

**SUBMITTAL TO THE BOARD OF SUPERVISORS
COUNTY OF RIVERSIDE, STATE OF CALIFORNIA**

523



FROM: Office on Aging

SUBMITTAL DATE:
November 18, 2013

SUBJECT: Services agreement with Tenet HealthSystem Desert, Inc. doing business as Desert Regional Medical Center for Care Transitions Intervention services. District 4; [\$287,898 over 3 years]; [Tenet HealthSystem Desert, Inc. doing business as Desert Regional Medical Center]; And amend Ordinance No. 440 pursuant to Resolution No. 440-8956.

RECOMMENDED MOTION: That the Board of Supervisors:

1. Ratify, approve and authorize the Chairman to sign the attached services agreement for Care Transitions Intervention (CTI) evidence based care model services delivered by the Office on Aging (OoA) at Desert Regional Medical Center (DRMC);
2. Amend Ordinance No. 440 pursuant to Resolution 440- 8956 submitted herewith;
3. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, to sign renewals, based on the availability of funding, and to sign amendments that do not change the substantive terms of the agreement through June 30, 2017; and
4. Approve and direct the Auditor-Controller to make budget adjustments as outlined in the attached Schedule A for Fiscal year 2013/14.

(continued on page 2)

FISCAL PROCEDURES APPROVED
PAUL ANGULO, CPA, AUDITOR-CONTROLLER
BY [Signature] 11/20/13

[Signature]

Michele Wilham
Director

FINANCIAL DATA	Current Fiscal Year:	Next Fiscal Year:	Total Cost:	Ongoing Cost:	POLICY/CONSENT (per Exec. Office)
COST	\$ 47,983	\$ 95,966	\$ 287,898	\$ 0	Consent <input type="checkbox"/> Policy <input checked="" type="checkbox"/>
NET COUNTY COST	\$ 0	\$ 0	\$ 0	\$ 0	

SOURCE OF FUNDS: 100% Tenet HealthSystem Desert, Inc.	Budget Adjustment: Yes
	For Fiscal Year: 2013/14

C.E.O. RECOMMENDATION: APPROVE
BY [Signature]
Lani Sioson

County Executive Office Signature

MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Ashley, seconded by Supervisor Benoit and duly carried by unanimous vote, IT WAS ORDERED that the above matter is approved as recommended and that Resolution 440-8956 is adopted as recommended.

Ayes: Jeffries, Tavaglione, Stone, Benoit and Ashley
Nays: None
Absent: None
Date: December 3, 2013
xc: HR, Office on Aging, EO, Auditor

Kecia Harper-Ihem
Clerk of the Board
By [Signature]
Deputy

Prev. Agn. Ref.: District: 4 Agenda Number:

3-37

FORM APPROVED COUNTY COUNSEL DATE 11/19/13
 BY: NEAL R. KIPNIS
 Departmental Concurrence
 Approved by Barbara A. Oliver, Asst. County Executive Officer/ Human Resources Director
 A-30 Positions Added Change Order
 4/5 Vote

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA
FORM 11: Services agreement with Tenet HealthSystem Desert, Inc. doing business as Desert Regional Medical Center for Care Transitions Intervention services. District 4; [\$287,898 over 3 years]; [Tenet HealthSystem Desert, Inc. doing business as Desert Regional Medical Center].

DATE: November 18, 2013

PAGE: 2 of 3

BACKGROUND:

In 2012, the Office on Aging began providing CTI evidence based care model services at DRMC as a one year pilot project. Declaring the pilot a success, DRMC has requested that OoA continue providing CTI and hospital lisason services for a period not to exceed 3 years. CTI coaching will assist DRMC by preventing needless hospital readmissions among referred patients in the first 30 days post-discharge.

Impact on Citizens and Businesses

DRMC referred patients discharging from hospital will be coached by a trained CTI social services worker and s/he will assist the patient with assessing their home environment via a home visit, reconciling medications, maintaining a personal health record and coordinating post-discharge care from their primary care physician with the anticipated outcome of preventing needless readmissions to DRMC.

SUPPLEMENTAL:

Additional Fiscal Information

The 3 year services agreement is for \$287,898 and is funded 100% by Tenet HealthSystem Desert, Inc., with the breakdown as follows:

FY2013/2014	\$	47,983
FY2014/2015	\$	95,966
FY2015/2016	\$	95,966
FY2016/2017	\$	47,983
	\$	287,898

Contract History and Price Reasonableness

This is a new service agreement that provides adequate revenue to meet anticipated expenses.

ATTACHMENTS (if needed, in this order):

- A. **BUDGET ADJUSTMENT:** Schedule A Attached
- B. **PERSONNEL CHANGE and ORDINANCE 440 REPORT:** Attached

SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA
FORM 11: Services agreement with Tenet HealthSystem Desert, Inc. doing business as Desert Regional Medical Center for Care Transitions Intervention services. District 4; [\$287,898 over 3 years]; [Tenet HealthSystem Desert, Inc. doing business as Desert Regional Medical Center].

DATE: November 18, 2013

PAGE: 3 of 3

OFFICE ON AGING
SCHEDULE A – FY2013/14

Adjusting revenue and appropriations:

Increase Office on Aging Estimated Revenue:

✓21450-5300100000-781360 / Other Misc. Revenue / Total: 47,983

Increase Office on Aging Appropriations:

21450-5300100000-510040	Regular Salaries	29,407
21450-5300100000-518100	Budgeted Benefits	9,410
21450-5300100000-520320	Telephone Service	350
21450-5300100000-523700	Office Supplies	1,410
21450-5300100000-523840	Computer Eq. Software	380
21450-5300100000-525300	Oasis Processing-Financials	276
21450-5300100000-525310	Oasis Processing-HRMS	250
21450-5300100000-526700	Rent-Lease Bldgs.	2,750
21450-5300100000-529040	Private Mileage Reimbursement	3,750
		=====
	Total:	47,983

1 RESOLUTION NO. 440-8956

2
3 BE IT RESOLVED by the Board of Supervisors of the County of Riverside, State of California, in
4 regular session assembled on December 3 2013, that pursuant to Section 4(a)(ii) of Ordinance
5 No. 440, the Director of Office on Aging is authorized to make the following listed change(s), operative
6 on the date of approval, as follows:

7

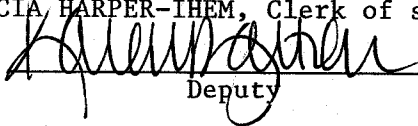
<u>Job Code</u>	<u>+/-</u>	<u>Department ID</u>	<u>Class Title</u>
8 79878	+ 1	5300100000	Social Services Worker V

9

10 ROLL CALL:

11 Ayes: Jeffries, Tavaglione, Stone, Benoit and Ashley
12 Nays: None
13 Absent: None

14 The foregoing is certified to be a true copy of a resolution duly
15 adopted by said Board of Supervisors on the date therein set forth.

16 KECIA HARPER-IHEM, Clerk of said Board
17 By 
18 Deputy

SERVICES AGREEMENT

THIS SERVICES AGREEMENT ("Agreement") is made and entered into as of the later of October 3, 2013, or the execution of the Agreement by both parties (the "Effective Date") between Tenet HealthSystem Desert, Inc., a California corporation, doing business as **DESERT REGIONAL MEDICAL CENTER** ("Hospital") and the **COUNTY OF RIVERSIDE THROUGH ITS OFFICE ON AGING** ("Contractor").

RECITALS:

A. Hospital is in need of a **Care Transitions Intervention Coach** (the "Services"), and is in need of an experienced individual to provide the service.

B. Contractor employs or otherwise contracts with individuals duly qualified and trained in furnishing the Services (collectively "Contractor Staff").

C. Contractor and Hospital agree that it is in the best interest of Hospital's ability to provide quality patient care in a cost-effective and efficient manner for Hospital to contract with an entity to provide the Services.

NOW, THEREFORE, for and in consideration of the recitals above and the mutual covenants and conditions contained herein, Hospital and Contractor agree as follows:

1. CONTRACTOR'S OBLIGATIONS.

a. **Services.** While this Agreement is in effect, Contractor shall provide Services at Hospital as set forth in Exhibit A attached hereto and made a part hereof.

b. **Performance.** Contractor and its Contractor Staff agree that all Services provided pursuant to this Agreement shall be performed in compliance with all standards set forth by law or ordinance or established by the rules and regulations of any federal, state or local agency, department, commission, association or other pertinent governing, accrediting, or advisory body, including The Joint Commission ("Joint Commission"), having authority to set standards for health care facilities. At all times while this Agreement is in effect, the CEO shall have the right to request removal of any such Contractor Staff if in the CEO's best judgment such removal is in the best interests of Hospital. Contractor hereby agrees to immediately remove any such Contractor Staff upon receipt of the CEO's request.

c. **Records and Reports.** Contractor shall contemporaneously record and maintain all information pertaining to Contractor's performance of duties under this Agreement. Contractor's records of billings and receipts relating to Services performed hereunder shall be available to Hospital upon request. Contractor agrees that all records and reports required by this Subsection shall be the exclusive personal property of Hospital.

d. **Representations and Warranties.** Contractor represents and warrants to Hospital as follows: (i) neither Contractor nor any Contractor Staff is bound by any agreement or arrangement which would preclude Contractor or any Contractor Staff from entering into, or from fully performing the Services required under this Agreement; (ii) no Contractor Staff's license or certification in the State or in any other jurisdiction has never been denied, suspended,

revoked, terminated, relinquished under threat of disciplinary action, or restricted in any way; (iii) neither Contractor nor any of Contractor Staff has ever been charged with or convicted of a criminal offense related to health care or listed by a federal agency as debarred, excluded or otherwise ineligible for federal program participation.

e. **Background Verifications.** Contractor shall provide Hospital with a description of its background investigation processes, shall attest to Hospital that Contractor has completed a background check for each Contractor Staff providing Services at Hospital in the form attached hereto as Exhibit B, and disclose to Hospital any positive findings for any Contractor Staff providing Services to the extent permitted by law and shall provide Hospital or its designee access to the background screening results upon reasonable notice. A background check will be considered "completed" if it includes, at a minimum, all of the following elements: (1) 7 year criminal background check in current and previous counties of residence and employment, (2) confirmation that Contractor Staff is not listed as sexual offender and, if requested by Hospital, in any child abuse registry. Hospital shall have the right to require the withdrawal of any Contractor Staff in the event that Contractor Staff fails to meet the standards established by Hospital for acceptable background.

f. **Licenses.** Contractor and Contractor's Staff shall maintain any professional licenses required by the laws of the State of California at all times while performing services under this Agreement.

2. **CONTRACTOR'S COMPENSATION.** For the Services rendered pursuant to this Agreement, Hospital shall pay Contractor, as its sole compensation hereunder, as set forth in Exhibit C, attached hereto and incorporated herein by the reference, payable within 30 business days of receipt of written documentation of the performance of the Services. Notwithstanding the foregoing, no compensation shall be payable to Contractor for any services for which Contractor has not submitted such documentation as reasonably required by Hospital, including, without limitation, the IRS Form W-9 "Request for Taxpayer Identification Number and Certification." Contractor shall have the sole responsibility to compensate Contractor Staff. Contractor reserves the right, in its sole discretion, to determine the compensation payable to Contractor Staff. Contractor hereby agrees to indemnify and hold Hospital harmless from any and all claims, costs and/or liability suffered or incurred by Hospital in connection with any claims for compensation by Contractor Staff for Services rendered hereunder. The indemnification obligations herein stated in this Subsection shall survive the termination and/or expiration of this Agreement.

3. **TERM.** The term of this Agreement ("Term") shall be **three (3) years** commencing on the Effective Date. If the parties continue to abide by the terms and conditions of this Agreement without having executed a renewal or extension of this Agreement or advised the other party of such party's intent not to renew or extend this Agreement, then this Agreement shall automatically be extended on a month-to-month basis for up to six (6) months.

4. **TERMINATION.**

a. **Termination Without Cause.** Either party may, in its sole discretion, terminate this Agreement without cause by giving the other party at least **thirty (30) days'** prior written notice.

b. **Termination for Breach.** Either party may terminate this Agreement upon breach by the other party of any material provision of this Agreement, provided such breach continues for fifteen (15) days after receipt by the breaching party of written notice of such breach from the non-breaching party.

c. **Immediate Termination by Hospital.** Hospital may terminate this Agreement immediately by written notice to Contractor upon the occurrence of any of the following: (i) breach by Contractor or any Contractor Staff of any of the confidentiality provisions hereof; (ii) closure of Hospital, cessation of the patient care operations or sale of Hospital or of all, or substantially all, of Hospital's assets; or (iii) Contractor or any of Contractor Staff's conviction of a criminal offense related to health care or Contractor or any Contractor Staff's listing by a federal agency as being debarred, excluded, or otherwise ineligible for federal program participation.

d. **Termination for Changes in Law.** In the event that any governmental or nongovernmental agency, or any court or administrative tribunal passes, issues or promulgates any new, or change to any existing, law, rule, regulation, standard, interpretation, order, decision or judgment (individually or collectively, "Legal Event"), which a party (the "Noticing Party") reasonably believes (i) materially and adversely affects either party's licensure, accreditation, certification, or ability to refer, to accept any referral, to present a bill or claim, or to receive payment or reimbursement from any governmental or non-governmental payor, or (ii) indicates a Legal Event with which the Noticing Party desires further compliance, then, in either event, the Noticing Party may give the other party thirty (30) days prior written notice of its intent to amend or terminate this Agreement. Notwithstanding the foregoing, the Noticing Party may propose an amendment to the Agreement to take into account the Legal Event, and, if accepted by the other party prior to the end of the thirty (30) day notice period, the Agreement shall be amended as of the date of such acceptance and if not amended shall automatically terminate.

e. **Effect of Termination.** As of the effective date of termination of this Agreement, neither party shall have any further rights or obligations hereunder except: (a) as otherwise provided herein; (b) for rights and obligations accruing prior to such effective date of termination; and (c) arising as a result of any breach of this Agreement.

5. **CONTRACTOR'S STATUS.** In performing the Services, Contractor and Contractor Staff are acting as independent contractors, and neither Contractor nor Contractor Staff shall be considered an employee of Hospital. Hospital shall not exercise any control or direction over the manner or method by which Contractor provides the Services. However, Contractor shall require all Contractor Staff to perform at all times in accordance with currently approved methods and standards of practice for Services in the medical community. The provisions set forth herein shall survive expiration or other termination of this Agreement, regardless of the cause of such termination.

6. **INSURANCE.**

Contractor shall secure and maintain at all times during the Term, at Contractor's sole expense, general liability insurance covering Contractor, and Contractor's Staff, with a carrier licensed to do business in the State and having at least an "A" BEST rating, at the following limits:

Commercial General Liability covering bodily injury and property damage to third parties and including Products/Completed Operations, Blanket Contractual Liability, and Personal/Advertising Injury:

\$1,000,000 per occurrence; \$3,000,000 general aggregate
and
\$1,000,000 per occurrence Personal/Advertising Injury
\$3,000,000 Products/Completed Operations aggregate

Such insurance shall name Hospital as an additional insured and shall not be cancelable except upon 30 days' prior written notice to Hospital. Such coverage shall be primary and non-contributory. Contractor shall annually provide Hospital a certificate of insurance evidencing such coverage and coverage extensions.

Contractor certifies awareness of the laws of the State of California requiring employees to be insured against liability for workers compensation, and agrees to comply with all applicable laws regarding Workers' Compensation Insurance and coverage during the term of this Agreement.

In instances where Contractor is a self-insured public entity, the foregoing insurance provisions may be waived by Hospital. Contractor agrees to provide Hospital with proof of such self-insurance coverage upon request by Hospital. In the event that Contractor ceases being adequately self-insured, and/or terminates the self-insurance of Contractor, the foregoing insurance requirements shall be in full force and effect. Contractor agrees to provide written notification to Hospital in the event that the self-insurance of Contractor becomes inadequate and/or is terminated. Failure to provide such notice shall be a means for termination of this Agreement.

7. **ACCESS TO BOOKS AND RECORDS.** If the value or cost of Services rendered to Hospital pursuant to this Agreement is \$10,000 or more over a 12-month period, in accordance with section 1861(v)(1)(I) of the Social Security Act, Contractor agrees that at least for four (4) years after the furnishing of such Services, Contractor shall, upon written request, make available to the Secretary of the United States Department of Health and Human Services (the "Secretary"), the Comptroller General of the United States, or their respective duly-authorized representatives, such books, documents, and records as may be necessary to certify the nature and extent of the cost of such Services.

8. **NOTICES.** All correspondence required or contemplated by this Agreement shall be delivered to the respective parties at the addresses set forth below and are deemed submitted one day after their deposit in the United States mail, postage prepaid:

If to Contractor: County of Riverside - Office on Aging
6296 River Crest Drive, Suite K

Riverside, CA 92507
Attn: Michele Wilham, Director
(951) 867-3800

If to Hospital: Desert Regional Medical Center
1150 N. Indian Canyon Drive
Palm Springs, CA 92262

Attn: Chief Executive Officer
(760) 323-6511

Or to such other address (es) as the parties may hereafter designate.

9. **CONFIDENTIALITY.** Contractor and Contractor Staff agree to maintain and hold as confidential and to not disclose the terms of this Agreement or any confidential or proprietary information that Contractor or Contractor Staff may be provided during the term of this Agreement to any other person (with the exception of Contractor's or any Contractor Staff's legal counsel, accountant or financial advisors), unless disclosure thereof is required by law or otherwise authorized by this Agreement or consented to in writing by Hospital. With respect to any patient or medical record information regarding Hospital patients, Contractor and Contractor Staff shall comply with all federal and state laws and regulations, and all bylaws, rules, regulations, and policies of Hospital and its medical staff, regarding the confidentiality of such information, including, without limitation, all applicable provisions and regulations of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and California's Confidentiality of Medical Information Act ("CMIA").

10. **ARBITRATION.** Any dispute or controversy arising under, out of or in connection with, or in relation to this Agreement, or any amendment hereof, or the breach hereof shall be determined and settled by final and binding arbitration in the county in which the Hospital is located in accordance with the Commercial Rules of Arbitration ("Rules") of the Judicial Arbitration and Mediation Services ("JAMS") before one arbitrator applying the laws of the State. The parties shall attempt to mutually select the arbitrator. In the event they are unable to mutually agree, the arbitrator shall be selected by the procedures prescribed by the JAMS Rules. Any award rendered by the arbitrator shall be final and binding upon each of the parties, and judgment thereof may be entered in any court having jurisdiction thereof. The costs shall be borne equally by both parties. The provisions set forth herein shall survive expiration or other termination of this Agreement, regardless of the cause of such termination.

11. **INDEMNIFICATION.** Both parties mutually agree to indemnify and hold each other harmless from and against all liability, losses, damages, claims, causes of action, cost or expenses (including reasonable attorneys' fees), which directly or indirectly arise from the performance of the Services hereunder by the indemnifying party, its agents, servants, representatives and/or employees.

12. **ENTIRE AGREEMENT; MODIFICATION; GOVERNING LAW; COUNTERPARTS; NOTICES; WAIVER; ASSIGNMENT.** This Agreement contains the entire understanding of the parties with respect to the subject matter hereof and supersedes all prior agreements, oral or written, and all other communications between the parties relating to such subject matter. This Agreement may not be amended or modified except by mutual written agreement. This

Agreement shall be construed in accordance with the laws of the State, which provision shall survive the expiration or other termination of this Agreement. This Agreement may be executed in one or more counterparts, all of which together shall constitute only one Agreement. All notices hereunder shall be in writing, delivered personally, by certified or registered mail, return receipt requested, or by overnight courier, and shall be deemed to have been duly given when delivered personally or when deposited in the United States mail, postage prepaid, or deposited with the overnight courier, addressed at the place identified on the signature page below. A waiver by either party of a breach or failure to perform hereunder shall not constitute a waiver of any subsequent breach or failure. Contractor shall not assign or transfer, in whole or in part, this Agreement or any of Contractor's rights, duties or obligations under this Agreement without the prior written consent of Hospital, and any assignment or transfer by Contractor without such consent shall be null and void. This Agreement is assignable by Hospital without consent or notice.

13. **NON-DISCRIMINATION.** Contractor agrees to treat in a nondiscriminatory manner any and all patients receiving medical benefits or assistance under any federal health care program.

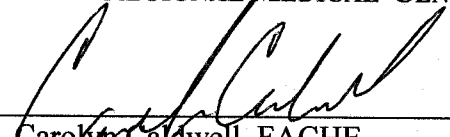
14. **COMPLIANCE OBLIGATIONS.** Contractor represents that it read, understands, and shall abide by Tenet's Standards of Conduct. The parties to this Agreement shall comply with Tenet's Compliance Program and Tenet's policies and procedures related to the Deficit Reduction Act of 2005, Anti-Kickback Statute and the Stark Law. Tenet's Standards of Conduct, summary of Compliance Program, and policies and procedures, including a summary of the Federal False Claims Act and applicable state false claims laws (collectively "False Claims Laws") with descriptions of penalties and whistleblower protections pertaining to such laws, are available at: <http://www.tenethealth.com/about/pages/ethicscompliance.aspx>. Contractor shall require any employees providing services to Hospital to read the Standards of Conduct and information concerning Tenet's Compliance Program and abide by same. Further, the parties to this Agreement certify that they shall not violate the Anti-Kickback Statute and Stark Law, and shall abide by the Deficit Reduction Act of 2005, as applicable, in providing services to Hospital. Hardcopies of any information shall be made available upon request. Contractor and any employees, if applicable, shall complete any training required under Tenet's Compliance Program.

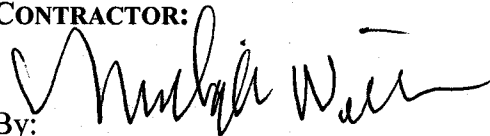
15. **EXCLUSION LISTS SCREENING.** Contractor shall screen all of its current and prospective owners, legal entities, officers, directors, employees, contractors, and agents ("Screened Persons") against (a) the United States Department of Health and Human Services/Office of Inspector General List of Excluded Individuals/Entities (available through the Internet at <http://www.oig.hhs.gov>), (b) the General Services Administration's System for Award Management (available through the Internet at <http://www.sam.gov>), and (c) any applicable state healthcare exclusion list (collectively, the "Exclusion Lists") to ensure that none of the Screened Persons are currently excluded, debarred, suspended, or otherwise ineligible to participate in Federal healthcare programs or in Federal procurement or nonprocurement programs, or have been convicted of a criminal offense that falls within the ambit of 42 U.S.C. § 1320a-7(a), but have not yet been excluded, debarred, suspended, or otherwise declared ineligible (each, an "Ineligible Person"). If, at any time during the term of this Agreement any Screened Person becomes an Ineligible Person or proposed to be an Ineligible Person, Contractor shall immediately notify Hospital of the same. Screened Persons shall not include any employee, contractor or agent who is not providing services under this Agreement.

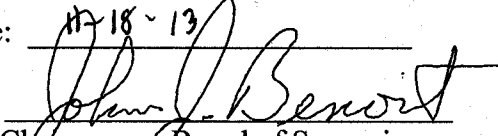
16. **SURVIVAL.** The provisions of Sections 5, 7, 9, 10 and 11 shall survive expiration or termination of this Agreement regardless of the cause of such termination.

17. **CERTIFICATION OF AUTHORITY TO EXECUTE THIS AGREEMENT.** Contractor certifies that the individual signing below has authority to execute this Agreement on behalf of Contractor, and may legally bind Contractor to the terms and conditions of this Agreement, and any attachments hereto.

Tenet HealthSystem Desert, Inc.
d/b/a **DESERT REGIONAL MEDICAL CENTER**

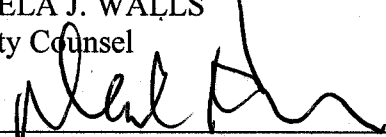
By: 
Name: Carolyn Caldwell, FACHE
Title: President and CEO
Date: 10/21/13

CONTRACTOR:
By: 
Name: Michele Wilham, Director
County of Riverside Office on Aging

Date: 11-18-13
By: 
Chairperson, Board of Supervisors
County of Riverside **JOHN J. BENOIT**

Date: DEC 03 2013

Approved as to Form and Content:

PAMELA J. WALLS
County Counsel
By: 
Deputy County Counsel

Name: _____
Date: _____

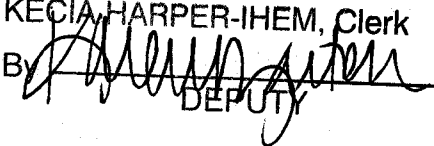
ATTEST:
KECIA HARPER-IHEM, Clerk
By: 
DEPUTY

EXHIBIT A

SCOPE OF SERVICES

COUNTY OF RIVERSIDE THROUGH ITS OFFICE ON AGING CARE TRANSITIONS INTERVENTION COACH

SERVICE SCOPE

This Agreement entitles Hospital to contract for Care Transitions Intervention Coach services for Hospital patients who are identified to be at high risk for readmission and meet the following criteria:

- Eighteen (18) years of age or over;
- Participants in the Medicare program either as a fee-for service member or enrolled in a Medicare HMO;
- Resident of Riverside County;
- At least one of these chronic conditions (Congestive Heart Failure; Acute Myocardial Infarction and/or Pneumonia);
- Has potential for, or history of, readmissions;
- Is discharging home (not to Hospice) or other long-term care placement;
- Patient or caregiver speaks either English or Spanish; and
- No history of poorly managed Mental Health and/or Substance Abuse issues.

The services to be accomplished are as follows:

1. Contractor shall provide a 1.0 FTE Social Services Worker III - V that will serve as the Care Transitions Intervention Coach.
2. Hospital shall provide the Care Transitions Intervention Coach general orientation, access and training on its medical management system.
3. Hospital staff shall review and prescreen the daily inpatient census and refer patients to the Care Transitions Intervention Coach for services.
4. Hospital shall provide a workspace including computer, printer, and telephone access for Care Transitions Intervention Coach to use while providing Services.
5. The Care Transitions Intervention Coach shall provide the following services:
 - a. An initial, bed-side Hospital visit with the patient (and their care giver as appropriate) and conduct an initial screening assessment; and
 - b. Based on the completed assessment and the Hospital patient and/or care giver's willingness to participate in services, perform the following interventions:

- (i) Serve as the Hospital patient/care giver's liaison with the County of Riverside Office on Aging ("OOA") and refer them to OOA programs and services;
 - (ii) Provide education to Hospital and Hospital staff concerning the network of home and community-based services;
 - (iii) Act as a Liaison with Hospital staff regarding post-discharge services that may be provided through Hospital to ensure the patient's smooth transition back to the community and reduce the risk of unnecessary readmission or poor discharge outcomes;
 - (iv) Work closely with Hospital based discharge planners, case managers and social workers and suggest other community services and supports that may be appropriate for the patient at discharge;
 - (v) Enroll the patient in the Care Transitions Intervention program;
 - (vi) Track Hospital patients admitted to the Hospital and assess for continuity of care issues and serve as the Hospital-based touch point, provide feedback to Hospital, the Office on Aging and other community-based providers as appropriate to preserve continuity of care and updated patient information to service providers;
 - (vii) Place referral notice in Hospital chart to indicate referrals/interventions and forward referral notice to specific Hospital staff; and
 - (viii) Maintain patient referral log that includes all patients that were referred on to the Riverside County Office on Aging by the Care Transitions Intervention Coach and the corresponding referral disposition.
- c. Care Transitions Intervention Coach shall notify, as needed and at a minimum quarterly, Hospital staff, through the manager of Social Services or designee when a patient, enrolled in the CTI Program, completes or drops out of the program.

EXHIBIT B

BACKGROUND SCREENING ATTESTATION

BACKGROUND CHECKS. Contractor has conducted a retrospective background check on all Contractor Staff assigned to provide Service at Hospital. Unless Hospital is notified in writing, all background checks are negative. The background check included the following:

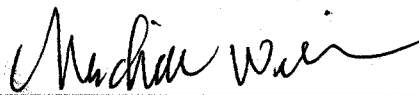
1. Social Security number verification.
2. Criminal Search (7 years)
3. Violent Sexual Offender & Predator registry
4. HHS OIG/GSA
5. Other: _____

CONTRACTOR STAFF:

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____

Contractor acknowledges this information will be available to all Tenet affiliates as reasonably necessary.

RIVERSIDE COUNTY OFFICE ON AGING

By: 
Name: Michele Wilham, Director

Date: 11-18-13

ATTACHMENT C

SCHEDULE OF FEES

**COUNTY OF RIVERSIDE
THROUGH ITS OFFICE ON AGING
CARE TRANSITIONS INTERVENTION COACH**

Contractor will provide Care Transitions Intervention Coach Services for Hospital at an annual cost not to exceed **Ninety-five Thousand, Nine Hundred Sixty-six and 00/100 Dollars (\$95,966)** per year. This cost represents the salary and benefits of a County of Riverside Social Services Worker IV and administration support (office space, phone, etc.).

1. Contractor shall submit a quarterly invoice, billed to:

DRMC
1150 N. Indian Canyon Drive
Palm Springs, CA 92262
Attn: Accounts Payable

2. Hospital will pay Contractor within 30-days of receiving the invoice.