SUBMITTAL TO THE BOARD OF SUPERVISORS **COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**





FROM: Human Resources Department

SUBMITTAL DATE: August 28, 2012

SUBJECT: Exclusive Care - New EPO Ancillary Contractor Agreement with Lifecare Solutions, Inc.

RECOMMENDED MOTION: 1) Ratify and approve the attached Ancillary Contractor Agreement from November 1, 2012 until October 31, 2017 with Lifecare Solutions, Inc. a durable medical equipment and infusion provider based in Corona; 2) authorize the Chairperson to sign three (3) copies of the attached Agreement and: 3) retain one (1) copy of the signed Agreement and return two (2) copies to Human Resources for distribution.

BACKGROUND: In 1999, the Board of Supervisors established the County's self-funded Exclusive Provider Option (EPO) health plan, Exclusive Care, to provide a value health plan option to the employees of Riverside County and their families. To provide services to its enrolled members, Exclusive Care has contracted with a variety of healthcare providers

Barbara A. Olivier

Asst. County Executive Officer/Human Resources Director

In Current Year Budget: Current F.Y. Total Cost: \$ 0 No **Budget Adjustment: Current F.Y. Net County** \$ 0 No **FINANCIAL** Cost: DATA For Fiscal Year: 2012/13 **Annual Net County Cost:** \$ to be determined by claims **Positions To Be SOURCE OF FUNDS:** Premiums paid by members **Deleted Per A-30** Requires 4/5 Vote C.E.O. RECOMMENDATION:

APPROVE

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Buster, seconded by Supervisor Ashley and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Aves:

Buster, Stone, Benoit and Ashley

Nays:

None

Absent:

Tavaglione

Date:

November 20, 2012

XC:

HR

Kecia Harper-Ihem

Dep't Recomm.: Exec. Ofc.:

Policy

K

Consent

Policy

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Prev. Agn. Ref.:

District: ALL ATTACHMENTS FILED

Agenda Number:

Form 11 – Lifecare Solutions, Inc. August 28, 2012 Page 2

BACKGROUND continued:

This Provider has completed the Exclusive Care credentialing process which includes all appropriate medical licensure, a current review of the Medical Board of California for actions relating to licenses or practices of physicians, public records, consumer complaints, business license, and lien verifications. The legal contracting entity has been verified with the W9 and/or the California Business Portal or Business License. This agreement adds participation in the Exclusive Care Provider Network under terms similar to other comparable providers under contract.

Ewitish:

Provider Network Change Request

Provider Name	Specialty	Area	New	Change	Date	Final Requested rate
Lifecare Solutions, Inc.	Home Infusion and	service area	XXXX		5/14/2012	5/14/2012 see below
	DME					
Number of like providers in area	Sub-Specialty					
						÷
				Standard		
Effective date of numers	the state of the			rate for		
include from and to dates	contract	requested rate	% difference	type type	% difference	
THE PROPERTY OF THE PROPERTY O						
MANAGEMENT CONTRACTOR OF THE PERSON OF THE P						
For all Providers: Quantitative Information addressing FC strategic	Rate requested by provider					
plan requirements, community						
reimbursement standards, other	·					
commercial and government		Sec. 2	iliju 1940			
reimbursement standards and market						
					1000	
 The changes originally approved on \$17.0001 to this contract by the EC. P. DME. However the infusion medication AWP rates and language will change. 	SIZIVZVI I to this contract by the EU. Plan Manager and Medical Director remain at 70% of Medicare for the nAWP rates and language will change.	e EC rian Managera hange.		ector remail	で 20 % O. M. E. L.	edicare for the
2. All of the AWP rates will be -10% instead of some being -5% and some being -10% however due to the difficulty is claims payment the	d of some being -5% and so	me being -10% how	ever due to the	difficulty is	claims payme	at the
methodology will change. Medications listed by NDC numbers will be converted to the equivalent HCPC unit factor which is used by Medicare.	d by NDC numbers will be c	onverted to the equi	alent HCPC ur	nit factor wh	ich is used by	Medicare.
Unificult to get medications most specifically the IVIG/Gammagard drugs will be done by case specific letters of agreement to insure the cost of the medication is covered. The provider will supply EC an updated AWP to HCPC unit conversion once every 6 months to loaded as the new fee	cally the IVIG/Gammagard drugs will be done by case specific letters of agreement to insure the cost of ar will supply EC an updated AWP to HCPC unit conversion once every 6 months to loaded as the new t	s will be done by cas P to HCPC unit con	e specific letter ersion once ev	s of agreen ery 6 month	nent to insure	the cost of
schedule. As procedure codes change by a	by additions, deletions or revisions as stated in the current year HCPC or CPT publication it will not after	ons as stated in the	urrent year HC	PC or CPT	publication it	will not after
services but will convert to the riew codes. 3. All of the above discussion involved the EC Claims Manager as a way of more efficiently reimbursing these infusion claims.	EC Claims Manager as a wa	ay of more efficiently	reimbursing the	ese infusior	ı claims.	
Recommendation 1: By: SM Upon the approval of the EC Plan Manager and Medical Director accept the 70% of Medicare for DME and the language and rates for the medications at AWP -10% converted to HCPC and the carve outs and send the provider an ancillary provider contract.	and Medical Director accep PC and the carve outs and s	t the 70% of Medica send the provider an	e for DME and ancillary provid	the langua ler contract	ge and rates f	or the
Ê			36 87 24			
Recommendation 2: By: 5/15/12-DC Agreed.						
					-	
Approve addition to network up to(re	of Contract No a to(requested reimbursement rate	Mra.	Deny Network Participation at this time	pation at th	is time	
Approve termination and Member move if applicable	nove if applicable	Other				
Medical Director: Chings		Date: 5/15	12.00	ě		
Plan Manager: 100		Date: 5/17	J			
		CHARLES THE PARTY OF THE PARTY				-

RIVERSIDE COUNTY - EXCLUSIVE CARE EXCLUSIVE PROVIDER ORGANIZATION ANCILLARY CONTRACTOR AGREEMENT

This Agreement is made by and between the County of Riverside, State of California (hereafter "County"), a political subdivision of the State of California, and <u>Lifecare Solutions, Inc.</u> (hereafter "Contractor"), with reference to the following facts:

WHEREAS, County has developed an Exclusive Provider Organization ("EPO") to provide health care services to the employees of Riverside County; and,

WHEREAS, Contractor is a healthcare company which supplies, among other things, home medical equipment, respiratory therapy equipment and infusion therapy products and related services (collectively the "Equipment") to the members of the EPO; and,

WHEREAS, County has patient in need of such Equipment.

WHEREAS, the parties wish to make a full statement of their respective rights and responsibilities in connection with the provision of home healthcare services as utilized by County during the term of this Agreement; now, therefore,

IN CONSIDERATION of their mutual promises and covenants, the parties agree as follows:

1.0 <u>DEFINITIONS</u>

As used in this Agreement, the following terms shall have the meaning described below:

1.1 Agreement means this Contractor Agreement for the provision of services for the EPO of County, and all attachments, addenda and amendments hereto.

1.2 Co-payment or Deductible means any nominal fee, approved by EPO that may be charged to Members at the time of service for designated Health Care Services.

1.3 Director means the Director of Human Resources for Riverside County, or his or her designee.

- 1.4 Clean Claims Clean Claim(s) means those claims submitted to EPO which are complete including but not limited to complete coding, itemization, dates of service and billed amounts.
- 1.5 Exclusive Provider Organization (EPO) means the health care plan developed, and implemented by the County for the provision of health care services to County employees their dependents and other public entity employees and their dependents to be known as Exclusive Care.
- 1.6 Health Care Services means all Medically Necessary services to which Members are entitled under the EPO, including physician, medical, hospital, preventive, ancillary, emergency, and health education services.
- 1.7 Medically Necessary means all services which are reasonable and necessary to protect life, to prevent significant illness or significant disability or to alleviate severe pain and the diagnosis or treatment of disease, illness or injury.

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- 1.8 Member means any eligible beneficiary who has enrolled in the County EPO for whom the County, by and through the EPO, provides Health Care Services.
- 1.9 Member Physicians means physicians, surgeons, osteopaths and Doctors of Podiatric Medicine (DPM) licensed to practice medicine in the State of California and who have an ownership interest in, are employed by, or have written agreements with IPA or are directly contracted with the EPO to provide medical services to Members.
- 1.10 Non-contracted Providers mean licensed physicians, surgeons, osteopaths, and other licensed health care professionals which provide Health Care Services to Members eligible to receive benefits under the EPO. Non-Contracted Providers do not have written agreements with IPA or directly contracted with the EPO.
- 1.11 PCP means a physician who is the Primary Care Physician responsible for supervising, coordinating and providing initial, primary and preventive care to Members, for initiating referrals, maintaining continuity of Member care, and providing health counseling and education. This may include physicians who are in Family Practice, Pediatrics, Internal Medicine, Obstetrics, or General Practice.
- 1.12 Provider means licensed physicians, surgeons, osteopaths and other licensed health care professionals who provide Health Care Services to EPO members.
- 1.13 Quality Assessment and Improvement Program (QAIP) means a program established by the EPO to oversee quality assessment and quality improvement reviews of services provided to Members.
- 1.14 Referrals means recommended directions of non primary care services of Members to physicians, including Outside Providers, or providers of ancillary services such as but not limited to lab, x-ray and physical therapy, EKG, EEG, health education, medical social service, home health care, mental health, for the purposes of obtaining Health Care Services.
 - 1.15 State means the State of California.
- 1.16 Surcharge means an additional fee which is charged to a Member for covered services of a health plan or the County or appropriate government agency and disclosed in the evidence of coverage or the disclosure form used as the evidence of coverage. Surcharges are not allowable charges.

2.0 DUTIES OF CONTRACTOR

2.1 <u>CONTRACTOR RESPONSIBILITIES</u> - Contractor shall provide to Members those Ancillary Services, which are Medically Necessary when such services are authorized by EPO, and in accordance with this Agreement. Contractor is responsible for coordinating the provision of Ancillary Services, with the Members PCP or EPO.

The services covered by this Agreement are services that have been authorized and provided in accordance with policies and procedures established by County for the EPO. When appropriate, Contractor shall be responsible for determining whether Members are eligible for services. All EPO and County operating procedures shall apply, including eligibility verification, precertification, submission of clean claims, compliance with the current formulary and prior authorization, if required.

2.2 <u>ACCESSIBILITY OF SERVICES</u> - Contractor shall provide timely access to Ancillary Services, and provide for reasonable hours of operations in compliance with EPO established standards for access and availability, and in accordance with community standards.

- 2.3 <u>PRIOR AUTHORIZATION</u> Contractor shall obtain advance authorization from EPO as applicable, prior to providing supplies, among other things, home medical equipment, respiratory therapy equipment and infusion therapy products and related services to EPO Members.
- 2.4 <u>PROTECTION OF MEMBERS</u> Contractor may not impose any limitations on the acceptance of Members for care or treatment that it does not impose on other patients of other plans. Contractor shall not request, demand, require or seek directly or indirectly the transfer, discharge or removal of any Member for reasons of the Member's need for Ancillary Services or the Member's utilization of Ancillary Services. Contractor may refuse to provide professional health care services to any member only if a reasonable cause is presented and accepted by the EPO.
- 2.5 <u>STANDARDS</u> Contractor agrees to perform its duties under this Agreement in a manner consistent with the reasonable administrative guidelines developed by EPO and all applicable state and federal laws and regulations relating to the delivery of Ancillary Services and in accordance with community standards. All Ancillary Services shall be provided in accordance with generally accepted industry standards in compliance with the standards developed by EPO. Contractor agrees to maintain and demonstrate to EPO, upon request, throughout the term of this Agreement, compliance with any and all of the applicable licensure, credentialing, and/or regulatory requirements for the provision of Ancillary Services by Contractor under this Agreement.
- 2.6 <u>ASSURANCE OF MEMBER CARE</u> Contractors' fiscal and administrative concerns or any dispute with EPO and Contractor concerning their respective obligations under this Agreement or otherwise shall not influence nor cause any delay in services provided by Contractor to Members.
- 2.7 <u>INSPECTION OF FACILITIES</u> In every instance where Contractor utilizes a facility to provide Ancillary Services under this Agreement, such facilities shall comply with applicable state and/or federal law, and regulations. Contractor agrees that it shall cooperate with inspections of such facilities, which are required to assure compliance with required facility standards.
- 2.8 <u>CITATIONS</u> Contractor shall notify EPO in writing of each and every report of any regulatory or licensing agency, which contains any citation of Contractor for failure to meet any required standard; any legal or government action against any of its licenses, accreditations, or certifications; or any other situation that will materially impair the ability of Contractor to carry out the duties and obligations under this Agreement. The parties shall meet within thirty (30) days and shall, in good faith, attempt to negotiate a modification to this Agreement that minimizes the adverse effect. Notwithstanding the provisions herein, if the parties fail to reach a negotiated modification concerning the adverse action, then the affected party may terminate this Agreement by giving at least ninety (90) days notice or may terminate sooner if agreed to by both parties.
- 2.9 <u>UTILIZATION REVIEW (UR)</u> Contractor agrees to participate in the UR program developed by EPO, and to abide by decisions resulting from that review, subject to any rights of reconsideration that may be available under EPOs UR program. Contractor agrees to provide access to EPO utilization review and case management personnel for the purpose of conducting concurrent review and case management on Members who are receiving Health Care Services.
- 2.10 QUALITY ASSURANCE (QA) PROGRAM Contractor agrees to cooperate in the EPOs QA program, with regular EPO monitoring and evaluation of compliance with the QA standards and EPO policies and procedures, including participation in Member grievance resolutions and quality of care studies. Contractor shall also implement its own ongoing quality assurance program which shall develop procedures for ensuring that the quality of care provided by Contractor conforms with generally accepted community practices. Contractor shall develop written procedures for remedial action whenever, as determined by the quality assurance program,

inappropriate or substandard services have been furnished or services that should have been furnished have not been furnished.

- 2.11 <u>MEMBER GRIEVANCE RESOLUTION</u> Contractor shall notify EPO immediately, upon its knowledge of a complaint by a Member. The EPO grievance system shall make its best efforts to resolve the dispute to the satisfaction of the Member within thirty (30) days of receipt of dispute resolution, or upon the time frame required by applicable law, whichever is less. Contractor agrees to cooperate with EPO in resolving Member grievances related to the provision of services and agrees to participate in the grievance review procedures of EPO. At no time shall a Member's medical condition be permitted to deteriorate because of delay in provision of care that Contractor disputes. Fiscal and/or administrative concerns shall not influence the independence of the medical decision making process to resolve any medical disputes between Member and the provider of service.
- 2.12 <u>SUBCONTRACTS</u> Contractor shall ensure that subcontracting providers used to provide Ancillary Services to Members that meet the industry standards and consistent with community standards.

Contractor shall ensure that all subcontractors are bound by the provisions of this Agreement, and shall ensure that all subcontractors have not been excluded from participation in

any state or federal program.

- 2.13 <u>OTHER CONTRACTUAL COMMITMENTS</u> Contractor represents and assures EPO and County that contractual commitments to other HMOs, competitive medical plans and/or other related entities do not restrict or impair Contractor from performing its duties under this Agreement and do not constitute a conflict of interest with the provision of Ancillary Services to Members.
- 2.14 <u>NONDISCRIMINATION</u> Contractor represents and assures that Ancillary Services are provided to Members in the same manner and quality as such services are provided to Contractors' other patients. Members shall not be subject to any discrimination whatsoever by Contractor in regard to access to Ancillary Services. Contractor agrees to comply with the provisions of Title 2, CCR, Section 8107 et. seq., as may be amended from time to time, as incorporated by reference herein. Contractor agrees to include this Nondiscrimination Clause in any and all subcontracts to perform services under this Agreement. The provisions of subsection (b) of Title 2, CCR, Section 8107 shall be applicable for this Agreement.
- 2.15 <u>CONFORMANCE TO OTHER LAWS</u> Contractor certifies compliance with the Americans with Disabilities Act of 1990 (42 USC, Section 12100 et. seq.), AB2222 (the Prudence Kay Poppink Act) of 2000, the Drug Free Workplace Act of 1990 (Government Code Section 8355 et. seq.), and Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191, enacted August 21, 1996.

Contractor certifies awareness of the Occupational Safety and Health Administration (OSHA) of the U.S. Department of Labor, the derivative Cal/OSHA standard and laws and regulations relating thereto and shall comply therewith as to all relative elements under this Agreement.

Contractor shall comply with The Genetic Information Nondiscrimination Act of 2008 (GINA). This act points employers and other entities covered by GINA Title 11 from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law the Contractor is prohibited from providing any genetic information when responding to a request for medical information.

- 2.16 <u>IDENTIFICATION OF OFFICERS, OWNERS, STOCKHOLDERS, CREDITORS</u> On an annual basis, Contractor shall identify the names of the following persons by listing them on Attachment 1 of this Agreement, attached hereto and incorporated herein by this reference.
 - A. Contractor officers;
 - B. Contractor owners, including parent corporation(s);
 - C. Stockholders owning greater than 10% of any stock issued by Contractor;
 - D. Major creditors holding more than 10% of any debts owed by Contractor.

In addition, Contractor shall notify EPO within thirty (30) days of any changes in the information in Attachment 1.

- 2.17 <u>AVAILABILITY OF SERVICES</u> Contractor agrees to provide EPO with current information regarding Contractor's services, programs and benefits on an annual basis, which shall include, but not be limited to, the identification of deletions and additions to Contractors services.
- 2.18 <u>PROVISION OF INFORMATION</u>- Contractor shall provide EPO and/or governmental agencies with such data and other information regarding the rendition of services as may be reasonably requested or as may be otherwise required for compliance with applicable regulatory and disclosure requirements. Contractor shall execute such additional verifications or documents as may be required by law or regulation.
- 2.19 <u>OTHER REPORTING</u> Contractor agrees to submit all information or reports, in a timely manner, as may be required to enable EPO to fulfill its reporting and other obligations under the Agreement.
- 2.20 <u>ADMINISTRATIVE GUIDELINES</u> Contractor agrees to perform its duties under this Agreement in a manner consistent with the reasonable administrative guidelines provided by the EPO.

2.21 CREDENTIALING OF PROVIDERS -

CONTRACTOR agrees to perform its duties under this Agreement in a manner consistent with the reasonable administrative guidelines developed by EPO and all applicable state and federal laws and regulations relating to the delivery of Health Care Services, and in accordance with community standards. Health Care Services shall be rendered by qualified medical providers. All Health Care Services shall be provided by professional personnel in a facility maintained in accordance with generally accepted industry standards in compliance with the standards developed by EPO. CONTRACTOR agrees to maintain and demonstrate to EPO, upon request, throughout the term of this Agreement, compliance with the following:

- A. Credentialing Information as provided herein.
- B. Credentialing Requirements as provided herein.
- 2.22 <u>CREDENTIALING INFORMATION</u> CONTRACTOR is being delegated for Credentialing by EPO, shall maintain a credentialing process in accordance with NCQA standards.

2.23 CREDENTIALING OF PROVIDERS -

CONTRACTOR agrees to perform its duties under this Agreement in a manner consistent with the reasonable administrative guidelines developed by EPO and all applicable state and federal laws and regulations relating to the delivery of Health Care Services, and in accordance with community standards. Health Care Services shall be rendered by qualified medical providers. All Health Care Services shall be provided by professional personnel in a facility maintained in accordance with generally accepted industry standards in compliance with the standards

developed by EPO. CONTRACTOR agrees to maintain and demonstrate to EPO, upon request, throughout the term of this Agreement, compliance with the following:

- A. Credentialing Information as provided herein.
- B. Credentialing Requirements as provided herein.
- 2.24 <u>CREDENTIALING INFORMATION</u> CONTRACTOR is being delegated for Credentialing by EPO, shall maintain a credentialing process in accordance with NCQA standards.
- 2.25 <u>CREDENTIALING REQUIREMENTS</u> CONTRACTOR acknowledges and agrees that it shall report Member Physicians as required by the California Business and Professions Code Section 805 et. seq. (Section 805). CONTRACTOR further agrees to maintain and demonstrate to EPO upon request, compliance with the following:
- A. CONTRACTOR shall ensure that it's Member Physicians are licensed by the State of California, have current Drug Enforcement Agency (DEA) registration and adhere to other EPO credentialing requirements. CONTRACTOR shall notify EPO in writing, immediately upon its knowledge, of any of the following actions taken by or against a Member Physician:
 - 1. The surrendering, revocation, or suspension of a license;
 - 2. The surrendering, revocation, or suspension of current DEA registration. 3. A change in hospital staff status or hospital clinical privileges, including any restrictions or limitations:
 - 4. Loss of, or any material change o reduction in limits of malpractice insurance.
- B. Furthermore, CONTRACTOR agrees to notify EPO in writing within thirty (30) days of its knowledge of any of the following:
 - 1. Any filing pursuant to Section 805;
 - 2. Any filing pursuant to the National Practitioner Data Bank;
 - 3. The filing of any malpractice claim of more than ten thousand dollars (\$10,000).
- C. If CONTRACTOR fails to report the information, within the required time frames set forth herein when it has notice of such facts, CONTRACTOR shall indemnify and hold harmless EPO from and against any claim, loss, damage, cost, expense or liability arising out of or related to such nonperformance by CONTRACTOR, its Member Physician or employees. Failure to comply with may be considered material breach whereby EPO may terminate this agreement immediately in accordance with section 9.2.
 - 3.0 DUTIES OF COUNTY AND EPO
- 3.1 <u>USE OF CONTRACTOR</u> Except upon the sole determination of County that the safety, health and/or welfare of the public or the medical needs of Member require otherwise, EPO agrees to use Contractor for the provision of Health Care Services as set forth herein.
- 3.2 <u>ADMINISTRATION</u> County agrees to perform all necessary administrative, accounting and reporting requirements and other functions to state and federal regulators consistent with the administration of EPO and this Agreement.
- 3.3 <u>MEMBER SERVICES</u> EPO agrees to provide Member Services, including, but not limited to, processing Member complaints and grievances, informing Members of EPO policies and procedures, providing Members with information about EPO and its network of hospitals, IPAs, Specialists, and PCPs.

- 3.4 <u>BENEFIT INFORMATION</u> EPO agrees to apprise all Members concerning the type, scope and duration of benefits and services to which such Members are entitled under the EPO. This includes, but it not limited to, written notification to Members of Ancillary Services available, and changes in the availability or location of Ancillary Services, being provided by Contractor, and issuance of an identification card to each Member upon enrollment.
- 3.5 <u>CONTRACTOR ASSISTANCE</u> County agrees to assist and cooperate with Contractor in the development and implementation of procedures necessary to carry out the intent of this Agreement. EPO shall provide necessary training regarding EPO policies and procedures.
- 3.6 <u>UTILIZATION REVIEW (UR) PROGRAM</u> EPO shall establish a UR program which shall seek to avoid unnecessary or unduly costly hospital and medical services while ensuring the delivery of Ancillary Services, to Members are Medically Necessary. The UR program will include, but will not be limited to: admission certification, concurrent and continuing stay review, retrospective review, discharge planning and case management. EPO shall provide prior authorization to Contractor for treatment and hospitalization of Members. EPO shall not retrospectively deny any Ancillary Services, approved as Medically Necessary provided that the information given by Contractor to EPO is reasonably true and accurate regarding the medical condition of the Member.
- 3.7 <u>ADMINISTRATION OF PAYMENTS</u> County agrees to pay Contractor in accordance with the terms and procedures set forth in this Agreement.

4.0 BILLING AND COMPENSATION

- on the CMS 1500 form, or their successor form, whichever is applicable, within one (1) year from the date of service. Contractor agrees to provide EPO with all information necessary to verify and substantiate the provisions of and charges for Health Care Services including providing the authorization number on the UB04, or CMS 1500 form, or their successor forms. Claims will be adjudicated using all accepted coding and payment conventions of the United States, including but not limited to usual and customary criteria, RBRVS rules, professional review and routine claim edits normally performed in the course of preparing a claim for payment. All appeals must be received within one (1) year from the date of denial. All claims must be submitted within one (1) year from the date of service in order to be considered for compensation.
- charges for which a Member may be liable and be charged by Contractor shall be for Co-payments or Deductibles, as established by EPO, or for services not covered under the EPO. Contractor shall advise Member, in writing, of their payment responsibility, if any, prior to rendering non-covered Ancillary Services, and/or services that require Co-payments or Deductibles. Contractor shall notify the Member, in writing, that he or she will be responsible of the payment of any non-covered services that are provided to Member. Contractor's rights to collect charges from Members for non-covered services, except as provided herein, shall not be affected by this Agreement or its termination.
- 4.3 <u>SERVICE WAIVER</u> In the event Ancillary Services are denied by EPO, as not being Medically Necessary, or as not a covered benefit under the EPO, Contractor shall not charge a Member unless Contractor has obtained a written waiver from Member. The waiver must be obtained in advance of rendering services and shall specify those services EPO has denied as not being Medically Necessary, or as not a covered benefit under the EPO, and shall clearly state that the Member is responsible for payment of those services denied by EPO.

4.4 <u>SURCHARGES</u> - Notwithstanding the provisions herein, Contractor shall in no event, including, without limitation, nonpayment by EPO, insolvency of EPO, or breach of the Agreement, bill, charge, collect and deposit, or attempt to bill, charge, collect or receive any form of payment from any Member for Health Care Services, provided pursuant to this Agreement. Contractor also agrees it shall not maintain any action at law or equity against a Member to collect sums owed by County to Contractor.

Upon notice of any such surcharge or action, County may terminate this Agreement consistent with the provisions contained herein and take all other appropriate action consistent with the terms of this Agreement to eliminate such activity. Contractor's obligations regarding the collection of surcharges from Members shall survive the termination of this Agreement.

Failure of Contractor to act in accordance with any of the provisions of this section shall constitute a material breach of the Agreement and the Agreement may be subject to termination by County pursuant to the provisions herein. In addition, County may take any other appropriate administrative or legal action to enjoin and otherwise restrain Contractor's violation of the provisions of this section, including offsetting the amount of said collections against any future payment, and/or reimbursement to Members or their representatives of any charges or surcharges collected by Contractor from Members.

- coordinate benefits with other programs or entitlements, excluding tort liability of a third party, and estates from deceased Members. EPO shall coordinate the benefits covering tort liability of a third party, and estates from deceased Members and EPO shall be entitled to any recovery under such coordination of benefits. Contractor shall cooperate with EPO coordination of benefits. In the case in which County is other than primary, County shall pay the lesser of the amounts which when added to the amounts received by Contractor from other sources equals one hundred percent (100%) of the amount required under this Agreement as specified in Attachment 2. Unless Member has other health insurance coverage, Contractor accepts payment from County for Health Care Services as provided herein as full payment for such Health Care Services and shall at no time seek compensation from Members.
- 4.6 <u>POTENTIAL TORT LIABILITY</u> Contractor shall make no claim for recovery of the value of Health Care Services rendered to a Member, when such recovery would result from an action involving the tort liability of a third party or recovery from estates of deceased Members or casualty liability including Worker's Compensation awards and uninsured motorist coverage.
- 4.7 <u>COMPENSATION</u> Contractor shall bill the County within one (1) year from the date of service for Equipment provided to the County in accordance with Attachment 2. Contractor shall provide the County with detailed information supporting such billing, if so requested by the County. The County shall pay the invoice submitted to the County by Contractor within sixty (60) days of the County's receipt from Contractor of a clean claim, as defined in Section 1.4, Contractor shall not be required to submit any documentation, including but not limited to prescriptions and certificates of medical necessity, in support of its claims, except as specified in this agreement. If the County determines that a claim is not a Clean Claim, the County shall, within sixty (60) days of the date such claim is sent by the Contractor, notify the Contractor in writing of the basis upon which a claim is not eligible for payment and specify any additional information required for the County to pay the amount due with respect to the applicable claim; provided, however, the County shall pay

within the time period set forth above any portion of such claim which is "Clean" (i.e., any portion of the claim which is complete and includes all the information reasonably needed to pay the claim, and as to which request for payment there is no material issue regarding the County's obligation to pay).

(b) In the event the County believes it has made an overpayment the County may request a refund of such overpayment in writing within one year from date of payment. Refunds shall be granted for any one of the following reasons: (i) amounts owed by the Contractor due to overpayments, duplicate payments or payments otherwise made in error by County (ii) amounts owed by the Contractor due to receipt of payments made by patients to the Contractor for Covered Services, excluding Copayments, deductibles, and coinsurance; (iii) amounts owed by the Contractor as a result of the outcome of the patient appeals and grievance procedures. If the Contractor shall fail to request a refund within such one-year period, the payment shall be deemed correct and finally settled, and the Contractor shall be deemed to have waived any right to claim a refund, offset or recoupment with respect thereto. Contractor shall refund such payment within sixty (60) days after receiving and verifying such request from the County.

County shall pay Contractor, in accordance with the rates as outlined in Attachment 2, within sixty (60) working days of receipt from Contractor of an uncontested claim which is accurate, complete and otherwise in accordance with the provisions herein.

- 4.8 <u>ADEQUACY OF COMPENSATION</u> Contractor shall accept the payments specified in this Agreement as payment in full for all Health Care Services provided to Members and for all administrative costs incurred for providing such services. In the event County fails to make any payments to Contractor as provided herein, whether from EPO's insolvency or otherwise, Members shall not be liable to Contractor, under any circumstances, for Health Care Services. Contractor's prohibition regarding the collection of payments from Members for services covered by EPO shall survive the termination of this Agreement.
 - 5.0 RECORDS MAINTENANCE, AVAILABILITY, INSPECTION AND AUDIT
- 5.1 CONTRACTOR RESPONSIBILITY Contractor shall maintain and provide adequate financial records and information as reasonably necessary to County so that County may properly administer the EPO and consistent with state and federal law. Such records shall be retained by Contractor for at least five (5) years from the close of County's fiscal year in which this Agreement is in effect. Medical Records must be maintained in accordance with industry standards including all HIPAA regulations. These obligations are not terminated upon a termination of the Agreement, whether by rescission or otherwise. County reserves the right to audit both financial and medical records from time to time as deemed necessary. Any expense involved in such as audit shall be the Contractor's responsibility.
- 5.2 <u>PROPRIETARY NATURE OF INFORMATION</u> County and Contractor agree to treat all Member patient information provided by Contractor or County as confidential in accordance with applicable law, including HIPAA regulations. County and Contractor shall maintain the confidentiality of all such information and shall make disclosures to third parties only upon the advance written consent of the Member, or when allowed by applicable law. Contractor shall safeguard the confidentiality of Member health records and treatment in accordance with all applicable state and federal laws, and regulations.

5.3 <u>RECORDS OPEN FOR INSPECTION</u> - All books, records and papers of Contractor or subcontractor of Contractor relating to the performance of this Agreement must be open to inspection and copying during normal business hours by the EPO, or state and/or federal regulators. Records shall include, without limitation, Member patient records (subject to applicable state and federal law governing the confidentiality of medical

records), and/or financial records pertaining to the cost of operations and income received for Health Care Services, rendered to Members. Such records shall be made available at all reasonable times the Contractor upon reasonable request by County. Contractor shall maintain its books and records in accordance with general standards for books and record keeping.

- 5.4 <u>PUBLIC RECORDS</u> Contractor acknowledges and agrees that information, communications, and documents given by or to County, and/or EPO and meetings involving County and/or EPO management may be subject to the public records and meetings laws and regulations of the State of California.
- 5.5 QUALITY ASSURANCE AND UTILIZATION REVIEW RECORDS

 Contractor shall cooperate with EPO's QA and UR programs and, upon reasonable request, shall provide EPO with summaries of, or access to records maintained by Contractor and required in connection with such programs, subject to applicable state and federal laws concerning the confidentiality of medical records.

6.0 INDEMNIFICATION, ACTS AND OMISSIONS, LIABILITY AND INSURANCE

of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives from any liability, claim, action or damage whatsoever, based or asserted upon any services or actions of CONTRACTOR, its officers, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or death or any other element of any kind or nature whatsoever.. CONTRACTOR shall defend, at its sole expense, all costs and fees (including but not limited to attorney fees, cost of investigation, defense and including settlements or awards) the County of Riverside, its Agencies, Districts, Special Districts and Departments, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives in any claim or action based upon such alleged acts or omissions.

With respect to any action or claim subject to indemnification herein by CONTRACTOR shall, at its sole cost, have the right to use counsel of its own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes CONTRACTOR indemnification to COUNTY as set forth herein.

CONTRACTOR obligation hereunder shall be satisfied when CONTRACTOR has provided to COUNTY the appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.

The specified insurance limits required in this Agreement shall in no way limit or circumscribe CONTRACTOR obligations to indemnify and hold harmless the COUNTY.

- 6.2 <u>COUNTY ACTS OR OMISSIONS</u> County agrees to defend, indemnify, and hold harmless Contractor and its officers, directors, agents, and employees from and against any and all fines, claims, demands, suits, actions, and costs (including, without limitation, reasonable attorney's fees) of any kind and nature arising by reasons of the acts or omissions of County, EPO, or of its officers, directors, agents, and employees in connection with the obligations imposed by this Agreement.
- 6.3 <u>LIABILITY FOR OBLIGATIONS</u> Nothing contained in this Agreement shall cause either party to be liable or responsible for any debt, liability, or obligation of the other party, or any third party, unless such liability or responsibility is expressly assumed by the party sought to be charged therewith. Each party shall be solely responsible for and shall indemnify and hold the other party harmless against any obligation for the payment of wages, salaries or other compensation (including all state, federal and local taxes and mandatory employee benefits), insurance and voluntary employment related or other contractual or fringe benefits as may be due or payable by the party to or on behalf of such party's employees, agents and representatives.

6.4 INSURANCE

Without limiting or diminishing the CONTRACTOR'S obligation to indemnify or hold the COUNTY harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance coverage's during the term of this Agreement.

A. Workers' Compensation:

If the CONTRACTOR has employees as defined by the State of California, the CONTRACTOR shall maintain statutory Workers' Compensation Insurance (Coverage A) as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of The County of Riverside, and, if applicable, to provide a Borrowed Servant/Alternate Employer Endorsement.

B. Commercial General Liability:

Commercial General Liability insurance coverage, including but not limited to, premises liability, contractual liability, products and completed operations liability, personal and advertising injury, cross liability coverage and employment practices liability, covering claims which may arise from or out of CONTRACTOR'S performance of its obligations hereunder. Policy shall name the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insureds. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit.

C. Vehicle Liability:

If vehicles or mobile equipment are used in the performance of the obligations under this Agreement, then CONTRACTOR shall maintain liability insurance for all owned, non-owned or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit. Policy

shall name the County of Riverside, its Agencies, Districts, Special Districts, and Departments, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insureds.

D. <u>Professional Liability Insurance:</u>

Contractor's performance of work included within this Agreement, with a limit of liability of not less than \$1,000,000 per occurrence and \$2,000,000 annual aggregate. If Contractor's Professional Liability Insurance is written on a claims made basis rather than an occurrence basis, such insurance shall continue through the term of this Agreement and CONTRACTOR shall purchase at his sole expense either 1) an Extended Reporting Endorsement (also known as Tail Coverage); or 2) Prior Dates Coverage from new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement; or 3) demonstrate through Certificates of Insurance that CONTRACTOR has Maintained continuous coverage with the same or original insurer. Coverage provided under items; 1), 2) or 3) will continue for a period of five (5) years beyond the termination of this Agreement.

E. General Insurance Provisions - All lines:

- 1) Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.
- The CONTRACTOR'S insurance carrier(s) must declare its insurance deductibles or self-insured retentions. If such self-insured retentions exceed \$500,000 per occurrence such deductibles and/or retentions shall have the prior written consent of the County Risk Manager before the commencement of operations under this Agreement. Upon notification of deductibles or self insured retention's unacceptable to the COUNTY, and at the election of the Country's Risk Manager, CONTRACTOR'S carriers shall either; 1) reduce or eliminate such deductibles or self-insured retention's as respects this Agreement with the COUNTY, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses.
- 3) CONTRACTOR shall cause CONTRACTOR'S insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance and certified original copies of Endorsements effecting coverage as required herein, and 2) if requested to do so orally or in writing by the County Risk Manager, provide original Certified copies of policies including all Endorsements and all attachments thereto, showing such insurance is in full force and effect. Further, said Certificate(s) and policies of insurance shall contain the covenant of the insurance carrier(s) that thirty (30) days written notice shall be given to the County of Riverside prior to any material modification, cancellation, expiration or reduction in coverage of such insurance. In the event of a material modification, cancellation,

expiration, or reduction in coverage, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. CONTRACTOR shall not commence operations until the COUNTY has been furnished original Certificate (s) of Insurance and certified original copies of endorsements and if requested, certified original policies of insurance including all endorsements and any and all other attachments as required in this Section. An individual authorized by the insurance carrier to do so on its behalf shall sign the original endorsements for each policy and the Certificate of Insurance.

- 4) It is understood and agreed to by the parties hereto and the insurance company(s), that the Certificate(s) of Insurance and policies shall so covenant and shall be construed as primary insurance, and the COUNTY'S insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.
- 5) The COUNTY'S Reserved Rights—Insurance. If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work which will add to additional exposures (such as the use of aircraft, watercraft, cranes, etc.) the COUNTY reserves the right to adjust the types of insurance required under this Agreement and the monetary limits of liability for the insurance coverage's currently required herein, if; in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.
- 6) CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.
- 7) The insurance requirements contained in this Agreement may be met with a program(s) of self-insurance acceptable to the COUNTY.

7.0 <u>DISPUTE RESOLUTION</u>

- 7.1 <u>DISPUTES</u> EPO and Contractor agree to meet and confer in good faith to resolve any problems or disputes that may arise under this Agreement, prior to the filing of a claim under the Government Claims Act (Government Code Section 900 et. seq.), and prior to the initiation of any litigation by either party.
- 7.2 <u>CURE PERIOD PROVISIONS</u> In the event that either party defaults in the performance of any duties or obligations under this Agreement, the non-breaching party shall serve written notice of breach of contract on the breaching party. The breaching party shall have thirty (30) days from receipt of the notice of breach to cure said breach. If the breach is not cured within this time frame, the non-breaching party has sole discretion to extend such cure period. If the breach is not cured within this time frame, as may be extended at non-breaching party's sole discretion, this Agreement may thereafter be terminated as provided herein.

These cure period provisions shall not be applicable when the breach is of a nature where Contractor has failed to provide services, or the safety, health and/or welfare of Members is at risk, at the sole determination of the Director.

- 7.3 <u>ADVERSE GOVERNMENT ACTION</u> In the event any action of any department, branch or bureau of the federal, state, or local government has a material adverse effect on either party in the performance of their obligations hereunder, then that party shall notify the other of the nature of this action, including in the notice a copy of the adverse action. The parties shall meet within thirty (30) days and shall, in good faith, attempt to negotiate a modification to this Agreement that minimizes the adverse effect. Notwithstanding the provisions herein, if the parties fail to reach a negotiated modification concerning the adverse action, then the affected party may terminate this Agreement by giving at least ninety (90) days notice or may terminate sooner if agreed to by both parties.
 - 8.0 **TERM**
- 8.1 <u>TERM</u> The term of this Agreement shall become effective as of October 1, 2012 and shall continue in effect for five (5) years, until September 30, 2017.
 - 9.0 TERMINATION
- 9.1 <u>TERMINATION FOR MATERIAL CAUSE</u> Either party, as appropriate, may terminate this Agreement immediately for cause as set forth herein upon written notice of termination stating the actions of the other party constituting cause for termination.
- 9.2 <u>CAUSE FOR IMMEDIATE TERMINATION OF AGREEMENT BY CONTRACTOR</u> The following shall constitute cause for immediate termination of this Agreement by Contractor:
- A. Breach of Material Term and Failure to Cure County's breach of any material term, covenant, or condition and subsequent failure to cure such breach within thirty (30) days following written notice of such breach.
 - B. Insolvency of EPO including the filing of bankruptcy by EPO.
- C. Dissolution of EPO dissolution of EPO by an act of the Board of Supervisors for Riverside County.
- 9.3 <u>CAUSE FOR IMMEDIATE TERMINATION OF AGREEMENT BY COUNTY</u> The following shall constitute cause for immediate termination of this Agreement by County:
- A. Breach of Material Term and Failure to Cure Contractor's breach of any material term, covenant, or condition and subsequent failure to cure such breach within thirty (30) days following written notice of such breach.
- B. Failure to Provide Services Failure of Contractor to provide Health Care Services to Members as authorized herein.
- C. Preservation of the Safety, Health and/or Welfare of Members Determination by County that the safety, health and/or welfare of Members are placed in danger by Contractor.
- D. Credentialing Failure of Contractor to become credentialed by EPO, and/or remain credentialed by the EPO.
- E. Loss of Licensing Failure by Contractor to secure and maintain the necessary governmental licenses, accreditation or certification required for the performance of duties hereunder.
- F. Loss of Insurance Coverage Failure by Contractor to maintain adequate general and professional liability insurance coverage, as provided herein.
 - G. Insolvency of Contractor including the filing of bankruptcy of Contractor.

- H. Dissolution of EPO dissolution of EPO by an act of the Board of Supervisors for Riverside County.
- I. Discontinuance of EPO Services by County discontinuance of the offering of EPO as a health care benefits plan option for Riverside County employees.
- 9.4 <u>TERMINATION WITHOUT CAUSE</u> After the end of the first year of this Agreement, either party may terminate this Agreement without cause. In the event either party desires to terminate this Agreement without cause, the terminating party shall give the other party at least sixty (60) days written notice of termination.

10.0 CONTINUING CARE RESPONSIBILITIES

- 10.1 <u>CARE OF MEMBERS</u> In the event of termination of this agreement, contractor shall continue to provide services to hospitalized patients until their discharge from the hospital and will be compensated for the health care services under the terms of this agreement. The contractor has also agreed to see all the members, those who were hospitalized at the time of termination of the agreement as well as those receiving treatment on an outpatient basis, for an additional 30 days for emergencies under the same terms, including rates of this agreement.
- 10.2 <u>MEMBERS RECORDS</u> Upon termination of this Agreement, Contractor agrees to assist EPO in the transfer of Member medical care by making available copies of medical records, patient files and other pertinent information necessary for efficient case management of Members.
- 10.3 <u>PHASE-OUT PAYMENT</u> During the phase-out period, Contractor may file a claim with EPO for services provided. Compensation during the phase-out period shall be at the agreed contract rate and applicable terms that are in effect for the last term of this Agreement.
- 10.4 <u>NON-PAYMENT POLICY</u> Notwithstanding the above, or any other provisions to the contrary, Contractor agrees that in the event EPO ceases operations for any reason, including insolvency, Contractor shall continue to provide Health Care Services including Hospital Services for those Members who are hospitalized on an inpatient basis. Contractor shall not bill, charge, collect or receive any form of payment from any such Member or have any recourse against Member for Hospital Services, or Health Care Services provided after EPO ceases operation. This continuation of Health Care Services and Hospital Services obligation shall continue until Member is discharged from Hospital, or complete the course of outpatient treatment. Contractor's prohibition regarding the collection of payments from Members for services covered by EPO shall survive the termination of this Agreement.

11.0 CONFIDENTIAL AND PROPRIETARY INFORMATION

- 11.1 INFORMATION CONFIDENTIAL AND PROPRIETARY TO COUNTY Contractor acknowledges that all Members participating in the EPO receiving Health Care Services or Contractor Services shall be Members of EPO. Member information shall include, without limitation, the names, addresses and telephone numbers of all Members, administrative service manuals and all forms related thereto, and records, files (other than patient medical files) and lists contained in Contractor and EPO files. Contractor acknowledges that County believes that all such information is confidential under HIPAA and proprietary to County and that such Member information contains valuable trade secrets of County.
- 11.2 <u>CONTRACTOR USE OF INFORMATION</u> Contractor shall maintain all Member information as confidential. Contractor shall not disclose or use any confidential and proprietary information for its own benefit or gain either during the term of this Agreement or after the date of termination of this Agreement, provided, however that Contractor may use the name, address and

telephone number or other medical information of a Member if medically necessary for the proper treatment of such Member or upon express prior written permission of EPO or the Member. Nothing contained herein abrogates the right of the Member to disenroll from EPO.

- 11.3 <u>TERMINATION AGREEMENT</u> Upon the effective date of termination of this Agreement, Contractor shall provide and return to County all confidential and proprietary information and trade secrets in its possession in a reasonable manner to specified by County.
- 11.4 <u>NON-SOLICITATION OF MEMBERS</u> Contractor shall not directly or indirectly engage in the solicitation of Members without County's prior written consent. Solicitation shall mean conduct by an officer, agent, employee or subcontractor of Contractor or its assignee or successor during the term of this Agreement and continuing for a period of one (1) year after the effective date of termination of this Agreement, which may be reasonably interpreted as designed to persuade Members to discontinue their enrollments with EPO or to encourage Members to participate in another health services plan.
- 11.5 <u>DISSEMINATION OF INFORMATION</u> Contractor agrees that County may use Contractor's name, address, and telephone number in any informational material routinely distributed to Members and for other purposes related to the administration and marketing of EPO as an indication of Contractor's willingness to provide Health Care Services and/or Contractor Services to Members.
- 11.6 <u>CONTRACTOR ADVERTISING</u> Prior to listing or otherwise referencing EPO or County in any promotional or advertising brochures, media announcements or other advertising or marketing material, Contractor shall first obtain the prior written consent of the Director, except that Contractor does not need approval to list EPO or County in any informational material distributed, displayed or advertised, listing EPO and/or County as a participating health plan.
- 11.7 <u>USE OF NAMES AND TRADEMARKS</u> County, EPO and Contractor each reserve the right to control the use of its name, symbols, trademarks, or other marks currently existing or later established. However, either party may use the other party's symbol, trademarks, or other marks with the prior written approval of the other party. County shall be allowed to use the name of Contractor in its promotional activities and marketing campaign as described in section 11.5 herein.

12.0 GENERAL PROVISIONS

12.1 <u>NOTICES</u> - Any notice required to be given hereunder shall be in writing either delivered personally or sent by registered or certified mail, return receipt requested, to either County or Contractor at the addresses listed below, or at such other address as either County or Contractor may hereafter designate to the other:

COUNTY:

HUMAN RESOURCES DEPARTMENT

4080 Lemon St., 7th Floor Riverside, CA 92501 Attn: Barbara A. Olivier Asst. County Executive Director/ Human Resources Director

CONTRACTOR:

LIFECARE SOLUTIONS, INC. 830 East. Parkridge Ave Corona. CA 92879

All notices shall be deemed given on the date of delivery if delivered personally or on the third business day after such notice is deposited in the United States mail, addressed and sent as provided above.

- 12.2 <u>ASSIGNMENT AND DELEGATION</u> This Agreement and the rights, interests, and benefits hereunder shall not be assigned, transferred, pledged, or hypothecated in any way by Contractor or County, and shall not be subject to execution, attachment or similar process, nor shall the duties imposed herein be subcontracted or delegated without the prior written consent of the other party. Any assignment or delegation of this Agreement by Contractor to a third party shall be void unless prior written approval is obtained from County.
- 12.3 <u>INVALIDITY AND SEVERABILITY</u> If any provision of this Agreement is found to be invalid or unenforceable by any court, such provision shall be in effect only to the extent that it is in contravention of applicable laws without invalidating the remaining provisions hereof.
- 12.4 <u>LIMITATIONS OF SEVERABILITY</u> In the event the removal of a provision rendered invalid or unenforceable or declared null and void had the effect of materially altering the obligations of either party in such manner as to cause serious financial hardship to such party, the party so affected shall have the right to terminate this Agreement upon providing thirty (30) days prior written notice to the other party.
- 12.5 <u>CAPTIONS</u> Captions in this Agreement are descriptive only and do not affect the intent or interpretation of the Agreement.
- 12.6 HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)— The Contractor in this Agreement is subject to all relevant requirements contained in the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191, enacted August 21, 1996, and the laws and regulations promulgated subsequent thereto. The Contractor hereto agrees to cooperate in accordance with the terms and intent of this Agreement for implementation of relevant law(s) and/or regulation(s) promulgated under this Law. The Contractor further agrees that it shall be in compliance, and shall remain in compliance with the requirement of HIPAA, and the laws and regulations promulgated subsequent hereto, as may be amended from time to time.
- 12.7 ENTIRE AGREEMENT This Agreement (together with all attachments hereto), and any requirements promulgated by EPO or the Director, shall constitute the entire agreement between the parties related to the rights herein granted and the obligations herein assumed. It is the express intention of Contractor and County that any and all prior or contemporaneous agreements, promises, negotiations or representations, either oral are written, relating to the subject matter, and period governed by this Agreement which are not

or written, relating to the subject matter and period governed by this Agreement which are not expressly set forth herein, or are not promulgated by EPO or the Director, shall be of no further force, effect or legal consequence after the effective date hereunder

- 12.8 <u>AMENDMENT</u> This Agreement may be amended or modified only by mutual written consent of the parties.
- 12.9 <u>ATTORNEYS FEES</u> If any action at law or in equity is necessary to enforce the terms of this Agreement, the prevailing party shall be entitled to reasonable attorney's fees and reasonable costs, in addition to any other relief to which such party may be entitled.
- 12.10 <u>TIME IS OF THE ESSENCE</u> Time shall be of the essence of each and every term, obligation, and condition of this Agreement.
- 12.11 <u>GOVERNING LAW</u> County, Contractor and this Agreement are subject to the laws of the State of California and the United States of America, and regulations promulgated thereto. Any provision required to be in this Agreement by any of applicable federal or state law, and regulations thereto shall bind County and Contractor, whether or not expressly provided in this Agreement.

- 12.12 <u>VENUE</u> All actions and proceedings arising in connection with this Agreement shall be tried and litigated exclusively in the state and federal (if permitted by law and a party elects to file an action in federal court) courts located in the County of Riverside, State of California.
- 12.13 <u>GOVERNMENT CLAIMS ACT</u> The provisions of the Government Claims Act (Government Code section 900 et. seq.) must be followed first for any disputes arising under this Agreement.
- 12.14 <u>INDEPENDENT CONTRACTOR</u> The relationship between County and Contractor is an independent contractor relationship. Neither Contractor nor its employee(s) and/or agent(s) are or shall be considered to be an employee(s), and/or agent(s) of County, and neither County nor any employee(s) and/or agent(s) of County are or shall be considered to be an employee(s) and/or agent(s) of Contractor. Contractor is solely responsible for all Health Care Services provided to Members by Contractor, its employees, agents or assigns. None of the provisions of this Agreement shall be construed to create a relationship of agency, representation, joint venture, ownership, control or employment between the parties other than that of independent parties contracting for the purposes of effectuating this Agreement.
- 12.15 <u>CONFLICT OF INTEREST</u> The parties hereto and their respective employees or agents shall have no interest, and shall not acquire any interest, direct or indirect, which shall conflict in any manner or degree with the performance of services required under this Agreement.
- 12.16 <u>EXHIBITS</u> All exhibits attached to this Agreement, and referenced herein, are incorporated into and made part of this Agreement.
- 12.17 <u>CERTIFICATION OF AUTHORITY TO EXECUTE THIS AGREEMENT</u> Contractor certifies that the individual signing herein has authority to execute this Agreement on behalf of Contractor, and may legally bind Contractor to the terms and conditions of this Agreement, and any attachments hereto.

IN WITNESS WHEREOF, the parties hereto have caused their duly appointed representatives to execute this Ancillary Contractor Agreement for EPO Services for Riverside County.

Clerk to the Board Kecia Harper-Ihem	COUNTY OF RIVERSI
By All By Deputy	By Chairman, Boar
DateNOV 2 0 2012	Date NOV 2 0 2012
Approved as to form and content:	
Pamela J. Walls County Counsel By:	
Deputy County Counsel	
CONTRACTOR: Lifecare Solutions, Ir	<u>1C.</u>
By: andy Shire	<u> </u>
Printed Name: Anthony Domenico	
Title: Western Region Vice Presiden	t
Date: Avgust 13, 2	20/2

Attachment 1

Officers, Owners, Stockholders, and Creditors Listing

	Name of Owner/Creditors	% of Ownership
1	Maverick Healthcare Group, LLC	100%
	BOD Member	Title
2	Gregory Moerschel	Chairman of the Board
3	M. Troy Phillips	Director
3	David Scheven	Co-CEO
4	Thomas Martin	Co-CEO
5	David Lowenberg	Director
6	Kenneth Burdick	Director
	Officer Names:	Title
1	David Frederick Scheven	Co-CEO
2	Thomas Daniel Martin	Co-CEO
3	John Raymond Benn	coo
1	Jeffrev Maurice Revnolds	CFO

Attachment 2 Compensation

Reimbursement by Exclusive Care for authorized covered services, shall be payable by County at the following rates. Contractor is responsible for collecting deductibles, co-payments, and coinsurance amount from Members receiving Covered Services.

HOME INFUSION INCLUDED THE FOLLOWING SERVICES

Trained Technicians and Licensed Medical Personnel	
On-Call Service 24/7/365	
In home delivery, orientation, set up, follow up	
Service, Replacement and Repair	
Patient education brochures	
Will make best efforts to provide processing and delivery of regular orders within 2 and 48 hours.	24
Will accept telephone orders	
Accept fax orders with completed authorization form(s)	
Registered Dietitian reviews all Enteral Orders	

AWP SOURCE

Acceptable AWP sources are MediSpan and RedBook. If there is a conflict between these two published AWP sources Provider will accept the lesser of the two.

Medications as listed by NDC number and usually dispensed in quantities of vials, will be converted to the equivalent HCPC unit factor as defined by NHIA and used by Medicare. The converted HCPC unit rates shall be equal to the contract discount of AWP-10%.

Difficult to get medications based on manufacturer's supply or with cost and AWP which may adjust frequently, shall require prior authorization and be negotiated on a case by case basis. These medications include, but are not limited to: Immune Globulin, IVIG, Gammunex, and Gamagard with a HCPC range of J1559 to J1599.

Provider agrees to supply the Exclusive Care Claims Department a updated AWP to HCPC Unit conversion spreadsheet no later than once every (6) six months.

If Procedure codes (s) are changed by additions, deletions or revisions as stated in the current year's HCPCS or CPT publication, it is understood that it shall not alter the services. Services will automatically and without notice revert to the new CPT or HCPC code(s) that best apply to those service

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The delivery mode for Enteral therapy shall consist of LifeCare Solutions' standard nonambulatory pump and pole when required

Administration	Per Diem	S-Code
Bolus	\$7.00 + (AWP - 15%)	\$9343
Gravity	\$12.00 + (AWP - 15%	S9341
Pump	\$14.00 + (AWP - 15%)	S9342

Oral feedings without supplies will be reimbursed at AWP – 15% for the formula plus a \$50.00 delivery fee

(A9901). Additional supplies to support Enteral feedings, or when no formula is ordered (supplies only) will be authorized separately and reimbursed at 65% of billed charges.

	ANTIBIOTIC THERAPY	
Q24 Hours	\$50.00 + (AWP-10%)	\$25.00 + (AWP-10%)
Q12 Hours	\$60.00 + (AWP-10%)	\$30.50 + (AWP-10%)
Q8 Hours	\$65.00 + (AWP-10%)	\$32.50 + (AWP-10%)
Q6 Hours	\$75.00 + (AWP-10%)	\$37.50 + (AWP-10%)
Q4 Hours	\$80.00 + (AWP-10%)	\$40.00 + (AWP-10%)
Q3 Hours	\$85.00 + (AWP-10%)	\$42.50 + (AWP-10%)

Multiple Antibiotic Regimens – For multiple antibiotics, the per diem for the most frequent dosage interval will be billed at 100% of the per diem rate (Column A) And the less frequent dosage (s) will be billed at the 50^ per dime rate (Column B)

S-Code Modifiers for Multiple Antibiotic Regimens -The second concurrently administered dose will be billed with the appropriate S-Code with the modifier "SH" and the third concurrently administered does will be bill with the appropriate S-Code with the modifier "SJ"

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The delivery mode for TPN therapy shall consist of LifeCare Solutions' standard ambulatory or non-ambulatory pump and pole.

Frequency	Per Diem	S-Code
1.0 Liter	\$120.00	\$9365
1.0 – 2.0 Liter	\$140.00	S9366
2.0 – 3.0 Liter	\$155.00	S9367
> 3.0 Liter	\$165.00	S9368

<u>Included in standard TPN formula are:</u> non-specialty amino acids, concentrated dextrose, sterile water, electrolytes, standard multi-trace element solutions and standard multivitamin solutions.

Not included in the TPN Per Diem, to be coded separately and charged at AWP are: Specialty amino acids

for renal failure (Aminess Aminosyn-RF, NephrAmine, RenAmin), specialty amino acids for hepatic failure (HepatAmine), specialty amino acids for high stress conditions (Aminosyn-HBC, BranchAmin, FreAmine HBC, Trophanmine), specialty amino acids with concentrations of 15% and above when medically necessary for fluid restricted patients, Lipids, added trace elements not from a standard multi-trace element solutions (Chromium, Copper, Iodine, Manganese, Selenium, Zinc), added vitamins not from a standard multivit amin solution (folic acid, Vitamin C, Vitamin K) and products serving non-nutritional purposes (heparin, insulin, iron Dextran, Pepcid, Sandostatin, Zofran)

The delivery mode for hydration therapy shall consist of LifeCare Solutions' standard non-ambulatory pump and pole.

Frequency	Per Diem	S-Code
1.0 Liter	\$50.00 + (AWP of additives-10%)	S9374
> 1.0 to 2.0 Liters	\$60.00 + (AWP of additives-10%)	S9375
> 2.0 to 3.0 Liters	\$60.00 + (AWP of additives-10%)	S9376
> 3.0 Liters	\$60.00 + (AWP of additives-10%)	S9377

Catheter care per diem is for patients who are not receiving infusion therapy but require flushing and dressing supplies.

Per Diem		S-Code
\$12.50	• 1	S5497

*Antibiotics given I.V. push will be billed under the Antibiotic per diem schedule based on the dosing frequency.

Description	Per Diem	S-Code
Anticoagulant Therapy (e.g., Heparin SQ, Lovenox, Fragmin))	(AWP-5%) + \$7	S9372
Hematopoietic Injection Therapy (e.g., Epogen, Procrit, Neupogen, Leukine, Neumega)	(AWP-5%) + \$7	S9537
Growth Hormone	(AWP-5%) + \$7	\$9558
Anti-emetic injection (e.g., Reglan, Zofran, Kytril, Compazine)	(AWP-5%) + \$7	S9370
Palivizumab (e.g., Synagis)	(AWP-5%) + \$7	S9562
Hormonal Therapy (e.g., Lupron,	(AWP-5%) + \$7	S9560
Zoladex, Goserelin, Leuprolide)	(AWP-5%) + \$7	\$9560

Imigation Therapy	1			
(e.g., sterile irrigation				
of an organ or				
anatomical cavity)	(AWP-5%) + \$7	S9590		
Interferon	(AWP-5%) + \$7	S9559		
Other Home Injectables-Not				
otherwise classified	(AWP-5%) + \$7	S9542		
	CHEMOTHERAPY	59542		
The delivery mode for chemotherapy shall consist of LifeCare Solutions' standard non-				
Administration	mbulatory pump and pole when required]		
Bolus or Continuous	Per Diem	S-Code		
	\$60.00 + (AWP-10%)	S9329		
The delivery made for pain	PAIN NANAGEMENT	AND SHOP		
ambulatory pump.	nanagement therapy shall consist of Life	eCare Solutions' standard		
Administration	Per Diem	S-Code		
Continuous or	rei Dieili	3-Code		
Intermittent	\$50.00 + (AWP-5%)	S9325		
	EINASE INHIBITORS - CONTINUOUS			
	Per Diem	еву, глогазин) S-Code		
	\$50.00 + (AWP-5%)	S9346		
	LIC AGENT - CONTINUOÚS (e.g., Hur	man Factor VIII)		
	Per Diem	S-Code		
	\$60.00 +(AWP-5%)	S9345		
PERSONAL PROPERTY OF THE PLANTAGE PLANT	GEMENT THERAPY - CONTINUOUS	(e/g., CeraidaSe)		
	\$60.00 + (AWP-5%)	S9357		
ANTICEAGI	nand uther very to contribution to (ex	(,, fleparin) [—]		
	Per Diem	S-Code		
•	\$60.00 + (AWP-5%)	S9336		
	AEROSOLIZED DRUG THERAPY			
Nebulizer	billed separately and is not included in	per diem.		
	Per Diem	S-Code		
	\$45.00 + (AWP-5%)	S9061		
	₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩	09001		

4.2	IMMUNOTHERAPY (Garantic)			
The delivery mode for Immunotherapy shall consist of LifeCare Solutions' standard ambulatory pump or non-ambulatory pump and pole.				
	Per Diem	S-Code		
	\$55.00 + (AWP-5%) (or the acquisition price -5% when greater than AWP. HELATION THERARY (e.g., Deferoxamine)	\$9338		
The delivery mode for Chelation therapy shall consist of LifeCare Solutions' standard ambulatory pump or Non-ambulatory pump and pole.				
	Per Diem	S-Code		
	\$60.00 + (AWP-5%)	S9355		
	NOTEORICAGENITHERAPY			
The delivery mode for Inotropic agent therapy shall consist of LifeCare Solutions' standard ambulatory pump or non-ambulatory pump and pole. Per Diem S-Code				
	\$60.00 + (AWP-5%)	S9348		
	CORFICES TEROID/INFUSION THERAPY			
	The delivery mode for Corticosteroid therapy shall consist of LifeCare Solutions' standard ambulatory pump or non-ambulatory pump and pole.			
	Per Diem	S-Code		
	\$50.00 + (AWP-5%)	S9490		
	CONTINUOUS ANTHEMETICS THERAPY			
·	Per Diem	S-Code		
IV Anti-Emetic drugs (e.g., Reglan, Zofran, Kytril, Compazine)	\$60.00 + (AWP-5%)	S93 51		
Sauce of the	DIURETIC INTRAVENOUS THERAPY			
Diuretic drugs (e.g. Bumex, Lasix)	Per Diem	S-Code		
Duillex, Lasix)	\$50.00 + (AWP-5%)	S9361		
Home infusion	NON-LISTED INFUSION THERAPIES Per Diem	S-Code		
therapy, not otherwise classified.	\$60.00 + (AWP-5%)	S9379		
DICCINE	LONG DWEEDING CATHETERS			
PICC LINE INSERTION	Per Diem	S-Code		
PICC Line insertion supplies	\$150.00	S5520		
PICC Line insertion nursing	\$105.00	S5522		

	NURSING SERVICES	
Discipline	Allowance	CPT codes
Registered Nurse – Infusion by highly technical R.N.	\$105.00/Visit	99601
Registered Nurse – Infusion by highly technical R.N.	\$55.00/Additional Hour	99602
Registered Nurse, visit	\$105.00/visit	99600
Registered Nurse, per hour	\$55.00/Additional/Hour	S9123
Registered Dietitian	\$95.00/Visit	S9470
Respiratory Therapist	\$95.00/Visit	99503

FEE FOR SERVICE DME PRICING (Compensation continued)

Authorized services not found on Exhibit "A" that have been identified as the County's financial responsibility shall be reimbursed at a 70% of the current Medicare fee for locality 99.

Any authorized services without a reimbursement amount must be submitted for quotation prior to disbursement to member. Copy of quotation signed by authorized County representative must accompany claim when submitted for payment.
Unless otherwise specified all DME rental items are rented at the contracted rental amount for fifteen months (15) or until contract purchase sale price is. Once any rental equipment has reached its contracted purchase price; it will become property of the beneficiary.
DME rental is based on rental period of one calendar month, with beginning date of rental as date of service.
Initial CPAP/BiPAP supplies are not included in a set up and are separately reimbursed in accordance to the fee schedule. Replacement frequency on CPAP supplies will follow Medicare guidelines.
CPAP patients will convert to sale after three (3) continuous months on service with County authorization. Up to three months of the rental will be applied to the total sale amount.
Back up Ventilators will be reimbursed at 75% of the primary Ventilator Rate. Back-up or secondary ventilator will be considered medically necessary if patient requires being on the vent 12 hours or more per day. Back-up vent must be approved by the County.
The following items are continuous rentals and are not subject to a cap or purchase price: E0450, E0454, E0460, E0463, E0464, E0457, E0935, E1390, E1392, K0738, E0431, E0439, E0434, E0424, E0471, and E0472.
Purchased equipment is to be guaranteed for one (1) year from date of delivery. Out-of-guarantee repairs are to be guaranteed for at least three months from date of such repair. No reimbursement will be allowed for parts or labor during a guarantee period if need for repair is due to defect in material or workmanship.
Unlisted/Upgraded/Custom/Brand Specific Items: The County shall reimburse Ancillary Provider the negotiated charges, less any applicable co-payments or co-insurance. In all instances the code E1399 must be used if no other valid code is available. When this code is used, it must be accompanied with a detailed description of the authorized service, the dates of service, and a copy of the authorization which states the negotiated price.

Same and the			
E0100	Cane, includes canes of all materials, adjustable or fixed, with tip	Sale Only	\$12.99
E0105	Cane, quad or three prong, includes cane of all materials, adjustable or fixed, with tips	Sale Only	\$23.95
E0110	Crutches, Forearm (pair) includes crutches of various materials, adjustable or fixed, complete with tips and handgrips	Sale Only	\$40.00
E0114	Crutches, Underarm/Aluminum (pair) adjustable or fixed, with pads, tips and handgrips	Sale Only	\$33.03
E0153	Platform Attachment, forearm crutch each	Sale Only	\$35.00
E0130	Walker, rigid (pickup), adjustable or fixed height	Sale Only	\$49.16
E0135	Walker, Folding (pickup), adjustable or fixed height	Sale Only	\$46.00
E0141	Rigid walker, wheeled, without seat	Sale Only	\$64.00
E0143	Folding walker, wheeled, without seat	Sale Only	\$72.78
E0147	Walker, heavy duty, multiple breaking system, variable wheel resistance walker	\$40.24	\$300.00
E0148	Walker, Heavy Duty without wheels, rigid or folding any type, each	Sale Only	\$88.94
E0149	Walker, heavy duty wheeled, rigid or folding, any type	Sale Only	\$156.24
E0155	Wheel Attachment, Rigid pick-up walker, per pair	Sale Only	\$25.25
E0156	Seat attachment for walker	Sale Only	\$21.14
E0157	Crutch attachment for walker, each	Sale Only	\$48.74
E0158	Leg Extensions for a Walker, per set of four (4)	Sale Only	\$22.53
E0159	Brake Attachment for wheeled walker, replacement, each	Sale Only	\$12.51
E0244	Raised Toilet Seat	Sale Only	\$46.04
E0244	Raised Toilet Seat w/arms	Sale Only	\$46.04
E0245	Shower/Tub bench or stool	Sale Only	\$31.00
E0245	Shower/tub Chair w/back	Sale Only	\$45.00
E0245	Tub transfer bench	Sale Only	\$50.00

E0245 Tub transfer bench padded Sale Only \$55.07 E0241 Grab Bar, wall, any size Sale Only \$14.62 E0243 Toilet rail, each Sale Only \$42.76 Hospital Bed, Semi-electric with Mattress and Rails \$91.30 \$1,095.60 Hospital Bed, Semi-electric and Rails w/o Mattress \$89.10 \$1,336.44 Hospital Bed, Semi electric, w/o Side Rails, with Mattress \$87.00 \$1,305.05 Hospital Bed, Semi electric, w/o Side Rails, w/o Mattress \$89.15 \$1,337.18
E0243 Toilet rail, each Sale Only \$42.76 Hospital Bed, Semi-electric with Mattress and Rails \$91.30 \$1,095.60 Hospital Bed, Semi-electric and Rails w/o Mattress \$89.10 \$1,336.44 Hospital Bed, Semi electric, w/o Side Rails, with Mattress \$87.00 \$1,305.05 Hospital Bed, Semi electric, w/o Side Rails,
E0260 Hospital Bed, Semi-electric with Mattress and Rails \$91.30 \$1,095.60 Hospital Bed, Semi-electric and Rails w/o Mattress \$89.10 \$1,336.44 Hospital Bed, Semi electric, w/o Side Rails, with Mattress \$87.00 \$1,305.05 Hospital Bed, Semi electric, w/o Side Rails,
E0260 Hospital Bed, Semi-electric with Mattress and Rails \$91.30 \$1,095.60 Hospital Bed, Semi-electric and Rails w/o Mattress \$89.10 \$1,336.44 Hospital Bed, Semi electric, w/o Side Rails, with Mattress \$87.00 \$1,305.05 Hospital Bed, Semi electric, w/o Side Rails,
E0260 and Rails \$91.30 \$1,095.60 Hospital Bed, Semi-electric and Rails w/o Mattress \$89.10 \$1,336.44 Hospital Bed, Semi electric, w/o Side Rails, with Mattress \$87.00 \$1,305.05 Hospital Bed, Semi electric, w/o Side Rails,
E0261 Mattress \$89.10 \$1,336.44 Hospital Bed, Semi electric, w/o Side Rails, with Mattress \$87.00 \$1,305.05 Hospital Bed, Semi electric, w/o Side Rails,
E0294 with Mattress \$87.00 \$1,305.05 Hospital Bed, Semi electric, w/o Side Rails,
1
E0295 w/o Mattress \$89.15 \$1,337.18
Hospital Bed, Full Electric with Mattress and Rails \$1,100.00
Hospital Bed, Full Electric with Rails w/o Mattress \$124.31 \$1,864.70
Hospital Bed, Total Electric, w/o Side Rails, with Mattress \$98.81 \$1,482.18
Hospital Bed, Total Electric, w/o Side Rails, w/o Mattress \$94.96 \$1,424.33
<i>통과학사</i> 의 것으로, 되고, 사람들은 하는 것은 사람들이 되었다. 그는 사람들이 되는 것도 되었는데 얼마를 보고 있다. 그는 그는 그는 그를 가는 것은
Knee CPM Machine with supplies, Rental per day \$19.00 Rental Only
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E0935 per day \$19.00 Rental Only
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80 E0310 Bed Side Rails, Full Length sale Only \$133.32
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80 E0310 Bed Side Rails, Full Length sale Only \$133.32
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80 E0310 Bed Side Rails, Full Length Sale Only \$133.32 E0840 Traction Frame, Attached \$11.42 \$51.30
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80 E0310 Bed Side Rails, Full Length sale Only \$133.32 E0840 Traction Frame, Attached \$11.42 \$51.30 E0850 Traction Stand, Free Standing \$10.10 \$68.45
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80 E0310 Bed Side Rails, Full Length sale Only \$133.32 E0840 Traction Frame, Attached \$11.42 \$51.30 E0850 Traction Stand, Free Standing \$10.10 \$68.45 E0910 Trapeze Bars, Bed Attached Sale Only \$140.00
E0935 per day \$19.00 Rental Only E0271 Mattress, Inner Spring Sale Only \$133.68 E0273 Bed board Sale Only By Rpt E0274 Overbed Table, standard Sale Only \$100.00 E0275 Bed pan Sale Only \$10.72 E0276 Bed pan Sale Only \$9.31 E0280 Bed cradle Sale Only \$26.74 E0305 Bed Side Rails, Half Length Sale Only \$186.80 E0310 Bed Side Rails, Full Length sale Only \$133.32 E0840 Traction Frame, Attached \$11.42 \$51.30 E0850 Traction Stand, Free Standing \$10.10 \$68.45 E0910 Trapeze Bars, Bed Attached Sale Only \$140.00 E0920 Fracture Frame Attached \$27.45 \$400.00

	Pressure Pad, Alternating with Pump,		La company de la company d
E0181	Includes heavy duty	\$14.90	\$182.00
E0182	Pump for Alternating pressure pad	Sale Only	\$116.00
	Alternating Pressure Mattress, Low Air Loss		
E0277	Overlay	\$370.00	\$3,700.00
E0184	Dry Pressure Mattress	Sale Only	\$115.85
E0185	Gel or Gel-Like Pressure Pad for Mattress	Sale Only	\$207.91
E0186	Air pressure mattress	Sale Only	\$194.88
E0187	Water Pressure Mattress	Sale Only	\$222.82
E0188	Synthetic sheepskin pad	Sale Only	\$18.50
E0196	Gel Pressure Mattress	Sale Only	\$341.15
E0197	Air Pressure Pad for Mattress	Sale Only	\$155.11
E0198	Water Pressure Pad for Mattress	Sale Only	\$155.11
E0199	Egg crate 3" Pad for Mattress	Sale Only	\$22.44
lastino con trado 1964 filosofi			
	Commode Chair, mobile or stationary, with		
E0163	fixed arms	Sale Only	\$50.00
	Commode Chair, mobile or stationary, with		
E0165	detachable Arms	Sale Only	\$135.00
E0167	Pail or pan for use with commode chair	Sale Only	\$8.40
	Commode chair, extra wide and/or heavy		
F0400	duty, stationary or mobile, with or without		0405.04
E0168	arms, any type, each	Sale Only	\$105.64
E0175	Footrest for use with commode chair, each	Sale Only	\$39.41
E0176	Commode Seat , Air pressure pad or cushion, non-positioning	Sala Only	\$74.98
E0176	Male urinal	Sale Only Sale Only	\$5.58
E0326			\$6.83
E0320	Female urinal	Sale Only	
E0004	Cling on sort	Colo O-1	eco 07
E0621	Sling or seat	Sale Only	\$62.87
E0630	Patient lift, sling or seat, canvas or nylon	\$57.66	\$692.00
E0635	Patient lift, electric, with seat or sling	\$122.36	\$1,284.78
E0424	Stationary gas oxygen system	\$135.00	Rental Only
E0431	Portable gas oxygen system	\$20.00	Rental Only
E0434	Portable liquid oxygen system	\$25.00	Rental Only
E0439	Stationary liquid oxygen system	\$145.00	Rental Only
E0441	Oxygen contents, gaseous	Sale Only	Incl. in Rental
E0442	Oxygen contents, liquid	Sale Only	Incl. in Rental

E0443	Oxygen contents, gaseous	Sale Only	Incl. in Rental
E0444	Oxygen contents, liquid	Sale Only	Incl. in Rental
E1390	Oxygen Concentrators	\$135.00	Rental Only
E1392	Portable Concentrators	\$20.00	Rental Only
K0738	Oxygen Home Fill	\$20.00	Rental Only
waanaa la baasa			
E0445	Pulse Oximeter	\$128.33	\$1,925.00
A4614	Peak expiratory flow rate meter, hand held	Sale Only	\$16.65
E0450	Volume Ventilator, stationary	\$527.37	Rental Only
E0450	Volume Ventilator, Stationary, emergency backup unit	\$527.37	Rental Only
E0457	Chest shell	\$43.02	\$430.16
E0460	Negative pressure ventilator, portable or stationary	\$456.84	Rental Only
E0461	Volume ventilator, stationary or portable, with backup rate feature, used with non-invasive interface	\$651.33	Rental Only
E0463	Pressure Ventilator with pressure control mode, invasive	\$914.15	Rental Only
E0464	Pressure Ventilator with pressure control mode, non-invasive	\$914.15	Rental Only
E0480	Percussor - variable speed	\$28.07	\$340.00
E0500	IPPB machine	\$71.35	Rental Only
E0550	Humidifier, durable IPPB treatments or oxy delivery	\$32.58	\$488.77
E1372	Immersion heater for nebulizer	\$16.58	\$97.01
A7000	Suction Canister disposable, used with suction pump, each	Sale Only	\$6.20
A7001	Suction Bottle wt lid & tubing	Sale Only	\$21.50
A7002	Tubing used with suction pump, each	Sale Only	\$2.49
E0482	Cough stimulating device, alternating positive and negative airway pressure	\$266.28	\$3,994.19
E0600	Suction Pump - portable or stationary	\$33.67	\$505.31
L8501	Speaking valve white, passy-muir	Sale Only	\$62.97
Market State Control of the Control	Administration set, with small volume		
A7003	nonfiltered pneumatic nebulizer, disposable	Sale Only	\$1.78
A7005	Administration set, with small volume nebulizer, non-disposable	Sale Only	\$20.04

A7006	pneumatic nebulizer	Sale Only	\$6.68
A7007	Large volume Neb Disposable	Sale Only	\$3.23
E0565	Compressor, Air power source for equipment which is not self- contained or cylinder driven	\$42,71	\$550.00
E0570	Nebulizer, with Compressor, (If consignment closet or shipped)	Sale Only	\$60.00
E0570	Nebulizer, w/ Compressor (if delivery)	Sale Only	\$69.00
E0571	Aerosol compressor, battery powered for use with small volume nebulizer, Portable	\$20.10	\$301.56
E0575	Nebulizer, Ultrasonic	\$71.95	Rental Only
E0585	Nebulizer with compressor and heater	\$24.55	\$368.24
A7030	Full Face Mirage CPAP/BiPAP Mask	Sale Only	\$132.05
A7031	Face Mask Interface Replacement	Sale Only	\$48.84
A7032	CPAP Nasal Cushions	Sale Only	\$28.37
A7033	CPAP Nasal Pillows	Sale Only	\$19.89
A7034	BiPAP/CPAP Mask, Basic (LifeCare Solutions MFG Choice)	Sale Only	\$69.00
A7035	BiPAP/CPAP Headgear	Sale Only	\$27.83
A7036	Chin strap, used with CPAP	Sale Only	\$12.74
A7037	Tubing used with CPAP/BiPAP	Sale Only	\$28.71
A7038	Filter, disposable, used with CPAP	Sale Only	\$3.77
A7039	Filter, nondisposable, used with CPAP	Sale Only	\$10.73
A7045	Exhalation valve for CPAP/BiPAP	Sale Only	\$12.66
E0601	CPAP	\$67.50	\$575.00
E0601	CPAP - Self-Titrating (APAP)	\$97.95	\$1,175.40
E0601	CPAP with CFLEX	\$73.68	\$884.16
E0561	Humidifier for CPAP (Cool)	Sale Only	\$69.55
E0562	Heated Humidifier for CPAP	Sale Only	\$195.79
E0470	BiPap	\$160.11	\$2,364.67
Wash Land			
E0471	BiPap - ST	\$417.41	Rental Only
E0472	BiPap - ST	\$417.41	Rental Only
A4556	Apnea monitor electrodes	Sale Only	\$6.71
A4557	Apnea monitor lead wires	Sale Only	\$11.66
E0619	Apnea Monitor with memory	\$208.80	\$3,132.00
A4614	Peak expiratory flow rate meter, hand held	Sale Only	\$16.65

E0480	Persueer veriable aread	T #00 00	10.500
E1372	Percussor - variable speed	\$30.23	\$453.50
E13/2	Immersion heater for nebulizer	Sale Only	\$90.08
E0700		and the second	
E0720	TENS, 2-Lead	Sale Only	\$90.00
E0730	TENS, 4-Lead	Sale Only	\$172.00
E1031	Rollabout chair	Sale Only	\$422.00
E1037	Transport chair, pediatric size	\$108.49	\$1,084.90
E1038	Transport chair, adult size	\$40.01	\$400.10
K0001	Standard Wheelchair	\$32.00	\$384.00
K0002	Standard hemi (low seat) wheelchair	\$31.67	\$380.00
K0003	Lightweight wheelchair	\$40.83	\$400.00
K0004	High strength lightweight wheelchair	\$73.83	\$500.00
K0005	Ultra lightweight wheelchair	\$181.78	\$1,817.84
K0006	Heavy-duty wheelchair	\$54.83	\$658.00
K0007	Extra heavy-duty wheelchair	\$110.18	\$1,652.63
K0010	Standard-weight frame power wheelchair	Sale Only	\$4,259.90
K0195	Elevating Leg rest (pair billed separately)	\$9.33	\$112.00
HCPC			
A Codes	Diabetic Supplies (MD Care Only)	Sale Only	100% of Mcare
Medi- Cal	Incontinuos Cumpling (Marti Cal Cata)	Onla Onla	4000/ 14-45 0-4
Codes	Incontinence Supplies (Medi-Cal Only)	Sale Only	100% Medi-Cal
HCPC		DENITAL	CA. F
G-001 (100-100) (1-10-10) (1-10-10)		RENTAL	SALE
A Codes	Ostorny Supplies	Sale Only	100% of Mcare
A Codes	Urological Supplies	Sale Only	100% of Mcare
A Codes	Wound Care Supplies	Sale Only	100% of Mcare
HCPC			
A6550	Negative Pressure Wound Therapy Dressing Kit	Sale Only	\$24.82
A7000	Disposable Canister for Pump	Sale Only	\$8.63
E2402	Negative Wound Therapy Pump	\$52.00	Rental Only
		ψο2.00	Rental Only
HCPC	san Pawak / Generalis a Serial at species.		
E0637-			
E0641	Standing frames, pediatric to adult	Sale Only	85% of Mcare
E0950- E1030	Various accessories, components & positioning products	Sale Only	85% of Mcare
E1230-	Power operated vehicle & various		
E1238 E2208-	folding/adjusting units Custom wheelchair cushions, seats and	Sale Only	85% of Mcare
E2625	backs	Sale Only	85% of Mcare

E8000- E8002	Gait Trainers (pediatrics to adult)	Sale Only	85% of Mcare
K0005- K0009	Custom manual wheelchairs	Sale Only	85% of Mcare
K0015- K0098	Custom rehab wheelchair components, parts & accessories	Sale Only	85% of Mcare
K0108	Wheelchair component or accessory not otherwise Classified	Sale Only	\$20.81
K0800- K0864	Power Wheelchairs and Scooters	Sale Only	85% of Mcare
K0739	Repair or on-routine service, per 15 Minutes	Sale Only	\$20.81