

MINUTES OF THE BOARD OF SUPERVISORS  
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



1.0

9:00 a.m. being the time set for FY 2011 Budget cut Impact Hearings.

Opening Comments by Chairman Buster

Community Health Agency

Eric Frykman – Ability to use local resources to protect the public including Pandemic Influenza, West Nile Virus, and food borne illness outbreaks, Hazmat spills, dangerous animal attacks, rabies, and tuberculosis outbreaks has been cut by 40% and the department in some cases is at the breaking point. Another 20% would be catastrophic.

CHA - ANIMAL SERVICES

Robert Miller presented the matter and gave a PowerPoint Presentation

- Staffing levels during FY 07-08 was 262 positions and is currently 149 in FY 11-12 resulting in 113 positions eliminated or 43% of staff or 93 staff laid off.
- In November the 2010-2015 Business Plan for Future Sustainability was presented to the Board and included anticipated cuts equivalent to FY 10-11.
- Cannot recommend the additional cuts requested. If the Board approves the cuts the recommendation is to close the Blythe Animal Shelter and cut 10 officers in the unincorporated areas.

CHA - ENVIRONMENTAL HEALTH

Steve Van Stockum presented the matter.

- NCC Support is only 1% of the overall department budget which supports 2 programs:
  - Emergency Response Team-Hazardous Materials
  - Vector Control
- Budget Cuts would result in an overall 40% reduction in funds which will put programs in jeopardy.
- Solutions to maintain the important programs:
  - Keep the current NCC allocation to the department
  - Look into voter approved parcel assessments for Vector Control

March 30, 2011

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COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



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CHA - PUBLIC HEALTH

Susan Harrington presented the matter.

- The Proposed Budget cuts will impact three main areas:
  - California Children's Services Program
    - Denying eligible children treatment
  - Public Health Services
    - Further cuts will require Bielensen hearings.
  - Family Care Center Services
    - Appointments will be harder to get.
    - Health issues may go untreated.

PUBLIC DEFENDER

Gary Windom presented the matter and gave a Power Point Presentation

- Status of relocation to former DA building.
- Department should be part of Public Safety line up.

INDIGENT DEFENSE

- No additional comments.

EXECUTIVE OFFICE - OPENING COMMENTS

Jay Orr, Assistant CEO presented the matter.

- Budget is the major responsibility.
- Cuts to staff.

AGRICULTURAL COMMISSIONER

John Snyder presented the matter.

- Mission Statement for the department is to promote and protect the agricultural element of the County through many programs and mandates governed by State law.
- NCC controls the department's maintenance of effort
- Budget cuts would result in:
  - Reduction in Maintenance of effort.
  - 15% reduction in agriculture inspections which may raise exposure for pests.
  - Low staffing levels.
- Service demands are driven by the following factors:
  - Population
  - Agricultural production

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COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



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OFFICE ON AGING

Ed Walsh presented the matter and gave a Power Point Presentation.

- Most funding is federal.
- Policy change of California Department of Aging.
- Supplemental funding needed.

PARKS

Scott Bangle presented the matter and gave a Power Point Presentation.

- Mentioned fewer operating hours for Historic Parks.
- No purchases of equipment.
- Reduce staffing on Saturdays and office hours.

1:30 p.m.

PURCHASING

Bob Howdysshell presented the matter and gave a PowerPoint Presentation.

- Free up imbedded employees working for other departments.

DPSS

Susan Loew presented the matter.

- Total funding lost 7.4 million.
- Cuts must come from Children Services.
- 110 positions to be cut.
- Suggested one time funding for Children Services.

COUNTY COUNSEL

Pamela Walls presented the matter.

- Department already sustained 35% reduction.
- Look into reducing outside services.
- Risk Management looking into doing the work themselves.

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COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



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REGISTRAR OF VOTERS

Kari Virgil presented the matter.

- Combine additional cost for voter education.
- Need additional office space.
- Make it a priority to reduce polling places to save money.
- Get CSAC involved to push voting by mail.

I hereby certify that the foregoing is a full true, and correct copy of an order made and entered on March 30, 2011 of Supervisors Minutes.

WITNESS my hand and the seal of the Board of Supervisors  
Dated: March 30, 2011  
Kecia Harper-Ihem, Clerk of the Board of Supervisors, in  
and for the County of Riverside, State of California.

(seal)

By: *Kari Virgil* Deputy

AGENDA NO.  
1.0





# Budget Impact Report



*Robert Miller*  
*Director of Animal Services*  
*March 30, 2011*

# **Agenda**

- Business Plan for Future Sustainability
- Beyond the Business Plan

# **2010-15 Business Plan for Future Sustainability**

## **History:**

- Staffing levels (department-wide)
- FY 07-08: 262 positions
- FY 11-12: 149 positions
- 113 positions eliminated or 43% of staff
- Total of 93 staff laid-off
- Total NCC cut since FY 07-08: \$4.4M

# **2010-15 Business Plan for Future Sustainability**

## **Principles of the Plan:**

- Pathway to sustainability during economic downturn
- Action steps to meet fiscal targets
- Protects minimum core public health and safety
- Provides prompt and necessary care to homeless animals
- Plan anticipated and addressed FY 11-12 budget cut

# **2010-15 Business Plan for Future Sustainability**

## **Impact of the Plan - Sheltering:**

- Two of three new animal shelters opened
- San Jacinto Animal Shelter
  - Spay and Neuter Clinic opened February 14 with no new NCC
  - Facility remains closed for sheltering: no funding identified

# **2010-15 Business Plan for Future Sustainability**

## **Impact of the Plan – Public Safety:**

- Animal control officers
  - 14 Full-Time Unincorporated County Officers
  - Service level reductions
- Ratio of animal control officers to population:
  - Current - 1:44,000 (14 officers)
  - *FY 07-08 - 1:22,000 (28 officers)*
  - *National standard (NACA) 1:18,000 (recommended 34 officers)*

# **Beyond the Business Plan**



## **FY 11-12 Reduction Impacts Beyond the Business Plan**

- **Additional Proposed Cut: \$748,261**
- **Not Recommended**
  - Two proposed areas for BOS consideration:
    - Close new Blythe Animal Shelter
    - Further reduce officers in the unincorporated county
  - Results in 10 more lay-offs

## **FY 11-12 Reduction Impacts Beyond the Business Plan**

### **Additional Proposed NCC Reduction - Sheltering:**

- Close new Blythe Animal Shelter
- Mothball new shelter
- Lose contract with City of Blythe (\$50K)
- Transport animals in trucks to Thousand Palms (104 miles one way)
- Eliminate animal control officer and office assistant
- Shift field services to one remote/roving area officer

# **FY 11-12 Reduction Impacts Beyond the Business Plan**

## **Additional Proposed NCC Reduction – Public Safety:**

- Further reduce officers in the unincorporated county
  - Eliminate 8 positions
    - 6 officers (plus 1 officer in Blythe)
    - 1 Sergeant
    - 1 Dispatcher (plus 1 OAI in Blythe)
- Ratio of animal control officers to population
  - Resulting – **1:88,000** (7 officers)
  - Current – 1:44,000 (14 officers)
  - *FY 07-08 - 1:22,000 (28 officers)*

## **FY 11-12 Reduction Impacts Beyond the Business Plan**

### **Additional Proposed NCC Reduction cont.:**

- The Director does not recommend budget cuts beyond the BOS approved Business Plan
- Any other proposed areas for reduction will result in:
  - Serious revenue loss through city contracts/operational revenue
  - Gaps in oversight
  - Compromised core services
- Further threats to public health and safety

# Budget Impact Report



*Steve Van Stockum*  
*Director of Environmental Health*  
*March 30, 2011*

## **NCC Breakdown FY11-12**

- Only 1.1% of Environmental Health Budget is NCC
- A 25% NCC reduction of \$115,478 for FY 11-12
  - Program and staff reductions
- An additional 15% cut of \$68,000 would further worsen the situation
- Total FY 11-12 NCC could ultimately be reduced to \$276,000

## **NCC Breakdown FY11-12**

### **Hazardous Materials**

- NCC supports the Emergency Response (ER) Team to respond countywide
- NCC for this program in 2001 was \$526,045
- NCC would be reduced to only \$149,284: 72% reduction

# **2011-2012 Budget Impact Summary** **(40% NCC Reduction)**

## **Hazardous Materials ER Team**

- Severely impacts our ability to timely respond to desert hazardous materials incidents
- Joint response with Cal Fire for desert incidents will be negatively impacted
- One FTE eliminated: No layoffs



## **NCC Breakdown FY 11-12**

### **Vector Control**

- NCC for this program was over \$1,000,000 in FY 89-90
- NCC would be reduced to only \$127,168 for FY 11-12: 88% reduction

## **NCC Breakdown FY 11-12**

### **Vector Control**

- Proactive disease surveillance has already been suspended in the eastern portion of the County
- One FTE eliminated: No layoffs
- Remaining staff will incur increased workloads
- Focus will be on higher risk issues, at the expense of other crucial components that protect public health and safety:
  - Plague
  - Hantavirus
  - Africanized bees
  - Lyme Disease

## **Our Quandary**

- Difficult to maintain the required inspection levels and complaint response activities
- Department Heads instructed to cover costs with fees
- Understandable BOS reluctance to raise fees
- The local economy has still not recovered

## **Short and Long-Term Suggested Solutions**

- Maintain the current NCC (\$461,914) allocated to the Department
- Alternate funding for Vector Control Program – voter approved parcel assessment January 2012
- Modest 8% to 9% permit fee increase
- The impact of Proposition 26 passing

# Budget Impact Report



*Susan Harrington*  
*Director of Public Health*  
*March 30, 2011*

# **Agenda**

- California Children's Services Program Impacts
- Public Health Service Impacts
- Family Care Center Clinic Impacts

## **California Children's Services Impacts**

- **FY 2008-09: Reduced 4 CCS Eligibility & Case Management Teams:**
  - Laid off 39 employees
- **FY 2009-10: Proposed to reduce therapy services; held Beilenson Hearing:**
  - \$1M NCC restored
- **FY 2010-11: Restructured Therapy Supervision:**
  - Laid off 8 employees
  - Revenue Loss: \$2.36M
  - NCC Savings: \$1.76M
- **FY 2011-12: Diagnostic and Treatment Services**

# **Jacob**

**Born at 31 weeks gestation, 9 weeks premature**

- Intensive care for respiratory distress syndrome
  - 27 day hospital stay
  - Cost: \$122,000

If inadequate treatment:

- Lifetime respiratory problems
- Estimated cost: **\$1,100,000**



# **Maribel**

## **10 month old with profound hearing loss**

- Cochlear implant to bypass damaged parts of ear
- \$60,000 for surgery

### **If inadequate treatment:**

- Hearing loss continues
- Estimated cost: **\$1,000,000**

# CCS Diagnostic and Treatment Services

## *Beilenson Hearing Required*

- 20% NCC Cut \$1.28M
  - Some eligible children will be denied services
  - Provider payments will be delayed
  - County funds for CCS will be exhausted by March 2012
    - Revenue Loss: \$1.28M
    - Total loss of services: **\$2.5M**
- Phase 2 State Realignment Proposal includes CCS

## **Public Health Service Impacts**

- Community-based immunization clinics discontinued
- Reduced public health nursing and disease control staff by 48%
- Department reorganized
- FY 09-10 Beilenson Hearing Held:
  - Uninsured patient visits reduced by 20,000
- FY 10-11 proposed clinic hour reductions: \$1.2M NCC restored

# ***Julia***

## **61 years old with no insurance**

- 12 years since last mammogram
- Was seen in Perris FCC
  - Physical exam found lump in right breast
  - Mammogram and ultrasound were positive for malignancy
- Referred for biopsy and lumpectomy
- If inadequate treatment: early death or much more invasive surgery

# **Family Care Center Clinic Impacts**

## **Medically Indigent and Uninsured Clinic Visits**

- 20% NCC Cut \$2.26M
  - 10,000 medical visits cut for uninsured patients
  - Harder time getting medical appointments
  - ER visit costs 6 times more than a primary care visit
- Federal Match Potential

## **Net County Cost Reductions**

Since FY 08-09 NCC cumulative cut:

- California Children's Services: 35% = **\$2.7M**
- Department of Public Health: 45% = **\$7.5M**

## CCS Diagnostic and Treatment Services

Additional 15% NCC Cut \$750K

- More eligible children will be denied services
- Provider payments will be delayed
- County funds for CCS will be exhausted by October 2011
  - Revenue loss: \$750K
  - Total loss of services: **\$1.5M**

# **Family Care Center Clinic Impacts**

## **Medically Indigent and Uninsured Clinic Visits**

- Additional 15% NCC Cut \$1.33M
  - 6,000 more medical visits cut for uninsured patients
- Federal Match Potential





LAW OFFICES OF THE PUBLIC DEFENDER  
RIVERSIDE COUNTY

(951) 955-6000  
4200 ORANGE ST. RIVERSIDE, CA 92501

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(951) 955-6000



It has long been known that a citizen of a nation, standing alone, does not stand on equal footing with the awesome power of the government in any court.

For this reason our courts and laws have determined that the assistance of an attorney was essential to insure the fundamental fairness of our judicial process in certain circumstances.



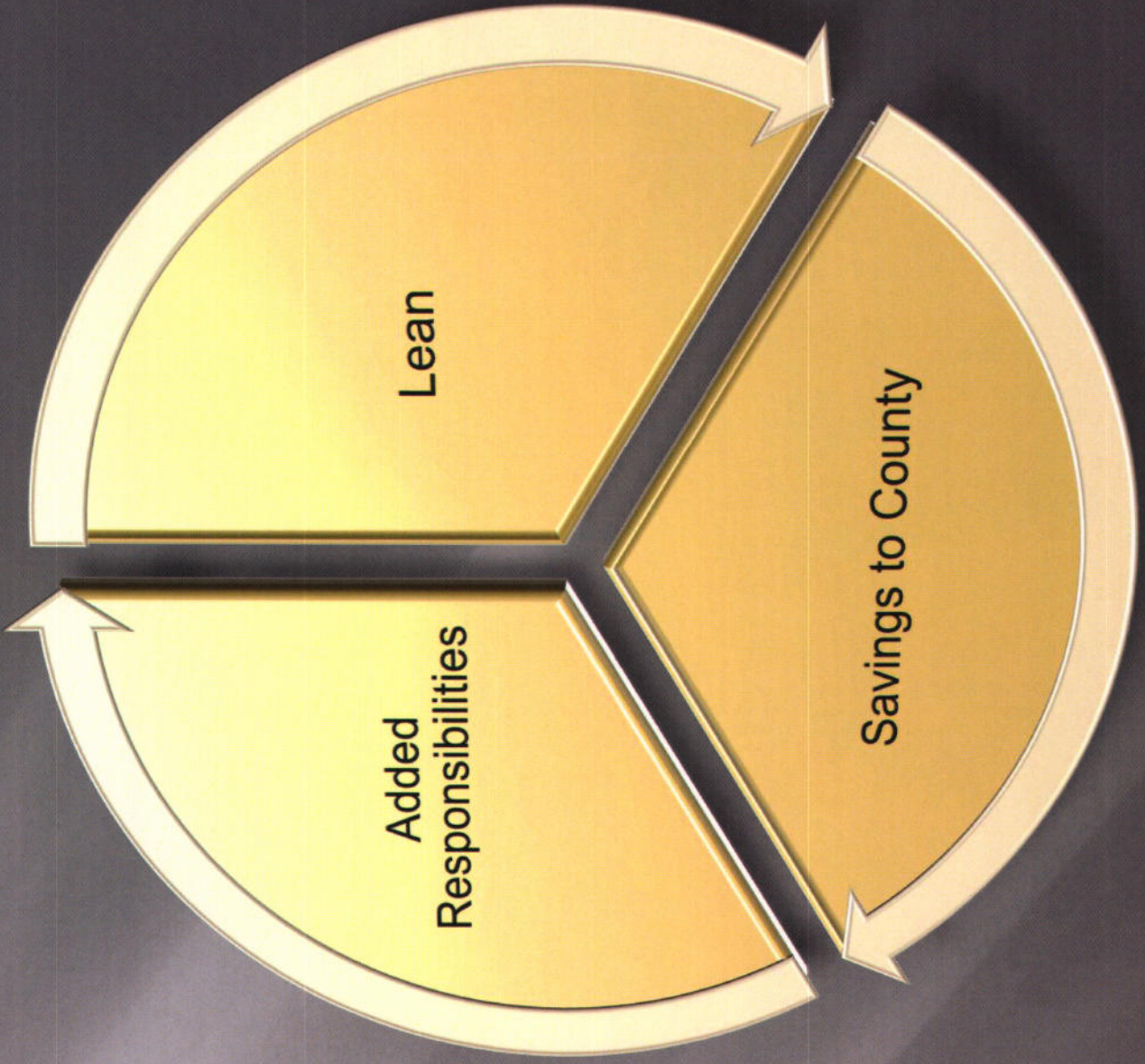
# Core Functions

Based on Government Code Section 27706 we are mandated to represent those who cannot afford counsel.

To execute this mandate, we employ:

- Attorneys
- Investigators
- Paralegals
- Support Staff







# ▲ LEAN

Last year's cuts-5%

25 Lost Positions





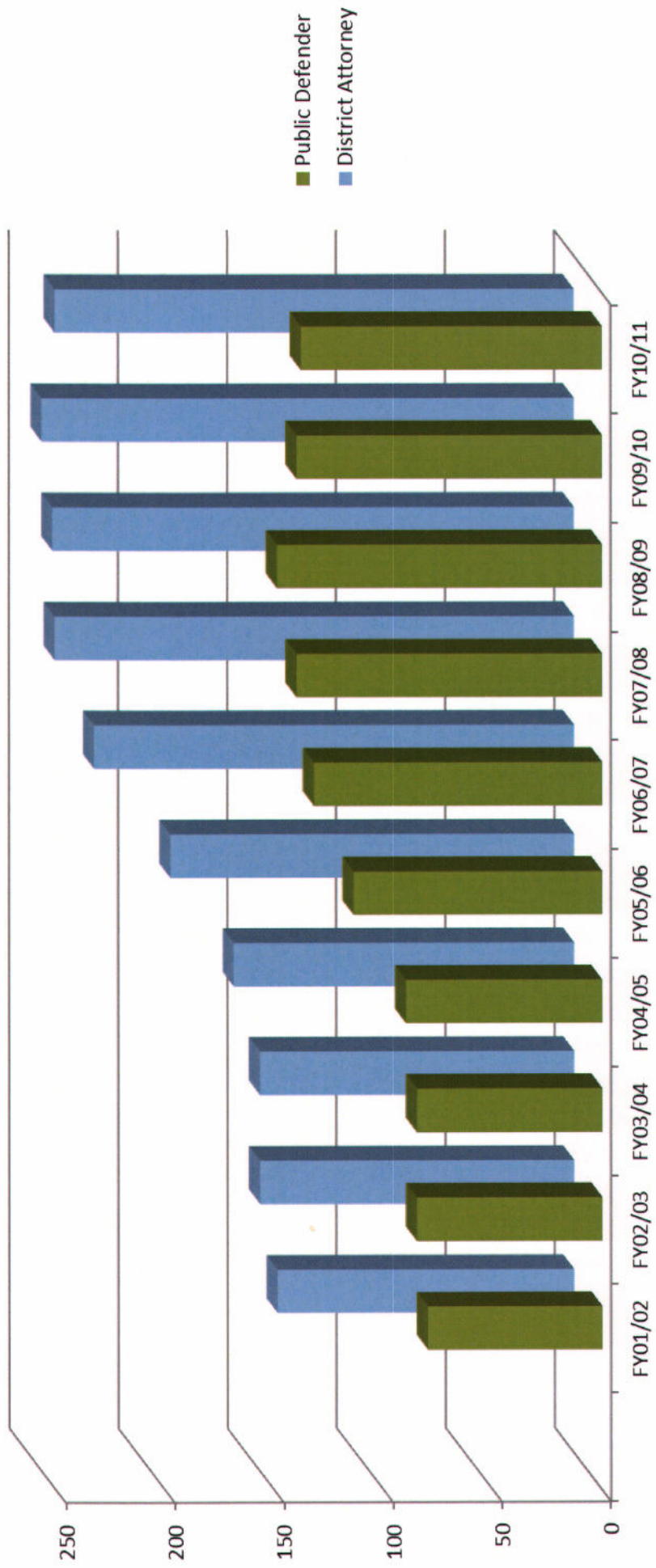
# If Further Cuts (5%)



Additional 27 positions lost

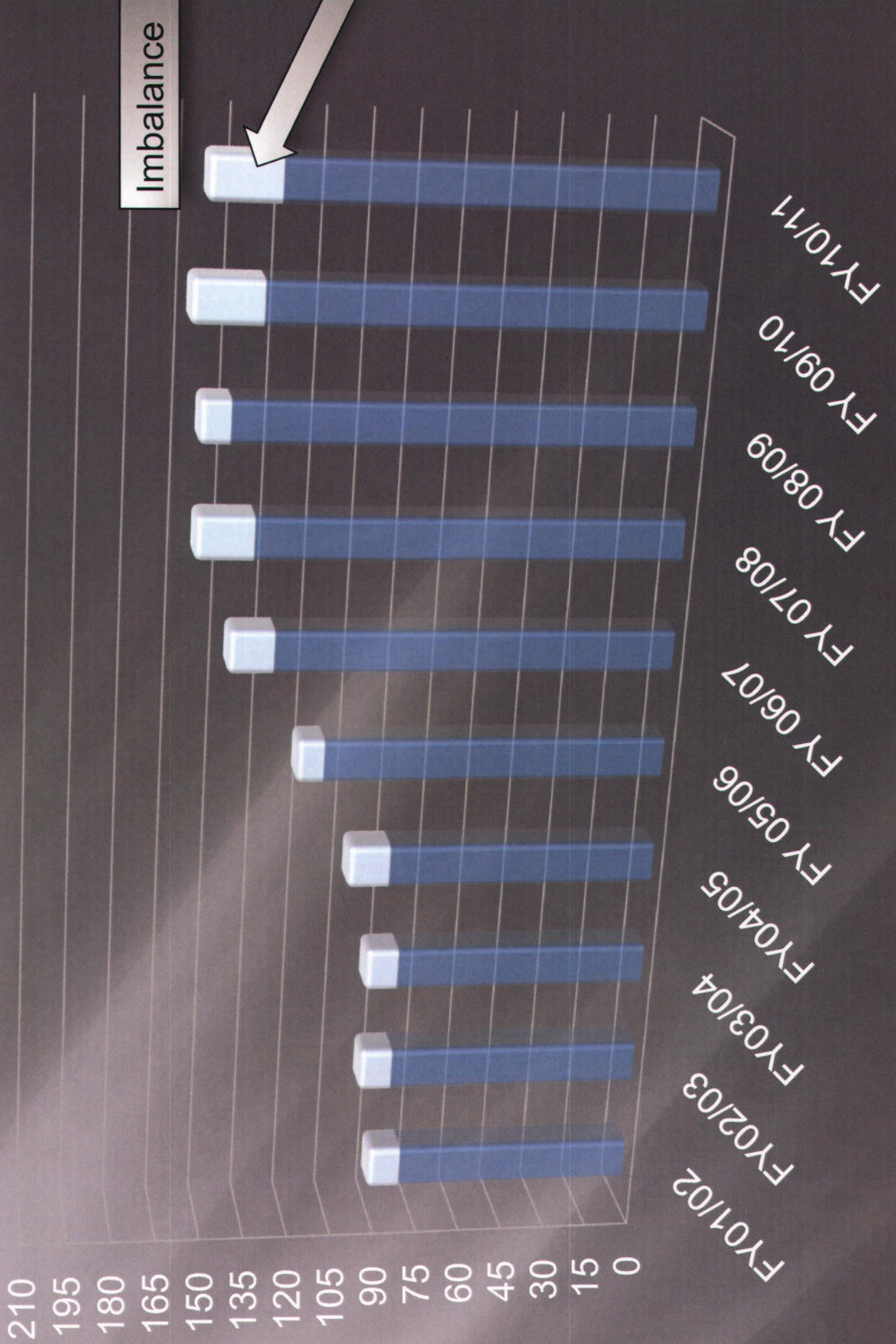


# Attorney Staffing





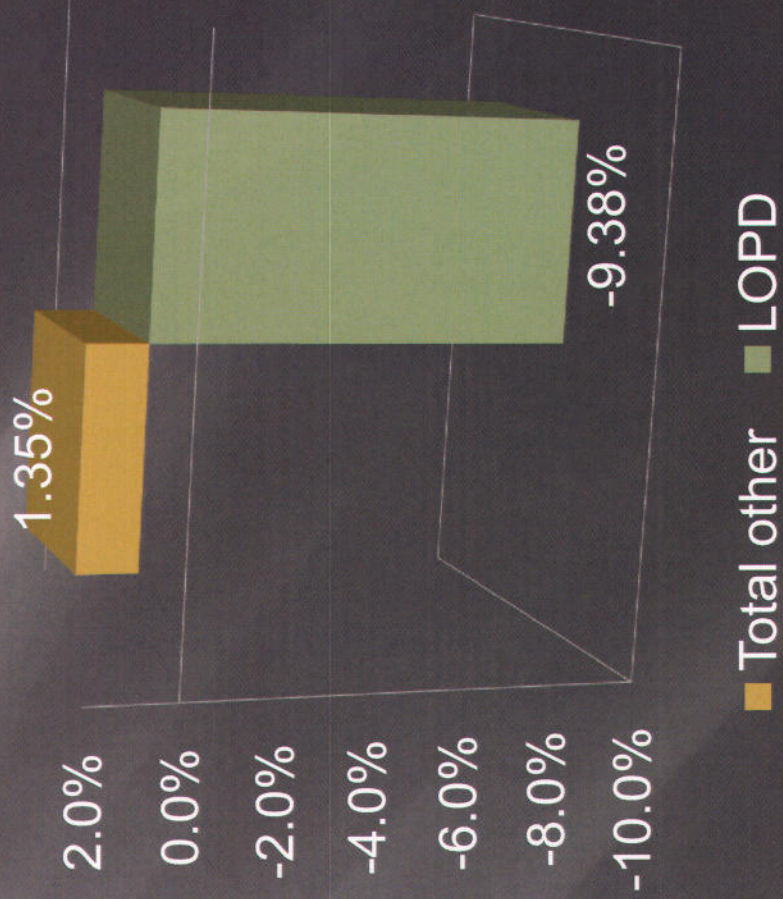
# Attorney Imbalance





# Net County Cost 99% of LOPD Funding is from the General Fund

Over the last two years LOPD sustained a greater loss than the total of all other Public Safety Agencies



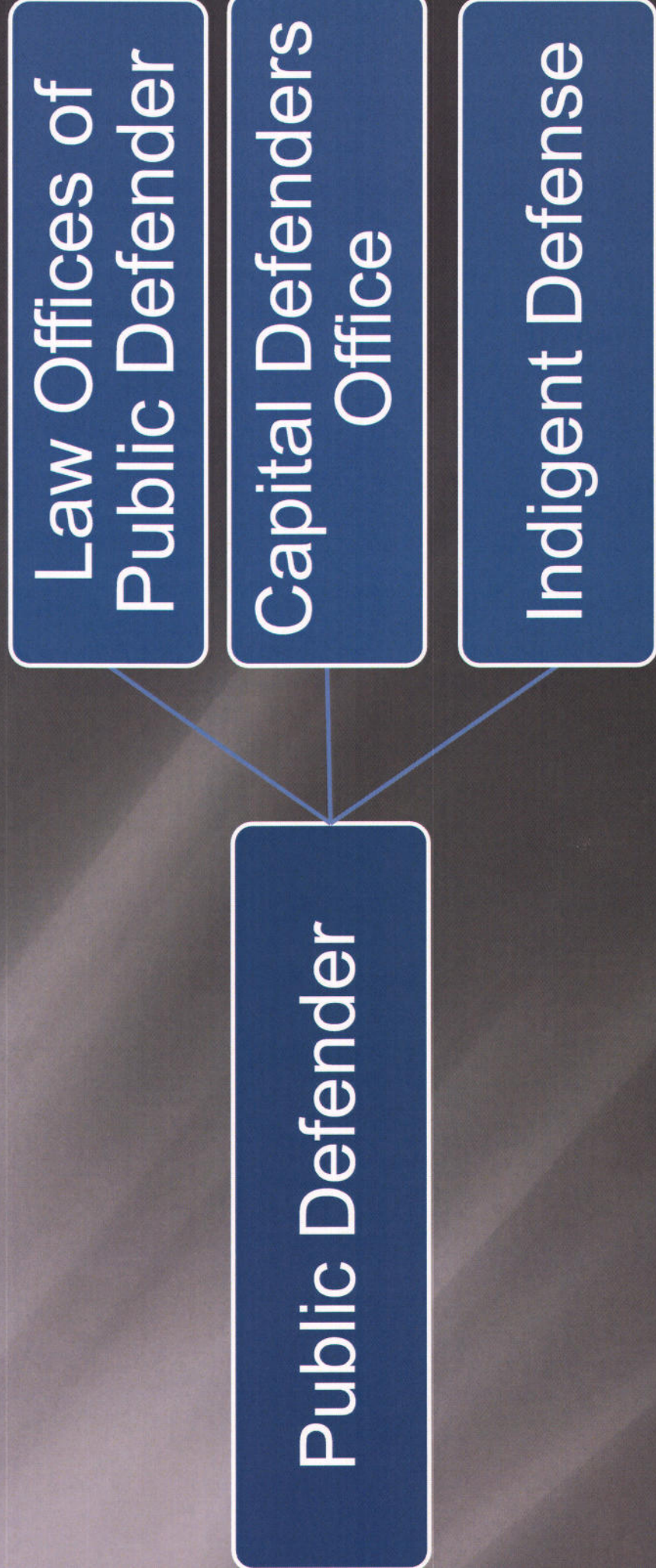


# Training Provided by LOPD

- LOPD saves money by providing in-house training/seminars required by the California State Bar.
- 36 hours of Mandatory Continuing Legal Education (MCLE) is required every three years for each attorney.
- LOPD is a certified provider for MCLE training.
- We conduct seminars through our Polycom system to save additional travel expenses.
- Guest speakers/trainers to conduct trainings at no expense to LOPD.
- Comparable outside training over three year period = \$122,400



# Added Responsibilities





# Capital Defenders Office (CDO)

The California Commission on the Fair Administration of Justice estimated a death penalty trial to cost \$1,100,000.

Added expenses include:

- ✓ second defense lawyer,
- ✓ the background investigation for the penalty phase,
- ✓ added duration and expense of the trial for jury selection and penalty trial



# Direct Savings

\$1,900,000 Million





Expungements = Jobs



We remain forever dedicated to the  
notion that we speak for those who  
cannot speak for themselves.





Mr. Patterson has a Wife  
and  
Six Children



# Expungements = Jobs

The Law Offices of the Public Defender helps people get jobs and become productive taxpaying members of the community.

Since 1935, California law has provided this avenue for those who have completed their sentences to clear their records and become gainfully employed.



# Expungement Workshops

MFI – May 2008

IE New Beginnings – April 2009

RCIC – May 20<sup>th</sup>, 2009

MFI – June 1<sup>st</sup>, 2009

Victory Outreach – July 8<sup>th</sup>, 2009

Recovery Happens–September 19<sup>th</sup>, 2010

Victory Outreach - November 2<sup>nd</sup>, 2009

MFI November 10<sup>th</sup>, 2009

Path of Life – November 19<sup>th</sup>, 2009

Path of Life – January 2010

Hemet GAIN – February 9<sup>th</sup> 2010

Lake Elsinore GAIN – March 2<sup>nd</sup> 2010

Path of Life – March 18<sup>th</sup>, 2010

Indio GAIN – April 13<sup>th</sup>, 2010

Jurupa GAIN – April 20<sup>th</sup>, 2010

Banning GAIN – May 11<sup>th</sup>, 2010

Norco GAIN – June 8<sup>th</sup>, 2010

Moreno Valley SDD – July 13<sup>th</sup> 2010

Cathedral City GAIN – August 10<sup>th</sup>, 2010

La Sierra GAIN – September 14<sup>th</sup>, 2010

Perris GAIN – October 5<sup>th</sup>, 2010

Lake Elsinore GAIN – November 9<sup>th</sup>, 2010

Desert Hot Springs – December 14<sup>th</sup>, 2010

La Sierra GAIN – January 11<sup>th</sup>, 2011

Dept of Mental Health – January 27<sup>th</sup>, 2011

Hemet GAIN – February 8<sup>th</sup>, 2011

Indio GAIN – March 8<sup>th</sup>, 2011

Dept of Mental Health – March 21<sup>st</sup>, 2011

Jurupa GAIN – April 12<sup>th</sup>, 2011\*

Banning GAIN – May 10<sup>th</sup>, 2011\*

Community Resource DPSS–June 9<sup>th</sup>, 2011\*

Norco GAIN – June 14<sup>th</sup>, 2011\*

Moreno Valley SDD – July 12<sup>th</sup>, 2011\*

Cathedral City GAIN – August 9<sup>th</sup>, 2011\*

La Sierra GAIN – September 13<sup>th</sup>, 2011\*

Perris GAIN – October 11<sup>th</sup>, 2011\*

Desert Hot Springs – November 8<sup>th</sup>, 2011\*

Lake Elsinore GAIN – December 13<sup>th</sup>, 2011\*

\*Scheduled



### Loss of 27 positions

The ability to process cases efficiently will be affected

### Increase in Continuances

Less efficiency could result in more continuances costing the county \$232 per continuance – July 2009 NCSC report

### Expungement services

Inability for citizens to obtain gainful employment

### Conservatorships

Inability to effectively manage conservatorship cases

### Public

Impacts the ability to interact with members of the public

### Training

Impacts the ability to conduct in-house training



LASTLY

Trust





Office on Aging  
Board of Supervisor's  
Budget Presentation

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March 30, 2011

*Budget Impact  
Hearings  
1.0*

*3/30/2011*



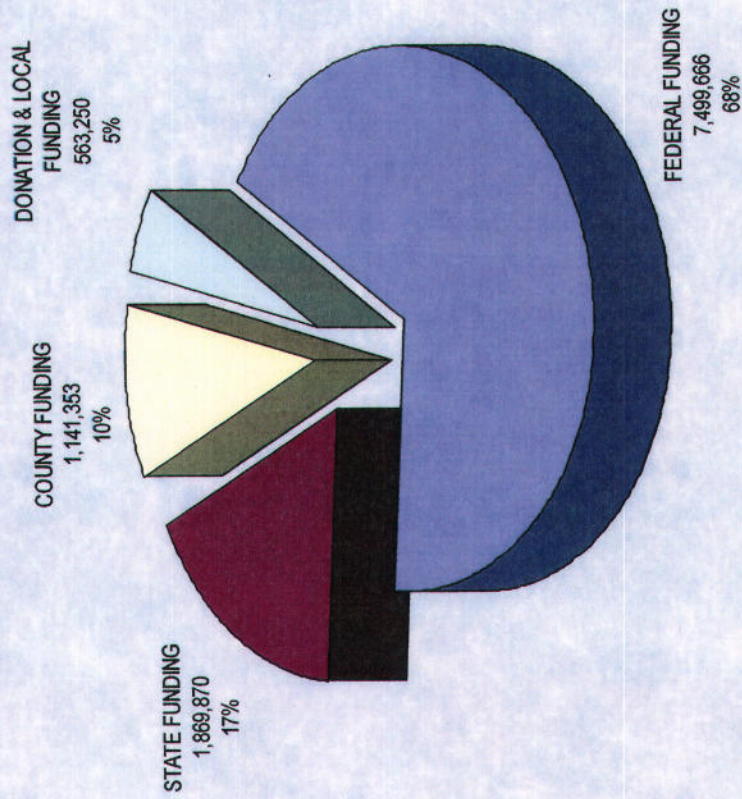
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## Office on Aging (OoA)

- Under the Older American's Act, the OoA was designated by the State of California and the Riverside County Board of Supervisors as the Area Agency on Aging (AAA) for the County of Riverside in 1974.
  - Core Functions:
    - Planning
    - Service Coordination
    - Service Delivery
    - Advocacy
-



# OoA Funding Source for Fiscal Year 2010-11



## FY 2011-12 Funding

### Issues:

- Reduction in State Funding
- Unresolved Federal Budget
- California Department of Aging Policy Change



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## **OoA Provides Services Directly and through 16 Contracted Agencies:**

- **Multiple Senior Services Program (MSSP)**
  - **CareLink/Healthy Ideas**
  - **Access Program**
  - **Family Caregiver Support Program**
  - **Grandparents Raising Grandchildren**
  - **Community Education “Info Vans”**
  - **Elder Abuse Education**
  - **Disease Prevention (including “Fit After 50”)**
-



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## **Services Provided**

**(Continued)**

- **Health Insurance Counseling & Advocacy Program (HCAP)**
  - **Legal Assistance**
  - **Network of Care ([www.riverside.networkofcare.org](http://www.riverside.networkofcare.org))**
  - **Nutrition (including Congregate & Home Delivered Meals, nutrition counseling, and education)**
  - **Ombudsman Service**
  - **Personal Care/Homemaker Services**
  - **Assisted Transportation (T.R.I.P.)**
  - **Volunteer Services (RSVP)**
  - **911 Senior Emergency Cell Phone Program**
-



# Demographic Impact of Boomers

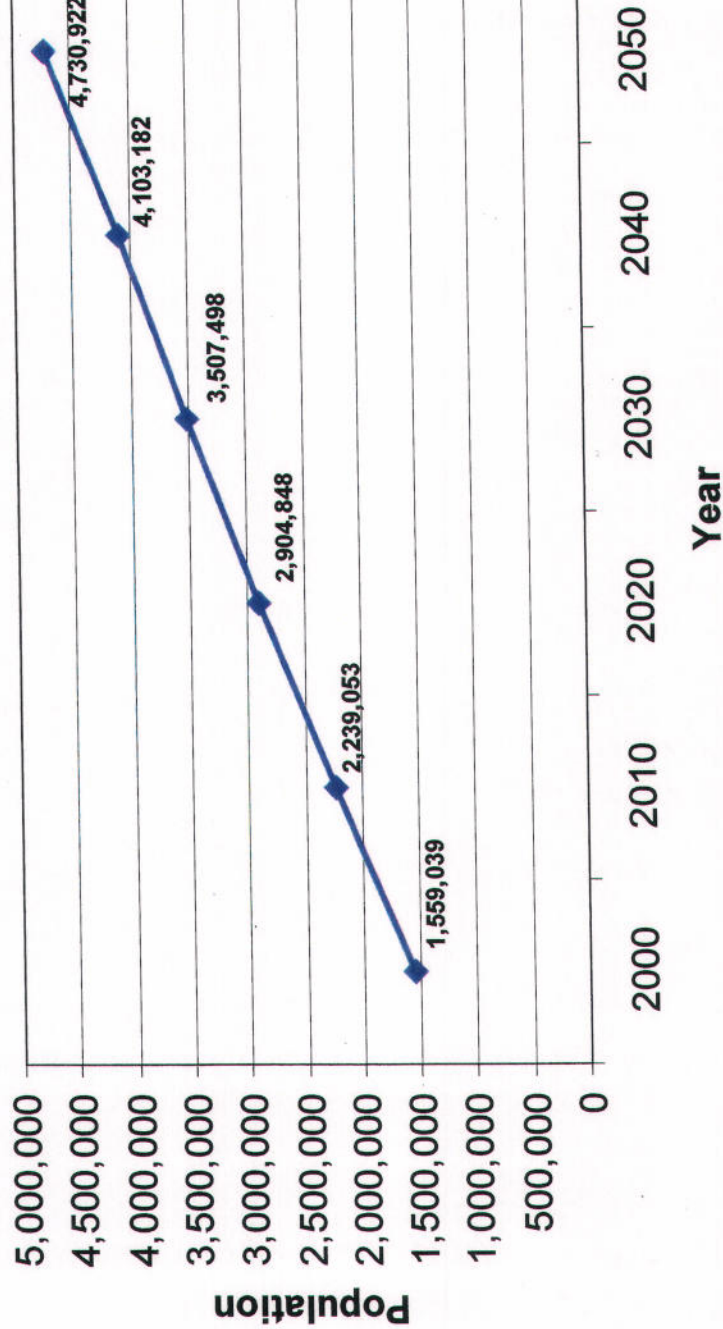
- The oldest of the Boomer generation turned 60 in 2006 and 65 in 2011. This equates to 330 people turning 65 every hour – nearly 6 per minute!
- California's population is expected to increase by 172% by 2040.
- California is home to the largest number of Older Adults in the Country (UCLA Center for Public Policy Research, 2011)
- The greatest growth will be among the oldest Californians, those age 85 and older, whose numbers are projected to grow 200% by 2040.





# Riverside County Population Projections

Riverside County Total Projected Population 2000-2050

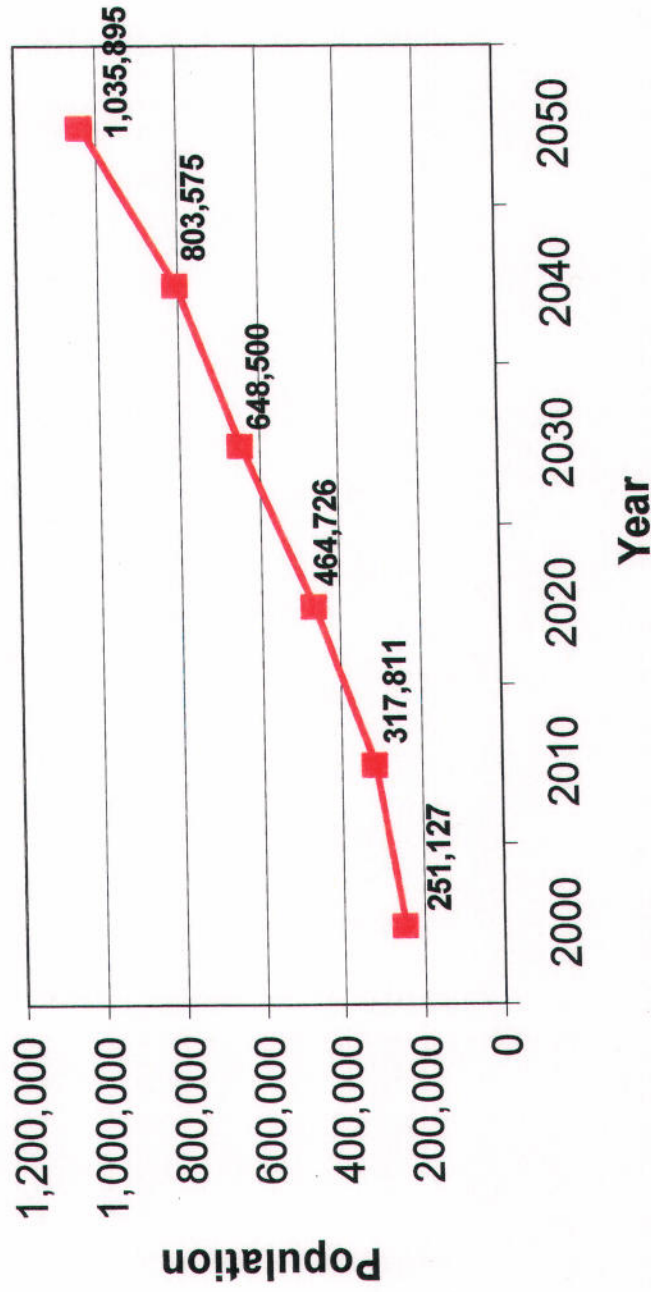


State of California, Department of Finance, *Population Projections for California and Its Counties 2000-2050, by Age, Gender and Race/Ethnicity*, Sacramento, California, July 2007.



# Riverside County Population Projections

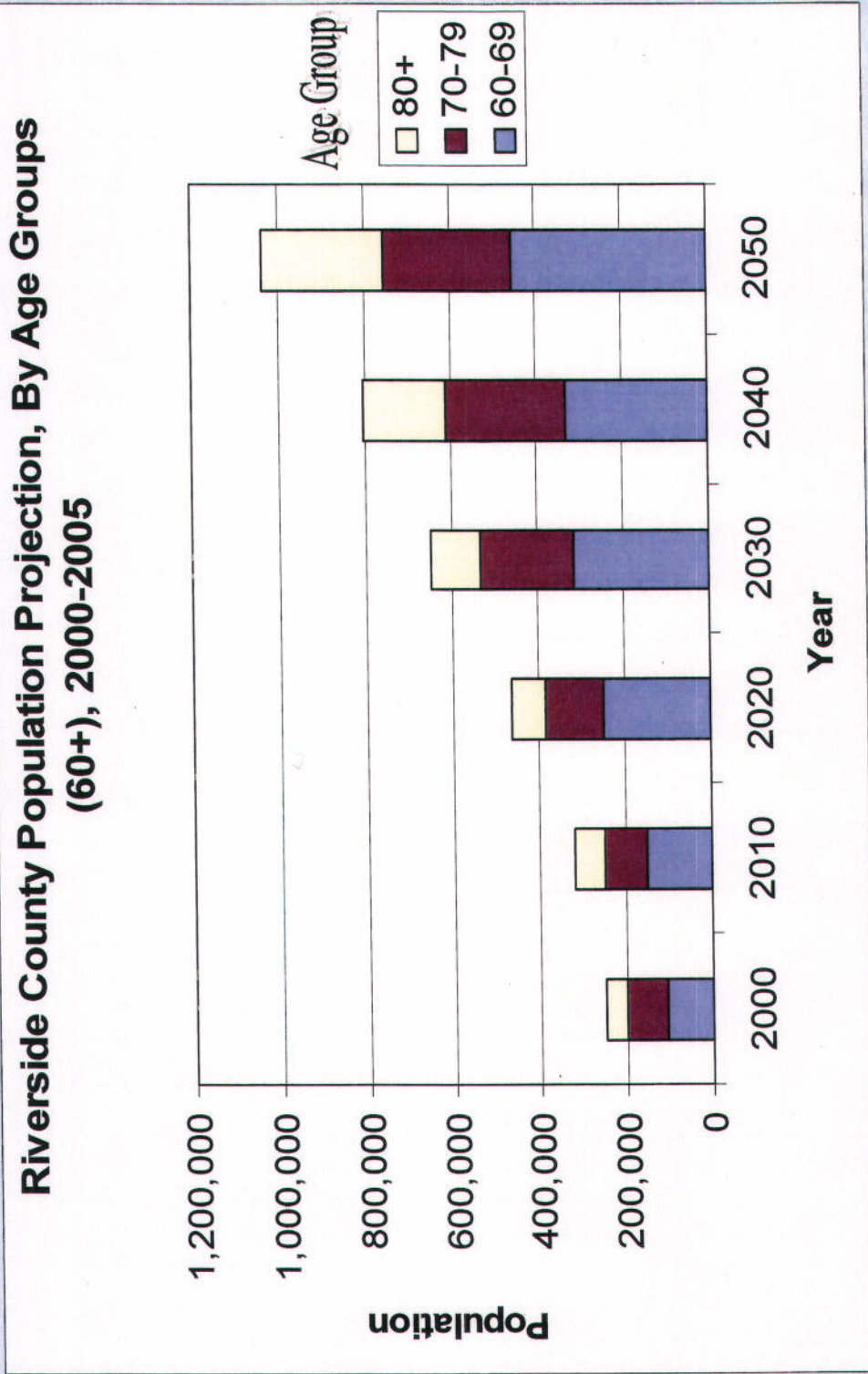
**Riverside County Projected Population for Ages 60+,  
2000-2050**



State of California, Department of Finance, *Population Projections for California and Its Counties 2000-2050, by Age, Gender and Race/Ethnicity*, Sacramento, California, July 2007.



# Riverside County Population Projections



State of California, Department of Finance, *Population Projections for California and Its Counties 2000-2050, by Age, Gender and Race/Ethnicity*, Sacramento, California, July 2007.



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## Riverside County Population Projections

- Riverside County is the fastest growing county in terms of population in California.
  - The Population age 60 and over has increased by 26.5% since 2000 to include more than 317,000 older adults and is projected to increase by another 85% by the year 2020 to include more than 464,000 older adults.
  - The Population age 85+ and over has increased by 41% since 2000 to include more than 69,000 older adults and is projected to increase by another 63% by the year 2020 to include more than 80,000 older adults.
-



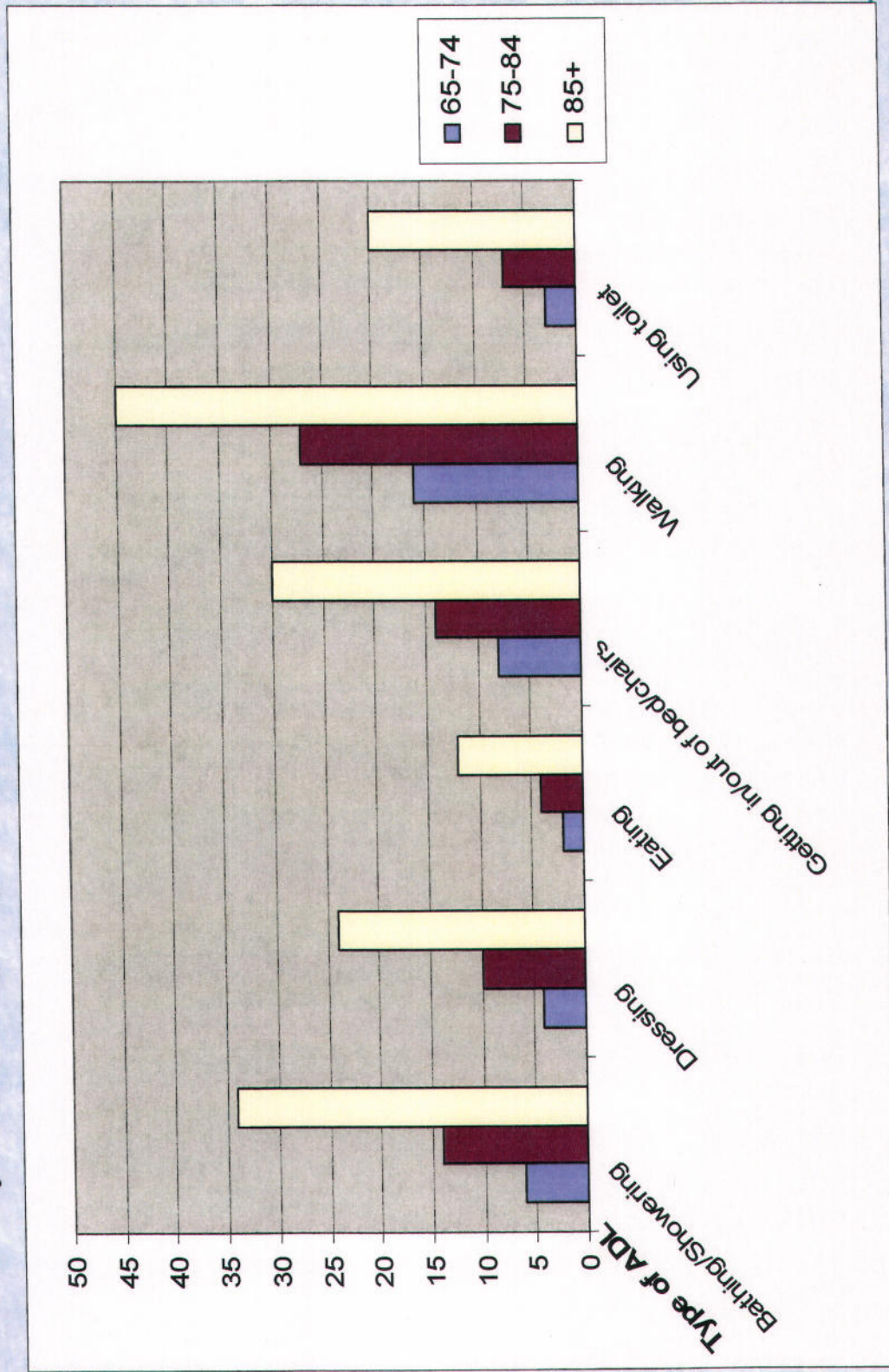
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## Longevity of Older Americans

- Persons reaching age 65 have an average life expectancy of an additional 18.6 years (19.9 years for females and 17.2 years for males).
  - About 475,000 grandparents aged 65 or more had the primary responsibility for their grandchildren who lived with them. There are nearly 18,000 grandchildren under the age of eighteen being raised in grandparent households throughout the County of Riverside.
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# Percent of Persons with Limitations in Activities of Daily Living by Age Group: 2007



Source: Administration on Aging, A Profile of Older Americans: 2010



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## **Future Issues of Aging in Riverside County**

Across Riverside County, our communities will be facing unprecedented demand for services and supports by an increasing number of Older Adults. Some of these services include:

- Transportation
  - Housing
  - Employment
  - Health Care
  - Community Based Programs
-



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## Erosion of Community Based Services and Supports

- Low income older adults with disabilities in California depend on a variety of public programs and services to help them remain in their own homes (UCLA Center for Public Policy Research, 2011) often referred to as “Safety Net Services.”
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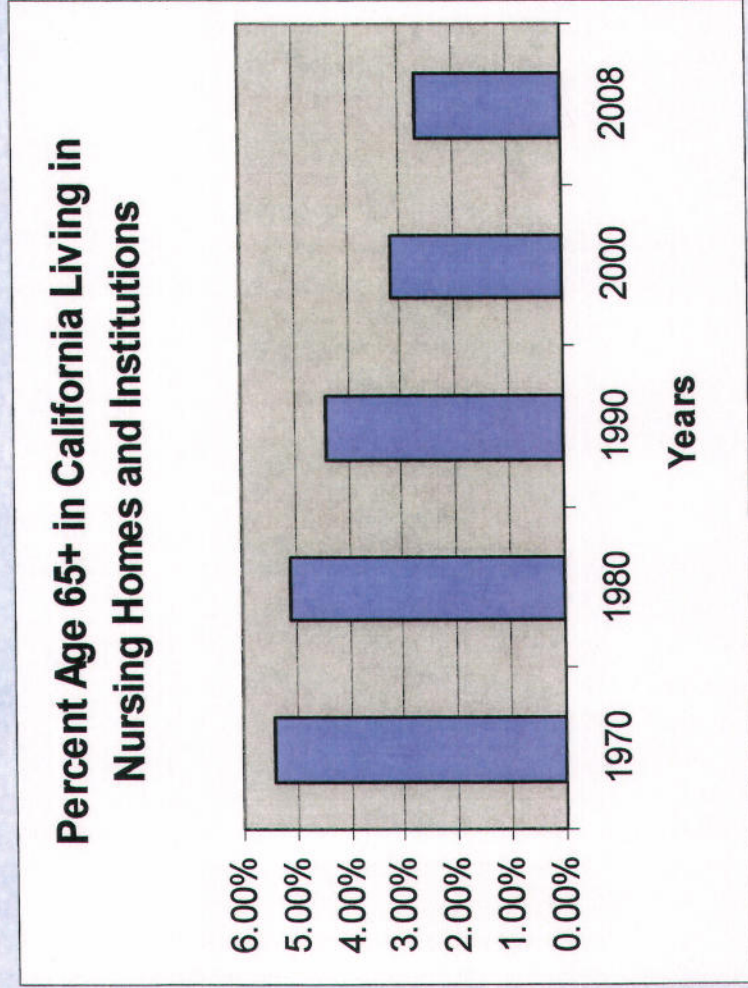
# Growing Gaps in Older Adult Safety Net:

- **FY 2008-09**
  - 70% Reduction in Funding of The Caregiver Resource Centers
  - 60% Reduction in Funding to the Long-Term Care Ombudsman Program
  - 10% Reduction in Funding of, and client served in, the Multipurpose Senior Services Program (MSSP)
  - 10% Reduction to Funding in Adult Protective Services
- **FY 2009-10**
  - Elimination of State General Fund Community Based Service Programs including:
    - Linkages Care Management
    - Alzheimer's Day Care Resource Centers (ADCRC)
    - Respite Purchase of Service Program
    - Brown Bag Senior Nutrition Program
- **Governor's Proposed FY 2011-12**
  - Elimination of MSSP
  - Elimination of Adult Day Health Care (ADHC)
  - Significant Reductions to In Home Support Services (IHSS)



# California Rebalancing of Long Term Care Services

- Costs to Medi-Cal for institutionalization escalating.
- Medicaid is the single largest payer source for long-term care institutions
- During the period of development, growth, and availability of Community Based Long Term Care System of Services and Supports – Institutionalized Rates dropped to a low of 2.7% (UCLA Center for Health Policy Research, 2011).





## Office on Aging – Funding Cuts

- OoA Experienced a decrease in staff through layoffs of 6 FTEs (10% of Workforce) resulting in reduced capacity and reduced ability to respond to seniors in need.



# Office on Aging 2011-12 Funding Cut Impact

## ■ FY 2011-12 – 22% (\$251,097) Net County Cost Reduction

### Impact:

- Fiscal and Compliance Team
- Multipurpose Senior Services Program (MSSP)
- Senior Community Service Employment Program
- Grandparents Raising Grandchildren Program

## ■ FY 2011-12 Secondary Department Assigned County Funding

### Cut: \$167,960

- Reduced Operational Support Services with reduction in staff hours
- Elimination of the Nationally and State recognized Hospital Liaison Program at RCRMC and Transition Care Services



# Impact Summary

- **Fiscal and Compliance Team** provides fiscal operations, budget management, and IT support for the agency and oversees contracted services to community agency contractors including required on site agency monitoring.
  - IMPACT: Further weakened administrative infrastructure with resultant compliance and accountability issues. Potential reduction of staff hours or layoff of 2 Staff.
- **Senior Community Service Employment Program** provides service employment training positions for low income seniors countywide.
  - IMPACT: Increased single audit, county personnel and county liability costs exceed allowable limit for the grant. Without supplemental funding, staff time, and program oversight will need to be reduced below acceptable levels with the risk of loss of the contract and services in Riv. Co.



## Impact Summary (Continued)

- **Multipurpose Senior Services Program (MSSP)** provides care coordination and support services for frail elders at risk of premature or inappropriate institutionalization countywide.
  - IMPACT: Without supplemental funding, reduction in operational support to a level that the program may no longer be viable.
  
- **Grandparents raising Grandchildren Program** provides comprehensive outreach and services and supports for grandparent families across Riverside County. Services include Information, Assistance and Referrals, Care Coordination, Education, Outreach, Community Support Groups, Advocacy and Respite/Childcare.
  - IMPACT: Without supplemental funding, the program would be restricted in its ability to serve a variety of very needy grandparent families including grandparent families whose grandparents are younger than fifty-five and grandparent families whose grandchildren are over the age of five.



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## Secondary Funding Cut Allocation

### IMPACT:

- **Administrative Support – Fiscal and Compliance Team: An increased reduction in the Fiscal Compliance Teams infrastructure.**
- **Elimination of the Hospital Liaison Program and Transition Care Services at RCRMC.**

The Hospital Liaison provides on site consultation for patients, families and staff at RCRMC. The comprehensive Hospital Liaison Program has been recognized as a national and statewide model of comprehensive care transition.

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## Hospital Liaison Program (Continued)

The liaison provides an active bridge between acute care and Office on Aging and other community based services and supports to secure a smooth transition and successful discharge.

Added Value: Dr. Eric Coleman, Transition Care Intervention (CTI) Evidence Based Practice. CTI is an empowerment model that focuses on the four pillars of successful care transitions: medication management, primary care follow up, personal health care record, and the red flags of the disease process.

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## Hospital Liaison Program (Continued)

The Coleman CTI has proven to lower readmission rates among patients dealing with the impact of chronic disease and disability.

The Hospital Liaison has provided information, service linkages and/or transition care intervention for an average of 125 patients per month.

Unless funding is secured, this program will be eliminated and the potential to leverage and build upon the work done at RCRMC will be lost.

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*A Few Words from Those  
We Served ....*

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Comments: I am truly your biggest fan. I am certain you have many grateful grandparents. At this stage and time in my life starting over raising a very young child present many challenges, you have provided my grandson with a wonderful opportunity to grow with great confidence. For which I thank you from the bottom of my heart.

Comments: Dear Mr. Walsh up until I was contacted by your agency I was starting to feel left behind, since I was 5 years old I have had a brain tumor I have something called Acromegaly. In 5-7-2007 a you man did not stop at Red light and ran right into my car. My car was totaled. I have a broke pelvis, broke hip and foot. The boy had no insurance. Neither now I am disabled and need help washing and bathing This agency of yours came into my home and start

To return this survey - simply fold - tape or staple - and mail to the Office on Aging

Thank you for helping us to improve our customer service. Broken windows will be fixed  
Bath Tub will be turned into shower to make it easier for me  
I am also getting a new stove

Optional:  
Your Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_

Mine is old a smells like all the time I feel like I all a dream

Comments: The information requested arrived two days after I placed my call. Thank for the quick response. I needed information about design, activities, and others that the program you and me will guide me in assessing the performance of our program. In saying it took me long to respond to this questionnaire, but I'm answering from my program, activities, and others that the program



Comments: your office has made me feel like a human being again. & you see I've learned that when you become ill or disabled you also become a second rate citizen office on Aging (especially Ms. Deanna) made me feel very special. She really has gone out of her way for me and I truly believe she is God sent Thank you

Comments: Thank you so very much, you sent me Chivali Rose, what a blessing, she was - she helped me mentally and physically. Thank you again Connie Gil

Comments: STEPHANIE DEAR ALTHE WAY OUT HERE TO SEE ME AND SHE ALSO SAID ME IN FOREMATION ON DEPRESSION THAT ANSWER MY FEELINGS AS I READ IT, I REALIZED THAT MY FEELINGS WERE VERY NATURAL FOR THE CONDITIONS I WAS EXPERIENCING. SHE TALKS ABOUT PEOPLE SHE HELPS. SHE WOULD CALL ME AFTER HER VISIT JUST TO SEE HOW I WAS COPING THAT DAY AHAHAH I LAUGHED ANYTHING I HAD MOST RIGHT. I ONLY WANTED 105 LBS I'M 5'11" TALL SHE CARED EVERYWHERE FOR ME AND MY WEIGHT WAS UP TO 155 LBS. MY DOCTOR WAS PLEASED WITH MY WEIGHT GAIN STEPHANIE CALLED ME TO ASK HOW I'M DOING. SHE IS A VERY CARING, KIND, WOMAN AND TO RETURN THE SURVEY simply fold - tape or staple - and mail to the Office on Aging.

THANK THAT SHE CAME INTO MY LIFE AND HAS HELPED. THANK YOU FOR HELPING ME SO MUCH!!! SHE CALLED US TO IMPROVE OUR CUSTOMER SERVICE. RIVERSIDE COUNTY OFFICE ON AGING AND ASKS HOW I'M DOING. SHE TRULY CARES ABOUT PEOPLE AND HAS HELPED ME THROUGH MY FEELINGS. THANK YOU FOR YOUR KEEN IN SIGHT IN HELPING ME WITH MY WEIGHT AND MY FEELINGS. I AM VERY GRATEFUL TO MEET YOU AND YOUR STAFF AND THANK YOU FOR YOUR KEEN IN SIGHT IN HELPING ME WITH MY WEIGHT AND MY FEELINGS.

Optional: \_\_\_\_\_  
 Your Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Phone: \_\_\_\_\_

1-800-510-2020  
 Riverside County Office on Aging AND ASKS HOW I'M DOING. SHE TRULY CARES ABOUT PEOPLE AND HAS HELPED ME THROUGH MY FEELINGS.



Comments: I am 85 (11-20-24) with no family now, because of you, I have a family. I thank God for you and how ~~well~~ well you are taking good care of me. Thank you, thank you, thank you!

Comments: Thank you very much for all your care & kindness. I just never had anyone so thoughtful & kind. I am 90 you old now & you have been a wonderful friend & help me so much. Bless you, Anne

Comments: I am 75 yr old & have been out of work for 10 years. Shop projects that I do work. She manages to work in the market. I deeply appreciate all that you do. Since our son got a job, I will be off with some of the health problems & things she has diagnosed. Thank you for the more peace of a life. Thank you for the home such a beautiful place.



# Riverside County Office on Aging Locations



West County Office  
(Main Office)

6296 River Crest Drive, Suite K  
Riverside, California 92507-0738  
(951) 867-3800



Hemet Senior Service Center  
(Satellite Office)

1075 North State Street  
Hemet, California 92543-1474  
(951) 791-3565

Palm Desert Office  
(Satellite Office)

73750 Catalina Way  
Palm Desert, California 92260-2906  
(760) 341-0401

Riverside County Office on Aging Website

[www.rcaging.org](http://www.rcaging.org)



# Riverside County Purchasing Department

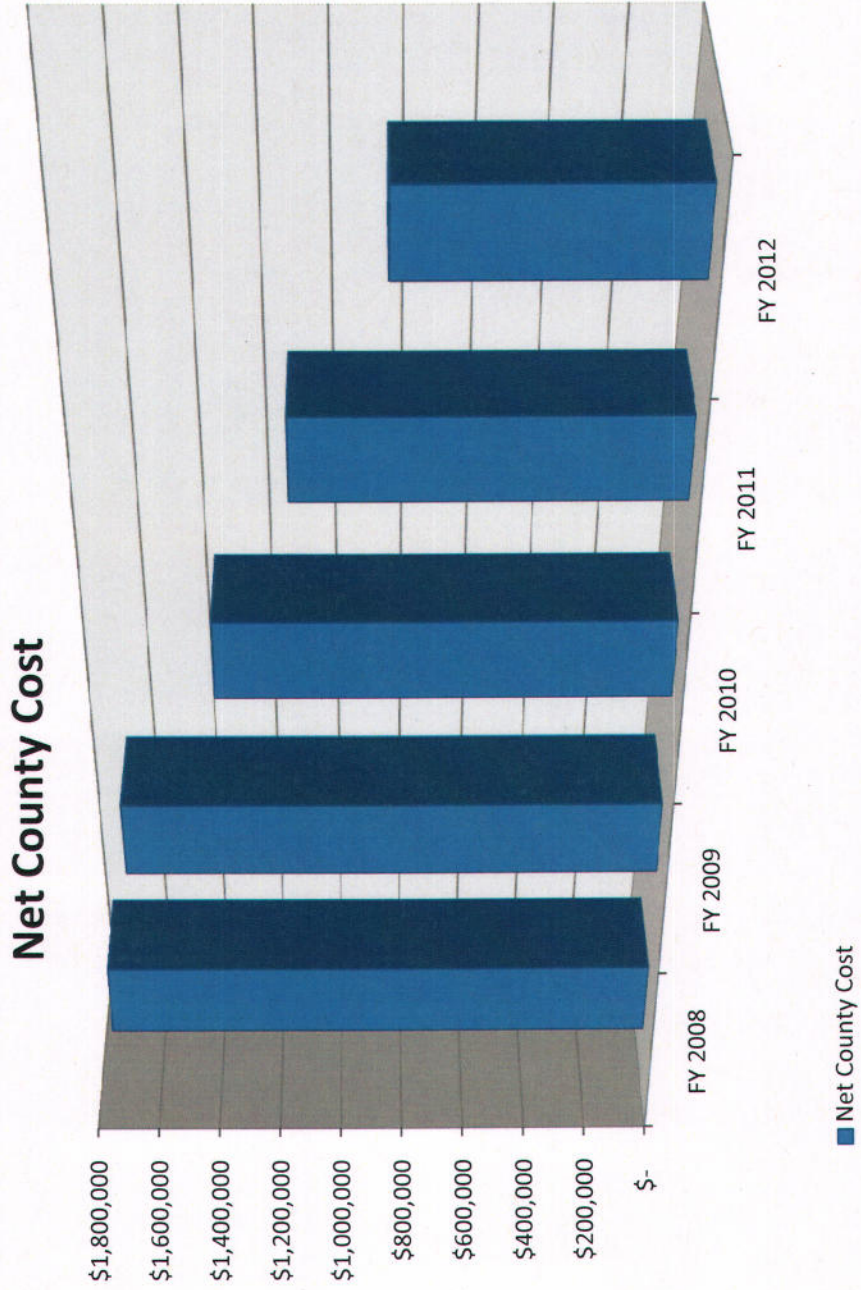


## FY 2012 Budget Brief



*Budget Impact  
Hearings  
3/30/2011 1:0*

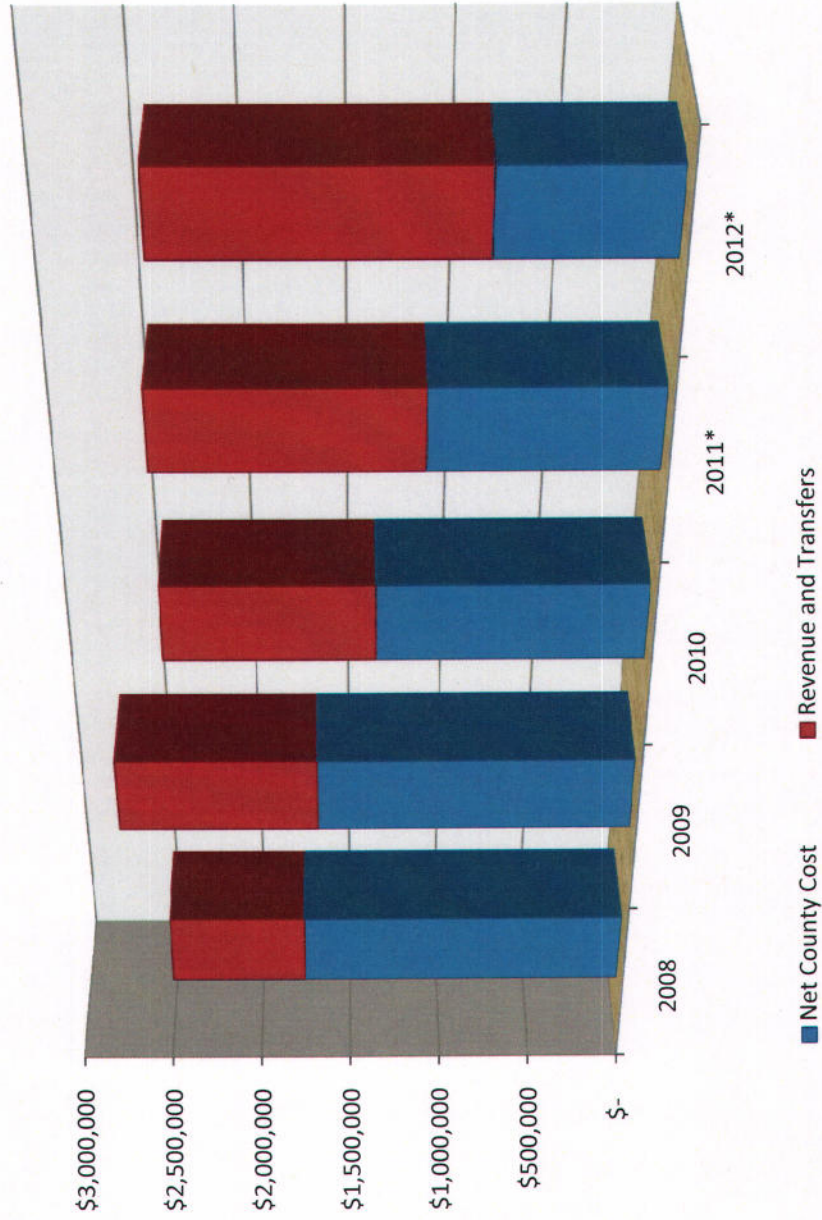
# Riverside County Purchasing Department





# Riverside County Purchasing Department

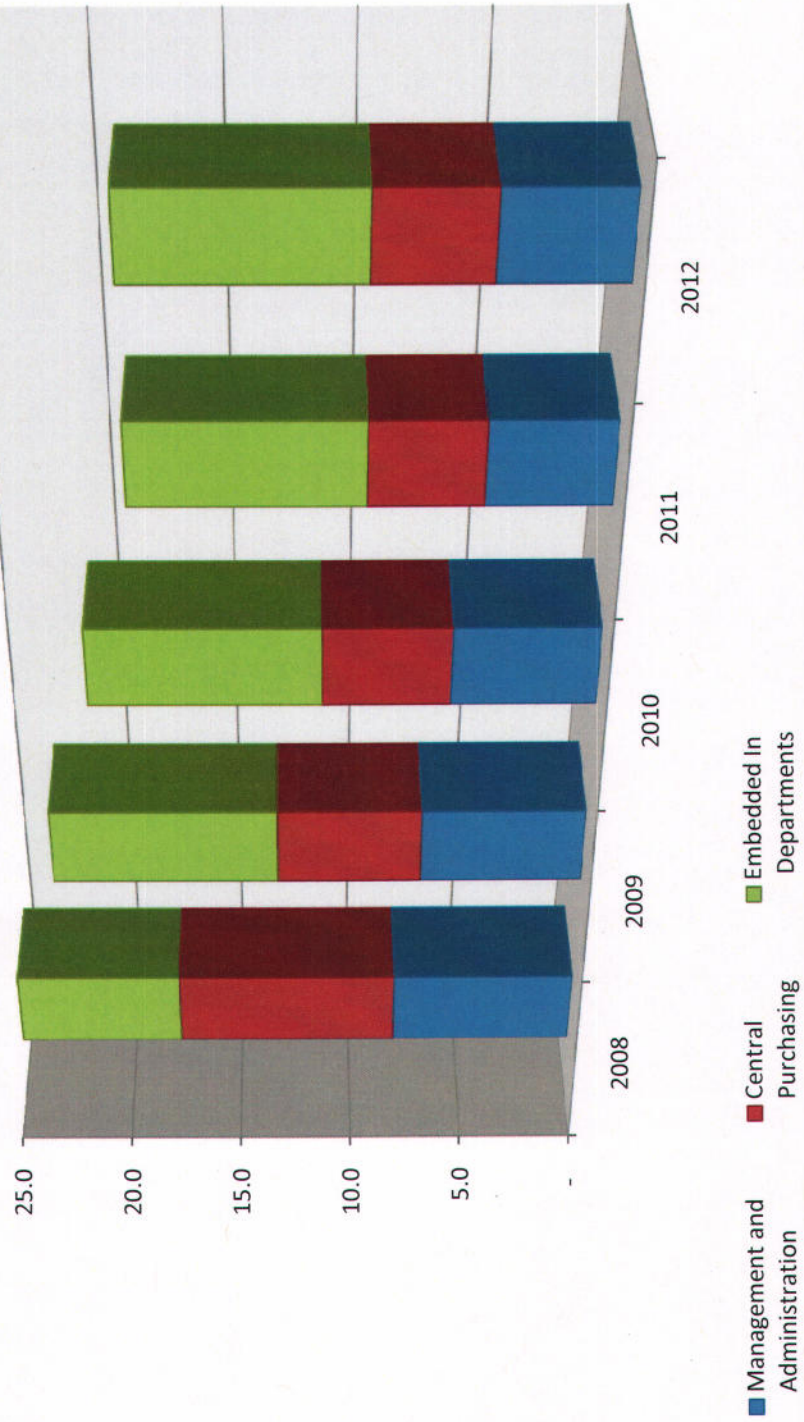
Purchasing Expenditures by Funding Source



\* = Partial Year

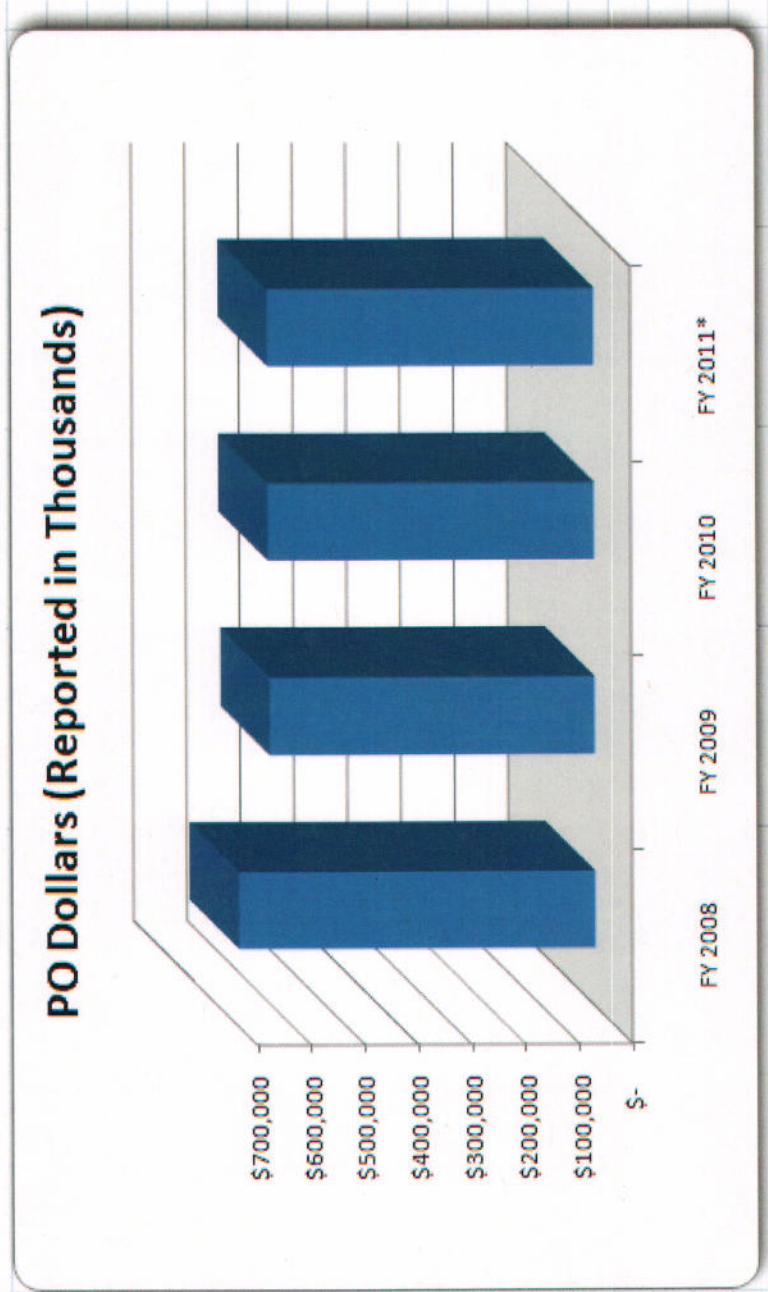
# Riverside County Purchasing Department

## Purchasing Staff Counts





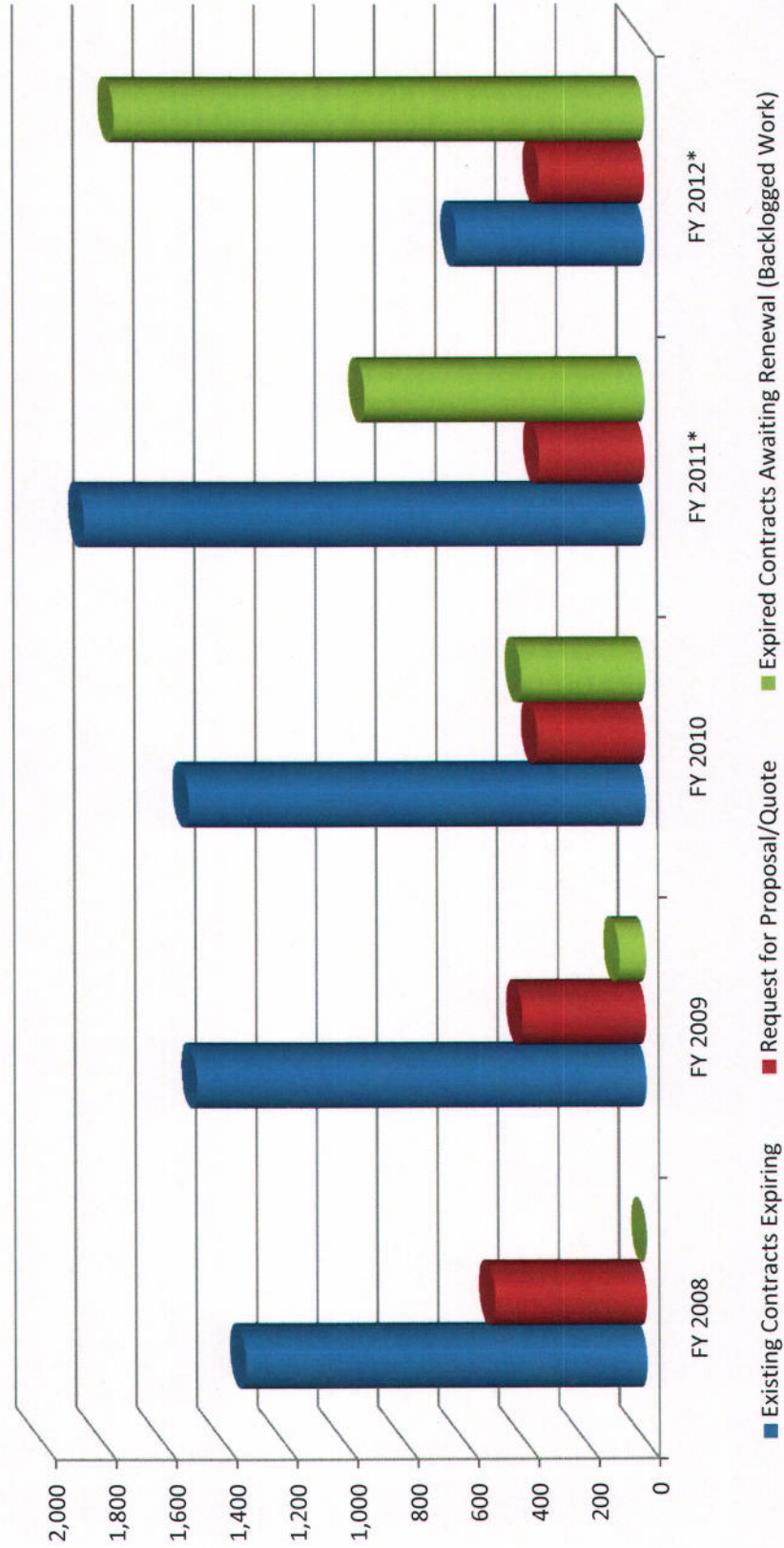
# Riverside County Purchasing Department



\* = Partial Year

# Riverside County Purchasing Department

## Backlogged Work

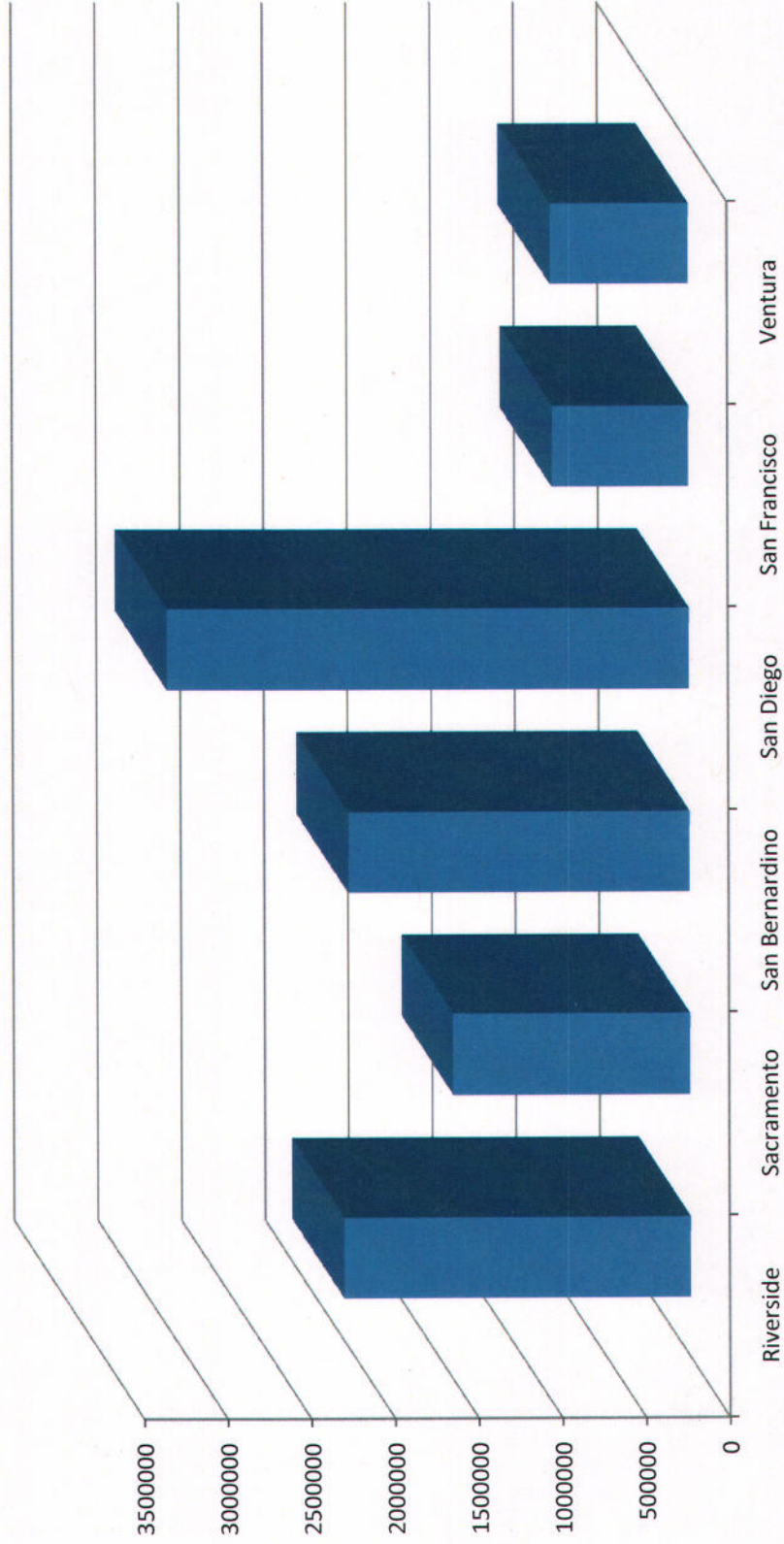


\* = Partial Year



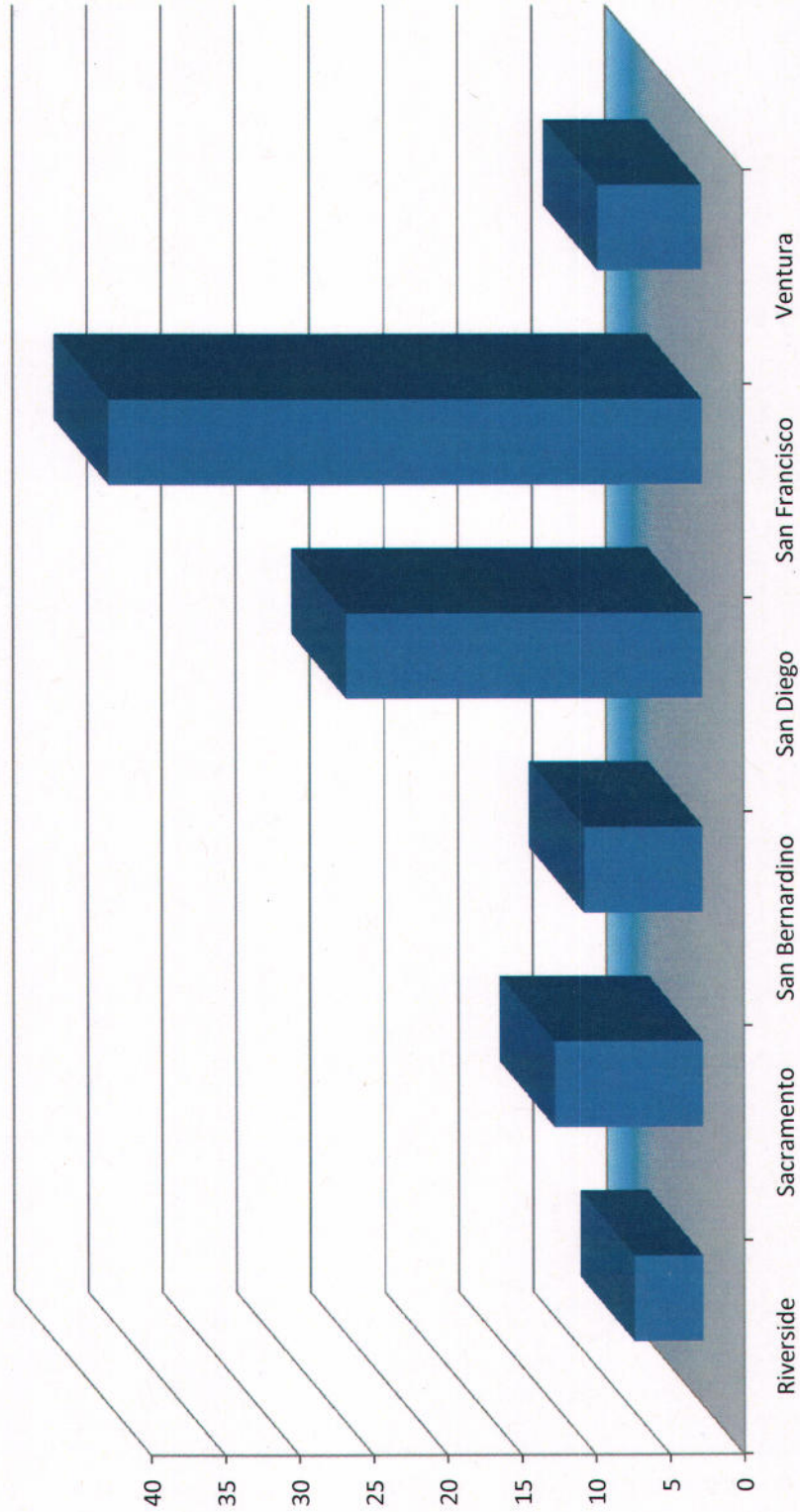
# Riverside County Purchasing Department

## County Population



# Riverside County Purchasing Department

## Central Purchasing Staff





# IMPACT OF NCC CUTS

- REDUCTION IN BUYING STAFF
- BACKLOGS CONTINUE TO BUILD
- REDUCED NUMBER OF COUNTY WIDE AWARDS
  - PAY HIGHER PRICES
  - MUST BE WORKED AT HIGHER LEVEL
- TAKES LONGER TO COMPLETE PROCUREMENTS
- TENDENCY TO BYPASS RULES

# PLAN FOR FUTURE

- THIS YEAR RELYING HEAVILY ON REVENUE AND TRANSFERS
- CURRENTLY WORKING ON PLAN TO CONVERT TO ALTERNATIVE FUNDING METHODOLOGY