SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

371



FROM: Executive Office

June 23, 2011

SUBJECT: Authorization to issue Request for Proposal (RFP) for Comprehensive Operational Review (CORE) Assessment of Riverside County Landfills

RECOMMENDED MOTION: That the Board of Supervisors authorize the Executive Office to issue the RFP for Comprehensive Operational Review (CORE) Assessment of Riverside County Landfills.

BACKGROUND:

On June 7, 2011, the Riverside County Board of Supervisors awarded the Solid Waste System Study to HF&H. In concert with that action, the Riverside County Executive Office was requested to evaluate the County's landfill operational efficiencies through an independent third party audit, in an effort to identify additional cost savings initiatives. A third party, in-depth operational analysis would complement the overall system and regional study by HF&H, focusing the scope of work on equipment spreads, waste to cover ratios, density optimization, equipment replacement schedules and maintenance programs, etc.

(Continued)

			alex &	Hann		
			Alex Gann, Prir		nent Analyst	
	PINIANIOIAI	Current F.Y. Total Cost:	\$145,000	In Current Ye	ar Budget:	Yes
Э	FINANCIAL	Current F.Y. Net County Cost:	\$ N/A	Budget Adjus	tment:	No
rren	DATA	Annual Net County Cost:	\$ N/A	For Fiscal Ye	ar:	11/12
Departmental Concurrence	SOURCE OF FU	NDS: Waste Management De	partment Enter	rprise Funds	Positions To Be Deleted Per A-30	
intal					Requires 4/5 Vote	
Policy	County Executiv	BY: /e Office Signature	Lay E. Off			
	County Executiv	ve Office Signature				<u>,</u>
X						
Consent						
ŏ □		MINUTES OF TH	IE BOARD OF	SUPERVISO	RS	
	On n unanimous	notion of Supervisor Ashley, vote, IT WAS ORDERED tha	seconded by S at the above m	Supervisor Sto atter is appro	ne and duly carrie ved as recommen	ed by ded.
	Ayes: Nays: Absent:	Buster, Tavaglione, Stone, None None	Benoit and As	shley	Kecia Harper-Ihe	

Consent

Dep't Recomm.:

Exec. Ofc.:

District: ALL

Agenda Number:

July 12, 2011

Prev. Agn. Ref.: 6/7/11 Item 3.10

Form 11: Authorization to issue Request for Proposal (RFP) for Comprehensive Operational Review (CORE) Assessment of Riverside County Landfills June 23, 2011
Page 2

BACKGROUND (continued):

Staff is aware that Orange County recently pursued a similar study for many of the same reasons and has used similar performance measurements. Based on Orange County's efforts to date, it is expected that this endeavor will cost approximately \$100,000 to \$145,000.

Attachment: RFP for Comprehensive Operational Review (CORE) Assessment of Riverside County Landfills

PD #103954

REQUEST FOR PROPOSAL WMARC-XXX

Comprehensive Operational Review (CORE) Assessment of Riverside County Landfills



By:

Mark Seiler, Assistant Director Walter Mack, Procurement Contract Specialist Riverside County Purchasing & Fleet Services 2980 Washington Street Riverside, CA 92504-4647 (951) 955-4937

Email: MSeiler@co.riverside.ca.us wmack@co.riverside.ca.us

NIGP Code: 92551; 92645; 95896; 96871

NOTE: BIDDERS ARE RESPONSIBLE TO READ ALL INFORMATION THAT IS STATED IN THIS REQUEST FOR PROPOSAL AND PROVIDE A RESPONSE AS REQUIRED

Table of Contents

•	or	ntent	Page
I	ISI	FRUCTIONS TO BIDDERS	4
D		normal Covery Dogo	_
r	гор	pospal Cover Page	6
1		DEFINITIONS	7
2		PURPOSE/BACKGROUND	7
3		SCOPE OF WORK	8
_	3.1		
	3.2		
	3.3		
	٠		
4		WORK PRODUCT	9
5		TIMELINE	Ω
3		THYIELDINE	У
6		PERIOD OF PERFORMANCE	10
•			
7		PROPOSAL SUBMITTAL	10
_			
8		GENERAL REQUIREMENTS	10
9		REQUIRED FORMAT OF PROPOSALS	11
	9.	1 Proposal Cover Page	11
	9.2		
	9.3	.3 CORPORATE PROFILE	12
	9.4		
	9.5		
	9.6		
	9.		
	9.8		
	9.9		
		.10 CLARIFICATION, EXCEPTIONS OR DEVIATIONS	
10	J	EVALUATION CRITERIA	14
1	1	EVALUATION PROCESS	14
12	2	INTERPRETATION OF RFP	15
1.		CONTRACTUAL DEVELOPMENT	
14	1	CANCELLATION OF PROCUREMENT PROCESS	15
1	5	CONFIDENTIALITY AND PROPRIETARY DATA	16
10	6	COUNTY OBSERVED HOLIDAYS	16

County of Riverside	Request for Proposal WMARC-XXX
Purchasing & Fleet Services	Closing Date: 8/10/11 on or before 1:30P.M.
EXHIBIT A - RIVERSIDE COUNTY BOARD OF SUPI	ERVISORS FORM 111
EXHIBIT B - RIVERSIDE COUNTY DISPOSAL SYST	EM 20
EXHIBIT C - SAMPLE AGREEMENT	22
EXHIBIT D - LOCAL PREFERENCE	31
EXHIBIT E - COST PROPOSAL SHEET	32

INSTRUCTIONS TO BIDDERS

Buyer: Mark Seiler Email: MSeiler@co.riverside.ca.us

Visit the Central Purchasing Website: www.purchasing.co.riverside.ca.us

Telephone: (951) 955-4937

- I. Quantities: The amount of work to be done or materials to be handled under the Contract as noted in the proposal are but estimates and are not to be taken as an expressed or implied statement that the actual amount of work or materials will correspond to the estimate. The County reserves the right to increase or decrease or to entirely eliminate certain items from the work or materials if found desirable or expedient. The Contractor will be allowed no claims for anticipated profits, loss of profits or for any damages of any sort because of any difference between the estimated and the actual amounts of work done, or materials furnished or used in the completed project.
- II. <u>Discrepancies and Omissions</u>: Discrepancies, omissions, ambiguities, or requirements likely to cause disputes shall be immediately brought to the attention of RCWMD. When appropriate, Addenda will be issued by RCWMD. No communication by anyone as to such matters except by an Addendum affects the meaning or requirements of the proposal. If at any time (before or after submittal of its bid) the Contractor is of the opinion that there is or may be a discrepancy or inconsistency in the plans, drawings, specifications or other Contract Documents, it shall <u>immediately report this in writing to RCWMD</u> and shall not proceed with any related work until ordered so to do.
- III. <u>Invalid Proposals:</u> Proposals submitted by fax or email and those which fail to reach the place fixed for opening of proposals prior to the date and hour set for opening will not be considered.
- IV. <u>Inspection of Site and Understanding of Contract Provisions:</u> Prior to submission of a bid, bidders must have examined the site and fully acquainted themselves with all conditions affecting the work. Information derived from maps, plans or specifications, or from RCWMD will not relieve the successful bidder from properly carrying out all the terms of the contract. By the submittal of a proposal, the bidder will be held to have personally examined the site and the drawings, to have carefully read all of the specifications and RFP, and to have satisfied himself as to his ability to meet all the difficulties attending the execution of the work. The bidder agrees that if he is awarded the contract he will make no claim against the County based on ignorance or misunderstanding of the contract provisions; and that the bidder fully understands the payment method for the work.
- V. Qualifications of Bidders: No proposal will be accepted from a Contractor who is not licensed under laws of California, as evidenced by the submittal of the Statement of Licensure. No award will be made to any bidder who cannot give satisfactory assurance to RCWMD as to his ability to carry out the contract, both from his financial standing and by reason of his previous experience as a Contractor on work of the nature contemplated in the Contract.
- VI. <u>Vendor Registration</u> Unless stated elsewhere in this document, vendor must register online at <u>www.Purchasing.co.riverside.ca.us</u> with all current Vendor information, to be registered on the County's database.
- VII. <u>Prices/Notations</u> All prices/notations must be typewritten or written in ink. No erasures permitted. Mistakes shall be crossed out, corrections made adjacent and initialed by person signing document. Each item shall be bid separately.
- VIII. Pricing/Terms/Tax All pricing shall be quoted both F.O.B. shipping destination, (e.g., cash terms less than 20 days should be considered net) excluding applicable tax. The County pays California Sales Tax and is exempt from Federal excise tax. In the event of an extension error, the unit price shall prevail.
- IX. Period of Firm Pricing Unless stated otherwise elsewhere in this document, prices shall be firm for 120 days after the RFP closing date. If the County elects to do negotiations that require additional time, RCWMD may request bidder's prices be firm for an additional period of time to complete negotiations and award the contract.
- X. Method of Award RCWMD reserves the right to reject any or all offers, to waive any discrepancy or technicality and to split or make the award in any manner determined by RCWMD to be most advantageous to RCWMD recognizes that prices are only one of several criteria to be used in judging an offer and that RCWMD is not legally bound to accept the lowest offer.
- XI. Other Terms and Conditions The terms and conditions as indicated in this document and/or attached are hereby included with full force and like effect as if set forth herein. Copies of the applicable Terms and Conditions may be obtained by visiting the County's website at www.purchasing.co.riverside.ca.us or contact Riverside County Purchasing at the number shown above and request a copy to be faxed or mailed to you.
- XII. Return of Bid/Closing Date/Return to The bid response shall be delivered to County of Riverside, Clerk of the Board of Supervisors, Attn: Kecia Harper-Ihem, 4080 Lemon Street 1st Floor, Riverside, CA 92501 by 1:30 p.m. on the closing date listed above. Bid responses not received by the closing date and time indicated above will not be accepted. The closing date and time and the R.F.Q./R.F.P. number referenced above shall appear on the outside of the sealed envelope. A duly executed copy of the signature page of this bid document must accompany your response. RCWMD will not be responsible for and will not accept late bids due to delayed mail delivery or courier services.
- XIII. Auditing The Contractor agrees that the County, the State of California, the Federal government, or designated representatives shall have the right to review and copy any records and supporting documentation pertaining to the performance of this contract. Contractor agrees to maintain such records for possible audit for a minimum of (3) years after final payment, or until closure of pending matter unless a longer period of records retention is stipulated. Contractor agrees to allow auditor(s) access to such records during normal business hours and allow interviews of any employees or others who might reasonably have information related to such records. Further, the Contractor agrees to include a similar right of the County, the State of California, or the Federal government to audit records and interview staff in any subcontract related to the performance of this contract.
- XIV. Local Preference The County has adopted a local preference program for those bidders located within the County of Riverside. A five percent (5%) price preference may be applied to the total bid price during evaluation of the bid responses. To qualify as a local business, the business must have fixed offices within the geographical boundaries of Riverside County and must credit all sales taxes paid resulting from this RFQ/P to that Riverside County location. To qualify for local preference BIDDER must include a copy of a Riverside Business Tax Certificate that supports the local preference status and complete Form 116-260 Local Business Qualification Affidavit. Application of this local preference may be waived if funding sources disallow it.

X #116-240

Request for Proposal WMARC-XXX Closing Date: 8/10/11 on or before 1:30P.M.

Disabled Veteran Business Enterprise Preference - The County has implemented a Disabled Veteran Owned Business preference policy. A three (3) percent preference shall be applied to the total bid price of all quotes/bids/proposals received by the County from certified disabled veterans owned businesses. Bidder must provide certification of Disabled Veteran Status. If the bid is submitted by a non-Disabled Veteran owned business, but lists subcontractors that are identified and qualified as Disabled Owned Business, the total bid price will be adjusted by 3% of the value of that subcontractor's portion of the bid.

IF CHECKED, THE FOLLOWING DOCUMENTS HEREBY MADE PART OF THIS RFQ/P Please go to www.purchasing.co.riverside.ca.us to access these terms and conditions

X APPENDIX	"A" X EXHIBIT (A-E)	PLANS/DRAWINGS	SAMPLES
#116-110	Special Conditions/Response	116-130	Equipment Information Sheet
<u>X</u> #116-260	Local Business Qualification Affidavit	_X 116-31	1 Boilerplate Agreement
	IF CHECKED, THE FOLLOWING G	ENERAL CONDITIONS ARE EFFECT AS IF SET FORTH	
#116-200	General Conditions	#116-210 General Con-	ditions Materials and/or Services
#116-230	General Conditions - Equipment	#116-220 Ge	neral Conditions - Public Works

General Conditions - Personal/Professional Service

Proposal Cover Page

BIDDER TO COMPLETE ALL APPLICABLE AREAS

Bidders are required to register (If not already registered) on the County of Riverside Purchasing website:

WWW.PURCHASING.CO.RIVERSIDE.CA.US

The Riverside County Executive Office (County) is soliciting proposals from qualified organizations to perform a Comprehensive Operational Review (CORE) Assessment of Riverside County Landfills.

Services as detailed in Appendix A.

There will not be a bidders meeting.

BID CLOSING DATE: August 10, 2011 no later than 1:30 pm.

NO FAXED or E-MAILED PROPOSALS WILL BE ACCEPTED After close of this RFP, the award may be announced within 10 - 30 days.

If an addendum is issued for this procurement, it will be the Bidder's responsibility to retrieve all applicable addendum(s) from the Purchasing website.

"Execution hereof is certification is certificated."		signed has read and u	inderstands the terms a	nd conditions hereof, ar	nd that the undersign	ed's principal is
Company Name:						
Street Address:						
Mailing Address:	·					
City:	State:	Zip:				
Remit to Address:						
City:	State:	Zip:				
Phone # ()			I	FAX # ()		~~~~
Vendor Website:						
Name:	Title:					
G'		ъ.		- ··		
Signature: Please Check Disablet boundaries of Riverside Cour	nty and that all sales t	axes generated based or	cked, the above signer ce			

APPENDIX A SCOPE OF SERVICE

1 DEFINITIONS

Wherever these words occur in this RFP, they shall have the following meaning:

- A. "RFP" shall mean Request for Proposal.
- B. "Addendum" shall mean an amendment or modification to the RFP (Request for Proposals).
- C. "Bid" shall mean the proposal submitted by a Bidder on the Bid Form consistent with the Instructions to Bidders, to complete the Work for a specified sum of money and within a specified period of time.
- D. "Bidder" shall mean an individual, firm, partnership or corporation that submits a qualified Bid for the Work, either directly or through a duly authorized representative.
- E. "Contractor" shall mean any employee, agent or representative of the contract company used in conjunction with the performance of the contract. For the purposes of this RFP, Contractor and Bidder are used interchangeably.
- F. "MQs" shall mean minimum qualifications.
- G. "County" shall mean the County of Riverside and its agencies pertaining to this RFP.
- H. "EO" shall mean the Riverside County Executive Office.
- I. "RCWMD" shall mean the Riverside County Waste Management Department.

2 PURPOSE/BACKGROUND

In an effort to reduce costs, maximize landfill life, and improve the overall efficiency of the landfill system, on July 12, 2011 the Riverside County Board of Supervisors (BOS) directed the Riverside County Executive Office (EO) to procure the services of a consultant to perform a "Comprehensive Operational Review (CORE) Assessment" of Riverside County Landfills (EXHIBIT A).

As a public agency operating as an enterprise fund, the Riverside County Waste Management Department (Department) plans, designs, operates, inspects, maintains and monitors six active landfills and 32 inactive/closed landfills directly and one active landfill indirectly through a complex public-private agreement (for a total of 39). The basic purpose of a landfill is to receive, push, compact and cover waste efficiently and for a minimal cost. Additional diversion mandates and laws governing the processing of materials containing hazardous waste (MCHW) are also conducted at the landfill.

The County is inviting your firm (Consultant) to submit a proposal to perform an analysis of two representative landfills that reflect the customer service demands of a large and geographically diverse county. The locations and driving distances of the primary waste handling facilities (landfills and transfer stations) are as indicated in EXHIBIT B. Of those landfills, the Badlands and Blythe landfills have been selected for a detailed operational analysis.

Proposers are expected to understand California's solid waste permitting regulations and laws and have a thorough knowledge of landfill operations.

SCOPE OF SERVICE

3.1 TASK 1 – SITE OBSERVATION

Current operations are expected to be compared to other similar operations, using simple benchmarks (i.e., number of tons per day, equipment size, method of operation, cost per ton, types of machines, etc.). This "snapshot" look at the facility is expected to expose some obvious areas where improvement can be made. Once a "snapshot" look at each facility has been completed, the focus will be on finding ways to improve the current operation in regard to efficiency, diversion, machine utilization and cost reduction.

A wide range of analytical tools is expected to be proposed, blending traditional time-motion studies with other techniques including six sigma and lean engineering. The primary goal is to review current performance and identify ways to improve those things that are working and correct those that are not. Some common analytical tools that may be used are Time Studies, Unit Changing, Time-Lapse Filming and/or Activity Sampling. Proposers will be expected to provide an analysis of the currently active landfills, including but not limited to:

- Staffing levels
- Equipment levels
- Fill to cover ratios
- Compaction densities
- Operating Hours
- Waste Inspection levels
- Safety levels

3.2 TASK 2 – OPERATIONAL ANALYSIS

During this task, the data obtained in TASK 1 will be evaluated, including the following components of the facility. The CORE assessment should be based on a detailed inspection of the various sub-activities related to waste handling at each site. The assessment is intended to be representative of the entire operation and is to include an evaluation of following tasks:

As the evaluation begins and information is compiled about the operation of each landfill, efforts must be prioritized on those areas of the operation that appear to have the greatest potential to increase customer service, save time, save money, increase diversion, or maximize landfill airspace. In order to determine these priorities, it is expected that a Sensitivity Analysis will be performed that can predict which items generate the highest results given a set of input parameters (whether it be operational, economical, or political).

The specific tasks that are to be studied in-depth include, but are not limited to, the following:

- Fee Collection and Transaction Management
- Equipment Spread & Productivity
- Equipment Maintenance Procedures
- Equipment Replacement Schedule
- Refuse Handling Procedures
- State Minimum Standards Compliance & BMP Procedures
- Landfill Hours

- Inactive and Closed Site Monitoring
- Adequacy of Staffing

3.3 TASK 3 – DRAFT REPORT

Once the evaluation of each landfill is complete, a draft report will be submitted for review and comment. Proposers should expect that the comments will address the feasibility and validity of findings from a practical, economical, and political standpoint. Then, based on comments/corrections received, a final report is to be prepared.

3.4 TASK 4 – FINAL REPORT

Based on the feedback received in TASK 3, a final report is to be prepared listing findings and presenting recommendations. The format of this report will be as follows:

- General Synopsis
- Specific Areas of Inefficiency within the Current Operation
- Specific Areas of Efficiency within the Current Operation
- Specific Recommendations to Improve the Operation
- Estimated Savings (in time or \$) that the Changes Would Produce
- Recommended Schedule/Procedure for Implementing the Proposed Changes

3.5 TASK 5 – FOLLOW-UP MEETINGS

The proposer should anticipate a minimum of three, one-day follow-up meetings for the purpose of presenting the findings of the above-listed tasks for County staff, regulatory staff, and the Board of Supervisors.

4 WORK PRODUCT

All work papers prepared in connection with the contractual services will remain the property of the successful bidder; however, all reports rendered to the County are the exclusive property of the County and subject to its use and control.

5 TIMELINE

RELEASE OF REQUEST FOR PROPOSAL	July 13, 2011				
BIDDERS MEETING	None				
DEADLINE FOR SUBMISSION OF QUESTIONS	Must be in the form of an E-Mail				
Email: wmack@co.riverside.ca.us	12:00 NOON on: July 27, 2011.				
DEADLINE FOR PROPOSALS	August 10, 2011, no later than 1:30				
	PM				
TENTATIVE DATE FOR AWARDING RFP IS	The Bidders are responsible for				
Approximately September 13, 2011.	checking the Purchasing website for				
Accounts a contract c	notice of intent to award at:				
	www.Purchasing.ca.riverside.ca.us				

Inquiries: All inquiries must be submitted on or before the last day for questions. Please refer to 5.0 Timeline for the particular date. Inquiries must reference the section number and title from the RFP. Inquiries must be in written format and emailed with the RFP bid number, to the attention of Mark Seiler, Assistant Director or Walter Mack Procurement Contract Specialist.

6 PERIOD OF PERFORMANCE

The period of performance shall commence on September 13, 2011 and be completed by November 8, 2011, with no obligation by the County of Riverside to purchase any specified amount of services.

7 PROPOSAL SUBMITTAL

All proposals shall be signed by an authorized agent and placed in a sealed package clearly marked "Bidder Proposal." The submitted proposal shall be prepared in a bound notebook(s).

Minimum Notebook requirement:

- One (1) original and three (3) additional copies, each in a 3 ring binder for ease of opening by evaluators.
- Binder capacity should be a minimum of 2" (two inches) to allow for ease of referencing various sections. (Small binders that are over stuffed or difficult to open may count against the bidder).
- Include one (1) (Microsoft Word or PDF document formatted on a virus free CD or flash drive) within the original binder.
- Financial statements should only be included in the binder marked "Original" (Financial statements will be removed and submitted for review, then placed in a sealed envelope and marked "Confidential.").
- Faxed or emailed proposals will not be accepted.

ALL BIDS MUST BE SENT TO:

County of Riverside

Clerk of the Board of Supervisors Attention: Kecia Harper-Ihem

RFP# WMARC-162

4080 Lemon Street, 1st Floor

Riverside, CA 92501

8 GENERAL REQUIREMENTS

- a. All proposals must be submitted in accordance with the standards and specifications contained within this Request for Proposal (RFP) and must contain a cover page with a certification of intent to meet the requirements specified.
- b. The cover page of a responsive bid must be signed appropriately and completed with the date, company name, and name and title of a company officer/owner authorized to sign on behalf of the company.
- c. The County reserves the right to waive, at its discretion, any irregularity, which the County deems reasonably correctable or otherwise not warranting rejection of the proposal.
- d. The County shall not pay any costs incurred or associated in the preparation of this or any proposal or for participation in the procurement process.

- e. Modification of Proposals, any bidder who wishes to make modifications to a proposal already received by the County must withdraw his/her proposal in order to make the modifications. All modifications must be made in ink, properly initialed by bidder's authorized representative, executed, and submitted in accordance with the terms and conditions of this solicitation. It is the responsibility of the bidder to ensure that modified proposals are resubmitted **before the RFP submittal deadline**.
- f. Bidders may withdraw their proposals at any time prior to the due date and time by submitting notification of withdrawal signed by the bidder's authorized agent. Proposals cannot be changed or modified after the date and time designated for receipt.
- g. Proposals must be typed uniformly on letter size (8 ½ " x 11") sheets of white paper, single sided or double sided, each section clearly titled, with tabs 9.1-9.10, and each page clearly and consecutively numbered. Proposals must be clean and suitable for copying. Proposals must be specific unto themselves. For example, "See Enclosed Manual" will not be considered an acceptable proposal. Receipt of all addenda, if any, must be acknowledged in the proposal.
- h. Late proposals will not be accepted. Postmarks will not be accepted in lieu of this requirement. Proposals submitted to any other office will be rejected.
- i. The proposal shall be concise and to the point. Costly bindings, color plates, glossy brochures, etc. are neither necessary nor recommended. Examples of previous work may be submitted but will not necessarily influence the evaluation process. A letter format in sufficient detail to allow thorough evaluation and analysis is required.

9 REQUIRED FORMAT OF PROPOSALS

Proposals must contain the following sections:

- 9.1 Proposal Cover Page
- 9.2 Table of Contents
- 9.3 Corporate Profile
- 9.4 Description of Services
- 9.5 Cost Proposal
- 9.6 Credentials/Resumes/Certifications/Licenses
- 9.7 References
- 9.8 Evidence of Insurability/Business License
- 9.9 Financial Statement
- 9.10 Clarifications, Exceptions or Deviations

9.1 PROPOSAL COVER PAGE

The Proposal Cover Page (page 6 of this RFP) must be signed by an authorized representative. Signature by an authorized representative of the organization on the proposal cover page shall constitute a warranty, the falsity of which shall entitle the County to pursue any remedy authorized by law, which shall include the right, at the option of the County, of declaring any contract made as a result thereof, to be void.

9.2 TABLE OF CONTENTS

This section shall include a comprehensive table of contents that identifies material by sections 9.1-9.10 (in the order list above) and by sequential page numbers.

9.3 CORPORATE PROFILE

This section of the proposal is designed to establish the bidder as an entity with the ability and experience to operate the program as specified in the RFP. The Company Profile should be concise and clear, and include descriptive information regarding service delivery. The following information must be provided as follows:

- Business name and legal business status (i.e., partnership, corporation, etc.);
- Proof of non-profit status, if applicable;
- Company overview of services or activities performed, include:
 - o The history of the bidder's firm include a brief history of the firm.
 - o The number of years in business under the present business name, as well as prior business names.
 - o Number of years experience providing the proposed, equivalent, or related services.
 - o Company hierarchy (President, Vice President, Company Officers, etc.) and organizational chart. Organizational chart shall clearly identify all positions that are being proposed to be funded under the project.
 - o Company size number of staff, proposed number of staff to provide services, and participant base.
 - o Location of the office from which the work under this contract will be provided and the staff allocation at that office.
- Whether the bidder holds controlling or financial interests in any other organization, or is owned or controlled by any other person or organization, if none that must be stated.

9.4 DESCRIPTION OF SERVICES

All proposals must include a detailed description of the services to be rendered, including but not limited to the following:

- A written general understanding to the requirements in the scope of services as detailed in Section 3 including:
 - o Provide a work plan or description of how the work will be performed.
 - o Give precise detail on your project reporting mechanisms. Include:
 - A complete description of how the interaction between the bidder's company and the County will take place to ensure that the services are performed and to the County's satisfaction, including resolving problems that may be encountered during the project.
 - Time of Work Detailed time frame and phases of the work.
 - Describe the bidder's company policies regarding this project to ensure proper compliance and quality assurance.
 - o Describe the bidder's technical capabilities for this project.
 - o Indicate whether or not the bidder will be subcontracting portion(s) of the work. If so, indicate the name of the subcontractor and the portion of the work, which will be subcontracted. Provide subcontractors qualifications that meet the requirements of the scope of work.

9.5 COST PROPOSAL

In this section, please complete and include the Cost Proposal Sheet attached as **EXHIBIT E** in a **separately** sealed envelope labeled "PROPOSAL COST", in the original bid response only. No Cost Proposals should be included in Bid copies. Bidders may include any other documents as information to explain the proposed costs in a sealed envelope in the original bid response. Proposals must fully describe all costs to charges to County as part of this project. As stated in the Cost Proposal Sheet, bidders must provide fully inclusive blended rates, which included all of the bidders, project-related or supported expenses.

Describe how costs will be controlled and properly identified to the specific tasks, while providing a high quality of services, high level of integrity and outcomes.

9.6 CREDENTIALS/RESUMES/CERTIFICATIONS/LICENSES

This section shall state the person(s) responsible for administering or providing the services. Identify the project manager and include his/her position, responsibilities, qualification/experience, and a copy of his/her certification or licenses held if applicable.

Bidder shall specifically provide the following information on all employees to be providing service:

- > Description of education;
- > General experience;
- > Experience or education related to the RFP project;
- > Letters of reference if available;
- Any other information, which will assist in evaluating qualifications.

9.7 REFERENCES

All bidder(s) must include present and past performance information with a minimum of three (3) references. References cannot include Riverside County Elected Officials, Department Directors, or the requesting agency as a reference. However, references can include other county agencies that are not partaking in this RFP. Each reference shall include:

- Dates of work performed within the past 24 months.
- Current contact person, company, address, and email and telephone number for each reference identified.
- Describe recent similar projects that are equivalent to the County's. These experiences must show the qualifications of the bidder's capabilities to complete the County's requirements. Provide a summary of the scope of services performed for these other projects.

Please verify that all reference information is correct. References must clearly correlate their performance with the requirements of this RFP.

9.8 EVIDENCE OF INSURABILITY/BUSINESS LICENSES

All bidder(s) shall submit evidence of all required insurance. An Accord cover page will suffice and if awarded the contract the Bidder has ten (10) calendar days to produce the required insurances including a certified endorsement naming the Riverside County Waste Resources Management District as additionally insured. The bidder shall certify to the possession of any and all current required licenses or certifications. Do not purchase additional insurance until this bid has been awarded. Provide a copy of **current** business license or other applicable licenses.

9.9 FINANCIAL STATEMENT

The bidder must submit financial statements (<u>balance sheet and income statement</u>) for its business that are dated no more than twelve (12) months prior to the date of the proposal submission and cover a period of at least one (1) year. These statements should clearly identify the financial status and condition of the bidder's entire business entity. Please place in a separate envelope and mark "Confidential" if your firm requires this to be kept confidential. The County does not guarantee that the financials submitted will be kept confidential.

9.10 CLARIFICATIONS, EXCEPTIONS OR DEVIATIONS

All bidder(s) shall describe any exception or deviation from the requirements of the RFP. Each clarification, exception or deviation must be clearly identified. If your firm has no clarification, exception or deviation, a statement to that effect shall be included in this section. The following contractual terms are non-negotiable:

- Indemnification
- All insurance terms
- Termination
- Ownership/Use of Contract Materials and Products (if applicable)
- Disputes
- Governing Law
- Venue

10 EVALUATION CRITERIA

Proposals not meeting the following Minimum Qualifications (MQs) will be disqualified:

- Ability to provide Workers' Compensation Insurance as required by California Law.
- Ability to provide Insurance as stated in Exhibit C. The County requires that the policies be modified by
 endorsement. The endorsement(s) must have the language "County of Riverside and the Riverside
 County Waste Resources Management District and their elected or appointed officials, employees, and
 agents" as additional insured. It is not acceptable to be named as additional insured only on the evidence
 of coverage certificate.
- Demonstrated solid waste system efficiency analysis experience within southern California.

Proposals meeting the MQs will be evaluated based on the criteria listed below, including but not limited to:

- The consultant must have public agencies as its clientele and shall disclose any current financial relationships that its employees, sub-consultants, or contract staff have with private solid waste companies. The County reserves the right to disqualify any bidder if it is in the best interest of the County.
- Capability and Understanding: Address the Scope of Work, the responsibilities of the Consultant, the approach to accomplishing the task(s), and demonstrate an understanding of regional waste flow/issues.
- Demonstrated Ability & References: List similar projects, how they relate to the Scope of Work and provide at least three references.
- Overall Cost and fee's to the County: Proposals must include breakdown of costs for each task in "Scope of Work" and any additional tasks that the proposer deems necessary, be signed by an authorized agent and placed in a separately sealed envelope clearly marked "Proposal Cost" as stated in section 9.5.
- Experience: List the qualifications of the team and describe the approach of the Consultant for handling unforeseen difficulties.
- Financial Status.
- Clarifications, Exceptions, or Deviations.

11 EVALUATION PROCESS

All proposals meeting the MQs will be given a thorough review. All contacts during the review selection phase will be only through the Purchasing Department. Attempts by the Contractor to contact any other County representative may result in disqualification of the Contractor. All evaluation material will be considered confidential and not released by the County. The County reserves the right to split or make the award that is most advantageous to the County.

It is anticipated that the County will utilize a selection committee, comprised of representatives from the

County's Executive Office, Environmental Health Department and Waste Management Department to evaluate all submittals. Prior to selecting a Consultant for this project, the selection committee may require an interview with one or more of the Consultants for the purposes of proposal clarification and additional information requests. In general, the proposal most responsive to the RFP's requirements will be selected.

12 INTERPRETATION OF RFP

The Contractor must make careful examination and understand all of the requirements, specifications, and conditions stated in the RFP. If any Contractor planning to submit a proposal finds discrepancies in or omissions from the RFP, or is in doubt as to the meaning, a written request for interpretation or correction must be given to the County. Any changes to the RFP will be made only by written addendum and will be posted on the Purchasing website at www.purchasing.co.riverside.ca.us. The County is not responsible for any other explanations or interpretations. If any provision in this agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way. All notices regarding this procurement may be posted on the County's purchasing website at www.purchasing.co.riverside.ca.us.

13 CONTRACTUAL DEVELOPMENT

If a proposal is accepted, the County will enter into a contractual agreement with the selected Contractor. A sample of the standard contract to be used for this project is attached as EXHIBIT C – Sample Agreement. If an agreement cannot be reached, negotiations with the second ranking Contractor shall commence.

All bidder(s) shall describe any exception or deviation from the requirements of the RFP. Each clarification, exception or deviation must be clearly identified. If your firm has no clarification, exception or deviation, a statement to that effect shall be included in this section. The following contractual (EXHIBIT C of this RFP) terms are non-negotiable:

- Indemnification (Point 21)
- All insurance terms (Point 22)
- Termination (Point 5)
- Ownership/Use of Contract Materials and Products ((If applicable) Point 6))
- Disputes (Point 11)
- Governing Law (Point 23.11)

14 CANCELLATION OF PROCUREMENT PROCESS

The County may cancel the procurement process at any time. All proposals become the property of the County. All information submitted in the proposal becomes "public record" as defined by the State of California upon completion of the procurement process. If any proprietary information is contained in or attached to the proposal, it must be clearly identified by the Contractor; otherwise the Contractor agrees that any and all documents provided may be released to the public after contract award.

The procurement process may be canceled after opening, but prior to award if the County determines that cancellation is in the best interest of the County for reasons (but not limited to) such as:

- Inadequate, ambiguous, or otherwise deficient specifications that were cited in the RFP.
- The services are no longer required.
- Proposals received are at an unreasonable cost.
- Proposal did not independently arrive in open competition, were collusive, or were not submitted in

good faith.

• The County determines, after analysis of the proposals that its needs can be satisfied through a less expensive method.

The County reserves the right to amend or modify the project Scope of Services prior to the award of contract, as necessity may dictate, and to reject any and all proposals hereunder. This Request for Proposal does not commit the County to award a contract or to pay any costs incurred in the preparation of a proposal in response to this request. The County reserves the right to accept or reject any or all proposals received as a result of this request, to negotiate with any qualified source or to cancel in part or in its entirety this Request of Proposal if it is in the best interest of the County.

15 CONFIDENTIALITY AND PROPRIETARY DATA

All materials received relative to this RFP will be kept confidential, until such time an award is made or the RFP is canceled, at which time all materials received will be made available to the public. Proposals received will be subject to Government Code §6250, the Public Information Act. Proposal Submitters should mark information they consider proprietary or confidential in the event it is exempt from the requirements of the Act.

16 COUNTY OBSERVED HOLIDAYS

HOLIDAY	DAY OBSERVED
*New Year's Day	January 1
Martin Luther King Jr's Birthday	Third Monday in January
Lincoln's Birthday	February 11
Washington's Birthday	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Columbus Day	Second Monday in October
Veterans' Day	November 11
*Thanksgiving Day	Fourth Thursday in November
*Following Thanksgiving	Friday following the fourth Thursday in November
*Christmas Day	December 25

* Note:

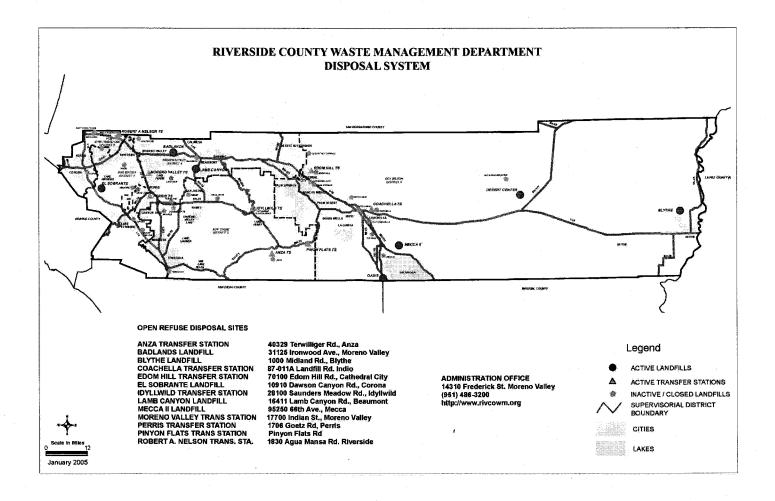
- Thanksgiving Day, which shall be the fourth Thursday in November unless otherwise appointed.
- Friday following Thanksgiving Day.
- ❖ December 24 and 31 when they fall on Monday.
- ❖ December 26 and January 2, when they fall on Friday.
- Friday proceeding January 1, February 12, July 4, November 11 or December 25, when such date falls on Saturday; the Monday following such date when such date falls on a Sunday.

EXHIBIT A

RIVERSIDE COUNTY BOARD OF SUPERVISORS FORM 11

EXHIBIT B

RIVERSIDE COUNTY DISPOSAL SYSTEM



	MAIN OFFICE		BADLANDS		DOUBLE BLITTE	COACHELLATO	CORONA	COUNTY ADMIN	DESERT CENTE	EAGLE MOLINITAL	EDOM HILL	ELSINORE	SOBRANTE	HIGHGROVE	DYLLWILDTE	LAMB CANYON	MEAD VALLEY		18/	S Truck TS	PERRIS TS	PINYON FLATOR	ROBERT A NELSON TO
SITE	Į₹	ANZA	Ι₫	別行框	Į₹.	Įğ	Ιğ	18		₽	ß	18	[H	15	ΙĔ	18	图	MECCAZ	18	OASIS	匿	Įž.	[#]
MAIN OFFICE	0	63	100	168	01	72	24	19	119	Щ 127	Ш 52	Ш 23	33	8	49	22	-≥ 15	-2-	5	90	12	67	12
ANZA	63	ñ	54	143	45	47	73	72	94	101	45	53	68	76	22	45	57	60	60	63	53	16	73
BADLANDS	11	54	a	161	27	64	31	17	112	120	45	34	40	15	40	15	26	78	12	83	23	64	18
BLYTHE	168	143	161	0	170	102	189	175	58	67	122	192	198	172	152	153	184	92	170	109	181	128	176
DOUBLE BUTTE	21	45	27	170	0	74	34	28	121	130	54	16	32	29	31	18	13	87	16	92	8	50	29
COACHELLA TS	72	47	64	102	74	0	93	79	53	61	26	95	102	77	56	57	88	20	74	25	85	32	80
CORONA	24	73	31	189	34	93	0	14	139	148	72	21	10	20	62	41	22	105	33	110	26	80	18
COUNTY ADMINISENTER	11	72	17	175	28	79	14	0	126	134	58	31	23	7	56	29	22	92	16	96.	20	74	4
DESERT CENTER	119	94	112	58	121	53	139	126	0	8	72	139	149	123	103	104	133	43	121	60	127	79	127
EAGLE MOUNTAIN	127	101	120	67	130	61	148	134	8	0	81	147	157	132	111	112	143	52	129	68	140	87	135
EDOM HILL	52	45	45	122	54	26	72	58	72	81	0	70	81	56	54	36	64	38	54	43	60	30	60
ELSINORE	23	53	34	192	16	95	21	31	139	147	70	0	16	32	48	33	12	109	19	112	13	65	32
EL SOBRANTE	33	68	40	198	32	102	10	23	149	157	81	16	0	8	60	46	22	115	24	119	24	79	27
HIGHGROVE	8	76	15	172	29	77	20	7	123	132	56	32	30	0	55	26	23	89	14	94	21	75	9
IDYLLWILD	49	22	40	152	31	56	62	56	103	111	54	48	60	55	0	31	42	69	44	72	37	25	57
LAMB CANYON	22	45	15	153	18	57	41	29	104	112	36	33	46	26	31	0	28	70	20	74	25	49	30
MEAD VALLEY	15	57	26	184	13	88	22	22	133	143	64	12	22	23	42	28	0	100	10	105	5	60	24
MECCA 2	85	60	78	92	87	20	105	92	43	52	38	109	115	89	69	70	100	0	87	16	98	45	93
MORENO VALLEY TS	5	60	12	170		74	33	16	121	129	54	19	24	14	44	20	10	87	0	92	1.7	62	18
OASIS	90	63	83	109	92	25	110	96	60	68	43	112	119	94	72	74	106	16	92	0	102	48	98
PERRIS TS	12	53	23	181	8	85	26	20	127	140	60	13	24	21	37	25	65	98	7	102	0	55	21
PINYON FLATS TS	67	16	64	128	***********	32	80	74	79	87	30	65	79	75	25	49	60	45	62	48	55	0	76
ROBERT A NELSON TS	12	73	18	176	29	80	18	4	127	135	60	32	27	9	57	30	24	93	18	98	21	76	0

NOTE: DISTANCES ARE ROUNDED TO THE NEAREST MILE 2/24/2005

JOE SCHUPP pd# 8121

EXHIBIT C

SAMPLE AGREEMENT

PROFESSIONAL SERVICE AGREEMENT

(INSERT NAME OF PROGRAM)

between

COUNTY OF RIVERSIDE

and

(INSERT COMPANY NAME)



TABLE OF CONTENTS

SECTION HEADING	PAGE NUMBER
1. Description of Services	
2. Period of Performance	
3. Compensation	
4. Alteration or Changes to the Agreement	
5. Termination	
6. Ownership/Use of Contract Materials and Products	
7. Conduct of Contractor	· · · · · · · · · · · · · · · · · · ·
8. Inspection of Service: Quality Control/Assurance	
9. Independent Contractor	
10. Subcontract for Work or Services	
11. Disputes	
12. Licensing and Permits	
13. Use by Other Political Entities	
14. Non-Discrimination	
15. Records and Documents	
16. Confidentiality	
17. Administration/Contract Liaison	
18. Notices	
19. Force Majeure	
20. EDD Reporting Requirements	
21. Hold Harmless/Indemnification	
22. Insurance	
23. General	
Exhibit A-Scope of Service	
Exhibit B- Payment Provisions.	

This Agreement, made and entered into this day of , 2011, by and between (INSERT COMPANY NAME), (herein referred to as "CONTRACTOR"), and the COUNTY OF RIVERSIDE, a political subdivision of the State of California, (herein referred to as "COUNTY"). The parties agree as follows:

1. Description of Services

- 1.1 CONTRACTOR shall provide all services as outlined and specified in Exhibit A, Scope of Services, consisting of (INSERT # OF PAGES) pages at the prices stated in Exhibit B, Payment Provisions, consisting of (INSERT # OF PAGES) pages, and Attachment I, HIPAA Business Associate Attachment to the Agreement, consisting of (INSERT # OF PAGES) pages.
- 1.2 CONTRACTOR represents that it has the skills, experience and knowledge necessary to fully and adequately perform under this Agreement, and the COUNTY relies upon this representation. CONTRACTOR shall perform to the satisfaction of the COUNTY and in conformance to and consistent with the highest standards of firms/professionals in the same discipline in the State of California.
- 1.3 CONTRACTOR affirms this it is fully apprised of all of the work to be performed under this Agreement; and the CONTRACTOR agrees it can properly perform this work at the prices stated in Exhibit B. CONTRACTOR is not to perform services or provide products outside of the Agreement.
- 1.4 Acceptance by the COUNTY of the CONTRACTOR's performance under this Agreement does not operate as a release of CONTRACTOR's responsibility for full compliance with the terms of this Agreement.

2. Period of Performance

2.1 This Agreement shall be effective upon signature of this Agreement by both parties and continue in effect through (INSERT DATE), with the option to renew for (INSERT # OF RENEWALS YEARS), renewable in one year increments by written amendment, unless terminated earlier. CONTRACTOR shall commence performance upon signature of this Agreement by both parties and shall diligently and continuously perform thereafter.

3. Compensation

- 3.1 The COUNTY shall pay the CONTRACTOR for services performed, products provided and expenses incurred in accordance with the terms of Exhibit B, Payment Provisions. Maximum payments by COUNTY to CONTRACTOR shall not exceed (INSERT DOLLAR AMOUNT) annually including all expenses. The COUNTY is not responsible for any fees or costs incurred above or beyond the contracted amount and shall have no obligation to purchase any specified amount of services or products. Unless otherwise specifically stated in Exhibit B, COUNTY shall not be responsible for payment of any of CONTRACTOR's expenses related to this Agreement.
- 3.2 No price increases will be permitted during the first year of this Agreement All price decreases (for example, if CONTRACTOR offers lower prices to another governmental entity) will automatically be extended to the COUNTY. The COUNTY requires written proof satisfactory to COUNTY of cost increases prior to any approved price adjustment. After the first year of the award, a minimum of 30-days advance notice in writing is required to be considered and approved by COUNTY. No retroactive price adjustments will be considered. Any price increases must be stated in a written amendment to this Agreement. The net dollar amount of profit will remain firm during the period of the Agreement. Annual increases shall not exceed the Consumer Price Index- All Consumers, All Items Greater Los Angeles, Riverside and Orange County areas (Insert type of item or service) and be subject to satisfactory performance review by the COUNTY and approved (if needed) for budget funding by the Board of Supervisors.
- 3.3 CONTRACTOR shall be paid only in accordance with an invoice submitted to COUNTY by CONTRACTOR within fifteen (15) days from the last day of each calendar month, and COUNTY shall pay the invoice within thirty (30) working days from the date of receipt of the invoice. Payment shall be made to CONTRACTOR only after services have been rendered or delivery of materials or products, and acceptance has been made by COUNTY. Prepare invoices in duplicate. For this Agreement, send the original and duplicate copies of invoices to:

(INSERT DEPARTMENT NAME AND ADDRESS)

- a) Each invoice shall contain a minimum of the following information: invoice number and date; remittance address; bill-to and ship-to addresses of ordering department/division; Agreement number (insert contract ID#); quantities; item descriptions, unit prices, extensions, sales/use tax if applicable, and an invoice total.
- b) Invoices shall be rendered monthly in arrears.
- 3.4 The COUNTY obligation for payment of this Agreement beyond the current fiscal year end is contingent upon and limited by the availability of COUNTY funding from which payment can be made. No legal liability on the part of the COUNTY shall arise for payment beyond June 30 of each calendar year unless funds are made available for such payment. In the event that such funds are not forthcoming for any reason, COUNTY shall immediately notify CONTRACTOR in writing; and this Agreement shall be deemed terminated and have no further force and effect.

4. Alteration or Changes to the Agreement

4.1 The Board of Supervisors and the COUNTY Purchasing Agent and/or his designee are the only authorized COUNTY representatives who may at any time, by written order, make alterations to this Agreement. If any such alteration causes an increase or decrease in the cost of, or the time required for the performance under this Agreement, an equitable adjustment shall be made in the

Agreement price or delivery schedule, or both, and the Agreement shall be modified by written amendment accordingly.

4.2 Any claim by the CONTRACTOR for additional payment related to this Agreement shall be made in writing by the CONTRACTOR within 30 days of when the CONTRACTOR has or should have notice of any actual or claimed change in the work which results in additional and unanticipated cost to the CONTRACTOR. If the COUNTY Purchasing Agent decides that the facts provide sufficient justification, he may authorize additional payment to the CONTRACTOR pursuant to the claim. Nothing in this section shall excuse the CONTRACTOR from proceeding with performance of the Agreement even if there has been a change.

5. Termination

- **5.1.** COUNTY may terminate this Agreement without cause upon 30 days written notice served upon the CONTRACTOR stating the extent and effective date of termination.
- **5.2** COUNTY may, upon five (5) days written notice, terminate this Agreement for CONTRACTOR's default, if CONTRACTOR refuses or fails to comply with the terms of this Agreement or fails to make progress so as to endanger performance and does not immediately cure such failure. In the event of such termination, the COUNTY may proceed with the work in any manner deemed proper by COUNTY.
 - 5.3 After receipt of the notice of termination, CONTRACTOR shall:
- (a) Stop all work under this Agreement on the date specified in the notice of termination; and
- (b) Transfer to COUNTY and deliver in the manner as directed by COUNTY any materials, reports or other products which, if the Agreement had been completed or continued, would have been required to be furnished to COUNTY.
- 5.4 After termination, COUNTY shall make payment only for CONTRACTOR's performance up to the date of termination in accordance with this Agreement and at the rates set forth in Exhibit B.
- 5.5 CONTRACTOR's rights under this Agreement shall terminate (except for fees accrued prior to the date of termination) upon dishonesty or a willful or material breach of this Agreement by CONTRACTOR; or in the event of CONTRACTOR's unwillingness or inability for any reason whatsoever to perform the terms of this Agreement. In such event, CONTRACTOR shall not be entitled to any further compensation under this Agreement.
- **5.6** The rights and remedies of COUNTY provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or this Agreement.

6. Ownership/Use of Contract Materials and Products

The CONTRACTOR agrees that all materials, reports or products in any form, including electronic, created by CONTRACTOR for which CONTRACTOR has been compensated by COUNTY pursuant to this Agreement shall be the sole property of the COUNTY; and may be used by the COUNTY for any purpose COUNTY deems to be appropriate, including, but not limit to, duplication and/or distribution within the COUNTY or to third parties. CONTRACTOR agrees not to release or circulate in whole or part such materials, reports, or products without prior written authorization of the COUNTY.

7. Conduct of Contractor

- 7.1 The CONTRACTOR covenants that it presently has no interest, including, but not limited to, other projects or contracts, and shall not acquire any such interest, direct or indirect, which would conflict in any manner or degree with CONTRACTOR's performance under this Agreement. The CONTRACTOR further covenants that no person or subcontractor having any such interest shall be employed or retained by CONTRACTOR under this Agreement. The CONTRACTOR agrees to inform the COUNTY of all the CONTRACTOR's interests, if any, which are or may be perceived as incompatible with the COUNTY's interests.
- 7.2 The CONTRACTOR shall not, under circumstances which could be interpreted as an attempt to influence the recipient in the conduct of his/her duties, accept any gratuity or special favor from individuals or firms with whom the CONTRACTOR is doing business or proposing to do business, in accomplishing the work under this Agreement.
- 7.3 The CONTRACTOR or its employees shall not offer gifts, gratuity, favors, and entertainment directly or indirectly to COUNTY employees.

8. <u>Inspection of Service</u>; <u>Quality Control/Assurance</u>

- 8.1 All performance (which includes services, workmanship, materials, supplies and equipment furnished or utilized in the performance of this Agreement) shall be subject to inspection and test by the COUNTY or other regulatory agencies at all times. The CONTRACTOR shall provide adequate cooperation to any inspector or other COUNTY representative to permit him/her to determine the CONTRACTOR's conformity with the terms of this Agreement. If any services performed or products provided by CONTRACTOR are not in conformance with the terms of this Agreement, the COUNTY shall have the right to require the CONTRACTOR to perform the services or provide the products in conformance with the terms of the Agreement at no additional cost to the COUNTY. When the services to be performed or the products to be provided are of such nature that the difference cannot be corrected, the COUNTY shall have the right to: (1) require the CONTRACTOR immediately to take all necessary steps to ensure future performance in conformity with the terms of the Agreement; and/or (2) reduce the Agreement price to reflect the reduced value of the services performed or products provided. The COUNTY may also terminate this Agreement for default and charge to CONTRACTOR any costs incurred by the COUNTY because of the CONTRACTOR's failure to perform.
- **8.2** CONTRACTOR shall establish adequate procedures for self-monitoring and quality control and assurance to ensure proper performance under this Agreement; and shall permit a COUNTY representative or other regulatory official to monitor, assess,

or evaluate CONTRACTOR's performance under this Agreement at any time upon reasonable notice to CONTRACTOR.

9. Independent Contractor

The CONTRACTOR is, for purposes relating to this Agreement, an independent contractor and shall not be deemed an employee of the COUNTY. It is expressly understood and agreed that the CONTRACTOR (including its employees, agents, and subcontractors) shall in no event be entitled to any benefits to which COUNTY employees are entitled, including but not limited to overtime, any retirement benefits, worker's compensation benefits, and injury leave or other leave benefits. There shall be no employer-employee relationship between the parties; and CONTRACTOR shall hold COUNTY harmless from any and all claims that may be made against COUNTY based upon any contention by a third party that an employer-employee relationship exists by reason of this Agreement. It is further understood and agreed by the parties that CONTRACTOR in the performance of this Agreement is subject to the control or direction of COUNTY merely as to the results to be accomplished and not as to the means and methods for accomplishing the results.

10. Subcontract for Work or Services

No contract shall be made by the CONTRACTOR with any other party for furnishing any of the work or services under this Agreement without the prior written approval of the COUNTY; but this provision shall not require the approval of contracts of employment between the CONTRACTOR and personnel assigned under this Agreement, or for parties named in the proposal and agreed to under this Agreement.

11. Disputes

11.1 The parties shall attempt to resolve any disputes amicably at the working level. If that is not successful, the dispute shall be referred to the senior management of the parties. Any dispute relating to this Agreement which is not resolved by the parties shall be decided by the COUNTY's Purchasing Department's Compliance Contract Officer who shall furnish the decision in writing. The decision of the COUNTY's Compliance Contract Officer shall be final and conclusive unless determined by a court of competent jurisdiction to have been fraudulent, capricious, arbitrary, or so grossly erroneous as necessarily to imply bad faith. The CONTRACTOR shall proceed diligently with the performance of this Agreement pending the resolution of a dispute.

11.2 Prior to the filing of any legal action related to this Agreement, the parties shall be obligated to attend a mediation session in Riverside County before a neutral third party mediator. A second mediation session shall be required if the first session is not successful. The parties shall share the cost of the mediations.

12. Licensing and Permits

CONTRACTOR shall comply with all State or other licensing requirements, including but not limited to the provisions of Chapter 9 of Division 3 of the Business and Professions Code. All licensing requirements shall be met at the time proposals are submitted to the COUNTY. CONTRACTOR warrants that it has all necessary permits, approvals, certificates, waivers and exemptions necessary for performance of this Agreement as required by the laws and regulations of the United States, the State of California, the County of Riverside and all other governmental agencies with jurisdiction, and shall maintain these throughout the term of this Agreement.

13. Use By Other Political Entities

The CONTRACTOR agrees to extend the same pricing, terms, and conditions as stated in this Agreement to each and every political entity, special district, and related non-profit entity in Riverside County. It is understood that other entities shall make purchases in their own name, make direct payment, and be liable directly to the CONTRACTOR; and COUNTY shall in no way be responsible to CONTRACTOR for other entities' purchases.

14. Non-Discrimination

CONTRACTOR shall not be discriminate in the provision of services, allocation of benefits, accommodation in facilities, or employment of personnel on the basis of ethnic group identification, race, religious creed, color, national origin, ancestry, physical handicap, medical condition, marital status or sex in the performance of this Agreement; and, to the extent they shall be found to be applicable hereto, shall comply with the provisions of the California Fair Employment and Housing Act (Gov. Code 12900 et. seq), the Federal Civil Rights Act of 1964 (P.L. 88-352), the Americans with Disabilities Act of 1990 (42 U.S.C. S1210 et seq.) and all other applicable laws or regulations.

15. Records and Documents

CONTRACTOR shall make available, upon written request by any duly authorized Federal, State, or COUNTY agency, a copy of this Agreement and such books, documents and records as are necessary to certify the nature and extent of the CONTRACTOR's costs related to this Agreement. All such books, documents and records shall be maintained by CONTRACTOR for at least five years following termination of this Agreement and be available for audit by the COUNTY. CONTRACTOR shall provide to the COUNTY reports and information related to this Agreement as requested by COUNTY.

16. Confidentiality

16.1 The CONTRACTOR shall not use for personal gain or make other improper use of privileged or confidential information which is acquired in connection with this Agreement. The term "privileged or confidential information" includes but is not limited to: unpublished or sensitive technological or scientific information; medical, personnel, or security records; anticipated material requirements or pricing/purchasing actions; COUNTY information or data which is not subject to public disclosure; COUNTY operational procedures; and knowledge of selection of contractors, subcontractors or suppliers in advance of official announcement.

16.2 The CONTRACTOR shall protect from unauthorized disclosure names and other identifying information concerning persons receiving services pursuant to this Agreement, except for general statistical information not identifying any person. The CONTRACTOR shall not use such information for any purpose other than carrying out the CONTRACTOR's obligations under this Agreement. The CONTRACTOR shall promptly transmit to the COUNTY all third party requests for disclosure of such information. The CONTRACTOR shall not disclose, except as otherwise specifically permitted by this Agreement or authorized in advance in writing by the COUNTY, any such information to anyone other than the COUNTY. For purposes of this paragraph, identity shall include, but not be limited to, name, identifying number, symbol, or other identifying particular assigned to the individual, such as finger or voice print or a photograph.

17. Administration/Contract Liaison

The COUNTY Purchasing Agent, or designee, shall administer this Agreement on behalf of the COUNTY. The Purchasing Department is to serve as the liaison with CONTRACTOR in connection with this Agreement.

18. Notices

All correspondence and notices required or contemplated by this Agreement shall be delivered to the respective parties at the addresses set forth below and are deemed submitted two days after their deposit in the United States mail, postage prepaid:

COUNTY OF RIVERSIDE
(INSERT DEPARTMENT NAME)
(INSERT ADDRESS)

CONTRACTOR (INSERT CONTRACTOR NAME)

(INSERT ADDRESS)

19. Force Majeure

If either party is unable to comply with any provision of this Agreement due to causes beyond its reasonable control, and which could not have been reasonably anticipated, such as acts of God, acts of war, civil disorders, or other similar acts, such party shall not be held liable for such failure to comply.

20. EDD Reporting Requirements

In order to comply with child support enforcement requirements of the State of California, the COUNTY may be required to submit a Report of Independent Contractor(s) form **DE 542** to the Employment Development Department. The CONTRACTOR agrees to furnish the required data and certifications to the COUNTY within 10 days of notification of award of Agreement when required by the EDD. This data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders. Failure of the CONTRACTOR to timely submit the data and/or certificates required may result in the contract being awarded to another contractor. In the event a contract has been issued, failure of the CONTRACTOR to comply with all federal and state reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignments Orders and Notices of Assignment shall constitute a material breach of Agreement. If CONTRACTOR has any questions concerning this reporting requirement, please call (916) 657-0529. CONTRACTOR should also contact its local Employment Tax Customer Service Office listed in the telephone directory in the State Government section under "Employment Development Department" or access their Internet site at www.edd.ca.gov.

21. Hold Harmless/Indemnification

21.1 CONTRACTOR shall indemnify and hold harmless the County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives (individually and collectively hereinafter referred to as Indemnitees) from any liability whatsoever, based or asserted upon any services of CONTRACTOR, its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death or any other element of any kind or nature whatsoever arising from the performance of CONTRACTOR, its officers, employees, subcontractors, agents or representatives Indemnitors from this Agreement. CONTRACTOR shall defend, at its sole expense, all costs, and fees including, but not limited, to attorney fees, cost of investigation, defense and settlements or awards, the Indemnitees in any claim or action based upon such alleged acts or omissions.

21.2 With respect to any action or claim subject to indemnification herein by CONTRACTOR, CONTRACTOR shall, at their sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONTRACTOR'S indemnification to Indemnitees as set forth herein.

21.2 CONTRACTOR'S obligation hereunder shall be satisfied when CONTRACTOR has provided to COUNTY the

appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.

- 21.3 The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONTRACTOR'S obligations to indemnify and hold harmless the Indemnitees herein from third party claims.
- 21.4 In the event there is conflict between this clause and California Civil Code Section 2782, this clause shall be interpreted to comply with Civil Code 2782. Such interpretation shall not relieve the CONTRACTOR from indemnifying the Indemnitees to the fullest extent allowed by law.
- 21.5 CONTRACTOR's indemnification obligations shall also apply to any action or claim regarding actual or alleged intellectual property infringement related to any material or product provided to COUNTY pursuant to this Agreement. In the event of any such action or claim, CONTRACTOR shall provide immediate notice to COUNTY of the action or claim. CONTRACTOR may defend or settle the action or claim as CONTRACTOR deems appropriate; however, CONTRACTOR shall be required to obtain for COUNTY the right to continue to use the material or product (or a similar non-infringing material or product with the same function) on terms identical to those stated in this Agreement.

22. Insurance

- 22.1 Without limiting or diminishing the CONTRACTOR'S obligation to indemnify or hold the COUNTY harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement. As respects to the insurance section only, the COUNTY herein refers to the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents, or representatives as Additional Insureds.
- 22.2 Workers' Compensation: If the CONTRACTOR has employees as defined by the State of California, the CONTRACTOR shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of the County of Riverside.
- 22.3 Commercial General Liability: Commercial General Liability insurance coverage, including but not limited to, premises liability, unmodified contractual liability, products and completed operations liability, personal and advertising injury, and cross liability coverage, covering claims which may arise from or out of CONTRACTOR'S performance of its obligations hereunder. Policy shall name the COUNTY as Additional Insured. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit.
- 22.4 Vehicle Liability: If vehicles or mobile equipment are used in the performance of the obligations under this Agreement, then CONTRACTOR shall maintain liability insurance for all owned, non-owned, or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit. Policy shall name the COUNTY as Additional Insureds.
- 22.5 Professional Liability: (ONLY TO BE INCLUDED IN CONTRACTS WITH SERVICE PROVIDERS INCLUDING BUT NOT LIMITED TO ENGINEERS, DOCTORS, AND LAWYERS). Contractor shall maintain Professional Liability Insurance providing coverage for the Contractor's performance of work included within this Agreement, with a limit of liability of not less than \$1,000,000 per occurrence and \$2,000,000 annual aggregate. If Contractor's Professional Liability Insurance is written on a claims made basis rather than an occurrence basis, such insurance shall continue through the term of this Agreement and CONTRACTOR shall purchase at his sole expense either 1) an Extended Reporting Endorsement (also, known as Tail Coverage); or 2) Prior Dates Coverage from new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement; or 3) demonstrate through Certificates of Insurance that CONTRACTOR has Maintained continuous coverage with the same or original insurer. Coverage provided under items; 1), 2), or 3) will continue as long as the law allows.

22.6 General Insurance Provisions - All lines:

- 1) Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.
- 2) The CONTRACTOR must declare its insurance self-insured retention for each coverage required herein. If any such self-insured retention exceeds \$500,000 per occurrence each such retention shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of self-insured retention unacceptable to the COUNTY, and at the election of the Country's Risk Manager, CONTRACTOR'S carriers shall either; 1) reduce or eliminate such self-insured retention as respects this Agreement with the COUNTY, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses. 3) CONTRACTOR shall cause CONTRACTOR'S insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the County Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation, expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date,

another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. CONTRACTOR shall not commence operations until the COUNTY has been furnished original Certificate (s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier to do so on its behalf shall sign the original endorsements for each policy and the Certificate of Insurance.

- 4) It is understood and agreed to by the parties hereto that the CONTRACTOR'S insurance shall be construed as primary insurance, and the COUNTY'S insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.
- 5) If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work; or, the term of this Agreement, including any extensions thereof, exceeds five (5) years; the COUNTY reserves the right to adjust the types of insurance and the monetary limits of liability required under this Agreement, if in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.
- 6) CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.
- 7) The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the COUNTY.
- 8) CONTRACTOR agrees to notify COUNTY of any claim by a third party or any incident or event that may give rise to a claim arising from the performance of this Agreement.

23. General

- 23.1 CONTRACTOR shall not delegate or assign any interest in this Agreement, whether by operation of law or otherwise, without the prior written consent of COUNTY. Any attempt to delegate or assign any interest herein shall be deemed void and of no force or effect.
- 23.2 Any waiver by COUNTY of any breach of any one or more of the terms of this Agreement shall not be construed to be a waiver of any subsequent or other breach of the same or of any other term of this Agreement. Failure on the part of COUNTY to require exact, full, and complete compliance with any terms of this Agreement shall not be construed as in any manner changing the terms or preventing COUNTY from enforcement of the terms of this Agreement.
- 23.3 In the event the CONTRACTOR receives payment under this Agreement which is later disallowed by COUNTY for nonconformance with the terms of the Agreement, the CONTRACTOR shall promptly refund the disallowed amount to the COUNTY on request; or at its option the COUNTY may offset the amount disallowed from any payment due to the CONTRACTOR.
- 23.4 CONTRACTOR shall not provide partial delivery or shipment of services or products unless specifically stated in the Agreement.
- 23.5 CONTRACTOR shall not provide any services or products subject to any chattel mortgage or under a conditional sales contract or other agreement by which an interest is retained by a third party. The CONTRACTOR warrants that it has good title to all materials or products used by CONTRACTOR or provided to COUNTY pursuant to this Agreement, free from all liens, claims, or encumbrances.
- 23.6 Nothing in this Agreement shall prohibit the COUNTY from acquiring the same type or equivalent equipment, products, materials or services from other sources, when deemed by the COUNTY to be in its best interest. The COUNTY reserves the right to purchase more or less than the quantities specified in this Agreement.
- 23.7 The COUNTY agrees to cooperate with the CONTRACTOR in the CONTRACTOR's performance under this Agreement, including, if stated in the Agreement, providing the CONTRACTOR with reasonable facilities and timely access to COUNTY data, information, and personnel.
- 23.8 CONTRACTOR shall comply with all applicable Federal, State and local laws and regulations. CONTRACTOR will comply with all applicable COUNTY policies and procedures. In the event that there is a conflict between the various laws or regulations that may apply, the CONTRACTOR shall comply with the more restrictive law or regulation.
- 23.9 CONTRACTOR shall comply with all air pollution control, water pollution, safety and health ordinances, statutes, or regulations which apply to performance under this Agreement.
- 23.10 CONTRACTOR shall comply with all requirements of the Occupational Safety and Health Administration (OSHA) standards and codes as set forth by the U.S. Department of Labor and the State of California (Cal/OSHA).
- 23.11 This Agreement shall be governed by the laws of the State of California. Any legal action related to the performance or interpretation of this Agreement shall be filed only in the Superior Court of the State of California located in Riverside, California, and the parties waive any provision of law providing for a change of venue to another location. In the event any provision in this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way.
- 23.12 This Agreement, including any attachments or exhibits, constitutes the entire Agreement of the parties with respect to its subject matter and supersedes all prior and contemporaneous representations, proposals, discussions and communications, whether oral or in writing. This Agreement may be changed or modified only by a written amendment signed by authorized representatives of

County of Riverside
Purchasing & Fleet Services

both parties.

COUNTY: (INSERT DEPARTMENT NAME) NAME) (INSERT ADDRESS)	CONTRACTOR: (INSERT CONTRACTOR (INSERT ADDRESS)
Signature:	Signature:
Print Name: (YOUR NAME HERE)	Print Name: (CONTRACTOR NAME HERE)
Title: (INSERT TITLE)	Title: (INSERT TITLE)
Dated:	Dated:

EXHIBIT D

RFP # WMARC-162

Local Business Qualification Affidavit

The County of Riverside Local Business Preference may be applied to this Request for Proposal/Quotation. If you qualify for this preference, please submit this form along with your response to this RFP/Q.

Definition of Local Business

A local business shall mean business firms with fixed offices located within the geographical boundaries of Riverside County, authorized to perform business within the County, and in doing so, credit all sales tax from sales generated within Riverside County to the County, and who provide product or perform contracted work using employees, of whom the majority are physically located in said local offices.

Local businesses" shall have a Riverside County business street address. Post office box numbers, residential addresses, or un-staffed sales offices shall not suffice to establish status as a "local business." To qualify as a "local business" the location must be open and staffed during normal business hours and the business must establish proof that it has been located and doing business in Riverside County for at least (6) six months preceding its certification to the County as a local business.

Additional supporting documentation that may be requested by the County to verify qualification includes:

- 1. A copy of their current BOE 531-A and/or BOE 530-C form (State, Local & District Sales, and Use Tax Return Form). This is what businesses submit to the State Board of Equalization when paying the sales tax to the State of California indicating the amount of the payment to be credited to each jurisdiction (i.e. Counties, Cities).
- 2. A current business license if required for the political jurisdiction the business is located.
- 3. **Proof of the current business address.** The local business needs to be operating from a functional office that is staffed with the company's employees, during normal business hours.

Business Name:		•		_
Physical Address	s:			
Phone:	FAX:	E-Mail:		
Length of time a	t this location:	Number of Company Employees	at this address:	
If less than 6 mo	onth, list previous Riverside	County location:		
Business License	e # (where applicable):	Jurisdiction	10.70	
Hours of Operati	ion:			
Primary function	of this location (i.e., sales,	distribution, production, corporate, etc)	:	
Signature of Cor	mpany Official	- Da	ite .	

Submittal of false data will result in disqualification of local preference and/or doing business with Riverside County.

EXHIBIT E

COST PROPOSAL SHEET

Task	Position/Title	Rate/Hour	Hour	Amount
1.				
2.				
3.				
4.				
5.				
TOTAL HOURS				
TOTAL COST				
TRANSPORTATION, LODGING, MEALS				
OTHER EXPENSES OR CHARGES (itemize below):				
1.				
2.				
TOTAL PROJECT COST:				
TOTAL COST OF ENTIRE PROJECT:, INCLUSIVE OF ALL HOURS, CHARGES AND EXPENSES. CERTIFICATIONS				
I,, a duly authorized agent of hereby certify that Printed Name of Agent/Officer Name of Company				
, by submission of this proposal in response to the Solid Waste System Study RFP Name of Company				
Agree upon contract award to carry out the requirements specified and obligations set forth therein.				
Signature	Date			
Title of Agent/Officer				