#### SUBMITTAL TO THE BOARD OF SUPERVISORS COUNTY OF RIVERSIDE, STATE OF CALIFORNIA



FROM: Riverside County Regional Medical Center

SUBMITTAL DATE: March 3, 2014

SUBJECT: Non-Emergency medical transportation services agreement with American Medical Response Ambulance Service, Inc. District - All; [\$625,000]; RCRMC Enterprise Funds

#### **RECOMMENDED MOTION:** That the Board of Supervisors:

1. Ratify and authorize the Chairman to execute the Non-Emergency medical transportation services agreement with American Medical Response Ambulance Service, Inc. effective July 1, 2013 not to exceed \$125,000 annually.

#### **BACKGROUND:**

#### Summary

Riverside County Regional Medical Center (RCRMC) has the responsibility to provide and coordinate non-emergency ambulance and other medical transportation services to inpatients requiring services not available on-site at RCRMC. The term of this agreement continues the availability of services for the Hospital.

Interim C∕ÉO

FINANCIAL DATA	Current Fiscal Year:		Next Fiscal Year:	Total Cost:		Ongoing Cost:		POLICY/CONSENT (per Exec. Office)	
COST	\$	125,000	\$ 0	\$	625,000	\$	0	3.7	
NET COUNTY COST	\$		\$	\$ 0 \$ Consent \( \sigma \)		Consent D Policy			
SOURCE OF FUN	DS: E	nterprise F	unds			Budget Adjus	str	nent: NO	
						For Fiscal Ye	ar	: 13/14	
C.E.O. RECOMME	NDAT	ION:	APPROV	Æ.					
					$\wedge$				

**County Executive Office Signature** 

#### MINUTES OF THE BOARD OF SUPERVISORS

On motion of Supervisor Benoit, seconded by Supervisor Jeffries and duly carried, IT WAS ORDERED that the above matter is approved as recommended.

Ayes:

Jeffries, Stone, Benoit and Ashley

Nays: 

None

Absent:

Tavaglione

Date:

March 18, 2014

XC:

**RCRMC** 

4/5 Vote

Prev. Agn. Ref.: Nov. 25, 2008 3.34

District: All

**Agenda Number:** 

Kecia Harper-Ihem

Clerk of the Board

Positions Added

#### SUBMITTAL TO THE BOARD OF SUPERVISORS, COUNTY OF RIVERSIDE, STATE OF CALIFORNIA

FORM 11: District - All: [\$625,000]; RCRMC Enterprise Funds

**DATE: March 3, 2014** 

**PAGE:** 2 of 2

#### Impact on Citizens and Businesses

Non-Emergency medical transportation services enhance the health care for patients residing in Riverside County and receiving care from Riverside County Regional Medical Center for health care services not available on-site at the hospital.

#### SUPPLEMENTAL:

#### **Additional Fiscal Information**

There is no increase in cost for non-emergency medical transportation services for the County.

#### **Contract History and Price Reasonableness**

On November 25, 2008, agenda no. 3.34 the Board approved the non-emergency medical transportation services agreement with American Medical Response, Inc., effective January 1, 2008. Non-Emergency medical transportation services are not available at the hospital.

The reimbursement rate for non-emergency transportation continues at 100% of Medi-Cal Allowable or 100% of Medicare Allowable for this non-exclusive agreement.

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# SERVICES AGREEMENT BETWEEN RIVERSIDE COUNTY REGIONAL MEDICAL CENTER AND AMERICAN MEDICAL RESPONSE AMBULANCE SERVICE, INC.

This Agreement is made and entered into by and between the County of Riverside, a political subdivision of the State of California, hereinafter referred to as COUNTY, on behalf of Riverside County Regional Medical Center, hereinafter referred to as HOSPITAL, and AMERICAN MEDICAL RESPONSE AMBULANCE SERVICE, INC., a Delaware Corporation, hereinafter referred to as CONTRACTOR.

WHEREAS, Government Code Section 31000 authorizes the HOSPITAL to contract for non-emergency AMBULANCE TRANSPORTATION services to be provided by persons/entities who are specially trained, experienced and competent to perform the services required;

WHEREAS, HOSPITAL desires to obtain non-emergency AMBULANCE AND OTHER MEDICAL TRANSPORTATION services not available on-site at HOSPITAL facilities for patients that the HOSPITAL maintains the responsibility to provide and coordinate medical care and medical services;

WHEREAS, CONTRACTOR has the expertise, special skills, knowledge and experience to perform the duties set out herein;

NOW THEREFORE, in consideration of the mutual promises, covenants representations and conditions hereinafter contained, the PARTIES hereto mutually agree as follows.

#### 1.0 <u>DESCRIPTION OF SERVICES:</u>

CONTRACTOR will provide non-emergency AMBULANCE AND OTHER MEDICAL TRANSPORTATION services, as outlined in Attachment A,

#### 2.0 TERM AND TERMINATION:

- 2.1 TERM. This Agreement shall be effective as of July 1, 2013 and automatically continue on a year-to-year basis until June 30, 2018, unless terminated as specified below in Section 2.2 or as otherwise specified herein.
- 2.2 TERMINATION WITH CAUSE. Either party may terminate this Agreement immediately for a breach of this Agreement, by giving written notice to the other party. Failure to abide by the agreed terms and conditions may result in immediate termination of the Agreement.
- 2.3 TERMINATION WITHOUT CAUSE. Either party may terminate this Agreement with or without cause by giving one hundred twenty (120) days prior written notice to the other party.
- 2.3.1 In the event of termination of this Agreement, CONTRACTOR shall continue to provide and be compensated for ambulance and other medical transportation services under the terms of this Agreement to patients who have been authorized for treatment on the date of termination until the effective date of discharge of care or the safe transfer of such patients to another Health Care Provider, or a period of Ninety (90) days, whichever comes first.
- 2.4 NON-AVAILABILITY OF FUNDS. In the event of non-availability of COUNTY funds, this Agreement shall be deemed terminated and have no further force and effect immediately on receipt of COUNTY's notification to CONTRACTOR. No legal liability on the part of the HOSPITAL shall arise for

payment beyond June 30 of the calendar year unless funds are made available for such performance.

#### 3.0 COMPENSATION:

- 3.1 In consideration of services provided by CONTRACTOR pursuant to this Agreement, CONTRACTOR shall be entitled to receive payment in accordance with HOSPITAL policy and procedure. CONTRACTOR shall submit complete and accurate claims to HOSPITAL, on a monthly basis and within one hundred and twenty (120) days from the date of service. Claims must submitted on a HCFA 1500 Form or its successor claim form along with a CAD for each trip attached to the claim form. CONTRACTOR shall not seek payment for claims submitted after one (1) year from the date of service. CONTRACTOR shall accept the payments for services as described above in Section 1.0 and specified in Attachment B, attached hereto, as payment in full.
- 3.2 Maximum payments to CONTRACTOR shall not exceed one hundred twenty-five thousand dollars (\$125,000) per year. Payments to CONTRACTOR shall be made on a monthly basis during the Term of this Agreement.

#### 4.0 HOLD HARMLESS-INDEPENDENT CONTRACTOR:

4.1 CONTRACTOR shall indemnify and hold harmless all Agencies, Districts, Special Districts and Departments of the County of Riverside, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives from any liability whatsoever, based or asserted upon any services of CONTRACTOR, its offices, employees, subcontractors, agents or representatives arising out of or in any way relating to this Agreement, including but not limited to property damage, bodily injury, or

death or any other element of any kind or nature whatsoever and resulting from any reason whatsoever arising from the performance of CONTRACTOR, its offices, agents, employees, subcontractors, agents or representatives from this Agreement; CONTRACTOR shall defend, at its sole expense, all costs and fees including but not limited to attorney fees, cost of investigation, defense and settlements or awards all Agencies, Districts, Special Districts and Departments of the County of Riverside, their respective directors, officers, Board of Supervisors, elected and appointed officials, employees, agents and representatives in any claims or action based upon such alleged acts or omissions.

- 4.2 With respect to any action or claim subject to indemnification herein by CONTRACTOR, CONTRACTOR shall, at their sole cost, have the right to use counsel of their own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of COUNTY; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumstances CONTRACTOR'S indemnification to COUNTY as set forth herein. CONTRACTOR'S obligation to defend, indemnify and hold harmless COUNTY shall be subject to COUNTY having given CONTRACTOR written notice within a reasonable period of time of the claim or the commencement of the related action, as the case may be, and information and reasonable assistance, at CONTRACTOR'S expense, for the defense or settlement thereof. CONTRACTOR'S obligation hereunder shall be satisfied when CONTRACTOR has provided to COUNTY the appropriate form of dismissal relieving COUNTY from any liability for the action or claim involved.
  - 4.3 The specified insurance limits required in this Agreement

shall in no way limit or circumscribe CONTRACTOR'S obligation to indemnify and hold harmless the COUNTY herein from third party claims.

4.4 In the event there is conflict between this clause and California Civil Code Section 2782, this clause shall not be interpreted to comply with Civil Code 2782. Such interpretation shall not relieve the CONTRACTOR from indemnifying the COUNTY to the fullest extent allowed by law.

#### 5.0 **INSURANCE:**

5.1 Without limiting or diminishing the CONTRACTOR'S obligation to indemnify or hold the HOSPITAL harmless, CONTRACTOR shall procure and maintain or cause to be maintained, at its sole cost and expense, the following insurance and/or self- insurance coverages during the term of this Agreement.

#### 5.2 WORKERS' COMPENSATION

If the CONTRACTOR has employees as defined by the State of California, the CONTRACTOR shall maintain statutory Workers' Compensation Insurance (Coverage A) and/or self insurance as prescribed by the laws of the State of California. Policy shall include Employers' Liability (Coverage B) including Occupational Disease with limits not less than \$1,000,000 per person per accident. The policy shall be endorsed to waive subrogation in favor of The County of Riverside, and, if applicable, to provide a Borrowed Servant/Alternate Employer Endorsement.

#### 5.3 COMMERCIAL GENERAL LIABILITY

Commercial General Liability insurance coverage, including but not limited to, premises liability, contractual liability, products and completed operations liability, personal and advertising injury covering claims which may arise from or out of

CONTRACTOR'S performance of its obligations hereunder. Policy shall name all Agencies, Districts, Special Districts, and Departments of the County of Riverside, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insured. Policy's limit of liability shall not be less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit.

#### 5.4 VEHICLE LIABILITY

If CONTRACTOR'S vehicles or mobile equipment are used in the performance of the obligations under this Agreement, then CONTRACTOR shall maintain liability insurance and/or self-insurance for all owned, non-owned or hired vehicles so used in an amount not less than \$1,000,000 per occurrence combined single limit. If such insurance contains a general aggregate limit, it shall apply separately to this agreement or be no less than two (2) times the occurrence limit. Policy shall name all Agencies, Districts, Special Districts, and Departments of the County of Riverside, their respective directors, officers, Board of Supervisors, employees, elected or appointed officials, agents or representatives as Additional Insured.

#### 5.5 PROFESSIONAL LIABILITY INSURANCE

Contractor shall maintain Professional Liability and/or self-insurance coverage for the Contractor's performance of work included within this Agreement, with a limit of liability of not less than \$1,000,000 per occurrence and \$3,000,000 annual aggregate. If Contractor's Professional Liability Insurance is written on a claims made basis rather than an occurrence basis, such insurance

shall continue through the term of this Agreement and CONTRACTOR shall purchase at his sole expense either 1) an Extended Reporting Endorsement (also known as Tail Coverage); or 2) Prior Dates Coverage from new insurer with a retroactive date back to the date of, or prior to, the inception of this Agreement; 3) demonstrate through Certificates of Insurance that CONTRACTOR has maintained continuous coverage with the same or original insurer. Coverage provided under items; 1), 2) or 3) will continue for a period of five (5) years beyond the termination of this Agreement.

#### 5.6 GENERAL INSURANCE PROVISIONS – ALL LINES

- 1) Any insurance carrier providing insurance coverage hereunder shall be admitted to the State of California and have an A M BEST rating of not less than A: VIII (A:8) unless such requirements are waived, in writing, by the County Risk Manager. If the County's Risk Manager waives a requirement for a particular insurer such waiver is only valid for that specific insurer and only for one policy term.
- The CONTRACTOR'S insurance carrier(s) must declare its insurance deductibles or self-insured retentions.
- 3) CONTRACTOR shall cause CONTRACTOR'S insurance carrier(s) to furnish the County of Riverside with either 1) a properly executed original Certificate(s) of Insurance, or 2) policies of insurance shall contain the covenant of the insurance carrier(s) that they shall endeavor to give thirty (30) days written notice to the County of Riverside prior to cancellation in coverage of such insurance.
- In the event of a cancellation, this Agreement shall terminate forthwith, unless the County of Riverside receives, prior to such effective date, another properly

executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. CONTRACTOR shall not commence operations until the HOSPITAL has been furnished original Certificate (s) of Insurance and any and all other attachments as required in this Section. An individual authorized by the insurance carrier to do so on its behalf shall sign the original endorsements for each policy and the Certificate of Insurance.

- 4) It is understood and agreed to by the parties hereto and the insurance company(s), that the Certificate(s) of Insurance and policies shall so covenant and shall be construed as primary insurance, and the HOSPITAL'S insurance and/or deductibles and/or self-insured retention's or self-insured programs shall not be construed as contributory.
- 5) The COUNTY'S Reserved Rights--Insurance. If, during the term of this Agreement or any extension thereof, there is a material change in the scope of services; or, there is a material change in the equipment to be used in the performance of the scope of work (such as the use of aircraft or watercraft) the COUNTY reserves the right to adjust the types of insurance required under this Agreement and the monetary limits of liability for the insurance coverage's currently required herein, if; in the County Risk Manager's reasonable judgment, the amount or type of insurance carried by the CONTRACTOR has become inadequate.
- 6) CONTRACTOR shall pass down the insurance obligations contained herein to all tiers of subcontractors working under this Agreement.

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Agreement may be met with a program(s) of self-insurance acceptable to the HOSPITAL.

#### 6.0 RECORDS AND DOCUMENTS:

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6.1 CONTRACTOR shall make available, upon written request by and duly authorized Federal, State or COUNTY agency, a copy of this Agreement and such books, documents and records as are necessary to certify the nature and extent of the costs of the services provided by CONTRACTOR. CONTRACTOR shall maintain books and records for at least five (5) years from the termination of this Agreement.

insurance requirements contained

this

6.2 CONTRACTOR to provide HOSPITAL with reports and information relative to this Agreement and in accordance with terms set forth herein, as may be requested by HOSPITAL.

#### 7.0 CONFIDENTIALITY:

CONTRACTOR agrees to protect from unauthorized disclosure names and other identifying information concerning either persons receiving services under this Agreement or persons whose names or other identifying information becomes known to CONTRACTOR as a result of services performed under this Agreement, except statistical information not identifying any such person.

- 7.1 CONTRACTOR shall not disclose, except as otherwise specifically permitted by this Agreement or authorized by the client or client's representative, any such identifying information to anyone other than authorized HOSPITAL personnel without prior written authorization from the HOSPITAL.
  - 7.2 For the purpose of this paragraph, "identify" shall include, but

not be limited to, name, identifying number, symbol, or other identifying particular assigned to the individual, such as finger or voiceprint or photograph.

7.3 CONTRACTOR shall observe all Federal, State and COUNTY laws and regulations, including, but not limited to, the Health Insurance Portability and Accountability Act (HIPPA) of 1996, concerning the security and privacy of patient records and information.

#### 8.0 LICENSE:

CONTRACTOR shall, through the Term of this Agreement, maintain all licenses necessary for the provision of the services hereunder and required by the laws and regulations of the United States, the State of California, County of Riverside, and all other governmental agencies. CONTRACTOR shall notify HOSPITAL immediately, in writing, of inability to obtain or maintain such license. Said inability shall be cause for termination of this Agreement.

- 8.1 CONTRACTOR shall ensure that CONTRACTOR'S employees, agents, and subcontractors performing services under the terms of this Agreement are in compliance with all relative licensing requirements. CONTRACTOR hereby agrees to notify HOSPITAL immediately, in writing, of inability of CONTRACTOR or any of CONTRACTOR'S employees, agents and subcontractors to obtain or maintain such license(s). Said inability shall be cause for termination of this Agreement.
- 8.2 COPY REQUIRED. A copy of each such license, permit, approval, waiver, exemption, registration, accreditation, and certificate shall be provided to Contracts Administration, upon request.
- 8.3 Further, CONTRACTOR hereby agrees to abide by the standards of medical practice of the profession when performing services

hereunder.

#### 9.0 NONDISCRIMINATION AND ELIGIBILITY:

4. Treating an eligible person differently from others in determining whether he satisfied any eligibility, membership, or other

services, allocation of benefits, accommodation in facilities, or employment of personnel, on the basis of ethnic group identification, race, color, creed, ancestry, religion, national origin, sexual preference, sex, age (over 40), marital status, medical attention, or physical or mental handicap, and shall comply with all other requirements of law regarding non discrimination and affirmative action including those laws pertaining to the prohibition of discrimination against qualified handicapped persons in all programs or activities.

The CONTRACTOR shall not discriminate in the provision of

- 9.1 For the purpose of this Agreement, distinctions on the grounds of race, religion, color, sex, national origin, age, or physical or mental handicap include but at not limited to the following:
- 1. Denying an eligible person or providing to an eligible person any services or benefit which is different, or is provided in a different manner or at a different time from that provided to other eligible persons under this Agreement.
- Subjecting an eligible person to segregation or separate treatment in any matter related to his receipt of any service, except when necessary for infection control.
- 3. Restricting an eligible person differently in any way in the enjoyment of any advantage or privilege enjoyed by others receiving similar service or benefit.

requirement or condition which individuals must meet in order to be provided a similar service or benefit.

5. The assignment of times or places for the provision of services on the basis of race, religion, color, sex, national origin, age, or physical or mental handicap of the eligible person to be served.

#### 10.0 CONFLICT OF INTEREST:

CONTRACTOR and CONTRACTOR'S employees shall have no interest, and shall not acquire any interest, direct or indirect, which will conflict in any manner or degree with the performance of services required under this Agreement.

#### 11.0 ALTERATION:

The Board of Supervisors and the COUNTY Purchasing Agent are the only authorized COUNTY representatives who may at any time, by written order, make alterations within the general scope of this contract, in the definition of services to be performed, and the time (i.e. hours of the day, days of the week, etc.) and place of performance thereof. If any such alteration causes an increase or decrease in the cost of, or the time required for the performance of any part of the work under this contract, an equitable adjustment shall be made in the contract price or delivery schedule, or both, and the contract shall be modified in writing accordingly. Any claim by the CONTRACTOR for adjustment under this paragraph shall be assessed within thirty (30) days of when the CONTRACTOR received notice of the alteration in the work. Notwithstanding the foregoing, if the COUNTY Purchasing Agent decides that the facts provide sufficient justification, he/she may receive and act upon any claim, which is asserted by the CONTRACTOR at any time prior to final payment under this Agreement.

However, nothing in this clause shall excuse the CONTRACTOR from proceeding with the contract as changed.

#### 12.0 ASSIGNMENT:

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CONTRACTOR may not delegate the obligations hereunder, either in whole or in part, without prior written consent of the County Purchasing Agent and the HOSPITAL provided, however, obligations undertaken by CONTRACTOR pursuant to this Agreement may be carried out by means of subcontracts if approved by HOSPITAL and the County Purchasing Agent. No subcontract shall terminate or alter the responsibilities of the CONTRACTOR to the HOSPITAL pursuant to this Agreement. CONTRACTOR may not assign the rights hereunder, either in whole or in part, without prior written consent of the HOSPITAL and the County Purchasing Agent. Any attempted assignment or delegation in derogation of this paragraph shall be void. A change in the business structure of CONTRACTOR, including but not limited to, change in the majority ownership, change in the form of CONTRACTOR'S business organization, management of CONTRACTOR, CONTRACTOR'S ownership of other business dealing with CONTRACTOR under this Agreement, or filing of bankruptcy by CONTRACTOR, shall be deemed an assignment for purposes of this paragraph.

#### 13.0 ADMINISTRATION:

The HOSPITAL Director/Chief Executive Officer (CEO) (or designee) shall administer this Agreement on behalf of the COUNTY.

#### 14.0 **WAIVER**:

Any waiver by HOSPITAL of any breach of any one or more of the terms of this Agreement shall not be construed to be a waiver of any subsequent

or other breach of the same or of any other term thereof. Failure on the part of the HOSPITAL to require exact, full and complete compliance with any terms of this Agreement shall not be construed as in any manner changing the terms hereof or stopping HOSPITAL from enforcement hereof.

#### 15.0 JURISDICTION, VENUE, ATTORNEY FEES:

This Agreement and its contraction and interpretation as to validity, performance and breach shall be construed under the laws of the State of California. Any legal action related to this Agreement shall be filed in the appropriate court (Municipal or Superior) of the State of California located in Riverside, California.

#### 16.0 SEVERABILITY:

In the event any provision in this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will nevertheless continue in full force without being impaired or invalidated in any way.

#### 17.0 CAPTIONS AND PARAGRAPH HEADINGS:

Captions and paragraph headings used in this Agreement are for convenience only and are not a part of this Agreement and shall not be used in construing this Agreement.

#### 18.0 NOTICES:

All correspondence and notices required or contemplated by this

Agreement shall be delivered to the respective parties at the addresses set forth
below and are deemed submitted one day after their deposit in the United States
mail, postage prepaid:

#### COUNTY

Riverside County Regional Medical Center American Medical Response 26520 Cactus Avenue Moreno Valley, CA 92555

Attn: Contracts Administration

#### CONTRACTOR:

879 Marlborough Avenue Riverside, CA 92507 Douglas Key General Manager

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Or to such other address(es) as the parties may hereafter designate:

#### 19.0 **Independent Contractor**

The CONTRACTOR is, for purposes arising out of this contract, an Independent CONTRACTOR and shall not be deemed an employee of the County. It is expressly understood and agreed that the CONTRACTOR shall in no event, as a result of this contract, be entitled to any benefits to which COUNTY employees are entitled, including but limited to overtime, any retirement benefits, worker's compensation benefits, and injury leave or other leave benefits. CONTRACTOR hereby holds COUNTY harmless from any and all claims that may be made against COUNTY based upon any contention by any third party than an employee-employer relationship exists by reason of this Agreement.

19.1 It is further understood and agreed by the parties hereto that CONTRACTOR in the performance of its obligation hereunder is subject to the control or direction of COUNTY merely as to the result to be accomplished by the services hereunder agreed to be rendered and performed and not as to the means and methods for accomplishing the results.

#### 19.2 Subcontract for Work or Services

No contract shall be made by the CONTRACTOR with any party for furnishing any of the work or services herein contained without the prior written

approval of the COUNTY Contract Administrator, but this provision shall not require the approval of contracts of employment between the CONTRACTOR and personnel assigned for services hereunder, or for parties named in the proposal and agreed to under any resulting contract.

#### **20.0** Interest of Contractor

The CONTRACTOR covenants that it presently has no interest, including but not limited to, other projects or independent contracts, and shall not acquire any such interest, direct or indirect, which would conflict in any manner or degree with the performance of services required to be performed under this Agreement. The CONTRACTOR further covenants that in the performance of this Agreement, no person having such interest shall be employed or retained by it under this Agreement.

#### 21.0 Conduct of Contractor

- The CONTRACTOR agrees to inform the COUNTY of all the CONTRACTOR'S interest, if any, which are or which the CONTRACTOR believes to be incompatible with any interest of the COUNTY.
- 2) The CONTRACTOR shall not, under circumstances, which might reasonably be interpreted as an attempt to influence the recipient in the conduct of his duties, accept any gratuity or special favor from individuals or organizations with whom the CONTRACTOR is doing business or proposing to do business, in accomplishing the work under the contract.
- 3) The CONTRACTOR shall not use for personal gain or make other improper use of privileged information, which is acquired in connection with this Agreement. In this connection, the term "privileged information" includes, but is not limited to, unpublished information relating to technological and scientific

development; medical, personnel, or security records of the individuals; anticipated materials requirement or pricing actions; and knowledge of selection of CONTRACTORS or SUBCONTRACTORS in advance of official announcement.

4) The CONTRACTOR or employees thereof shall not offer gifts, gratuity, favors, and entertainment directly or indirectly to COUNTY employees.

#### 22.0 Disallowance

In the event the CONTRACTOR receives payment for services under this Agreement, which is later disallowed for nonconformance with the terms and conditions herein by the COUNTY, the CONTRACTOR shall promptly refund the disallowed amount to the COUNTY on request, or at its option, the COUNTY may offset the amount disallowed for any payment due to the CONTRACTOR under any contract with the COUNTY.

#### 23.0 Right to Acquire Equipment and Services

Nothing in this Agreement shall prohibit the COUNTY from acquiring the same type or equivalent equipment and/or services for other sources, when deemed by the COUNTY to be in its best interest.

#### 24.0 Force Majeure

In the event CONTRACTOR is unable to comply with any provision of this Agreement due to causes beyond their control such as acts of God acts of war, civil disorders, or other similar acts, CONTRACTOR shall not be held liable to COUNTY for such failure to comply.

In the event COUNTY is unable to comply with any provision of this Agreement due to causes beyond their control such as acts of God acts of war, civil disorders, or other similar acts, COUNTY shall not be held liable to CONTRACTOR for such failure to comply.

#### 25.0 EDD Reporting Requirements

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In order to comply with child support enforcement requirements of the State of California, the County of Riverside may be required to submit a Report of Independent Contractor(s) form DE 542 to the Employment The selected contractor agrees to furnish the Development Department. required Contractor data and certifications to the County of Riverside within ten (10) days of notification of award of contract when required by the **EDD**. It is expressly understood that this data will be transmitted to governmental agencies charged with the establishment and enforcement of child support orders and for no other purposes and will be held confidential by those agencies. Failure of the CONTRACTOR to timely submit the data and/or certificates required may result in an Agreement being awarded to another CONTRACTOR. In the event an Agreement has been issues, failure of the CONTRACTOR to comply with all federal and state reporting requirements for child support enforcement or to comply with all lawfully served Wage and Earnings Assignments Orders and Notices of Assignment shall constitute a material breach of Agreement. Failure to cure such breach within sixty (60) calendar days of notice from the County shall constitute grounds for termination of the Agreement.

If you have any questions concerning this reporting requirement, please call (916) 657-0529. You may also contact your local Employment Tax Customer Service Office listed in your telephone directory in the State Government Section under "Employment Development Department" or you may access their Internet site at www.edd.ca.gov.

#### 26.0 Entire Agreement

This Agreement constitutes the entire agreement of the parties hereto with respect to its subject matter and supersedes all prior and contemporaneous representations, proposals, discussions and communications, whether oral or in writing. This contract may be modified only in writing and shall be enforceable in accordance with its terms when signed by each of the parties hereto.

**IN WITNESS WHEREOF,** the parties have executed this Agreement.

**COUNTY OF RIVERSIDE** CONTRACTOR . General/Manager **Board of Supervisors** Date: 3/18/14 Date: \_\_\_\_\_ Lowell Johnson Interim CEO ATTEST: 

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#### Attachment "A"

to

## Non-Emergency Ambulance and other Medical Transportation Service Agreement Between

# Riverside County Regional Medical Center and

#### American Medical Response Ambulance Service, Inc

1.0 CONTRACTOR is responsible for providing Medical Transportation services as the HOSPITAL's Primary Medical Transportation Provider, as authorized by HOSPITAL pursuant to this Agreement, and outlined below for reference:

- a. HOSPITAL hereby appoints CONTRACTOR and CONTRACTOR accepts such appointment as an independent contractor to: Riverside County Regional Medical Center (HOSPITAL)
- (1) CONTRACTOR shall act as a primary provider of ground ambulance transportation for the Hospital's patients requiring such services, 24 hours per day, 7 days per week, unless otherwise provided for in this Agreement.
- (2) CONTRACTOR shall provide for Hospital all services hereunder in accordance with applicable laws, regulations and standards of care, and on all units providing services hereunder to maintain staff and equip said units in accordance with applicable laws and regulations.
- b. As used in this Agreement, the term "primary provider" shall mean that, unless prohibited by law, CONTRACTOR shall be the first provider contacted by Hospital for all ground ambulance transportation services for the Hospital's patients who require such services
- c. Exceptions to contacting CONTRACTOR as a primary provider pursuant to the terms and conditions of the Agreement can be made when the patient or the patient's legal guardian or other authorized decision maker do not consent to treatment and/or transportation by CONTRACTOR.
- d. In the event of equipment failure or a major disaster, CONTRACTOR shall provide Hospital support and transport with all available resources.
- e. CONTRACTOR agrees to meet Hospital response time requirement of 30 minutes of less for urgent requests and 60 minutes or less for unscheduled non-urgent requests. CONTRACTOR agrees to provide the facility call of the ambulance estimated arrival time (ETA), if that ETA is unacceptable and should the hospital caller request, CONTRACTOR will contact a qualified back up ambulance service in order to meet the request within the response time standard.
- f. Nothing in this Agreement prohibits the Hospital from entering into its own ambulance transportation back-up agreements so long as it does not pre-empt CONTRACTOR's right of first call.

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1	Attachme	nt "B"						
2	to Non-Emergency Ambulance and other Medical Transportation Service Agreement							
3	Between							
4	Riverside County Regional Medical Center and American Medical Response Ambulance Service, Inc.							
5	American Medical Response	Ambulance Service, Inc.						
6	In consideration of services provided by CONTRACTOR, pursuant to this Agreement, CONTRACTOR shall be entitled to receive payment by HOSPITAL in accordance with							
7	HOSPITAL policy and procedures as follows:							
9	DESCRIPTION	REIMBURSMENT						
10	Non-Emergency Ambulance	100% Medi-Cal Allowable						
11	and other medical transportation (Inpatient Medi-Cal enrollees for which Hospital hold risk under Medi-Cal rules)							
12	Non-Emergency Ambulance	100% Medicare Allowable						
13 14	(Inpatient Medicare enrollees for which Hospital holds risk under Medicare rules)							
15								
16	Payments should be mailed to:							
17	American Medical Response Ambulance Services, Inc.							
18	dba: AMR (Riverside) P.O. Box 30410							
19	Los Angeles, Ca 90030-9818							
20	Tax I.D.#75-2474011							
21								
22								
23								
24								
25								

## Memo

To: Debbie Cournoyer

From: Cathy Giannini

Date: 3/4/2014

Re: Agreement

Please find attached the form 11 and agreement between the County of Riverside and the American Medical Response Ambulance Service, Inc. to provide non-emergency medical transportation services for Board of Supervisors approval.

Please contact me at X64466 if you have questions.

Thank you.