Services / Hydrology Services			rvices	Positions To Be Deleted Per A-30 Requires 4/5 Vote	
C.E.O. RECOMN	MENDATION:	APPROVE	- H.		

*

County Executive Office Signature

MINUTES OF THE FLOOD CONTROL AND WATER CONSERVATION DISTRICT

Alex Gann

On motion of Supervisor Ashley, seconded by Supervisor Stone and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Ayes:

Buster, Stone, Benoit and Ashley

Nays:

None

Absent:

Tavaglione

Date:

October 5, 2010 Flood, Auditor

Kecia Harper-Ihem Clerk of the Board,

By: JUMP guton

Previous Filed MITH THE CLERK OF THE BOARD

District: All Agenda Number:

11.7

FLOOD CONTROL AND WATER CONSERVATION DISTRICT BOARD SUBMITTAL COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

SUBJECT:

Custom Software Modifications
Consulting Services Agreement

SUBMITTAL DATE:

October 5, 2010

Page 2

BACKGROUND:

The Agreement sets forth the terms and conditions by which Kisters will provide custom software development and modifications in support of the District's hydrometeorological database (Hydstra). Kisters is the only U.S. Company that is authorized to provide custom software modifications and applications development for the Hydstra database application. County Counsel has approved the Agreement as to legal form.

FINANCIAL:

Partial funds are included in District's Budget for Fiscal Year 2010-2011. A budget adjustment is necessary to increase Fund 48000 Class 2 appropriation to accommodate the added cost of the consulting services agreement for FY 2010-2011 as noted on Attachment A. Additional funds will be included in the District Fiscal Years 2011-2012 and 2012-2013 budgets.

Attachment A

Increase Appropriations:

48000-947240-525440

Professional Services

\$25,000.00

Increase Estimated Revenue:

48000-947240-771800

Engineering Services

\$25,000.00

CONSULTING SERVICES AGREEMENT HYDSTRA CUSTOM SOFTWARE

RIVERSIDE COUNTY FLOOD CONTROL AND WATER CONSERVATION DISTRICT, hereinafter called "DISTRICT", and KISTERS NORTH AMERICA, INC., hereinafter called "CONSULTANT", hereby agree as follows:

- PROJECT As directed by DISTRICT, CONSULTANT shall develop custom software modifications to DISTRICT'S Hydron hydrometeorological and water quality database software.
- 2. <u>SCOPE OF SERVICES</u> CONSULTANT shall furnish tools, equipment, facilities, materials and labor necessary to perform in a complete, skillful and professional manner those consulting services required by DISTRICT.
- 3. <u>TIME FOR PERFORMANCE</u> CONSULTANT shall commence performance of services upon receipt by CONSULTANT of a written notice to proceed from DISTRICT and shall diligently perform the assigned task(s) to full completion in a timely manner. The terms and conditions of this Agreement shall terminate on June 30, 2013.
- 4. <u>COMPENSATION</u> DISTRICT shall pay CONSULTANT for services performed and expenses incurred in accordance with the rates as set forth on Attachment "A" attached hereto and made a part hereof. The total annual amount of compensation paid to CONSULTANT shall not exceed the sum of fifty thousand dollars (\$50,000.00) for Fiscal Year 2010-2011 and twenty-five thousand dollars (\$25,000.00) per fiscal year thereafter. The total aggregate amount paid to CONSULTANT under this Agreement shall not exceed one hundred thousand dollars (\$100,000.00).
- 5. <u>PAYMENT</u> DISTRICT shall pay CONSULTANT following satisfactory performance of the services, as set forth herein and within thirty (30) days after DISTRICT'S receipt of appropriate invoice(s) from CONSULTANT. CONSULTANT shall keep employee and expense records according to customary

accounting methods and such records shall be available for inspection by DISTRICT to verify the invoices of CONSULTANT. All invoices shall itemize charges to conform with the rates and expenses as set forth on Attachment "A".

- LICENSES CONSULTANT, its employees, agents, contractors and subcontractors shall maintain professional licenses required by the laws of the State of California at all times while performing services under this Agreement.
- 7. <u>NOTICES</u> Any and all notices sent or required to be sent to the parties of this Agreement will be mailed by first class mail, postage prepaid, to the following addresses:

RIVERSIDE COUNTY FLOOD CONTROL AND WATER CONSERVATION DISTRICT 1995 Market Street Riverside, CA 92501 KISTERS NORTH AMERICA, INC. 7777 Greenback Lane, Suite 209 Citrus Heights, CA 95610 Attn: Jennifer Durda

8. <u>REQUIRED INSURANCE</u> –Without limiting or diminishing CONSULTANT'S obligation to indemnify or hold DISTRICT harmless, CONSULTANT shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement:

A. <u>Workers' Compensation</u>:

If CONSULTANT has employees as defined by the State of California, CONSULTANT shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. Policy shall be endorsed to waive subrogation in favor of DISTRICT and, if applicable, to provide a Borrowed Servant/Alternate Employer Endorsement.

B. <u>Commercial General Liability</u>:

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Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising injury, and cross covering claims which may arise from or out of liability coverage, CONSULTANT'S performance of its obligations hereunder. Policy shall name the Riverside County Flood Control and Water Conservation District, the County of Riverside, its agencies, districts, special districts, and departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Policy's limit of liability shall not be less than additional insureds. \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this Agreement or be no less than two (2) times the occurrence limit.

C. <u>Vehicle Liability</u>:

If CONSULTANT'S vehicles or mobile equipment are used in the performance of the obligations under this Agreement, then CONSULTANT shall maintain liability insurance for all owned, non-owned or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this Agreement or be no less than two (2) times the occurrence limit. Policy shall name the Riverside County Flood Control and Water Conservation District, the County of Riverside, its agencies, districts, special districts, and departments, their respective directors,

officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as additional insureds.

D. <u>Professional Liability</u>:

CONSULTANT shall maintain Professional Liability Insurance providing coverage for CONSULTANT'S performance of work included within this Agreement, with a limit of liability of not less than \$1,000,000 per occurrence and \$2,000,000 annual aggregate. If CONSULTANT'S Professional Liability Insurance is written on a claims made basis rather than an occurrence basis, such insurance shall continue through the term of this Agreement and CONSULTANT shall purchase at his sole expense either: 1) an Extended Reporting Endorsement (also known as Tail Coverage); or 2) Prior Dates Coverage from a new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement; or 3) demonstrate through Certificates of Insurance that CONSULTANT has maintained continuous coverage with the same or original insurer. Coverage provided under items: 1), 2) or 3) will continue as long as the law allows.

E. General Insurance Provisions – All Lines:

a. Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A.M. BEST rating of not less than an A: VIII (A: 8) unless such requirements are waived, in writing, by the County Risk Manager. If the County Risk Manager waives a requirement for a particular insurer such

waiver is only valid for that specific insurer and only for one policy term.

- b. The CONSULTANT must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceeds \$500,000 per occurrence each such retention shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention deemed unacceptable to the DISTRICT, and at the election of the County Risk Manager, CONSULTANT'S carriers shall either: 1) reduce or eliminate such self-insured retention with respect to this Agreement with DISTRICT, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.
- c. CONSULTANT shall cause their insurance carrier(s) to furnish DISTRICT with: 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein; and 2) if requested to do so orally or in writing by the County Risk Manager, provide original certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to DISTRICT prior to any material

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modification, cancellation, expiration or reduction in coverage of In the event of a material modification, such insurance. cancellation, expiration or reduction in coverage, this Agreement shall terminate forthwith, unless DISTRICT receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of Endorsements or certified original policies, including all endorsements and attachments thereto, evidencing coverages set forth herein and the insurance required herein is in full force and effect. CONSULTANT shall not commence operations until DISTRICT has been furnished with original Certificate(s) of Insurance and certified original copies of Endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier to do so on its behalf shall sign the original endorsements for each policy and the Certificate of Insurance.

- d. It is understood and agreed by the parties hereto that CONSULTANT'S insurance shall be construed as primary insurance, and DISTRICT'S insurance and/or deductibles and/or self-insured retentions or self-insured programs shall not be construed as contributory.
- e. If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services or there is a material

change in the equipment to be used in the performance of the scope of work which will add additional exposures (such as the use of aircraft, watercraft, cranes, etc.); or the term of this Agreement, including any extensions thereof, exceeds five (5) years, DISTRICT reserves the right to adjust the types of insurance required under this Agreement and the monetary limits of liability for the insurance coverages currently required herein, if, in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by CONSULTANT has become inadequate.

- f. CONSULTANT shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.
- g. The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to DISTRICT.
- h. CONSULTANT agrees to notify DISTRICT of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.
- 9. <u>INDEMNIFICATION</u> CONSULTANT shall indemnify and hold harmless DISTRICT (including its officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives) from any and all liability, claim, damage, proceeding or action, present or future, based upon, arising out of or in any way relating to CONSULTANT'S (including its officers, employees, subcontractors and agents) actual or alleged negligent, reckless or willful misconduct, acts or omissions related to this Agreement, performance under this

Agreement, or failure to comply with the requirements of this Agreement, including but not limited to: (a) property damage; (b) bodily injury or death; or (c) any other element of any kind or nature whatsoever.

CONSULTANT shall defend, at its sole expense, including all costs and fees (including but not limited to attorney fees, cost of investigation, defense and settlements or awards), DISTRICT (its officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives) in any claim, proceeding or action for which indemnification is required.

With respect to any of CONSULTANT'S indemnification requirements, CONSULTANT shall, at its sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such claim, proceeding or action without the prior consent of DISTRICT; provided, however, that such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONSULTANT'S indemnification obligations to DISTRICT.

CONSULTANT'S indemnification obligations shall be satisfied when CONSULTANT has provided to DISTRICT the appropriate form of dismissal (or similar document) relieving DISTRICT from any liability for the claim, proceeding or action involved.

The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONSULTANT'S obligations to indemnify and hold harmless DISTRICT from third party claims.

In the event there is conflict between this section and California Civil Code Section 2782, this section shall be interpreted to comply with California Civil Code Section 2782. Such interpretation shall not relieve CONSULTANT from

indemnifying DISTRICT or the County of Riverside to the fullest extent allowed by law.

- 10. WORK PRODUCT CONSULTANT shall provide DISTRICT with a copy of the software modifications and installation instructions. All drawings, logs and reports shall be and remain the sole property of DISTRICT. CONSULTANT shall not publish or transfer any material produced or resulting from activities supported by this Agreement without the written consent of the General Manager-Chief Engineer. If any such material is subject to copyright or trademark, the parties agree that the right to any and all copyright and/or trademark in and to the material is expressly reserved to DISTRICT. If any such material is copyrighted, the parties hereto understand and agree that DISTRICT reserves a royalty-free, non-exclusive, and irrevocable license to reproduce, publish, and use such material, in whole or in part, and to authorize others to do so, provided written credit is given the author.
- 11. CONFIDENTIALITY OF DATA All financial, statistical, personal, technical or other data and information which is designated confidential by DISTRICT and subsequently made available to CONSULTANT shall not be disclosed (in whole or in part) by CONSULTANT to any third parties and shall be protected by CONSULTANT from unauthorized use and disclosure. The only exception to this shall be if disclosure is approved in advance in writing by DISTRICT or if the disclosure is made to CONSULTANT'S subcontractors as anticipated by this Agreement.

CONSULTANT shall not issue any news release or public relations item regarding designated confidential information or CONSULTANT'S work under

this Agreement, without prior review of the contents and written approval by DISTRICT.

These same requirements shall be applicable to any of CONSULTANT'S subcontractors. CONSULTANT shall include the requirements stated in this section in the agreements with any of its subcontractors.

- 12. <u>TERMINATION</u> At any time during the term of this Agreement, DISTRICT may:
 - a. Terminate this Agreement without cause upon providing CONSULTANT thirty (30) days written notice stating the extent and effective date of termination; or
 - b. Upon five (5) days written notice, terminate this Agreement for CONSULTANT default, if CONSULTANT refuses or fails to comply with the provisions of this Agreement or fails to make progress so as to endanger performance and does not cure such failure within a reasonable period of time. In the event of such termination, the DISTRICT may proceed with the work in any manner deemed proper to DISTRICT.

In the event DISTRICT issues a Notice of Termination pursuant to paragraph a or b above, CONSULTANT shall:

- Stop all work under this Agreement on the date specified in the Notice of Termination; and
- i) Transfer to DISTRICT and deliver in the manner, and to the extent, if any, as directed by DISTRICT, any equipment, data or reports which, if the Agreement had been completed, would have been required to furnish to DISTRICT.

In the event DISTRICT terminates this Agreement pursuant to paragraph a or b above, DISTRICT shall make payment for all services performed in accordance

with this Agreement to the date of termination, a total amount which bears the same ratio to the total maximum fee otherwise payable under this Agreement as the services actually bear to the total services necessary for performance of this Agreement. Notwithstanding any of the other provisions of this Agreement, CONSULTANT'S rights under this Agreement shall terminate (except for fees accrued prior to the date of termination) upon dishonesty, or a willful or material breach of this Agreement by CONSULTANT; or in the event CONSULTANT'S unwillingness or inability for any reason whatsoever to perform the duties hereunder; or if the Agreement is terminated pursuant to Section 17 (NON-DISCRIMINATION). In such event, CONSULTANT shall not be entitled to any further compensation under this Agreement. The rights and remedies of DISTRICT provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.

- 13. <u>ASSIGNMENT</u> Neither this Agreement nor any part thereof shall be assigned by CONSULTANT without the prior written consent of DISTRICT.
- 14. <u>CONFLICT OF INTEREST</u> CONSULTANT covenants that it presently has no interest in, including but not limited to, other projects or independent contracts, and shall not acquire any such interest, direct or indirect, which would conflict in any manner or degree with the performance of services required to be performed under this Agreement. CONSULTANT further covenants that in the performance of this Agreement, no person having any such interest shall be employed or retained by it under this Agreement.
- 15. <u>JURISDICTIONAL/LAW/SEVERABILITY</u> This Agreement is to be construed in accordance with the laws of the State of California. If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions shall be declared severable and shall be given full force and effect to the extent possible.

Any legal action, in law or equity related to the performance or interpretation of this Agreement shall be filed only in the Superior Court for the State of California located in Riverside, California, and the parties waive any provision of law providing for a change of venue to another location. Prior to the filing of any legal action, the parties shall be obligated to attend a mediation session with a neutral mediator to try to resolve the dispute.

- 16. WAIVER Any waiver by DISTRICT of any breach of any one or more of the terms of this Agreement shall not be construed to be a waiver of any subsequent or other breach of the same or any other term thereof. Failure on the part of DISTRICT to require exact, full and complete compliance with any terms of this Agreement shall not be construed as in any manner changing the terms hereof, or estopping DISTRICT from enforcement hereof.
- 17. NON-DISCRIMINATION In the performance of the terms of this Agreement, CONSULTANT shall not engage in nor permit others he may employ to engage in discrimination in the employment of persons because of the race, color, national origin or ancestry, religion, physical handicap, disability as defined by the Americans with Disabilities Act (ADA), medical condition, marital status or sex of such persons, in accordance with the provision of California Labor Code Section 1735.
- 18. NON-APPROPRIATION OF FUNDS It is mutually agreed and understood that the obligation(s) of DISTRICT are limited by and contingent upon the availability of DISTRICT funds for the reimbursement of CONSULTANT'S fees. In the event that such funds are not forthcoming for any reason, DISTRICT shall immediately notify CONSULTANT in writing. This Agreement shall be deemed terminated and have no further force and effect immediately on receipt of DISTRICT'S notification by CONSULTANT. In the event of such termination,

CONSULTANT shall be entitled to reimbursement of its costs in accordance with Section 4 (COMPENSATION).

- 13 -

1					
2	IN WITNESS WHEREOF, the parties hereto have executed this				
3					
4	Agreement on (to be filled in by Clerk of the Board)				
5	RIVERSIDE COUNTY FLOOD CONTROL AND WATER CONSERVATION DISTRICT				
6	SI Therese Marie Area				
7	By Skie Thomas By Marion Ashley, Chairman By Marion Ashley, Chairman				
8	General Manager-Chief Engineer Riverside County Flood Control and Water Conservation District Board of Supervisors				
9					
10	APPROVED AS TO FORM: ATTEST:				
11	PAMELA J. WALLS KECIA HARPER-IHEM				
12	County Counsel Clerk of the Board				
13	By Mel By Hullbarth				
14	NEAL R. KIPNIS Deputy Deputy Ounty Deputy				
15					
16	(SEAL)				
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26	Consulting Services Agreement: Kisters Software Modifications				
27	TMC:blj 9/16/10				
28					

KISTERS NORTH AMERICA, INC.

By_____STAN MALINKY

Chief Financial Officer

Consulting Services Agreement: Kisters Software Modifications TMC:blj 9/16/10

KISTERS North America, Inc. 1401 El Camino Avenue Suite 370 Socramento, CA 95815, USA

Telephone: +1 (916) 643-1260
Facsimile: +1 (916) 643-4620
E-mail: KNA@kisters.net
Internet: www.kisters.net

K KISTERS

Mr. Steve Clark Riverside County Flood Control District 1995 Market Street Riverside, CA 92501

Regarding: KISTERS North America Inc. Rates for Hydstra and WISKI-Customers

July 14, 2010

Dear Mr. Clark,

Kisters North America, Inc. proposes to make software modifications to the Hydstra software used by Riverside County Flood Control District. Such modifications will be done at a cost of:

Senior Systems Engineer - \$200/hour off site, \$1,750/day on site Associate Systems Engineer - \$150/hour off site, \$1,500/day on site

Senior Hydrological Engineer - \$200/hour off site, \$1,750/day on site Associate Hydrological Engineer - \$150/hour off site, \$1,500/day on site

All transportation, lodging and meals will be billed as a direct expense. Expenses are only for travel within the Continental United States.

Amelia Clarke, Controller

Regards

KISTERS North America, Inc.

ATTACHMENT A



MEMORANDUM

RIVERSIDE COUNTY FLOOD CONTROL AND WATER CONSERVATION DISTRICT

DATE: September 22, 2010

TO:

Board of Supervisors

VIA:

Purchasing Agent

FROM: Dusty Williams, General Manager-Chief Engineer

RE:

Request for Sole Source Procurement

Custom Software Revision

- 1. Supply/Service being requested: Custom software revisions to the Hydstra Hydrologic Database. The Hydstra database is a unique rainfall and water quality data management tool that has been customized to the needs of the District.
- 2. Supplier being requested: Kisters North America, Inc.
- 3. Alternative suppliers that can or might be able to provide supply/service: Kisters developed and markets the Hydstra database. They have exclusive knowledge of the computer code and exclusive rights to modify the computer code per their current license agreement.
- 4. Extent of market search conducted: This is a niche use and there are no other providers of a similarly functioned tool for local management and analysis of water quality and hydrologic
- 5. Unique features of the supply/service being requested from this supplier, which no alternative supplier can provide: Only Kisters is allowed to make changes to the computer code. The software allows us to quality control, manage and analyze large amounts of water quality and hydrologic data. Feature sets have been incorporated to make the software specific to the needs of Riverside County.
- Reasons why my department requires these unique features and what benefit will accrue to the County: To meet the requirements of the NPDES Permits that the District was issued by the three Regional Water Quality Control Boards regulating Riverside County. Two of the three Permits were recently renewed and included significant modifications to water quality data management programs, including new quality control, data collection and reporting requirements. The District must make the pertinent modifications to the existing Hydstra database to facilitate efficient compliance with the Permits.

- Price Reasonableness: Normal rates for software modifications. This should include the cost
 of the software services. The services are on call at a fixed rate. FY2010-11 includes
 \$50,000 in on-call services. FY2011-12 and beyond include \$25,000.
- 8. Does moving forward on this product or service further obligate the County to future similar contractual arrangements? Possibly. The District is requesting features that will increase the flexibility of the Hydstra software, thus providing us with more local control to make adjustments and changes to the database data entry, storage and reporting functions. However, additional code changes could be required.
- Period of Performance: The Period of Performance for this agreement is Fiscal Year 2010/11 through Fiscal Year 2012/13.

Steve Thomas	9-22
Department Head Signature	-

Purchasing Department Comments:

Approve with Condition/s

Disapprove

Purchasing Agent 9-22-10

SEC:seb P8\133385

Approve