

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

822



FROM: Department of Public Health

SUBMITTAL DATE:
September 10, 2013

SUBJECT: Receive and File Emergency Medical Services (EMS) System Evaluation Update

RECOMMENDED MOTION: That the Board of Supervisors receives and files the Emergency Medical Services (EMS) Evaluation Update

BACKGROUND:

Summary

The comprehensive evaluation of the County's Emergency Medical Services (EMS) system is ongoing. This evaluation will provide the EMS Agency and the Executive Office with recommendations for improving the EMS system including the County's master ambulance service agreement. The Abaris Group has been contracted to perform the evaluation and develop recommendations for the new EMS plan. Recommendations will be presented to the Board of Supervisors by March 2014.

Background continued on next page:

Susan D. Harrington
Susan Harrington, Director
Department of Public Health

Departmental Concurrence

| FINANCIAL DATA | Current Fiscal Year: | Next Fiscal Year: | Total Cost: | Ongoing Cost: | POLICY/CONSENT (per Exec. Office) |
|-----------------|----------------------|-------------------|-------------|---------------|--|
| COST | \$ 0 | \$ 0 | \$ 0 | \$ 0 | Consent <input type="checkbox"/> Policy <input type="checkbox"/> |
| NET COUNTY COST | \$ 0 | \$ 0 | \$ 0 | \$ 0 | |

| | |
|-----------------------------|-------------------------------|
| SOURCE OF FUNDS: N/A | Budget Adjustment: No |
| | For Fiscal Year: 13/14 |

C.E.O. RECOMMENDATION: APPROVE

BY: *Debra Cournoyer*
Debra Cournoyer

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Stone, seconded by Supervisor Ashley and duly carried by unanimous vote, IT WAS ORDERED that the above matter is received and filed as recommended.

Ayes: Jeffries, Tavaglione, Stone, Benoit and Ashley
Nays: None
Absent: None
Date: September 24, 2013
xc: Public Health

Kecia Harper-Ihem
Clerk of the Board
By: *Kecia Harper-Ihem*
Deputy

2013 SEP 13 PM 5:52

- Positions Added
- Change Order
- A-30
- 4/5 Vote

| | | |
|--------------------------------------|---------------------------|-----------------------|
| Prev. Agn. Ref.: 8/20/13 2-19 | District: All /All | Agenda Number: |
|--------------------------------------|---------------------------|-----------------------|

**SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA
FORM 11: Receive and File Emergency Medical Services (EMS) System Evaluation Update**

DATE:

PAGE: 2 of 2

BACKGROUND:

Summary (continued)

Activities already conducted by the Abaris Group include the following:

1. The draft "As Is" report, on the design and operation of the current EMS system, was presented to the EMS System Evaluation Steering Committee on August 22, 2013. At this meeting Steering Committee members were able to discuss and provide preliminary feedback on this report.
2. Preliminary EMS system improvement recommendations were presented and discussed by the EMS System Evaluation Steering Committee members at the August 22, 2013 meeting.
3. A Riverside County EMS system draft Financial Analysis has been developed for presentation at the October 3, 2013 EMS System Evaluation Steering Committee meeting.

Current activities being conducted by the Abaris Group include the following:

1. Receive EMS System Evaluation Steering Committee written comments on the draft "As Is" report by September 6, 2013. These comments will be reviewed at the October 3, 2013 EMS System Evaluation Steering Committee meeting and the report will be finalized.
2. Continue to develop EMS system improvement recommendations for presentation to the EMS System Evaluation Steering Committee on October 3, 2013. This includes development of options for the EMS Transportation Plan and a scope of work for the master ambulance services agreement.
3. Development of focus groups to receive customer service and patient satisfaction feedback.

The project timeline remains as follows:

- May-August 2013 – complete the system financing assessment and develop preliminary system improvement recommendations.
- August-October 2013 – develop options for the EMS transportation plan and ambulance contract scope of work.
- October-December 2013 – refine and finalize system improvement recommendations.
- December 2013-February 2014 – draft proposed updates to the EMS plan.
- March 2014 – present evaluation findings and recommendations to the Board of Supervisors.
- June 2014 – receive direction from the Board of Supervisors and notice the current contracted ambulance provider.
- July 2014 – June 2015 – finalize project and begin implementation of the new EMS plan.

Information related to the EMS system evaluation will continue to be posted and updated on the EMS Agency website at rivcoems.org.