

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

141



FROM: Department of Public Health

SUBMITTAL DATE:
April 10, 2013

SUBJECT: Receive and File Emergency Medical Services (EMS) System Evaluation Update

RECOMMENDED MOTION: That the Board of Supervisor's receives and files the Emergency Medical Services (EMS) Evaluation Update

BACKGROUND:

The comprehensive evaluation of the County's Emergency Medical Services (EMS) system is ongoing. This evaluation will provide the EMS Agency and the Executive Office with recommendations for improving the EMS system including the County's master ambulance service agreement. Recommendations will be presented to the Board of Supervisors by March 2014.

Background continued on next page:

Susan D. Harrington

Susan Harrington, Director
Department of Public Health

FINANCIAL DATA

Current F.Y. Total Cost:	\$ 0	In Current Year Budget:	Yes
Current F.Y. Net County Cost:	\$ 0	Budget Adjustment:	No
Annual Net County Cost:	\$ 0	For Fiscal Year:	12/13

SOURCE OF FUNDS:

Positions To Be Deleted Per A-30	<input type="checkbox"/>
Requires 4/5 Vote	<input type="checkbox"/>

C.E.O. RECOMMENDATION:

APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

- Policy
- Policy
- Consent
- Consent

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Tavaglione, seconded by Supervisor Benoit and duly carried by unanimous vote, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes: Jeffries, Tavaglione, Stone, Benoit and Ashley
Nays: None
Absent: None
Date: April 23, 2013
xc: Public Health

Kecia Harper-Ihem
Clerk of the Board
By: *[Signature]*
Deputy

Prev. Agn. Ref.: 1/29/13 2-22;
2/26/13 2-15; 3/26/13 2-4

District: All/All

Agenda Number:

2-11

Dept's Recomm.:

Per Exec. Ofc.:

Departmental Concurrence

Subject: Receive and File Emergency Medical Services (EMS) System Evaluation Update

Background continued:

Activities already conducted by the Abaris Group include the following:

1. Broad stakeholder meetings, focused groups, individual interviews and review of existing data, reports and plans through the first quarter of 2013.
2. Interacting with stakeholders at numerous EMS meetings including: Prehospital Medical Advisory Committee, Trauma Audit Committee, Emergency Medical Care Committee and specialty care performance improvement meetings.
3. Ride-alongs with Fire Departments and ambulance providers.
4. Direct observation of EMS system interface between Hospitals and EMS providers.
5. A project progress report was provided to the EMS Evaluation Steering Committee on March 28, 2013. Abaris reported the following key observations related to their assessment of the current EMS system:
 - A substantially compliant ambulance delivery system is currently in place.
 - A network of competent first responders is currently in place.
 - A large portion of the County is covered by Emergency Medical Dispatch (EMD) and quality dispatch services.
 - An excellent array of base hospitals and specialty care centers are in place.
 - A competent EMS Agency is in place.
 - Extensive stakeholder input processes are in place.

Current activities being conducted by the Abaris Group include the following:

1. Additional broad stakeholder meetings. Agendas and minutes from these meetings will be posted on the Riverside County EMS Agency (REMSA) website at rivcoems.org.
2. Ongoing work with stakeholders in scheduling focus group meetings and key informant interviews in order to obtain broad stakeholder input.
3. Ongoing ride-alongs with provider agencies, direct field observation of system operations and attendance at scheduled system performance improvement meetings.
4. Analysis of EMS provider agency response time performance, data collection, reporting and monitoring processes.
5. Drafting the detailed "as is" analysis of the current design and performance of the EMS system. A draft of the "as is" report will be provided to the EMS evaluation steering committee at the next meeting scheduled for May 23, 2013, 9:00 AM at the County Administrative Center (CAC), 4th floor conference room.

Subject: Receive and File Emergency Medical Services (EMS) System Evaluation Update

Background continued:

There have been no modifications to the project timeline which remains as follows:

- January-May 2013 – complete the “as is” assessment of the current system and conduct stakeholder interviews.
- May-August 2013 – complete the system financing assessment and develop preliminary system improvement recommendations.
- August-October 2013 – develop options for the EMS transportation plan and ambulance contract scope of work.
- October-December 2013 – refine and finalize system improvement recommendations.
- December 2013-February 2014 – draft proposed updates to the EMS plan.
- March 2014 – present evaluation findings and recommendations to the Board of Supervisors.
- June 2014 – receive direction from the Board of Supervisors and notice the current contracted ambulance provider.
- July 2014 – June 2015 – finalize project and begin implementation of the new EMS plan.

Information related to the EMS system evaluation will continue to be posted and updated on the EMS Agency website at rivcoems.org.