

MINUTES OF THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



9.12

During the oral communication section of the agenda for Tuesday, April 5, 2011, Victor Heredia spoke about a code enforcement matter.

**ATTACHMENTS FILED WITH
CLERK OF THE BOARD**

**AGENDA NO.
9.12**

**Riverside County Board of Supervisors
Request to Speak**

X

Submit request to Clerk of Board (right of podium),
Speakers are entitled to three (3) minutes, subject
Board Rules listed on the reverse side of this form.

SPEAKER'S NAME: VICTOR S. Heredia

Address: P.O. Box 70240.
(only if follow-up mail response requested)

City: Riverside **Zip:** 92513

Phone #: 951-906-4243

Date: 04-05-2011 **Agenda #** Oral Comm.

PLEASE STATE YOUR POSITION BELOW:

Position on "Regular" (non-appealed) Agenda Item:

Support **Oppose** **Neutral**

Note: If you are here for an agenda item that is filed
for "Appeal", please state separately your position on
the appeal below:

Support **Oppose** **Neutral**

I give my 3 minutes to: _____



4-1-11

RE: Certified Letter

Mr. Serrato
P.O. Box 70240
Riverside, Ca 92513

To Whom It May Concern:

This letter is in regards to a certified letter that Mr. Serrato had waiting to be picked up at the Riverside Arlington Post Office. Mr. Serrato came into the Post Office on 3/25/11 to pick up a certified letter. Mr. Serrato gave the notice to a clerk who was then unable to locate the letter. The clerk informed Mr. Serrato that the letter had been mis-filed and asked him to return next week to pick up the certified letter. Mr. Serrato returned on 3/29/11 and the mis-filed certified letter had been found and delivered to Mr. Serrato. We are sorry for any inconvenience that this may have caused.

John Lee
Manager, Customer Services
10275 Hole Ave
Riverside, Ca 92503
951-689-0165

Submitted by Victor Heredia
04/05/2011 Item Oral
(date)