

SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

956



FROM: Community Health Agency / Department of Public Health

SUBMITTAL DATE:

SUBJECT: Approve the Sixth Amendment to Agreement #08-029 with Business Computer Application, Inc. (BCA) and the Department of Public Health for an Ambulatory Public Health Information System.

RECOMMENDED MOTION: That the Board of Supervisors:

- 1) Approve and execute the Sixth Amendment with Business Computer Applications (BCA) for an Ambulatory Public Health Information System (APHIS) in the amount of one million, four hundred seventy five thousand, two hundred thirty dollars (\$1,475,230) including options for the performance period of January 1, 2011 to December 31, 2015; and
- 2) Authorize the Chairperson to sign four (4) originals of said Amendment on behalf of the County.

BACKGROUND: (Continued)

Attachments

KB:mr

Susan D. Harrington

Susan D. Harrington, Director of Public Health

FINANCIAL
DATA

Current F.Y. Total Cost: \$ 519,237
Current F.Y. Net County Cost: \$ 103,847
Annual Net County Cost: \$ 44,170

In Current Year Budget: Yes
Budget Adjustment: No
For Fiscal Year: 10/11

SOURCE OF FUNDS: Clinic Operating Revenue, Realignment Revenue and County General Fund

Positions To Be Deleted Per A-30 ☐
Requires 4/5 Vote ☐

C.E.O. RECOMMENDATION:

APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Stone, seconded by Supervisor Benoit and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended.

Ayes: Buster, Tavaglione, Stone, Benoit and Ashley
Nays: None
Absent: None
Date: December 14, 2010
xc: CHA-Public Health

Kecia Harper-Ihem
Clerk of the Board

By: *[Signature]*
Deputy

Prev. Agn. Ref.: 12/13/2005 Item 3.4 | District: All | Agenda Number:

ATTACHMENTS FILED
WITH THE CLERK OF THE BOARD

3.14

FORM APPROVED COUNTY COUNSEL
BY: *[Signature]* DATE: 12/16/10
NEAL R. KIPNIS

Departmental Concurrence

Dep't Recomm.: ☐ Consent ☒ Policy
Per Exec. Ofc.: ☐ Consent ☒ Policy

Approve the Sixth Amendment to Agreement #08-029 with Business Computer Application, Inc. (BCA) and the Department of Public Health for Ambulatory Public Health Information System.

Page 2 of 2

(Continued)

BACKGROUND:

The Department of Public Health (DOPH) serves Riverside County residents by providing a broad range of primary and preventive health services at the ten (10) Family Care Centers. These services are provided under 140 categorical programs that include prenatal care; well child exams; nutrition education and counseling; communicable disease control; tuberculosis diagnosis, treatment, and follow up; HIV/AIDS testing; primary care; immunizations; family planning; and public health visits.

DOPH has implemented a comprehensive Ambulatory Public Health Information System (APHIS) in 2006, which has allowed the enhancement of patient care and service delivery; maximize reimbursement opportunities; and improvement of operational efficiency.

The original agreement was approved by the Board of Supervisors on December 13, 2005 Item 3.4, with the option to renew for two additional five (5) year renewals that would be brought back to the Board prior to each renewal period. The Department of Public Health has decided to exercise that option for the performance period of January 1, 2011 to December 31, 2015 in the amount of one million, four hundred seventy five thousand, two hundred thirty dollars (\$1,475,230).

The table below represents the not to exceed total contract amount for the 5-year renewal term.

BCA Contract Project Cost for FY 2011-2015

Time Period	Base Costs	Optional Costs	Includes
FY 2011 - Year 1	\$434,399.67	\$84,837.46	Licenses, Maintenance and Support
FY 2012 - Year 2	\$131,455.47	\$89,387.86	Maintenance and Support
FY 2013 - Year 3	\$138,028.25	\$94,371.63	Maintenance and Support
FY 2014 - Year 4	\$144,929.65	\$99,831.02	Maintenance and Support
FY 2015 - Year 5	\$152,176.14	\$105,812.47	Maintenance and Support
Total Costs	\$1,000,989.18	\$474,240.44	Maintenance and Support

**SIXTH AMENDMENT TO THE AGREEMENT
WITH
BUSINESS COMPUTER APPLICATION, INC.**

(Ambulatory Public Health Information System)

1. That certain Agreement between the County of Riverside (COUNTY) and Business Computer Application, Inc. (CONTRACTOR), approved on December 13, 2005, Item 3.4, first time amended on May 30, 2007, second time amended on October 23, 2007, third time amended on November 2, 2007, fourth time amended on November 29, 2007, amended for the fifth time February 26, 2008, is hereby amended for the sixth time as follows, effective January 1, 2011 as listed below.
2. Certain changes made in this amendment are shown as: Text additions are displayed in **bold and underline**. Text deletions are displayed as strikethrough text (i.e., Strike).
3. To amend all references to the period of performance from December 13, 2005 through December 31, 2010 to January 1, 2011 through December 31, 2015.
4. To establish the maximum amount of compensation not to exceed one million, four hundred seventy five thousand, two hundred thirty dollars (\$1,475,230) including service options if exercised.
5. Amend all references to "COUNTY Project Director" appearing in Agreement, its' Exhibits and Attachments, shall be deemed to read "COUNTY Contract Manager".
6. Amend all references to "Omni Forms" appearing in Agreement, its' Exhibits and Attachments, shall be deemed to read "Quadrant".
7. Section 2. (DEFINITIONS) Item 2.8 is amended to read:

2.8 "Cerner" shall mean Contracted system for DOPH Laboratory. **Cerner was replaced by StarLIMS as of September 1, 2009. Any reference made to "Cerner" in this agreement shall be replaced by "StarLIMS".**
8. Section 2. (DEFINITIONS) Item 2.39 is amended to read:

2.39 "~~VaxTrack~~" "**CAIR**" shall mean ~~Combined San Bernardino and Riverside County System for tracking Immunizations,~~ **California Immunization Registry for this agreement and in the subsequent change order CHACC10.**
9. Section 6. (ACCEPTANCE/COMPENSATION) Item 6.4 amended to read:

6.4 CONTRACTOR will adhere to COUNTY policies and procedures for travel and living expenses and other out of pocket expenses in support of

1 this Agreement as documented. Trips and expenses must be pre-approved
 2 **in writing** and shall be invoiced to COUNTY monthly for reimbursement,
 3 with status reports on time and work completed, copies of travel and living
 4 expense receipts and on-site vendor sign in/out log.

- 5 10. Section 16. (RIGHT TO ACQUIRE EQUIPMENT, SUPPLIES, AND
 6 SERVICES) is amended to read:

7 Nothing in this Agreement shall prohibit the COUNTY from acquiring the
 8 same type or equivalent products and/or service from other sources, when
 9 deemed by the COUNTY to be in its best interest. **If COUNTY**
 10 **purchases similar products and services from other sources, not**
 11 **through CONTRACTOR, COUNTY will be responsible for**
 12 **maintenance and vendor coordination.**

- 13 11. Section 20, (WARRANTY), Item 20.5.2 is amended to read:

14 20.5.2 If the Mandated **Billing** System Requirement changes involve database
 15 conversions or new programming beyond the current scope of the
 16 Application functions the development costs will be paid by
 17 CONTRACTOR. COUNTY will pay the cost of CONTRACTOR staff
 18 travel and living expenses required to execute the conversion and
 19 installation on site at COUNTY if on site staffing is mutually agreed to **in**
 20 **writing** and CONTRACTOR cannot otherwise effectively execute the
 21 installation remotely. All costs will follow the terms defined in Exhibit B.

- 22 12. Section 20, (WARRANTY), Item 20.5.3 is amended to read:

23 20.5.3 "...COUNTY will pay the cost of CONTRACTOR staff travel and living
 24 expenses required to execute the conversion and installation on site at
 25 COUNTY if on staffing is mutually agreed to **in writing** and
 26 CONTRACTOR cannot otherwise..."

- 27 13. Section 49, (NOTICES), COUNTY CONTACTS, is amended to update the
 28 following items, Clinic Management and Contractor, to read:

~~Clinic Management~~ **Ambulatory Care**
~~Michael Hinchey~~ **Koen Brown, C.E.O.**
 County of Riverside
 4065 County Circle Drive Suite 309-**302**
 Riverside, CA 92503
 Facsimile: 951-358-5235 **951-358-5120**

Contractor
~~Gary Shepardson, CFO~~ **June Nuckolls, C.F.O.**
1008 Professional Blvd., Suite 3

Dalton, GA 30720
Facsimile: 706-279-4116

14. Exhibit A, Section 2.4.8 (Service Level Agreement and Contractor Maintenance and Support Terms) is amended to read:

2.4.8 CONTRACTOR shall correct any Defect in accordance with the Response Times and Repair Times set forth in the chart below, including without limitation, defect repair, programming corrections, and remedial programming. In the event CONTRACTOR fails to comply with the Response Times and Repair Times set forth below (a "Maintenance Failure"), CONTRACTOR shall (a) immediately notify COUNTY of such Maintenance Failure, (b) provide COUNTY with a root cause analysis and corrective action plan to remedy such Maintenance Failure, and (c) pay COUNTY a maintenance failure assessment in the amount of \$2,500 for **each failure. An additional \$2,500 penalty will be applied for every 30 calendar days that the issue remains unresolved from the original failure date.** ~~the first occurrence in a month, \$5,000 for the second and each subsequent occurrences in a month per Maintenance Failure (a "Maintenance Failure Assessment"). Any and all Maintenance Failure Assessments accrued in a contract year will be applied to reduce the annual Maintenance and Support Services fee for the following contract year. For the last year of the first term of this Agreement or the last year of any subsequent renewal periods, any Maintenance Failure Assessments shall immediately become payable to COUNTY upon demand in the form of cash payments, and may be off set against any monies due to CONTRACTOR under this Agreement. CONTRACTOR acknowledges and agrees that the Maintenance Failure Assessments are in addition to COUNTY'S other rights and remedies set forth in the Agreement. COUNTY shall work with CONTRACTOR to designate the priority level for each Defect. CONTRACTOR shall have the opportunity to earn back Maintenance Failure Assessments paid to COUNTY as set forth in this Section. If CONTRACTOR does not incur any Maintenance Failure Assessments for two (2) consecutive calendar months immediately following the month in which a Maintenance Failure~~

Assessment(s) was/were assessed, then CONTRACTOR shall be entitled to an earn back in the amount of such Maintenance Failure Assessment(s) for such calendar month. For example, in the event CONTRACTOR incurred \$7,500 in Maintenance Failure Assessments for the month of December 2005 (e.g., \$2,500 in Response Time failures and \$5,000 in Repair Time failures), but did not incur any Maintenance Failure Assessments for January – February 2006, CONTRACTOR would be entitled to earn back the \$7,500 in accrued Maintenance Failure Assessments for December 2005. For the final year of the term of this Agreement or the final year of any renewal periods of this Agreement, CONTRACTOR will pay COUNTY monthly any Maintenance Failure Assessments as incurred. COUNTY will return payments to CONTRACTOR of any Maintenance Failure Assessments earned back by CONTRACTOR during the final year of any Agreement period.

2.4.9 CONTRACTOR shall research, develop, test and successfully implement all system changes required by a payer's specified timeline as stipulated in Exhibit A section 2.7 of this Agreement . In the event CONTRACTOR fails to comply with the payer's billing requirements, CONTRACTOR shall (a) immediately notify COUNTY of such Maintenance Failure, (b) provide COUNTY with a corrective action plan to remedy such Maintenance Failure, and (c) pay COUNTY a maintenance failure assessment in the amount of \$2,500 for each failure. An additional \$2,500 penalty will be applied every 30 calendar days that the issue remains unresolved from the original failure date.

2.4.10 Any and all Maintenance Failure Assessments accrued in a contract year will be applied to reduce the annual Maintenance and Support Services fee for the following contract year. For the last year of the first term of this Agreement or the last year of any subsequent renewal periods, any Maintenance Failure Assessments shall immediately become payable to COUNTY upon demand in the form of cash

payments, and may be off set against any monies due to
CONTRACTOR under this Agreement. CONTRACTOR
acknowledges and agrees that the Maintenance Failure Assessments are
in addition to COUNTY'S other rights and remedies set forth in the
Agreement. COUNTY shall work with CONTRACTOR to designate
the priority level for each Defect.

15. Exhibit A, Section 2.7 (Payer Requirements/Updates) is amended to read:

2.7.1 CONTRACTOR will monitor and research payer requirements
and provide to County a written functional description of any billing
requirements that may require software changes to comply with new
payer requirements. Contractor will provide payer requirements and
updates at no cost throughout the term of this Contract and the updates
will be implemented within payer required timeframes. This applies to
all Payers listed in Attachment 12 of the original agreement and
includes updates to diagnosis codes. Procedure and HCPCS tables and
files include pricing information and must be updated and maintained
by the County at the County's expense and within the payer's required
timelines.

2.7.1.1 CONTRACTOR will monitor and maintain all third party
payer requirements and updates. Service will be provided at no
additional cost to COUNTY. Any default by caused by the Contractor
will be subject to penalties to CONTRACTOR as stipulated in Section
2.7.2 of this contract.

16. Exhibit A, Section 2.10 (Third Party Software and Hardware Maintenance and Support) is amended to include Section 2.10.5, 2.10.6, 2.10.7 and 2.10.8:

2.10.6 Upon request by COUNTY, CONTRACTOR will send the COUNTY
an updated listing of Contractor known hardware and related software (i.e.
firmware, etc.) that are compatible with the Contractor's system, including
duplex printers, label printers, impact printers, and scanners. If
CONTRACTOR recommends hardware that is not compatible with current
system, CONTRACTOR will have the opportunity to repair, replace, or
refund the COUNTY. If CONTRACTOR is unable to repair or replace the
hardware, CONTRACTOR will be responsible for COUNTY'S cost lost.

2.10.7 CONTRACTOR will assign Contractor Hardware Engineer to be
responsible for providing quarterly assessments, review of warranties, and at
COUNTY'S request an onsite evaluation/assessment of hardware.
Professional hour costs and travel expenses will be approved in writing in

advance, and paid by COUNTY in accordance with the preapproved order and the current COUNTY Travel Policy, respectively.

2.10.8 The COUNTY will notify the CONTRACTOR in writing if the COUNTY intends to use a different Microsoft latest desktop operating system ((i.e. Vista, Windows 7, etc.). Upon receiving written notification from the COUNTY the CONTRACTOR begin testing all software supplied to the COUNTY by the CONTRACTOR to ensure compatibility with the new operating system. The CONTRACTOR will in return notify once all the CONTRACTOR supplied software has been successfully tested, and ready for productive use with the new desk top operating system. CONTRACTOR will have 90 days from COUNTY'S request to complete all testing.

17. Exhibit A, Section 2.12 (Rebates) is amended to read:

~~CONTRACTOR and COUNTY acknowledge and agree that COUNTY is working with CONTRACTOR to develop a collections module for the Applications. In exchange for such assistance, CONTRACTOR agrees to give COUNTY a 50% discount on the professional service hours related to the development and implementation of the collections module as set forth in Exhibit B (PAYMENT PROVISIONS). Furthermore, in exchange for such assistance, CONTRACTOR agrees to refund to COUNTY up to fifty percent (50%) of the price paid by COUNTY to CONTRACTOR for the development and implementation of the collections module as a result of CONTRACTOR'S payment of one third (1/3) of the gross sales price of the collections module to its other customers to COUNTY. For example, in the event that COUNTY pays \$100,000 for the collections module, and CONTRACTOR sells the collections module for \$30,000 (excluding sales, use or similar taxes) to its other customers, COUNTY would receive \$10,000 from each sale of the collections module directly from CONTRACTOR until COUNTY'S total payments equaled \$50,000. CONTRACTOR shall provide COUNTY with a quarterly accounting of all sales of the collections module along with any proceeds attributable to COUNTY for that month. COUNTY shall have the right to audit CONTRACTOR'S records at any time upon advance written notice in order to verify compliance with this Section.~~

In lieu of rebates or professional hours paid to COUNTY by CONTRACTOR for the collections module, CONTRACTOR agrees to have all invoices for services rendered prior to July 1, 2010 to be considered resolved and satisfied. COUNTY will be relieved of any disputed charges and/or invoices dated prior to July 1, 2010.

18. Exhibit A, Section 6.3 System Change Procedures are as follows: is amended to include:

6.3.9 For any system updates, enhancements, releases, versions, corrections, upgrades, improvements and/or Billing System Requirement.

the CONTRACTOR shall provide a written Release Note prior to any modification of the County production system. The Release Note shall include, at a minimum, the following information:

- Release number;
- Note date;
- Note version;
- Overview of the product, modules, interfaces and/or infrastructure impacted by the change;
- Purpose of the release with a listing of what is new in the release, including bug fixes and new features;
- Steps used to reproduce issue when the bug was encountered;
- End-user impact section that will give instructions to end-users if their system behavior will change;
- Support impact section what will give instructions on changes to County personnel administrating or supporting the system;

No system changes will be approved by the COUNTY without the CONTRACTOR first providing a Release Note. Failure to supply Release Note can result in COUNTY applying a maintenance failure assessment as set forth in Exhibit A, Section 2, Item 2.4.8 of the existing agreement.

19. Exhibit A, Section 20. (COUNTY LICENSED SITE LIST), Palm Springs Family Care Center address and the Perris Family Care Center address, is amended to read:

Palm Springs Family Care Center
3111 E. Tahquitz Canyon Way 1515 N. Sunrise Way
Palm Springs, CA 92262

Perris Family Care Center
237 N. "D" Street 308 E. San Jacinto
Perris, CA 92570

20. Exhibit A, Section 9 (CONTRACTOR REPORTS) Item 9.1 is amended to read:

9.1 CONTRACTOR will provide COUNTY with all the following Documentation and training within six months of date of execution of this amendment. regarding database and report generation functions of the system. These items will include:

9.1.1 A high level data dictionary that represents the BCA CMS data model. A list of physical files, and their associated logical files, used by the BCA CMS practice management system.

9.1.2 ~~A graphical database schema that shows the structure and relationship of all tables and indices.~~ A Data Dictionary that describes and defines all COUNTY utilized data elements and the files and/or tables in which they reside

9.1.3 ~~Complete and accurate documentation which describes the operation of the System reporting tool.~~ The Data Dictionary should include, at a minimum, the library name, file name, indices, field name, field description, field type and field length.

9.1.4 The Data Dictionary should be in electronic format and updated by CONTRACTOR each time a change is made to the database and/or application and available to the County within 30 days after each change is finalized.

9.1.5 To supplement items above CONTRACTOR is required to provide 80 hours of training for COUNTY to supplement CONTRACTORS existing documentation to meet COUNTY reporting and testing needs. Hours could be used for virtual or onsite support as deemed necessary by COUNTY. If COUNTY determines onsite support is required, CONTRACTOR and COUNTY will share travel expenses 50/50. Professional hours will be at no cost to COUNTY.

21. Exhibit B Section 2 (PAYMENT TERMS) Item 2.2.2.6 is amended to read:
2.2.2.6 Brief summary ~~or~~ of work performed;

22. Exhibit B Section 2 (PAYMENT TERMS) Item 2.2.2 is amended to include:
2.2.2.9 Contractor ticket number or Statement of Work (SOW) number;
2.2.2.10 The COUNTY and CONTRACTOR will mutually agree on the title of the project, tasks and activities which will be delineated on the Statement of Work and /or Work Order in advance. These titles and descriptions will be included on all of the CONTRACTOR'S invoices to the COUNTY in describing the work being invoiced.

2.2.2.10 The COUNTY and CONTRACTOR will mutually agree on the title of the project, task and activities which will be delineated on the Statement of Work and/or Work Order in advance. These titles and descriptions will be included on all of the CONTRACTOR'S invoices to the COUNTY in describing the work being invoiced.

2.2.2.11 There will be no charge to the COUNTY for a Quote for service; even if the COUNTY decides not to go forward with the requested quote for services.

23. Attachment 7 (Third Party Software) is amended to read:

The following is a list of Third Party Software Products by CONTRACTOR to COUNTY under this Contract.

- a. Seagull GUI Server Software
- b. Seagull GUI Client Software
- c. Reminder-Pro
- d. Quadrant

24. To amend Attachment 10 (Schedule 1), consisting of one (1) page, is made part of this agreement by this reference. Any references to Attachment 10 (Schedule 1) shall hereinafter refer to Attachment 10 (Schedule 1) attached.
26. To delete Attachment 12, (List of Payors and Federal, State and Local Agencies), in its entirety and replaced with new Attachment 12, (List of Payers and Federal, State and Local Agencies). Any reference to Attachment 12 shall hereinafter refer to Attachment 12 attached hereto.
27. All other terms and conditions of this Agreement are to remain unchanged.

IN WITNESS WHEREOF, the Parties hereto have caused their duly authorized representatives to execute this Amendment.

CONTRACTOR**COUNTY**

Business Computer Application, Inc.

By June NuckollsBy Marion Ashley
Chairman, Board of SupervisorsJUNE NUCKOLLS, CFO

Type or Print Name

Date DEC 14 2010Date 12-1-10

ATTEST: Kecia Harper-Ihem, Clerk of the Board

By Kecia Harper-Ihem

DEPUTY

FORM APPROVED COUNTY COUNSEL

BY: NEAL R. KIPNIS DATE 12/16/10

ATTACHMENT 12

List of Payers and Federal, State and Local Agencies

- Blue Cross/Blue Shield Management Care Plan
- California Department of Health Services (DHS)
- California Primary Care Association
- Cancer Detection Program (CDP)
- Center for Medicare and Medicaid Services (CMS)
- Child Health and Disability Program (CHDP)
- Commercial Insurances
- Family Pact
- Family Planning – Title X
- Healthy Families Program
- Healthy Kids Program
- Inland Empire Health Plan (IEHP) Managed Care Plan
- Medi-Cal – FQHC and FFS State and Federal Regulations, **including their Fiscal Intermediates.**
- Medically Indigent Special Persons (MISP)
- Medicare – FQHC and FFS Federal and State Regulations, **including their Fiscal Intermediates.**
- Molina Managed Care Plan
- National Heritage Insurance Company
- Office of Statewide Health Planning and Development (OSHPD)
- Presumptive Eligibility Program
- United Government Services

Attachment 10 - Schedule 1
Payment Schedule 1st Renewal Years 6-10

	Year 6	Year 7	Year 8	Year 9	Year 10	1st Renewal Years 6-10
CMS Software Licenses (240 Users Workstations)	\$ 309,204.00					\$ 309,204.00
Sub-Total CMS Licenses/Services/Hardware	\$ 309,204.00					\$ 309,204.00
Maintenance Costs - CMS, Hardware & Third Party Software						
BCA Maintenance	\$ 90,662.87	\$ 95,196.02	\$ 99,955.82	\$ 104,953.61	\$ 110,201.29	\$ 500,969.61
IBM Server & Operating System	\$ 9,109.00	\$ 9,564.45	\$ 10,042.68	\$ 10,544.81	\$ 11,072.05	\$ 50,333.00
Seagull GUI Server Software	\$ 2,552.56	\$ 2,680.19	\$ 2,814.20	\$ 2,954.91	\$ 3,102.66	\$ 14,104.52
Seagull GUI Client Software	\$ 19,909.99	\$ 20,905.49	\$ 21,950.77	\$ 23,048.30	\$ 24,200.72	\$ 110,015.28
Other 3rd Party Software	\$ 2,961.25	\$ 3,109.32	\$ 3,264.78	\$ 3,428.02	\$ 3,599.42	\$ 16,362.80
Sub- Maintenance Costs	\$ 125,195.69	\$ 131,455.47	\$ 138,028.25	\$ 144,929.66	\$ 152,176.14	\$ 691,785.21
Total Base Costs	\$ 434,399.69	\$ 131,455.47	\$ 138,028.25	\$ 144,929.66	\$ 152,176.14	\$ 1,000,989.21
Options						
Optional Interfaces						\$ -
Scope Change Contingency						\$ -
Disaster Recovery	\$ 7,749.58	\$ 8,137.06	\$ 8,543.91	\$ 8,971.11	\$ 9,419.66	\$ 42,821.33
Processing of Patient Statements \$0.71/each	\$ 41,170.49	\$ 45,287.54	\$ 49,816.30	\$ 54,797.92	\$ 60,277.72	\$ 251,349.97
EMR License (50 users)	\$ 35,000.00	\$ 35,000.00	\$ 35,000.00	\$ 35,000.00	\$ 35,000.00	\$ 175,000.00
Second License Reminder-Pro						\$ -
Second License Reminder-Pro - Maintenance	\$ 917.39	\$ 963.26	\$ 1,011.42	\$ 1,061.99	\$ 1,115.09	\$ 5,069.17
Total of all Options	\$ 84,837.46	\$ 89,387.86	\$ 94,371.63	\$ 99,831.03	\$ 105,812.48	\$ 474,240.47
Total with all Options	\$ 519,237.15	\$ 220,843.34	\$ 232,399.88	\$ 244,760.69	\$ 257,988.62	\$ 1,475,229.67

Attachment 10 - Schedule 2 Y6-11

License Fees	# Users/Licenses	Dollars
Total License		\$309,204.00 Fixed Fee
Maintenance Fees		
BCA - 20% of License fees + 85,000 for		
Electronic Billing and Remit Upkeep		
Year 6		\$90,662.87 Fixed Fee
Year 7		\$95,196.02 Fixed Fee
Year 8		\$99,955.82
Year 9		\$104,953.61
Year 10		\$110,201.29
Total Maintenance		\$500,969.61 Not to Exceed
Third Party Hardware and Software		
Annual Escalation of 5% or CPI		\$190,815.59 Not to Exceed
Total Maintenance		\$691,785.21

Attachment 10 - Schedule 3 Y6-11